HP Project and Portfolio Management Center Version 9.20 Language Pack

Release Notes

Software version: 9.20 Language Pack / February 2013

Document release date: August 2013 (Second Edition)

This document provides details about known issues for HP Project and Portfolio Management Center (PPM Center) for PPM Center version 9.20 Language Pack. It contains important information not included in the manuals.

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System Requirements

- This language pack can be deployed on a new or upgraded instance of PPM Center version 9.20.
- Set the following Oracle database properties in addition to the standard PPM settings:
 - NLS_LENGTH SEMANTICS = CHAR
 - NLS_CHARACTERSET = AL32UTF8
 - \circ NLS_NCHAR_CHARACTERSET = AL16UTF16

Installation Notes

Installation instructions are provided in the following section, <u>Installing the Language Pack Software</u>. Before you install the language pack, note the following:

- You must install HP PPM Center Version 9.20 prior to installing the Language Pack software.
- Graphs and Charts configuration

The arialuni.ttf file must be added to the <JAVA_HOME>/jre/lib/fonts/fallback folder of the PPM Server.

Note: The font can be purchased from Microsoft (http://www.microsoft.com/typography/fonts/font.aspx?fmid=1081).

• Fiscal Periods Localization

To localize existing fiscal periods, run the following command from <*PPM_Home*>/bin folder to commit or with all flag to generate translation for all LPs:

```
sh ./kGenFiscalPeriods.sh -language <LP> commit
```

where *<LP>* represents the language codes for a supported language.

Or,

sh ./kGenFiscalPeriods.sh -language all commit

Installing the Language Pack Software

See the *Installation and Administration Guide* for details about installing PPM Center version 9.20. If you are upgrading from version 9.10 or earlier, see the *Upgrade Guide*. You can install the Language Pack after you have installed or upgraded your instance.

For information about upgrading a localized PPM Center 9.10 to PPM Center 9.20, see the <u>Upgrade</u> <u>Localized Version of PPM Center 9.10 to 9.20</u> section below.

IMPORTANT: Your installation steps may differ depending on whether you have PPM Center Best Practices installed and whether you are upgrading from PPM Center version 9.10 Language Pack. Follow the steps in the section below that applies to your situation.

* If you already have a translated version of Best Practices installed (because you installed version 9.10 Language Pack previously), follow these steps after you've upgraded to PPM Center version 9.20.

- 1 Stop the PPM Server.
- 2 Copy the ppm-920-LP-multi-lang.jar file to < PPM_Home>.

- 3 Using a console for UNIX or Cygwin for Windows, navigate to <PPM_Home>\bin.
- 4 Run the kDeploy script as follows: sh ./kDeploy.sh -lang <locale>
- 5 Follow the on-screen script instructions.
- 6 Restart the PPM Server using kStart.sh.

* If you have installed PPM Center Version 9.20 and you do not have Best Practices installed, deploy the language pack software. For detailed instructions, see the *Installation and Administration Guide*.

* If you have an English-language version of Best Practices installed and you have upgraded to PPM Center version 9.20, install the language pack directly.

* If you deploy the language pack on a cluster, make sure to deploy the language pack on all nodes in the cluster.

Upgrade Localized Version of PPM Center 9.10 to 9.20

To upgrade a localized PPM Center version 9.10 instance to PPM Center 9.20, follow the steps below:

- 1 Download the latest upgrade bundle that is released together with PPM Center version 9.20, and use the new upgrade installer to upgrade to PPM Center 9.20.
- 2 If you run upgrade on instance with English system language you will be able to change it during upgrade to any language PPM Center supports on the **Choose system language** step. By default, system language will stay the same as before the upgrade.

For other system languages, this step will not be available.

3 Next step, you may choose additional languages you are going to deploy on your PPM server, by marking checkboxes near them.

If you did not choose all languages you want to have in the upgrade installer, you may deploy language packs manually after upgrade or fresh installation completes:

1 To deploy any other additional Language Packs on your instance, run the following:

sh ./kDeploy.sh -lang <LP>

where *<LP>* represents the language used in PPM Center.

2 Deploy additional translation for all languages installed on your instance for HP and Best Practices content. For detailed instructions, see the *Installation and Administration Guide*.

Known Problems, Limitations, and Workarounds

PROBLEM: Translations for the following items are not available for PPM Center version 9.20: • The new out-of-the-box Documentation Library Page • The integration configuration landing page for the Agile Integration Solution

WORKAROUND: None for the current release.

Support

You can visit the HP Software support web site at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

http://h20229.www2.hp.com/passport-registration.html

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