

# HP Server Automation

for the HP-UX, IBM AIX, Red Hat Enterprise Linux, Solaris, and Windows® operating systems

Software Version: 9.15

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## User Guide: Database and Middleware Automation



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The title page of this document contains the following identifying information:

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The following table indicates changes made to this document since the last released edition.

### Document Changes

Chapter	Version	Changes
All	9.10	Revised to reflect full integration with HP Server Automation version 9.10.
<a href="#">Chapter 2</a>	9.13	Added a call wrapper example that uses Windows PowerShell (see <a href="#">Actions for Script Type Steps</a> on page 27).
<a href="#">Chapter 2</a> and <a href="#">Chapter 3</a>	9.13	Updated instructions for pertinent procedures executed from the Environment and Run pages to specify “select” instead of “double-click.” This reflects navigational improvements to the web interface.
<a href="#">Chapter 2</a>	9.14	Updated text and screen images to reflect the new password masking (obfuscation) feature and enhanced deployment page in the HP DMA user interface.

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- Download software patches
- Manage support contracts
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- Review information about available services
- Enter into discussions with other software customers
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To find more information about access levels, go to:

**[http://h20230.www2.hp.com/new\\_access\\_levels.jsp](http://h20230.www2.hp.com/new_access_levels.jsp)**

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# 1 Introduction

This introduction includes the following information:

- [Purpose of this Guide](#) on page 9
- [What is Database and Middleware Automation?](#) on page 10
- [Audience](#) on page 10
- [Prerequisites](#) on page 11
- [System Requirements](#) on page 11
- [Related Documents](#) on page 13
- [Document Conventions](#) on page 12
- [Accessing HP DMA](#) on page 13
- [Summary of Chapters](#) on page 15

## Purpose of this Guide

This guide provides information about the Database and Middleware Automation (HP DMA) feature available in HP Server Automation (SA). For information about a specific HP DMA Solution Pack, see the *User Guide* for that Solution Pack. These guides are available here:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

Specify HP Database and Middleware Automation Solution Packs as the product name.

# What is Database and Middleware Automation?

Database and Middleware Automation automates frequently performed data center tasks and processes that tend to be complex, manually intensive, and error-prone. It enables operations teams to automate the repair and maintenance of business critical applications, regardless of platform, version, or vendor.

HP DMA provides the following benefits:

- Automates routine IT life cycle tasks and procedures
- Reduces operational expenditures associated with data center management

HP DMA groups components into solution packs to address a specific data center task or process—for example: database patching, middleware provisioning, or database compliance. Solution packs are customizable to your unique data center environment. For more information, see [Chapter 4, Solutions](#), on page 71 of this guide.



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HP DMA version 9.15 is fully integrated with HP Server Automation (SA) version 9.15.

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## Audience

This guide is primarily intended for the following IT professionals:

- **Database administrators**, who are responsible for installing and maintaining database software and assuring compliance with security standards.
- **Application administrators**, who are responsible for installing and maintaining application server software (middleware).
- **Data center engineers**, who are responsible for improving the effectiveness and efficiency of data center operations through increased use of automation.
- **Data center operators**, who are responsible for executing automated data center tasks.

The following stakeholders also benefit by understanding how HP DMA works:

- **Data center administrators**, who are responsible for ensuring the secure and seamless operation of the data center and all its components.
- **Operations specialists**, who are responsible for ensuring that all business critical operations are secure, compliant with pertinent standards, and efficient.
- **SA administrators**, who are responsible for all HP Server Automation administration tasks. They control the privileges and permissions available to each user role, and they decide which servers are managed by SA. They may also be responsible for installing and updating SA.
- **Development team** members and managers, who design and implement applications that are eventually deployed in the data center.

## Prerequisites

HP DMA is part of HP Server Automation (SA). Refer to the *Quick Reference: SA Installation Requirements* for information about prerequisites required for SA.

To perform the various operations described in this guide, you must have the proper permissions. See [Setting Permissions](#) on page 222 for more information.

## System Requirements

HP DMA is installed with HP Server Automation (SA). See the *Quick Reference: SA Installation Requirements* and the *SA Standard/Advanced Installation Guide* for information about SA hardware and software requirements.

## Supported Target Platforms

For a list of the target server platforms supported by HP DMA, see the *HP Database and Middleware Automation Solution Pack Support Matrix*. This document is available here:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

Specify HP Database and Middleware Automation Solution Packs as the product name.

## Firewalls and Ports

The DMA web interface requires port 4433. You must configure any firewalls protecting your SA Core Servers to allow this port to be open.

See “Open Ports” in the *SA Quick Reference: Installation Requirements* guide for information about which other ports need to be open on the SA Core (where HP DMA is running) and the SA managed servers (where the SA agent is running).

## Browsers

The following browsers are recommended for use with Database and Middleware Automation:









**Table 1 Recommended Browsers**

Browser	Versions
Chrome	6 or later
Firefox	3.6 or later
Internet Explorer	8, 9, or 10
Safari	5 or later

# Document Conventions

This guide uses several typographical conventions to help explain how to use HP DMA.

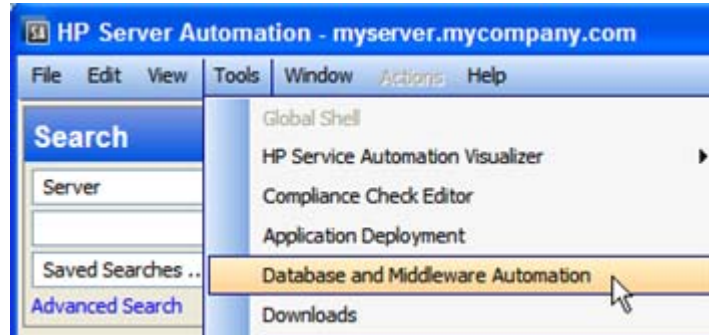
**Table 2    Conventions**

Convention	Definition
<b>Bold</b>	Words in bold show items to select or click, such as menu items or buttons.
Courier New	Files, paths, and commands in Courier New style show items that are file names, path names, or commands.
	This symbol means that the following information is read-only.
	This symbol appears within a green bar across the top of the screen and means that you have successfully completed a task.
	This symbol appears within a red bar across the top of the screen and means that you have not successfully completed a task.
	Click this red “remove” icon to delete information adjacent to this sign.
	Click this green “add” icon to add information adjacent to this sign.
	Click this red “x” icon to perform a component delete and confirm your action.
	Click this blue question mark icon to view a helpful description about the current screen you are viewing.
	Where you see a filter box, you can perform a real-time filter. Type what you are searching for in the Filter field, and see the filter results display as you type.

# Accessing HP DMA

There are two ways to access HP DMA:

- Method 1: In the SA Client, select **Tools ▸ Database and Middleware Automation** to open the HP DMA user interface (UI).



This menu item is only visible if you have permission to access HP DMA (see [Setting Permissions](#) on page 222).

- Method 2: You can also access HP DMA directly from a web browser by specifying the following URL:

`http://<SASlice>/dma/login`

Here, <SASlice> represents the host name or IP address of your SA Slice server.

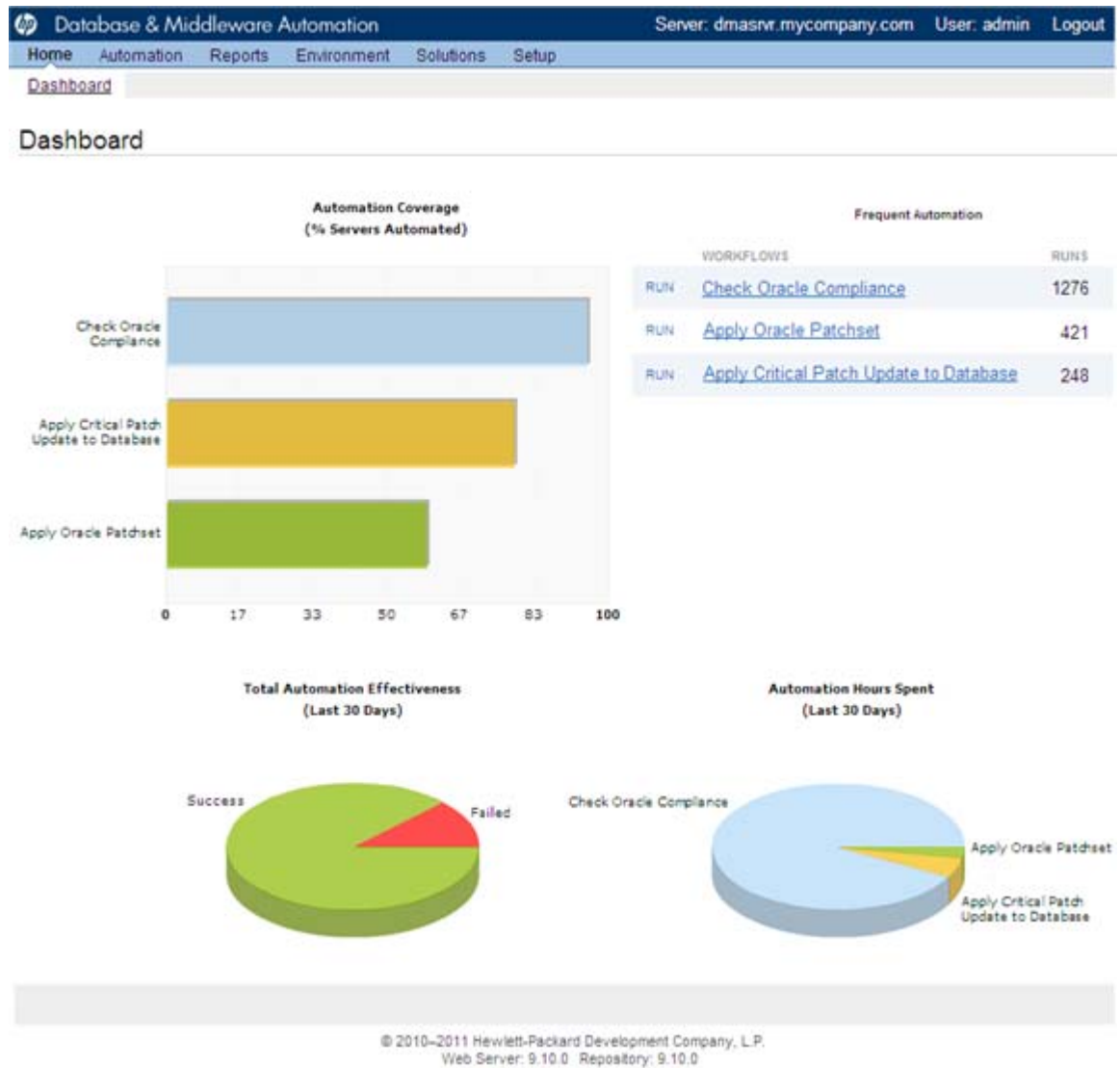
To log in to HP DMA, enter your SA user name and password. The HP DMA Dashboard screen opens, as shown in [Figure 1](#).

## Related Documents

HP DMA is part of HP Server Automation (SA). For more information about, refer to the following SA documents:

- *Managed Server Support Matrix*
- *Quick Reference: SA Installation Requirements*
- *Overview and Architecture Guide*
- *SA User Guide*
- *SA User Guide: Application Deployment Manager*

**Figure 1 HP DMA Dashboard Screen**



The HP DMA UI has the following functional areas:

- Automation: See [Chapter 2, Automation](#), on page 17 of this guide.
- Environment: See [Chapter 3, Environment](#), on page 55 of this guide.
- Solutions: See [Chapter 4, Solutions](#), on page 71 of this guide.
- Setup: See [Chapter 6, Administration \(Setup\)](#), on page 83 of this guide.

# Summary of Chapters

This guide contains the following chapters:

Chapter	Description
<a href="#">Automation</a> on page 17	How to use HP DMA to automate repetitive or complicated data center tasks.
<a href="#">Environment</a> on page 55	How to manage Organizations, which contain Servers, Instances, and Databases—targets for automated Workflows.
<a href="#">Solutions</a> on page 71	How to import and use Solution Packs, which group similar Workflows and Steps in a convenient package.
<a href="#">Roles and Permissions</a> on page 77	How you can set role-based access for specific automation components and Organizations to precisely control who does what in HP DMA.
<a href="#">Administration (Setup)</a> on page 83	How to administer role-based permissions and other settings from the Setup screen.
<a href="#">Bridged Execution Workflows</a> on page 85	How to configure and run workflows that require two or more targets in HP DMA.





## 2 Automation

This chapter includes the following topics:

- [About HP DMA Automation](#) on page 17
- [Workflows](#) on page 18
- [Steps](#) on page 26
- [Understanding Parameters](#) on page 32
- [Functions](#) on page 40
- [Policies](#) on page 42
- [Deployments](#) on page 45
- [Run](#) on page 50
- [Console](#) on page 51
- [History](#) on page 52

### About HP DMA Automation

Automation provides the following benefits:

- Drives standardization in asset management across a data center.
- Empowers data center administrators to define and share best practices.
- Simplifies and automates common administrative tasks.
- Reduces human error when performing data center administration tasks. When common tasks are automated, the risk of human error is reduced, and consistency is driven across an enterprise.

HP DMA Workflows separate tasks into reusable Steps that provide a simple, holistic view of how data center administration tasks are performed. Workflows have the unique ability to run in any environment without any modifications to the underlying automation code.

# Workflows

A **Workflow** is a set of Steps used to accomplish a specific operational task or procedure—such as patching a database instance, installing middleware, or auditing all the instances in an organization for compliance with a security standard.

A Workflow is deployed to specific **targets**. There are three types of targets:

- Servers
- Instances
- Databases



HP DMA targets must be—or, in the case of instance and database targets, reside on—SA managed servers. In addition, these servers must have the DMA Agent Support policy. See [DMA Agent Support Policy](#) on page 69.

Workflow **Steps** contains the actual code used to perform a unit of work detailed in a Workflow. A Step is typically an executable script, although it can take other forms. Steps are linked together to form the business logic for a task or procedure. You can use a Workflow to perform a new business process by building on existing best practices and processes.

Workflow **documentation** should contain information required to understand not only how a procedure is executed, but also how that procedure has been qualified and tested. Workflow documentation encapsulates best practices into a shareable document that can be exported for IT auditors, change control boards, or training manuals for new data center administrators.

## Understanding the Workflow Execution Architecture

HP DMA controls the flow or progression of a Workflow through its component Steps. This limits the amount of memory that the SA agent running on the managed server requires.

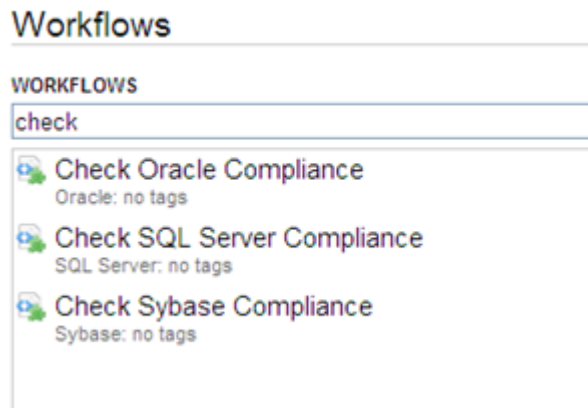
This procedure explains how HP DMA runs a Workflow:

- 1 HP DMA finds the first Workflow Step to execute.
- 2 HP DMA replaces all metadata, parameters, and header variables for this Workflow Step.
- 3 The SA agent executes that script and returns the output and errors as it executes.
- 4 When the script has completed, the SA agent sends the return code back to HP DMA.
- 5 Based on the value of the return code, HP DMA decides which Workflow Step to execute next.
- 6 HP DMA repeats [step 2](#) through [step 5](#) until the Workflow is completed.

## Searching for a Workflow

You can use a real-time filter to search for any Workflow by name, type, or tags. Type what you are searching for in the Workflows box, and see the filter results display as you type. The search string is not case-sensitive, as shown in [Figure 2](#).

**Figure 2 Real-Time Filter Feature**



The real-time filter feature is available throughout the HP DMA user interface (UI).

