

# List of objects added or updated by the 9.31 Applications Patch Release

The table below lists the objects that are either added or updated with the Service Manager 9.31 applications patch release.

**Table 1 Added and updated objects in Service Manager 9.31**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	add.update.todo.records	Updated
Application Cluster	AdvFind.modifyFilter	Updated
Application Cluster	alert.schedule	Updated
Application Cluster	apm.compute.linked.close	Updated
Application Cluster	approval.approve	Updated
Application Cluster	approval.generate	Updated
Application Cluster	approval.mass	Updated
Application Cluster	axces.map.fields	Updated
Application Cluster	calendar.calc.interval	Updated
Application Cluster	cc.save.incident	Updated
Application Cluster	cm.deny.dataModEvent	Updated
Application Cluster	db.mass.functions	Updated
Application Cluster	ddm.processData	Updated
Application Cluster	display	Updated
Application Cluster	dme.decideAction	Updated
Application Cluster	dme.display.rel	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	dme.updateRecord	Updated
Application Cluster	Execute.Split.Script	Added
Application Cluster	login	Updated
Application Cluster	patco.rt.calc.timeontz	Added
Application Cluster	pm.eval.alerts	Updated
Application Cluster	pm.process.alert	Updated
Application Cluster	scm.advanced	Updated
Application Cluster	se.call.process	Updated
Application Cluster	se.external.action	Updated
Application Cluster	se.view.engine	Updated
Application Cluster	setup.engine.alerts	Added
Application Cluster	setup.module.licensing	Updated
Application Cluster	sla.state.check	Added
Application Cluster	sla.update.expiration	Updated
Application Cluster	sm.update.affected.services	Updated
Application Cluster	svcCat.check.catalog	Added
Application Cluster	svcCat.display.catalog	Updated
Application Cluster	svcCat.display.item	Updated
Application Cluster	svcCat.get.bundle.opts.sub	Updated
Application Cluster	system.status	Updated
Application Cluster	trigger.cm3t.post.edit	Updated
Application Cluster	trigger.dataModEventRel	Added
Application Cluster	trigger.incidents.before.post	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	trigger.outageevent.update	Updated
Application Cluster	trigger.probsummary.edit	Updated
Application Cluster	trigger.svcCartItem.before.post	Updated
bdmmapping	incident1.1	Updated
cidatacopy	joincomputer	Added
cidatacopy	joinmainframe	Added
cidatacopy	joinnetworkcomponents	Added
cidatacopy	joinstorage	Added
cirelationshiptype	LogicalAggregation	Added
cirelationshiptype	LogicalClientServer	Added
cirelationshiptype	LogicalComposition	Added
cirelationshiptype	LogicalConnection	Added
cirelationshiptype	LogicalContainment	Added
cirelationshiptype	LogicalDependency	Added
cirelationshiptype	LogicalExecutionEnvironment	Added
cirelationshiptype	LogicalManagedRelationship	Added
cirelationshiptype	LogicalMembership	Added
cirelationshiptype	LogicalOrderedMembership	Added
cirelationshiptype	LogicalOwnership	Added
cirelationshiptype	LogicalRealization	Added
cirelationshiptype	LogicalResponsibility	Added
cirelationshiptype	LogicalTimeBoundConnection	Added
cirelationshiptype	LogicalUsage	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ddmRule	ucmdbBusinessService	Updated
ddmRule	ucmdbNode	Added
ddmRule	ucmdbRelationship	Updated
ddmRule	ucmdbRunningSoftware	Added
devtype	Application	Updated
devtype	Cluster	Added
devtype	Mobile Device	Added
devtype	Printer	Added
devtype	Running Software	Added
devtype	Switch	Added
displayoption	am.new.device_save	Updated
displayoption	cc.edit.incident_cycledepend_1	Updated
displayoption	cidatacopy.view_copydata	Added
displayoption	cidatacopy.view_save	Added
displayoption	cidatacopy_add	Added
displayoption	cidatacopy_back	Added
displayoption	cidatacopy_backnosave	Added
displayoption	cidatacopy_count	Added
displayoption	cidatacopy_delete	Added
displayoption	cidatacopy_next	Added
displayoption	cidatacopy_ok	Added
displayoption	cidatacopy_previous	Added
displayoption	cm.view.display_copyopen	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	cm.view.display_dme.display.rel	Added
displayoption	cm.view.display_set.expected.states	Updated
displayoption	dataModEventRel.relationship_cancel	Added
displayoption	dataModEventRel.relationship_fill	Added
displayoption	dataModEventRel.relationship_find	Added
displayoption	dataModEventRel.relationship_finish	Added
displayoption	dataModEventRel.relationship_next	Added
displayoption	dataModEventRel.relationship_previous	Added
displayoption	db.view.only_backnosave	Added
displayoption	db.view.only_count	Added
displayoption	db.view.only_customsort	Added
displayoption	db.view.only_do nothing_2	Added
displayoption	db.view.only_do nothing_7	Added
displayoption	db.view.only_export/unload	Added
displayoption	db.view.only_inbox.save	Added
displayoption	db.view.only_menu	Added
displayoption	db.view.only_next	Added
displayoption	db.view.only_previous	Added
displayoption	db.view.only_refresh	Added
displayoption	ddmRule.view_loadfields	Added
displayoption	environment.view_reindex	Added
displayoption	Filter.edit.addFilter_next_82	Updated
displayoption	info.view_split_all_cirelationship	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	kmdocFlow.open_save	Added
displayoption	kmdocFlow.open_save draft	Updated
displayoption	task.search_add	Added
displayoption	task.search_addCompound	Added
displayoption	task.search_addFilter	Added
displayoption	task.search_advanced	Added
displayoption	task.search_back	Added
displayoption	task.search_clear	Added
displayoption	task.search_editFilter	Added
displayoption	task.search_export/unload	Added
displayoption	task.search_fill	Added
displayoption	task.search_find	Added
displayoption	task.search_findrevision	Added
displayoption	task.search_initrevision	Added
displayoption	task.search_irquery	Added
displayoption	task.search_newtable	Added
displayoption	task.search_newview	Added
displayoption	task.search_openinbox	Added
displayoption	task.search_regen	Added
displayoption	task.search_removeSelection	Added
displayoption	task.search_reset	Added
displayoption	task.search_restore	Added
displayoption	task.search_search	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	task.search_validitylookup	Added
displayoption	task.search_views	Added
displayoption	wizard.display.srconfig.list.sections_next_5	Updated
displayscreen	am.display.joinfileENG	Updated
displayscreen	cidatacopy.viewENG	Added
displayscreen	cm.view.displayENG	Updated
displayscreen	dataModEventRel.relationshipENG	Added
displayscreen	ddmRule.viewENG	Updated
displayscreen	environment.viewENG	Updated
displayscreen	task.searchENG	Added
environment	knowledge management	Updated
erdddef	dataModEventRelItemdataModEventRel{"rel EventId"}{"id"}	Added
erdddef	intClipDownTimeddevice{"ci.name"}{"logical.na me"}	Added
extaccess	AllCatalog	Updated
extaccess	Approval	Updated
extaccess	Attachment	Updated
extaccess	CatalogByLanguage	Updated
extaccess	CatalogDetail	Updated
extaccess	CatalogOrderInfo	Added
extaccess	ChangeDetailForApproval	Added
extaccess	cirelationship1to1	Added
extaccess	DelegateToLists	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extaccess	DelegationLists	Updated
extaccess	InteractionApprovalCount	Updated
extaccess	InteractionAttachment	Added
extaccess	InteractionInbox	Updated
extaccess	InteractionInfo	Updated
extaccess	KMDoctypeAttachment	Added
extaccess	KMDocumentAttachment	Added
extaccess	LineItemForQuote	Added
extaccess	OptionsLookup	Updated
extaccess	QuoteDetailForApproval	Added
extaccess	Relationship.bak.ucmdb	Added
extaccess	SubscribeDetailsHistory	Added
extaccess	Subscription	Added
extaccess	SubscriptionInbox	Added
extaccess	SvcCatApprovalInbox	Updated
extaccess	SvcCatCurrentApprovals	Updated
extaccess	SvcCatInteraction	Updated
extaccess	SvcCatInteractionComments	Added
extaccess	SvcCatOperator	Updated
extaccess	ucmdbBusinessService	Updated
extaccess	ucmdbDownTime	Added
extaccess	ucmdbIDPushBack	Added
extaccess	ucmdbNode	Added



