

HP Virtualization Performance Viewer

Software Version: 1.00

PDF version of the Online Help

Document Release Date: November 2012

Software Release Date: November 2012



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Acknowledgements

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>)

This product includes cryptographic software written by Eric Young (eay@cryptsoft.com)

This product includes software written by Tim Hudson (tjh@cryptsoft.com)

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Contents

PDF version of the Online Help.....	1
Contents.....	5
Introduction to HP Virtualization Performance Viewer.....	1
Administration Overview.....	3
Data Sources.....	3
Adding a Data Source.....	4
Adding Microsoft SCVMM Data Source.....	4
Adding VMware vCenter Server Data Source.....	5
Removing a Data Source.....	6
Data Management.....	6
Integrations.....	7
Integrating PM with vPV.....	7
Integrating BSM with vPV.....	7
License Management.....	8
User Interface.....	8
Importing Licenses.....	9
Types of Licenses.....	9
Time Zones.....	10
Administrator Tasks.....	10
Integrating with Microsoft Active Directory.....	12
Configuring LDAP Connection with Microsoft Active Directory over SSL.....	12
Obtaining the Server Certificate.....	13
Importing the Server Certificate.....	13
Accessing vPV User Interface.....	13
Using vPV Commands.....	14
Configuring Security for vPV.....	14
Using Secure Sockets Layer (SSL or HTTPS).....	14
Changing Port Settings.....	15

Configuring Secure Client Connect Timeout Interval.....	16
Daily Maintenance.....	17
Treemap Overview.....	19
User Interface.....	19
Using the Treemap.....	21
Resource Information in Treemap.....	22
Resources Pane.....	22
Group by and Color by.....	22
Using the Drill Down.....	23
Searching Resources.....	24
Filtering Data.....	25
Micro Charts.....	25
Viewing Micro Charts.....	25
Viewing Data in the Treemap-Use case.....	25
Icon Glossary.....	27
Performance Graphing Overview.....	29
Overview of Graphs.....	29
Metrics.....	29
Workbench Overview.....	29
Configuration Items.....	29
Favorites.....	30
Performance Pane.....	30
Options for Drawn Graphs.....	31
Table Graph Window.....	33
Using Table Highlights.....	34
Using Table Filters.....	35
Graph Export Dialog Box.....	36
Date Range Panel.....	36
Drawing Graphs.....	38
Saving as Favorite.....	39
Deleting a Favorite.....	39
Drawn Graphs Functions.....	39

Reports Overview.....	40
Viewing Reports.....	41
Types of Reports.....	41
Troubleshooting vPV.....	43
Frequently Asked Questions.....	49

Introduction to HP Virtualization Performance Viewer

HP Virtualization Performance Viewer (vPV) is a web-based tool that helps you monitor the resources in your virtualized environment. After installing vPV in your environment, you can add your data sources and start using the tool to monitor the resources. You can use the performance data to troubleshoot problems and to plan and utilize the resources in your environment better.

Using vPV, you can monitor resources in different data sources, such as, VMware vCenter Servers and Microsoft System Center Virtual Machine Manager (SCVMM).


The key features of vPV are as follows:

- **Treemap** - Treemap provides you a graphical representation of the resource utilization in your monitored environment. For more information on using the Treemap, see ["Using the Treemap " \(on page 21\)](#).
- **Performance Graphing** - Performance Graphing helps you to draw predefined graphs or graphs for metrics based on your resources, in the Workbench page. For more information on using the graphs, see ["Performance Graphing Overview " \(on page 29\)](#).
- **Reporting** - Reports show you performance and status data corresponding to your resources, in the Reports tab. For more information on the available reports, see ["Reports Overview" \(on page 40\)](#)
- **Administration** - Using the Administration page you can manage vPV and perform Administrator tasks, such as, adding and removing data sources. For more information, see ["Administration Overview" \(on page 3\)](#).

Note: vPV supports the VMware vCenter Server versions 4.1, 5.0, and 5.1 and Microsoft SCVMM version 2012.

Administration Overview

After installing (vPV), you can add the data sources in your network, start monitoring resources, and view the resource utilization.

When you log on to vPV for the first time, by default, the Administration page opens up. Add a data source and start using the product. To launch the Administration page from the vPV home page, click  in the Options pane.

Note: Only a user with Administrator privileges can add or remove data sources in the Administration page. The system checks for the user privileges while you log on and if you do not have the sufficient privileges, the Administration page is available only in Read-only mode. You will not be able to add or remove data sources.

If you are using the Free or Evaluation vPV license, then you can add and remove data sources.

The following table lists the tabs available in the Administration page and the corresponding functions.

Name	Description
Data Sources	Use this tab to add or remove data sources. By default, this tab is selected when you launch vPV and launch the Administration page for the first time. For more information, see "Data Sources" (on page 3) .
Data Management	This tab displays the data collection and retention information for vPV. For more information, see "Data Management" (on page 6) .
Integrations	Use this tab to integrate and use vPV with other HP products - HP Business Service Management and HP Performance Manager.
License Management	This tab displays information about your vPV licenses. You can also activate your evaluation license and import permanent licenses using this tab. For more information, see "License Management" (on page 8) .

Note: The Virtual Appliance Management Interface (VAMI) is provided by VMware and hence is not available in the localized languages.

Data Sources

Using the Data Sources tab you can select a domain, add a data source to be monitored, remove any added data source, and also see the list of data sources that are monitored by vPV. After adding a data source, the status and details of the data source appear in the Connections List at the bottom of the page.

The following table lists the elements available in the Connections List.

Name	Description
IP/Host Name	Lists the IP addresses or host names of all the data sources added to vPV for monitoring.

Name	Description
Type	Type of data source added for monitoring.
User Name	User name corresponding to the added data source.
Instance Count	Number of instances associated with each monitored data source. Total instance count is the total number of VMs and Hosts being monitored.
Status	Shows the current status of each connection. For the list of available status messages, see " Data Collection Status Messages " (on page 47)
Last Collection Time	Shows the date and client time zone against each data source, when data was last collected. Note: This field does not show any value till the first data collection is complete.

You can use this tab to add VMware vCenter Servers and Microsoft SCVMM data sources.

Following are the tasks that can be performed from the Data Sources tab:

- "[Adding a Data Source](#)" (on page 4)
- "[Removing a Data Source](#)" (on page 6)

Note: To add or remove data sources, on the VMware vCenter Server, the user must have the following roles in addition to the Read-only role:

- Set the **Browse Datastore** role available under **Datastore**
- Set the **Validate session** role available under **Sessions**

Also, you must **Enable Statistics** on the VMware vCenter Server. For more information, see the VMware documentation.

Adding a Data Source

To start monitoring the utilization of resources in your virtualized environment, you must add data sources to vPV. When you add the data source to be monitored, vPV starts monitoring the resources and displays the relevant data in the Treemap, graphs, and reports. Using this data, you can troubleshoot performance issues in your environment. Based on this data, you can plan your resource utilization properly.

Adding Microsoft SCVMM Data Source

Prerequisites

- .NET framework 3.0 or above installed on the system
- Microsoft SCVMM 2012

- SCVMM Admin console must be installed

Note: You must have Administrator rights in SCVMM to run the scripts.

If the password for the Administrator user is changed, remove the collector and add it again to ensure continuous collection. For more information on removing data sources, see ["Removing a Data Source" \(on page 6\)](#)

To add a Microsoft SCVMM data source, follow these steps:

1. Select **Microsoft SCVMM** in the **Data Sources** tab.
2. Click **Download Collector** to download the `PV_SCVMMCollectorScript.zip` file.
3. Extract the file on the Microsoft SCVMM host.
4. Run the `Start-Collector.bat` file.

Note: You must manually copy the `PV_SCVMMCollectorScript.zip` file to the target Microsoft SCVMM host. If you download the file directly from the browser to the Microsoft SCVMM host, there might be some permission issues.

Ensure that you use the FQDN for your browser when downloading the file.

Adding VMware vCenter Server Data Source

To add a VMware vCenter Server data source, follow these steps:

1. Click **Data Sources** tab in the Administration page.
If you are opening the Administration page for the first time after starting vPV, the Data Sources tab is selected by default.
2. Type the IP address or host name of the data source in the **vCenter IP/Host Name** field.

Note: If you add a VMware vCenter Server twice (with [FQDN¹](#) and without FQDN), vPV does not validate the VMware vCenter Server and adds again.

3. Type the user name corresponding to the specified data source in the **User Name** field.
4. Type the password corresponding to the specified data source in the **Password** field.
5. Click **Test Connection**, if you want to validate the credentials provided.

The system validates the credentials and displays a message stating whether the credentials are valid or not. The system also validates if the connection is successful or not.

6. Click **Add**.

The Connections list displays the added data sources.

¹Fully Qualified Domain Name

Note: If a data source is down, vPV does not collect data for that data source.

Removing a Data Source

When you want to stop monitoring a data source in your virtualized environment, you can remove the data source from vPV. After removing the data source, vPV stops monitoring that data source and does not display any data corresponding to it.

To remove a data source from the list of monitored connections, follow these steps:

Note: For a Microsoft SCVMM data source, run the Stop-Collector.bat file first.

1. Select the data source you want to remove from the list of added connections.

You can select multiple connections by pressing the `Ctrl` key and clicking the required connections. The **Remove** button is enabled.

2. Clear the **Delete data on removal of data source(s)** check box if you do not want all data corresponding to the data source to be removed.

You can retain the data if you intend to add the data source again, may be, with a different set of credentials.

3. Click **Remove**.

The system displays a dialog box asking for confirmation to remove the data source.

4. Click **OK** to remove the data source.

The system displays a confirmation message and no longer monitors the removed data source. The data source is also removed from the Connections list.

Note: When you remove a data source from vPV, all data corresponding to the data source is removed from the database. Refresh the browser to view the updated Treemap.

Data Management

The Data Management tab provides you information about the data retention by vPV. The tab also provides you detailed information about the duration for which the data is retained in the database corresponding to each summarization interval. The data collected is summarized and rollup is done to show the consolidated data for specific time periods. This tab provide the details of the data summarized for every 5 minutes, every hour, and every day.