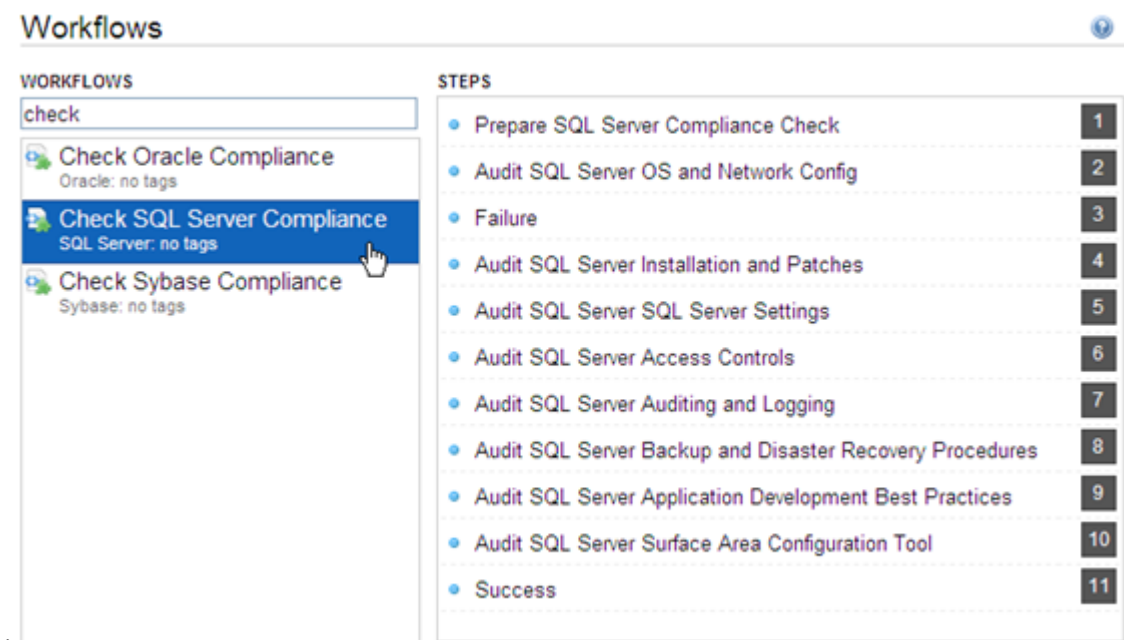
## Viewing an Existing Workflow

From the Automation > Workflows screen, you can view a list of existing Workflows and preview the steps included in any Workflow listed.

### Steps List

In the Workflows pane, point to the Workflow name. As you point to the Workflow, you can view the associated Steps in the Steps pane, as shown in [Figure 3](#).

**Figure 3 Example of Steps in a Workflow**



## Workflow Documentation

In the Workflows pane, click the Workflow that you want to view. The Documentation tab opens, as shown in [Figure 4](#).

Provided that the Workflow is deployable (not locked), you can modify the Workflow documentation to suit your environment. To open the documentation editor, click the **Edit** link in the lower right corner.

For formatting information, click the **Help** link in the lower right corner.

**Figure 4 Example of Workflow Documentation**

### Check SQL Server Compliance

[Documentation](#) [Workflow](#) [Deployments](#) [Roles](#)

Name: Check SQL Server Compliance  
Tags:  
Type: SQL Server  
Target level: Instance  
Documentation:

#### Purpose

Audit a SQL Server instance for compliance with the following Center for Internet Security (CIS) benchmark:

Security Configuration Benchmark for Microsoft SQL Server 2005, version 1.2.0, January 2010

#### Description

This workflow will audit an SQL Server instance using CIS Level 1 & 2 auditing. This audit check, run in conjunction with the reporting tool and CIS rule, identifies compliance related problems with a SQL Server instance.

#### Parameters

Parameter	Default	Required	Description
Excluded Checks	None	No	Comma separated list of CIS checks to skip for the specific step. Example: Surface Area Configuration Tool: Ad Hoc Remote Queries, Surface Area Configuration Tool: Database Mail
Latest Build	None	No	The latest build of SQL Server 2005 according to Microsoft. An example value would be "5000" for SQL Server 2005 SP4.

[HELP](#) [PDF](#) [EDIT](#)

## Workflow Details

From the Documentation tab, click the Workflow tab to view the following information:


- A graphical representation of the Workflow logic
- A list of all available Steps, grouped by tag
- A table listing the Steps included in the Workflow and the parameters associated with each Step

Figure 5 Example of Workflow Details



## Creating a New Workflow

- 1 On the Automation > Workflows screen, click **New Workflow**.  
The Documentation tab opens.
- 2 Specify the following information:
  - **Name:** A unique name for the Workflow.
  - **Tags:** Use this field as a keyword field. Use existing tags or create new ones so that you and others can easily find or filter for this Workflow in the future.
  - **Type:** Type of database or middleware software to which this Workflow pertains.
  - **Target Level:** This determines which types of targets you can select when you create a Deployment. Select Server, Instance, or Database.
  - **Documentation:** Use this field to document the function of this Workflow. You will likely develop the Workflow documentation in an iterative fashion as you refine the Workflow.
- 3 Add at least one Step to your Workflow using one or both of the following methods:
  - [Create a New Step](#) (see page 22)
  - [Add an Existing Step](#) (see page 23)

To delete a Step from a Workflow, click the “Remove”  button.
- 4 When you are finished adding and connecting steps, click **Save**.  
“Workflow Saved Successfully” displays in a green bar at the top of the Workflows screen.

## Create a New Step

You can use the New Step wizard to create a new Step “on the fly” while you are editing a Workflow. This is an alternative to creating a Step from the Automation > Steps page (see [Creating a New Step](#) on page 29).

To create a new step by using the New Step wizard:

- 1 Click the **New Step** link just below the Steps panel. The New Step wizard opens.
  - 2 Specify the information that the wizard prompts you to provide. This will vary depending on the type of step that you are creating (script, email, or variable timer).
  - 3 Click **Next** to advance through the wizard screens.
  - 4 Click **Finish** when you have provided all required information.
- The New Step wizard creates the Step and adds it to the Workflow after any existing steps.

## Add an Existing Step

To add an existing Step to a Workflow, you must first locate the Step and then place it in the appropriate spot in the Workflow. The following procedure assumes that the Workflow has been created, and that you are viewing the Workflow tab.

To add an existing Step to a Workflow:

- 1 In the Steps panel, click one of the tags to show the list of Steps that have that tag:

HP Database & Middleware Automation

Home Automation Reports Environment Solutions Setup

Workflows Steps Functions Policies Deployments Run Console

### New workflow

Documentation Workflow Deployments Roles

Search

- AIX
- ARCHIVE
- BUNDLE
- CHECK
- Check File Download**
- Determine File Download
- OS Prerequisite Check for WebSphere 7
- OS Prerequisite Check for WebSphere IHS 7
- WebSphere 7 Check File Download
- CHRISSCH
- CIS
- CLONE
- COMPLIANCE
- CPU
- CRS
- DB2
- DBUA

NEW STEP

**Check File Download**

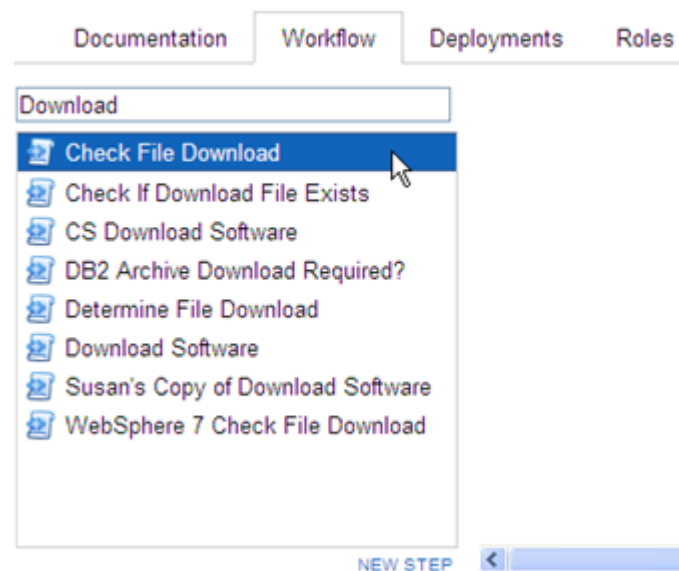
Purpose: Check for the existence of a file before downloading from Expert Engine. - Check if file is in the expected place. - If file is not in the expected location, output data for file download. \*\* Note that the "Target Directory" parameter is set to the directory of the first file in the list not

Step	Name
------	------

When you select a Step here, information about that step appears here

Alternatively, you can type text into the filter box above the Steps panel, and any Steps whose names contain that text are listed:

## New workflow



- 2 Double-click a Step to add it to the Workflow.
- 3 In the Steps table below the diagram, modify the Required Result and Next values for this Step and any pertinent existing Steps so that the Workflow logic is correct.

Click in the Required Result or Next column to edit the value.

➤ Be sure to always include the built-in SUCCESS and FAILURE Steps in your Workflows (see [Built-In Steps](#) on page 30). Make sure that the final Step that the Workflow executes is either SUCCESS or FAILURE, depending on the outcome of the previous Steps.

➤ A Download Software Step is built into your HP DMA software. This Step enables you to download one or more files from the SA Library to a specified location on the target server. To locate this Step, on the Workflow tab, type "download" in the filter box. See [Download Software](#) on page 31 for additional information.

## Copying a Workflow

Copy is available from all the tabs in the Automation > Workflow area. Creating a copy of a Workflow saves time by enabling you to reuse information in a Workflow by renaming it without having to re-type the Workflow's information.

To make a copy of a Workflow:

- 1 Click **Copy**.  
The Documentation tab opens, and the Workflow name changes to "Copy of <Workflow name>."
- 2 Make any changes to the copy.
- 3 Click **Save**.



## Exporting a Workflow

You can export a Workflow, and it is saved on the local file system as an SOP file.

When you export a Workflow, you export the Steps used in that Workflow, but you do not export the Functions.

To export a Workflow:

- 1 Go to Automation > Workflows.
- 2 Click the Workflow that you want to export.
- 3 Click **Export**.
- 4 A screen displays and allows you to select a location to which you want to save the Workflow.
- 5 Click **OK**.
- 6 Click **Save**.

## Importing a Workflow

You can import a Workflow that has been previously exported as an SOP file.

To import a Workflow:

- 1 On the Automation > Workflows page, click **Import Workflow**.  
The Import Workflow screen opens.
- 2 Click **Browse** to find the Workflow you want to import.
- 3 Click **Import**.

## Assigning Roles to a Workflow

Roles determine who can read or modify a Workflow. You can modify the roles settings for any Workflow that you have permission to write.

To assign roles to a Workflow.

- 1 Go to Automation > Workflows.
- 2 In the Workflows pane, point to the Workflow name.
- 3 Click the Workflow you want to view.  
The Documentation tab displays.
- 4 Click the **Roles** tab.  
The Roles tab displays.
- 5 Select or clear the **Read** or **Write** check boxes, depending on the permission you want to grant.
- 6 Click **Save**.

## Deleting a Workflow

You can delete a Workflow unless its status is “Read Only.”



---

If you delete a Workflow that has associated Deployments, the associated Deployments will be deleted automatically with the Workflow.

---

To delete a Workflow:

- 1 Go to Automation > Workflows.
- 2 Open the Workflow you want to delete.
- 3 Click and confirm delete.

## Steps

Steps are reusable automation components. They are assembled into Workflows that automate a task or system healing action. Steps can accept input parameters for customization and provide output for subsequent Steps to use.

### Searching for Steps

You can perform a real-time filter on any Step by name, type, or tags. Type what you are searching for in the Steps field, and the filter results will display as you type.

### Viewing a Step



---

Steps provided by HP are Read Only. You must copy a Step before you can modify it. See [Copying a Step](#) on page 30.

---

To view information about a specific step:

- 1 Go to Automation > Steps.  
You can also access individual steps from the Steps tab on the Solutions screen or the list of steps associated with a Workflow.
- 2 In the Steps pane, point to the Step name that you want to view.  
As you point to a Step, the Workflows that use that particular Step is shown in the Workflows pane.
- 3 Click the Step you want to view.  
There are seven tabs that you can use to view information about this Step:
  - [General Tab](#) (described on [page 27](#))
  - [Action Tab](#) (described on [page 27](#))
  - [Parameters Tab](#) (described on [page 28](#))
  - [History Tab](#) (described on [page 29](#))

- [Workflows Tab](#) (described on [page 29](#))
- [Solutions Tab](#) (described on [page 29](#))
- [Roles Tab](#) (described on [page 29](#))

The General tab opens first. The Step name appears above the tabs.



In order to modify the properties of a Step, you must have Write permission for that Step (see [Roles Tab](#) on [page 29](#) and [Roles and Permissions](#) on [page 77](#)).

## General Tab

The General tab displays information about a Step. In the Properties area, you can view and edit the following information:

- Name: Step's name (must be unique).
- Tags: Use this field as a keyword field to type descriptive words about a Step's function, language, compliance, etc., so that you can easily find or filter for this Step.
- Type: Determines where or at what level a Step is executed.
- Category: Specifies the type of Step. There are three Step categories:
  - Script: Executes the code on the Action tab.
  - Email: Sends an email to the specified email address.
  - Variable Timer: Type the number of minutes you want to wait before the Workflow proceeds to the next Step.

The Category setting determines which options are available on the Action tab.

You can only specify the Category field when you are creating a new Step. You cannot edit the Category field after a Step has been saved.

In the Documentation area, you can view or edit documentation that is related to the Step.

## Action Tab

The Action tab enables you to view and specify the action that a Step takes when that Step is used in a Workflow. The options available on the Action tab reflect the Category type specified on the General tab.

### Actions for Script Type Steps

For a Script type Step, you must specify two things:

- Call wrapper – the location of the interpreter that executes the script. For example:

```
/bin/ksh
```

```
/usr/bin/perl
```

```
powershell -ExecutionPolicy unrestricted -File, cscript /E VBS
```

You can also specify the built-in `jython` call wrapper, which will run the script using the built-in Python interpreter shipped with HP DMA.



---

If you install Windows PowerShell on a managed server, and you want to use it as an HP DMA call wrapper, you must restart the SA agent on that server. To do this, restart the Opsware Agent service.

---

- Code – the script to run using the Call wrapper.  
You can type or paste the script into the Code box, or you can use one of the following tools:
  - The Insert Function tool inserts a reference to an existing function at the beginning of the Code field. To insert a function, follow these Steps:
    - a Click the **Insert Function** link in the lower left corner.
    - b In the Insert Function dialog box, select the function that you want to insert.
    - c Click **Insert function** (or click **X** to cancel).
  - The Import Script tool replaces any information in the Code field with the contents of a file that you specify. To import a script, follow these Steps:
    - a Click the **Import Script** link.
    - b Click **Browse** to locate the script you want to import.
    - c Click **Open** to import the script (or click **X** to cancel).

#### Actions for Email Type Steps

For an Email type Step, you must specify three things:

- To – email address to which the email message will be sent.
- Subject – subject of the email message.
- Message – content (body) of the email message.

#### Actions for Variable Timer Type Steps

For a Variable Timer type Step, you must specify one option: the Delay. This is the number of minutes that you want the Workflow to wait before executing the next Step.

### Parameters Tab

Parameters enable you to pass information into or out of a Step. You set the input to a value, and the output parameter is set within the code (see [Understanding Parameters](#) on page 32). Script Steps can have both input and output parameters. All other Step types can only have input parameters.

- Input Parameters

The Parameters tab defines the variables that a Workflow sets when running a Step so that the Step can run against different objects and still be reusable. For example, in a database backup, the directory where the backup should be placed would be a good candidate for an input parameter so that both development and production database backups could use the Step without modification.

- Output Parameters

Script type Steps enable you to define output parameters as well as input parameters. Steps use output parameters to provide information to be used by downstream Steps. For example, if a Step determines the location of the Oracle home directory on a target server, it can add that location to its set of output parameters for subsequent Steps to use.



If you want to remove a parameter from a Step, you can click the **Remove** link for that parameter. If that parameter is associated with a Workflow, however, you cannot remove it, and the Remove link is not available.

## History Tab

Every time that a Step is saved, a new entry is added to the table on the History tab. The entry shows you when the Step was saved, by whom it was saved, and any comments that were entered when it was saved. If you click an entry in the table, the action information for that version of the step is displayed in the Details area.

## Workflows Tab

The Workflows tab shows you a list of the Workflows that use this Step. To view or edit information pertaining to a particular Workflow, click the name of that Workflow.

## Solutions Tab

The Solution tab shows you a list of the Solution Packs that include this Step. To view information about a particular Solution Pack, click the name of that Solution Pack. For more information, see [Solutions](#) on page 71

## Roles Tab

The Roles tab shows you which SA user groups and individual users have Write permission for the Step.

Permissions settings for baseline Steps (Steps that are shipped with HP DMA) cannot be changed, even by an administrator. To change permissions for any other Step, select or clear the check boxes to grant or revoke Write access.

If there is a “—” in the Write column, None of the roles have Write access to the Step. For more information on changing permissions as an administrator, see [Permission Settings](#) on page 84.

## Creating a New Step

You do not need any special permissions to create new steps. To use your new step in a Workflow, however, you must have permission to Create Workflows (see [Roles and Permissions](#) on page 77).

To create a new step:

- 1 Go to Automation > Steps.
- 2 Click **New Step**.
- 3 Specify the following information on the General tab:

- Name: Unique name of the Step.
  - Tags: Use this field as a keyword field, to type descriptive words about a Step's function, language, compliance, etc. so that you can easily find or filter for this Step.
  - Type: Helps you decide where or at what level to run a Step.
  - Category: Specifies the type of Step.
- 4 Specify the information required on the Action tab:
    - For a Script type Step, specify the Call wrapper and Code (see [Actions for Script Type Steps](#) on page 27).
    - For an Email type Step: specify the email address, subject, and content (see [Actions for Email Type Steps](#) on page 28).
    - For a Variable Timer type Step, specify the Delay (see [Actions for Variable Timer Type Steps](#) on page 28).
  - 5 *Optional:* In the Documentation area, add documentation that describes the Step that you are creating—for example: describe its purpose, dependencies, parameters, and return codes.
  - 6 *Optional:* Specify any parameters that this step uses (see [Parameters Tab](#) on page 28).
  - 7 *Optional:* Specify who is allowed to modify this step (see [Roles Tab](#) on page 29).
  - 8 Click **Save**.

