



# User's Guide

## HP Web Services Application Catalog

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# Introduction

HP Anywhere lets enterprises make enterprise and public applications (apps) available for use on employees' mobile devices. Users download the apps from the HP Web Services Application Catalog in HP Anywhere on their mobile devices.

## About the Application Catalog

The HP Web Services Application Catalog in HP Anywhere allows enterprise users to browse and search for enterprise apps that are managed by the enterprise. The apps are developed by the enterprise or acquired. Android apps, iOS apps, and MiniApps are supported. MiniApps run on both Android and iOS devices.

It is also possible to make free public Android and iOS apps available in the Application Catalog, if the apps reside in the Google Play Store or the Apple iTunes Store.

## Kinds of apps in the Application Catalog

When you browse the Application Catalog, you see the apps that your enterprise has made available to you to use on your mobile device. The available apps differ based on your job and possibly based on the kind of mobile device you use.

Following are the kinds of apps that can be published in the Application Catalog, and that enterprise users can use on their mobile devices.

### Enterprise apps

Enterprise apps are apps developed for the enterprise to allow enterprise users to perform specific job tasks on their mobile devices. For example, an enterprise user might use an expense reporting app. Applications in the Application Catalog can include these types of enterprise apps:

- **Android apps:** These apps are installed on Android devices. Updates can be made available in the Application Catalog.
- **iOS apps:** These apps are installed on iOS devices. Updates can be made available in the Application Catalog.
- **MiniApps:** These apps are installed on HP Anywhere servers and run in the context of HP Anywhere on both Android and iOS devices. MiniApps are updated automatically. When you launch a MiniApp from My Apps, you get the latest version of the app.

### Public apps

Enterprises can also make these types of public apps available through the Application Catalog:

- **Free apps in the Google Play Store:** These apps are installed on Android devices, and the apps and operating system can inform the user about updates. Updates can also be made available in the Application Catalog.

- **Free apps in the Apple iTunes Store:** These apps are installed on iOS devices, and the apps and operating system can inform the user about updates. Updates can also be made available in the Application Catalog.

## About the procedures in this guide

An effort has been made to have the procedures in this guide exactly match the steps you perform, for both Android and iOS devices. However, procedures can vary slightly depending on the device and the operating system version. For example, on some Android devices, you might see an additional confirmation prompt when updating an app. Let the prompts that you see lead you through the procedures.

# Running the Application Catalog

This section explains how to open HP Anywhere, open the Application Catalog, and close the Application Catalog.

## Opening HP Anywhere

To open HP Anywhere:

1. Tap the **HP Anywhere** app icon on your device.
2. On iOS, the first time you run HP Anywhere, you are asked if you want to allow HP Anywhere to send you push notifications. Tap **OK** to allow push notifications. Tap **Don't Allow** to not allow push notifications. You can change your choice later in Settings.
3. Enter your username and password (your enterprise credentials), and then tap **Login**.

**Note:** To use HP Anywhere, your mobile device must be able to connect to a mobile data network.

If your session expires, you must log in again. Tap **OK** in the session expiration dialog box. Enter your username and password, and then tap **Login**.

## Opening the Application Catalog

When HP Anywhere opens, it displays the Front Page.

To open the Application Catalog:

1. Tap the right side of the bar where you see Front Page, and drag the bar to the left until My Apps is in the center of the bar.
2. Tap **My Apps**. A blue bar appears under My Apps. HP Anywhere displays icons for the MiniApps that are installed on your device, and link icons to enterprise and public apps that were installed using the Application Catalog.

3. On a large device, tap the **Catalog** shopping-cart icon  in the upper right corner of the screen. On a smaller device, tap the shopping-cart icon  in the lower left corner of the screen. HP Anywhere displays the Application Catalog.

## Closing the Application Catalog

To close the Application Catalog, tap  (the Back button) at the upper left of the screen one or more times, until the My Apps page appears.

# Browsing and searching for apps

In the Application Catalog, you can browse a list of all available apps, browse apps by category, and search for apps.

## Browsing all apps

When you open the Application Catalog, it displays a list of apps that you can download. The apps are ones that you have permission to use based on your job and that will run on your mobile device.

To browse all apps:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. The  button (Latest) at the bottom of the screen should be blue. If it is not, tap it.

The list of all available apps appears. The most recently available apps are at the top of the list.