Note: The approximate default data retention time is specified in the Data Management tab.

Apart from the data retention information, the tab also displays the following information:

- Current database size
- Free space available

- Total number of instances. Total instance count is the total number of VMs and Hosts being monitored.

The following table lists the actions you can perform in the Data Management tab.

Action	Description
Change	Click to change the duration of the data retention.
Cleanup	Click to cleanup older data in the database, based on the new data retention parameters set.

Integrations

The Integrations page helps you to integrate vPV and use it with products like HP Performance Manager (PM) and HP Business Service Management (BSM). When you integrate PM, you can launch the PM graphs against VMs from the Treemap.

Note: If you are not able to view all elements on the Integrations tab, maximize the tab.

The Integrations feature is available only with the Evaluation and Permanent licensed versions of vPV.

Integrating PM with vPV

You can draw URL based graphs for VMs with HP Operations agent installed on them. For this the VMware tools must be installed and running on the VMs and the IP of the VM must be pingable from the PM server. The integration does not work properly if authentication is enable on PM. If authentication is enabled, you must pass the username and password in the URL during the integration. You can launch only one graph at a time using the PM integration.

To integrate a PM system and draw graphs against VMs, follow these steps:

1. Type a name for the integration in the **Name** field.
2. Type the URL for the PM integration in the **URL** field.
3. Click **Add/Update**. The integration is added to the Integrations list.

Note: To remove an added PM integration URL, select the URL and click **Remove**. The system displays a confirmation message, click **Yes**. To remove multiple URLs, press the CTRL key and select the URLs.

Integrating BSM with vPV

To integrate BSM with vPV, follow these steps:

1. Obtain the **BSM Token Creation Key** from the BSM user interface. The key can be accessed from **Admin > Platform > Users and Permissions > Authentication Management** from the BSM user interface.
2. Type the key in the BSM Token Creation Key field.

3. Click **Save**.
4. Follow the instructions that appear in the dialog box that appear.

License Management

The License Management tab provides information about your vPV licenses. You can also use this tab to start using your Evaluation License as well as import a Permanent vPV license. For more information on importing licenses, see ["Importing Licenses" \(on page 9\)](#).

The different types of licenses available for vPV are as follows:

- **Free:** The product is free for you to use but certain features are restricted.
- **Evaluation:** You can use the evaluation version of the product, without any feature restrictions, for a period of 60 days. During this period, you can evaluate the product and upgrade to the Permanent licensed version of the product, if required.
- **Permanent:** You can use all the product features without any restrictions.

For more information on the difference between the licenses and the features available, see ["Types of Licenses" \(on page 9\)](#)

You can share your queries or feedback about the product at the HP Software Community. To access the Community portal, click the **HP Software Community** link on the **Data Sources** tab of the Administration page.

User Interface

The following table lists the sections available in the License Management tab.

Section	Description
License Status	Displays information regarding the installed licenses. The two tables available are: <ul style="list-style-type: none"> • Active License Details • Installed Licenses
Manage License	To import permanent licenses.

The **Active License Details** table lists the following information about your current vPV License:

- Type of license installed
- Date of license expiry and number of days remaining until license expiry
- Number of instances that can be monitored, based on the installed license
- Number of instances monitored currently

The **Installed Licenses** table lists the following information regarding the active and all installed licenses for vPV:

- All active and installed licenses.
- Capacity or number of instances available corresponding to each license.

Note: The Installed Licenses table is not available when your current active license is Free license.

Importing Licenses

To import permanent licenses for vPV, follow these steps:

1. Go to the **License Management** tab in Administration page.
2. Type your license key in the **License Key** field of the Manage License section.
3. Click **Import License**. The License Status section refreshes to display the details of the license imported.

To clear the license key typed in, click **Reset**.

Types of Licenses

The following table lists the available features for the Free, Evaluation, and Permanent vPV Licenses.

Feature	Free License	Evaluation/Permanent License
Number of Instances	200 instances	No limit
Data Retention	Up to 24 hours	Default 30 days (customizable data retention and aggregation policy)
LDAP Authentication/Multi-user support	Not Available	Available
Reports	Not Available	Available

Note: PM and BSM Integration feature will not be available with the Free version of the product.

All product features are available for the Evaluation License. The only difference between the Evaluation License and Permanent License is the validity. For information on the Evaluation License and the License validity, see the following sections.

The Archive Extractor version of vPV is available as a free version for ease of use and you cannot upgrade it to a licensed version.

Evaluation License

After installing vPV, automatically your active license will be Free License. To start using your Evaluation License, click **Start Evaluation**. The page refreshes and displays information regarding your Evaluation License.

After the Evaluation License expires (after 60 days), the system changes your license automatically to Free License.

License Validity

The following table lists the validity of the different vPV licenses.

License	Validity
Free	Not Applicable
Evaluation	60 days
Permanent	Not Applicable

Note: Free and Permanent Licenses do not expire.

Time Zones

If the time zone settings on vPV server are different from those on the data source, the settings on vPV are used. The time zone settings on vPV server are used to display data, if vPV server and data source are in different time zones. The default time on the vPV server is the Coordinated Universal Time (UTC). You can change it to the time zone of your browser.

If you are using vPV to monitor Microsoft SCVMM data sources and if the vPVserver and Microsoft SCVMM servers are in the same time zone, make sure that the time is synched.

Administrator Tasks

The following list specifies the tasks you can perform as an Administrator to get optimum results from vPV:

Note: The following tasks are not applicable for the Archive Extractor version of the product.

- ["Integrating with Microsoft Active Directory" \(on page 12\)](#)
- ["Using vPV Commands" \(on page 14\)](#)
- ["Configuring Security for vPV" \(on page 14\)](#)
- ["Configuring Session Timeout Interval"](#)
- ["Configuring Secure Client Connect Timeout Interval" \(on page 16\)](#)
- ["Configuring Java Virtual Machine Memory"](#)

Conventions Used

The following conventions are used in the sections when referring to the location of files on the vPV server system.

- `<install_dir>` - The directory where vPV is installed. The default location is `/opt/OV`. For Archive Extractor version of the product, the directory is where the file is extracted.
- `<data_dir>` - The common data directory where data files and logs related to HP Software

products are stored. The default location is `/var/opt/OV`. For Archive Extractor version of the product, the location is `/data`.

- `<bin_dir>` - The directory where the binaries reside. The default location is `/opt/OV/bin`. For Archive Extractor version of the product, the location is same as the `<install_dir>` location.
- `<systemname>` - The name of the system on which the vPV server is running.

When accessing vPV through a web browser, you must replace this variable with the actual system name or IP address of the system.

OVPConfig.ini Parameters

The following table lists the parameters, which must be specified in the OVPConfig.ini file to configure vPV.

Parameter	Description
TRACELEVEL	You can use this parameter to turn on or turn off tracing. When you set this parameter to 1 , tracing is turned on and the trace log files are generated. Setting this to 0 turns off tracing. It is recommended to turn on or turn off tracing by using the trace on or trace off commands.
GRAPH_AUTOREFRESH_RATE	You can use this parameter to specify the interval at which vPV refreshes the graphs automatically. The value you specify for this parameter is in seconds. For example, if you specify the value as 120, the graph will be refreshed every two minutes.
DAILY_MAINTENANCE_TIME	You can use this parameter to schedule the maintenance task at a time. The value you specify here is in HH:MM format. For more information, see " Daily Maintenance " (on page 17).
DIAGVIEW_TABLE_ROWCOUNT	You can use this parameter to configure the number of rows in a drill-down table in the Workbench page. The default value is 10000.
SHOW_MOUSE_HOVER_DEFAULT	When you move the mouse on the graph area of a drawn graph from the vPV user interface, a pop-up displaying the actual value of the data point and the time interval of the selected data appears. You can configure this parameter to enable or disable the mouse-hover option. The default value is TRUE/YES and the pop-up displaying the details of the data appears when you move the mouse on the selected data on the graph. If you set this value to FALSE/NO , the pop-up displaying the value and time of the data point does not appear when you move the mouse over the graph. Note: The value selected from the user interface menu option overrides the setting specified for this parameter.

Parameter	Description
SECURE_CLIENT_CONNECT_TIMEOUT	You can use this parameter to specify the timeout period for which secure communication HTTPS protocol is used for connecting to the vPV server. The default timeout period is one second. For more information, see "Configuring Secure Client Connect Timeout Interval" (on page 16) .
RTV_GRAPH_DATAPOINTS	You can use this parameter to configure the maximum number of data points in the graphs drawn using Workbench.

Integrating with Microsoft Active Directory

vPV supports Microsoft Active Directory authentication. To configure vPV to use the Microsoft Active Directory server, perform the following steps:

1. Open the `OVPMconfig.ini` file available in the `<data_dir>/conf/perf` directory.
2. Add the information in the `[ACTIVE_DIRECTORY]` section of the `OVPMconfig.ini` file by removing the comment marks `;`, from the example lines and replacing information with the values that match your installation.

Example

PVADMIN=<A user account present in Active Directory and will be used as PV Administrator, example PV_Admin. This user will have the Administrator privileges for vPV>.

PVGROUP=<User group for PV> which is Active Directory user group.

LDAPHOST=<FQDN of Active Directory Server, example Sample.abc.com>

SEARCHBASE=<The server root under which vPV will search for users>. For example, if the domain name is abc.def.com then SEARCHBASE will be DC=<abc>,DC=<def>,DC=<com>

USERSEARCHQUERY=(&(objectclass=user)(SAMAccountName=\$USERID\$))

DOMAIN=<abc.def.com>

3. Restart vPV.

Note: The user configured as `PVADMIN` must have Read access to the `SEARCHBASE`.

Configuring LDAP Connection with Microsoft Active Directory over SSL

You can configure LDAP connection with Microsoft Active Directory server over SSL if you want a secure connection between the vPV server and the Microsoft Active Directory server.

To configure LDAP connection with Microsoft Active Directory server over SSL (LDAPS), perform the following steps:

1. Open the `OVPMconfig.ini` file available in the `<data_dir>/conf/perf` directory.
2. Add the information in the `[ACTIVE_DIRECTORY]` section of the `OVPMconfig.ini` file by removing the comment marks `;`, and replacing information with the values that match your installation.

