

# HP XS for Tablet

For the Windows® operating system

Software Version: 1.20

## Getting Started Guide

Document Release Date: December 2013

Software Release Date: December 2013



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# Getting Started with the XS for Tablet Mini App

XS for Tablet allows executives to access significant business information anytime and anywhere. The app is designed to focus on those Business Objectives and KPIs that are critical to the business success. Executives can view the up-to-date and over-time results for the relevant Objectives and Key Performance Indicators (KPIs). Using annotations, they can communicate and collaborate with their colleagues to improve these results. Any performance degradation sends notifications to the responsible people via proactive alerts. With XS for Tablet, executives can easily navigate between their different pages to get an instant access to the full picture of their organization performance wherever and whenever they want.

The XS for Tablet app enables you to select the relevant Scorecard to view your objective's statuses and trends. You can then drill down, to more detailed information about the KPIs, their values, statuses, trends, and performance over time. You can also add, edit, or view annotations added to specific KPIs by other senior management. You can send these annotations to the relevant recipient.

The app is the mobilized version of the HP IT Executive Scorecard.

As stakeholders of HP IT Executive Scorecard, when you work outside of an office or without VPN access, you can perform the necessary actions without having to log on to HP IT Executive Scorecard from your mobile devices.

Once you have downloaded and installed HP Anywhere and the relevant app, you can log on to HP Anywhere to access available services, including a summary view for each app that is applicable to your job role, you can drill down for more details about the relevant Scorecard, and KPIs, you can view a Front Page that displays alerts related to the KPIs you are tracking, and you have the capability to communicate and cooperate with other Executives using annotations related to the KPIs and Objectives you are tracking.

## Audience

This document is designed for the following audience:

- The administrator. For details, see "[Install and Configure XS for Tablet](#)" on page 6. Note that the administrator can be the HP Anywhere administrator or the Executive Scorecard administrator or both roles can be combined.
- The Executive end-user. For details, see "[How to Use XS for Tablet](#)" on page 8.

## Related Information

The following documents include additional information related to HP Anywhere and the XS for Smartphone and XS for Tablet apps:

- *HP Anywhere Installation and Configuration Guide*
- *HP Anywhere Administrator Guide*

These documents are available in the [HP Live Network](https://h20117.www2.hp.com/wiki/) site (<https://h20117.www2.hp.com/wiki/>).

- For more information related to HP IT Executive Scorecard, see the following documents:
- *IT Executive Scorecard Installation and Configuration Guide* or *IT Executive Scorecard Upgrade Guide*
- *IT Executive Scorecard Administrator Guide*
- *IT Executive Scorecard Business Analyst Guide*
- *IT Executive Scorecard Troubleshooting Guide* in Excel format
- *IT Executive Scorecard Release Notes*
- *IT Executive Scorecard Support Matrix*

These documents are available in the HP IT Executive Scorecard DVD or on the [HP Software Product Manual Site](http://h20230.www2.hp.com/selfsolve/manuals) (<http://h20230.www2.hp.com/selfsolve/manuals>).

To replace the current documentation in your system with the recently updated documentation obtained from the Manual site, proceed as follows:

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- Copy the post-install online help to the **<HPXS>\agora\configwizard\docs\** directory.

# Install and Configure XS for Tablet

**Note:** This section's audience is the administrator.

This section provides information on how to install and configure XS for Tablet.

## Install and Configure XS for Tablet

The XS for Tablet app runs on the HP Anywhere platform.

To configure XS for Tablet:

1. If you want to work:
  - a. With the XS for Smartphone or XS for Tablet apps and other HP apps, install HP Anywhere. For installation details, see *HP Anywhere Installation and Configuration Guide*.
  - b. Only with the XS for Smartphone and XS for Tablet apps (no other HP products miniapps), proceed as follows:
    - i. Go to [HP Software Support Online \(SSO\)](http://support.openview.hp.com) (<http://support.openview.hp.com>).
    - ii. Log on with your HP Passport
    - iii. Tap the **Downloads** tab.
    - iv. Tap **Software Updates**.
    - v. Tap **My Updates**.
    - vi. Select your SAID in the drop-down list.
    - vii. Check acceptance of T&C and submit.  
  
If a message stating that SAID is invalid is issued, go back to previous page and resubmit until successful.
    - viii. From the Product List, expand **Service Management Center**.
    - ix. Check **HP Executive Scorecard 9.30 SW E-Media** (or the relevant language) and scroll down to **Get software updates**.
    - x. Tap the relevant **Get Software**.
    - xi. Select the HP Anywhere icon on the right.
    - xii. Select whether you want to download directly or via Download Manager.
2. If needed, install HP IT Executive Scorecard. For details, see *IT Executive Scorecard Installation and Configuration Guide*.

