HP Network Node Manager iSPI Performance for Metrics Software

Software Version: 9.20

Deployment by Example



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Introduction

This white paper shows you a sample deployment of the NNM iSPI Performance for Metrics. This is a very simplified sample, but will give you a general idea of a procedure that you can follow. This paper will not show all of the variations available. Instead, it will give a very specific example. This paper assumes an understanding of the NNMi product.

This paper is targeted at the version 9.20 of the NNMi and iSPI Performance for Metrics though many of the concepts are applicable to previous releases.

Disclaimer

This example is done from within a test lab; some of the numbers are not representative of a real network. Sometimes nodes and interfaces are shown with inappropriate performance values. This is due to intentional misconfigurations of the nodes and interfaces.

Also, there are many ways to accomplish the same procedure with NNMi and NNM iSPI Performance for Metrics. This paper will show various procedures but they are usually not the only way to do a task.

Concepts and Definitions

What is the NNM iSPI Performance for Metrics?

It is a Smart Plug-in (iSPI) for the NNMi product. NNMi is principally a fault management tool. It alerts operators when there are faults on the network. NNMi does not have a lot of capability to monitor performance issues. With the addition of the NNM iSPI Performance for Metrics, the capability of the solution expands to include performance management. This includes threshold alerts, historical analysis, and presentation of data via reports including graphs and charts. Since it is a "plug-in," it works in conjunction with NNMi. The products are tightly coupled together. For example, all of the performance polling is done via the NNMi state poller service; the NNM iSPI Performance for Metrics does not poll any devices. However, the storage of the performance data is not done in NNMi. Most of the presentation of the performance data is not done by NNMi either.

What is the Network Performance Server?

The Network Performance Server (NPS) is a collection of pieces of software that are common among many of the iSPIs for NNMi. It consists of the database for storing the performance data and the Business Intelligence software for presenting the performance data to the user in the form of reports. The NNM iSPI Performance for Metrics uses NPS for its data storage and presentation capabilities as do other iSPIs. NPS uses Sybase for the database storage and Business Intelligence for the report generation and presentation. This document will refer to "NPS" and the "NNM iSPI Performance for Metrics" server interchangeably. They are the same server.

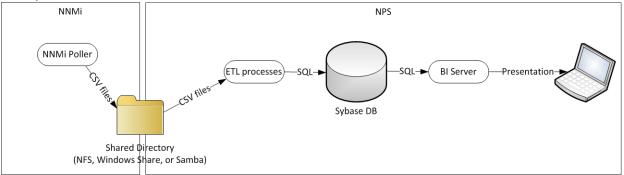
NPS is installed as a component of the NNM iSPI Performance for Metrics.

iSPI licensing is all enforced in NNMi rather than in NPS. All licenses are installed within NNMi.

Data Flow Pipeline Architecture

The flow of the performance date is shown in the image below. For the NNM iSPI Performance for Metrics, all performance polling is done via the NNMi poller. This data is written to Comma-Separated Values (CSV) files. The CSV files represent all of the performance information related to a "polling cycle." In addition, topology information is occasionally written in CSV files. If NPS is on a separate server, as it will be for this paper, a shared directory structure is established between NNMi and NPS. For our example, this will be on Linux using the Network File System (NFS) protocol. If NPS is on the same server as NNMi, the same directory structure is used by all files are local to both processes.

After the CSV files are released by NNMi for NPS to consume, NPS consumes the CSV files through a set of ETL processes. ETL stands for Extract, Transform, and Load. These processes read the CSV files and write the data into the database. With data in the database, reports can be run against the data. The BI Server uses data from the database to build reports and presents the data to the user. The reports can be interactive or can be stored for future reference or e-mailed.



There are some safeguards in place at various stages through this pipeline. The first one to note is that the NNMi poller does not write more than 1G (configurable) worth of CSV files if the files are not consumed. When this limit is reached, the NNMi poller stops generating CSV files and posts an error message in the incident browser. This might be due to a stoppage of the ETL processes or a broken NFS link. NNMi stops writing so that it won't use up all the disk storage.

Installation and Configuration

Server Preparation

This example uses a two-server solution—one server for NNMi and one server for the NNM iSPI Performance for Metrics. This is the preferred method over a single-server solution. It helps distribute the load better and facilitates easier separation of tasks and maintenance.

Make sure that you have adequate hardware for the software. Consult the "System and Device Support Matrix" document. Because the NNM iSPI Performance for Metrics can retain a lot of data, you must size your environment adequately for a good experience. The support matrix provides a table with disk space requirements based on the number of polled interfaces and polled components as well as the length of retention. Make sure that storage is sized appropriately. Also an important item, though not specified in the support matrix, is disk I/O speed. NPS is very disk I/O intensive and having a fast I/O is very important.