## Copying a Step

Since Steps provided by HP are read-only, you must first copy a Step before you can modify it. You do not need any special permissions in order to copy a step. To use your copied step in a Workflow, however, you must have permission to Create Workflows (see [Roles and Permissions](#) on page 77).

- 1 Go to Automation > Steps.
- 2 Click a Step that you want to modify.
- 3 Click **Copy**.
- 4 Specify a unique name for the copy.
- 5 Modify the Step to suit your objective.
- 6 Click **Save** in the lower right corner.

## Built-In Steps

There are three utility Steps that are provided with your HP DMA software:

- [Success](#) on page 31
- [Failure](#) on page 31
- [Download Software](#) on page 31

You can use these Steps to build Workflows. If you need to customize the Steps, you can make copies and then modify those copies.



It is good practice to always include a SUCCESS step and a FAILURE step in your Workflows. The final step that a Workflow executes should be either SUCCESS or FAILURE, depending on the return code of the previous Step.

## Success

This Step is intended to be used as the terminal Step in a Workflow when the Workflow has successfully executed the previous Steps. A Workflow may contain multiple Success Steps depending on its branching logic. After the Success Step executes, the Console and History pages indicate that the Workflow execution status is SUCCESS.

## Failure

This Step is intended to be used as the terminal Step in a Workflow when a Step in the Workflow has failed. Typically, there will only be one Failure Step in the Workflow—but you can have multiple Failure Steps, depending on the Workflow’s branching logic. After the Failure Step executes, the Console and History pages indicate that the Workflow execution status is FAILURE.

## Download Software

This Step enables you to conveniently transfer a group of files from the SA Software Library to a target server. This is useful, for example, when you are using an HP DMA Workflow to install software on one or more target servers.

This Step has the following parameters:

**Table 3 Download Software Parameters**

Parameter	Type	Required	Description
FileNames	input	yes	Comma delimited list of files to download.
TargetDir	input	yes	Directory on the target server where the files will be downloaded.
Downloaded Files	output	n/a	Comma delimited list of files that were downloaded

You must specify both input parameters. You can use the output parameter in downstream Workflow Steps.

This Step has the following dependencies:

- You must first add any files that will be transferred to the SA Software Library. Import these files into a well-known location within the SA folder hierarchy. Choose and create a folder path that works in your environment. For example:

`/Opware/Tools/Database & Middleware Automation/Repository`

- After choosing a location within the SA folder hierarchy, use the Actions ► Import Software menu item (or right-click within the newly created folder) to add packages into the Library.

When importing files, you can choose to set the file type and platform appropriately—for example, if you intend to use these packages elsewhere within SA—or simply select Unknown and OS Independent, respectively.

For more information about importing packages, see the *SA User Guide: Software Management*.

- File names must be unique. When referencing files in this Step's FileNames input parameter, specify a comma-separated list of the uploaded file names. Note that it is important to specify the actual file names, not the SA package names.

This Step has the following return codes:

**Table 4 Download Software Return Codes**

Return Code	Meaning
0	All files were successfully downloaded.
1	A fatal error occurred while files were being downloaded.
9	One or more files were successfully downloaded.

## Understanding Parameters

You create parameters at the Step level, and then you assign values at either the Workflow level or the Deployment level. The following topics provide examples that illustrate how parameters are created and then used at various levels.

- [Creating Parameters](#) on page 32
- [Assigning Values to Parameters](#) on page 35
- [Using Parameters](#) on page 38

Figure 6 shows an example of a Step whose purpose is to validate all the input parameters required for the Workflow. This Step provides output parameters that are consumed by the subsequent Steps in the Workflow.

## Creating Parameters

You can add, modify, and remove parameters for any Step for which you have Write permission (see [Roles and Permissions](#) on page 77).

To create a new parameter:

- 1 Go to Automation > Steps.
- 2 Select the Step that you want to modify (or create a new Step).
- 3 Use the **New Parameter** link to add input parameters, and if applicable for a Script type Step, output parameters. Specify the following information:
  - Name: A unique name (within this Step) for the parameter.
  - Value: The default value of this parameter.
  - Description: Information that indicates the purpose of this parameter and how its value should be specified. For example:



Required: Unique node name that cannot contain any of the following special characters / \ \* , : ; = + ? | < > & % ' " [ ] > # \$ ^ { }. If you plan to federate into an existing cell later, make sure that the node name is unique within that cell.

- 4 Click **Save**.

**Figure 6 Automation > Steps > Parameters Tab**

Database & Middleware Automation
Server: myserver.mycompany.com User: admin Logout

Home Automation Reports Environment Solutions Setup

Workflows Steps Functions Policies Deployments Run Console History

### Copy of Validate Apply Critical Patch Update to Home

General Action Parameters History Workflows Solutions Roles

Input parameters

Name	Value	Description	
CPU Archive	/tmp/p7592354_10203_LINUX.zip	*Required: Fully qualified pathname of the Critical Patch Update Archive file.	REMOVE
Call Wrapper		*Required: Jython call wrapper required to run as the user.	REMOVE
OCM Response File		*Optional: Full pathname of the Oracle Configuration Manager (OCM) response file.	REMOVE
OPatch Archive	/tmp/p6880880_102000_LINUX.zip	*Optional: Fully qualified pathname of the OPatch Archive file required for this Critical Patch Update.	REMOVE
Oracle Home	/opt/app/oracle/product/10.2.0/DB2	*Required: The ORACLE_HOME directory for this instance.	REMOVE
Patch Archive Location	/var/tmp	Location where patch will be unzipped	REMOVE
Patch Download Location	/var/tmp	Path to download patch if file not found	REMOVE

[NEW PARAMETER](#)

Output parameters

Name	Description	
Archive Location	Directory location the CPU archive will be extracted to.	REMOVE
CPU Archive	Fully qualified pathname of the Critical Patch Update Archive file.	REMOVE
CPU Archive Path	Fully qualified pathname of the Critical Patch Update Archive file downloaded for this instance.	REMOVE
Empty Mapping	An empty parameter to be mapped to later steps.	REMOVE
File List	A comma separated list of files used in the workflow.	REMOVE
Ignore SIDs	Comma separated list of Oracle Instances (SIDs) to ignore for patch p	REMOVE
OCM Response File	Full pathname of the Oracle Configuration Manager (OCM) response f	REMOVE
OPatch Archive	Fully qualified pathname of the OPatch Archive file required for this Cr	REMOVE
OPatch Archive Path	Fully qualified pathname of the OPatch Archive file downloaded for thi	REMOVE
OPatch Version	The current version of OPatch as an integer (eg. 10.2.0.4.2 = 1002000	REMOVE
Oracle Home	The ORACLE_HOME directory for this instance.	REMOVE
Oracle Version	The current version of Oracle as determined by sqlplus -V	REMOVE
Patch Archive Location	Location where patch will be unzipped	REMOVE
Patch Download Location	Path to download patch if file not found	REMOVE

[NEW PARAMETER](#)

X DELETE
Copy Save or CANCEL

## Assigning Values to Parameters

Parameters are defined in Steps, but their values are assigned at the Workflow level, the Deployment level, or with a Run action.

Parameters whose values are assigned at the Workflow level typically either have constant values or values that are determined at execution time using custom fields. For example, a parameter's value may change based on the Organization. In this case, the parameter remains consistent, but the value assigned to that parameter changes.

To assign parameter values at the Workflow level, go to the Automation > Workflows > Workflow tab.

Once you go to the Workflow tab, view the Workflow table located below the Workflow diagram. If the Step contains an Input parameter, there is an arrow next to each Step that, when clicked, displays the “values” that can be associated with that Step's parameters (see [Figure 7](#)).

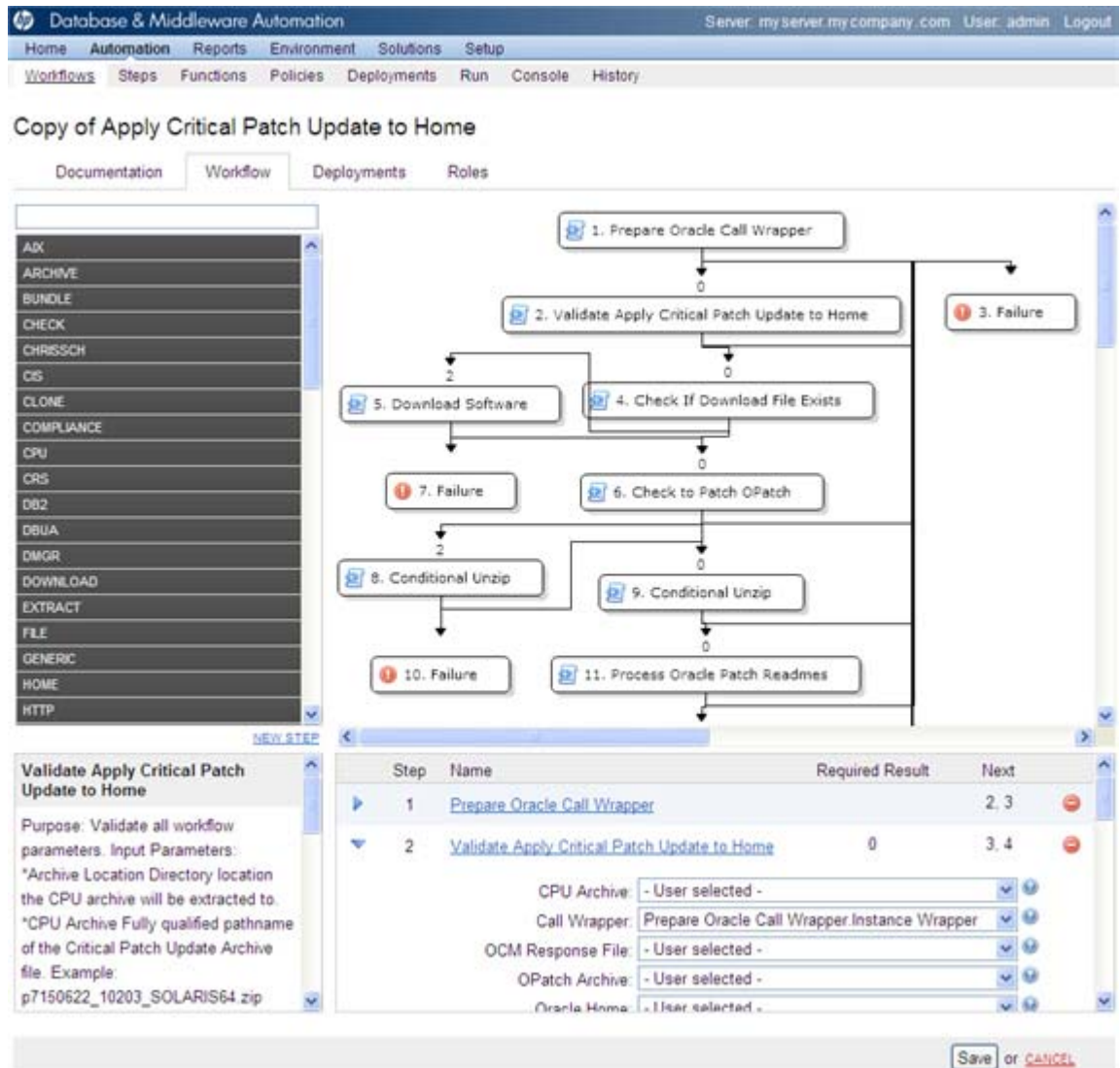


---

When you are working with parameters at the Deployment level or with a Run action the parameters are not as static as parameters that you would set at the Workflow level. If you know that you have a value that changes often, do not assign it at the Workflow level—assign it, instead, at the Deployment level. For more information, see [Using Parameters](#) on page 38.

---

**Figure 7 Workflow Tab with Step Parameters Displayed**

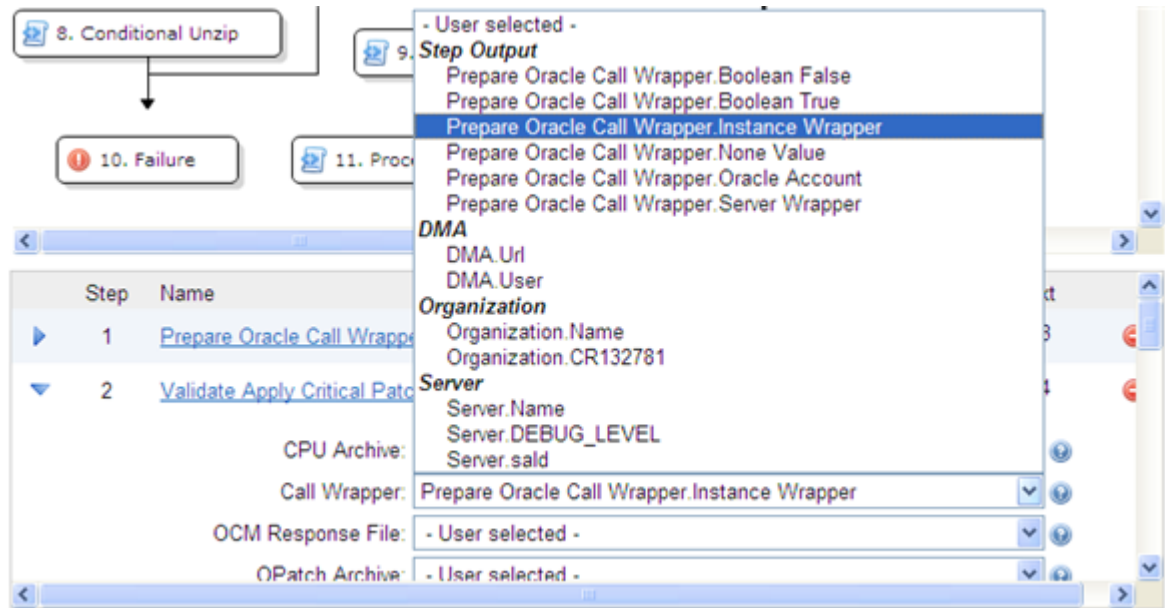


The “Values” drop-down list associated with each input parameter contains built-in metadata and any user-defined custom fields.

If a prior Step in the Workflow contains an output parameter, that output parameter will be included in the “Values” drop-down list. If it is applicable to assign output parameters, then they will display in the list as well. In order to view an output parameter in the “Values” drop-down list, the Step must be used in a Workflow.

In [Figure 8](#), for example, the output parameters of the Prepare Oracle Call Wrapper Step are available to provide values for the input parameters of the Validate Apply Critical Patch Update to Home Parameters Step. The DMA, Organization, and Server metadata items are also available.

**Figure 8 Automation > Workflow Tab: Parameter “Values” Drop-Down List**



If you assign an output parameter from a previous Step to an input parameter at the Workflow level, that input parameter does not appear in the Deployment parameters list. All parameters that are not either assigned to a custom field or mapped at the Workflow level will be modifiable at the Deployment level. Any parameter that is not set in the Workflow or at the Deployment level will use the default value assigned for that Step.

To assign values to parameters at the Workflow level:

- 1 Go to Automation > Workflows.
- 2 Perform one of the following tasks:
  - Click **New Workflow** to create a Workflow.
  - Select an existing editable Workflow.
- 3 Go to the Workflow tab.

The Steps in the Workflow display in the Workflow table, below the Workflow diagram. The arrows to the left of each Step expand that Step to display any parameters associated with the step, as shown in [Figure 7](#). If a Step has no input parameters, the arrow does not appear.

- A numeric value in the Required Result column is the return code that must be received from at least one parent node in order for that Step to run.
  - You can use the Next field to reorder your Workflow's Steps.
- 4 Click the arrow next to each Step. The input or output parameter “values” display in a drop-down list. Assign a value from the “Values” list (as shown in [Figure 8](#)) to the desired parameter.
  - 5 Click **Save**.

The Workflow screen opens, and the message “Workflow saved successfully. Would you like to deploy the Workflow now?” displays.

To proceed, go to [Deployments](#) on page 45.

## Using Parameters

There are three levels at which you can assign parameter values: Workflow, Deployment, and Run.

Parameter values should be assigned at the Deployment level when the value is specific to the targets that are part of the Deployment. For example, you may wish to use the same Workflow with production and development servers, but you need to use a different parameter value for each environment. This can be accomplished by creating one Deployment of that Workflow for production servers, and a second Deployment for development servers. This allows you to set the same parameter differently for the each set of targets.



If you assign a value to a parameter at the Workflow level, that parameter does not display at the Deployment level, so it cannot be overridden.

To assign parameter values at the Deployment level:

- 1 Perform one of the following actions:
  - Click the **... Would you like to deploy the Workflow now** link at the top of the page (this is available immediately after you save a Workflow).
  - Create new Deployment (see [Creating a New Deployment](#) on page 45).
- 2 On the Targets tab, specify the following:
  - Name: Type a unique Deployment name.
  - Workflow: If you clicked the link in [step 1](#), the Workflow name is pre-populated. If you are creating a new deployment, select a Workflow from the list.  
  
