

HP Anywhere

Windows

Software Version: 10.02

Release Notes

Document Release Date: June 2013

Software Release Date: June 2013



Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notice

© Copyright 2012 - 2013 Hewlett-Packard Development Company, L.P.

Trademark Notices

Adobe® is a trademark of Adobe Systems Incorporated.

Microsoft® and Windows® are U.S. registered trademarks of Microsoft Corporation.

Oracle and Java are registered trademarks of Oracle and/or its affiliates.

Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.
- Document Release Date, which changes each time the document is updated.
- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

<http://h20230.www2.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Support

Visit the HP Software Support Online web site at:

<http://www.hp.com/go/hpsoftwaresupport>

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

Contents

Release Notes	1
Contents	5
HP Anywhere Release Notes	6
What's New in this Release?	7
Open Defects	8
Fixed Defects in this Release	9
Limitations	10

HP Anywhere Release Notes

for the Windows operating system.

Software version: 10.02

Publication date: June 2013

This document is an overview of the changes made to HP Anywhere 10.02. It contains important information that is not included in books or Help. You can find information about the following in this document:

["What's New in this Release?" on the facing page](#)

["Open Defects" on page 8](#)

["Fixed Defects in this Release" on page 9](#)

["Limitations" on page 10](#)

Support Matrix

For information about the installation requirements and compatibility with other products, see the HP Anywhere Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

<http://support.openview.hp.com/selfsolve/manuals>

What's New in this Release?

This section describes the new features included in HP Anywhere 10.02.

- **New Log Support.** Client users can now send logs from their devices directly to the HP Anywhere server at the click of a button using the new **Send logs** feature. This enables administrators and support personnel to view logs when needed to help clients access and use HP Anywhere.
- **Database improvements.** New backup and restore features for the Cassandra database.
- **Persistency.** New **KeyValueStorageService** API for retrieving and manipulating data in persistent storage.
- **Adding Context Object to Activities.** The **addContextObjectToActivity** API now has a new parameter, **silentType**, which determines how to handle a context object. You can use this parameter to add the context object to the current activity, or to create a new activity and add the context object to that activity.
- **Improved API Reference.** The API Reference now has clearer method and argument names and descriptions for ease of use. At the same time, the API Reference remains backward compatible so your existing code continues to be supported.
- **Defect fixes** for improved performance.

Open Defects

The reference number for each defect is the change request (QCCR) number. For more information about open defects, visit [HP Software Support Online](#), or contact your HP Support representative directly.

Title: Desktop - Firefox - Help topics do not appear when clicking Help. (QCCR1A156805)

Description: When running HP Anywhere in Mozilla Firefox, help topics do not open when you click on the ? icon.

Workaround: Run HP Anywhere using Microsoft Internet Explorer or Google Chrome.

Title: HP Anywhere 10.00 IE8 & IE9 - Unable to upload apps in the Administrator Console. (QCCR157201)

Description: When running HP Anywhere in Internet Explorer 8 or 9, you cannot upload apps to the Administrator Console.

Workaround: Open the HP Anywhere Administrator Console in a Google Chrome browser.

Title: HP Anywhere tablet version (iPad 3): HP Anywhere crashes when you try to load more than four entry points or when using the Snapshot functionality. (QCCR157970)

Description: When you try to create more than four entry points for an app, and move from one to another, HP Anywhere crashes. This also occurs when using the Snapshot functionality when HP Anywhere uploads an app.

Title: Native apps may not be accessible from HP Anywhere when working with the HP Web Services Catalog and MS SQL. (QCCR163476)

Description: If you install a native app (Android/iOS) from the HP Web Services catalog on your device, and the HP Anywhere server is using an MS SQL database, the app may not appear in the list of installed apps in the My Apps page in the HP Anywhere client.

Fixed Defects in this Release

The following defects are fixed in HP Anywhere 10.02:

- **iOS devices:** Reinstallation of a native client requires the reinstallation of all the apps on the user device. (QCCR157049)
- JQuery apps are not supported. (QCCR158189)
- **Desktop:** After viewing the search results, you need to refresh the page. (QCCR158561)
- After redeploying an app, changes in the translation files only take effect after restarting HP Anywhere (QCCR160378)
- **Smartphone:** Activities marked for a group operation are unchecked when the user moves to a different page and returns. (QCCR161586)
- **Tomcat:** When an app has two data sources, it cannot connect to the backend. The information in the Data Source tab for the app should be read-only in a SaaS environment. In a mobility environment, the Add Data Source button should be disabled if a data source already exists. (QCCR150158)

Limitations

- Android Tablet is not certified and not recommended for use.
- Desktop – After viewing the search results, you need to refresh the page.

Developers Only:

- Only single page apps (SPAs) are supported.

Administrators Only:

- You cannot install HP Anywhere in a folder whose name contain spaces.
- In Internet Explorer 9, you cannot upload an app via the Administrator Console .
Workaround: Use any other supported browser.
- Modifications applied to email templates in previous versions of HP Anywhere are lost when upgrading to a new version.
Workaround: After upgrading, restore your customized email templates from the backup created by HP Anywhere from:
<HP_Anywhere_installation_folder>\Installation\HPAW1001\backup