Recommended disk I/O: RAID 1+0 or 5/6 with write cache for a local disk or high performance SAN storage.

Installation

The first step is to install the software. You should look over all of the prerequisites for the installation. Especially look at the required libraries on Linux. This is a common problem. Because it is so common, this document will show the process for working through this (see Appendix B: Installation with Missing Libraries).

Begin the installation procedure by installing NNMi first. Nothing specific needs to be done for the NNM iSPI Performance for Metrics during the NNMi installation.

Next, install the NNM iSPI Performance for Metrics on a dedicated, standalone Linux server. At the end of the installation, the installer will run the Configuration Utility. Once you get this prompt, go to the NNMi management server and run /opt/OV/bin/nnmenableperfspi.ovpl. This script enables the NNM iSPI Performance for Metrics functionality on the NNMi management server, checks for licensing and configures some important items like file sharing.

The nnmenableperfspi.ovpl script asks if you want to install an evaluation license. Type Y (yes) for this. It is best to always type Y to this option even if an NNM iSPI Performance for Metrics license has already been installed.

```
# nnmenableperfspi.ovpl
nnmenableperfspi.ovpl[$$] -
Mon Apr 16 12:06:09 2012
```

```
Initialising...
Using OvInstallDir of </opt/OV>
Using iSPI Performance file location of
</var/opt/OV/shared/perfSpi/datafiles>
```

Enable NNM iSPI Performance, Network Performance Server

The following tasks need to be completed before performance reporting can begin.

1. Add additional URL Actions to the NNMi Actions menu

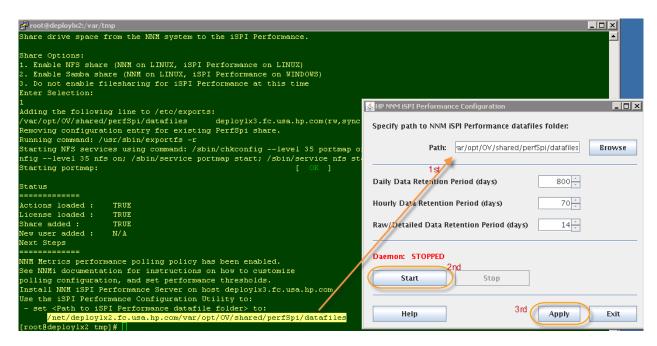
2. Share drive space between NNMi and the iSPI Performance

- If necessary, add a user account to the NNMi server operating system

3. Enable shared single-signon security between NNMi and iSPI Performance

Do you want to enable the iSPI Performance for Metrics evaluation license (Y/N)? (H = Help) \mathtt{Y}

In the command line console, the script shows the path for the shared directory of the CSV files. You must then copy this value from the command line console to the Configuration Utility as shown in this image below. After you copy the path, click Start to start the daemon, and then click Apply. Finally, click Exit.



Install License

You can install a license for NNMi and for NNM iSPI Performance for Metrics with the GUI or command line.

This example assumes that you received two license files. These are not supplied by default. You can create a small test setup using the Instant-On licenses that are provided during installation.

To install licenses specified in the iAdv.5000.perm.key (for NNMi) and PerfSPI.5000.perm.key file (for the NNM iSPI Performance for Metrics), run the following commands:

- nnmlicense.ovpl NNM -f iAdv.5000.perm.key
- nnmlicense.ovpl PerfSPI -f PerfSPI.5000.perm.key

Shared Directories

If you run the "df" command, you can see that there is an NFS mount between the NNM iSPI Performance for Metrics server and the NNMi management server. # df

Filesystem 1K-blocks Used Available Use% Mounted on deploy1x2.fc.usa.hp.com:/var/opt/OV/shared/perfSpi/datafiles 210667744 8016256 191777408 5% /net/deploy1x2.fc.usa.hp.com/var/opt/OV/shared/perfSpi/datafiles

If you go to this directory (from either server since it is shared), you can see that it has a few subdirectories. Each subdirectory has two subdirectories—final and working. # 1s -F extension/ metric/ nnm_details.xml* nps_baselinestate/ topoDump/

```
# ls -F metric/
final/ working/
```

While NNMi is polling devices during a polling cycle, it accumulates the results of each poll into the working subdirectory. The files are compressed CSV files. These files continue to grow during a polling cycle.

```
# ls metric/working/
ComponentMetrics_20120424104506352.csv.gz InterfaceMetrics_20120424104503566.csv.gz
```

Once the polling cycle has completed, NNMi releases the files to the NNM iSPI Performance for Metrics by closing the files and moving them into the final directory. The NNM iSPI Performance for Metrics will regularly look for files in the final directory. When the iSPI sees files there, it consumes them and removes them from the final directory.