- a. Make sure that your organization is using the HP IT Executive Scorecard version that supports the XS for Tablet app.
- b. Create an HP IT Executive Scorecard user account with necessary access grants.

**Tip:** Do not install HP Anywhere and HP Executive Scorecard on the same server. If you do the MQ Broker for the first application installed on the server is overwritten by the MQBroker of the second application.

3. Configure the HP Anywhere server and the relevant app by specifying the HP IT Executive Scorecard hostname when configuring HP IT Executive Scorecard as a possible data source for the XS for Tablet mini-app. For details, see *HP Anywhere Administrator Guide*.
4. Create in HP Anywhere, an HP Anywhere user account with which to log on to HP Anywhere client from your mobile device. The user account information includes user name, password, HP Anywhere server address, and port number. The user name and password should be the same user name and password as the ones used to access HP IT Executive Scorecard.
5. Publish the download link to your users (the URL is extracted from the given war file). The format used to distribute this URL depends on the customer (SMS, email, QR, and more).

# How to Use XS for Tablet

**Note:** This section audience is the Executive user.

Use the XS for Tablet app to display the relevant Scorecard and to view the statuses and trends of the relevant Business Objectives you are interested in. You can then drill down to more detailed information about the Key Performance Indicators (KPIs), their values, statuses, trends, and performance over time. You can also add, edit, or view annotations added to specific KPIs by other senior management.

The client home page (Summary page) provides a summary view for each app that is applicable to your job role. This view provides enough information at a glance to make quick decisions and decide if you need to look at more data.

Urgent issues that require attention are listed on a Front Page view provided by the client. This view spans all apps installed on the Client making it easy to prioritize tasks. In addition, any alerts that have occurred are shown on the Front Page. From the Front Page view, you can link directly to the point in an app where an action can take place.

This section includes:

- ["Prerequisites for using the XS for Tablet app" below](#)
- ["How to Use XS for Tablet" above](#)
- ["How to Use XS for Tablet" above](#)
- ["Configure the app" on page 10](#)
- ["Configure the app alerts" on page 11](#)
- ["View Objectives and KPIs Over Time Performance and Related Information" on page 14](#)
- ["Access other apps" on page 18](#)

## Prerequisites for using the XS for Tablet app

Before you can log on to HP Anywhere on your tablet for the first time, the following items should be installed and configured:

- HP Anywhere is installed.
- HP IT Executive Scorecard is installed.
- The administrator has created for you, an HP Anywhere user account with which to log on to HP Anywhere client from your tablet. The user account information includes username, password, HP Anywhere server address and port number. The user name and password should be the same user name and password as the ones used to access HP IT Executive Scorecard.
- Select, in the Dashboard Pages settings in HP Anywhere, the pages you want to display in the



Summary View in the tablet. Selecting more than one page provides a Summary View that combines information from all the selected pages. For details, see ["Multi-Page Summary View" on page 19](#)

- Your tablet has Internet connection.
- Download the HP Anywhere client from the provided link by the admin or download it from Apple store or the Android market place and log on to HP Anywhere on the mobile device.
- The HP Anywhere icon should appear on your device.

You can now log on to HP Anywhere and use the XS for Tablet app from your tablet.


As a first time user, you need to initialize or complete some required settings on your tablet before you can continue. For details, see ["Configure the app" on the next page](#).

You can view requests and perform request approval actions. For details, see ["View Objectives and KPIs Over Time Performance and Related Information" on page 14](#).





You can configure alerts to show on the Front Page of your tablet for issues you are tracking. For details, see ["Configure the app alerts" on page 11](#).