Click **View Workflow** if you need to see the Workflow for which you are creating a Deployment.
  - Schedule (optional): Select a Deployment schedule from the drop-down list (see [Scheduling a Deployment](#) on page 47).
- 3 Add the targets from the available pool.
- 4 Go to the Parameters tab.

You can specify parameter values using static text, built-in custom fields, user-defined custom fields, and policy attributes. You will not see any output parameters from other steps on the Deployment page, however; mapping output to input parameters is only possible in the Workflow editor.

If you create a Deployment and then add parameters to your Step, any newly-created parameters appear in the Deployment parameter list and contain the default value assigned in the Step editor.
- 5 For each parameter whose value you want to specify, follow these steps:
  - a Select the source of the parameter value from the drop-down list on the far right:

Web Service User:

Required: User capable of modifying the managed environment through the discovery web service API.

Custom Field ▼

Text  
Custom Field  
Policy Attribute  
Runtime

- b If you selected Text, Custom Field, or Policy Attribute, specify the parameter value in the text box.

If you selected Custom Field or Policy Attribute, HP DMA will use pattern matching to find custom fields or policy attributes that match the characters that you type into the box. You can select a custom field or policy attribute from the choices listed, or you can type its name completely.

To obtain a complete list of all custom fields or policy attributes that are available, type "." in the text box.

If you selected Text, and the name of the parameter contains the string "password" (not case-sensitive), any characters that you type in the box will be masked (obfuscated).

If you selected Runtime, the text box is disabled. You will specify the parameter value at runtime.

---

To replace all parameter values with their default values assigned at the Step level, click **Restore Defaults**.

---

#### 6 Click **Save**.

The Deployment screen opens, and the message "Deployment saved successfully. Would you like to run the Workflow now?" displays. For more information, see [Run](#) on page 50.



If you selected Runtime for any parameter, and you try to save a Deployment with a schedule, you will not be permitted to save that deployment. You must either select a different parameter value source (Text, Custom Field, or Policy Attribute) or unschedule the Deployment before you can save.

---

## Using Metadata and Policies from a Workflow Step

You can use metadata from any Workflow Step type by using the `${Object.Attribute}` syntax.

For example, the `${Instance.Password}` metadata variable would be replaced at runtime with the actual password for the instance on which this Workflow Step was executed.

For example, if the password for a given instance were `password`, the script

```
var password = "${Instance.Password}"
```

would be replaced with

```
var password = "password"
```

at runtime.

You can also replace user-defined metadata using these conventions.

## Using Parameters from a Workflow Step

You can reference a parameter from a Workflow Step using the `${ParameterName}` convention. Use a parameter to change the way that this Workflow Step runs prior to runtime.



For example, if you have a Parameter called `InstallDirectory` with a default value of `/opt/app/oracle`, the script

```
var installDir = "${InstallDirectory}"
```

would be replaced with

```
var installDir = "/opt/app/oracle"
```

at runtime.

## Functions

Functions are reusable pieces of code that can be included in automation Steps. Any common routine or operation that multiple Steps perform is a good candidate for a Function. Functions can be tagged with keywords indicating the language in which they are written and the operating system with which they work.

Functions are “injected” into the Step code just prior to Step execution.

### Searching for a Function

You can use a real-time filter to locate a Function by name or by tags. Type what you are searching for in the Functions field, and the filter results will display as you type.

### Viewing/Opening a Function

From the Automation > Functions screen, you can view all existing Functions as well as preview a Function’s code.

To view or modify a particular Function, select its name in the Functions list.



---

Some functions are Read Only.

---

### Creating a Function

- 1 Go to Automation > Functions.
- 2 Click **New function**.  
The General tab opens.
- 3 Specify a unique Name for the Function.
- 4 *Optional*: Specify any Tags or Documentation in the appropriate areas.
- 5 Click the **Code** tab.
- 6 Type or paste new code in the Code area.
- 7 Click **Save**.



---

Functions must contain script code. You cannot save a Function without script code.

---



## Copying a Function

- 1 Go to Automation > Functions.
- 2 Select a Function.
- 3 Click **Copy**.
- 4 Type a new name for Function.
- 5 Click **Save**.

## Modifying a Function

Before you modify a Function, make sure that no Workflows that use this Function are running. If a Workflow uses a Function in multiple steps, and that Function is modified after the Workflow starts running, the Function code will be different in later Steps that it was in earlier Steps. This is because the Function code is “injected” into the Step just prior to Step execution.

To modify a Function:

- 1 Go to Automation > Functions.
- 2 Select the Function that you want to modify.
- 3 Edit the desired information.
- 4 Click **Save**.



---

You cannot modify read-only Functions.

---

## Deleting a Function

Because Functions are imported at runtime, it is possible to delete a Function that is used by Steps—this would break those Steps. HP DMA does not check to determine whether a Function is being used before deleting it.

To delete a Function:

- 1 Go to Automation > Functions
- 2 Select function to delete.
- 3 Click and confirm delete.



---

You cannot delete read-only Functions.

---

# Policies

Policies are reusable sets of attributes that can be used as parameter values in Deployments. Deployments can reference Policy attributes to change the automation behavior. Policies provide values for input parameters. They can contain fixed values or reference custom fields.

Policies enable HP DMA to manage groups of hundreds or thousands of servers at a time without the need to configure each individual server. For example, you could create a Web Server Policy that defines what every web server in your data center looks like. This Policy might contain the following attributes:

- Software List
- Root Password
- Apache User ID
- Apache User Password

The Software List attribute would be a list of software that must be installed on every web server. This might include openssl, apache, perl, etc.

## Policy Attribute Types

Policies have three different types of attributes:

- Text: This is a simple text value that users can view while deploying and running automation.

The values of attributes whose names contain the string “password” (not case sensitive) are masked (obfuscated) in the HP DMA user interface.

- Password: This is a simple text value. However, the value is always masked when displayed in the HP DMA user interface.
- List: This is a free-form text field that can contain comma-delimited lists of values or other large text data not suitable for a Text type attribute.

## Policy Roles

When you create a Policy, you can specify which users and user groups are allowed to Read or Write that Policy. Read permission enables the user who is deploying a Workflow to access the Policy attributes when specifying parameter values. Write permission enables the user to modify the Policy.

## Policies Delivered in Solution Packs

Certain HP DMA solution packs include Policies. You can modify the attributes values for these Policies, but you cannot add or remove attributes. You can, however, make a copy of a solution pack Policy and then customize that copy.

## Creating a New Policy

You can create and use Policies to provide values for various Deployment scenarios.

To create a new Policy:

- 1 Go to Automation > Policies.
- 2 Click **New Policy**.
- 3 Type a unique Name for your Policy.
- 4 In the Attributes area, perform the following actions for each attribute you want to add:
  - a Specify a unique name (within the Policy).
  - b From the drop-down list, select this attribute's type: Text, List, or Password. See [Policy Attribute Types](#) on page 42 for details.
  - c Click **Add**.
  - d Specify the value of the attribute.
- 5 *Optional:* On the Roles tab, select the Read box for any users or user groups that you want to be able to use this Policy to provide parameter values in a Deployment. Select the Write box for any users or groups that you want to be able to modify this Policy (add or remove attributes).
- 6 Click **Save**.

## Extracting a Policy

You can automatically create a reusable Policy that provides values for all input parameters associated with a Workflow. This is a convenient way to create a Policy.

To extract a Policy:

- 1 Go to Automation > Workflows.
- 2 Select the Workflow that you want to work with.
- 3 Click the **Extract Policy** link at the bottom of the screen.
- 4 Specify values for each attribute listed.
- 5 *Optional:* Add any new attributes that you want to use.
- 6 *Optional:* Remove any attributes that you do not want to use.
- 7 *Optional:* On the Roles tab, select the Read box for any users or user groups that you want to be able to use this Policy to provide parameter values in a Deployment. Select the Write box for any users or groups that you want to be able to modify this Policy (add or remove attributes).
- 8 Click **Save**.



---

Extracted Policies only use Text type attributes. Therefore, passwords are only masked (obfuscated) in an extracted Policy when the parameter name contains the string “password” (not case-sensitive).

---

## Where is a Policy in Use?

- 1 Go to Automation > Policies.
- 2 Select a Policy.
- 3 Click the **Deployments** tab to see where the Policy is in use.

## Deleting a Policy

- 1 Go to Automation > Policies.
- 2 Select a Policy.
- 3 Click the **Deployments** tab to see where the Policy is in use. You cannot delete a Policy if it is being used. If the Policy is being used, follow these steps for each Deployment listed:
  - a Select the Deployment.
  - b Click the Parameters tab.
  - c Change any parameter values that reference this Policy so that this Policy is no longer referenced by the Deployment.

The **Delete** button on the Policy page will be activated after you disassociate the Policy from all Deployments.

- 4 Click the **Delete** button in the lower left corner of the Policy page.

## Assigning Policies to Roles

To change permissions for a Policy, select (or clear) the check boxes to grant (or revoke) Read and Write access. For more information on changing permissions as an administrator, see [Permission Settings](#) on page 84.

- 1 Go to Automation > Policies.
- 2 In the Policies pane, click the policy that you want to view.  
The Attributes tab displays.
- 3 Click the **Roles** tab.
- 4 Select or clear the **Read** or **Write** check boxes as appropriate.
- 5 Click **Save**.

# Deployments

Deployments associate a Workflow with a target environment in which the Workflow runs. Servers, instances, and databases can be managed in groups of hundreds per Deployment. Using custom fields and Policies, you can customize a Workflow's behavior for groups of targets in the Deployment. For example, you can create a CIS Compliance Workflow that validates whether or not servers are configured securely. Then you can create a Development Deployment to manage your development servers and a Production Deployment to manage the production servers.

A Deployment appropriately customizes a Workflow's behavior for each set of Servers on which it runs. When you assign a Workflow to a Deployment, the pool of available targets for the Deployment are determined by that Workflow's target level and type.

## Searching for Deployments

There are two views for the Deployments screen. You can search for Deployment by Workflow or by Target (drop-down list in the upper- right corner of the screen). You can also filter by name.

## Viewing Deployments

From the Automation > Deployments screen, you can view all existing Workflows. In the Deployments pane, you can view each Workflow's associated Deployments.

- 1 Go to Automation > Deployments.
- 2 In the Workflows pane, hover the mouse over the name of a Workflow.  
All Deployments associated with that Workflow are then listed in the Deployments pane.
- 3 In the Deployments pane, click the Deployment that you want to see.

## Creating a New Deployment

- 1 Go to Automation > Deployments.
- 2 Click **New Deployment**.
- 3 Specify the Deployment properties:
  - Name: Type a unique Deployment name.
  - Workflow: Associate the Deployment with a Workflow.
  - Schedule: Select default schedule or create a custom schedule (see [Scheduling a Deployment](#) on page 47).
  - Targets: Add or remove targets individually or as a group.
  - Roles: (*Optional*) Specify any users or user groups that you want to be able to Read, Write, or Execute this Deployment.
  - Parameter Values: See [Specifying Parameter Values in a Deployment](#) on page 46.
- 4 Click **Save**.



---

Read-only Workflows cannot be used in Deployments and will not be available in the drop-down list. You must first make a copy of a read-only Workflow before you can use it in a Deployment. See [Copying a Workflow](#) on page 24.

---



---

You can run the Workflow from the current Deployment by clicking on the “Would you like to run the Workflow now?” link.

---

## Editing Deployment Attributes

- 1 Go to Automation > Deployments.
- 2 Select a Workflow, and then click the associated Deployment that you want to view.
- 3 Edit the Deployment properties.
- 4 Click **Save**.



---

You can run the Workflow from the current Deployment by clicking on the “Would you like to run the Workflow now?” link.

---

## Viewing Parameters Associated with a Deployment

You can view parameters in multiple areas:

- Automation > Steps: Select a Step, and click the Parameters tab.
- Automation > Workflows: Select a Workflow, go to the Workflow tab, and expand one of the Steps in the table by clicking the arrow to the left of the Step’s name.  
  
You can see the parameters for each Step within the Workflow. “User selected” is the default. If you map to an output parameter or to built-in metadata at the Workflow level, the parameter is not available for editing at the Deployment or Run level.
- Automation > Deployments: Select a Deployment, and click the Parameters tab.
- Automation > Run: Select a Workflow and then a Deployment.  
  
The parameters are read-only unless “Runtime” is selected in the Deployment.
- Solutions > Installed: Select a Solution, go to the Steps tab, select a Step, and then go to the Parameters tab for that Step

## Specifying Parameter Values in a Deployment

- 1 Go to Automation > Deployments.
- 2 Select a Workflow, and then click the associated Deployment that you want to work with.
- 3 Click the **Parameters** tab.
- 4 Perform one of the following actions for each parameter that you want to edit:
  - Select **Text**. Type or paste text into the text box.

- Select **Custom Field** or **Policy Attribute**. Type a “.” (period) in the text box to view a list of all built-in custom fields, user-specified custom fields, and policy attributes available.
- Select **Runtime** if you want to specify a parameter value when you run the Workflow.  
NOTE: You cannot specify parameter values at runtime for scheduled Deployments.
- Click **Restore Defaults** to restore the values that you specified at the Step level.

If you modify a parameter value at the Step level after that Step was associated with a Deployment, you must click **Restore Defaults** in order to modify the parameter value at the Deployment level.

- 5 Click **Save**.



You can run the Workflow from the current Deployment by clicking on the “Would you like to run the Workflow now?” link.

## Deleting a Deployment



If you delete a Workflow that has associated Deployments, the associated Deployments will be deleted automatically with the Workflow.

- 1 Go to Automation > Deployments.
- 2 Select a Workflow, and then click the associated Deployment you want to Delete.
- 3 Click **Delete** and then confirm the delete.

## Assigning Deployments to Roles

To change permissions for a Deployment, select (or clear) the check boxes to grant (or revoke) Read, Write, or Execute access. For more information about changing permissions as an administrator, see [Permission Settings](#) on page 84.

- 1 Go to Automation > Deployments.
- 2 Select a Workflow, and then click the associated Deployment that you want to work with.
- 3 Click the **Roles** tab.
- 4 Select or clear the **Read**, **Write**, or **Execute** check boxes as appropriate.
- 5 Click **Save**.

## Scheduling a Deployment

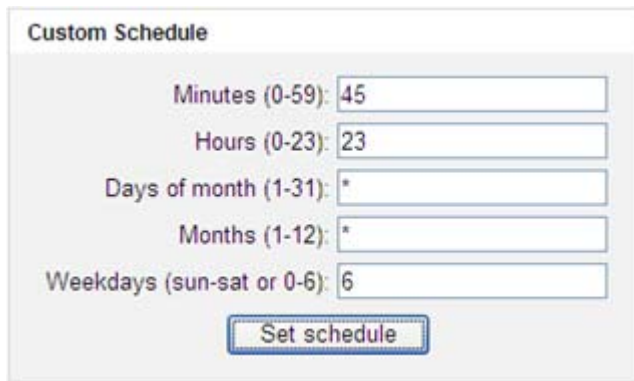
HP DMA enables you to schedule a Deployment. This is useful, for example, if you want the Discovery Workflow to run periodically in your environment (see [Discovery](#) on page 61).

You can use one of the following pre-defined schedules, or you can specify a custom schedule.

**Table 5 Pre-Defined Deployment Schedules**

Schedule	When the Workflow Runs
None	When you click <b>Run</b> .
Every hour	Every hour at the top of the hour (for example: 06:00, 07:00, 08:00, and so on).
Twice a day	Every day at 11:15 and 23:15 UTC.
Once a day	Every day at 2:45 UTC.

Custom schedules are specified using standard `cron` expressions. For example, the following custom schedule would run the Workflow at 11:45 PM Coordinated Universal Time (UTC—also known as Greenwich Mean Time, or GMT) every Saturday:

A screenshot of a web form titled "Custom Schedule". It contains five input fields with labels: "Minutes (0-59):" with the value "45", "Hours (0-23):" with the value "23", "Days of month (1-31):" with the value "\*", "Months (1-12):" with the value "\*", and "Weekdays (sun-sat or 0-6):" with the value "6". Below these fields is a button labeled "Set schedule".

The following instructions show you how to schedule an existing Deployment. You can also schedule a Deployment as you create it.

**To schedule a Deployment:**

- 1 Go to Automation > Deployments.
- 2 In the Workflows column, select the Workflow associated with the Deployment that you want to schedule.
- 3 In the Deployments column, select the Deployment that you want to schedule.
- 4 From the **Schedule** drop-down menu, do one of the following things:
  - Select one of the pre-defined schedules described in [Table 5](#).
  - Select **Custom**, and specify the schedule using a `cron` expression.
- 5 Click **Save**.

## Deployment Considerations

Deployments with Runtime parameter values cannot be scheduled.

If a Smart Group is associated with a scheduled Deployment, that Smart Group will be evaluated each time that this Deployment runs (see [Smart Groups](#) on page 60).



If the schedule is removed from an existing Deployment, any Workflows that are running as part of a previously scheduled Deployment will finish, but no new ones will start until a new schedule is set.

