HP Service Provioner

Release Notes

Edition: 1.0

for Microsoft Windows Server 2008 R2®, HP-UX 11i v3,

and Red Hat Enterprise Linux 6.4 operating systems



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Introduction

This document provides late-breaking information about the *HP Service Provisioner 1.0* product. It specifies the system requirements as well as known issues and workarounds.

Note that you must read the *HP Service Provisioner User's and System Integrator's Guide* prior to installing the HP Service Provisioner product. This guide can be found on the distribution DVD in the /Documentation directory.

The HP Service Provisioner DVD is organized as follows:

- /Binaries/Unix: Contains the HP-UX and Linux install files for the HP Service Activator product, which – in turn – contain the HP Service Provisioner software
- /Binaries/Windows: Contains the Windows install file for the HP Service Activator product, which contains the HP Service Provisioner software
- /Documentation:
 - Contains all product documentation for HP Service Provisioner and HP Service Activator
- /ReadMe:

Location of the end user license agreement

/OpenSource:
Contains terms and conditions for Open Source software that is used, including source code for all Open Source components

Required Hardware and Software

Since HP Service Provisioner is based on HP Service Activator, the hardware and software requirements for HP Service Provisioner are identical to the requirement for HP Service Activator. Please read the *Release Notes* for HP Service Activator V62-1A for details.

In addition, *HP Service Activator V62-1A* and *HP Subscription Repository v1.3* must be installed and configured before installing HP Service Provisioner 1.0.

For more details about HP Subscription Repository, read the document HP Subscription Repository v1.3 Installation and Administration Reference.

Noteworthy Changes and Defect Fixes

This section list the main features of the HP Service Provisioner 1.0 product.

- Catalog
 - o Manages product specifications, CFS specifications, and RFS specifications.
 - Manages product instances, CFSs, and RFSs.
 - Support for reusable profiles (collection of characteristics).
 - Integrates with HP Subscription Repository through new HP Service Activator workflow manager module SRModule. Communication with HP Subscription Repository via WS/SOAP.
 - Supports export/import of catalog to/from XML files.

Service Order Management Processes

- HP Service Provisioner engine implemented by HP Service Activator workflows.
- o Life-cycle of service order management processes based on TMF518.
- Integration with resource facing services through RFS workflows.

• Trueview Integration

- Supports integration with *HP Trueview 2.0* through new HP Service Activator workflow manager module TrueviewModule and workflow node TVWSRequest.
- Communication with HP Trueview via WS/SOAP.

• Web User Interface

- New user interface for managing catalog.
- \circ ~ New user interface for querying and managing instances.
- New user interface for entering orders.
- o All UI components are AJAX-aware and based on JSF (Java Server Faces).

• External Interfaces

- Northbound WS/SOAP interface for receiving service requests.
- Support for JMS for asynchronous messaging (e.g. to send a notification when a service request has been completed).

Known Issues and Defects

This section presents issues you may encounter when using the HP Service Provisioner product.

UI

When editing a product instance in the "Design" web UI, it is possible to add new characteristics. However, when doing so, it is not possible to enter restrictions (they will not be stored in HP Subscription Repository).