

HP Data Protector 8.00 Zero Downtime Backup and Instant Recovery Support Matrix for HP P6000 EVA Disk Array Family Using SMI-S Agent

Version: 2.2 Date: September 2014

Main feature of HP P6000 Enterprise Virtual Array (EVA) is the ability to create snapshots of data stored on the disk arrays. These snapshots can be used to back up the data using a different server (backup system), and thus reduce the backup load from the production server (application system), allowing the production applications to run uninterrupted. The most important benefit of the snapshot integration is in backup window reduction, lowering the load on the production server.

The details of the supported operating systems are specified in the individual tables below. The operating system, its version and the hardware architecture must be same on both application and backup hosts.

Data Protector 8.00 supports vsnap, snapclone, standard snapshots and mirrorclone snapshots available on EVA. Supported EVA models are listed in the table below.

| Supported agent functionalities | | |
|---------------------------------|----------------------|------------------|
| Agent functionality | Zero downtime backup | Instant recovery |
| Snapshot, vsnap | supported | supported |
| Snapclone | supported | supported |
| Mirrorclone snapshots 1 | supported | supported |

Support for Mirrorclone snapshots is dependent on the EVA firmware. Please consult the EVA product documentation for using this functionality.

HP P6000 EVA Disk Array Family runs Command View (CV) and Virtual Control Software (VCS or XCS) to control the array. The XCS version support is driven by supported EVA model and CV version. Data Protector supports all XCS versions for the EVAs which are supported by certified CV versions. Following CV versions are tested and certified by Data Protector:

Command View (CV): 10.0, 10.1, 10.2

| | supported SMI-S provider versions | suppor versior | ted SMI-S provider is |
|----------|-----------------------------------|-------------------|--------------------------|
| SMI-S | EVA Type | | |
| provider | EVA | EVA | P6300 / P6350 |
| version | 4100 / 6100/ 8100 | 4400/6400/8400 | P6500 / P6550 |
| 10.0 | supported | supported | supported |
| 10.1 | supported | supported | supported |
| 10.2 | supported | supported | supported |

For details on supported CV ports and their updating, please see "Setting the login information for SMI-S EVA Array Provider" section in HP Data Protector Zero Downtime Backup Administrator's Guide.

The following is a list of application integrations supported on various supported platforms:

| Supported configurations – HP-UX on PA-RISC | | | | |
|---|----------------|--------------|-----|--------------------------------------|
| Integration on HP-UX 11.31 ¹ | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Raw logical volume | ZDB with IR | ZDB with IR | n/a | ZDB with IR |

| File system ⁶ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
|---|---------------|-------------|-----|-------------|
| Oracle 11g RMAN offline or online ³ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ⁴ | not supported | ZDB with IR | n/a | ZDB with IR |

- For HP-UX 11.31, new device special files (DSF) are supported for LVM only. cDSF is not supported.
- ² When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- ³ Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x
- 4 The integration is implemented using "backint" functionality.
- 6 HFS is not supported.

| Supported configurations – HP-UX on Itanium | | | | |
|---|----------------|--------------|-----|-----------------------------------|
| Integration on HP-UX 11.23 and 11.31 | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Raw logical volume | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| File system ⁶ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ³ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ⁴ | not supported | ZDB with IR | n/a | ZDB with IR |

- For HP-UX 11.31, new device special files (DSF) are supported for LVM only. cDSF is not supported.
- ² When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- ³ Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x
- 4 The integration is implemented using "backint" functionality.
- 6 HFS is not supported.

| Supported configurations –Windows 32-bit ⁶ | | | | |
|--|----------------|--------------|-----|-----------------------------------|
| Integration on Windows Server 2003 and Windows Server 2008 ² | Single-host BC | Dual-host BC | CA | CA and BC ¹ (combined) |
| Raw disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| NTFS file system | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2005 | not supported | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2008 | not supported | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ³ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ⁴ | not supported | ZDB with IR | n/a | ZDB with IR |
| MaxDB 7.6 | not supported | ZDB only | n/a | n/a |

- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- Following Windows hotfixes are required for Windows Server 2008 support: KB952790, KB971254
- Oracle 11g includes all released versions 11g and 11gR2: 11.x.x.
- The integration is implemented using "backint" functionality.
- 6 GPT partitions are not supported.

| Supported configurations – Windows 64-bit (Itanium) 6 | | | | |
|--|----------------|--------------|-----|-----------------------------------|
| Integration on Windows Server 2003, Windows Server 2008 ¹ and Windows Server 2008 R2 | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| NTFS file system | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2005 | not supported | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2008 | not supported | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ³ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online 4 | not supported | ZDB with IR | n/a | ZDB with IR |

- Following Windows hotfixes are required for Windows Server 2008 support: KB952790, KB971254
- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x.
- The integration is implemented using "backint" functionality.
- 6 GPT partitions are not supported.

| Supported configurations – Windows 64-bit (x64) ⁷ | | | | |
|--|----------------|--------------|-----|-----------------------------------|
| Integration on Windows Server 2003, Windows Server 2008 ¹ and Windows Server 2008 R2 | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| NTFS file system | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Microsoft Exchange Server 2007 ³ | - | - | | |
| Microsoft Exchange Server 2010 ³ | - | - | - | - |
| Microsoft Exchange Server 2013 ³ | - | - | | - |
| Microsoft SQL Server 2005 | not supported | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2008 | not supported | ZDB with IR | n/a | ZDB with IR |
| Microsoft SQL Server 2008 R2 | not supported | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ⁴ | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ⁵ | not supported | ZDB with IR | n/a | ZDB with IR |