**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extaccess	ucmdbRunningSoftware	Added
extactions	UCMDBAdapter.Population	Added
extensionstate	ade	Added
extensionstate	adp	Added
extensionstate	app	Added
extensionstate	asp	Added
extensionstate	bas	Added
extensionstate	bat	Added
extensionstate	cer	Added
extensionstate	chm	Added
extensionstate	cmd	Added
extensionstate	com	Added
extensionstate	cpl	Added
extensionstate	crt	Added
extensionstate	csb	Added
extensionstate	der	Added
extensionstate	exe	Added
extensionstate	fxp	Added
extensionstate	gadget	Added
extensionstate	hlp	Added
extensionstate	hta	Added
extensionstate	inf	Added
extensionstate	ins	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extensionstate	isp	Added
extensionstate	its	Added
extensionstate	js	Added
extensionstate	jse	Added
extensionstate	ksh	Added
extensionstate	lnk	Added
extensionstate	mad	Added
extensionstate	maf	Added
extensionstate	mag	Added
extensionstate	mam	Added
extensionstate	maq	Added
extensionstate	mar	Added
extensionstate	mas	Added
extensionstate	mat	Added
extensionstate	mau	Added
extensionstate	mav	Added
extensionstate	maw	Added
extensionstate	mda	Added
extensionstate	mdb	Added
extensionstate	mde	Added
extensionstate	mdt	Added
extensionstate	mdw	Added
extensionstate	mdz	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extensionstate	msc	Added
extensionstate	msh	Added
extensionstate	msh1	Added
extensionstate	msh1xml	Added
extensionstate	msh2	Added
extensionstate	msh2xml	Added
extensionstate	mshxml	Added
extensionstate	msi	Added
extensionstate	msh	Added
extensionstate	mst	Added
extensionstate	ops	Added
extensionstate	pcd	Added
extensionstate	pif	Added
extensionstate	plg	Added
extensionstate	prf	Added
extensionstate	prg	Added
extensionstate	ps1	Added
extensionstate	ps1xml	Added
extensionstate	ps2	Added
extensionstate	ps2xml	Added
extensionstate	pvc1	Added
extensionstate	pvc2	Added
extensionstate	pvt	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extensionstate	reg	Added
extensionstate	scf	Added
extensionstate	scr	Added
extensionstate	sct	Added
extensionstate	shb	Added
extensionstate	shs	Added
extensionstate	tmp	Added
extensionstate	url	Added
extensionstate	vb	Added
extensionstate	vbe	Added
extensionstate	vbs	Added
extensionstate	vsmacros	Added
extensionstate	vsw	Added
extensionstate	ws	Added
extensionstate	wsc	Added
extensionstate	wsf	Added
extensionstate	wsh	Added
extensionstate	xnk	Added
format	AlertDef.gen	Updated
format	am.downstream.relationships.vj.bak.ucmdben	Added
format	am.prompt.cien	Updated
format	am.upstream.relationships.vj.bak.ucmdben	Added
format	apm.upgrade.results.gen	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	ApprovalDef.gen	Updated
format	ApprovalLogen	Updated
format	bdtmmapping.gen	Updated
format	cidatacopyen	Added
format	CM.change.approvalen	Updated
format	CM.change.approvalprepen	Updated
format	CM.change.closureen	Updated
format	CM.change.dme.vjen	Added
format	CM.change.implementationen	Updated
format	CM.change.loggingen	Updated
format	CM.change.planningen	Updated
format	CM.change.reviewen	Updated
format	CM.relationship.bak.ucmdben	Added
format	CM.relationship.qbe.bak.ucmdben	Added
format	CM.relationship.type.bak.ucmdben	Added
format	CM.relationship.type.qbe.bak.ucmdben	Added
format	cm3r.discover.closeen	Updated
format	cm3r.discoveren	Updated
format	configurationItemেন	Updated
format	configurationItemNodeen	Added
format	dataModEvent.mult.vj.qbeen	Updated
format	dataModEvent.vj.rel.qbeen	Added
format	dataModEventRel.display.bak.ucmdben	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	dataModEventRel.display.common.bak.ucmdb en	Added
format	dataModEventRel.display.commonen	Added
format	dataModEventRel.displayen	Added
format	dataModEventRel.gen	Added
format	dataModEventRel.relationship.detail.bak.uc mdben	Added
format	dataModEventRel.relationship.detailen	Added
format	dataModEventRel.relationship.qbe.bak.ucmd ben	Added
format	dataModEventRel.relationship.qbeen	Added
format	dataModEventRel.relationship.selecten	Added
format	dataModEventRelItem.gen	Added
format	ddmRuleForRelationshipen	Added
format	device.node.bulkupdateen	Added
format	dynamic.field.validation.1en	Updated
format	environment.km.gen	Updated
format	extaccess.qbe.wizard.fieldsen	Added
format	extaccess.qbe.wizarden	Added
format	info.company.gen	Updated
format	kmknowledgebase.search.gen	Updated
format	patcotask.searchen	Added
format	patcotasken	Updated
format	svcCat.edit.itemen	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	svcCat.wizard.getConnectoren	Updated
format	svcCat.wizard.newitem.2en	Updated
format	svcCatalog.itemen	Updated
format	svcCatalog.select.huge.ncen	Updated
format	svcCatalog.select.hugeen	Updated
format	svcCatalog.select.item.huge.ncen	Updated
format	svcCatalog.select.item.hugeen	Updated
format	svcCatalog.select.item.large.ncen	Updated
format	svcCatalog.select.item.largeen	Updated
format	svcCatalog.select.item.ncen	Updated
format	svcCatalog.select.item.small.ncen	Updated
format	svcCatalog.select.item.smallen	Updated
format	svcCatalog.select.itemen	Updated
format	svcCatalog.select.large.ncen	Updated
format	svcCatalog.select.largeen	Updated
format	svcCatalog.select.ncen	Updated
format	svcCatalog.select.small.ncen	Updated
format	svcCatalog.select.smallen	Updated
format	svcCatalog.selecten	Updated
format	svcSrcConfig.field.wizard.add.1en	Updated
format	svcSrcConfig.field.wizard.add.2.multtexten	Updated
format	svcSrcConfig.field.wizard.add.2.picklisten	Updated
format	svcSrcConfig.field.wizard.add.2.texten	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	svcSrcConfig.list.sectionsen	Updated
format	system.status.debugen	Added
format	view.relationship.1to1en	Added
format	wiz.slo.resp.3ben	Updated
format	wizard.change.state.starten	Updated
formatctrl	cidatacopy	Added
formatctrl	CM.change.closure	Updated
formatctrl	CM.relationship.bak.ucmdb	Added
formatctrl	CM.relationship.type.bak.ucmdb	Added
formatctrl	cm3r	Updated
formatctrl	cm3r.discover	Updated
formatctrl	configurationItemNode	Added
formatctrl	dataModEvent.relationship	Added
formatctrl	dataModEvent.relationship.bak.ucmdb	Added
formatctrl	device	Updated
formatctrl	dynamic.field.wizard.add.checkbox	Added
formatctrl	dynamic.field.wizard.edit.field.picklist.1	Updated
formatctrl	joinsvcDisplay	Updated
formatctrl	knownerror	Updated
formatctrl	svcCat.wizard.getConnector	Added
formatctrl	svcCat.wizard.newitem.2	Updated
formatctrl	wiz.slo.resp.2	Updated
formatctrl	wizard.am.prompt.ci	Updated



**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
globallists	devtype - attr files	Updated
globallists	devtype - join files	Updated
globallists	devtypes	Updated
globallists	devtypes.all	Updated
globallists	devtypes.bitmaps	Updated
globallists	devtypes.cm3r	Updated
globallists	devtypes.relationship	Updated
globallists	ICM Status	Updated
globallists	producttypes	Added
globallists	subcategories	Added
help	endescriptioncidatacopyNULLNULL	Added
help	enfieldscidatacopyNULLNULL	Added
help	ennamecidatacopyNULLNULL	Added
help	enquerycidatacopyNULLNULL	Added
help	ensearchservernameenvironmentNULLenvironment.km.g	Added
help	ensource.tablecidatacopyNULLNULL	Added
help	ensrcenvironmentNULLenvironment.km.g	Added
help	entarget.tablecidatacopyNULLNULL	Added
joindefs	intClipDownTime-device	Added
joindefs	joinDataModEventRelItem	Added
joindefs	joinnode	Added
kmdoctype	errmsg	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
kmdoctype	howto	Updated
kmdoctype	probsol	Updated
kmdoctype	reference	Updated
kmknowledgebase	Knowledge_Library	Updated
link	CM.relationship	Updated
link	cm3r	Updated
link	configurationItemNode	Added
link	dataModEventRel.relationship.detail	Added
link	incidents	Updated
menu	SYSTEM ADMINISTRATION	Updated
Object	cidatacopy	Added
Object	patcotask	Updated
Object	Process	Updated
probcause	Automatically ClosedAutomatically Closed	Updated
probcause	Not ReproducibleNot Reproducible	Updated
probcause	Out of ScopeOut of Scope	Updated
probcause	Request RejectedRequest Rejected	Updated
probcause	Solved by Change/Service RequestSolved by Change/Service Request	Updated
probcause	Solved by User InstructionSolved by User Instruction	Updated
probcause	Solved by WorkaroundSolved by Workaround	Updated
probcause	Unable to solveUnable to solve	Updated
probcause	Withdrawn by UserWithdrawn by User	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Process	am.join.query	Updated
Process	am.view.ucmdb	Updated
Process	cc.first.log	Updated
Process	cc.search	Updated
Process	change.open.save	Added
Process	cidatacopy.copydata	Added
Process	cidatacopy.init	Added
Process	clip.downtime.withdraw	Added
Process	cm.chg.phase	Updated
Process	ddmRule.discoveryEvent	Updated
Process	ddmRule.managed.fileds.load	Added
Process	dme.display.rel	Added
Process	escalate.interaction	Updated
Process	filterCriteriaDataTypeView	Updated
Process	inbox.init.view	Updated
Process	kmdocFlow.preview	Updated
Process	kmdocument.kmattachlink	Updated
Process	kmdocument.kminsertimage	Updated
Process	kmdocument.kmrecordlink	Updated
Process	kmquery.submitsearch	Updated
Process	mobile.im.save	Updated
Process	SD.approve	Updated
Process	srckmindex.refreshstats	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Process	srckminindex.reindex	Added
Process	subscription.unsubscribe	Updated
Process	svcSrcConfig.field.wizard.add.2.picklist	Updated
Process	svcSrcConfig.field.wizard.add.2.text	Updated
Process	svcSrcConfig.field.wizard.add.2.textarea	Updated
Process	svcSrcConfig.field.wizard.edit	Updated
Process	task.init	Added
Process	task.save	Added
RuleSet	clip.downtime.withdraw	Added
RuleSet	kmdocument_preview	Updated
scmessage	enam59	Added
scmessage	enam60	Added
scmessage	enam92	Added
scmessage	enbaseline12	Updated
scmessage	encidatacopy1	Added
scmessage	encidatacopy2	Added
scmessage	encidatacopy3	Added
scmessage	encidatacopy4	Added
scmessage	encidatacopy5	Added
scmessage	encidatacopy6	Added
scmessage	enclip1	Added
scmessage	enclip2	Added
scmessage	endataModEvent11	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	endataModEvent12	Added
scmessage	endataModEvent13	Added
scmessage	endataModEvent14	Added
scmessage	endataModEvent15	Added
scmessage	endataModEvent16	Added
scmessage	enddmRule11	Updated
scmessage	enddmRule12	Added
scmessage	enddmRule13	Added
scmessage	endme11	Added
scmessage	endme12	Added
scmessage	endme21	Added
scmessage	endme23	Added
scmessage	endme24	Added
scmessage	enfc1188	Added
scmessage	enfc1189	Added
scmessage	enfc1190	Added
scmessage	enfc1549_1	Added
scmessage	enfc1559	Added
scmessage	enfc3010	Added
scmessage	enfc3011	Added
scmessage	englobal55	Updated
scmessage	englobal56	Updated
scmessage	englobal58	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	englobal59	Added
scmessage	englobal66	Added
scmessage	enkm255	Added
scmessage	enkm256	Added
scmessage	enkm257	Added
scmessage	enlocal:probcauseprob;Automatically Closed;Automatically Closed	Added
scmessage	enlocal:probcauseprob;Not Reproducible;Not Reproducible	Added
scmessage	enlocal:probcauseprob;Out of Scope;Out of Scope	Added
scmessage	enlocal:probcauseprob;Request Rejected;Request Rejected	Added
scmessage	enlocal:probcauseprob;Solved by Change/Service Request;Solved by Change/Service Request	Added
scmessage	enlocal:probcauseprob;Solved by User Instruction;Solved by User Instruction	Added
scmessage	enlocal:probcauseprob;Solved by Workaround;Solved by Workaround	Added
scmessage	enlocal:probcauseprob;Unable to solve;Unable to solve	Added
scmessage	enlocal:probcauseprob;Withdrawn by User;Withdrawn by User	Added
scmessage	ensoapmessage881	Added
scmessage	ensoapmessage882	Added
scmessage	enSvcCatAPI181	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enSvcCatAPI182	Added
scmessage	enSvcCatAPI183	Added
scmessage	enSvcCatAPI184	Added
scmessage	enSvcCatAPI185	Added
scmessage	enSvcCatAPI186	Added
scmessage	enSvcCatAPI187	Added
scmessage	entablenameintClipDownTime-device	Added
scmessage	entablenamejoinDataModEventRelItem	Added
scmessage	entablenamejoinnode	Added
scmessage	entablenameoutageevent-device	Added
scmessage	enus18200	Added
scmessage	enwizard140	Added
scmessage	enwizard141	Added
scmessage	enwizard142	Added
scmessage	enwizard143	Added
scmessage	enwizard144	Added
scmessage	enwizard145	Added
scmessage	enwizard146	Added
ScriptLibrary	ApprovalDelegationGroups	Updated
ScriptLibrary	ApprovalIntegration	Updated
ScriptLibrary	ApprovalUtil	Updated
ScriptLibrary	ArrayUtil	Updated
ScriptLibrary	changeManagement	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	ChangeOperatorInfo	Updated
ScriptLibrary	ciVisualizationTools	Updated
ScriptLibrary	CLIP_DowntimeManagement	Added
ScriptLibrary	cm3OperatorInfo	Updated
ScriptLibrary	cmIntegration	Updated
ScriptLibrary	CollaborationPrivilegeCheck	Added
ScriptLibrary	convertToRelatedObjectCaptions	Updated
ScriptLibrary	CopyDataToNode	Added
ScriptLibrary	createRelations	Added
ScriptLibrary	dataModEvent	Updated
ScriptLibrary	DBUtils	Updated
ScriptLibrary	ddmEventForCiRelationship	Added
ScriptLibrary	dynamicFormGenerator	Updated
ScriptLibrary	dynamicFormValidation	Updated
ScriptLibrary	EnableUcmdbIntegrationUI	Added
ScriptLibrary	hotfixManager	Updated
ScriptLibrary	interoperabilityHelpers	Updated
ScriptLibrary	JSRecord	Added
ScriptLibrary	KMCcollection_Update	Updated
ScriptLibrary	KMCcollection_Update_Triggers	Updated
ScriptLibrary	KMCcollection_Update_Utils	Updated
ScriptLibrary	KMDocPreview	Updated
ScriptLibrary	KMDocStatusChanges	Updated



