
HP Anywhere Release Notes

Software version: 10.00

Publication date: April 14, 2013

This document contains important information that is not included elsewhere.

Limitations

- You cannot upload an app via the Administrator Console in Internet Explorer 9.
Workaround: Use any other supported browser.
- Only single page apps (SPAs) are supported.

HP Anywhere Support Matrix

See "Hardware and Software Requirements for HP Anywhere" on next page for a complete Support Matrix.

For the most up to date information, check the latest Support Matrix at this location: [HP Support matrices](#).

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to [Access levels](#).

To register for an HP Passport ID, go to [HP Passport Registration](#).

Hardware and Software Requirements for HP Anywhere

Before installing HP Anywhere, make sure that your system meets the following minimum requirements:

Supported Server Environments

- Microsoft Windows Server 2008 R2 (64-bit)
- Required Memory: 8 GB
- Required Disk Space: 30 GB
- Processor: 4 X 3 GHz CPU

HP Anywhere Server Requirements

- Tomcat Application Server: Apache Tomcat/7.0.34
- Web Server: Apache Tomcat/7.0.34
- Java version: 1.7.0_05
- Cassandra version: 1.1.6

Third-party Components

- Java email version 1.4.4
- Active MQ version 5.4.0
- Elastic search version 0.17.8
- MSSQL jTDS version 1.2.4
- Oracle driver version: 11.1.0.7.0

Tested and Recommended Devices and Operating Systems

- iPhone 4 iOS 5
- iPhone 5 iOS 6
- iPad 2 iOS 5
- iPad 3 iOS6
- Samsung Galaxy S2 A 2.3.5
- Samsung Galaxy S3 A 4.0.4
- Microsoft Internet Explorer version 9
- Google Chrome 24 Windows 7
- Mozilla Firefox 18

Supported Databases

- SQL Server 2008 R2 and named instance
- Oracle 11g 11.2.0.3 Enterprise Edition

Note: The database must be configured as UTF8 or UTF16.

Client Workstation

- Microsoft XP Professional (32-bit)
- Microsoft Windows 7 Professional (64-bit)

Support Email Protocols

- POP3, IMAP4 & SMTP protocols

Support Email Servers

- Outlook, Gmail and Hotmail. For additional email servers supported, see Java mail 1.4.4 documentation at <http://www.oracle.com/technetwork/java/javamail/javamail144-1562675.html>

Supported Virtualization Environments

- VMWare ESXi 5.1: x86-64 (Certified)

Support for Java

- JRE 7

Screen Resolution

- 1280x1024 dpi, 1280x800 dpi and higher

Load Balancer (for High Availability only)

- F5 BIG-IP® - version 10.2
- Apache - version 2.4.1

Load Balancer should be configured with:

- Sticky session
- Round robin
- SSL (optional)

Defects

Problems and limitations are identified with a Change Request number (QCCRxxxxxxx). Use this number when looking for more information about the problem on the [HP Software Support](#) web site, or when communicating with your HP Support representative.

Title: Android 4.0.4 - Native Client - A refresh operation becomes stuck when trying to load the page (QCCR159336)

Description: When you perform a refresh operation on a page, for example, Front Page or Recent Items, HP Anywhere freezes and you cannot continue. This occurs on Android 4.0.4 devices only.

Workaround: Move to a different tab and then return. The page is refreshed automatically.