## User Considerations

A scheduled Deployment is run by the user who most recently saved that Deployment. This user name is displayed on the Automation > Console and Automation > History screens.

## Permissions Considerations

You must have permission to Read, Write, and Execute a Deployment in order to schedule it.

In a scheduled Deployment, the Workflow is run by the user who most recently modified the Deployment. If that user's Run permission is revoked after the Deployment is scheduled, the Deployment will not run—although it will continue to be scheduled, and a log message will be generated at each scheduled runtime.

## Timing and Concurrency Considerations

All schedules use the Coordinated Universal Time (UTC) time zone.

When a Workflow runs as part of a scheduled Deployment, a separate “job” is created for each target server, instance, and database—and a separate line appears on the Console and History screens. These separate jobs run concurrently. This is the same behavior that occurs if the Deployment is run manually.

If the Workflow takes longer to run on a given target (server, instance, or database) than the interval between Deployments, scheduled Deployments for that target will be skipped. If the scheduled Deployment runs the Workflow on multiple targets, HP DMA will skip only those targets where the Workflow is still running.

If a scheduled Deployment for a target is skipped, a job is created for that target but the Workflow does not actually run. The job will show that the Deployment for that target was skipped because another Workflow was still running.

There is no limit on the number of scheduled Deployments. Too many Deployments executing simultaneously, however, can cause performance problems.

## Special Considerations for Multiple SA Core Implementations

In a multiple slice environment:

- Only one slice will run the scheduled Deployment.
- Which slice will run the Deployment is not known to HP DMA.

In a multi-master environment:

- Only the master/slave where the Deployment was saved will run the Deployment.

In other words, the schedule information will be sent to all master/slaves, but only the master/slave where the Deployment was saved will run the Deployment. If this master/slave fails, no other master/slave will run the Deployment

- If the Deployment is changed, only the master/slave where the change was saved will run the Deployment. This may not be the same master/slave as the original.

For example, if the Deployment were originally scheduled on master/slave A, it will run on A. However, if a user on master/slave B then changes the Deployment, the Deployment will now run on one of the slices in B and no longer on any of the slices in A.

## Run

To “run” a Workflow, you specify a Deployment and one or more targets. If the Deployment contains runtime-specified parameters, they can be entered, otherwise the previously configured parameter values will be displayed.

There are several ways that you can run a Workflow:

- From within a Workflow or a Deployment: After you create, edit, and then save a Workflow or a Deployment, click the “Would you like to run the Workflow now?” link.
- From the Automation > Run screen.

To run a Workflow from the Run screen:

- 1 Go to Automation > Run.
- 2 Select a Workflow, a Deployment, and the target (or targets) on which you want to run the Workflow.
- 3 Provide values for any Runtime parameters.

All other parameter values will be displayed for you to review before executing the Workflow. It is not possible to change non-runtime parameter values at this time.

Any Workflow with Runtime parameters cannot be scheduled (see [Scheduling a Deployment](#) on page 47). Workflows with “Runtime” parameters must be executed manually using Automation > Run.

- 4 Click **Run Workflow**.
- 5 Go to the Console or History screen to view information about the Workflow’s progress.

## Console

The Console provides a real-time view of what automation is currently running on servers in your environment. In the output area, you can see “initiated,” “running,” and “finished” as each Step runs. Output and error messages from the running Steps can be used to debug problems in the automation code.

While the Workflow is running, its status indicator on the Console says **RUNNING**. After the Workflow finishes, its status indicator changes to one of the final states listed here:

**Table 6 Workflow Status Indicators**

Status	Description
RUNNING	The Workflow is currently executing.
SUCCESS	The Workflow completed execution, and it completed with conditions that the Workflow author considered to be successful. The “Success” step was the last step executed.
FAILURE	The Workflow completed execution, but the conditions in which it completed constitute a failure according to the Workflow author. The “Failure” step was the last step executed.
FINISHED	The Workflow ran to completion, but neither success nor failure was indicated. In this case, the last step executed was neither “Success” nor “Failure.”
CANCELLED	The Workflow was interrupted when someone clicked the “Cancel Workflow” button. The Workflow was either in the middle of or had just completed the last step listed in the Output area.
SKIPPED	This status pertains only to scheduled Deployments. It indicates that the Workflow was scheduled to run, but the execution was skipped. This would happen, for example, or if a previous execution of this Workflow were still running on this target.

After one minute, completed Workflows are removed from the Console view—unless it has been selected to view details. All completed Workflows can be found in the History view.

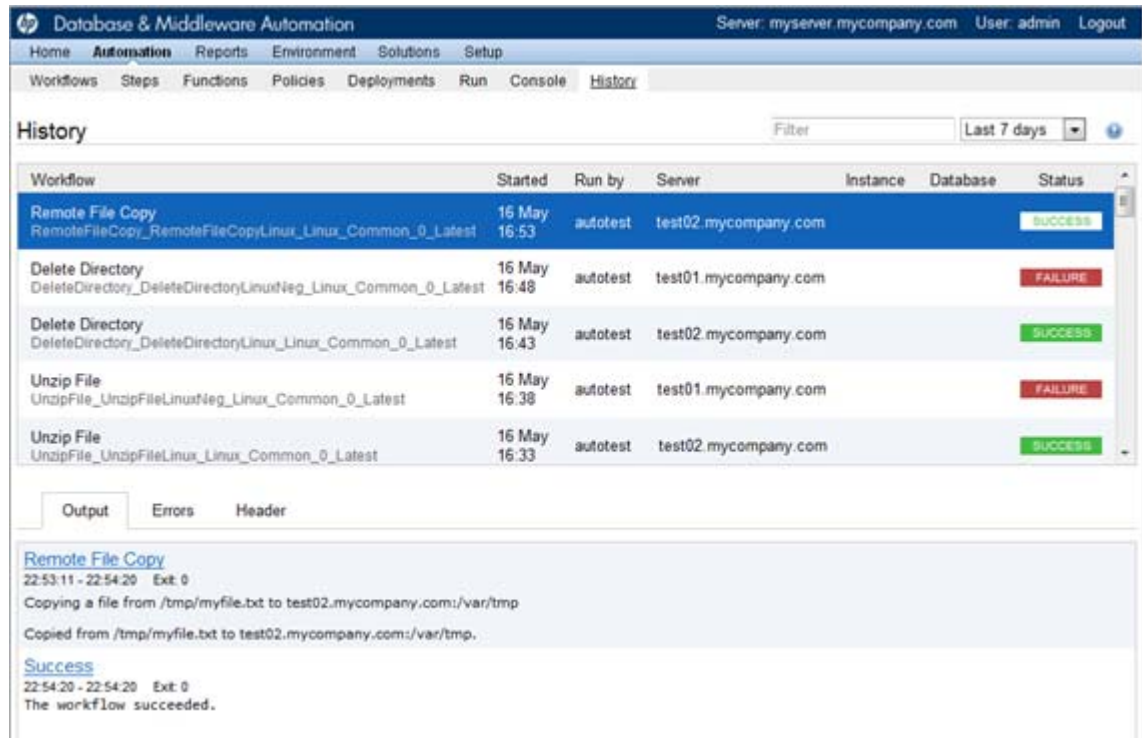
To view the progress of a Workflow in the Console:

- 1 Go to Automation > Console.
- 2 Search for the desired Workflow using the Filter box.
- 3 Click the Workflow that you want to see. The Steps appear in the left pane as they are executed.
- 4 Click a Step in the Output area to view the progress of and output from that Step in the right pane.

# History

The History screen provides an audit trail of who ran automation on which servers in your environment. It also provides a useful debugging tool for troubleshooting Steps and Workflows. Output and error messages are captured from all Steps in Workflows that are running or have finished running. History information for a Step is added after that Step is complete.

**Figure 9 Workflow History**



Workflow	Started	Run by	Server	Instance	Database	Status
Remote File Copy RemoteFileCopy_RemoteFileCopyLinux_Linux_Common_0_Latest	16 May 16:53	autotest	test02.mycompany.com			SUCCESS
Delete Directory DeleteDirectory_DeleteDirectoryLinuxNeg_Linux_Common_0_Latest	16 May 16:48	autotest	test01.mycompany.com			FAILURE
Delete Directory DeleteDirectory_DeleteDirectoryLinux_Linux_Common_0_Latest	16 May 16:43	autotest	test02.mycompany.com			SUCCESS
Unzip File UnzipFile_UnzipFileLinuxNeg_Linux_Common_0_Latest	16 May 16:38	autotest	test01.mycompany.com			FAILURE
Unzip File UnzipFile_UnzipFileLinux_Linux_Common_0_Latest	16 May 16:33	autotest	test02.mycompany.com			SUCCESS

OutputErrorsHeader

[Remote File Copy](#)

22:53:11 - 22:54:20 Exit: 0

Copying a file from /tmp/myfile.txt to test02.mycompany.com:/var/tmp

Copied from /tmp/myfile.txt to test02.mycompany.com:/var/tmp.

[Success](#)

22:54:20 - 22:54:20 Exit: 0

The workflow succeeded.

To view the Workflow execution history:

- 1 Go to Automation > History.
- 2 Search for the desired Workflow using the Filter box.
- 3 Click a Workflow to view the history on the Output, Errors, or Header tabs.



---

Click any Step name within the these tabs to view specific Step details.

---

## Output Tab

The Output tab tells you which Step you are at within a running Workflow. If the Output tab states: “No Steps have finished running” this means that the Workflow has started but no Steps have completed.

## Errors Tab

The Errors tab displays any errors that occur during a Workflow execution.

## Header Tab

The Header tab is only applicable for Script Steps, where it displays data using the Function.



## 3 Environment

This chapter contains the following topics:

- [Dashboard](#) on page 55
- [Smart Groups](#) on page 60
- [Discovery](#) on page 61
- [Custom Fields](#) on page 67
- [Roles](#) on page 69
- [DMA Agent Support Policy](#) on page 69

### Dashboard

The Environment > Dashboard presents a list of the objects that HP DMA can currently use in automation. Environments contain the following hierarchy of objects:

- [Organizations](#) on page 55
- [Servers](#) on page 56
- [Instances](#) on page 57
- [Databases](#) on page 59

The operations available for each object are explained in this section.

### Organizations

An Organization is a logical grouping of servers. You can use Organizations to separate dev/stage/prod resources or to separate logical business units.

Because user security for running Workflows is defined at the Organization level, Organizations should be broken into units with user security in mind. You can specify which Organizations a user can run Workflows against. See [Roles and Permissions](#) on page 77 for more information.

### Navigating through the Organization Browser

The Environment screen contains two parts: the Organization browser is on the top, and the object editor is on the bottom.

To open the object editor, select an object in the Organization browser. There you will be able to view specific properties for that object. If you have the necessary permissions, you will also be able to modify values and add additional objects to the object hierarchy.

## Creating an Organization

The Default Organization is built in to the software. All other Organizations must be explicitly created.

To create an Organization:

- 1 Go to Environment > Dashboard.
- 2 Click **New Organization**.  
The Properties tab displays.
- 3 Specify a unique Name for the Organization.
- 4 Add the Servers, Instances, and Databases that you want the Organization to include.

## Deleting an Organization

Before you can delete an Organization, you must delete any Server objects that it contains. An Organization must be empty before it can be deleted.

To delete an Organization:

- 1 Go to Environment > Dashboard.
- 2 In the Organization browser, select the Organization that you want to delete.
- 3 Click **Delete**, and confirm.

## Servers

The next object in the Environment hierarchy is the Server. Servers cannot be used as HP DMA targets until you add them to an Organization.

All SA managed servers that have the DMA Agent Support software policy are available to add (see [DMA Agent Support Policy](#) on page 69). The easiest way to ensure that Servers have this policy is to use the Application Deployment feature in SA to attach and remediate it (see “Using HP DMA with Application Deployment” in the *SA User Guide: Application Deployment Manager*).

As previously mentioned, all SA managed servers that have the DMA Agent Support software policy are available to add (see [DMA Agent Support Policy](#) on page 69).



---

The [Viewing Server Information](#) topic contains explicit instructions for navigating to the Server in the Organization browser. The subsequent topics assume that the Server is visible.

---

## Viewing Server Information

- 1 Go to Environment > Dashboard.
- 2 In the Organization browser, select the Organization to which the Server belongs.  
The list of Servers that belong to that Organization appears in the Organization browser.
- 3 Select the Server that you want to view.  
This opens the Server editor. The editor contains several tabs that separate the Server properties into logical groupings.



## Adding a Server to an Organization

- 1 In the Organization browser, select the Organization to which the Server will belong.
- 2 Click the **Add servers** button.

The “Add servers to organizations” dialog opens. It contains a list of the SA managed servers that have the DMA Agent Support Policy (see [DMA Agent Support Policy](#) on page 69) and are not already included in an Organization.

You can use the Search filter to reduce the number of servers listed. The first 500 SA managed servers whose names contain the string specified in the Search box are listed. To filter the list of servers, specify text in this box, and then click **Search**.

- 3 Select the Server (or Servers) that you want to add.
- 4 Click the **Add** button. The “Add servers to organizations” dialog closes.
- 5 Click **Save**.

## Deleting a Server

Deleting a Server deletes all Instance and Database objects associated with that Server. It also deletes any Deployments that reference this Server.

To delete a Server object:

- 1 In the Organization browser, select the Organization to which the Server belongs.
- 2 Select the Server name. The Server editor opens.
- 3 Click **Delete**, and confirm.

## Instances

The next object in the Environment hierarchy is the Instance. A Server is allowed to host multiple Instances, but this is rarely done. An Instance can be associated with multiple Servers, as is the case with Oracle Real Application Clusters (RAC).



The [Viewing Instance Information](#) topic contains explicit instructions for navigating to the Instance in the Organization browser. The subsequent topics assume that the Instance is visible.

## Viewing Instance Information

- 1 Go to Environment > Dashboard.
- 2 In the Organization browser, select the Organization to which the Server belongs.  
The list of Servers that belong to that Organization appears in the Organization browser.
- 3 Select the Server that hosts this Instance.  
The list of Instances hosted by this Server appears in the Organization browser.
- 4 Select the Instance that you want to view.  
This opens the Instance editor. The editor contains several tabs that separate the Instance properties into logical groupings.

## Creating a New Instance

You can add new Instances from the Server editor. Instances are not available as targets until you create them manually or discover them automatically (see [Discovery](#) on page 61).

To create a new Instance object:

- 1 In the Organization browser, select the pertinent Server name. The Server editor opens.
- 2 Click **New instance**. The
- 3 Edit the Instance properties.
  - General
    - Name: This is a required property.
    - Type: Type of database instance (for example: Oracle, DB2, or SQL Server).
    - ASM: Only for Oracle instances. Select ASM (Automatic Storage Manager) if the Instance maintains its own file system.
  - Connection
    - User
    - Password
    - Host
    - Port
    - Domain (for Windows authentication)
  - Servers
  - Databases
- 4 Click **Save**.

## Associating a Server with an Instance

If more than one Server is associated with an Instance—such as in an Oracle RAC configuration—you can add that Server by using the Instance editor.

The Server must already be present in the Organization. The ADD SERVER link simply associates the Server with this Instance. You cannot add a new Server to the Organization by using this button.

To associate an additional Server with an Instance:

- 1 In the Organization browser, select the Instance name. The Instance editor opens.
- 2 In the Servers box, click the **ADD SERVER** link. The Add Servers dialog opens.
- 3 Select the Server (or Servers) that you want to add.
- 4 Click **Add**. The Add Servers dialog closes.
- 5 Click **Save**.

## Deleting an Instance

Deleting an Instance also deletes any Database objects associated with that Instance. It also deletes any Deployments that reference this Instance.

To delete an Instance object:

- 1 In the Organization browser, select the Instance name. The Instance editor opens.
- 2 Click **Delete**, and confirm.

## Databases

The final object in the Environment hierarchy is the Database. A database is typically associated with a single Instance. Depending on its type, however, an Instance may be associated with multiple Databases.



The [Viewing Database Information](#) topic contains explicit instructions for navigating to the Database in the Organization browser. The subsequent topics assume that the Database is visible.

### Viewing Database Information

- 1 Go to Environment > Dashboard.
- 2 In the Organization browser, select the Organization to which the pertinent Server belongs.  
The list of Servers that belong to that Organization appears in the Organization browser.
- 3 Select the Server that hosts this Instance.  
The list of Instances hosted by this Server appears in the Organization browser.
- 4 Select the Instance with which this Database is associated.  
The list of Databases associated with this Instance appears in the Organization browser.
- 5 Select the Database that you want to view.  
This opens the Database editor. The editor contains several tabs that separate the Database properties into logical groupings.

### Creating a New Database

Databases are not available as targets until you create them manually or discover them automatically (see [Discovery](#) on page 61).

To create a new Database object:

- 1 In the Organization browser, select the Instance that you want to work with.
- 2 To create a new Database object for this Instance, click **New database**.
- 3 In the Database Editor, specify the Name of the new Database.
- 4 Click **Save**.

### Associate an Existing Database Object with an Instance

- 1 In the Organization browser, select the Instance that you want to work with.  
The Instance editor opens.