**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	KMDocument_Index	Updated
ScriptLibrary	KMDocumentAttachment	Added
ScriptLibrary	KMQuery	Updated
ScriptLibrary	KMQuery_SOLR	Updated
ScriptLibrary	KMSearch	Updated
ScriptLibrary	KMSearchInterface	Updated
ScriptLibrary	KMSRCCollection_Update	Added
ScriptLibrary	KMSRCSecurity	Added
ScriptLibrary	KMUtils	Updated
ScriptLibrary	Knowledge_Library_kmcategoryidxscript	Updated
ScriptLibrary	Knowledge_Library_kmsearchsecurity	Updated
ScriptLibrary	Notification	Added
ScriptLibrary	ProcessUtil	Added
ScriptLibrary	queryUtil	Added
ScriptLibrary	RendingUtil	Updated
ScriptLibrary	ScAPI_AddBundleToCart	Updated
ScriptLibrary	ScAPI_ApprovalDelegation	Updated
ScriptLibrary	ScAPI_Attachment	Added
ScriptLibrary	ScAPI_CartItem	Updated
ScriptLibrary	ScAPI_ChangeDetail	Added
ScriptLibrary	ScAPI_Constants	Updated
ScriptLibrary	ScAPI_Dispatcher	Updated
ScriptLibrary	ScAPI_dynamicFormValidation	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	ScAPI_GetBundleOpts	Updated
ScriptLibrary	ScAPI_GetOptionsLookup	Updated
ScriptLibrary	ScAPI_QuetoDetail	Added
ScriptLibrary	ScAPI_RAD	Updated
ScriptLibrary	ScAPI_Subscriptions	Updated
ScriptLibrary	ScAPI_svcCatalog_DiffSync	Updated
ScriptLibrary	ScAPI_svcCatApprovals	Updated
ScriptLibrary	ScAPI_svcCatOperator	Updated
ScriptLibrary	ScAPI_svcCatRequest	Updated
ScriptLibrary	ScAPI_svcSubscriptions	Added
ScriptLibrary	ScAPI_UpdateCartItem	Updated
ScriptLibrary	ScAPI_Util	Updated
ScriptLibrary	ScAPI_WSInterface_Interaction_Inbox	Updated
ScriptLibrary	ScAPI_WSInterface_Interaction_Info	Added
ScriptLibrary	ScAPI_WSInterface_RequestApprovalCount	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogDetail	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogGather	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogLanguage	Updated
ScriptLibrary	SetMessage	Added
ScriptLibrary	SLAUtil	Updated
ScriptLibrary	SMBSMOutageManageController	Added
ScriptLibrary	SMBSMOutageManager	Added
ScriptLibrary	smis_InstanceConfiguration	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	smis_JSUnit_Utility	Added
ScriptLibrary	SOAP	Updated
ScriptLibrary	svcCartHelper	Updated
ScriptLibrary	upgradeConstants	Updated
ScriptLibrary	upgradeHelper	Updated
ScriptLibrary	upgradeKeyChanges	Updated
ScriptLibrary	upgradeLog	Updated
ScriptLibrary	upgradeMerging	Updated
ScriptLibrary	xmlHelpers	Updated
ScriptPackage	Collaboration	Added
SMISRegistry	71D469FC-35F7-44AA-A1CB-79810C102D4C	Added
States	cidatacopy.list	Added
States	cidatacopy.search	Added
States	cidatacopy.view	Added
States	cm.view	Updated
States	ddmRule.view	Updated
States	environment.view	Updated
States	inbox.add	Updated
States	task.search	Added
States	task.view	Updated
triggers	after.add.cirelationship.1to1	Added
triggers	after.delete.cirelationship.1to1	Added
triggers	after.delete.device.cirelation1to1	Added

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
triggers	after.screlate.add	Updated
triggers	after.update.cirelationship.1to1	Added
triggers	after.update.device.cirelation1to1	Added
triggers	dataModEventRelItem.update	Added
triggers	joinsvcDisplay.set.bundle.options.add	Added
triggers	joinsvcDisplay.set.bundle.options.update	Added
triggers	joinsvcDisplay.set.options.add	Updated
triggers	joinsvcDisplay.set.options.update	Updated
triggers	screlate.delete	Updated
triggers	trigger.sync.approvallog.with.approval.after.update	Added
uimpages	88c0c6d6-d18a-4a58-a141-72bbbb7b1d53	Updated
uimpages	fb22898b-1ecb-426a-b87e-aa15ae49db24	Updated
unload	bdm1.2	Added
unload	CLIP_Integration	Added
validity	BP2relationship.subtype	Updated
wizard	context choose	Updated
wizard	ddmRule Managed Fields	Added
wizard	ddmRule Managed Fields Choose	Added
wizard	ddmRule Managed Fields Start	Added
wizard	ddmRule_create	Updated
wizard	dynamic.field.validation.1	Updated
wizard	dynamic.field.validation.add	Updated

**Table 1 Added and updated objects in Service Manager 9.31 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
wizard	dynamic.field.validation.edit	Updated
wizard	dynamic.field.validation.number	Updated
wizard	dynamic.field.wizard.add.field.1a	Updated
wizard	dynamic.field.wizard.add.field.checkbox	Updated
wizard	dynamic.field.wizard.edit.field.1a	Updated
wizard	dynamic.field.wizard.edit.field.checkbox	Updated
wizard	Set Change State - Add Relationships	Added
wizard	Set Change State - Add Relationships Detail	Added
wizard	Set Change State - New State	Updated
wizard	Set Change State - Save Relationship	Added
wizard	Set Change State - Select Relationships	Added
wizard	SLO Response Add (2)	Updated
wizard	svcCat Select Connector	Updated
wizard	view.setup.ro.display	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
AlertDef	SLA - 25%	Updated
AlertDef	SLA - 50%	Updated
AlertDef	SLA - 75%	Updated
AlertDef	SLA - BREACH	Updated
AlertDef	SLA - Objective 30 mins from expiration	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	ag.editor	Updated
Application Cluster	alert.schedule	Updated
Application Cluster	am.add.device	Added
Application Cluster	apm.compute.linked.close	Updated
Application Cluster	apm.mass.close.confirm	Updated
Application Cluster	apm.save.problem	Updated
Application Cluster	approval.approve	Updated
Application Cluster	approval.delegation.get.groups	Updated
Application Cluster	approval.generate	Updated
Application Cluster	axces.database	Updated
Application Cluster	cc.set.linked	Updated
Application Cluster	cm.setup.globals	Updated
Application Cluster	cm3.last.task.process	Updated
Application Cluster	cm3.unlock	Updated
Application Cluster	dbdict.key.edit	Updated
Application Cluster	ddm.processData	Updated
Application Cluster	display	Updated
Application Cluster	es.approval	Updated
Application Cluster	file.unload	Updated
Application Cluster	format.ctrl.exec	Added
Application Cluster	input.number	Updated
Application Cluster	ioevents.schedule	Updated
Application Cluster	km.determine.queue	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	login	Updated
Application Cluster	mailer	Updated
Application Cluster	message	Updated
Application Cluster	money.format	Updated
Application Cluster	ocml.mark.avail.init	Updated
Application Cluster	output.money	Updated
Application Cluster	output.money.mc	Updated
Application Cluster	pmc.sql.front.sqltosql	Updated
Application Cluster	rm.environment	Updated
Application Cluster	scheduler.process	Updated
Application Cluster	screlate	Updated
Application Cluster	se.base.method	Updated
Application Cluster	se.view.engine	Updated
Application Cluster	set.login.globalvars	Updated
Application Cluster	sla.check.service.hours	Updated
Application Cluster	sla.outageevent.process	Updated
Application Cluster	sla.outageevent.remove	Updated
Application Cluster	sla.refresh.active	Updated
Application Cluster	sla.schedule.refresh.delete	Added
Application Cluster	sm.hotfix.apply.apply	Added
Application Cluster	sm.hotfix.apply.begin	Added
Application Cluster	sm.hotfix.apply.process	Added
Application Cluster	sm.hotfix.create.dbdict	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	sm.hotfix.merge.tool	Added
Application Cluster	sm.hotfix.unload.process	Added
Application Cluster	sm.hotfix.unload.signatures	Added
Application Cluster	sm.hotfix.unload.validate	Added
Application Cluster	sm.hotfix.update.dbdict	Added
Application Cluster	sm.update.affected.services	Updated
Application Cluster	svcCat.call.fulfillment	Updated
Application Cluster	svcCat.checkout.getItems	Updated
Application Cluster	svcCat.display.cart.item	Updated
Application Cluster	svcCat.display.catalog	Updated
Application Cluster	svcCat.display.item	Updated
Application Cluster	svcCat.expand.bundle.items	Updated
Application Cluster	svcCat.get.favorites	Updated
Application Cluster	trigger.add.default.folder	Updated
Application Cluster	trigger.scFolderAccess	Updated
Application Cluster	trigger.screlate.post	Updated
Application Cluster	us.build.qbe.format	Updated
Application Cluster	us.copy.open.link	Updated
Application Cluster	us.modify.form	Updated
Application Cluster	wizard.run	Updated
codes	callbackTypeE-mail	Added
codes	callbackTypeNone	Added
codes	callbackTypeTelephone	Added