3. Drag or swipe the list of apps up and down to scroll through the apps.

## Browsing apps by category

Every app is classified with a category and a subcategory.

To browse apps by category:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. The  button (Latest) at the bottom of the screen should be blue. If it is not, tap it.

The list of all available apps appears. The most recently available apps are at the top of the list.

3. Tap **Browse Categories**. A scrollable list of categories appears. The category “Home” is marked with a checkmark. This is not really a category. “Home” just indicates that you are viewing apps in all categories.
4. Drag or swipe the list of categories up and down to scroll through the categories.

5. Tap a category to view all of the apps in that category. The drop-down list that read "Browse Categories" now reads "All *category name*," for example "All Accounting Apps."  
  
Drag or swipe the list of apps up and down to scroll through the apps in the category.  
  
To return to the list of all apps, tap the Back button at the top left of the screen, or tap the category drop-down list, and then tap **Home**.
6. Tap the "All *category name*" drop-down list to view subcategories of that category.
7. Drag or swipe the list of subcategories up and down to scroll through the subcategories.
8. Tap a subcategory to view all of the apps in that subcategory. The drop-down list that read "All *category name*" now reads "*Subcategory name*," for example "Expense Apps."  
  
Drag or swipe the list of apps up and down to scroll through the apps in the subcategory.  
  
To return to the list of all apps in the category, tap the "*Subcategory name*" drop-down list, and then tap "All *category name*." To return to the list of all apps, tap ◀ (the Back button) at the top left of the screen.

## Searching for an app

You can search for apps. The application title, company name, and description are searched.

To search for an app:

1. Open the Application Catalog. For that procedure, see "Opening the Application Catalog."
2. Tap  (the search icon) in the upper right corner of the screen.
3. Tap in the **Search** box. A data-entry field and a keyboard appear. Enter the string you want to search for, and then tap **Go** (on Android) or **return** (on iOS).

## Viewing information about an app

To view information about an app:

1. Open the Application Catalog. For that procedure, see "Opening the Application Catalog."
2. Browse to an app or search for it. For those procedures, see "Browsing and searching for apps."
3. Tap the app for which you want to view information. You see information that includes the name of the app, the company that developed the app, sample screens from the app, the version, and the rating.
4. To view reviews for the app, tap **Reviews**.

# Installing a new app

On Android devices, you can install Android apps and MiniApps. On iOS devices, you can install iOS apps and MiniApps. For both Android and iOS apps, you can install enterprise apps and, if they are made available by your enterprise, free public apps.

**Note:** This section describes the first installation of an app from the Application Catalog, including the case when the app is already installed on the device (when it was installed previously by other means). For information about updating apps that were previously installed through the Application Catalog, see “Updating apps.”

## Installing a MiniApp

To download and install a MiniApp on an Android or iOS device:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. Tap the app in the list of apps.
4. At the bottom of the screen, tap **Install**.
5. HP Anywhere installs the MiniApp, and then displays the My Apps page. The icon for the MiniApp is now on the My Apps page. This is the only place that the MiniApp appears.

## Installing an Android enterprise app

**Note:** When you use this procedure, if the same version of the app is already installed, the app is reinstalled. If an earlier version is installed, the app is updated. This will delete all of the data that was associated with the app.

To download and install an Android enterprise app:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. Tap the app in the list of apps.
4. At the bottom of the screen, tap **Install**.

Android downloads the app and asks if you want to install the application.

**Note:** If the app is already installed, you are asked if you want to replace the application. Tap **Cancel** and skip the remainder of this procedure. You do not need to install the app.

5. Tap **Install**. Android installs the app on your device.

6. Tap **Open** to open the app or **Done** to return to HP Anywhere.

## Installing an iOS enterprise app

**Note:** When you use this procedure, if the same version of the app is already installed, the app is reinstalled. If an earlier version is installed, the app is updated. This will delete all of the data that was associated with the app.

To download and install an iOS enterprise app:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. Tap the app in the list of apps.
4. At the bottom of the screen, tap **Install**.
5. iOS displays a confirmation dialog box. Tap **Install**. iOS downloads and installs the app on your device. You can use a link icon in My Apps to open the app.

## Installing a public Android app

**Note:** When you use this procedure, if the same version of the app is already installed, the app is reinstalled. If an earlier version is installed, the app is updated. This will delete all of the data that was associated with the app.