Check that NNM iSPI Performance for Metrics is consuming data by simply looking for any file accumulation in the "final" directories. Note that a few files actually flow in the other direction (from NNM iSPI Performance for Metrics to NNMi). Also note that the final "group" directories (node groups and interface groups) are not completely emptied by the NNM iSPI Performance for Metrics. One file of each group type stays in the directory.

Checking Performance Polling

If you want to make sure that NNMi is polling the performance data, an easy method is to do a status poll of a router from the NNMi console and look for any performance policies like the one shown below.

This indicates that performance metrics are being polled on the router.

	Interface LAN 16.78.56.77	Performance Moni	toring (Etherlike	SNMP v2 & v3)			
	-	Target Respondi	.ng: true, Poll Suc	cessful: true, P	oll Duration: 49 mSe	ec	
sysUpTim	e 2869504454						
						FCSLANErrorCountRate	
1		-					
Fa0/1	697191487	33815746	0	0	0	10	0
V1133	43098894	34152195	1 0	100	0	1 0	0
Fa0/0	343227590	58796113	1 0	0	0	0	0
V141	0	47728	0	100	0	1 0	0
Fa2/0	90966886	1105396	0	0	3224	1 0	0
Fa2/8	2657817	0	0	0	0	10	17
V1136	0	47728	0	100	0	1 0	0
V1134	38827245	34485461	0	100	0	10	0
V136	0	47728	0	100	0	1 0	0
Fa2/6	479197	0	2	0	0	1 0	0
V1137	393065928	39003865	0	100	0	10	0
Fa1/1	20375641	33995858	0	0	0	1 0	0
V139	0	47728	10	100	0	1 0	0
V1149	0	47728	0	100	0	1 0	0
Fa1/0	997361306	70210351	0	1 0	10	0	10

Extend Performance Polling

By default, NNMi polls the performance data from all routers with out-of-the-box settings. To see this, in the NNMi console, click Configuration -> Monitoring -> Monitoring Configuration...

zonngoranon					
🚺 Network Node Manager					
File View Tools Actions Help					
👌 Incident Management	× Nodes >				
🔥 Topology Maps	* 🖉 📑	6 🖪	l 🔊 🖗 🖌		
Monitoring	✓ Status	Devic	Name 🔺	System Location	Device Profile
	× 📀		access-server-2	building 6 Annex North	cisco2621XM
	* 📀	‡	accsw1	building 6 Annex North	cisco2621
	* 📀		cisco2522	5U E CPU RM	cisco2522
4 Integration Module Configuration	∗ 📀	‡	cisco2k1	building 6 Annex North	cisco2621
➢ Configuration	* 📀	‡	cisco4k1	"back of car"	cisco4500
📑 Communication Configuration	0	‡	cisco4k2	5 upper east compute	cisco4500
🛨 🧰 Discovery	4	1	cisco6509-loop0	building 6 North LIT LA	ciscocat6509
Configuration	۸	豑	core6509-1	building 6 Annex North	ciscocat6509
Custom Poller Configuration	A	1	core6509-2	building 5 parking lot n	ciscocat6509
🛨 🧰 Incidents	0	1	dc6509-1	building 6 Annex North	ciscocat6509
📑 Status Configuration	Updated: 4/16	6/12 12:3	38:09 PM		
📑 Global Network Management	Analysis				
\pm 🧰 User Interface	Summary g	3			
🗄 🧰 Security					
🛨 🧰 MIBs			No Objects Sele	cted	
🛅 Device Profiles					

You can see the columns specific to performance polling.