`SSL_KEYSTORE=<data_dir>\conf\perf\jssecacerts`. This is the location of keystore that stores the Microsoft Active Directory server certificate.

This enables the communication between Microsoft Active Directory and vPV through LDAPS. Otherwise, the communication takes place through LDAP.

Note: For best results, you can configure the vPV server to connect with Microsoft Active Directory server through LDAPS.

Obtaining the Server Certificate

You must add the Microsoft Active Directory server SSL certificate to the list of accepted certificates used by the vPV server. To add the certificate, export the certificate by running the following command on the Microsoft Active Directory server:

`certutil -ca.cert <sample.crt>`, where `sample.crt` is the name of the SSL certificate that you want to export to the vPV server.

Importing the Server Certificate

You must import the Microsoft Active Directory server certificate into the keystore for SSL enabled communication between the vPV and Microsoft Active Directory.

The keystore file, for example, `jssecacerts` is located in the `<data_dir>/conf/perf` directory.

Note: The keytool command creates the keystore file if it is not present in the directory.

To import the server certificate, perform the following steps:

1. Go to `<data_dir>/conf/perf` directory.
2. Copy the exported Microsoft Active Directory server SSL certificate and paste the certificate in the directory.
3. Run the following command:

`<install_dir>\nonOV\jre\bin keytool -import -keystore jssecacerts -file <Microsoft ActiveDirectory server's SSL Certificate name>`. The keytool prompts you for a password. The default password is *changeit*.

4. Select yes to confirm the key import when prompted with `Trust this Certificate?[no]: yes`

Accessing vPV User Interface

To launch the Microsoft Active Directory enabled vPV, you can use the following URL:

`http://<system>:<port>/PV` or `https://<system>:<port>/PV`

If you launch the Microsoft Active Directory enabled vPV using the URL **`http://<system>:<port>/PV`**, the system re-directs you to the login page using the URL **`https://<system>:<port>/PV`**.

Type the user name and password on the login page. For example, **PV_Admin** and **password**.

The request to validate the user name and password is sent to the Microsoft Active Directory server. The HP Virtualization Performance Viewer Home Page is displayed and the URL returns to **http://<system>:<port>/PV**, if the validation is successful. The protocol is redirected from HTTP to HTTPS to send the credentials to vPV server over SSL. However, if you initiate vPV using the URL: **https://<system>:<port>/PV**, vPV continues to run in the secured mode.

Using vPV Commands

You can use the following commands to administer the vPV workspace through the command prompt.

```
<bin_dir>/pv <Options>
```

You can replace <Options> with any of the following variables:

- **status** - To check the vPV status.
- **start** - To start vPV.

All the applications that use OvTomcatB are started when you run **pv start** command.

- **stop** - To stop vPV.

All the applications that use OvTomcatB are stopped when you run **pv stop** command.

- **restart** - To stop and then start vPV.
- **trace on** - To start generating detailed trace files.
- **trace off** - To stop generating detailed trace files.
- **version** - To display the version of vPV installed on your system.

Configuring Security for vPV

You can configure security for vPV in the following ways:

- Restrict physical access to vPV - You need physical access or log on to perform activities. You can configure vPV for additional system logon security.
- Restrict network access to vPV - You can restrict network access to vPV by using segregated networks or firewall.
- Using secure communications - You can configure vPV to use Secure Sockets (HTTPS) communication with the clients. For more information, see the following section.

Using Secure Sockets Layer (SSL or HTTPS)

The HTTP and HTTPS protocols are by default enabled for vPV. The default port numbers for HTTP and HTTPS are 8081 and 8444 respectively. You can choose to use either of the protocols. However, to ensure security for administration-related tasks, you must access vPV in the secure communications mode. To access vPV in the secure mode, use the following URL:

```
https://<systemname>:8444/PV
```

To access vPV in the non secure mode, use the following URL:

```
http://<systemname>:8081/PV
```

You can also change the default port settings for both HTTP and HTTPS communications.

Changing Port Settings

The default HTTP port number to access vPV is 8081 and the default port number for secure connection is 8444. All client systems are authorized to connect to vPV server. To change the default port number for the vPV server, follow these steps:

1. Check for the availability of the port number you want to use, by running the following commands at the command prompt:

```
cd <bin_dir>
ovtomcatctl -checkport <portnumber>
```

A message indicating if the port is available or in use appears. For example if you are checking for the availability of the port number 8081, the message, "Port Number 8081 is not in use" appears, if the port number is available. If the Port Number 8081 is not available, a message indicating that the port number is used by another program or service appears.

2. Stop vPV by running the following command at the command prompt:

```
ovpm stop
```

3. To change http or https port numbers for vPV server, run the following command at the command prompt:

```
cd <bin_dir>
ovconfchg -ns NONOV.TomcatB -Set HTTPPort <port number>
ovconfchg -ns NONOV.TomcatB -Set HTTPSPort <port number>
```

4. Start the vPV server.

Disabling Secure Communications

To disable secure communications, perform the following steps:

1. Stop vPV, if vPV is running.
2. Run the following command at the command prompt:

```
cd <bin_dir>
ovconfchg -ns NONOV.TomcatB -set EnableHTTPS False
```

Note: To enable secure communication again, set the value to **True**, instead of **False**, in the preceding command.

3. Restart vPV.

Using SSL or HTTPS with the Tomcat Web Server

To use SSL or HTTPS protocols with the Tomcat web server, you need to obtain a server certificate for Tomcat after installing vPV. You can replace the certificate obtained after vPV installation in the following scenarios:

- When you connect to vPV using HTTPS protocol, the certificate and name of the system are compared to ensure that the names match. If the names are not similar, most browsers alert the users so that they can decide to either continue or cancel the connection. If the name used by HTTPS users is different from the name used by the vPV installation, you must obtain a different certificate.
- You may need to obtain a new certificate when you want to fill the fields in the certificate that are left blank during vPV installation. The certificate contains many fields to provide information, such as, the issuer of the certificate and other fields that warrant the safety provided by the certificate. The vPV installation certificate leaves most of these fields blank.
- When you want to change the default certificate password to avoid unauthorized changes, you must replace the existing certificate.

To replace the Tomcat SSL certificate, perform the following steps:

1. Delete the existing certificate. To delete the existing certificate, you must run the Java SDK program named `keytool`. Run the following command at the command prompt.

```
keytool -delete -alias ovtomcatb -keystore /var/opt/OV/certificates/tomcat/b/tomcat.keystore
```

The keytool path on Linux is `/opt/OV/nonOV/jre/b/bin`

2. Restart vPV.
3. Create a new certificate. To create a new certificate, run `keytool` by entering the following commands at the command prompt:

```
keytool -genkey -alias ovtomcatb -keyalg RSA -keystore  
/var/opt/OV/certificates/tomcat/b/tomcat.keystore
```

4. Restart vPV.

Configuring Secure Client Connect Timeout Interval

As a vPV Administrator, you can set the expiration time or timeout interval at which vPV can connect to the server through HTTPS communication protocol. When vPV users use secure communication HTTPS protocol to connect to the server, the specified time-out interval on the secure channel is initially tried. The default timeout interval is set to one second.

To modify the default timeout interval, perform the following steps:

1. Open the `OVPmconfig.ini` file available in `<data_dir>/conf/perf directory`.
2. Specify an interval for the `SECURE_CLIENT_CONNECT_TIMEOUT` parameter in seconds, depending on the speed of your network connection.

For example, set it for 10 seconds.

3. Save the file.
4. Restart vPV.

Note: When vPV users use regular communication protocol (HTTP) to connect to the server, the secure channel through HTTPS is initially tried for the specified time-out interval and then HTTP is used.

Daily Maintenance

vPV performs maintenance task on a daily basis for the following:

- To reclaim disk space for files and directories that are no longer needed
- To close any data sources that are not accessed in the last 24 hours
- To perform some basic maintenance tasks on the database

The maintenance is scheduled to run on a nightly basis at 03:00 AM local time. To configure the maintenance schedule, perform the following steps:

1. Open the *OVPMconfig.ini* file available in the *<data_dir>/conf/perf* directory.
2. Specify the hour and minutes at which you want to schedule the maintenance task, for the **DAILY_MAINTENANCE_TIME** parameter, in the 24-hour format. The default value for this parameter is 03:00.
3. Save the file.
4. Restart vPV.

The disk space cleanup is also done for customers and users that are no longer configured. For each customer and user, there are directories that contain the customer or user graphs. The files specific to the customer logons can be located in the following directories:

- For each customer, there is a configuration directory *<data_dir>/conf/perf/VPI_CUST_<customername>*
- For a blank customer, the user directories are in *<data_dir>/conf/perf/VPI_USER_<username>*
- For users for a specific customer, the user directories are in *<data_dir>/conf/perf/VPI_CUST_<customername>/VPI_USER_<username>*.

The directories along with the files that are saved are automatically removed, if the customer or user is no longer configured. To preserve these files after deleting a customer or user, you can save it to an alternate location on your local system.

Treemap Overview

In the vPV home page, you can see the utilization of the resources for the added data sources. For more information on adding a data source, see ["Adding a Data Source" \(on page 4\)](#). You can perform the following tasks on this page:

- Group the resources displayed
- Set attributes based on which the Treemap is colored
- Filter data shown in the Treemap
- View data up to the past 5 summarization intervals
- List up to five most and least utilized resources
- Highlight up to five most and least utilized resources



User Interface



The following table lists the features on the vPV home page and the corresponding functions.






User Interface Feature	Description
Resources Pane	Displays the resources based on which you can view data in the Treemap. For more information, see "Resources Pane" (on page 22) .
Options Pane	Contains the fields and filter based on which you can view data in the Treemap. It also contains the Micro charts feature.
Treemap	Displays the resource utilization of the resource type you selected in the Resources pane. For more information, see "Using the Treemap" (on page 21) .



Note: The recommended screen resolution for viewing the vPV interface is 1280x768.

Options Pane

The Options Pane provides you the fields and values based on which you can view data in the Treemap. You can collapse the Options Pane by clicking  (**Collapse**) to make more space for the treemap. Click  (**Expand**) to expand the Options Pane again. The following table explains the fields available in the Options Pane.