## Configure the app

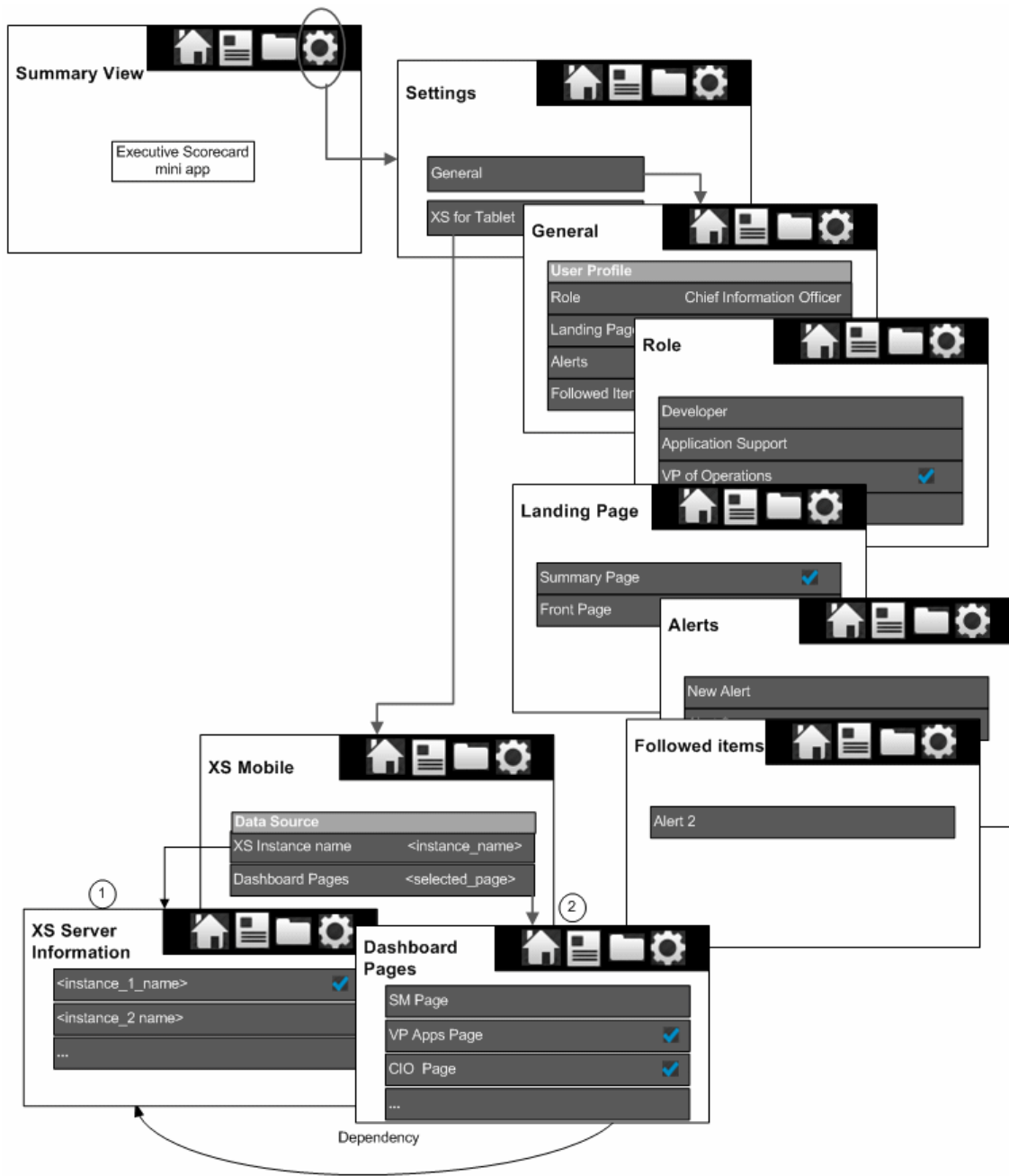
To configure the app:

1. Tap the HP Anywhere icon.
2. Enter the user, password, and URL of HP Anywhere (the first time you access the app).
3. The **Summary View** displays a list of the apps installed on your Tablet and a toolbar:
  - a. Tap 
  - b. Tap **General** to configure the **Role**, **Alerts**, and **Followed Items**, or tap **XS Mobile** to select the **XS Instance** and **Dashboard pages** (CIO, VP Apps, and more).

**Note:** In each page, the toolbar enables you to access other pages in the app:

-  to go back to the Summary View from all the other pages.
-  to access the Front Page. For details, see ["Configure the app" above](#) ["Configure the app alerts" on the next page](#) or ["View Objectives and KPIs Over Time Performance and Related Information" on page 14](#).
-  to view a list of the other apps. For details, see ["Access other apps" on page 18](#).
-  to access the Settings page where you can configure the XS for Tablet app. See below for more information.



**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages, Tap it to display the Summary for each separate dashboard page. For details, see ["Multi-Page Summary View" on page 19](#).