To download and install a public Android app:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. Tap the app in the list of apps.
4. At the bottom of the screen, tap **Install**. A dialog box gives you the choice of completing the installation using the browser or the Play Store:
  - To complete the action using the browser, tap **Browser**.
  - To complete the action using the Google Play Store, tap **Play Store**.
5. Install the app as you would any app from the browser or from the Google Play Store. For more information, refer to the documentation for your device.
6. Android installs the app. It is available on the screen that displays all installed apps, and possibly on your home screen. You can use a link icon in My Apps to open the app.
7. (*Google Play Store*) If you installed the app from the Google Play Store, tap your device's Back button to return to the Application Catalog.

## Installing a public iOS app

**Note:** When you use this procedure, if the same version of the app is already installed, the app is reinstalled. If an earlier version is installed, the app is updated. This will delete all of the data that was associated with the app.

To download and install a public iOS app:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. Tap the app in the list of apps.
4. At the bottom of the screen, tap **Install**. You are taken to the Apple iTunes Store.
5. Install the app as you would any app from the Apple iTunes Store. For more information, refer to the documentation for your device.
6. iOS installs the app. It is available on your home screen. You can use a link icon in My Apps to open the app.

## Opening an Android or iOS app from the Application Catalog

The main method for opening an Android or iOS enterprise app or public app is to do so by tapping the icon for the app on the device. For Android and iOS apps installed through the Application Catalog, you can also tap the link icon for the app in My Apps. If you are using the Application Catalog, you can also open an Android or iOS app that is installed on your device and that is in the Application Catalog, *if you installed it from the Application Catalog*; this section describes this procedure.

### Opening an Android or iOS app from the Application Catalog

To open an Android or iOS app from the Application Catalog:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app that you want to open.
4. At the bottom of the page, tap **Launch**. The app opens.

# Reviewing and rating apps

You can view ratings and reviews for apps in the Application Catalog. You can also review and rate the apps in the Application Catalog that are installed on your mobile device.

## Viewing the rating and reviews for an app

To view the rating and reviews for an app:

1. Open the Application Catalog. For that procedure, see "Opening the Application Catalog."
2. Browse to an app or search for it. For those procedures, see "Browsing and searching for apps."
3. In the list of apps, tap the app for which you want to view the rating and reviews.  
The rating is listed below the description.
4. Tap **Reviews** to view the reviews. Tap **Positive** to view positive reviews. Positive reviews are displayed by default. Tap **Negative** to view negative reviews.

## Submitting a review and rating an app

**Note:** To submit a review for an app or rate an app, you must have installed the app.

To submit a review for an app and rate an app:

1. Open the Application Catalog. For that procedure, see "Opening the Application Catalog."
2. Browse to an app or search for it. For those procedures, see "Browsing and searching for apps."
3. In the list of apps, tap the app for which you want to submit a review.
4. Tap **Reviews**.
5. Tap **Submit a Review**.
6. Tap in the box below Write a Review, enter your review, and then tap somewhere outside of the text-entry box. If you decide to edit what you wrote, just tap in the box again and edit what you wrote.
7. Tap the star for the rating that you want to give to the app.
8. Tap **Submit Review**.

## Updating a review

To update a review:

1. Open the Application Catalog. For that procedure, see "Opening the Application Catalog."
2. Browse to an app or search for it. For those procedures, see "Browsing and searching for apps."

3. In the list of apps, tap the app for which you want to submit a review.
4. Tap **Reviews**.
5. Your current review and rating are given under the heading My Review.
6. Tap **Update Review**.
7. To edit your review, tap in the box below Write a Review. Edit your review, and then tap somewhere outside of the text-entry box.
8. To change your rating, tap the star for the rating that you want to give to the app.
9. Tap **Submit Review**.

## Obtaining support for an app

You can obtain support for an app that is in the Application Catalog. The app does not have to be installed on your device.

### Obtaining support for an app

To obtain support for an app:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app for which you want support.
4. Tap **Developer Support**. The support page provided for the app by the app developer opens in a web browser.

## Updating apps

You can use the Application Catalog to update apps that were installed from the Application Catalog, as well as public Android and iOS apps that were installed previously by other means. Updates of enterprise apps (for both Android and iOS) are started in the Application Catalog and completed by the operating system. Updates of public apps are started in the Application Catalog and finished in the Google Play Store or the Apple iTunes Store. MiniApp updates are automatic.