**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
dbdict	ApprovalDef	Updated
dbdict	ddmRule	Updated
dbdict	hotfix	Added
dbdict	Object	Updated
displayoption	cm.view.display_viewapprovallog	Added
displayoption	hotfix.apply.detail_cancel	Added
displayoption	hotfix.apply.detail_merge	Added
displayoption	hotfix.apply.detail_next	Added
displayoption	hotfix.apply.detail_prev	Added
displayoption	hotfix.apply.detail_resolve	Added
displayoption	hotfix.apply.done_cancel	Added
displayoption	hotfix.apply.done_finish	Added
displayoption	hotfix.view_add	Added
displayoption	hotfix.view_back	Added
displayoption	hotfix.view_backnosave	Added
displayoption	hotfix.view_createrevision	Added
displayoption	hotfix.view_delete	Added
displayoption	hotfix.view_do nothing_2	Added
displayoption	hotfix.view_do nothing_3	Added
displayoption	hotfix.view_do nothing_4	Added
displayoption	hotfix.view_export/unload	Added
displayoption	hotfix.view_fill	Added
displayoption	hotfix.view_find	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	hotfix.view_inbox.save	Added
displayoption	hotfix.view_massdelete	Added
displayoption	hotfix.view_massunload	Added
displayoption	hotfix.view_massupdate	Added
displayoption	hotfix.view_menu	Added
displayoption	hotfix.view_next	Added
displayoption	hotfix.view_ok	Added
displayoption	hotfix.view_previous	Added
displayoption	hotfix.view_proceed	Added
displayoption	hotfix.view_refresh	Added
displayoption	hotfix.view_save	Added
displayoption	hotfix.view_validate	Added
displayoption	hotfix.view_viewrevision	Added
displayoption	Process.view_add	Added
displayoption	Process.view_back	Added
displayoption	Process.view_backnosave	Added
displayoption	Process.view_count	Added
displayoption	Process.view_createrevision	Added
displayoption	Process.view_customsort	Added
displayoption	Process.view_delete	Added
displayoption	Process.view_do nothing	Added
displayoption	Process.view_do nothing_1	Added
displayoption	Process.view_do nothing_2	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	Process.view_do nothing_3	Added
displayoption	Process.view_do nothing_4	Added
displayoption	Process.view_do nothing_7	Added
displayoption	Process.view_export/unload	Added
displayoption	Process.view_fill	Added
displayoption	Process.view_find	Added
displayoption	Process.view_inbox.save	Added
displayoption	Process.view_irquery	Added
displayoption	Process.view_massadd	Added
displayoption	Process.view_massdelete	Added
displayoption	Process.view_massunload	Added
displayoption	Process.view_massupdate	Added
displayoption	Process.view_menu	Added
displayoption	Process.view_move.down.application	Added
displayoption	Process.view_move.up.application	Added
displayoption	Process.view_next	Added
displayoption	Process.view_ok	Added
displayoption	Process.view_previous	Added
displayoption	Process.view_refresh	Added
displayoption	Process.view_save	Added
displayoption	Process.view_validitylookup	Added
displayoption	Process.view_viewrevision	Added
displayoption	Process.view_views	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	Process.view_xmlfill	Added
displayscreen	am.display.joinfileENG	Updated
displayscreen	hotfix.apply.detailENG	Added
displayscreen	hotfix.apply.doneENG	Added
displayscreen	hotfix.viewENG	Added
displayscreen	Process.viewENG	Added
erddef	devicenode{"logical.name"}{"logical.name"}	Added
erddef	sloavailcigroup{"ci"}{"logical.name"}	Added
format	activitycm3ren	Updated
format	advFind.incident.searchen	Updated
format	advFind.SD.searchen	Updated
format	AlertDef.gen	Updated
format	am.downstream.relationships.vj.for.ucmdben	Added
format	am.upstream.relationships.vj.for.ucmdben	Added
format	ApprovalDef.gen	Updated
format	ApprovalLog.vj.g.horzen	Updated
format	ApprovalLogen	Updated
format	CM.change.approvalen	Updated
format	CM.change.approvalprepen	Updated
format	CM.change.closureen	Updated
format	CM.change.implementationen	Updated
format	CM.change.loggingen	Updated
format	CM.change.planningen	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	CM.change.reviewen	Updated
format	cm3r.cigroup.gen	Updated
format	cm3r.discover.closeen	Updated
format	cm3r.discoveren	Updated
format	cm3r.release.closeen	Updated
format	cm3r.releaseen	Updated
format	cm3r.subscriptionen	Updated
format	configurationItem	Updated
format	ddmRuleen	Updated
format	ess.SD.openen	Updated
format	ess.SD.update.editen	Updated
format	ess.SD.updateen	Updated
format	hotfix.adden	Added
format	hotfix.apply.beginen	Added
format	hotfix.apply.detailen	Added
format	hotfix.apply.doneen	Added
format	hotfix.apply.mergeen	Added
format	hotfix.listen	Added
format	hotfix.manageren	Added
format	hotfix.qbeen	Added
format	hotfix.viewen	Added
format	hotfixen	Added
format	IM.browse.gen	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	IM.close.incidenten	Updated
format	IM.master.close.gen	Updated
format	IM.open.incidenten	Updated
format	IM.update.incidenten	Updated
format	incidents.resolutioncodeen	Updated
format	interaction.resolutioncodeen	Updated
format	jointelecom.qbe.gen	Updated
format	kmknowledgebase.gen	Updated
format	knownerroren	Updated
format	Object.approvalsen	Updated
format	PM.error.assessmenten	Updated
format	PM.error.closureen	Updated
format	PM.error.investigationen	Updated
format	PM.error.loggingen	Updated
format	PM.error.resolutionen	Updated
format	PM.error.solutionen	Updated
format	PM.error.tasken	Updated
format	PM.pc.ident.and.classen	Updated
format	PM.pc.investigate.and.diagen	Updated
format	PM.problem.closureen	Updated
format	PM.problem.investigation.olden	Updated
format	PM.problem.investigationen	Updated
format	PM.problem.loggingen	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	PM.problem.planning.olden	Updated
format	PM.problem.planningen	Updated
format	PM.problem.resolutionen	Updated
format	pm.profile.gen	Updated
format	PM.tasken	Updated
format	rootcause.gen	Updated
format	rootcausetasksen	Updated
format	SD.open.interactionen	Updated
format	SD.update.interactionen	Updated
format	service.desk.new.callen	Updated
format	sm.app.visualizeen	Added
format	svcCat.disp.itemen	Updated
format	svcCat.edit.itemen	Updated
format	svcCat.request.confirmen	Updated
format	svcCat.request.infoen	Updated
format	svcCat.request.updateen	Updated
format	system.status.list.gen	Updated
formatctrl	ddmRule	Updated
formatctrl	hotfix	Added
formatctrl	hotfix.apply.begin	Added
formatctrl	probsummary	Updated
globallists	Callback Type	Added
globallists	Change Activity Types	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
globallists	Incidents Activity Types	Added
globallists	Interactions Activity Types	Added
globallists	Knownerror Activity Types	Added
globallists	Problem Activity Types	Added
globallists	problem status edit	Added
globallists	Problemtask Activity Types	Added
globallists	Resolution Code	Added
globallists	Startup Lists	Updated
help	en\$gtjoinsvcDisplayNULLwizard-dynamic.fiel d.validation.1.date	Added
help	en\$ltjoinsvcDisplayNULLwizard-dynamic.fiel d.validation.1.date	Added
help	enclosed.updatepmenvNULLpm.profile.g	Added
help	endb.complexpmenvNULLpm.profile.g	Added
help	endb.templatepmenvNULLpm.profile.g	Added
help	enholiday.groupAlertDefNULLNULL	Added
help	enholiday.groupsloNULLNULL	Added
help	enjavascript.calcsloNULLNULL	Added
help	enmassclosepmenvNULLpm.profile.g	Added
help	enmodifyTemplatepmenvNULLpm.profile.g	Added
help	ennewpmenvNULLpm.profile.g	Added
help	enNULLformatctrlFormat Control maintenance - Sequentially Numbered fieldsformatctrl.maint.seq.b	Added