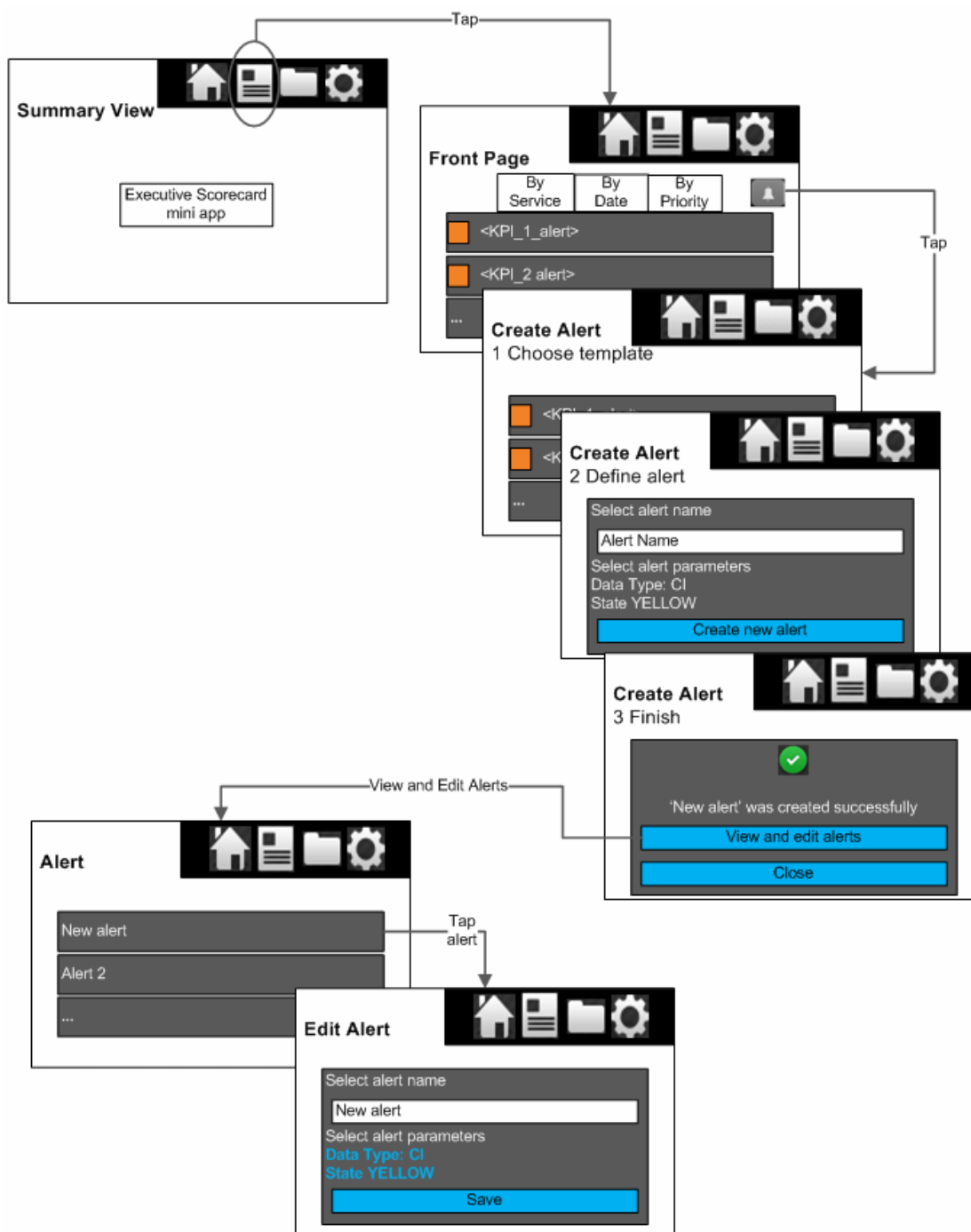
**Note:** The pages listed in the Dashboard Pages settings are the pages defined in the Executive Scorecard Dashboard that contain only one configured Scorecard component, at least one Objective, and at least one KPI component.

### Configure the app alerts

To view the alerts by service, date, or priority:

1. Tap the HP Anywhere icon.
2. Enter the user, password, and URL of HP Anywhere (the first time you access the app).
3. In the **Summary View**, tap the app or  to display the alert information.
4. Tap  to configure, view, or edit the alerts.

**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages. Tap it to display the Summary for each separate dashboard page. For details, see "[Multi-Page Summary View](#)" on page 19.



You can create an alert template using a KPI or Objective with red status to view, in the Front Page, all the KPIs or Objectives with a status that changed to red.