Field	Description
Search	Use the text box to search for resources within the Treemap. The Treemap view shows the searched resources highlighted. For more information, see "Searching Resources" (on page 24) .
Clear Selections ()	Clears the text box corresponding to the Search feature and also clears the Treemap highlighting resulting from the previous search.
Workbench ()	Click to open the Workbench page. For more information, see "Performance"

Field	Description
	Graphing Overview " (on page 29)
Export as PDF ()	Click to export all the data in the page, including the Treemap, as a PDF document.
Administration ()	Click to open the Administration page. For more information, see "Administration Overview" (on page 3)
Help ()	Click to open the context-sensitive help for the page.
Troubleshooting Tips ()	Click to open the help page listing the tips to troubleshoot vPV.
About HP Virtualization Performance Viewer ()	Click to view information about HP Virtualization Performance Viewer.
Domain	Select the domain based on which you want to view data in the Treemap. Available options are vSphere and Hyper-V .
Group by	Groups data in the Treemap based on the value selected from the list. The values in the drop-down list change based on the domain and resource selected on the Resources pane. For more information, see "Resources Pane" (on page 22) .
Aggregate	Displays the boxes in the Treemap based on the value selected in the Group by field and the coloring is based on the average value of the resources in the group. This checkbox is available when you select a value in the Group by field.
Data as of	Displays the date and time corresponding to the data collected and displayed in the Treemap. Use the slider to set the required time and the treemap displays the corresponding data. You can view data up to the past 5 summarization intervals.
Summarized Every	Displays the time interval configured for collecting data. The time interval varies depending on the data source domain monitored.
Size by	The attribute based on which the sizes of the boxes in the Treemap are drawn. The attribute changes based on the value selected in the Color by field.
Color by	Colors data in the Treemap based on the attribute selected from the list. The attributes in the list vary based on the resource selected on the Resource pane.
Filter	Filters the displayed data based on the range set between the end points on the slider. For more information, see "Filtering Data" (on page 25) .
Hide Labels	Select this check box to hide the labels of the resources displayed in the

Field	Description
	Treemap. To view the labels, clear the check box.
Top	Select the radio button to view the top 5 utilized resources, based on the Color by attribute, in the current Treemap view. The pane shows the resource names and the corresponding graphs.
Bottom	Select the radio button to view the least 5 utilized resources, based on the Color by attribute, in the current Treemap view. The pane shows the resource names and the corresponding graphs.
Highlight	Highlights the Top or Bottom listed resources in the Treemap. This helps you to locate the resource easily in the Treemap.
Drill Up ()	Click the icon to drill up and view the next level up in the hierarchy. This icon appears only after you use the Drill Down feature. For more information, see "Using the Treemap" (on page 21) .
Type	Contains the type of resources available under the item you are trying to drill down. This field appears only after you use the Drill Down feature. For more information, see "Using the Treemap" (on page 21) .
 (Information)	Displays additional information about your resources and other attributes. To view the information, move the pointer over the icon. In the Resources pane, the moving the pointer over the icon shows you the status and count of the resource selected. To view the icon for the resource pools, click Resource Pools on the pane.

Using the Treemap

The Treemap provides a visual representation of resources of the data sources you are monitoring. These resources differ based on the type of data source being monitored. You can use the various options in the **Options** pane to filter your view in the Treemap. From the Treemap, you can view the data specific to a resource by right-clicking the resource. The context-sensitive menu includes the following options:

- **Show Performance:** Displays the default graphs for the selected resource.
- **Show Status:** Displays the Status Report for the selected resource by default. You can select and view other corresponding reports also.
- **Drill Down:** Displays data corresponding to the hosts and VMs for the selected resource.

Note:

- The **Drill Down** option is available only when you are viewing the Treemap data corresponding to certain resources in your data source.
- If you want to view the VMs corresponding to a host, right-click the host and select **Show Status**. The Status Report opens and you can view the VMs corresponding to the

- The Treemap does not show those resources for which no data is available.

- **Highlight Element:** Highlights the selected element(s) in the Treemap. To highlight multiple elements, right-click the element and select the option.
- **Highlight Group:** Highlights the group in which the selected element(s) is grouped. You can use this option only when you use the **Group By** feature.
- **Remove Highlights:** Removes the highlighting for the element(s) or group.
- **Launch Workbench:** Launches the Workbench (Performance Graphing) page.
- **Launch Workbench (Highlights):** Launches the Workbench page for the highlighted element(s) or group.

Resource Information in Treemap

When you move the pointer over resources in the Treemap, you can view information corresponding to the specific resources in a pop-up window. This window displays the following data:

- Name of the resource
- Value corresponding to the attribute selected in the **Color by** field in the **Options** pane.
- Value corresponding to the **Size by** attribute of the resource, specified in the **Options** pane.

Related Topics

- ["Using the Drill Down" \(on page 23\)](#)
- ["Searching Resources" \(on page 24\)](#)
- ["Viewing Data in the Treemap-Use case" \(on page 25\)](#)

Resources Pane

The Resources Pane on the top of the vPV home page displays the resources for which you can view the utilization. The pane also displays the total number of resources available for each type and the corresponding micro charts also. The attributes for each of the resources, based on which you want to view the Treemap can also be selected by clicking the corresponding icons.

Group by and Color by

After selecting a resource, you can further view specific data in the Treemap by selecting the attributes available in the **Group by** and **Color by** fields. Alternatively, you can also select the icons corresponding to each resource in the Resources pane.

The following table lists the **Group by** and **Color by** attributes corresponding to the resources for the different data sources.

Domain	Resource	Group By	Color By
vSphere	Cluster	Data Center	<ul style="list-style-type: none"> • CPU Usage • Mem Usage
	ESX/ESXi Hosts	<ul style="list-style-type: none"> • Data Center • Cluster 	<ul style="list-style-type: none"> • CPU Usage • Mem Usage
	Resource Pools	<ul style="list-style-type: none"> • Data Center • Cluster 	<ul style="list-style-type: none"> • CPU Usage • Mem Usage
	VMs (Compute)	<ul style="list-style-type: none"> • Data Center • Cluster • Resource Pool 	<ul style="list-style-type: none"> • CPU Usage • Mem Usage • CPU Ready
	Data Stores	Data Center	Usage
	VMs (Storage)	<ul style="list-style-type: none"> • Data Center • Storage 	Latency
Hyper-V	Host Groups	None	<ul style="list-style-type: none"> • CPU Usage • Mem Usage
	Host Clusters	Host Group	
	Hosts	<ul style="list-style-type: none"> • Host Group • Host Cluster 	
	VMs	<ul style="list-style-type: none"> • Host Group • Host Cluster • Host 	

Using the Drill Down

The Drill Down feature helps navigate to further available levels and view the resource utilization. When you select **Drill Down** from the context-sensitive menu in the Treemap or double-click a resource, the Treemap refreshes to display the resource utilization specific to the resources further down in the hierarchy. The Drill Down option is available only when you are viewing specific resources in the Treemap.

For example, for a monitored VMware vCenter Server, from the Treemap view for a cluster or resource pool, if you click **Drill Down**, the Treemap refreshes to display the resource utilization of the corresponding vSphere hosts. To view the Treemap data corresponding to the VMs in the particular cluster or resource pool, you can click **VM (Compute)** in the Resources pane. Alternatively, you can also switch the views by selecting the required value from the **Type** field in the Options Pane.

From the Treemap view for a data store, if you click **Drill Down**, the Treemap refreshes to display the resource utilization of the VMs corresponding to the selected data store.

Click  (Drill Up) to go back to the cluster, resource pool, or data store view. Alternatively, you can also right-click the Treemap, and select **Drill Up**.

Note: Double-clicking a resource shows you the corresponding drilled-down data. If there are further levels to be drilled-down, double-clicking again shows that data. When you reach the last level of the drill-down and again double-click a resource, it drills up.

Nested Resource Pools

If you double-click a resource pool having a nested resource pool in it, the Treemap refreshes to display the nested resource pool. Double-clicking the nested resource pool, further displays the corresponding VMs. To view the VMs corresponding to the first level of drill-down, select **VMs** from the **Type** field.

Searching Resources

You can search for a resource available in the Treemap, using the **Search** box in the **Options** pane. Type the name of the resource or a regular search expression in the text box. The resources matching the search criteria are highlighted in the Treemap.

Note: The search feature does not highlight resources in the Treemap if you have already selected the highlight option to view the top or bottom resources in the Treemap.

You can search for a resource by typing the first alphabet of the resource name or any of the characters of the node name. The text you type in the text box is not case sensitive.


Example: Following are a few examples:

- To search for the resources having *Virtual* in the resource name, type `virtual` in the text box.
- To search for all resources having the resource name starting with *Virtual*, type `^virtual` in the text box.
- To search for all resources having the words *Virtual* and *app* in the resource name, type `virtual.*app` in the text box.

You can use the regular search expressions to search for resources in the Treemap.

The Treemap appears grayed out, if the resource you are searching for is not available in the Treemap.

The Search state remains saved when you click other resources in the Resources pane. For example, if you use a search criteria while clusters is selected, and then click data stores, the resources corresponding to the search appear highlighted in the Treemap view for data stores.

To clear the search criteria typed in the text box, click  (**Clear Selections**). The highlighting resulting from the previous search is removed from the Treemap.

Filtering Data

Filtering enables you to filter the already shown data in the Treemap. You can set a range, between which you want to display the data in the Treemap.

To filter data in the Treemap, follow these steps:

1. Select the required resource from the Resources pane.
2. Select the value based on which the data must be grouped in the tree map in the **Group By** field.
3. Select the value based on which the data must be displayed in the **Color By** field.
4. Click and drag the end points of the Filter slider and set it to a required range.

The Treemap refreshes to display the data based on the set filter.

Micro Charts

The micro charts in vPV help the user to quickly view trends of the resources being monitored. These micro charts are graphs and correspond to selected resources and set attributes. Using these micro charts you can quickly analyze and compare the performance or utilization of your monitored resources. To view the detailed graphs for different attributes, you can use the Workbench page.

