

HP Connect-It

Software Version: 9.50

Release Notes

Document Release Date: September 2012

Software Release Date: September 2012



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Documentation Updates

The first page of this release notes document contains the following identifying information:

- Version number, which indicates the software version.
- Publish date, which changes each time the document is updated.

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Updates and Enhancements

This version of Connect-It provides the following updates and enhancements:

Features and enhancements

- **Support for the following operating systems:**
 - Windows 2003 R2
 - Window 7 sp1
- **New Connectors**
 - New REST Connector
 - Cloud Service Automation (CSA) Connector
- **Cloud/SaaS Foundation**
 - Extend SOAP support
 - SM Web Service Connector refactor
- **Enterprise Readiness**
 - Expose new API support delta-fetch
 - MS SQL new data types
- **Improve Usability**
 - Document improvements (CR/ER)
 - Connector GUI/tool-tips
- **Renamed Connectors**
 - From "Web Service Connector" to "SOAP Connector"
 - From "REST Connector" to "REST(Deprecated) Connector"

New support for connectors

- **HP Asset Manager Connectors**
Now supports version 9.31
- **HP Discovery and Dependency Mapping Inventory (DDMi) Connector**
Now supports version 9.32
- **HP Network Node Manager i-series Web Service Connector**
Now supports version 9.2
- **HP Project and Portfolio Management Center (PPM) Connector**
Now supports version 9.2
- **HP ServiceCenter/Service Manager Web Service Connector**
Now supports SOAP 1.2
- **SOAP(previously Web Service) Connector**
Now supports more performance tuning settings.
- **Microsoft SCCM connectors**
Now supports SCCM version 2012
- **JMS for IBM WebSphere MQ Connector**
Now supports MQ 7.x with MQMD properties
- **Database Connector**
Now supports SQL Server 2012 R2

New Scenarios

Below are new scenarios for Connect-It 9.50:

- **Client Automation Connector**
 - hpovcm\im81am93\imac.scn
 - hpovcm\im81am93\imac-se.scn
 - hpovcm\im81am93\imac-swnorm.scn
 - hpovcm\im81am93\imac-usage.scn
- **Cloud Service Automation Connector**
 - samples\csa3\csa-admin.scn
 - samples\csa3\csa-consumer.scn
- **REST Connector**
 - samples\rest-weather\google-weather.scn
 - samples\rest-weather\learn-xsd_initialize.scn
 - samples\rest-airport\airport-status.scn
 - samples\rest-airport\learn-xsd_initialize.scn
- **SCCM Connectors**
 - sms\sccm2007am93\sccmac-hw.scn
 - sms\sccm2007am93\sccmac-sw.scn
 - sms\sccm2007am93\sccmac-swnorm.scn

Fixed Defects and Enhancement Requests

| Bug Number | Summary |
|-------------|---|
| QCCR1E51936 | SSL Encryption for the Universal CMDB (Java) connector doesn't exist |
| QCCR1E61824 | Request Connect-It to support Websphere MQ 7.x |
| QCCR1E62177 | Removing the Reply-to email headers |
| QCCR1E64776 | Enhancement request: Service Manager Web Service connector SOAP 1.2 binding |
| QCCR1E67340 | PifGetItemCount() returns values of integer data type when the long data type is required |
| QCCR1E71214 | To add security header in SOAP message via the Web Service(SOAP) connector |
| QCCR1E72011 | Scheduler for the Inventory Manager connector does not process future dates correctly |
| QCCR1E72474 | Error occurs when the E-mail connector (fetching) is reading Email messages |
| QCCR1E72490 | The Connector Guide is confusing about the use of AQL for the Asset Manager connector and the use of brackets |
| QCCR1E72498 | The E-mail connector (fetching) can't parse email body if the charset parameter in body is empty |
| QCCR1E72508 | Missing links Asset Manager consumed documents |
| QCCR1E73454 | Missing DDMI 9.31 DB tables in Connect-It 9.30 |
| QCCR1E73458 | The "Created By" attribute is not populated |
| QCCR1E73507 | Error occurs when accessing Asset Manager WSDL from Connect-It |
| QCCR1E73510 | File error occurs when configuring in Connect-It Service Console |
| QCCR1E73518 | Error messages of Asset Manager API are not fully displayed |
| QCCR1E73553 | The Web Service connector fails to read SOAP response |
| QCCR1E73686 | The "Modify the relational model" process does not link collections properly to the parent |
| QCCR1E73693 | Requesting that the SM EventServices PDF document be included in the Connect-IT documentation |
| QCCR1E73735 | The bMissing field is incorrect for new installation |
| QCCR1E74152 | The LDAP connector can't use function PifNewQueryFromFmtName |
| QCCR1E74408 | Error occurs when using the Web Service Connector |

Release Notes

Chapter 5: Fixed Defects and Enhancement Requests

| Bug Number | Summary |
|-------------|---|
| QCCR1E74527 | Request of using the pagination feature on the Service Manager Web Service connector |
| QCCR1E74803 | Connect-It crashes when running an .exe file that prints some special characters |
| QCCR1E74869 | Windows error message appear when using SSL to post file |
| QCCR1E75790 | Error occurs when there are Oracle keywords such as "NAME" or "SIZE" in mapping |
| QCCR1E76033 | Error messages display in Service Manager log when running Connect-It scenarios |
| QCCR1E77235 | Items have bmissing set to '1' after the second scenario run |
| QCCR1E77699 | Request to provide MQ Message Descriptor Properties with the JMS MQ connector |
| QCCR1E77799 | The UCase function doesn't work with Cyrillic characters |
| QCCR1E77818 | File hangs when running the ovsc-setup.sh on RHEL 5 for SM - OM Outage Integration |
| QCCR1E77836 | The E-mail connector (fetching) fails to map the Priority field |
| QCCR1E78382 | Documentation in the Records cache section needs to be changed in the Performance guide |
| QCCR1E78417 | Request to have SM - OM Node Bank and Outage Integration work on Operations Manager for Linux (OML) the same as OMU for HP-UX/Solaris |
| QCCR1E78797 | Connect-It doesn't add quote characters around value |

Known Problems, Limitations, and Workarounds

- In Connect-It 9.50 for Linux, the default encoding for the Asset Manager connector is switched from ANSI to Unicode. As a consequence, this version is not compatible with Asset Manager 9.30 or previous versions, as the previous versions do not provide the Unicode support. Do not upgrade to Connect-It 9.50 if you are targeting Asset Manager 9.30 or earlier versions.
- Connect-It 9.50 for Linux does not support DB2.
- For ddmi93am93-parallel scenarios: `ddmiam.scn` and `ddmiam_norm.scn`

When running these scenarios, you may get such error: AssetCenter/Asset Manager' API error 12007: 'Field 'Model (Model)' in table 'Portfolio items (amPortfolio)' cannot be empty. Some scanned computers may not be created in AM due to such error. To avoid such error, you may run `ddmi93\ddmi93am93\ddmiam_hw.scn` before parallel scenarios (`ddmiam.scn/ddmiam_norm.scn`) or run non-parallel scenarios instead of parallel scenarios. This problem will be fixed in next release.

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