

# HP Anywhere

Windows

Software Version: 10.10

## Support Matrix

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# Support

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- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
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- Review information about available services
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- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

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To find more information about access levels, go to:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**

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# Hardware and Software Requirements for HP Anywhere

**Note:** For the most up-to-date information, check the latest support matrix at [HP Support matrices](#). Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to [Access levels](#). To register for an HP Passport ID, go to [HP Passport Registration](#).

Before installing HP Anywhere, make sure that your system meets the following minimum requirements:

## Supported Server Environments

- Microsoft Windows Server 2008 R2 (64-bit)
- Required Memory: 8 GB
- Required Disk Space: 30 GB
- Processor: 4 X 3 GHz CPU

## HP Anywhere Server Requirements

- Tomcat Application Server: Apache Tomcat/7.0.34
- Java version: 1.7.0\_05
- Cassandra version: 1.1.6

## Third-party Components

- Java email version 1.4.4
- Active MQ version 5.4.0
- Elastic search version 0.17.8
- MSSQL jTDS version 1.2.4
- Oracle driver version: 11.1.0.7.0

### Tested and Recommended Devices and Operating Systems

<b>Smartphones</b>		
Apple iPhone 4	iOS6	iOS7
Apple iPhone 4s	iOS6	iOS7
Apple iPhone 5	iOS6	iOS7
Samsung Galaxy S2	2.3.5	
Samsung Galaxy S3	4.0.4	4.1.2
<b>Tablets</b>		
HP Slate 7		
Apple iPad mini	iOS6	iOS7
Apple iPad 3	iOS6	iOS7
Apple iPad 4	iOS6	iOS7
Samsung Galaxy Tab 7	4.0.4	4.1.2
Samsung Galaxy Tab 10.1	4.0.4	
<b>Desktop Browsers</b>		
Google Chrome 30 on Windows 7		
Mozilla Firefox 24 on Windows 7		
Microsoft Internet Explorer 9 on Windows 7		

### Supported Databases

- SQL Server 2008 R2 and named instance
- Oracle 11g 11.2.0.3 Enterprise Edition

**Note:** The database must be configured as UTF8 or UTF16.

### Client Workstation

- Microsoft XP Professional (32-bit)
- Microsoft Windows 7 Professional (64-bit)

### Supported Email Protocols

- POP3, IMAP4, and SMTP

### **Supported Virtualization Environments**

- VMWare ESXi 5.1: x86-64 (Certified)

### **Support for Java**

- JRE 7

### **Screen Resolution**

- 1280x1024 dpi, 1280x800 dpi and higher

### **Load Balancer (for High Availability only)**

- F5 BIG-IP® - version 10.2
- Apache - version 2.4.1

Load Balancer should be configured with:

- Sticky session
- Round robin
- SSL (optional)



# Localization and Globalization

HP Anywhere 10.10 is available in the following languages (listed alphabetically):

- Chinese (Simplified)
- English
- French
- German
- Italian
- Japanese