- 2 Click the **ADD DATABASE** link. The “Add Database” dialog opens.
- 3 Select the Database (or Databases) that you want to add.
- 4 Click **Add**. The “Add Databases” dialog closes.
- 5 Click **Save**.

## Deleting a Database

Deleting a Database object also deletes any Deployments that reference that Database.

To delete a Database object:

- 1 In the Organization browser, select the Database that you want to delete.
- 2 Click **Delete**, and confirm.

## Smart Groups

Smart groups are dynamic groups of Servers, Instances, or Databases defined by some criteria. As information about the object changes, its membership in the groups is re-evaluated. For example, if a server has a custom field called `sshd_running` set to true, it may belong to an SSH Group of servers. When `sshd_running` for this server turns false, it is no longer in the SSH Group.

Grouping Servers by dynamic criteria is useful for automation. A Deployment can contain a list of static Servers that the Workflow can run on as well as a list of smart groups. Deploying a Workflow to the SSH Group allows the flow to run only on Servers with ssh enabled. You do not need to update the Deployment each time `sshd` is started and stopped. The smart group takes care of that for you.

Each smart group is assigned to a role for Roles Based Access Control. A user can only create smart groups for roles they are assigned to. The role acts as the master Server list that the smart group will filter on. The role must give the user both Read and Deploy permission on an Organization for that Organization’s Servers to be used in the smart group.

# Discovery

HP DMA provides a special Discovery Workflow that you can use to automatically discover SQL Server and Oracle instances and databases residing on your SA managed servers. You can run the Discovery Workflow manually, or you can set up a scheduled Deployment to run it periodically.

## Authentication Settings

There are four authentication settings that you must specify before you can successfully run the Discovery Workflow:

**Table 7    Discovery Authentication Settings**

Name	Required	Default	Description
Trust SSL Certificates	No	False	If “False” and the HP DMA server is not configured with an SSL certificate signed by a Certificate Authority (CA)—or a certificate that was manually added to a keystore—the Discovery Workflow will fail.  If “True,” this step will trust any SSL certificate used to connect to the HP DMA server. This should only be used in a test environment.
Web Service User	Yes	User selected	The SA user who will run the Discovery Workflow. This user must be capable of modifying the managed environment through the Discovery web service API.
Web Service Password	Yes	User selected	The password for the SA user who will run the Discovery Workflow.
Web Service URL	Yes	User selected	URL for the Discovery web service API. For example:  <code>https://SA001.mycompany.com:4433/dma</code>

You can specify these settings two different ways:

- Define an HP DMA Policy that specifies these settings, and then reference that policy in your Deployment. This is the recommended approach.
- Specify explicit parameter values in your Deployment. This method is not recommended for production environments.



If you explicitly specify your user name and password in the Deployment, the password is not obfuscated—it will be displayed in clear text in the HP DMA UI. If you do not want your password to be visible, [Use a Policy to Specify the Authentication Settings](#) instead.

Instructions for specifying the authentication settings are provided in the four [Discovery Process](#) steps.

## Discovery Workflow Updates

The Discovery Workflow is provided with your SA software in the form of the HP Server Automation Discovery Solution Pack. Your SA support agreement enables you to download updates to this Solution Pack free of charge. Be sure to check with HP periodically to ensure that you have the latest version.



The following instructions apply only to an update. Do not attempt to import the same version of the Discovery solution pack that you already have. This will cause an error.

To update the Discovery Solution Pack:

- 1 Download the ZIP file containing the HP Server Automation Discovery Solution Pack.  
If the solution pack is packaged in an ISO, first extract the ZIP file from the ISO.
- 2 Open the HP DMA UI (see [Accessing HP DMA](#) on page 13).
- 3 On the Solutions > Installed tab, click the **Browse** button in the lower right corner. The Choose File dialog opens.
- 4 Browse to and select the ZIP file that you downloaded, and click **Open**.
- 5 Click **Import solution pack**.

For more information about importing solution packs, see [Solutions](#) on page 71.

## Discovery Process

There are four steps required to run the Discovery Workflow:

- [Create a Deployable Workflow](#) on page 62
- [Create a Discovery Deployment](#) on page 64
- [Run the Workflow](#) on page 65
- [View the Results](#) on page 66

Basic instructions for each step are provided here. For more detailed information, see [Workflows](#) on page 18.

### Create a Deployable Workflow

The Workflow template provided by HP in your solution pack cannot be deployed. To use it, you must first create your own copy.

To create a deployable copy of the Workflow template:

- 1 Go to the Automation > Workflows area.
- 2 From the list of Workflows, select the Discovery Workflow template.
- 3 Click the **Copy** button in the lower left corner.
- 4 On the Documentation tab, specify the following:
  - Name – Name that will appear in the list of available Workflows.
  - Tags – Keywords that you can use later to search for this Workflow (optional).

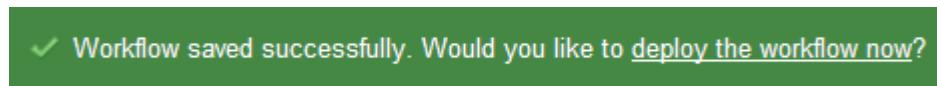
- Target level – Must be Server.
- 5 On the Roles tab, grant Read permission to the groups whom you want to be able to view this Workflow. Also grant Write permission to the groups who will be able to modify your copy of the Workflow.  
  
Only those groups who have Access Database & Middleware Automation permission will be displayed on the Roles tab. By default, full permissions are granted to all groups to which you—the creator of this copy of the Workflow—belong.
  - 6 Make sure that **User Selected** is specified for each parameter (this is the default):

Step	Name	Required Result	Next
1	<a href="#">Discover Databases</a>		2, 3
	Trust SSL Certificates:	- User selected -	
	Web Service Password:	- User selected -	
	Web Service URL:	- User selected -	
	Web Service User:	- User selected -	

You will specify the authentication settings when you create the Deployment.

- 7 Click the **Save** button (located in the lower right corner).

Your new Workflow now appears in the list of available Workflows, and the following message is displayed:



- 8 Click the **deploy the Workflow now** link in the green message area.

For more information about creating and working with Workflows, see [Workflows](#) on page 18.

## Use a Policy to Specify the Authentication Settings

Instead of explicitly specifying the Discovery authentication settings in the Deployment, you can use a policy to supply this information. This approach is useful because the information can be entered once, and the policy can be used with any Deployment.

To create a policy to provide authentication settings:

- 1 Go to the Automation > Policies page.
- 2 From the list of policies, select the Discovery policy.
- 3 In the Web Service Password box, type your SA password. The characters are masked (obfuscated).
- 4 In the Web Service URL box, type the following:  
`https://<SASlice>/dma`  
where <SASlice> is the fully qualified host name or IP address of your SA Slice Server.
- 5 In the Web Service User box, type your SA user name.
- 6 Go to the Roles tab.

- 7 Grant Read and Write permission to any additional users and groups who will be using this policy.

By default, any groups that you belong to will have Read and Write permission.

- 8 Click the **Save** button (lower right corner).



---

When you create your Discovery Deployment, be sure to use this policy to specify values for each of the authentication parameters. See [Create a Discovery Deployment](#).

---

## Create a Discovery Deployment

Before you can run your new Workflow, you must create a Deployment. A Deployment associates a Workflow with one or more specific HP DMA targets (in this case, Servers).

To create a Discovery Deployment:

- 1 If you do not see the green message bar—for example, if you navigated to another page after you created your copy of the Workflow template—follow these steps:
  - a Go to the Automation > Deployments area.
  - b In the lower right corner, click **New Deployment**.
- 2 Specify the following:
  - Name – Name that will appear in the list of available Deployments.
  - Workflow – The Workflow that you just created.
  - Schedule – Frequency with which the Workflow will run. If you select None, the Workflow will run only once when you explicitly tell it to run. See [Scheduling a Deployment](#) on page 47 for more information.
- 3 From the list of AVAILABLE smart groups on the left side of the Targets area, add the smart groups where the Workflow will run. Any smart groups that you add appear in the SELECTED list on the right side.

For information about composing smart groups, see [Smart Groups](#) on page 60.

You can also add Organizations or Servers instead of smart groups. If you add individual Servers, however, you will then have to update this Deployment whenever new Servers are added to the environment. If you use a properly configured smart group, new Servers will be automatically added to your scheduled Deployments when they are added to HP DMA.

- 4 Go to the Parameters tab.
- 5 Specify the authentication parameters.

If you defined an authentication policy (see [Use a Policy to Specify the Authentication Settings](#) on page 63), specify the values from that policy:



Web Service Password:   
 Required: Password for the discovery web service API.

Web Service URL:   
 Required: URL for the discovery web service API.

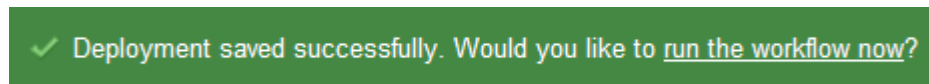
Web Service User:   
 Required: User capable of modifying the managed environment through the discovery web service API.

Type the first few characters of the name of the policy (in this case, Discovery) in each text box, and a list of choices appears. You can also type a dot "." to get a list of all available Policy items. Select the appropriate item for each parameter.

If you did not define an authentication policy, you can type in explicit values here.

- 6 Click **Save**.

Your new Deployment now appears in the list of available Workflows, and the following message is displayed:



- 7 Click the **run the Workflow now** link in the green message area.

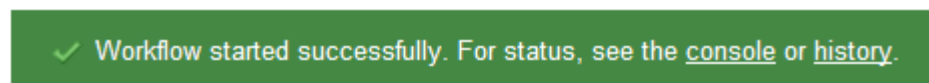
## Run the Workflow

Now you are ready to run the Discovery Workflow against the targets that you selected.

To run the Discovery Workflow:

- 1 If you do not see the green message bar—for example, if you navigated to another page after you created your Deployment—follow these steps:
  - a Go to the Automation > Run area.
  - b In the list of WORKFLOWS on the left side, select the Workflow that you created.
  - c In the list of DEPLOYMENTS in the center, select the Deployment that you just created.
- 2 In the list of targets on the left side, select the check box for each target where you want to run the Workflow.
- 3 Click the **Run Workflow** button in the lower right corner.

The following message is displayed.



To view the progress of your Deployment, click the **console** link in the green message area.

## View the Results

While your Workflow is running, you can watch its progress on the Console page.

To view the progress of the Workflow as the Deployment proceeds, click the Workflow name in the upper box on the Console page.

To view the outcome of a specific step, select that step in the left box in the Output area. Informational messages are displayed in the right box, and the values of any output parameters are listed.

While the Workflow is running, its status indicator on the Console says **RUNNING**. After the Workflow finishes, its status indicator changes to one of the final states listed in [Table 6](#) on page 51.

To view step-by-step results, select the row in the table that corresponds to your Deployment. The tabs below the table show you information about each step in the Workflow. This includes the start and end time for each step, the exit code, and the following information:

- Output tab – any informational messages that were produced
- Errors tab – any errors that were reported
- Header tab – values assigned to any output parameters

After the Workflow runs, you can view a summary on the History page (see [History](#) on page 52). This page lists all the Workflows that have run on this server during the time period specified in the Filter box.

## Confirm the Discovery

You can view the results of the Discovery Workflow on the Environment screen.

To view the instances and databases detected on a specific server:

- 1 In the Organization browser, select the Organization to which the Server belongs.
- 2 Select the Server. Any Instances detected are listed in the next column.
- 3 Select an Instance. Any Databases detected are listed in the right-most column.

# Custom Fields

Custom fields are primarily used to customize Workflows or show information about the environment. Custom fields can be used in Workflow Steps to automatically apply values that are specific to an Organization, Server, Instance, Database. As an example, you can have a custom field that identifies a Database as “Production” or “Test” and then use this field in Workflows to choose between different behavior for the different types of Database.



When you define a custom field for any item in the environment (Organization, Server, Instance, or Database), all other items of that type will also have that custom field. For example, if you create a custom field called Oracle Home for an Instance target, all Instance targets will have a custom field called Oracle Home—whether or not they actually represent Oracle instances. Except for the original item, the custom field will be blank (it will not have a value). Blank custom fields have no effect.

## Viewing Custom Fields



From the Environment > Custom Fields screen, you can view all existing custom fields associated with an Organization, a Server, an Instance, or a Database. You can also see and define the Custom Fields, if any, that are associated with a specific object. See [Assigning Values to Custom Fields](#) on page 68.

The Usage area shows you which Workflows or Deployments use a particular custom field.



## Searching for Custom Fields

You can perform a real-time filter on any custom field. Type what you are searching for in the **Custom Fields** box, and see the filter results display as you type.

## Creating Custom Fields

- 1 Go to Environment > Custom Fields.
- 2 Click **New field**.
- 3 Specify the following information on the Attributes tab:
  - Name: A unique name for this custom field.
  - Object: Organization, Server, Instance, or Database.
  - Type: Text, Multi-line text, or List
  - Options: Only available if the custom field is of type List.
    - Use the “Add option”  button to add options.
    - Use the “Delete option”  button to delete options.
- 4 To define the custom field you just created, see [Assigning Values to Custom Fields](#) on page 68.
- 5 Click **Save**.

## Editing Custom Fields

- 1 Go to Environment > Custom Fields.
- 2 Click the custom field you want to edit.
- 3 Modify the following information on the Attributes tab:
  - Name
  - Object: Cannot be changed for existing custom fields as changing this state could result in broken automation.
  - Type: Cannot be changed for existing custom fields as changing this state could result in broken automation.
  - Options: Only available if the custom field is of type List.
    - Use the “Add option”  button to add options.
    - Use the “Delete option”  button to delete options.Options can be reordered with drag-and-drop.
- 4 Click **Save**.

## Assigning Values to Custom Fields

- 1 Go to Environment > Dashboard.
- 2 Select the object (Organization, Server, Instance, or Database) for which you want to view the Custom Fields.
- 3 Click the Custom Fields tab to assign values to the custom fields that you created in [Creating Custom Fields](#) on page 67.
- 4 Specify the values in the custom field boxes.
- 5 Click **Save**.

## Removing Custom Fields

You cannot delete a Custom Field that is in use. You must first remove any references to a Custom Field before you can delete it.

To delete a Custom Field:

- 1 Go to Environment > Custom Fields.
- 2 Select the custom field that you want to delete.
- 3 Click **Delete**, and confirm.

# Roles

Roles based access can be assigned to Organizations by the owner of the Organization.

- If you have Read permission for an Organization, you can see the Servers, Instances, and Databases in that Organization.
- If you have Execute permission for an Organization, you can run Workflows in that Organization.
- If you have Write permission for an Organization, you can modify the properties of the Organization and the Servers, Instances, and Databases that it contains.

From the Roles tab, you can view the permissions for a specific Organization. If you have permission to Manage Database & Middleware Automation, you can assign access permissions to specific users or user groups for any Organization except Default. See [Permission Settings](#) on page 84 for more information.

To view the role-based permissions granted for an Organization:

- 1 Go to Environment > Dashboard.
- 2 Select the Organization whose role-based access permissions you want to see.
- 3 Click the **Roles** tab.

## DMA Agent Support Policy



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The policy discussed in this section is an HP Server Automation (SA) software policy, not an HP DMA automation Policy.

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Before you can run an HP DMA Workflow on an SA managed server, that server must have a special SA software policy called DMA Agent Support. This policy installs the files and software needed for HP DMA Workflow execution. It is provided with your SA software, and it is located in the following Library folder:

`/Opware/Tools/Database & Middleware Automation`

### Supported Platforms

The DMA Agent Support policy runs on the platforms listed in [Appendix B, Supported HP DMA Platforms](#), on page 268.

### Policy Updates

If the DMA Agent Support policy is updated, be sure to remediate your target Servers against that policy by using the SA client. This will ensure that all Servers have the latest policy updates.

For more information, see “Remediating Servers with Software Policies” in the *SA User Guide: Software Management*.

## Servers and Organizations

Only those SA managed servers that have the DMA Agent Support policy (attached and remediated) are available to add to Organizations.

If you detach the DMA Agent Support policy and then attempt to run a Workflow from HP DMA, the Workflow will fail. HP DMA does not re-attach the policy.

## 4 Solutions

This chapter contains the following topics:

- [Understanding Solution Packs](#) on page 71
- [Working With Solution Packs](#) on page 73

### Understanding Solution Packs

A Solution Pack is a set of HP DMA Workflows and Steps that address a specific process or problem. Solution Packs are imported into HP DMA and can be deployed in five to ten minutes. Each Solution Pack contains the following items:

- Workflow Templates for commonly-recurring IT administration tasks
- Workflow Steps to provide an automation library
- Policies that define desired automation behavior
- Documentation that defines best practices followed in the Workflow Templates

For information about available Solution Packs, contact your HP Software sales representative.