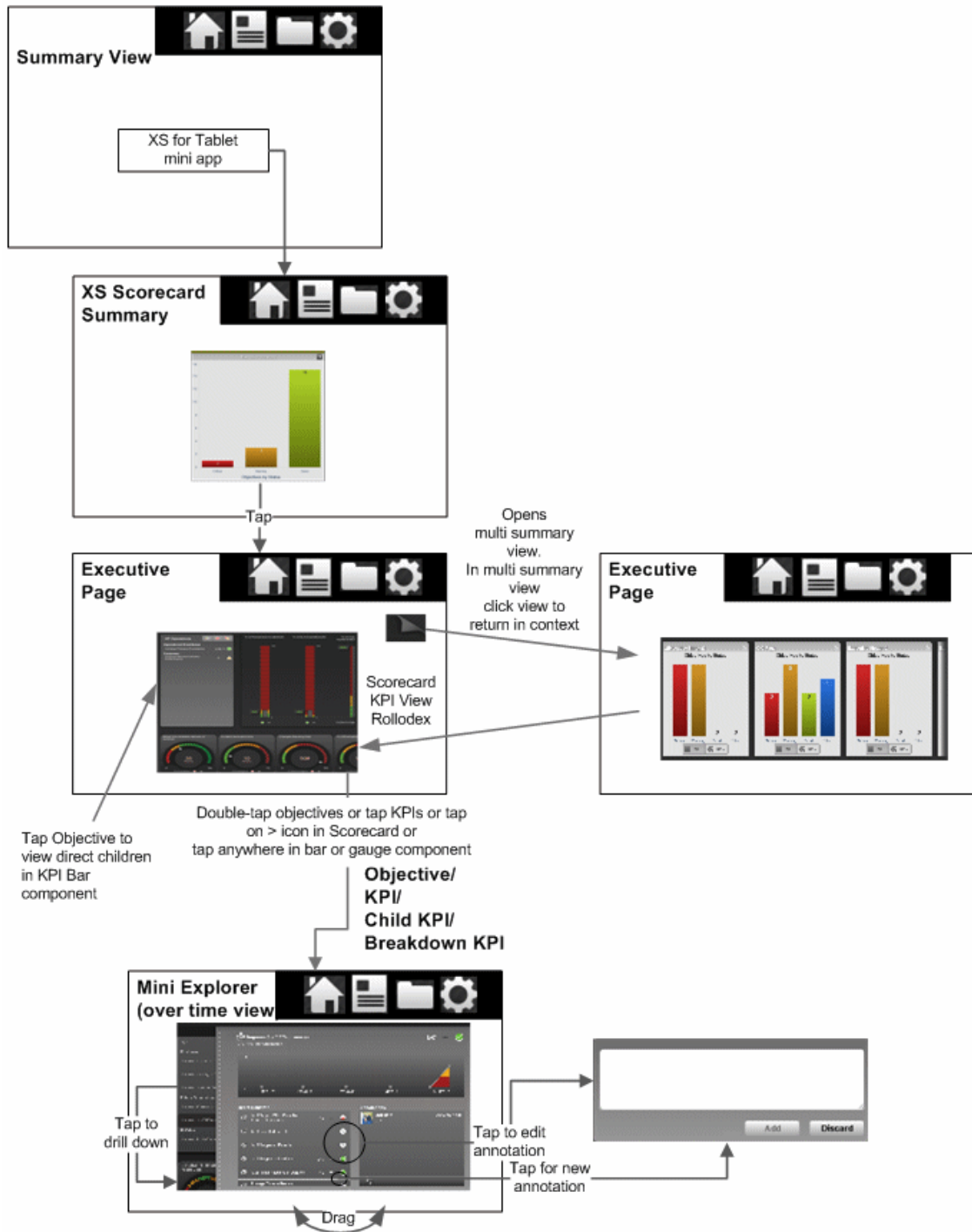
You can select to follow a specific KPI or Objective by swiping it in the Front Page and tapping **Follow this item** (the Executive user can also follow a specific KPI or Objective using the Followed Item setting, for details, see ["Configure the app" on page 10](#)). If this KPI or Objective changes status to normal, it disappears from the Front Page.

## View Objectives and KPIs Over Time Performance and Related Information

To view Objectives and KPI over time performance and related information:

1. Tap the HP Anywhere icon.
2. Enter the user, password, and URL of HP Anywhere (the first time you access the app).
3. In the **Summary View**:
  - a. Tap the app to view the Scorecard Summary for KPIs or by Objectives.
  - b. Swipe the graph or tap one of the bars to display the **Scorecard** page.
  - c. Drill down to the **Mini Explorer** view by double-tapping the Objectives or tapping the KPIs. The Mini Explorer view displays over time information about the Objective or KPI, child KPIs information, configuration information, and annotations.
  - d. You can now add or edit annotations.


**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages, Tap it to display the Summary for each separate dashboard page. For details, see "[Multi-Page Summary View](#)" on page 19.



To view alert-related Scorecard and KPIs over time performance and related information:

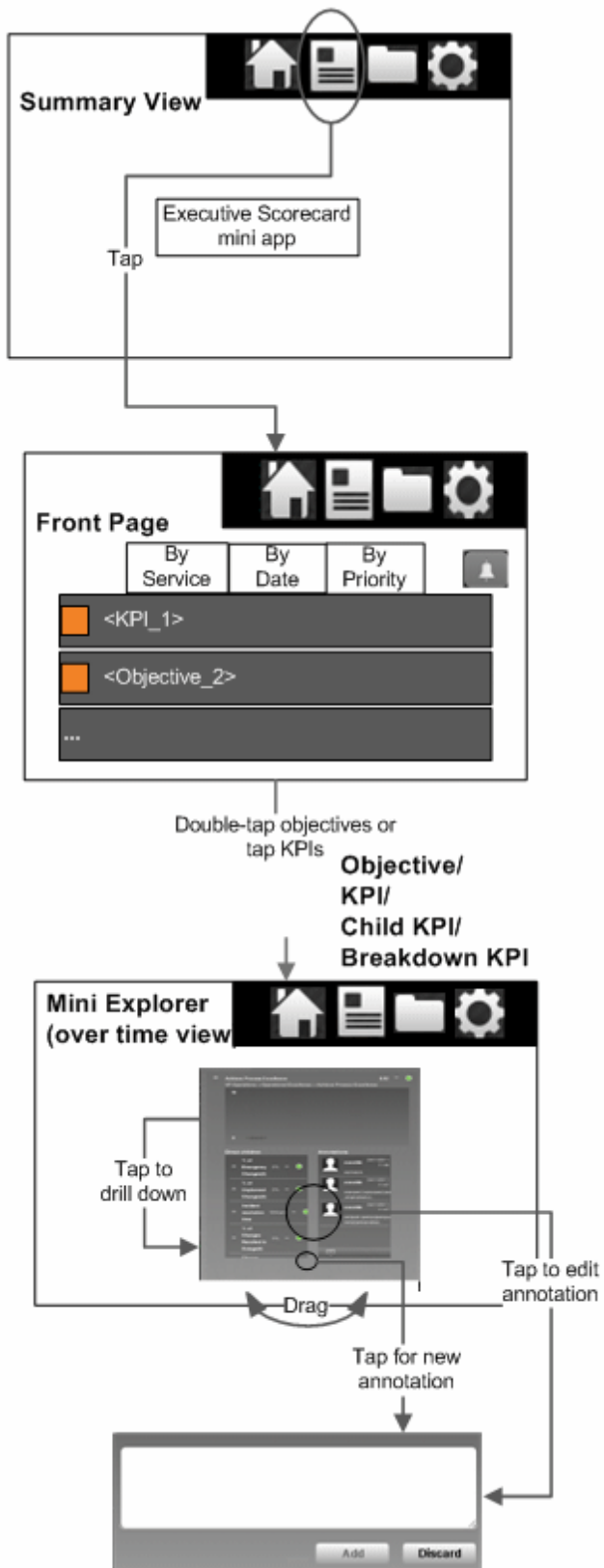
1. Tap the HP Anywhere icon.
2. Enter the user, password, and URL of HP Anywhere (the first time the user accesses the app).

3. In the **Summary View**:

- a. Tap  to access the **Front Page** to view the alerts that were sent to the user.
- b. Tap an alert to display its **Mini Explorer** view including over time information about the Objective or KPI, child KPIs information, configuration information, and annotations.

**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages, Tap it to display the Summary for each separate dashboard page. For details, see "[Multi-Page Summary View](#)" on page 19.





The XS Scorecard Summary page displays a column graph representing either Objectives by Status or KPIs by Status.

The Objectives displayed in the Summary Page with the Objectives by Status format, are the Objectives included in the Scorecard component appearing on the current Executive user Dashboard page.

The Summary Page with the KPIs by Status format displays all the KPIs selected to be displayed in the KPI View, KPI List, Historical View, or KPI Rolodex components appearing on the current Executive user Dashboard page, except for the Scorecard component.


**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages, Tap it to display the Summary for each separate dashboard page. For details, see ["Multi-Page Summary View" on the next page](#).

The Front Page displays all the Objectives in the corresponding Dashboard page that have a red status and all the KPIs selected to be displayed in the KPI View, KPI List, Historical View, or KPI Rolodex components appearing on the current Executive user Dashboard page, except for the Scorecard component, that have a red status (critical).


Note that KPIs displayed by drilling into an Objective or KPI on the current Executive user Dashboard page, or KPIs that appear in another component on the page, only when clicking an Objective in the Scorecard (wiring) are not displayed in the Summary Page or the Front Page.

## Access other apps

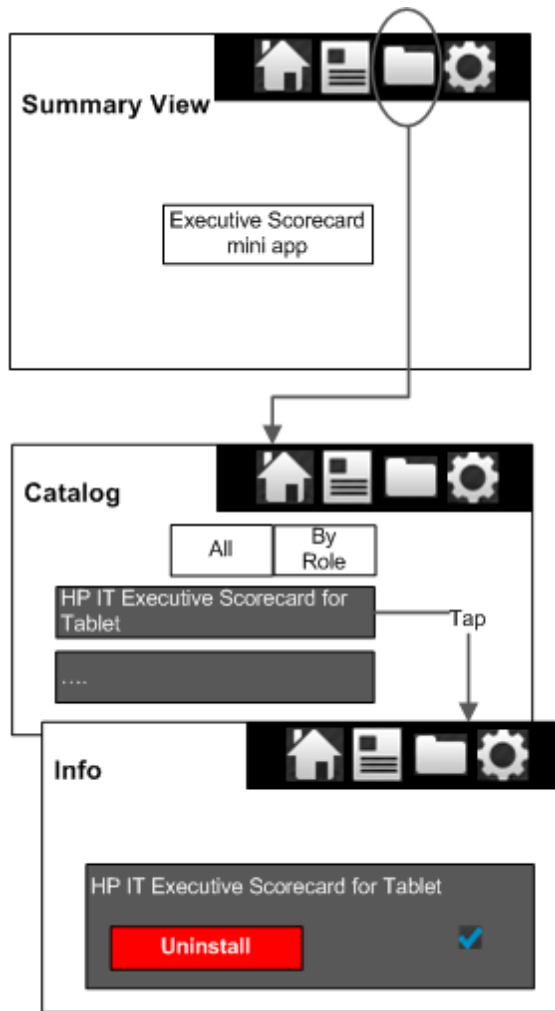
To access other apps:

1. Tap the HP Anywhere icon.
2. Enter the user and password.
3. Tap  to view a list of the apps installed on your Tablet. To display all the app, tap **All**. To display the apps for your role, tap **By Role**.

To uninstall the app:

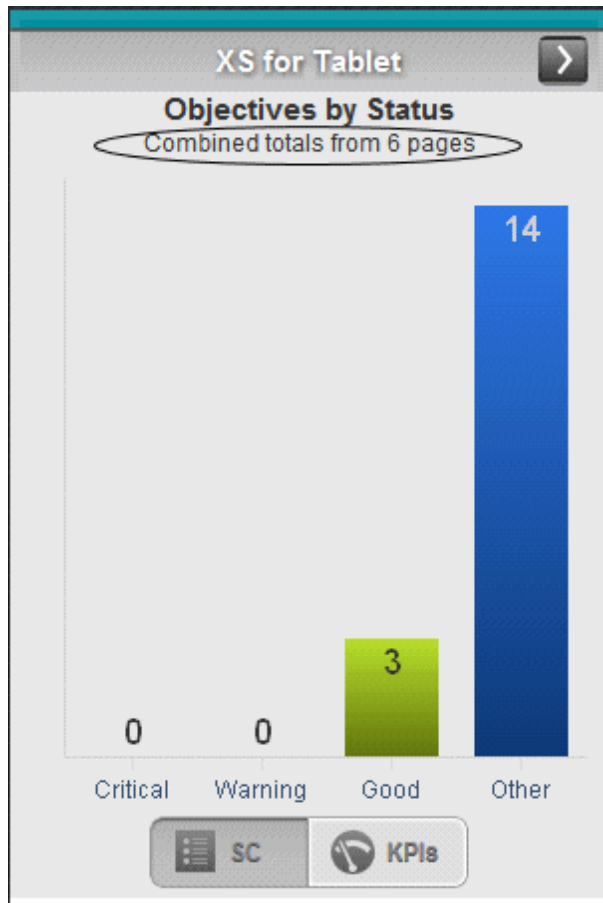
1. Tap the HP Anywhere icon.
2. Enter the user and password.
3. Tap  to uninstall the app. For details, see the flowchart in ["Configure the app" on page 10](#).


**Note:** If the multi-page Summary View has been set up on your tablet, it presents the total results for all selected Dashboard pages, Tap it to display the Summary for each separate dashboard page. For details, see ["Multi-Page Summary View" on the next page](#).