- Following Windows hotfixes are required for Windows Server 2008 support: KB952790, KB971254
- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- 3 Microsoft Exchange Server ZDB and IR backups are supported using VSS. For details such as supported array types, writer GUID etc. refer to HP Data Protector 8.00 VSS Integration Support Matrix.
- 4 Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x.
- ⁵ The integration is implemented using "backint" functionality.
- GPT partitions are not supported.

| Supported configurations – Solaris (SPARC) | | | | |
|---|----------------|--------------|-----|--------------------------------------|
| Integrations on Solaris 9, 10, 11 | Single-host BC | Dual-host BC | CA | CA and BC ¹ (combined) |
| Raw Disk | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Raw Logical Volume | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| File System | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ² | ZDB with IR | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ³ | not supported | ZDB with IR | n/a | ZDB with IR |

- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x.
- 3 The integration is implemented using the "backint" functionality.

| Supported configurations – Linux (x86) | | | | |
|--|----------------|--------------|-----|-----------------------------------|
| Integrations on RHEL ¹ 5.5, SLES 10/11and OEL 5.x | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw Disk | not supported | ZDB with IR | n/a | ZDB with IR |
| Raw Logical Volume | not supported | ZDB with IR | n/a | ZDB with IR |
| File System | not supported | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online 3,4 | not supported | ZDB with IR | n/a | ZDB with IR |

- 1 Includes support for Red Hat Enterprise Linux Advanced Workstation and Enterprise Server if applicable.
- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.

- The integration is implemented using the "backint" functionality.
- 4 Support is available on RHEL 5.6 also.

| Supported | d configurations — Linux (xe | 54) | | | |
|---|--|----------------|--------------|-----|-----------------------------------|
| | RHEL ¹ / SLES versions | Single-host BC | Dual-host BC | CA | CA and BC ² (combined) |
| Raw Disk | RHEL 5.x, 6.2, 6.3 SLES 10, 11 OEL 5.x, 6.2, 6.3 | not supported | ZDB with IR | n/a | ZDB with IR |
| Raw Logical Volume | RHEL 5.x, 6.2, 6.3 SLES 10, 11 OEL 5.x, 6.2, 6.3 | not supported | ZDB with IR | n/a | ZDB with IR |
| File System | RHEL 5.x, 6.2, 6.3 SLES 10, 11 OEL 5.x, 6.2, 6.3 | not supported | ZDB with IR | n/a | ZDB with IR |
| Oracle 11g RMAN offline or online ³ | RHEL 5.x, 6.3 SLES 10, 11 OEL 5.x | not supported | ZDB with IR | n/a | ZDB with IR |
| SAP BR*Tools 7.2 offline or online ⁵ | RHEL 5.x, 6.3 SLES 10, 11 OEL 5.x, 6.3 | not supported | ZDB with IR | n/a | ZDB with IR |

- Includes support for Red Hat Enterprise Linux Advanced Workstation and Enterprise Server if applicable.
- When performing Data Replication enabled backups, ensure that only one SMI-S provider manages the arrays involved.
- Oracle 11g includes all released versions of 11g and 11gR2: 11.x.x.
- 5 The integration is implemented using the "backint" functionality.

| | Supported | volume man | agers | | |
|--------------------|----------------|------------|---------------|---------------|--------------|
| Operating | Volume manager | | | | |
| system | LVM | LVM2 | LVM 2.1 | VxVM | Disk manager |
| HP-UX ² | supported | supported | supported | supported | n/a |
| Sun Solaris | n/a | n/a | n/a | supported | n/a |
| Windows | n/a | n/a | n/a | not supported | supported 1 |
| Linux | supported | supported | not supported | not supported | n/a |

- Dynamic disks are not supported
- 2 $\,$ For HP-UX 11.31, new device special files (DSF) are supported for LVM & LVM2 only. cDSF is not supported.

| Supported Secure Path versions | |
|--------------------------------|--|
| Operating system | Secure path / MPIO |
| HP-UX | 3.0F (newest available version recommended) |
| Sun Solaris | 3.0D(SP1) (newest available version recommended) |
| Windows | 4.01(SP2) (newest available version recommended) |
| Linux | 4.4.0 (newest available version recommended) |

Supported backup topologies

The HP P6000 Enterprise Virtual Array integration can be used in different backup topology scenarios without any user interference or special configuration:

- One application system, one disk array, one backup system
- One application system, multiple disk arrays, one backup system
- Multiple application systems, one or multiple disk arrays, one backup system
- Single system (filesystem, disk image and Oracle backup only)

The HP P6000 Enterprise Virtual Array integration is not supported on the following backup topology scenarios on Linux:

• One application and backup system, one or multiple disk arrays. Due to Linux LVM design and its dependency on UUIDs, single-host BC configuration is not possible with LVM objects.

For cluster support related information, please refer to HP Data Protector 8.00 Zero Downtime Backup Administrator's Guide.

For details on supported versions of clustering software, please see HP Data Protector 8.00 Platform and Integration Support Matrix.