**Note:** This section describes the second or subsequent installation of an app (an app update, that is, installation of a higher version of an app) from the Application Catalog. For information about the first installation of an app through the Application Catalog, including the case when the app was previously installed on the device by other means, see “Installing a new app.”

## Viewing available updates

**Note:** To view available updates, you must open the Application Catalog. If you are working in the Application Catalog, updates do not appear in real time. The updates are retrieved when the Application Catalog is opened.

Updates for enterprise apps (for Android and iOS) and public apps (for Android and iOS) appear in the Updates section of the Application Catalog. You must install the updates. MiniApps are updated automatically; no action is required.

To view available updates:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. If an update is available for one or more apps, the Updates button at the bottom of the screen indicates that updates are available. A red circular badge contains the number of updates:



3. Tap  (the Updates button). Available updates are listed for the enterprise apps (Android or iOS) and public apps (Android or iOS) that you have installed previously using the Application Catalog.

## Updating a MiniApp

MiniApps are updated automatically. When you launch a MiniApp from My Apps, you get the latest version of the app.

## Updating an Android enterprise app

Android enterprise apps must be updated through the Application Catalog. Two approaches are possible:

- Updating the app from the Updates section of the Application Catalog. See “Updating an app from the Updates section.”
- Updating the app from the Latest section of the Application Catalog. See “Updating an app from the Latest section.”

### Updating an app from the Updates section

To update an Android enterprise app from the Updates section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. If an update is available for one or more of the enterprise apps (Android or iOS) or MiniApps that are installed, the Updates button at the bottom of the screen indicates that updates are available. A red circular badge contains the number of updates.

3. Tap  (the Updates button). Available updates are listed.
4. Tap the **Update** button on an app in the list. Android downloads the app update. What happens next depends on the version of Android. One of the following occurs:
  - Android prompts to confirm that you want to install an update for the app. Tap **Install**.
  - Android prompts to confirm that you want to replace the app. Tap **OK**. Android asks if you want to install the app. Tap **Install**.

Android installs the updated app on your device. It is available on the screen that displays all installed apps, and possibly on your home screen. You can use a link icon in My Apps to open the app. Immediately after the update, there is also a **Launch** button on the app in the list in the Updates section.

5. Tap **Open** to open the app or **Done** to return to HP Anywhere.

### Updating an app from the Latest section

To update an Android enterprise app from the Latest section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app that you want to update. If an update is available, the button at the bottom of the screen reads Update.
4. Tap **Update**. Android downloads the app update. What happens next depends on the version of Android. One of the following occurs:
  - Android prompts to confirm that you want to install an update for the app. Tap **Install**.
  - Android prompts to confirm that you want to replace the app. Tap **OK**. Android asks if you want to install the app. Tap **Install**.

Android installs the updated app on your device. It is available on the screen that displays all installed apps, and possibly on your home screen. You can use a link icon in My Apps to open the app.

5. Tap **Open** to open the app or **Done** to return to HP Anywhere.

## Updating an iOS enterprise app

iOS enterprise apps must be updated through the Application Catalog. Two approaches are possible:

- Updating the app from the Updates section of the Application Catalog. See “Updating an app from the Updates section.”
- Updating the app from the Latest section of the Application Catalog. See “Updating an app from the Latest section.”

### Updating an app from the Updates section

To update an iOS enterprise app from the Updates section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. If an update is available for one or more of the enterprise apps (Android or iOS) or MiniApps that are installed, the Updates button at the bottom of the screen indicates that updates are available. A red circular badge contains the number of updates.

3. Tap  (the Updates button). Available updates are listed.
4. Tap the **Update** button on an app in the list. iOS displays a confirmation dialog box.
5. Tap **Install**. iOS downloads and installs the app update. You can use a link icon in My Apps to open the app.

### Updating an app from the Latest section

To update an iOS enterprise app from the Latest section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app that you want to update. If an update is available, the button at the bottom of the screen reads Update.
4. Tap **Update**. iOS downloads the app update, and prompts to confirm that you want to replace the app.
5. Tap **Install**. iOS installs the app. It is available on your home screen. You can use a link icon in My Apps to open the app.