Viewing Micro Charts

The micro charts always appear in accordance with the top or bottom resources, based on your selections in the **Options** pane. For every Treemap view, the vPV interface lists the top or bottom resources. When you select **Top** or **Bottom**, vPV lists the corresponding resources from the Treemap view and the associated graph.

The value selected for the **Color by** field in the Options pane is the attribute based on which the graph is drawn. For more information on the values in the **Color by** field, see ["Group by and Color by" \(on page 22\)](#)

Viewing Data in the Treemap-Use case

This section shows you how you can use the features provided by the Treemap to view the required data.

Scenario

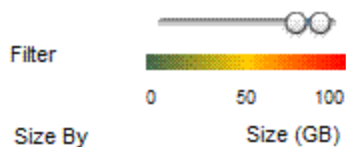
John is a VMware Administrator in an organization. He wants to view the top three data stores that are utilizing 80% to 90% of their storage space and view the storage virtual machines associated with these three data stores.

The tasks that John must perform as an Administrator to accomplish his objectives are as follows:


1. Log on to the HP Virtualization Performance Viewer home page.
2. In the Resources Pane, click **Data Stores**. The treemap refreshes to show all the data stores corresponding to the VMware vCenter Servers added.

The **Usage** attribute decides the coloring in the Treemap.

3. Move the end point values on the filter slider to 80 and 90.











The Treemap refreshes to display the data stores that have the storage usage between 80% and 90%.

4. Select the **Top** option. The names and graphs corresponding to the top five data stores that have storage usage in 80% to 90% range are listed.
5. Select **Highlight**. The Treemap highlights the top five utilized data stores in the selected range.
6. Move the pointer over the highlighted data stores to view the exact percentage utilization of the top three data stores.
7. To view the storage VM corresponding to each data store, right-click the data store and select **Drill Down**. The Treemap refreshes to display the storage VMs associated with the selected data store.
8. To go back to the data store view, click  (Drill Up) icon.

Icon Glossary

The following table lists the icons used to represent resources in the **Configuration Items** tree in the Workbench page.

Icon	Name of Resource
	Datacenter
	Cluster
	Guest and BYVM_Storage
	Resource Pool
	Host
	Host in maintenance mode
	Storage
	Host Group

Note: If an icon appears grayed-out, it indicates that the resource is in the Powered Off state.

Performance Graphing Overview

The Workbench page helps you to draw graphs for resources you are monitoring.

The preformatted and custom graphs help you perform the following:

- Evaluate the performance of monitored entities (such as applications, system, and network)
- Analyze usage trends
- Correlate usage
- Compare performance of different resources

You can also compare multiple instances of a resource on one or more Configuration Items (CIs). CIs are the objects that you are monitoring in your virtualized environment.

Overview of Graphs

A graph family tree organizes the Performance Graphing and consists of the following:

- **Family**

Refers to the group that organizes the graphs.

- **Category**

Refers to the sub-groups of graphs that are logically grouped within the family.

- **Name**

Uniquely identifies a graph definition.

Default Graphs

A default graph in a graph family contains metrics to measure the performance of any resource or application. You can map graph families or categories to a CI. When you launch a graph for a CI that has a graph family or category associated, the system draws the default graph from the graph family or category. A graph family can have one or more default graphs. If a graph family does not have a default graph, the system selects the first graph in the family or category.

Metrics

A metric is a measurement that gives an indication of the operational health and performance of a resource. Metric is a parameter or a set of parameters that you can use to monitor and measure the health, performance, and availability of a monitored resource.

Performance Graphing helps you to visualize the monitored data in a graphical or tabular format. A drawn graph consists of data points available for the selected metrics. A metric class is a set of related metrics grouped together based on the type of data the metric reports.







Workbench Overview

The Workbench page provides the Performance Graphing functionality for vPV.

Configuration Items



The Configuration Items tree displays the available list of CIs. You can select the required CI for which you want to draw the graph. The following table lists the functions available from the

Configuration Items tree.

Icon/Field	Description
	Click to collapse the Configuration Items pane.
	Click to expand the Configuration Items pane. This button is available only when you collapse the pane.
Refresh 	Click to refresh the CIs available in the Configurations Items tree.
Filter By 	Click to filter the CIs in the Configuration Items tree. The drop-down list contains values that are based on the type of CIs monitored. Click  (Remove Filter) to remove a set filter.
Search	Type a value in the this field to search for resources available in the Configuration Items tree. For more information on searching, see "Searching Resources" (on page 24) .
Clear Selections ()	Clears the text box corresponding to the Search feature and also clears the Configuration Items tree highlighting resulting from the previous search.

Favorites

The Favorites pane lists the graphs you have saved as a favorite to be accessed later. The following table lists the functions available in the Favorites pane.

Icon	Description
Refresh 	Click to refresh the list of favorites in the pane.
Delete Favorites ()	Click to delete the saved favorite graphs. This option appears only when there are saved favorites in the pane.


For more information on adding favorites, see ["Saving as Favorite" \(on page 39\)](#).

Performance Pane

The Performance pane enables you to draw and view performance graphs for a selected CI. You can draw a pre-defined graph for a CI or draw a graph from the list of available metrics.

The following tables lists the tabs available in the Performance pane.

Tab	Description
Metrics	Displays the following information: <ul style="list-style-type: none"> Metric Classes - lists the metric classes available. This data is not displayed, if there is only one metric class.

Tab	Description
	<ul style="list-style-type: none"> Instances - lists the instances available for the selected multi-instance metric class. Metrics - lists the metrics available for the selected metric class <p>You can use the Refresh  icon available in the Metrics tab to refresh the available metric classes, instances (if any), and metrics.</p>
Graphs	Displays a list of graph templates based on the CI selected from the Configuration Items pane.
Reports	Displays the list of reports for the selected CI. For more information, see "Reports Overview" (on page 40)




Options for Drawn Graphs

This section provides information to interpret the contents of graphs and use the available features and functionality to change the content.

Graph Selection Icons

The **Graphs** tab displays a list of graphs, graph families, and categories associated with the selected CI. By default, the tab selects default graphs in the graph families or categories and the CIs used.



The following table lists the functions available in the Graphs tab.

Icon	Description
 (Draw Graphs)	Draws graphs for the selected CI.
 (Clear Selections)	Clears the selections in the tab.
 (Refresh)	Refreshes the Graphs list.

Drawn Graphs Window

The following table lists the elements available in the title bar of the Performance Pane.

Icon	Description
Collapse (<<)	Click to collapse the Graphs and Metrics tabs.
Expand (>>)	Click to show the Graphs and Metrics tabs. This icon appears after you collapse the tabs.
Options	Displays the menu options for the drawn graphs. For more information, see the following table.
Export as	Click to export all the drawn graphs into a PDF document. This icon appears

Icon	Description
PDF ()	after you draws graphs on the Performance pane.
Save as Favorite ()	Click to save drawn graphs as a Favorite and access later. This icon appears after you draws graphs on the Performance pane.


Options Menu


The following table lists the options available in the **Options** menu on the title bar of the Performance Pane.

Option	Description
Tooltips	Select this option if you want to enable tooltips for the drawn graphs. When selected, moving the pointer on the graph area of a drawn graph opens a text box displaying the actual value of the data point and the time interval of the selected data. No pop-up window is displayed when this option is disabled.
Date Range Panel	Select this option to open the Date Range Panel. Using the Date Range Panel, you can quickly change the duration for which the graph is drawn. Use this option to drag a metric and draw a reference graph. The reference graph helps you understand the correlation between different metrics. You can also customize the graph to view granular data for a selected unit of time.
Navigation Panel	Select this option to display the navigation panel in the graph window. This option is available only for graphs that display near-real time data.
Close All Graphs	Select this option to close all open graph windows simultaneously.

Graph Window Options

The following table lists the options available in the Graph window.

Option/Icon	Description
Metric Legend	Click the Metric Legend icons to show or hide the corresponding graphs of the metric. To remove a metric from a graph, right-click the Metric Legend icon and select Remove . vPV removes the corresponding graph and the legend from the graph window.
 (Auto Refresh On/Off)	If you enable the Auto Refresh option, the data in graphs are refreshed at a specific interval.
< > (Prev/Next)	Performance Graphing provides the Prev and Next buttons to navigate to adjacent time intervals.

Option/Icon	Description
 (Prepend/Append)	Performance Graphing provides the Append and Prepend buttons to append or prepend data for adjoining time intervals.
Options > View as Table	Select this option to view data in a tabular format.
Options > Export	Select this option to export graphs to formats such as .tsv, .csv, .xls, and .xml. For more information, see "Graph Export Dialog Box" (on page 36) .
Options > Navigate	Select this option to select the start and end date from the Time Settings dialog box. The graph data refreshes to display the data for the selected period. If you select the Apply to all graphs check box, data in all the graphs refresh.

Zoom-In Data in Drawn Graph

After you draw a graph, you can zoom-in to view data points for a smaller time period and zoom-out to reset and view the original graph. Zooming-in or zooming-out enables you to adjust the summarization levels.



- To zoom-in, click and drag the pointer on the graph from left to right.
- To zoom-out, click and drag the pointer on the graph from right to left. When you zoom-out a graph, the graph resets to the previous state.





You can zoom-in to multiple levels. Every zoom-out reverts the graph to the state before the zoom-in operation.

Table Graph Window

A table graph helps you to view granular data in numeric format. This section describes in detail the information displayed in the Table Graph window. To view the graph as a table, draw a graph and select **Options > View as Table** from the graph window.



The Table Graph window displays the following elements.

Icon/Option	Description
Lock Column	<p>Select this option to lock one or more columns in the table graph. This option helps you to view the locked columns as you navigate across columns using the horizontal scroll bar.</p> <p>When you select the Lock Column check box, by default, the system locks the first column for viewing. To add another column, drag an unlocked column before the thick column border that separates locked and unlocked columns. The thick column border indicates the range of columns that are locked.</p>
 (Table Highlights)	Click this icon to open the Table Highlights dialog box. You can set the attributes based on which rows in the table must be highlighted. For more information, see "Using Table Highlights" (on page 34) .
 (Table)	Click this icon to open the Table Filters dialog box. You can set the attributes

Icon/Option	Description
Filters)	based on which rows in the table must appear. For more information, see " Using Table Filters " (on page 35)
 (Export)	Use this option to export the data from tabular format to .csv, .tsv, Excel, or .xml formats.
 (Auto Refresh On/Off)	If you enable the Auto Refresh option, the data is refreshes at a specific interval.
 (Prev/Next)	Performance Graphing provides the Prev and Next buttons to navigate within the table.
 (Sort Metric Columns)	Use this option to sort the data in the metric columns in the ascending or descending order.

