HP Anywhere

Windows

Software Version: 10.11

Upgrade Guide

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The title page of this document contains the following identifying information:

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- Download software patches

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- Look up HP support contacts

- Review information about available services

- Enter into discussions with other software customers

- Research and register for software training

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Contents

Upgrading the HP Anywhere Server to 10.11

Notes:

- You must upgrade directly from HP Anywhere 10.10. For details, see the *HP Anywhere Installation, Configuration, and Upgrade Guide* on the Developer Zone.

- You must have administrator privileges on the server machine to upgrade the HP Anywhere Server.

- If you installed a patch over HP Anywhere 10.10, you cannot uninstall the patch after upgrading to 10.11. To uninstall a patch after upgrading, you must first uninstall the upgrade to 10.11 (**Start > All Programs > HP > HP Anywhere > Uninstall HP Anywhere 10.11**).

- **Important:** It is recommended to make a backup copy of your HPA_HOME (HP Anywhere installation) directory and save it to a different location before starting the upgrade.

To upgrade the HP Anywhere server, do the following on every server node:
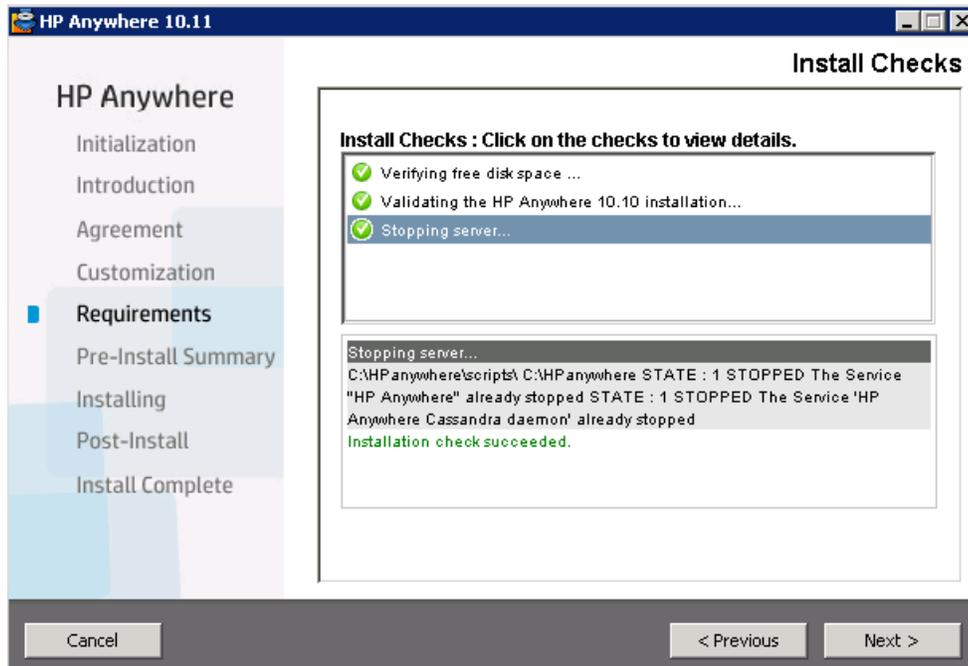
1. **Prerequisites:**

   a. **RestBeans.xml** is overwritten during the upgrade. If your earlier HP Anywhere 10.0x version used a customized RestBeans.xml, save a copy of **<HPA_ HOME>\tomcat\webapps\diamond\WEB-INF\classes\META-INF\cxf\RestBeans.xml**. (You will apply the customized configurations to the new **RestBeans.xml** file after the upgrade.)

   b. If you customized your **Log4j** settings (for example, by editing the log level for an appender), you may want to back up the **<HP_Anywhere_installation_ directory>/conf/log/ee-log4j.xml** prior to upgrading.
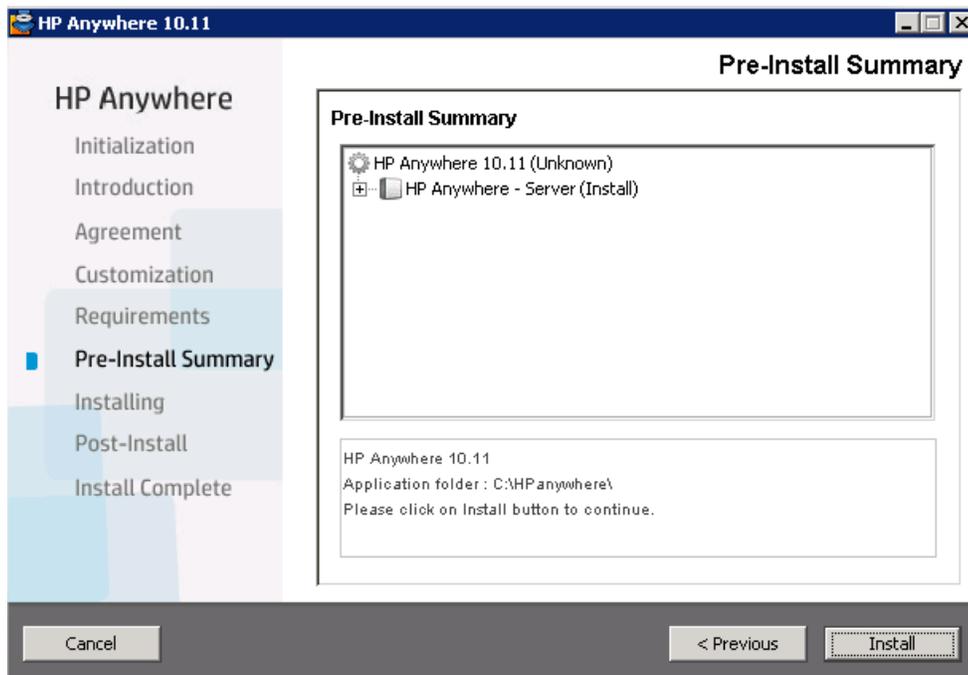
2. Run the installation wizard:

   a. Do one of the following:

      - If you are upgrading from the download, extract the installation folder (**HP_Anywhere_ 10.11.zip**) and run **HP_Anywhere_10.11_setup.exe**.