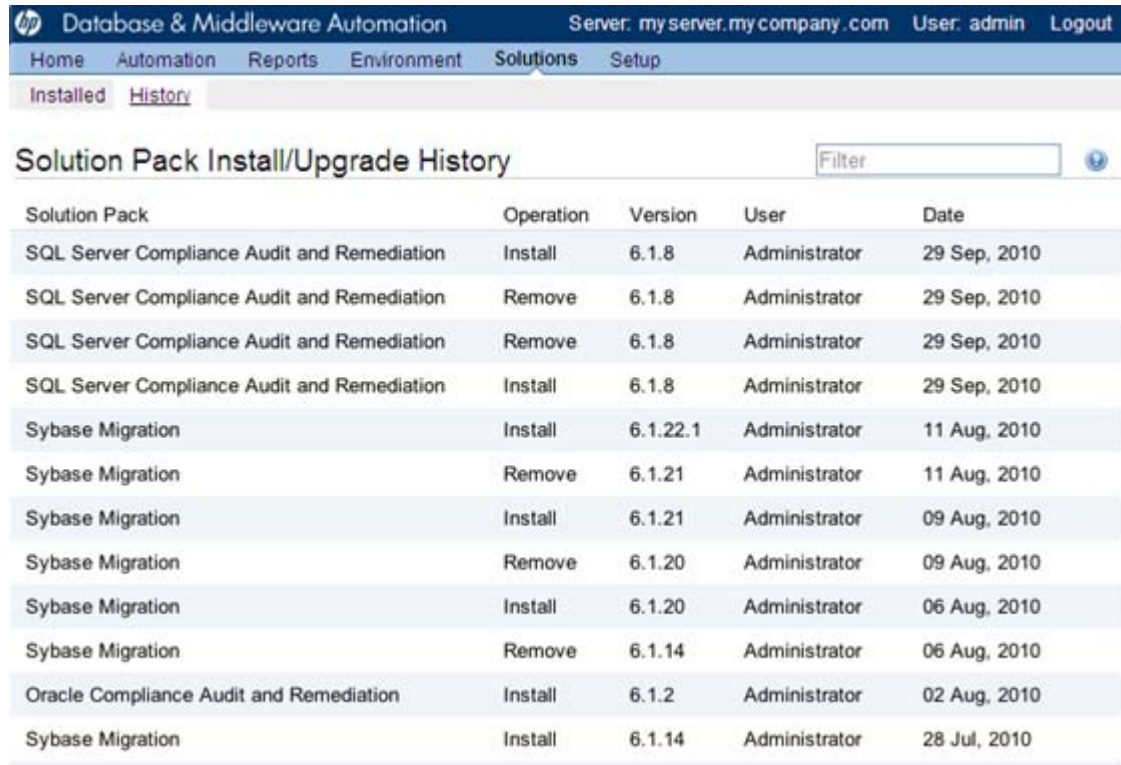
#### Installed Screen

You can view all installed Solution Packs from the Solutions > Installed screen.

#### History Screen

You can view a recursive history of Solution Pack activity on the Solutions > History screen, shown in [Figure 10](#).

**Figure 10 Solutions > History Screen**



Solution Pack Install/Upgrade History				
Solution Pack	Operation	Version	User	Date
SQL Server Compliance Audit and Remediation	Install	6.1.8	Administrator	29 Sep, 2010
SQL Server Compliance Audit and Remediation	Remove	6.1.8	Administrator	29 Sep, 2010
SQL Server Compliance Audit and Remediation	Remove	6.1.8	Administrator	29 Sep, 2010
SQL Server Compliance Audit and Remediation	Install	6.1.8	Administrator	29 Sep, 2010
Sybase Migration	Install	6.1.22.1	Administrator	11 Aug, 2010
Sybase Migration	Remove	6.1.21	Administrator	11 Aug, 2010
Sybase Migration	Install	6.1.21	Administrator	09 Aug, 2010
Sybase Migration	Remove	6.1.20	Administrator	09 Aug, 2010
Sybase Migration	Install	6.1.20	Administrator	06 Aug, 2010
Sybase Migration	Remove	6.1.14	Administrator	06 Aug, 2010
Oracle Compliance Audit and Remediation	Install	6.1.2	Administrator	02 Aug, 2010
Sybase Migration	Install	6.1.14	Administrator	28 Jul, 2010

## Searching for a Solution

You can perform a real-time filter on any Solution Pack name or version. Type what you are searching for in the filter box, and see the filter results display as you type.

## Viewing a Solution

The HP DMA Solutions screen enables you to view the contents of a Solution Pack. From the Installed tab, you can view all the Solution Packs that your company already owns, as well as detailed information about each item contained and used within each Solution Pack.

- 1 In the Solutions pane, point to the Solution Pack name. As you point to the Solution Pack, the following information is displayed in the Details pane:
  - Name
  - Version
  - Targets
  - Installed
  - Description
- 2 Click the Solution that you want to view.

Click through the following tabs to view the selected Solution's components, associations, and implementation details:

  - General tab: Provides Solution Pack description, active version, and associated usage notes.



- Policies tab: Displays the policies associated with the Solution. See [Policies](#) on page 42.
- Workflows tab: Displays the Workflows associated with the Solution. See [Workflows](#) on page 18.
- Steps tab: Displays the Steps associated with the Solution. See [Steps](#) on page 26.

## Working With Solution Packs

Once you purchase a Solution Pack, you can import the Solution Pack into your environment.

### Installing/Upgrading a Solution

If you need to purchase a new Solution Pack—or a more recent version of a Solution Pack that you already own becomes available—you must import the new or updated Solution Pack.

To import a Solution Pack:

- 1 Download the ZIP file containing the Solution Pack.  
If the solution pack is packaged in an ISO, first extract the ZIP file from the ISO.
- 2 Open the HP DMA UI (see [Accessing HP DMA](#) on page 13).
- 3 On the Solutions > Installed tab, click the **Browse** button in the lower right corner. The Choose File dialog opens.
- 4 Browse to and select the ZIP file that you downloaded, and click **Open**.
- 5 Click **Import solution pack**.
- 6 View the installed solution:
  - Go to Solutions > Installed tab to view the installed Solution.
  - Go to Solutions > History tab to view a recursive history of Solution Pack activity.

### Versioning and Importing Solution Packs

You may not import a Solution Pack with a lower version than your currently existing Solution Pack. To return to a previous Solution Pack, you must use the Rollback feature. See [Rolling Back a Solution](#) on page 74.

If you import two Solution Packs with shared components, the shared component is only imported once, and the higher-versioned component takes precedence over the lower-versioned component. For example, if you import Solution Pack 1 with Step version 1 and Solution Pack 2 with Step version 2, and they share the Step, the shared Step is only imported once and the higher-versioned Step takes precedence and is shared between the two Solution Packs.



Steps are the only components that can be shared across Solution Packs. This fact is particularly important when you are removing Solution Packs. See [Removing a Solution](#) on page 75.

## Modifying a Solution

You may need to modify an installed Solution Pack to fit your company's needs. Solution Packs are fully-supported by HP, but modifications to Solution Pack contents are supported by the customer who implements the modifications.

It is a best practice to make a copy of any Workflow, Step, or Policy that you wish to modify.

To make a copy of a Solution Pack item:

- 1 Go to the Solutions > Installed screen.
- 2 Select the Solution Pack that you want to work with.
- 3 Select the Workflow, Step, or Policy tab.
- 4 Select the specific Workflow, Step, or Policy that you want to modify.
- 5 Click **Copy**.
- 6 Specify a unique Name for the copy.
- 7 Modify the copy to suit your objective.
- 8 Click **Save**.

## Rolling Back a Solution

You can roll a Solution Pack back to its previous state after an import or an upgrade.

Roll back a Solution Pack import if you discover that you accidentally overwrote a necessary version of a Solution Pack or if you encounter any issues with a newly-imported Solution Pack. The most recently-installed Solution Pack is removed when you perform a rollback.

For example, if you import version 1, then you import version 2, and then you perform a rollback, all Solution Pack components are reset to version 1, regardless of any modifications you may have made to version 2.

You can only have one version of a specific Solution Pack on your system at any given time. If you want to modify an installed Solution Pack, you have to copy it and give it an original name. See [Modifying a Solution](#) on page 74.

If you roll back a Solution Pack that has only been imported once, the end result is the same as if you had deleted that Solution Pack. For example, if you initially import version 3, and then perform a rollback, HP DMA removes version 3, because there is not another previously-existing version to which you can roll back.

If an upgrade was performed on a Solution Pack after another Solution Pack was deleted, the rollback ignores the removed Solution Pack in the rollback sequence. Similarly, if the last action was to delete a Solution Pack, the rollback ignores the removed Solution Pack in the rollback sequence.



---

The rollback operation simply “undoes” the most recent Solution Pack import operation performed. It does not enable you to roll back a specify Solution Pack version.

---

To roll back a solution:

- 1 Go to Solutions > History.
- 2 Click **Rollback**.

## Removing a Solution

You may remove a previously-installed Solution Pack from the Installed Solution Pack list.

If you roll back a Solution Pack whose version is the only version installed on your system, the History list will display a “Remove” as the Operation.



---

Remember that Steps are the only components that can be shared across Solution Packs. If a Step is shared with another Solution Pack that you are removing, once you remove the Solution Pack, that shared Step remains in the system.

---

To remove a Solution Pack:

- 1 Go to Solutions > Installed.
- 2 Select the Solution Pack that you want to remove.
- 3 Click **Delete**, and confirm.



---

Deleting a Solution Pack or selecting Rollback both display as a Remove operation on the History screen.

---



## 5 Roles and Permissions

This chapter describes the permissions you need to use and administer HP DMA. It includes the following topics:

- [Permissions Overview](#) on page 77
- [Types of Permissions](#) on page 78
- [Managed Servers and Groups Permission](#) on page 78
- [Device Group Permissions](#) on page 79
- [Database and Middleware Automation Access Permissions](#) on page 80
- [Role-Based Database and Middleware Automation Permissions](#) on page 81



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See the *SA Administration Guide* for additional information about setting global permissions.

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### Permissions Overview

HP DMA provides very finely grained role-based access control over the following things:

- Who can access HP DMA
- Who can view, modify, or deploy to a specific Organization
- Who can view or modify a specific Workflow
- Who can create a Workflow
- Who can modify a specific Step
- Who can view, modify, or execute a specific Deployment
- Who can view or modify a specific Policy
- Who can administer HP DMA, including setting permissions for all these items

Permissions are the mechanism used to establish this control. Permissions can help you precisely manage the capabilities of individual SA users and SA user groups.

# Types of Permissions

There are four types of permissions that affect what you can see and access in HP DMA:

- [Managed Servers and Groups Permission](#)

The Managed Servers and Groups permission determines whether you can view managed servers and device groups. You need this capability in order to add servers to Organizations. This permission is set by the SA system administrator.

- [Device Group Permissions](#)

These permissions determine which device groups you can access. You need access to a device group in order to add servers in that device group to HP DMA Organizations. Device Group permissions are set by the SA system administrator.

- [Database and Middleware Automation Access Permissions](#)

These permissions determine whether you can access HP DMA, whether you can create Workflows, and whether you have administrator privileges within the HP DMA UI.

These permissions are set by the SA system administrator.

- [Role-Based Database and Middleware Automation Permissions](#)

In addition to these SA permissions, there are permissions administered within HP DMA that control access to Workflows, Deployments, Steps, Policies, and Organizations.

These permissions can be set by the user who created the item or any user who has Write permission for that item. They can also be set by the HP DMA administrator.

A description of the minimum permissions needed to accomplish common HP DMA tasks is provided in this chapter. For a more comprehensive discussion of permissions, see the *SA Administration Guide*.

## Managed Servers and Groups Permission

If you need to populate Organizations with servers, you must have the ability to view and manage servers and groups.

This permission is granted by the SA system administrator using the SA Web Client. The Managed Servers and Groups setting is located on the Features tab for any user group.

**Figure 11 Where to Set Managed Servers and Groups Permission**

Users & Groups: Edit Group - QA Owners

Return to Users & Groups: View Groups

Users Customers Facilities Device Groups Features Client Features Other OGFS Permissions

Save Cancel

<input type="checkbox"/>	Feature	Description
<input type="checkbox"/>	Configuration Tracking	Tracking, backup and restore of configuration files
<input type="checkbox"/>	Configure Opware	Allow users to manage configurations for opware-specific products
<input type="checkbox"/>	Customers	Manage customers
<input type="checkbox"/>	Data Center Intelligence Reports	Data Center Intelligence Reports
<input type="checkbox"/>	Facilities	Manage facilities
<input type="checkbox"/>	Manage Gateway	Manage Gateway
<input checked="" type="checkbox"/>	Managed Servers and Groups	View and manage servers/groups

This permission can also be set from the Administration screen in the SA Client.

## Device Group Permissions

If you need to populate Organizations with Servers, you must also have Read access to the device groups that contain the SA managed Servers that you will use. A QA Owner, for example, would require Read access to the QA Servers device group.

These permissions are granted by the SA system administrator using the SA Web Client. They are located on the Device Groups tab for any user group.

**Figure 12 Where to Set Read or Write Access to Device Groups**

Users & Groups: Edit Group - QA Owners

Return to Users & Groups: View Groups

Users Customers Facilities Device Groups Features Client Features Other OGFS Permissions

Assign Remove Save Cancel

Access to servers further restricted to members of one of the specified Device Groups

<input type="checkbox"/>	Name	Permission
<input checked="" type="checkbox"/>	Web Storefront Servers Server Groups / Public / QA Servers	<input checked="" type="radio"/> Read <input type="radio"/> Read & Write

In this example, only servers in the QA Servers device group would be listed in the “Add servers to organization” dialog for members of the QA Owners user group.



Settings on the Facilities and Customers tabs can also affect access to device groups.

## Database and Middleware Automation Access Permissions

The following permissions determine whether you can access HP DMA and what you can do within the HP DMA UI. These permissions are granted by the SA system administrator using the SA Web Client.

- **Access Database and Middleware Automation** – This permission enables you to launch HP DMA and browse HP DMA Workflows from the Application Deployment UI (see “Using HP DMA with Application Deployment” in the *SA User Guide: Application Deployment Manager*).

With this permission you can:

- View Organizations for which you have Read access.
- Edit Organizations and associated objects for which you have Write access.
- Run Workflows against target in Organizations for which you have Deploy access.

If you do not have this permission, the Database and Middleware Automation menu item does not appear on the Tools menu in the SA Client, and you cannot log in to HP DMA by using a web browser.

There are additional permissions for specific Organizations, Workflows, Steps, Deployments, and Policies (see [Role-Based Database and Middleware Automation Permissions](#) on page 81).

- **Create Workflows** — This permission enables you to create or copy HP DMA Workflows. Each Workflow also has its own Read/Write permissions.
- **Manage Database and Middleware Automation** – This permission enables you to act as the HP DMA administrator.

With this permission you can:

- Access the HP DMA Setup screen (see [Administration \(Setup\)](#) on page 83).
- Create or modify any HP DMA Organization
- Grant users and user groups access to specific Workflows, Steps, Deployments, Policies, and Organizations.
- Configure the Outgoing Email and Workflow Thread Pool settings.

The HP DMA permissions are located at the very bottom of the Client Features tab in the SA Web Client. They can also be set in the Administration screen of the SA Client.



**Figure 13 Where to Set Access Permissions for HP DMA**

Users & Groups: Edit Group - DMA Admins

Return to Users & Groups: View Groups

Users Customers Facilities Device Groups Features Client Features Other OGFS Permissions

Save Cancel

Application Configuration

Name	Permission
------	------------

Database & Middleware Automation

Name	Permission
Access Database & Middleware Automation	<input checked="" type="radio"/> Yes <input type="radio"/> No
Create Workflows	<input checked="" type="radio"/> Yes <input type="radio"/> No
Manage Database & Middleware Automation	<input checked="" type="radio"/> Yes <input type="radio"/> No

## Role-Based Database and Middleware Automation Permissions

There are five items that have role-based permissions in the HP DMA UI:

**Table 8 HP DMA Role-Based Permissions**

Item	Read	Write	Execute	Deploy
Workflows	yes	yes	n/a	n/a
Deployments	yes	yes	yes	n/a
Steps	n/a	yes	n/a	n/a
Policies	yes	yes	n/a	n/a
Organizations	yes	yes	n/a	yes



In HP DMA, you will only see Servers that reside in Organizations for which you have Read permission. In order to add a Server to an Organization, you must have Read permission for the pertinent SA device group and Access Database & Middleware Automation permission.

Permissions for each item are set by the user who creates the item—or by any user who has Write permission for the item. They can also be set by the HP DMA administrator.

If you want other users to be able to access a particular item that you create, you must explicitly grant them permission to do so. You can do this on the Roles tab for that item. [Figure 14](#), for example, shows the Roles tab for a Workflow.

**Figure 14 Where to Set Workflow Permissions**

Copy of Discovery

Documentation Workflow Deployments **Roles**

Role	Read	Write
 <a href="#">DMA Workflow Authors</a> Group	<input checked="" type="checkbox"/>	<input type="checkbox"/>
 <a href="#">DMA Admins</a> Group	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
 <a href="#">DMA DB2 Provisioning</a> Group	<input checked="" type="checkbox"/>	<input type="checkbox"/>
 <a href="#">DMA Users</a> Group	<input checked="" type="checkbox"/>	<input type="checkbox"/>
 <a href="#">G1</a> Group	<input checked="" type="checkbox"/>	<input type="checkbox"/>
 <a href="#">Superusers</a> Group	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

[READ ALL](#) [WRITE ALL](#)

The users and groups available on the Roles tab are a subset of the SA users and groups that are maintained in the SA Web Client (or on the Administration tab in the SA Client). Only those groups and individual users who have Access Database & Middleware Automation permission appear in the list (see [Database and Middleware Automation Access Permissions](#) on page 80).