Specifying the Order of Metric Columns



You can specify the order of the metric columns, based on which data in the columns must be sorted. To specify the order, perform the following steps:

1. Select the metric based on which the data must be sorted, in the Table graph window.
The value **1** appears corresponding to the metric specifying the order.
2. Move the cursor to the next metric that must be considered while sorting data and click on the  or  **(Sort Metric Columns)** icon to set the order.

Note: This option appears only when there are two or more metrics.


3. Repeat step 2 till you sort all the required metrics in order.
The number corresponding to each metric represents the order specified.

Note: To reset the order to **1**, click any metric name. You can specify the order again.

4. Click  or  **(Sort Metric Columns)** icon corresponding to the metric that is assigned the order **1** to view the data in the ascending or descending order.

Using Table Highlights

You can highlight cells in the table by specifying conditions based on the metric value. To highlight cells, perform the following steps:

1. Click () **Table Highlights** icon. The Table Highlights dialog box opens.
2. Select the required value based on which the cells must be highlighted, from the drop down list.
3. Select the required comparison symbol from the list of symbols available. For more information

on the comparison symbols, see "[Comparison Symbols](#)" (on page 35)

4. Type the value to be compared in the text box.
5. Select a color from the color palette to highlight the cells.
6. Click **Add**. The highlight condition is added to the Conditions table.

To remove any added condition, select the condition and click **Remove**.

To remove all the added conditions, click **Remove All**.

7. Click **OK**. The Table Highlights dialog box closes.

The values matching the condition set is highlighted in the table .


Comparison Symbols

The following table lists the comparison symbols available in the Table Highlights dialog box.

Comparison Symbol	Description
<=	Less or Equal
>=	Greater or Equal
!=	Not Equal
!~	Not Like (text with leading or trailing ".*" expressions)
=	Equal
~	Like (text with leading or trailing ".*" expressions)
<	Less
>	Greater

Using Table Filters

You can use the Table Filters in the table to filter and view data in the table. To filter rows, perform the following steps:


1. Click () **Table Filters** icon. The Table Filters dialog box opens.
2. Select the required value based on which the cells must be filtered, from the drop down list.
3. Select the required comparison symbol from the list of symbols available. For more information on the comparison symbols, see "[Comparison Symbols](#)" (on page 35)
4. Type the value to be compared in the text box.
5. Select either **AND** or **OR** to apply multiple conditions.
 - **AND** - filters the rows that satisfy the first condition you set and the row that satisfies the following conditions as well.
 - **OR** - filters the rows that satisfy either the preceding or the following conditions.

6. Click **Add**. The filter condition is added to the Conditions table.
7. Click **OK**. The Table Filters dialog box closes.

The table displays only the rows matching the set filter conditions.

Updating Filter Conditions

To update a filter condition in the Table Filters dialog box, perform the following steps:

1. Click () **Table Filters** icon. The Table Filters dialog box opens.
2. Select the filter condition to update from the list of conditions in the table. The filter values are updated in the preceding fields.
3. Update the values as required.
4. Click **Update**. The filter condition is updated in the table.

To remove any added condition, select the condition and click **Remove**.

To remove all the added conditions, click **Remove All**.

Graph Export Dialog Box

You can export drawn graphs to one of the following formats: .tsv, .csv, .xls, and .xml. To export graphs, draw a graph and select **Options > Export** from the graph window. The Export from a Graph window opens.


The Graph Export dialog box includes the following elements:

UI Elements	Description
Cancel	Click Cancel to close the dialog box and return to the drawn graph page.
OK	Click OK to export the data in the selected format.
Type	Select the format in which you want to export the graph.

Note:





- If you are selecting a Microsoft Excel or a .tsv graph, you must configure the browser settings to display Microsoft Excel and .tsv files. For more information on browser settings, see ["Troubleshooting vPV" \(on page 43\)](#).
- The exported data has the same time as that of the vPV server.



Date Range Panel

The Date Range Panel option helps you to view data for specific periods of time. To access the Date Range Panel, select **Options > Date Range Panel** from the Performance Pane. You can also view the panel by clicking  (**Show Date Range Panel**) in the Performance pane.

The following table lists all the options available to customize a graph.

Note: When you access the Date Range Panel, the panel displays the Start Time and End Time. This denotes the start and end time on the date range slider and not the start and end time of the data in the graphs. As you move the slider, the values for the Start Time and End Time are updated .


Icon/Option	Description
Show Date Range Panel ()	Click to view the Date Range Panel.
Last <Unit of time>	<p>Select a unit of time from the list to view granular data for that period of time. The options available are as follows:</p> <ul style="list-style-type: none"> • Hour • Day • Week • Month <p>For example, if you select the value Hour, Performance Graphing draws the graphs for the last one hour.</p>
Range	<p>Select the time range from the list. The options available are as follows:</p> <ul style="list-style-type: none"> • Months in Year • Weeks in Month • Days in Week • Hours in Day <p>By default, a Range value is based on the selected unit of time.</p> <p>For example, if you select last hour from the list, the Range list displays hours in a day.</p>
 (Choose a time frame)	Select a start date and end date from the Time Settings dialog box to view data for that period. The start date and end date values range between the earliest and the latest time stamps available in the data source.
 (Previous)	<p>Select Previous to view the data for the adjacent unit of time. For example, if you select last hour from the list, you can use the Previous Hour option to view data for that period.</p> <p>In the same way, you can view adjacent data for any unit of time.</p>
 (Next)	<p>Select Next to view the data for the adjacent unit of time. For example, if you select last hour from the list you can use the Next Hour option to view data for that period.</p> <p>In the same way, you can view adjacent data for any unit of time.</p>

Icon/Option	Description
 (Adjust to a unit of time)	Use this option to move the slider to a unit of time you select from the Unit of time list. For example, if you select an hour from the list, you can use adjust to an hour and the slider moves to show data for an hour
All	Select this option to apply the changes made within the date range panel to all the drawn graphs. If you do not select this option, the changes apply only to the selected graph and the selected graph appears highlighted.
Hide Date Range Panel ()	Click this icon to hide the Date Range Panel.

Drawing Graphs

You can launch graphs from predefined graph templates or create custom graphs by selecting the required metrics for a selected CI. You can draw a graph from the Workbench page in one of the following ways.

To draw graphs from Graph templates:

1. From the **Configuration Items** tree, select the CI for which you want to draw graphs.
2. From the Performance pane, select **Graphs** tab. This tab displays a list of predefined graphs based on the CI that you select.
3. Select a graph or graphs from the list of Graphs. You can select more than one graph from the list by pressing the **CTRL** key while selecting the graphs.
4. Click **Draw Graphs** .

The Performance pane displays the graphs drawn.

To draw custom graphs:

1. From the **Configuration Items** tree, select the CI, for which you want to draw graphs. The **Metrics** tab on the Performance pane displays the following:
 - **Metric Classes** - Displays the list of available metric classes. This list is available only if there is more than one metric class.
 - **Instances** - Displays all the available instances for a metric class. This list is available only when you select a multi-instance metric class.
 - **Metrics** - Metrics pane displays the list of metrics corresponding to the selected or available metric class.



For more information regarding the vCenter metrics and different logging levels, see the *VMware documentation*.

2. Select the required metric class. The Metrics box displays the list of numeric metrics belonging to that class.
3. Drag one or more metrics from the metric list onto the Performance pane. The graph is drawn

for the selected metrics.


You can drag any number of metrics and draw graphs.

To modify your selection of graph for a selected CI:

1. Select a graph type from the list of Graphs.
2. Click **Draw Graphs** . vPV draws the selected graph.
3. Click **Clear Selections** , to cancel all the previous selections.

Saving as Favorite

To save drawn graphs as a favorite, follow these steps:


1. Draw the required graphs. For more information, see "[Drawing Graphs](#)" (on page 38).
2. Click  (**Save as Favorite**) in the Performance pane. The Save as Favorite dialog box opens.
3. Type the name of the group in the **Enter Favorite Name** field.

Note: If you are adding new graphs to an existing favorite list, select the required Favorite from the drop-down list.

4. Click **Save** to save the favorite list.
Click **Cancel** if you do not want to save the graphs to any lists.

Deleting a Favorite

To delete a saved favorite, follow these steps:

1. Click  (**Delete Favorites**) from the Favorites pane. The Delete Favorites dialog box opens.
2. Select the favorite to be deleted from the list of favorites available in the **Select Favorites Name(s)** box.

To select multiple favorites, press the **CTRL** key and select the required favorites.

3. Click **Delete**. The system displays a confirmation message asking to delete the selected favorites.
4. Click **Yes** to confirm.

The Favorites pane does not show the removed favorites.

Drawn Graphs Functions

Performance Pane shows the drawn graphs. Following are the functions you can perform in the graph windows:

Compare Metrics from Different CIs

1. Select a CI. The available metrics and predefined graphs for the chosen CI appears. Drag a

metric from the Metrics pane. Performance Pane shows the drawn graph.

2. Select the second CI with which you want to compare the data for the first CI. Select the same metric from the metrics pane. Drag the metric to the previously drawn graph to compare the data across CIs.

Remove metric

Right-click the metric name from the legend and select **Remove**. The line representing the removed metric does not appear in the graph and the metric name does not appear in the legend.

Add metric

Drag a metric into a drawn graph window. The new metric appears in the graph and is listed in the legend.

Note: When you add or remove a metric for a default graph, the name of the graph changes as it is no longer a default graph and becomes a custom graph.

Hide metric

Click the metric name from the legend in the graph window. The metric legend is hidden and the graph of the metric does not appear in the graph window.