## Multi-Page Summary View

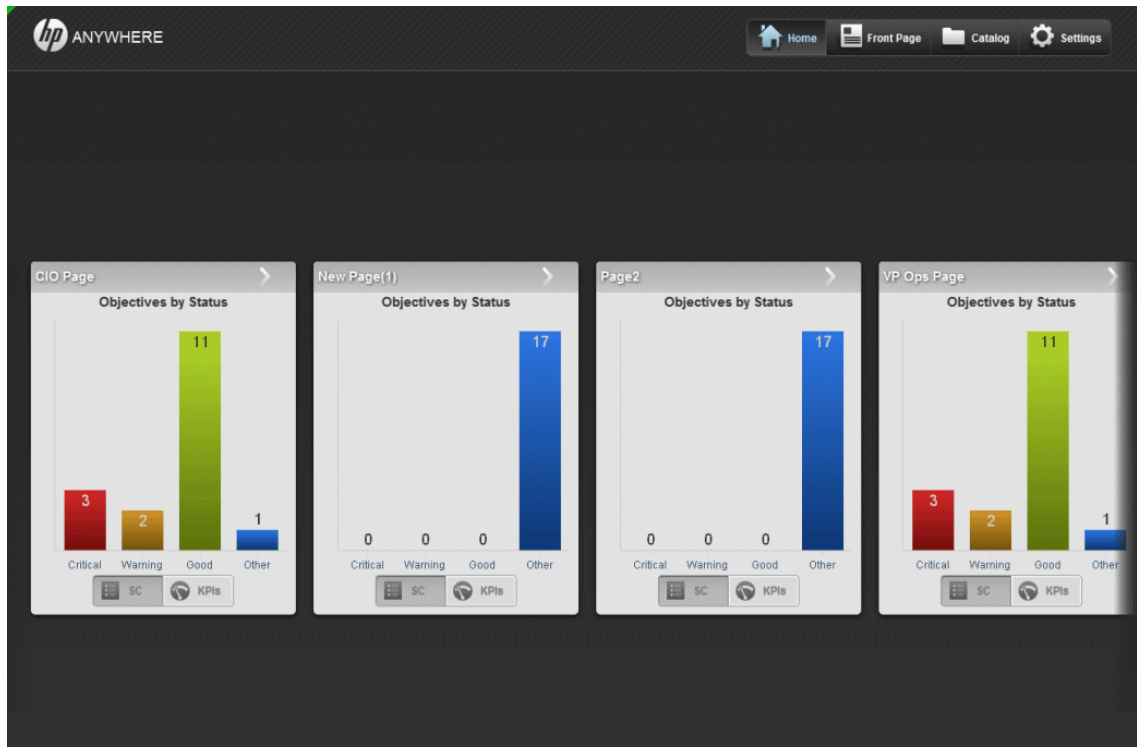
1. Tap the HP Anywhere icon.
2. Enter the user, password, and URL of HP Anywhere (the first time you access the app).
3. View in the **Summary View**, a summary of all the pages that were selected in the Dashboard Pages settings.



4. Click  to view a display of all the Summary Views of the pages selected in the Dashboard Pages settings.

You can then, like in a standalone Summary View, drill-down into the main view by tapping the arrow in the top right corner, tap the Scorecard or KPIs buttons, or tap on the status bar to drill down in context.

For details on using a Summary View, see "[View Objectives and KPIs Over Time Performance and Related Information](#)" on page 14.



# Release Notes for XS for Tablet

## What's New in Version 1.20

Executive Scorecard includes mobile capabilities, powered by HP Anywhere provides you with the capability to manage your objectives and KPIs from your iPad tablet (XS for Tablet).

- **Annotation.** You can add/edit annotations.
- **Email/SMS/phone.** You can send emails, SMSs, or call the owner of a KPI or Objective.
- **Multi page select.** XS for Tablet – In a tablet, you can view the Summary Views of selected pages.

**Note:** The latest version of the app is available in [HP Live Network](#).

## Support Matrix

Executive Scorecard version	XS for Tablet version	HP Anywhere version
9.41	1.20 <b>Platform:</b> <ul style="list-style-type: none"><li>• iOS 4.0 and later</li><li>• Android up to version 3.2</li></ul>	If you want to work only with the XS for Smartphone and XS for Tablet apps(no other HP products miniapps), install <b>HP Anywhere 9.00 – Limited</b> .  If you want to work with the XS for Smartphone or XS for Tablet apps and other HP apps, install <b>HP Anywhere 9.01</b> .  The following languages are supported: English, Brazilian Portuguese, French, German, Japanese, and Spanish.

## Localization

The user interface of XS for Smartphone or XS for Tablet has been extended to support multiple languages. This version includes translated sources.

These languages are:

- English
- Brazilian Portuguese
- French
- German
- Japanese
- Spanish

## Notes and Limitations

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**XS for Tablet - When drilling down from a parent KPI without an owner to a KPI Breakdown, an internal server error is issued (QCCR137167)**

**Workaround:** Access the Executive Scorecard application and assign an owner to the KPI.

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**XS for Tablet - Front Page does not load or loads too slowly**

**Workaround:** If the Front Page does not load or loads too slowly on your Tablet, it is recommended to lower the number of pages you selected to display in the Dashboard Pages settings.

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**The relevant annotation is not displayed**

**Limitation:** Only the annotations of the current period are displayed.

**Example** If an annotation was entered for a specific entity, during the previous period (the previous month if the KPI periodicity is monthly), the annotation is not displayed due to the limitation.

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**Limitation:** A page from activated CAPs is not listed in the Settings menu of the XS for Tablet until the page is first opened in the XS application Dashboard (QCCR165980)

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**Limitation:** Daily KPIs are not displayed on XS for Tablet.

# We appreciate your feedback!

If you have comments about this document, you can [contact the documentation team](#) by email. If an email client is configured on this system, click the link above and an email window opens with the following information in the subject line:

**Feedback on Getting Started Guide (XS for Tablet 1.20)**

Just add your feedback to the email and click send.

If no email client is available, copy the information above to a new message in a web mail client, and send your feedback to [SW-Doc@hp.com](mailto:SW-Doc@hp.com).