## Updating an Android public app

You can update an Android public app through the standard procedure for updating an app on Android. You can also update the app through the Application Catalog. Two approaches are possible:

- Updating the app from the Updates section of the Application Catalog. See “Updating an app from the Updates section.”
- Updating the app from the Latest section of the Application Catalog. See “Updating an app from the Latest section.”

### Updating an app from the Updates section

To update an Android public app through the Updates section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. If an update is available for one or more of the enterprise apps or public apps that are installed, the Updates button at the bottom of the screen indicates that updates are available. A red circular badge contains the number of updates.
3. Tap  (the Updates button). Available updates are listed.
4. Tap the **Update** button on a public app in the list to install the update.
5. A dialog box gives you the choice of completing the installation using the browser or the Play Store:
  - To complete the action using the browser, tap **Browser**.
  - To complete the action using the Google Play Store, tap **Play Store**.
6. Install the app as you would any app from the browser or from the Google Play Store. For more information, refer to the documentation for your device.
7. Android installs the app. It is available on the screen that displays all installed apps, and possibly on your home screen. You can use a link icon in My Apps to open the app. Immediately after the update, there is also a **Launch** button on the app in the list in the Updates section.

## Updating an app from the Latest section

To update an Android public app from the Latest section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app that you want to update. If an update is available, the button at the bottom of the screen reads Update.
4. Tap **Update**.
5. A dialog box gives you the choice of completing the installation using the browser or the Play Store:
  - To complete the action using the browser, tap **Browser**.
  - To complete the action using the Google Play Store, tap **Play Store**.
6. Install the app as you would any app from the browser or from the Google Play Store. For more information, refer to the documentation for your device.
7. Android installs the app. It is available on the screen that displays all installed apps, and possibly on your home screen. You can use a link icon in My Apps to open the app.

## Updating an iOS public app

You can update an iOS public app through the standard procedure for updating an app on iOS. You can also update the app through the Application Catalog. Two approaches are possible:

- Updating the app from the Updates section of the Application Catalog. See “Updating an app from the Updates section.”
- Updating the app from the Latest section of the Application Catalog. See “Updating an app from the Latest section.”

## Updating an app from the Updates section

To update an iOS public app from the Updates section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. If an update is available for one or more of the enterprise apps or public apps that are installed, the Updates button at the bottom of the screen indicates that updates are available. A red circular badge contains the number of updates.
3. Tap  (the Updates button). Available updates are listed.
4. Tap the **Update** button on a public app in the list to install the update. You are taken to the Apple iTunes Store.
5. Install the app as you would any app from the Apple iTunes Store. For more information, refer to the documentation for your device.
6. iOS installs the app. It is available on your home screen. You can use a link icon in My Apps to open the app.

## Updating an app from the Latest section

To update an iOS public app from the Latest section:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”

2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the app that you want to update. If an update is available, the button at the bottom of the screen reads Update.
4. Tap **Update**. You are taken to the Apple iTunes Store.
5. Install the app as you would any app from the Apple iTunes Store. For more information, refer to the documentation for your device.
6. iOS installs the app. It is available on your home screen. You can use a link icon in My Apps to open the app.

## Uninstalling an app

You can uninstall MiniApps from the Application Catalog. To uninstall Android apps and iOS apps, use the Android and iOS procedures respectively. For more information, see the documentation for your device.

### Uninstalling a MiniApp

To uninstall a MiniApp:

1. Open the Application Catalog. For that procedure, see “Opening the Application Catalog.”
2. Browse to an app or search for it. For those procedures, see “Browsing and searching for apps.”
3. In the list of apps, tap the MiniApp that you want to uninstall.
4. Tap **Uninstall**. HP Anywhere displays the My Apps page and removes the icon for the app.

## Reinstalling an app

It might be necessary to reinstall an app. These are the procedures.

**Note:** Reinstalling an app will delete all of the data that was associated with the app.

### Reinstalling an Android app

To reinstall an Android app, you can uninstall it first, but you do not have to.

To reinstall an Android app, perform the procedure in “Installing an Android enterprise app” or “Installing a public Android app.”

## Reinstalling an iOS app

To reinstall an Android app, you can delete it first, but you do not have to.

To reinstall an iOS app, perform the procedure in “Installing an iOS enterprise app” or “Installing a public iOS app.”

## Reinstalling a MiniApp

You can only reinstall a MiniApp that has been deleted.

To reinstall a MiniApp, perform the procedure in “Installing a MiniApp.”