Show metric

Click the disabled metric from the legend. The window shows the metric legend and the graph of the metric appears on the window.

Copy metrics from one graph to another

You can drag a metric from one graph and add it to another graph. The target graph displays the newly added metric.

Pull out metric from a graph

You can drag a metric from one graph to the empty space in Performance pane. Workbench draws a new graph for the metric selected.

Move graphs

Click the top bar of the graph and drag to move or rearrange the order of the graphs drawn.

Resize graphs

Place the cursor at the bottom right corner of the drawn graph window and click and drag to resize the window.


Reports Overview

In the Reports tab, you can view the reports generated for the resources being monitored. The Reports pane displays the report for a selected CI and you can view the reports for a day, a week, or a month. For more information on viewing reports, see ["Viewing Reports" \(on page 41\)](#).

Note: Reports are available only when you install the Evaluation or Permanent License for vPV.

Click  to refresh the list of reports available for the selected CI.


The following table explains the functions available in the Reports tab.

Option	Description
Day	Shows the report for the last one day.
Week	Shows the consolidated report for the last one week.
Month	Shows the consolidated report for the last one month.
HTML	Shows the report in HTML format.
PDF	Shows the report in PDF format. You can save this report and use it later.
 (Open in a new window)	Opens the report, in the specified HTML or PDF format, in a new browser window. This option is useful when you need to compare multiple reports online.

Viewing Reports

You can view the reports corresponding to a resource in the Reports pane. To view a report, follow these steps:


1. Select the required CI from the Configuration Items tree.

If you want to filter based on the type of resource and then select, click  **(Filter)** and then select the required value from the list. The Configuration Items tree refreshes to display only the resources corresponding to the value set in the filter.

The Reports tab displays the list of available reports for the selected CI.

2. Select the required report type.

The Reports pane displays the report for the selected resource. By default, the pane displays the report generated for a day.

3. Select **Week** or **Month** to view the consolidated reports for a week or a month.
4. Select **HTML** or **PDF** to view the report in the required format. HTML is the default value.
5. Click the required type of report to view from the list of reports in the **Available Reports** pane.
6. Click  **(Open in a new window)** to open the report in a new window.

Types of Reports

vPV provides different reports to help you analyze the performance of your virtualization environment elements. There are specific reports available for different CIs. The **Reports** tab lists the reports available for a selected CI in the element hierarchy. Some of the reports are as follows:

- **Performance Reports:** Shows the performance data.
- **Status Reports:** Shows the status summary.
- **Configuration Reports:** Shows the set up and configuration details.
- **Cross Tabulation Reports:** Shows 2 dimensional data for two or more attributes and also

provides a side-by-side comparison of data of your data centers.

- **Distribution Chart Reports:** Show the CPU and Memory utilization of hosts in a cluster.
- **Summary Table Reports:** Show a summary of the Operating Systems used in a data center.
- **Uptime Reports:** Show the uptime of the VMs or hosts for the specified time period.
- **Top Instance Reports:** Show the top 10 VMs in a host group.

Note: For some reports, notes are available at the end of the reports to help you interpret the reports easily.

For data to appear in the Guest Consolidated Reports, there must be data collected for at least two hours.

Troubleshooting vPV

The following section details how to troubleshoot vPV:

Unable to Access vPV

Symptom	Unable to access vPV through the default network port settings.
Causes	<ul style="list-style-type: none"> Your system has ovTomcatB configured to run with the non-root user or non-local system account privileges and you have vPV installed on such a system. You cannot access vPV using the default http (8081) or https (8444) ports if these ports are in use by other applications.
Resolution	<ul style="list-style-type: none"> Check if ovTomcatB is configured to run with the non-root user or non-local system account privileges. If so, modify the settings to run ovTomcatB with the Administrator or root user privileges. Try accessing vPV by using the <code>http://<systemname>:<portnumber>/PV</code> URL. If the vPV Home page does not appear, check if the default ports are in use. To change the port settings, follow these steps: <ol style="list-style-type: none"> Run the following command at the command prompt to change the port numbers for HTTP, HTTPS, and ShutdownPorts: <pre><bin_dir>ovconfchg -ns NONOV.TomcatB -set HTTPPort <port number></pre> <pre><bin_dir>ovconfchg -ns NONOV.TomcatB -set HTTPSPort <port number></pre> <pre><bin_dir>ovconfchg -ns NONOV.TomcatB -set ShutdownPort <port number></pre> Restart vPV

Unable to connect to vPV server through HTTPS protocol

Symptom	vPV is unable to connect to the server through secure communication (HTTPS) protocol.
Cause	The connection times out when vPV is not able to connect through the secure client in the default timeout interval of one second.
Resolution	Use the parameter SECURE_CLIENT_CONNECT_TIMEOUT to adjust the timeout interval to connect to vPV server depending on your Internet connectivity or infrastructure setup. For more information, see " Configuring Secure Client Connect Timeout Interval " (on page 16).

Deployment of vPV fails

Symptom	The deployment of the vPV Virtual Appliance fails.
Cause	This may happen when the time on the ESX server is set to a future time.
Resolution	Ensure that the time on the ESX server is set correctly.

Unable to view content on vPV home page

Symptom	The vPV Home page does not display anything except the header.
Cause	Javascript is not supported or Adobe® Flash Player is not installed in your browser. Adobe® Flash Player version 10.3 is the minimum required version.
Resolution	<p>Install Adobe® Flash Player and enable JavaScript support for the Internet Explorer (IE) or Mozilla Firefox browser by adding vPV to your list of Trusted Sites.</p> <ul style="list-style-type: none">To add vPV Web server URL to a trusted site, perform the following steps: For IE browser<ol style="list-style-type: none">From the Tools menu, click Internet Options. The Internet Options pop-up appears.Click Security tab.Select the Trusted Sites icon.Click Sites. The Trusted Sites pop-up appears.Type the vPV web server URL and click Add. The typed URL appears in the list of trusted sites.Click Close.Click OK.Restart the browser.For Mozilla Firefox browser<ol style="list-style-type: none">From the Edit menu, click Preferences. The Options pop-up appears.Click Privacy tab.Click Exceptions.Type the vPV web server URL in the box under Address of web site.Click Allow.Click Close.Click OK.Restart the browser.If Adobe® Flash Player is not installed in your browser, vPV Home page does not appear. The browser displays a message stating that you must Install Adobe Flash Player to view the vPV Home Page. Click the message to download Adobe® Flash Player.If Javascript is not enabled in your browser, vPV Home page does not appear in the IE browser even after adding it as a trusted site. The browser displays a message stating that Javascript is not enabled in your browser and you must enable Javascript to view the page.

	<p>To enable Javascript support, perform the following steps:</p> <p>For IE browser</p> <ol style="list-style-type: none"> a. From the Tools menu, click Internet Options. The Internet Options pop-up appears. b. Click the Security tab. Check if the security level in your browser settings is set to High. c. Make sure the Trusted Sites icon is selected and click Custom Level. The Security Settings pop-up appears. d. Scroll down to Scripting section and select the Enabled option under Active Scripting. e. Click OK. f. Click Apply. <p>For Mozilla Firefox browser:</p> <ol style="list-style-type: none"> a. From the Tools menu, click Options. b. Click Content.. c. Select the Enable JavaScript check box. d. Click OK.
--	---

HTTP Status 404 - /PV Error

Symptom	When trying to access vPV, you get the HTTP Status 404 - /PV Error message.
Cause	The message appears if the <INSTALLDIR>/www/webapps/PV directory is empty.
Resolution	Extract the Perf.war file again from the <Install_Dir>/newconfig/PV to <Install_dir>/www/webapps/PV. Run the command <i>pv deploywar</i> .

Unable to scroll to bottom of browser window

Symptom	When accessing vPV user interface, you are unable to scroll to the bottom of the browser window.
Cause	This happens when your screen resolution is not set to a appropriate value.
Resolution	Set your screen resolution to a higher value. The recommended screen resolution for viewing the vPV interface is 1280x768 and the browser must be in the full screen mode.

Unable to log on to the vPV interface after logging out

Symptom	When you log out and try to log on to the vPV user interface again, the page refreshes to display the Login page again.
Resolution	Provide your credentials and try to log on again. The vPV user interface page appears.

Unable to View Graph in Certain Formats (XLS/TSV)

Symptom	After drawing a performance graph, you are not able to view it in formats like .xls and .tsv.
Cause	Option to download files in the Microsoft Excel and .tsv format may not be enabled in the browser security settings.
Resolution	To check the browser settings, perform the following steps: <ol style="list-style-type: none"> 1. Select Internet Options from the Tools menu of IE browser. The Internet Options window opens. 2. Click the Security tab. Check if the security level in your browser settings is set to High. 3. Make sure the Internet icon is selected and click Custom Level. The Security Settings window opens. 4. Scroll down to the Downloads section and select the Enable option under File Download. 5. Click OK and close the Internet Options window. 6. Open the Control Panel and double-click Folder Options. 7. Click the File Types tab to display the registered file types. 8. Select XLS file format and TSV file format from the Registered file types list, and then click Advanced. The Edit File Type window opens. 9. Click to clear the Confirm Open After Download check box. 10. Click OK.

Unable to connect to VMware vCenter Server

Symptom	After installing vPV, you are not able to access vPV from VMware vCenter Server.
Cause	There may be a firewall between vPV server and VMware vCenter Server.
Resolution	Configure the firewall to allow communication between vPV server and the VMware vCenter Server. The ports that must be opened are 80 and 443.

Last Collection Time in Administration page does not match with the last data time in Treemap and graphs

Symptom	The last collection time displayed on the Administration page is different from the last data time shown in the treemap and graphs.
Cause	When you are using vPV to monitor Microsoft SCVMM data sources, the last collection time in the Administration page reflects the time from the vPV server and the graph data points show the SCVMM server time. If both the servers are in the same time zone but the time is not synched, this problem occurs.
Resolution	When the vPV and Microsoft SCVMM servers are in the same time zone, make sure to synch the time on the servers.

Unable to connect to Virtual Machine Manager Management server local host

Symptom	The <code>getscvmmperfdata.log</code> file shows the error message <i>Unable to connect to VMM management server localhost</i> .
Cause	The Virtual Machine Manager service on the server is not responding.
Resolution	Check if the SCVMM services are running. If not, start the SCVMM service.