**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
help	enprioritycivisualizationdecoratorNULLNUL L	Updated
help	enprob.mgmt.candidatepmentvNULLpm.profil e.g	Added
help	enschedule.batchsizeinfoNULLNULL	Added
help	enunmergeApprovalDefNULLNULL	Added
help	enviewpmentvNULLpm.profile.g	Added
ioaction	ChM.visible.update.to.SM	Added
ioevents	activitycm3r	Updated
joindefs	sloavailcigroup	Added
link	Object	Updated
link	svcCat.disp.item	Updated
link	svcCat.edit.item	Updated
menu	HOTFIX	Added
menu	SYSTEM ADMINISTRATION	Updated
notification	SM Update_1	Updated
Object	cm3r	Updated
Object	device	Updated
Object	hotfix	Added
Object	ocml	Updated
Object	Process	Added
Process	cc.cloneok	Updated
Process	cc.first.log	Updated
Process	cm.chg.cat	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Process	cm.close.save	Updated
Process	cm.update.retract	Added
Process	cm.withdraw	Updated
Process	hotfix.add	Added
Process	hotfix.apply.apply	Added
Process	hotfix.apply.apply.prompt	Added
Process	hotfix.apply.begin	Added
Process	hotfix.initView	Added
Process	hotfix.merge.tool	Added
Process	hotfix.proceed	Added
Process	hotfix.validate	Added
Process	hotfix.view	Added
Process	im.clone	Updated
Process	im.first	Updated
Process	im.first.exit	Updated
Process	im.first.save	Updated
Process	kmdocument.kmattachlink	Updated
Process	kmdocument.kminsertimage	Updated
Process	kmdocument.kmrecordlink	Updated
Process	object.update	Updated
Process	rca.add	Updated
Process	rmq.open.request	Updated
Process	slo.resp.from.cat	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Process	sm.save	Updated
Process	view.single.approvallog	Added
scFolderAccess	cm3rADMIN	Added
scFolderAccess	cm3rAPPROVER	Added
scFolderAccess	cm3rASSET MANAGEMENT	Added
scFolderAccess	cm3rchange analyst change	Added
scFolderAccess	cm3rchange analyst tasks	Added
scFolderAccess	cm3rchange approver	Added
scFolderAccess	cm3rchange coordinator change	Added
scFolderAccess	cm3rchange coordinator tasks	Added
scFolderAccess	cm3rCOORDINATOR	Added
scFolderAccess	cm3rEMERGENCY GROUP	Added
scFolderAccess	cm3rFACILITIES	Added
scFolderAccess	cm3rHELPDESK	Added
scFolderAccess	cm3rINITIATOR	Added
scFolderAccess	cm3rLAN SUPPORT	Added
scFolderAccess	cm3rM/F SUPPORT	Added
scFolderAccess	cm3rMANAGEMENT	Added
scFolderAccess	cm3rONSITE SUPPORT	Added
scFolderAccess	cm3rproblem manager	Added
scFolderAccess	cm3rPROCUREMENT	Added
scFolderAccess	cm3rREVIEWER	Added
scFolderAccess	cm3rsd agent/manager	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scFolderAccess	cm3rSERVICE DESK	Added
scFolderAccess	cm3rSOFTWARE	Added
scFolderAccess	cm3rSYSADMIN	Added
scFolderAccess	cm3rSYSTEMS ADMIN	Added
scFolderAccess	cm3rSYSTEMS SUPPORT	Added
scFolderAccess	cm3rTECH	Added
scFolderAccess	cm3rTELECOMS	Added
scFolderAccess	cm3rTRAINING	Added
scFolderAccess	cm3rWAN SUPPORT	Added
scFolderAccess	cm3tADMIN	Added
scFolderAccess	cm3tAPPROVER	Added
scFolderAccess	cm3tASSET MANAGEMENT	Added
scFolderAccess	cm3tchange analyst change	Added
scFolderAccess	cm3tchange analyst tasks	Added
scFolderAccess	cm3tchange approver	Added
scFolderAccess	cm3tchange coordinator change	Added
scFolderAccess	cm3tchange coordinator tasks	Added
scFolderAccess	cm3tCOORDINATOR	Added
scFolderAccess	cm3tEMERGENCY GROUP	Added
scFolderAccess	cm3tFACILITIES	Added
scFolderAccess	cm3tHELPDESK	Added
scFolderAccess	cm3tINITIATOR	Added
scFolderAccess	cm3tLAN SUPPORT	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scFolderAccess	cm3tM/F SUPPORT	Added
scFolderAccess	cm3tMANAGEMENT	Added
scFolderAccess	cm3tONSITE SUPPORT	Added
scFolderAccess	cm3tproblem manager	Added
scFolderAccess	cm3tPROCUREMENT	Added
scFolderAccess	cm3tREVIEWER	Added
scFolderAccess	cm3tsd agent/manager	Added
scFolderAccess	cm3tSERVICE DESK	Added
scFolderAccess	cm3tSOFTWARE	Added
scFolderAccess	cm3tSYSADMIN	Added
scFolderAccess	cm3tSYSTEMS ADMIN	Added
scFolderAccess	cm3tSYSTEMS SUPPORT	Added
scFolderAccess	cm3tTECH	Added
scFolderAccess	cm3tTELECOMS	Added
scFolderAccess	cm3tTRAINING	Added
scFolderAccess	cm3tWAN SUPPORT	Added
scFolderAccess	ocmlADMIN	Added
scFolderAccess	ocmlAPPROVER	Added
scFolderAccess	ocmlCOORDINATOR	Added
scFolderAccess	ocmlMASTER	Added
scFolderAccess	ocmlRECEIVER	Added
scFolderAccess	ocmlrequest admin	Added
scFolderAccess	ocmlrequest approver	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scFolderAccess	ocmlrequest coordinator	Added
scFolderAccess	ocmlrequest receiver	Added
scFolderAccess	ocmlrequest reviewer	Added
scFolderAccess	ocmlrequest tech	Added
scFolderAccess	ocmlrequestor	Added
scFolderAccess	ocmlREVIEWER	Added
scFolderAccess	ocmlscheduler	Added
scFolderAccess	ocmlSYSADMIN	Added
scFolderAccess	ocmlTECH	Added
scFolderAccess	ocmoADMIN	Added
scFolderAccess	ocmoAPPROVER	Added
scFolderAccess	ocmoCOORDINATOR	Added
scFolderAccess	ocmoMASTER	Added
scFolderAccess	ocmoRECEIVER	Added
scFolderAccess	ocmorequest admin	Added
scFolderAccess	ocmorequest approver	Added
scFolderAccess	ocmorequest coordinator	Added
scFolderAccess	ocmorequest receiver	Added
scFolderAccess	ocmorequest reviewer	Added
scFolderAccess	ocmorequest tech	Added
scFolderAccess	ocmorequestor	Added
scFolderAccess	ocmoREVIEWER	Added
scFolderAccess	ocmoscheduler	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scFolderAccess	ocmoSYSADMIN	Added
scFolderAccess	ocmoTECH	Added
scFolderAccess	ocmqADMIN	Added
scFolderAccess	ocmqAPPROVER	Added
scFolderAccess	ocmqCOORDINATOR	Added
scFolderAccess	ocmqMASTER	Added
scFolderAccess	ocmqRECEIVER	Added
scFolderAccess	ocmqrequest admin	Added
scFolderAccess	ocmqrequest approver	Added
scFolderAccess	ocmqrequest coordinator	Added
scFolderAccess	ocmqrequest receiver	Added
scFolderAccess	ocmqrequest reviewer	Added
scFolderAccess	ocmqrequest tech	Added
scFolderAccess	ocmqrequestor	Added
scFolderAccess	ocmqREVIEWER	Added
scFolderAccess	ocmqscheduler	Added
scFolderAccess	ocmqSYSADMIN	Added
scFolderAccess	ocmqTECH	Added
scmessage	encm31000	Added
scmessage	enfchm_1	Added
scmessage	enfchm_2	Added
scmessage	enhm10	Added
scmessage	enhm11	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enhm12	Added
scmessage	enhm13	Added
scmessage	enhm21	Added
scmessage	enhm22	Added
scmessage	enhm23	Added
scmessage	enhm24	Added
scmessage	enhm31	Added
scmessage	enhm32	Added
scmessage	enhm33	Added
scmessage	enhm34	Added
scmessage	enhm35	Added
scmessage	enhm61	Added
scmessage	enhm62	Added
scmessage	enhm63	Added
scmessage	enhm64	Added
scmessage	enhm65	Added
scmessage	enhm66	Added
scmessage	enkm254	Added
scmessage	enlocal:activitytype1;cm3r	Added
scmessage	enlocal:activitytype1;incidents	Added
scmessage	enlocal:activitytype1;knownerror	Added
scmessage	enlocal:activitytype1;probsummary	Added
scmessage	enlocal:activitytype1;rootcause	Added



