

HP Anywhere

Windows

Software Version: 10.00

Support Matrix

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Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

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To find more information about access levels, go to:

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HP Anywhere Support Matrix

This PDF includes the support matrix for:

- **HP Anywhere.** See "Hardware and Software Requirements for HP Anywhere" on page 7.

For the most up-to-date information, check the latest support matrix at [HP Support matrices](#).

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to [Access levels](#).

To register for an HP Passport ID, go to [HP Passport Registration](#).

Hardware and Software Requirements for HP Anywhere

Before installing HP Anywhere, make sure that your system meets the following minimum requirements:

Supported Server Environments

- Microsoft Windows Server 2008 R2 (64-bit)
- Required Memory: 8 GB
- Required Disk Space: 30 GB
- Processor: 4 X 3 GHz CPU

HP Anywhere Server Requirements

- Tomcat Application Server: Apache Tomcat/7.0.34
- Web Server: Apache Tomcat/7.0.34
- Java version: 1.7.0_05
- Cassandra version: 1.1.6

Third-party Components

- Java email version 1.4.4
- Active MQ version 5.4.0
- Elastic search version 0.17.8
- MSSQL jTDS version 1.2.4
- Oracle driver version: 11.1.0.7.0

Tested and Recommended Devices and Operating Systems

- iPhone 4 iOS 5
- iPhone 5 iOS 6
- iPad 2 iOS 5
- iPad 3 iOS6
- Samsung Galaxy S2 A 2.3.5
- Samsung Galaxy S3 A 4.0.4
- Microsoft Internet Explorer version 9
- Google Chrome 24 Windows 7
- Mozilla Firefox 18

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Hardware and Software Requirements for HP Anywhere

Supported Databases

- SQL Server 2008 R2 and named instance
- Oracle 11g 11.2.0.3 Enterprise Edition

Note: The database must be configured as UTF8 or UTF16.

Client Workstation

- Microsoft XP Professional (32-bit)
- Microsoft Windows 7 Professional (64-bit)

Support Email Protocols

- POP3, IMAP4 & SMTP protocols

Support Email Servers

- Outlook, Gmail and Hotmail. For additional email servers supported, see Java mail 1.4.4 documentation at <http://www.oracle.com/technetwork/java/javamail/javamail144-1562675.html>

Supported Virtualization Environments

- VMWare ESXi 5.1: x86-64 (Certified)

Support for Java

- JRE 7

Screen Resolution

- 1280x1024 dpi, 1280x800 dpi and higher

Load Balancer (for High Availability only)

- F5 BIG-IP® - version 10.2
- Apache - version 2.4.1

Load Balancer should be configured with:

- Sticky session
- Round robin
- SSL (optional)

Localization and Globalization

HP supplies HP Anywhere 10.00 only in English for this release.

Known Issues

- You cannot install HP Anywhere on a folder that contain spaces.
- **Smartphone:** Android - The keyboard on the login page hides the input fields.
- **Smartphone:** You cannot archive more than 7 activities in a bulk operation.
- **Tablet:** Android is not certified and is not recommended for use.
- **Tablet:** Tapping the GO virtual keyboard button does not start a search.
- **Desktop:** After viewing an activity in the search results, animations stop working and you must refresh the page.
- **Desktop:** The snapshot does not fit within the app page.
- **iOS devices:** Reinstall of a native client requires the reinstallation of all the apps on the user device.
- JQuery apps are not supported.
- HP Anywhere does not support all email servers. For more information please go to Java mail 1.4.4 documentation. (<http://www.oracle.com/technetwork/java/javamail/javamail144-1562675.html>)