Global Control	Interface S	Lettings Node Settings C	efaut S	lettings														
disabled, previous device state and status values remain ichanged. See Help Using the Monitoring Configuration																		
torm.	When my	tiple settings and defined, N	(// app)	ks them a	according to th	e Ordering nu	nber (lowest no	mber firat)										
Enable State Poling 📴		0 ×						_					_	10 0	1-40	(4	0 0	F
If you do not select Enable State Polling above, NUM deables montering for the following sheet bases and meets the previous states for each. Enable Card Polling Enable Rose Component Polling	Orden	Name	SNMF Pollin	Addres	IPAddress	Enable Interface Fault Polling	Enable Node Component Fault Polling	Enable Node Component Performanc Polling	Interfac		Enable Interface Performanc Polling	Enable DSx Interface Performance Polling	Enable SONET Interface Performanc Polling	ATM Interface Perform	Frame Relay Interface Perform	Enabl Ena Numt Ent of Chi intert Tim (iftlur (en Pollin Pol	bl Notes ity in ie tl.	
Enable Router	100 🤇	Routers	~	~	2	~	~	~	-	-	~	~	~	2	2	12 2	includes nodes whi	ch de i
Redundancy Group 😡 Poling	200	Networking Infrastructure I	*	~	-	~	*				-	*			5		Networking Infrastr	ucture
	300	Microsoft Windows System	*	*	-	*			×.	181	*	-0	e:	-			Any system running) Micro
INNI monitors each discovered interface according to the	400	Non-SNMP Devices	*	*	~	~	*		4			*(Nodes which have	never
first matching configuration setting (most-specific to least- specific, lotertace, Node, Default). See telp Using the Monitoring Configuration form.																		

If you want to extend performance polling, select the checkboxes in the Monitoring Configuration form for existing groups or you can create new groups. Here is an example of a newly created interface group based on custom attributes.

Interface Groups 💫 Interface Group * 🔪	
🗵 📴 🖺 🎦 Save and Close 🥰 🗙 Delete Interface Grou	p 🖴
▼ Basics	ifType Filters Additional Filters
* Name Vital Perf Interfaces	•
Add to View Filter List Node Group Notes	When using the like or not like operators, use an * (asterisk) to match zero or more characters in a string and a ? (question mark) to match exactly one character in a string. To create an inclusive IP address range, use the between operator. Valid example: ipAddress between 10.10.1.1 AND 10.10.1.255 For more information, click here.
	Filter Editor Attribute Operator Value
You can filter Interface Groups using ifFype Filters and Additional Filters. If you use both ifType Filter and the Additional Filters, Interfaces must match at least one ifType Filter and the Additional Filters specifications to belong to this Interface Group. If you select a Node Group, the Interface must belong to a Node that is a member of that Node Group. See Help → Using the Interface Group form. To test your Interface Group definition, select File → Save, then Actions → Interface Group Details → Show Members (Include Child Groups). ▼ NNM iSPI Performance Used by NNM iSPI Performance for Metrics and NNM iSPI for Traffic.	ifAlias I= Append Insert Replace Append Replace Append Append Append AnD AND EXISTS CostomAttrName = Vital EXISTS CostomAttrName = 1 CostomAttrName = 1<!--</th-->
Add to Filter List	Filter String (EXISTS (customAttrName = Vital) AND EXISTS (customAttrValue = 1))
Analysis - Interface Group Summary : Vital Perf Interfaces - Add to View	Filter List: true Add to Filter List: false

This group could be used to govern performance polling for member interfaces. Note that you also must select the "Add to Filter List" checkbox in order for this group to appear in the NNM iSPI Performance for Metrics filtering forms.

You can enhance enhance the polling of these interfaces to include fault and performance polling by selecting the Performance Polling checkboxes in the monitoring configuration as shown below. It might be important to set the Ordering to a lower number (higher priority) than the existing interface groups. In this example, monitoring of unconnected interfaces is chosen. This enables you to make sure that NNMi polls performance data from all interfaces that are members of this interface group.

Interface Settings * >												
🖙 📔 🎦 💾 Savea	and Close 🛛 🤪 💢 Delete Interface Settings											
(i) Changes are not com	nmitted until the top-level form is saved!											
Basics		1	Threshold S	ettings	s Bas	eline Settings						
* Ordering	50		•									
* Interface Group	Vital Perf Interfaces 📼 🗊 💌		If the option			erformance for M	letrics is e	nabled, set f	the low an	d high values t	to determine	e Interface
			* -		C	×		0-0	of 0			3 🖃
-	1		Monitor	_ 1	•	Threshold	High	High	Low	Low Value		
ICMP Fault Monitoring Enable IPAddress Fault			Attribut			Setting Type	Value	Value Rearm	Value	Lott Fully	o nourm	
Polling								Realin				_
SNMP Fault Monitoring												
Enable Interface Fault Polling												
* Fault Polling Interval	5.00 Minutes -											
 SNMP Performance Monito 	pring											
Configuration for the optiona	al NNM iSPI Performance for Metrics.											
LAN Performance Monitorin	Ia											
Enable Interface												
Performance Polling												
WAN Performance Monitoria Enable DSx Interface	ng											
Performance Polling Enable SONET Interface												
Performance Polling												
Enable ATM Interface Performance Polling												
Enable Frame Relay Interface Performance												
Polling												
Performance Polling	5.00 Minutes -											
Interval												
 Extend the Scope of Polling 	g Beyond Connected Interfaces											
	nterfaces are polled. These settings extend ces. It is recommended to use them with											
	ips. See Help \rightarrow Using the Monitoring											
-												
Poll Unconnected Interfaces												
Poll Interfaces Hosting IP Addresses							Total) Salact	ad: 0	Eitter: OFF	Auto rafe	ach: OFF
							Total: () Selecte		Filter: OFF	Auto refr	esn: UFF
Analysis												

