

HP Connect-It

Software Version: 9.51

Release Notes

Document Release Date: November 2012

Software Release Date: November 2012



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Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

<http://support.openview.hp.com/selfsolve/manuals>

This site requires that you register for an HP Passport and sign-in. Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Note: To view files in PDF format (*.pdf), Adobe Acrobat Reader must be installed on your system.

To download Adobe Acrobat Reader, go to the following web site: <http://www.adobe.com/>

Updates and Enhancements

This version of Connect-It provides the following updates and enhancements:

Features and enhancements

New support for connectors

- **HP Service Anywhere**

This release of Connect-It introduces a new connector that allows HP Service Anywhere to integrate with any other on-premise HP products or with third-party products previously supported by Connect-It. This connector is enabled together with the default connector entitlement.

- **HP Universal CMDB**

Connect-It now supports HP Universal CMDB 10.01. When used in conjunction with the new HP Service Anywhere connector, a complete UDM model-based integration can be performed.

Note: *The connector is limited to the uCMDB 9 API; as such, it cannot presently utilize the latest features that were introduced in uCMDB 10.*

- **HP Service Manager**

Connect-It now supports HP Service Manager version 9.31.

New Scenarios

Below are new scenarios for Connect-It 9.51:

```
%Connect-It installation%\scenario\saw\mail\saw\mail\sawmail.scn
%Connect-It installation%\scenario\saw\mail\saw\result.dsc
%Connect-It installation%\scenario\samples\saw\sawmail\sawmail.scn
%Connect-It installation%\scenario\samples\saw\sawmail\date.dsc
%Connect-It installation%\scenario\samples\saw\sawmail\date.txt
%Connect-It installation%\scenario\samples\saw\ldapsaw\FunctionalGroup.scn
%Connect-It installation%\scenario\samples\saw\ldapsaw\Location.scn
%Connect-It installation%\scenario\samples\saw\ldapsaw\Organization.scn
%Connect-It installation%\scenario\samples\saw\ldapsaw\Person.scn
%Connect-It installation%\scenario\saw\ucmdb\saw\business_element.scn
%Connect-It installation%\scenario\saw\ucmdb\saw\network_element.scn
%Connect-It installation%\scenario\saw\ucmdb\saw\node_element.scn
%Connect-It installation%\scenario\saw\ucmdb\saw\relationship.scn
%Connect-It installation%\scenario\saw\ucmdb\saw\running_software.scn
```

Fixed Defects and Enhancement Requests

Bug Number	Summary
QCCR1E78058	The XML connector becomes corrupt when the 'support qualified names' option is used

Known Problems, Limitations, and Workarounds

- Universal CMDB 9.05 with CUP7 (or above) or Universal CMDB 10.01 is required to use sub-query in Universal CMDB connector.

Support

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<http://www.hp.com/go/hpsoftwaresupport>

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

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