Data Collection Status Messages

In vPV, when data collection does not happen properly, the system displays some error messages. The following table lists the error messages, scenarios when these messages can appear, and resolution, wherever applicable.

Error Message	Scenario	Resolution
Connecting...	vPV is establishing connection with the data source.	No resolution required.
Connected	Collection is completed successfully and waiting for the next collection to start.	No resolution required.
Data Collection in Progress...	Collecting data and storing it in the database.	No resolution required.
Total number of Hosts and VMs exceeds the maximum count. Wait for the next data collection or remove and add the vCenter(s).	Instance count exceeds the specified limit.	Perform one of the following actions: <ul style="list-style-type: none"> • Wait for the next data collection to complete. • Remove a data source to adjust the instance count. For more information on removing data sources, see "Removing a Data Source" (on page 6).
Total number of Hosts and VMs exceeds the maximum count 200. Use vCenter credentials with fewer Hosts and VMs associated.	Instance count exceeds the specified limit.	Perform one of the following actions: <ul style="list-style-type: none"> • Remove a data source to adjust the instance count. For more information on removing data sources, see "Removing a Data Source" (on page 6). • Limit the number of instances associated with a data source.
Invalid username or password	Credentials provided are wrong.	Provide the correct credentials.

Error Message	Scenario	Resolution
Connection Timeout	Connection request to the data source has timed-out.	Wait for the next data collection.
Unable to connect to vCenter server	This can be due to any of the following scenarios: <ul style="list-style-type: none"> Unable to connect to data source Invalid data source name System is not on the network. 	Actions: <ul style="list-style-type: none"> Check if the data source is running. Provide the correct data source name. Ensure that the data source is accessible from vPV.
Unable to collect performance data from the vCenter	No performance data is coming from the data source.	Make sure that the data source services are up and running and historical data collection is happening.
Unable to connect to the Database	Database connection fails.	Try restarting vPV.
Unable to start collection: Error occurred while connecting to the Database	Database is not running or vPV is not able to connect to the database.	Try restarting vPV.
Unable to start collection: MetricList is empty	Metric list in the integration XML is empty.	Contact Support.
Unable to start collection: Error occurred while reading Database configuration	Error occurred while reading the database configuration file.	Contact Support.
Unable to start collection: Model generation failed	Database model generation fails.	Contact Support.
Not Connected	Collection threads fail to get created or are yet to be created.	Contact Support.
Connection Error	Generic message shown when there is an unknown exception.	Check <i>logs/trace</i> .

Frequently Asked Questions

Why do some graphs show a message "No data found for the duration with points every 5 minutes...." when I click on the Show Performance context-menu in the Treemap?

For some metrics, the data does not get collected during the initial collection but is collected later. For the graphs using these metrics, you may not see data after the initial collection. But data will be available after a few collections. These metrics and graphs are as listed in the following table.

Class	Graph	Metric
Host	Disk Usage	disk_read_average_kiloBytesPerSecond
		disk_write_average_kiloBytesPerSecond
	Memory Savings	mem_sharedcommon_average_kiloBytes
		mem_shared_average_kiloBytes
Guest	Disk Usage	disk_read_average_kiloBytesPerSecond
		disk_write_average_kiloBytesPerSecond

How can I set upper and lower threshold values for the Treemap colors so that I can see the color variation only for the range of my interest?

1. Open the file `OVINSTALLDIR/newconfig/OVPM/VMWARE_GC_Integration.xml`
2. Locate the corresponding **CI_VIEW** tag (for example, VM (Compute)) and **METRIC** tab (for example, guestMemPercent) for which you want to set the thresholds.
3. Add the additional tags- **COLOR_METRIC_MAX_VAL** for upper threshold value and **COLOR_METRIC_MIN_VAL** for lower threshold value.

For example,

```
<METRIC Name="guestMemPercent" ColorCaption="UsagePercent"
SizeCaption="AvailGBs">
<COLOR_CLASS>GUEST</COLOR_CLASS>
<COLOR_METRIC>mem_usage_average_percent</COLOR_METRIC>
<COLOR_METRIC_MIN_VAL>50</COLOR_METRIC_MIN_VAL>
<COLOR_METRIC_MAX_VAL>80</COLOR_METRIC_MAX_VAL>
<SIZE_CLASS>GUEST_CONFIG</SIZE_CLASS>
<SIZE_METRIC>memorySizeMB/1024</SIZE_METRIC>
</METRIC>
```

According to the preceding example, any VM with **mem_usage_average_percent** ≤ 50 appears green and with **mem_usage_average_percent** ≥ 80 appears red. The color from green to red is distributed among VMs with value > 50 and < 80 for **mem_usage_average_percent**, giving more color options for that range.

Note: It is strongly recommended that you do not modify the XML. And if you modify, maintain the XML structure properly. The changes are not retained during an upgrade. You may have to repeat the steps after upgrade.

Why does data collection always show as In progress and vPV utilize too much CPU to run?

By default, vPV collects data from VMware vCenter Servers every 5 minutes. If a VMware vCenter Server response is slow or vPV is configured to monitor too many instances, the data collection may take more than 5 minutes. In such situations, change the configuration parameter **COLLECTION_INTERVAL_MINS** available at *OVDATADIR/conf/perf/OVPMconfig.ini* to a larger value (for example, 15 minutes) and restart vPV. Now, the collection frequency is reduced but this makes the Treemap update slower.

Why is data not available for some metrics?

For the following metrics there is no data collected from vCenter 4.1:

- **Guest:**
 - Cpu_system_summation_milliseconds
 - Cpu_used_summation_milliseconds
 - Cpu_wait_summation_milliseconds
 - Net_packetsRx_summation_number
 - Net_packetsTx_summation_number
- **Host :**
 - Cpu_used_summation_milliseconds
 - Cpu_idle_summation_milliseconds
 - Net_packetsRx_summation_number
 - Net_packetsTx_summation_number

Data is collected for these metrics from vCenter 5.0.

No data is available for the hosts, host groups, and host clusters in the Microsoft SCVMM domain from the following metrics:

- StorageIOPSUsage_bytesPerSecond
- NetworkIOUsage_bytesPerSecond

Why am I not able to see vApps and folders in vPV?

vApps and folders are not available in the Treemap and Configuration Items tree, but the corresponding VMs are added to the parent in the hierarchy.

VMware vCenter Server

After adding a new VMware vCenter Server to vPV, why do I see a lot of items missing or no performance data items in the Treemap?

When you add a VMware vCenter Server, it takes some time for the entire data to get collected. Till

the first data collection is complete, you may not see data in the Treemap, but the resource count in the Resource pane is updated. You must wait for the first data collection to complete (last collection time gets updated in the **Data Sources** tab of the **Administration** page) to see the resources of the VMware vCenter Server in the Treemap.

Why do I see the count of VMs Compute different from the count of VMs Storage?

This happens when VM storage related information is not available for a given VMware vCenter Server.

Why does not Datastore IO and BYVMStorage metrics appear in vPV.

This can happen when your VMware vCenter Server version is 4.x. BYVMStorage metrics are not available for version 4.0 and data store metrics are not available for version 4.x. Log on into VMware vCenter Server using the VI client and select the first element available in the tree in VI Client. The VMware vCenter Server details along with the version appear on the right pane.

Why do I not see any micro charts for data stores?

You may not see micro charts for data stores if the VMware vCenter Server is just added. Storage metrics are collected every 30 minutes, so there is no data to display initially. You need to wait for two or more data collection cycles to complete.

Why does not data store show up in Treemap?

Data store does not appear in the Treemap if performance data is not being collected for data stores at the VMware vCenter Server. Log on to the VMware vCenter Server using the VI client and check whether the **Performance** tab displays data for any of the data stores.

I see VM storage latency in the Treemap but do not see data store latency. How can I see data store level latency in the Treemap?

Group by **Storage** in VM (Storage) view and select the **Aggregate** checkbox. This summarizes VM latency values at the data store level and gives the corresponding color indication. This feature can be used in other views by selecting the **Group by** option.

Why do not the default graphs for data stores show any data?

Change the duration for the graph and check if data is shown in the graph.

Why are resources available in the VI Client not visible in vPV?

This may happen when historical data is not available. Make sure that historical data is available from the VI Client.

I see data in Treemap even after removing all the VMware vCenter Servers.

The Treemap will get updated when the next data collection (for any VMware vCenter Server) added happens.

Why do I not see Storage IO metrics in vPV?

Storage IO metrics are not available for VMware vCenter Server version 4.x.

What are the Logging levels required on a VMware vCenter Server?

The Logging levels 1 and 2 must be enabled on a VMware vCenter Server. Logging level 2 enables the VMware vCenter Server to collect data for the following Storage IO metrics:

- datastore_read_average_kiloBytesPerSecond
- datastore_write_average_kiloBytesPerSecond

Microsoft SCVMM

I see a mismatch in the number of VMs being displayed in vPV.

This is because there might be unsupported characters in the VM name and such VMs are not counted by vPV. No data is collected from such VMs. The characters that are not supported for VM names in vPV are ", *, :, <, >, ?, \, /, and |.

Why do I see the error - Error occurred: Unable to connect to remote server, in the log file?

There might be a firewall between vPV server and Microsoft SCVMM. Configure the firewall to enable the communication and the ports enabled must be 8081 and 8444.

I have removed the Microsoft SCVMM data sources from the Administration page. I still see data in the Treemap.

This is because you need to run the Stop-Collector.bat file before removing the data source. For more information, see ["Removing a Data Source" \(on page 6\)](#)

Why do I not see micro charts for VMs?

The micro charts are drawn only after two data collection cycles are completed.

I deleted a VM from Microsoft SCVMM but I still see the VM in the Configuration Items tree in the Workbench page.

After deleting a VM or host from SCVMM, you can still see the VM or host in the Configuration Items tree in the Workbench. But it is grayed-out and indicates that currently the resource is in the powered off state or data is not collected from the resource. If you draw graphs or launch reports against such a resource, data shown is till the time data was collected from the resource.

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