      - If you are upgrading from the DVD, click **HP Anywhere10.11 Setup**.

   b. In the Introduction page, click **Next**.

   c. In the License Agreement page, select **I accept the terms of the License Agreement**.

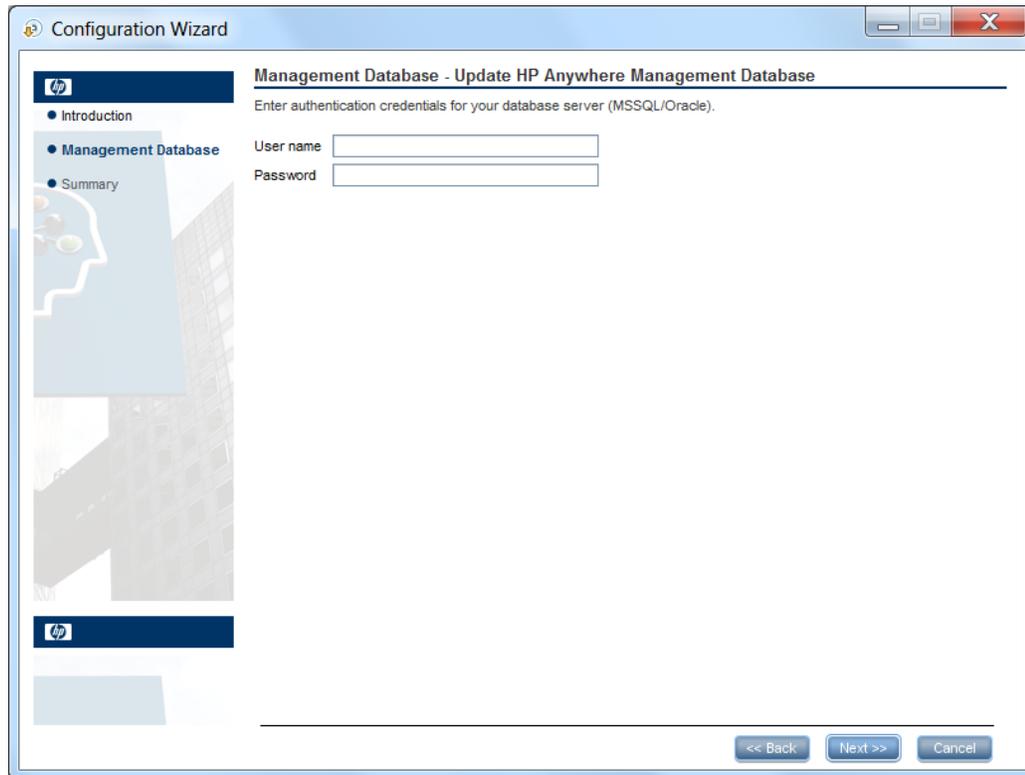d. Click **Next**. The system checks disk space and verifies that HP Anywhere 10.10 is installed. Click **Next**.

e. In the Pre-Install Summary page, click **Install**.

3. In the Configuration Wizard that opens:

  a. In the Introduction screen, click **Next**.

  b. In the Update HP Anywhere Management Database screen, enter the administrator user name and password that you use to access your HP Anywhere database server. (For Oracle, the user name is your **Schema** name.)
Click **Next**. The database is updated to support the current version.

  c. In the Summary screen, click **Finish** to close the wizard.

4. If you performed the prerequisites in step 1:

  ▪ If you saved a copy of the **RestBeans.xml** file, apply your customizations to the newly created **<HPA_HOME>\tomcat\webapps\diamond\WEB-INF\classes\META-INF\cxf\RestBeans.xml** file.

  ▪ If you backed up customized **Log4j** settings, apply your customizations to the **<HP_Anywhere_installation_directory>/conf/log/ee-log4j.xml** file.

5. (Optional) **Black/White Lists.** If your database schema was created for a version prior to HP Anywhere 10.10, you never implemented a black or white list on this server, and you plan to use a black or white list, do the following:.

  a. Connect to the HP Anywhere database schema and run one of the following Create SQL commands according to your database type:

- **Oracle:** <HP_Anywhere_installation_folder>\confwizard\conf\scripts\ database\oracle\oracle_create_provisioning_entities.sql

- **MSSQL:** <HP_Anywhere_installation_folder>\confwizard\conf\scripts\ database\mssql\ mssql_create_provisioning_entities.sql

b. Set the **Black/White List** settings in the Administrator Console:

   i. Log in to the HP Anywhere Administrator Console
      (**http(s)://<HP_Anywhere Server_URL>:<port>/admin**).

   ii. Click the **Settings** tab.

   iii. Scroll to the **Black/White List** section and set

   - **Activate Black/White List** to **True**

   - **List Type** to **Black** or **White**

   Black/White List

Activate Black/White List	False
List Type	White

   iv. Save the changes.

   For details on working with Black and White lists, search
   http://support.openview.hp.com/selfsolve/manuals.