The following instructions show you how to set the permissions for a Workflow. The procedure for the other types of items is similar.

To grant a user or group permission to access a specific Workflow:

- 1 Go to Automation > Workflows.
- 2 From the list of available Workflows, select the Workflow that you want to work with.
- 3 Go to the Roles tab.
- 4 In the table, do the following things:
  - Select Read for groups and individual users that you want to be able to view this Workflow.
  - Select Write for groups and users that you want to be able to modify the Workflow.
- 5 Click the **Save** button in the lower right corner.



Users with permission to Manage Database & Middleware Automation can set permissions for all Workflows, Deployments, Steps, Policies, and Organizations from the Setup > Permissions screen. See [Permission Settings](#) on page 84 for more information.

## 6 Administration (Setup)

This chapter describes the administrative settings that you can modify if you have permission to Manage Database & Middleware Automation (see [Roles and Permissions](#) on page 77). It contains the following topics:

- [Configuration Settings](#) on page 83
- [Workflow Settings](#) on page 83



Most SA administrative settings—including those that determine which users and groups can access which SA managed servers—are managed by the HP Server Automation administrator outside of HP DMA. For more information, refer to the *SA Administration Guide*.

### Configuration Settings

There are two types of configuration settings available:

- [Mail Settings](#) on page 83
- [Workflow Settings](#) on page 83

To access these settings, go to Setup > Configuration.

#### Mail Settings

The mail settings are used to send outgoing email messages when an Email Step is executed in a Workflow. There are two settings:

- **Server:** SMTP Server that sends outgoing e-mails.
- **Sender:** The “From” address, which is customizable to avoid possible issues with spam blockers.

The mail settings are located on the Mail tab on the Setup > Configuration screen.

#### Workflow Settings

You can adjust the Thread Pool setting to optimize the performance of HP DMA. This setting determines the number of Steps that can run simultaneously—the higher the setting, the more Steps can run in parallel. The default (and recommended) value is 48. The optimal value depends on the capabilities of your HP DMA server, the number of managed servers with which it interacts, the nature of your Workflows, and the traffic on your network. If you have a large number of Workflows running simultaneously on a regular basis, increase this setting.

This setting is located on the Workflow tab on the Setup > Configuration screen.

# Permission Settings

HP DMA provides finely grained role-based access so that you can carefully control the specific capabilities that individual users and user groups have within HP DMA.

The following procedure shows you how to set the role-based access permissions. An overview is provided in [Roles and Permissions](#) on page 77.

To grant access permissions to a user or user group:

- 1 Go to Setup > Permissions.
- 2 Select the user or user group to whom you want to grant permissions.
- 3 Go to one of the tabs:
  - Deployments
  - Workflows
  - Steps
  - Policies
  - Organizations
- 4 Select the pertinent boxes to grant Read, Write, Execute (applicable only to Deployments), and/or Deploy (applicable only to Organizations) permission to the selected user or group.

You can use the **ALL** links (for example, **READ ALL** or **WRITE ALL**) below the permissions box to grant the pertinent permission to all users and groups.

If an item has a “—” in one of the columns instead of a check box, that means that this permission is not applicable to that item. For example, you cannot grant Write permission to a read-only Step or Workflow.

- 5 Click **Save**.

# A Bridged Execution Workflows

This appendix discusses bridged execution workflows, an advanced automation feature available in HP Server Automation version 9.13 (and later versions).

## Overview

When a traditional HP DMA workflow runs, all of its steps are executed against a single target. If you specify multiple targets, a separate “run” of the entire workflow is executed on each target.

In a **bridged execution workflow**, different steps within that workflow can run on different targets.

## An Example

An example of a bridged execution workflow is a database refresh workflow that extracts the contents of a database on one target (the Source) and creates a new database with the same contents on another target (the Destination).

This type of workflow is useful if you want to clone a database—for example, to move it from a traditional IT infrastructure location into a private cloud, or to populate a test database with real production data.

## The Workflow

The workflow in [Figure 15](#) is a very simplified example of a database refresh workflow. This workflow uses two targets:

- The Source target is the database instance where the contents of a specific database will be exported.
- The Destination target is the database instance where those contents will be imported.



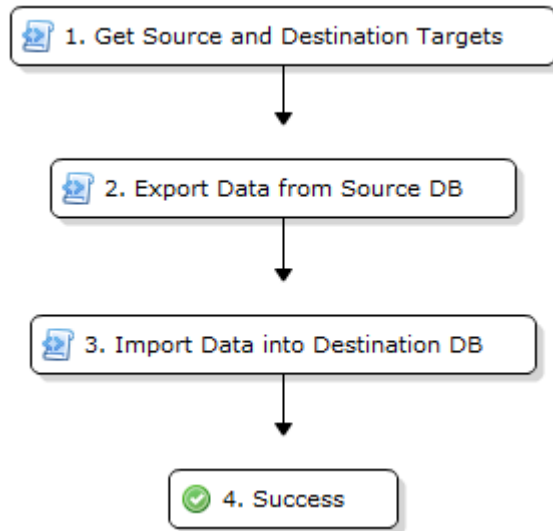
---

For the purpose of this simplified example, all other parameters have been removed.

---

All targets for a bridged execution workflow must have the same target level (Server, Instance, or Database) as the workflow itself. In this example, the target level is Instance.

**Figure 15 Simplified Database Refresh Workflow'**



A bridged execution workflow requires special settings both in the steps and in the workflow to facilitate the orderly selection of targets at runtime. The following topics explain how bridged execution workflows affect each phase and artifact in the automation process.

### Get Source and Destination Targets

The sole purpose of this step is to determine the targets for the subsequent steps. This step has two input parameters: Source and Destination.

Step	Name	Required Result	Next
▼ 1	<a href="#">Get Source and Destination Targets</a>		2
	Destination:	- User selected -	?
	Source:	- User selected -	?

Both input parameters must be set to - User selected - in the workflow.

The step also has two output parameters with the same names: Source and Destination.



It is important that the input and output parameters of this step have exactly the same names.

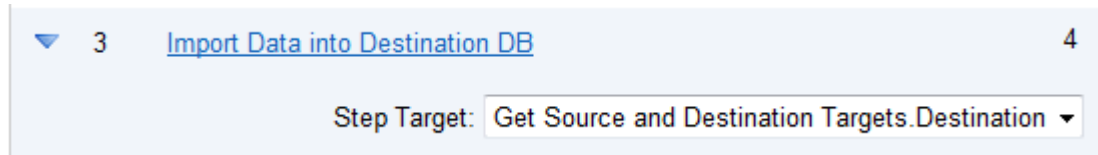
### Export Data from Source DB

The purpose of this step is to export the contents of the Source database. Its Step Target parameter is mapped to the Source output parameter of the first step.

▼ 2	<a href="#">Export Data from Source DB</a>	3
	Step Target:	Get Source and Destination Targets.Source ▼

## Import Data into Destination DB

The purpose of this step is to import the data that was exported in the previous step into the Destination database. Its Step Target parameter is mapped to the Destination output parameter of the first step.

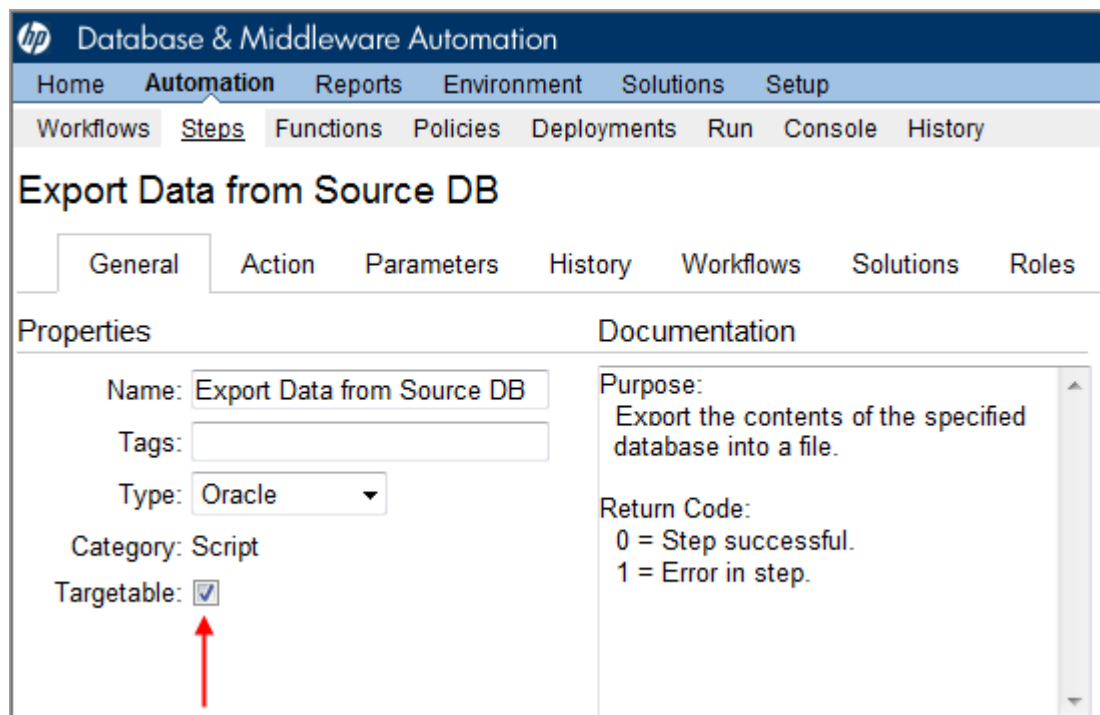


▼ 3 [Import Data into Destination DB](#) 4

Step Target:

## Targetable Steps

The [Export Data from Source DB](#) and [Import Data into Destination DB](#) steps are both “targetable” steps. This means that the target for each step is specified at runtime.



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### Export Data from Source DB

General Action Parameters History Workflows Solutions Roles

Properties Documentation

Name:

Tags:

Type:

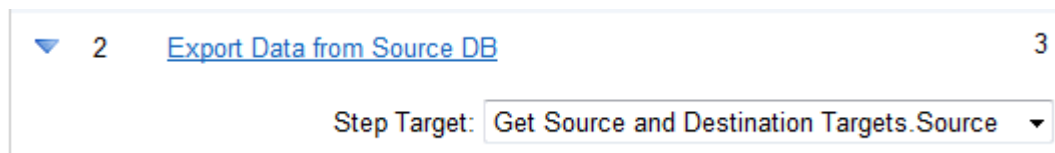
Category: Script

Targetable: ☒

Purpose:  
Export the contents of the specified database into a file.

Return Code:  
0 = Step successful.  
1 = Error in step.

A targetable step has a special parameter called Step Target:



▼ 2 [Export Data from Source DB](#) 3

Step Target:

Step Target is only visible in the workflow editor. It does not appear on the Parameters tab in either the step or the deployment. Step Target must be mapped to an output parameter of a previous step.



**Best Practice:** As demonstrated in this example, the first step in a bridged execution workflow should gather the targets that subsequent steps will use. The Step Target parameter for each targetable step is then mapped to an output parameter of that first step.

## The Deployment

The process of creating a deployment for a multi-target workflow is similar to the process for a traditional workflow with one salient difference. When you create (or modify) a deployment for a bridged execution workflow, the targets that you select on the Deployment page determine the list of available targets in the Select Target dialog on the Run page.



The target parameters for the workflow (in this case, Source and Destination) do not appear on the Parameters tab in the deployment. This is because the targets must always be specified at runtime in a bridged execution workflow. They cannot be specified in the deployment.

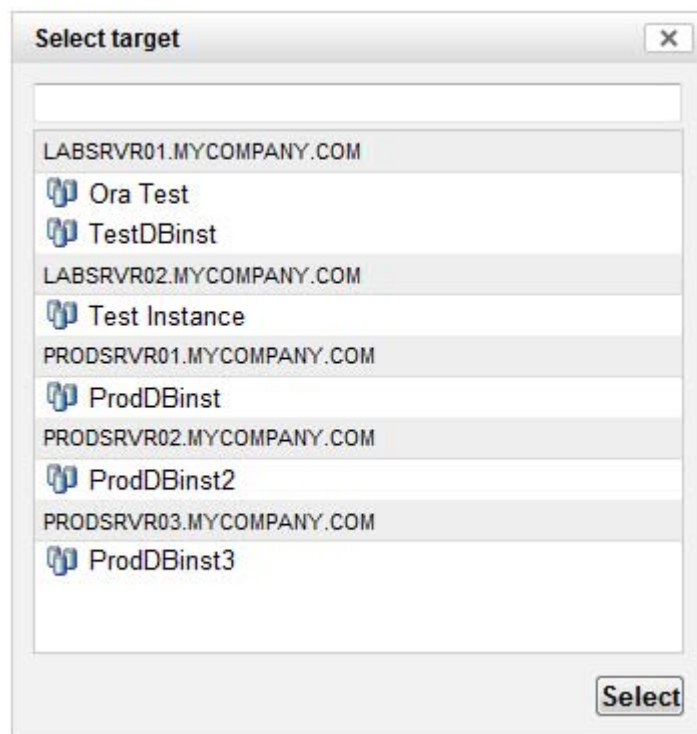
## The Run

For a bridged execution workflow, the Run page looks different than it does for a traditional workflow. [Figure 16](#) on page 90 shows the Run page for the simplified database refresh workflow prior to target selection.

Note the following:

- The [SELECT](#) links on the Run page enable you to specify each target required—in this case: Source, Destination, and Primary Target.

When you click a [SELECT](#) link, the Select Target dialog opens:



All available targets that you selected in the deployment are listed. You must select a single target from the list. If the list is long, you can filter it by typing characters in the text box at the top.

Select the target that you want to use, and click **Select**.



- The Primary Target is used by any steps in the workflow that are not targetable. In this particular workflow, there are no such steps.
- Until you select all the targets, the “Select targets” message is displayed in the lower right corner, and the **Run workflow** button is disabled.

After you select the targets, the Run Workflow button is enabled (see [Figure 17](#)).

## How to Run a Bridged Execution Workflow

The process of running a bridged execution workflow is the same as the process for a traditional workflow—until runtime.

To run a bridged execution workflow:

- 1 On the Automation → Workflows page, create a deployable copy of the bridged execution workflow.
- 2 On the Automation → Deployments page, create a new (or modify an existing) deployment.  
  
Specify any parameter values that you want to use. Be sure to select any targets that you might want to specify at runtime.
- 3 On the Automation → Run page, select your deployment.  
  
Click the [SELECT](#) link to specify each target used by the workflow.
- 4 Click **Run workflow** to execute the workflow.

## Additional Considerations

You cannot run bridged execution workflows from Application Deployment. You can only run them from Database and Middleware Automation.

A Database and Middleware Automation user will not see deployments for a bridged execution workflow unless that user has Read permission for the organization

Deployments for bridged execution workflows are only visible to users who have Read permission for the organization where one (or more) of the specified targets resides.

For a bridged execution workflow, the target listed on the upper pane of the Console and History pages corresponds to the specified Primary Target. You can find information about a specific target in the output details for the pertinent step.

**Figure 16 Run Page Before Target Selection**

hp Database & Middleware Automation Server: myserver User: admin Logout

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### Run Workflow

Database Refresh Example

HP-SW01-Ping Server

Long running workflow

Simpler Branch Test

Susan - test 3

Testflow

xml

Simplified Bridged Execution Workflow

Database Refresh Example: Simplified Bridged Execution Workflow

Get Source and Destination Targets	1
<b>Target Parameters</b>	
Primary Target:	<input type="text" value="Target selection required"/> <a href="#">SELECT</a>
Destination:	<input type="text" value="Target selection required"/> <a href="#">SELECT</a>
Source:	<input type="text" value="Target selection required"/> <a href="#">SELECT</a>
Export Data from Source DB	2
No parameters.	
Import Data into Destination DB	3
No parameters.	
Success	4
No parameters.	

Select targets

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Web Server: 9.13.0 Repository: 9.10.0

Figure 17 Run Page After Target Selection

hp Database & Middleware Automation Server: myserver User: admin Logout

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## Run Workflow Filter

Database Refresh Example

HP-SW01-Ping Server

Long running workflow

Simpler Branch Test

Susan - test 3

Testflow

xml

Simplified Bridged Execution Workflow

Database Refresh Example: Simplified Bridged Execution Workflow

Get Source and Destination Targets	1
<b>Target Parameters</b>	
Primary Target:	ProdDBinst <a href="#">SELECT</a>
Destination:	TestDBinst <a href="#">SELECT</a>
Source:	ProdDBinst <a href="#">SELECT</a>
Export Data from Source DB	2
No parameters.	
Import Data into Destination DB	3
No parameters.	
Success	4
No parameters.	

[Run workflow](#)

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**Product name and version:** HP Database and Middleware Automation version 9.15

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**Feedback:**