**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enlocal:activitytype1;rootcausetask	Added
scmessage	enlocal:activitytype1;Subscription	Added
scmessage	enlocal:activitytype10;knownerror	Added
scmessage	enlocal:activitytype10;probsummary	Added
scmessage	enlocal:activitytype11;cm3r	Added
scmessage	enlocal:activitytype11;probsummary	Added
scmessage	enlocal:activitytype12;cm3r	Added
scmessage	enlocal:activitytype12;probsummary	Added
scmessage	enlocal:activitytype13;cm3r	Added
scmessage	enlocal:activitytype13;probsummary	Added
scmessage	enlocal:activitytype2;cm3r	Added
scmessage	enlocal:activitytype2;incidents	Added
scmessage	enlocal:activitytype2;knownerror	Added
scmessage	enlocal:activitytype2;probsummary	Added
scmessage	enlocal:activitytype2;rootcause	Added
scmessage	enlocal:activitytype2;rootcausetask	Added
scmessage	enlocal:activitytype2;Subscription	Added
scmessage	enlocal:activitytype20;cm3r	Added
scmessage	enlocal:activitytype3;cm3r	Added
scmessage	enlocal:activitytype3;incidents	Added
scmessage	enlocal:activitytype3;knownerror	Added
scmessage	enlocal:activitytype3;probsummary	Added
scmessage	enlocal:activitytype3;rootcause	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enlocal:activitytype3;rootcausetask	Added
scmessage	enlocal:activitytype4;cm3r	Added
scmessage	enlocal:activitytype4;incidents	Added
scmessage	enlocal:activitytype4;knownerror	Added
scmessage	enlocal:activitytype4;probsummary	Added
scmessage	enlocal:activitytype4;rootcause	Added
scmessage	enlocal:activitytype4;rootcausetask	Added
scmessage	enlocal:activitytype5;incidents	Added
scmessage	enlocal:activitytype5;knownerror	Added
scmessage	enlocal:activitytype5;probsummary	Added
scmessage	enlocal:activitytype5;rootcause	Added
scmessage	enlocal:activitytype5;rootcausetask	Added
scmessage	enlocal:activitytype6;incidents	Added
scmessage	enlocal:activitytype6;knownerror	Added
scmessage	enlocal:activitytype6;probsummary	Added
scmessage	enlocal:activitytype6;rootcause	Added
scmessage	enlocal:activitytype6;rootcausetask	Added
scmessage	enlocal:activitytype7;knownerror	Added
scmessage	enlocal:activitytype7;probsummary	Added
scmessage	enlocal:activitytype7;rootcause	Added
scmessage	enlocal:activitytype7;rootcausetask	Added
scmessage	enlocal:activitytype8;knownerror	Added
scmessage	enlocal:activitytype8;probsummary	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enlocal:activitytype8;rootcause	Added
scmessage	enlocal:activitytype8;rootcausetask	Added
scmessage	enlocal:activitytype9;knownerror	Added
scmessage	enlocal:activitytype9;probsummary	Added
scmessage	enlocal:activitytype9;rootcause	Added
scmessage	enlocal:codescallbackType;E-mail	Added
scmessage	enlocal:codescallbackType;None	Added
scmessage	enlocal:codescallbackType;Telephone	Added
scmessage	ensql66	Updated
scmessage	ensvcCat141	Added
scmessage	entablenamedevicecirelationship	Added
scmessage	entablenamehotfix	Added
scmessage	entablenamesloavailcigroup	Added
ScriptLibrary	activityUpdatesInterface	Updated
ScriptLibrary	activityUpdatesTailoring	Updated
ScriptLibrary	ApprovalUtil	Updated
ScriptLibrary	appVisualizationTools	Added
ScriptLibrary	BDM_Mapping_Config	Updated
ScriptLibrary	capability	Updated
ScriptLibrary	ciGrouping	Updated
ScriptLibrary	ciVisualizationTools	Updated
ScriptLibrary	ciVizBalloonHelper	Updated
ScriptLibrary	cmWithdraw	Added

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	createARequest	Updated
ScriptLibrary	hotfixManager	Added
ScriptLibrary	interoperabilityHelpers	Updated
ScriptLibrary	KMCollection_Update	Updated
ScriptLibrary	KMQuery	Updated
ScriptLibrary	KMSearch	Updated
ScriptLibrary	KMSearchInterface	Updated
ScriptLibrary	KMSecurity	Updated
ScriptLibrary	KMSecurityModel	Updated
ScriptLibrary	ScAPI_CartItem	Updated
ScriptLibrary	ScAPI_dynamicFormValidation	Updated
ScriptLibrary	ScAPI_svcCatApprovals	Updated
ScriptLibrary	ScAPI_svcCatRequest	Updated
ScriptLibrary	ScAPI_WSInterface_Interaction_Inbox	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogGather	Updated
ScriptLibrary	SLAUtil	Updated
ScriptLibrary	sloDisplay	Updated
ScriptLibrary	smis_InstanceConfiguration	Updated
ScriptLibrary	SOAP	Updated
ScriptLibrary	svcCartHelper	Updated
ScriptLibrary	svcCatalog	Updated
ScriptLibrary	svcCatalogMix	Updated
ScriptLibrary	svcCatBundles	Updated

**Table 2 Added and updated objects in Service Manager 9.30.003 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	tableAccess	Updated
ScriptLibrary	tableFunctions	Updated
ScriptLibrary	upgradeConstants	Updated
ScriptLibrary	upgradeHelper	Updated
States	am.list	Updated
States	cm.view	Updated
States	hotfix.view	Added
States	Process.view	Added
triggers	dataModEvent.update.isoDate	Added
triggers	screlate.delete	Updated
triggers	trigger.svcCartItem.after.update	Added
wizard	hotfix.apply.apply	Added
wizard	hotfix.apply.apply.prompt	Added
wizard	hotfix.apply.begin	Added
wizard	hotfix.apply.detail	Added
wizard	hotfix.apply.done	Added
wizard	hotfix.apply.merge	Added
wizard	hotfix.apply.merge.before	Added
wizard	hotfix.view	Added
wizard	KM choose custom query	Updated
wizard	KM choose km doc id	Updated
wizard	KM choose sc link	Updated
WorkflowPhase	internalKnowledgekmdocument	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
activityactions	Save Activitiesincidents	Added
activityactions	Update Activitiescm3r	Updated
activityactions	Update Activitiesincidents	Updated
activityactions	Update Activitiesknownerror	Updated
activityactions	Update Activitiesknownerrortask	Updated
activityactions	Update Activitiesprobsummary	Updated
activityactions	Update Activitiesrootcause	Updated
activityactions	Update Activitiesrootcausetask	Updated
Application Cluster	ag.editor	Updated
Application Cluster	alert.process	Updated
Application Cluster	alert.schedule	Updated
Application Cluster	apm.mass.close.confirm	Added
Application Cluster	apm.server.initer	Updated
Application Cluster	apm.stop.clock	Updated
Application Cluster	approval.approve	Updated
Application Cluster	approval.build	Updated
Application Cluster	approval.generate	Updated
Application Cluster	axces.apm	Updated
Application Cluster	axces.sm	Updated
Application Cluster	calendar.calc.date	Updated
Application Cluster	calendar.calc.date.fc	Updated
Application Cluster	calendar.calc.date.neg	Updated
Application Cluster	calendar.calc.date.pos	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	calendar.calc.interval	Updated
Application Cluster	calendar.calc.interval.fc	Updated
Application Cluster	calendar.calc.interval.wrapper	Updated
Application Cluster	cc.edit.incident	Updated
Application Cluster	cc.search	Updated
Application Cluster	cm.change.catphase	Updated
Application Cluster	cm.open.save	Updated
Application Cluster	cm.search	Updated
Application Cluster	cm.search.duplicates	Updated
Application Cluster	cm.update.save	Updated
Application Cluster	cm3.query.build	Updated
Application Cluster	cm3r.event.pro	Updated
Application Cluster	cm3t.event.pro	Updated
Application Cluster	cts.schedule.sub	Updated
Application Cluster	ddm.exceptionMatching	Updated
Application Cluster	ddm.processData	Updated
Application Cluster	decide.coverage	Updated
Application Cluster	dme.updateRecord.sub	Updated
Application Cluster	Filter.edit	Updated
Application Cluster	km.determine.queue	Updated
Application Cluster	macro.build.field.array	Updated
Application Cluster	macro.mail1	Updated
Application Cluster	mailer	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	message	Updated
Application Cluster	message.email	Updated
Application Cluster	message.mail	Updated
Application Cluster	ocm.alerts.sched.check	Updated
Application Cluster	ocm.dates.check	Updated
Application Cluster	ocm.query.build	Updated
Application Cluster	ocml.dates.lead	Updated
Application Cluster	ocml.dates.lead.max	Updated
Application Cluster	ocml.dates.lead.set	Updated
Application Cluster	ocml.dates.lead.set.parents	Updated
Application Cluster	ocml.dates.lead.sub	Updated
Application Cluster	ocml.dates.lead.sub1	Updated
Application Cluster	pa.basicfile.QBE	Updated
Application Cluster	pm.availability.recurse	Updated
Application Cluster	pm.process.alert	Updated
Application Cluster	profileCopyFolders	Updated
Application Cluster	rca.setup.search	Updated
Application Cluster	rm.search	Updated
Application Cluster	rml.close	Updated
Application Cluster	rml.ofc.no.req.date	Updated
Application Cluster	rml.ofc.nrd.recurse	Updated
Application Cluster	rml.ofc.req.date	Updated
Application Cluster	rml.open	Updated



**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	rml.open.from.components	Updated
Application Cluster	rml.parent.changed	Updated
Application Cluster	rml.parent.changed.sub	Updated
Application Cluster	rml.update	Updated
Application Cluster	rmo.create.order	Updated
Application Cluster	rmo.select.part	Updated
Application Cluster	rmq.open	Updated
Application Cluster	rmq.update	Updated
Application Cluster	route.todo.list	Updated
Application Cluster	run.merge.tool	Updated
Application Cluster	sc.check.calendar	Updated
Application Cluster	scm.advanced	Updated
Application Cluster	sd.catalog.request	Updated
Application Cluster	sd.confirm.request	Updated
Application Cluster	se.base.method	Updated
Application Cluster	se.external.action	Updated
Application Cluster	se.search.engine	Updated
Application Cluster	se.view.engine	Updated
Application Cluster	sla.check.service.hours	Updated
Application Cluster	sla.compute.means	Updated
Application Cluster	sla.gen.month	Updated
Application Cluster	sla.outage.alerts.schedule	Updated
Application Cluster	sla.outage.calc.one	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	sla.outageevent.update	Updated
Application Cluster	sla.refresh.active	Updated
Application Cluster	sm.upgrade	Updated
Application Cluster	svcCat.call.fulfillment	Updated
Application Cluster	svcCat.checkout	Updated
Application Cluster	svcCat.create.request	Updated
Application Cluster	svcCat.display.catalog	Updated
Application Cluster	svcCat.display.item	Updated
Application Cluster	svcCat.get.favorites	Updated
Application Cluster	system.status	Updated
Application Cluster	Template.createFromRecord	Updated
Application Cluster	test.date.calcs	Updated
Application Cluster	test.eow	Updated
Application Cluster	trigger.cm3r.post.edit	Updated
Application Cluster	trigger.folderrights.update	Updated
Application Cluster	trigger.incidents.after.update	Updated
Application Cluster	trigger.incidents.before.post	Updated
Application Cluster	trigger.PM.pre.edit	Updated
Application Cluster	trigger.probsummary.edit	Updated
Application Cluster	trigger.rootcause.pre.edit	Updated
Application Cluster	trigger.screlate.post	Updated
Application Cluster	update.change.activity	Updated
Application Cluster	us.fill.xml	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	us.get.end.of.day	Updated
Application Cluster	us.get.end.of.week	Updated
Application Cluster	us.link	Updated
Application Cluster	us.mail.user.from	Updated
Application Cluster	us.notify	Updated
Application Cluster	us.set.reminder	Updated
dbdict	activitytype	Updated
dbdict	AlertDef	Updated
dbdict	cm3r	Updated
dbdict	extensionstate	Updated
dbdict	kmknowledgebaseupdates	Updated
dbdict	knownerror	Updated
dbdict	probcause	Updated
dbdict	slo	Updated
dbdict	svcCatInterface	Updated
dbdict	svcCartItem	Updated
dbdict	svcItemCount	Updated
displayevent	kmdocFlow.view_Custom	Updated
displayoption	cc.edit.incident_escalate	Updated
displayoption	cc.edit.incident_resubmit	Updated
displayoption	cm.view.display_close	Updated
displayoption	kmdocFlow.view_editinplace	Updated
displayoption	kmquery.default_newsearch_1	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
displayoption	kmquery.default_sortbymdate	Added
displayoption	kmquery.default_sortbyrel	Added
displayoption	kmquery.default_sortbystatus	Added
displayoption	scm.advanced_massupdate	Updated
displayoption	svcCat.display.checkout_resubmit_1	Updated
displayoption	upgraderesults.view_automerge	Added
displayoption	upgraderesults.view_compare	Added
displayoption	upgraderesults.view_markrec	Updated
displayoption	upgraderesults.view_massautomerge	Added
displayoption	upgraderesults.view_masschooseupg	Added
displayoption	upgraderesults.view_massmarkrec	Added
displayoption	upgraderesults.view_massrevert	Added
displayoption	upgraderesults.view_merge	Updated
displayoption	upgraderesults.view_revert	Added
displayscreen	dme.displayENG	Updated
displayscreen	kmquery.defaultENG	Updated
displayscreen	svcCat.display.catalogENG	Updated
displayscreen	upgraderesults.viewENG	Updated
erdddef	"devicenode{""logical.name""}{""logical.name""} "	Added
extaccess	activity4RFC	Added
extaccess	RequestForChange	Added
extaccess	UcddbChange	Added

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
extaccess	UcmdbChangeTask	Added
extaccess	UcmdbDevice	Added
extaccess	UcmdbIncident	Added
extaccess	UcmdbProblem	Added
format	activitycm3ren	Updated
format	AlertDef.g.SLM-HGen	Added
format	AlertDef.gen	Updated
format	apm.upgrade.purge.prompt.gen	Updated
format	apm.upgrade.results.gen	Updated
format	dataModEvent.mult.horz.vj.qbeen	Updated
format	dataModEvent.mult.vj.qbeen	Updated
format	dataModEvent.vj.qbeen	Updated
format	dataModEvent.vj.ro.horz.qbeen	Updated
format	dataModEvent.vj.ro.qbeen	Updated
format	dataModEvent.vj.unplanned.horz.qbeen	Updated
format	dataModEvent.vj.unplanned.qbeen	Updated
format	dynamic.field.validation.1.stringen	Updated
format	ess.SD.update.browseen	Updated
format	extensionstate.qbe.gen	Added
format	extensionstateen	Added
format	info.company.gen	Updated
format	kmknowledgebase.gen	Updated
format	kmknowledgebase.search.gen	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	screlate.cm3r.gen	Updated
format	screlate.incident.gen	Updated
format	screlate.ocmq.gen	Updated
format	slo.search.SLM-HGen	Added
format	slo.SLM-HGen	Added
format	SMISConfiguration.parmen	Updated
format	svcCatalog.bundleen	Updated
format	svcCatalog.categoryen	Updated
format	svcCatalog.itemen	Updated
format	system.status.list.gen	Updated
format	template.newen	Updated
format	Templateen	Updated
format	upg.wiz.continue.gen	Updated
format	upg.wiz.dbdict.1x.gen	Updated
format	upg.wiz.dbdict.7.gen	Added
format	upg.wiz.rerun.gen	Added
format	upgradehistory.langen	Added
format	upgradehistoryen	Updated
format	upgradestatusen	Added
format	upgverblden	Updated
format	wizAddFolderRights4noDeleteen	Updated
formatctrl	AlertDef	Updated
formatctrl	apm.upgrade.patch	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
formatctrl	cm3r	Updated
formatctrl	cm3rcatphase.main	Updated
formatctrl	extensionstate	Added
formatctrl	ocmq.view.summary.quote	Updated
formatctrl	slo	Updated
formatctrl	SMISRegistry	Updated
formatctrl	svcCat.request.info	Updated
formatctrl	Template	Updated
formatctrl	Todo	Added
ioaction	CM3R.visible.update.to.SM	Added
ioevents	activitycm3r	Added
kmdoctype	probsol	Updated
kmhitlisttemplate	Default	Updated
kmknowledgebase	Incident_Library	Updated
kmknowledgebase	Interaction_Library	Updated
kmknowledgebase	Knowledge_Library	Updated
kmknowledgebase	KnownError_Library	Updated
kmknowledgebase	Problem_Library	Updated
link	incidents	Updated
link	knownerror	Updated
link	probsummary	Updated
link	rootcause	Updated
menu	MISC	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
menu	TAILORING	Updated
Process	call.auto.merge	Added
Process	call.mass.auto.merge	Added
Process	call.mass.chooseupg	Added
Process	call.mass.markrec	Added
Process	call.mass.revert	Added
Process	call.reconcile.record	Updated
Process	call.revert.tool	Added
Process	cc.first.log	Updated
Process	cc.search	Updated
Process	cm.close.save	Updated
Process	cm.update.save	Updated
Process	incidents.massclose	Updated
Process	interactions.massclose	Updated
Process	kmdocument.execrecordlink	Updated
Process	kmdocument.execrecordlink.view	Added
Process	kmdocument.usesolution	Updated
Process	kmquery.sortby	Added
Process	kmquery.submitsearch	Updated
Process	rca.save	Updated
Process	sm.save	Updated
Process	sm.saveclose	Updated
Process	template.init	Updated



**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	encm3370	Added
scmessage	encm3902	Added
scmessage	enddmRule11	Added
scmessage	enfc1500	Added
scmessage	enfc1554	Added
scmessage	enfc3000	Updated
scmessage	enfc3001	Added
scmessage	enScriptLibrary172	Added
scmessage	enslo38	Added
scmessage	enslo39	Added
scmessage	enslo40	Added
scmessage	enslo41	Added
scmessage	enslo42	Added
scmessage	enslo43	Added
scmessage	enslo44	Added
scmessage	enslo45	Added
scmessage	enslo46	Added
scmessage	enslo47	Added
scmessage	enslo48	Added
scmessage	enslo49	Added
scmessage	ensvcCat228	Added
scmessage	entablenameextensionstate	Added
scmessage	enupg1155	Added

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enupg1157	Updated
scmessage	enupg401	Updated
scmessage	enupg8	Updated
scmessage	enupgFAIL_AUTO_MERGED	Added
scmessage	enupgFAIL_CHOOSE_UPGRADE	Added
scmessage	enupgFAIL_MARK_RECONCILED	Added
scmessage	enupgFAIL_MASS_CHOOSE_UPGRADE	Added
scmessage	enupgFAIL_MASS_MARK_RECONCILED	Added
scmessage	enupgFAIL_MASS_MERGED	Added
scmessage	enupgFAIL_MASS_REVERTED	Added
scmessage	enupgFAIL_TO_REVERT	Added
scmessage	enupgIMPROPER_KEY_DELETED	Added
scmessage	enupgIMPROPER_KEY_MANUAL	Added
scmessage	enupgMASS_REC_SKIPPED	Added
scmessage	enupgREC_AUTO_MERGED	Added
scmessage	enupgREC_MASS_CHOOSE_UPGRADE	Added
scmessage	enupgREC_MASS_MARK_RECONCILED	Added
scmessage	enupgREC_REVERTED	Added
scmessage	enupgSUC_AUTO_MERGED	Added
scmessage	enupgSUC_CHOOSE_UPGRADE	Added
scmessage	enupgSUC_MARK_RECONCILED	Added
scmessage	enupgSUC_REVERT	Added
scmessage	enupgSURE_MARK_RECONCILE	Added

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
scmessage	enupgSURE_MASS_CHOOSE_UPGRADE	Added
scmessage	enupgSURE_MASS_MARK_RECONCILE	Added
scmessage	enupgSURE_MASS_MERGE	Added
scmessage	enupgSURE_MASS_REVERT	Added
scmessage	enupgSURE_TO_REVERT	Added
scmessage	enupgUNQ_KEY_CHG_SKIPPED	Updated
scmessage	enus2022	Added
scmessage	enus2251	Added
ScriptLibrary	activityUpdatesInterface	Updated
ScriptLibrary	activityUpdatesTailoring	Updated
ScriptLibrary	ApprovalDelegationGroups	Updated
ScriptLibrary	ArrayUtil	Updated
ScriptLibrary	BaselineHelper	Updated
ScriptLibrary	BSGFunctions	Updated
ScriptLibrary	Change_KM_Upgrade	Updated
ScriptLibrary	ciVisualizationTools	Updated
ScriptLibrary	cmIntegration	Added
ScriptLibrary	configurationManagement	Updated
ScriptLibrary	discoveryEvent	Updated
ScriptLibrary	dmeTimeConvert	Added
ScriptLibrary	dynamicFormValidation	Updated
ScriptLibrary	GetFieldNames	Updated
ScriptLibrary	interoperabilityHelpers	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	KMChangeManagement	Updated
ScriptLibrary	KMCollection_Update	Updated
ScriptLibrary	KMDocPreview	Updated
ScriptLibrary	KMDocument_Index	Updated
ScriptLibrary	KMQuery	Updated
ScriptLibrary	KMSearch	Updated
ScriptLibrary	KMSearchInterface	Updated
ScriptLibrary	KMSecurity	Updated
ScriptLibrary	KMStatusListener	Added
ScriptLibrary	Knowledge_Library_kmprocesslibcriteria	Updated
ScriptLibrary	pagination	Added
ScriptLibrary	QueryHelper	Added
ScriptLibrary	RendingUtil	Updated
ScriptLibrary	rtecallUtil	Updated
ScriptLibrary	ScAPI_CartItem	Updated
ScriptLibrary	ScAPI_svcCatRequest	Updated
ScriptLibrary	ScAPI_UpdateCartItem	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogLanguage	Updated
ScriptLibrary	SLAUtil	Updated
ScriptLibrary	smis_ConfigurationManager	Updated
ScriptLibrary	SOAP	Updated
ScriptLibrary	StringUtil	Added
ScriptLibrary	svcCatalogLocalizeData	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	Template	Updated
ScriptLibrary	uCMDDBConfiguration	Added
ScriptLibrary	upgradeBaseXmlGenerater	Added
ScriptLibrary	upgradeConstants	Added
ScriptLibrary	upgradeDatabaseFieldTypeUpdate	Updated
ScriptLibrary	upgradeDbdictChangeFieldType	Updated
ScriptLibrary	upgradeHelper	Updated
ScriptLibrary	upgradeKeyChanges	Updated
ScriptLibrary	upgradeLog	Updated
ScriptLibrary	upgradeMaldatasPurge	Added
ScriptLibrary	upgradeMaldatasRevise	Added
ScriptLibrary	upgradeMerging	Added
ScriptLibrary	upgradeReconciliationHelper	Updated
ScriptLibrary	upgradeRecordsUpdateRoute	Updated
ScriptLibrary	upgradeTableAliasChanges	Updated
ScriptLibrary	upgradeUtility	Added
ScriptLibrary	upgradeVersionUtil	Added
ScriptLibrary	urlCreator	Updated
ScriptLibrary	UTCDate	Added
ScriptLibrary	viewFilter	Updated
ScriptLibrary	xmlFill	Updated
ScriptLibrary	xmlHelpers	Updated
States	kmquery.search	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
States	sm.view	Updated
States	upgraderesults.view	Updated
ToDoMap	cm3r	Updated
ToDoMap	cm3t	Updated
ToDoMap	incidents	Updated
ToDoMap	ocml	Updated
ToDoMap	ocmo	Updated
ToDoMap	ocmq	Updated
ToDoMap	probsummary	Updated
triggers	dataModEvent.add	Updated
triggers	dataModEvent.update	Updated
triggers	joinsvcDisplay.set.options.add	Updated
triggers	joinsvcDisplay.set.options.update	Updated
triggers	screlate.delete	Updated
triggers	svcCartItem.optionList_add	Added
triggers	svcCartItem.optionList_update	Added
tzfile	Australia/LHI	Updated
tzfile	Australia/NSW	Updated
tzfile	Australia/Queensland	Updated
tzfile	Australia/South	Updated
tzfile	Australia/Tasmania	Updated
tzfile	Australia/Victoria	Updated
tzfile	Australia/West	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
tzfile	Australia/Yancowinna (Broken Hill)	Updated
tzfile	Bangkok	Updated
tzfile	Beijing	Updated
tzfile	Brazil/East	Updated
tzfile	Canada/Atlantic	Updated
tzfile	Canada/Central	Updated
tzfile	Canada/Eastern	Updated
tzfile	Canada/Mountain	Updated
tzfile	Canada/Newfoundland	Updated
tzfile	Canada/Pacific	Updated
tzfile	Canada/Yukon	Updated
tzfile	Chongqing	Updated
tzfile	Europe/Eastern	Updated
tzfile	Europe/Middle	Updated
tzfile	Europe/Western	Updated
tzfile	Hanoi	Updated
tzfile	Hong Kong	Updated
tzfile	Jakarta	Updated
tzfile	Osaka	Updated
tzfile	Perth	Updated
tzfile	Sapporo	Updated
tzfile	Seoul	Updated
tzfile	Singapore	Updated

**Table 3 Added and updated objects in Service Manager 9.30.002 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
tzfile	Taipei	Updated
tzfile	Tokyo	Updated
tzfile	Urumqi	Updated
tzfile	Yakutsk	Updated
unload	cm4sm_core	Added
unload	cm4sm_update	Added
unload	svcCatalogMix	Added
unload	svcCatOptionGroup	Added
wizard	context incident	Updated
wizard	context interaction	Updated
wizard	context knownerror	Updated
wizard	dynamic.field.validation.add	Updated
wizard	dynamic.field.validation.edit	Updated
wizard	escalate interaction - incident	Updated
wizard	escalate interaction - rfc	Updated
wizard	Set Change State - Save State	Updated
wizard	template.new	Updated

**Table 4 Added and updated objects in Service Manager 9.30.001**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
activityactions	Accept ActivitiesSubscription	Updated
activityactions	Deny ActivitiesSubscription	Updated
Application Cluster	add.update.todo.records	Updated



**Table 4 Added and updated objects in Service Manager 9.30.001 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Application Cluster	alert.schedule	Updated
Application Cluster	axces.database	Updated
Application Cluster	catalog.sync.fr.ver	Updated
Application Cluster	cc.set.item.approval	Updated
Application Cluster	cm3r.main	Updated
Application Cluster	km.determine.queue	Updated
Application Cluster	scheduler	Updated
Application Cluster	scm.advanced	Updated
Application Cluster	se.folder.check	Updated
Application Cluster	se.search.engine	Updated
Application Cluster	se.view.engine	Updated
Application Cluster	sla.refresh.active	Updated
Application Cluster	svcCat.checkout	Updated
Application Cluster	svcCat.display.catalog	Updated
Application Cluster	svcCat.filter.catalog	Updated
Application Cluster	svcCat.get.catalog.favorite	Updated
Application Cluster	svcCat.get.catalog.structure	Updated
Application Cluster	svcCat.submit.cart	Updated
Application Cluster	trigger.cm3r.post.edit	Updated
Application Cluster	trigger.subscription.cm3r	Updated
Application Cluster	us.get.end.of.day	Updated
Application Cluster	us.notify	Updated
bdmmapping	incident1.2	Added

**Table 4 Added and updated objects in Service Manager 9.30.001 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
dbdict	bdmmapping	Updated
dbdict	info	Updated
dbdict	svcCatalog	Updated
dbdict	svcCatLanguage	Updated
dbdict	svcCatJournalUpdate	Updated
dbdict	svcCatOperatorList	Updated
dbdict	svcInteractionInbox	Updated
dbdict	SYSATTACHMENTS	Updated
displayoption	cc.edit.incident_resubmit	Added
displayoption	cm.view.display_reject	Updated
displayoption	svcCat.display.catalog_cancel_2	Updated
displayoption	svcCat.display.checkout_resubmit	Added
displayoption	svcCat.display.checkout_resubmit_1	Added
displayoption	svcCat.display.checkout_return	Updated
displayoption	svcCat.display.checkout_return_1	Updated
displayoption	svcCat.display.checkout_submit	Updated
displayoption	svcCat.display.checkout_submit_1	Updated
extaccess	InteractionInboxServiceCatalogAPI	Updated
extaccess	OperatorsServiceCatalogAPI	Updated
extaccess	SvcCatJournalUpdateServiceCatalogAPI	Updated
format	bdmmapping.gen	Updated
format	ess.SD.update.browseen	Updated
format	info.company.gen	Updated

**Table 4 Added and updated objects in Service Manager 9.30.001 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
format	svcCatalog.checkouten	Updated
format	upgrade.historyen	Added
help	closed.updatepmenvNULLpm.profile.gen	Added
help	db.complexpmenvNULLpm.profile.gen	Added
help	db.templatepmenvNULLpm.profile.gen	Added
help	massclosepmenvNULLpm.profile.gen	Added
help	modifyTemplatepmenvNULLpm.profile.gen	Added
help	prob.mgmt.candidatepmenvNULLpm.profile.gen	Added
help	schedule.batchsizeinfoNULLNULLen	Added
joindefs	joinItemCountDisplay	Updated
joindefs	joinsvcDisplay	Updated
menu	ESSSM	Updated
menu	ESSSM-Approval	Updated
Process	cc.search	Updated
Process	cm.close	Updated
Process	cm.ok	Updated
Process	cm.reopen	Updated
Process	ess.catalog.request	Added
Process	prepare.resubmit	Added
Process	svc.add.cart	Updated
Process	svc.add.cart.open	Updated
Process	svcCat.new.refresh.children.type	Added

**Table 4 Added and updated objects in Service Manager 9.30.001 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
Process	svcCat.new.subbundle	Updated
Process	svcCat.new.subitem	Updated
Process	svcCat.newsubcat	Updated
scmessage	enmysm7	Updated
scmessage	enSvcCatAPI179	Added
scmessage	enSvcCatAPI180	Added
ScriptLibrary	BasicDAO	Updated
ScriptLibrary	BDM_Mapping	Updated
ScriptLibrary	BDM_Mapping_Config	Updated
ScriptLibrary	BDM_Mapping_MetaInfo	Updated
ScriptLibrary	BDM_SM	Updated
ScriptLibrary	context	Updated
ScriptLibrary	DataTypeConst	Updated
ScriptLibrary	IncidentDAO	Updated
ScriptLibrary	KMCollection_Update	Updated
ScriptLibrary	KMCollection_Update_Triggers	Updated
ScriptLibrary	KMSearch	Updated
ScriptLibrary	KMUtils	Updated
ScriptLibrary	Problem_Library_kmprocesslibcriteria	Updated
ScriptLibrary	rtecallUtil	Added
ScriptLibrary	ScAPI_AddBundleToCart	Updated
ScriptLibrary	ScAPI_CartItem	Updated
ScriptLibrary	ScAPI_RAD	Updated

**Table 4 Added and updated objects in Service Manager 9.30.001 (cont'd)**

<b>Object Type</b>	<b>Object Name</b>	<b>Result</b>
ScriptLibrary	ScAPI_svcCatalog_DiffSync	Updated
ScriptLibrary	ScAPI_svcCatOperator	Updated
ScriptLibrary	ScAPI_UpdateCartItem	Updated
ScriptLibrary	ScAPI_WSInterface_Interaction_Inbox	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogDetail	Updated
ScriptLibrary	ScAPI_WSInterface_svcCatalogGather	Updated
ScriptLibrary	SMOOWFlowLink	Updated
ScriptLibrary	svcCatalogMix	Added
ScriptLibrary	svcCatalogMixTrigger	Added
ScriptLibrary	Template	Updated
ScriptLibrary	urlCreator	Updated
States	im.browse	Updated
States	sm.open	Updated
States	sm.view	Updated
triggers	DiffSync-svcDisplay-6	Added
triggers	Mixed-add	Added
triggers	Mixed-delete	Added
triggers	Mixed-update	Added
triggers	trigger.before.add.ucmdb.id	Added
wizard	Comment for Editing a cart	Updated
wizard	Comment for Resubmit request	Added
wizard	SMOO-Execute OO Flow(1)	Updated