It is important to synchronize the Interface Group to the NNM iSPI Performance for Metrics. NNMi will do this automatically in time. If you want to speed this along, select Actions -> HP NNM iSPI Performances -> Sync Interface and Node Groups.

🧑 Network No	ode Manager						
File View Tools	Actions Help						
A Incident Managem	🏠 Maps	•	e Groups 🔌 li	nterfac	e Group 〉 Interfa	ces	
A Topology Maps	🗓 Graphs	•		1.10			
FFF Tobology maps	Polling	•					
Monitoring	Configuration Details	\$ ▶	Admi	Opera	Hosted On Node	ifName	ifType
Troubleshooting	Custom Attributes	+	0	8	wanrouter-1	Fa0/0/15	ethernetCsn
1 Inventory	Management Mode	•		0		Fa2/0	ethernetCsn
Management Mod	HP NNM iSPI Perforn	nance 🕨	Reporting	- Repo	rt Menu		
lncident Browsing		<u> </u>			nd Node Groups	Fa2/8	ethernetCsr
🐗 Integration Module	e Configuration 🛛 🛠						
Configuration	*						
🗄 🗀 Discovery	•	4					
🖃 🗁 Monitoring							
📑 Monitoring	Configuration	Update	d: 4/20/12 12:5	5:58 PI	4		
📑 Custom Po	oller Configuration.	Analys	is				

The node and interface groups should be synchronized within five minutes.

Launching NNM iSPI Performance for Metrics

To access the NNM iSPI Performance for Metrics views, select Action -> HP NNM iSPI Performance. There are three choices:

- Reporting Report Menu: This is the main menu to the BI Server reporting.
- Synch Interfaces and Node Groups: This is a tool to speed up the synchronization when you make a change on NNMi that you want to push to the NNM iSPI Performance for Metrics quickly.
- Performance Troubleshooting: This is a quick graphing utility; it is only available if you have an Interface, Node, or L2 Connection selected.

Metwork Noc	le Manager				1
File View Tools	Actions Help				
A Incident Managem	🍟 Maps	۲			
Topology Maps	Graphs	۲	🔊 🧳 🗙		
	Node Access	۲			
Monitoring	Polling	۲	me 🔺	System Location	Device
Troubleshooting	Configuration Details	۲	cess-server-2	building 6 Annex Nort	cisco26
Inventory	MIB Information	۲		banang er anter ter	
	Node Group Membership	۲	csw1	building 6 Annex Nort	cisco2621
m Nodes	Custom Attributes	×	co2522	5U E CPU RM	cisco252
Interfaces	Contraction Contractica Con			0020.014	~
IP Addresses	Management Mode	F	co2k1	building 6 North LIT lal	cisco2621
	HP NNM iSPI Performance	×	Reporting - Rep	ort Menu	cisco4500
SNMP Agents	🐉 Run Diagnostics (iSPI NET only) (Evaluation)		Sync Interface	and Node Groups	
IP Subnets	Show Attached End Nodes		Performance Tr	oubleshooting te	cisco4500
T VLANs	🔺 👪	cis	co6509-loop0	building 6 North LIT LA	ciscocat
			and the state	and the second second	and the second

Quick Performance Troubleshooting

In addition to the BI reporting tool, the NNM iSPI Performance for Metrics provides you with the Performance Troubleshooting tool. It is meant to complement the BI reporting tool. This tool helps you get a quick idea of performance issues on nodes, interfaces, and connections.

If you click on a node, an interface, or an L2 Connection in the NNMi console, and then select the Performance tab in the Analysis pane, you see a quick graph of performance data pertinent to that object. You can also click on an incident and view the graph in the Analysis pane.

Graphs are built with 24 hours' data except for incidents. For incidents, the graph represents two hours of data—one hour before and one hour after the incident occurred.

Note: Adobe Flash is required to use this feature and must be installed on the client.

Even though this graphing utility runs within the NNMi console, the data is fetched from the NNM iSPI Performance for Metrics database.

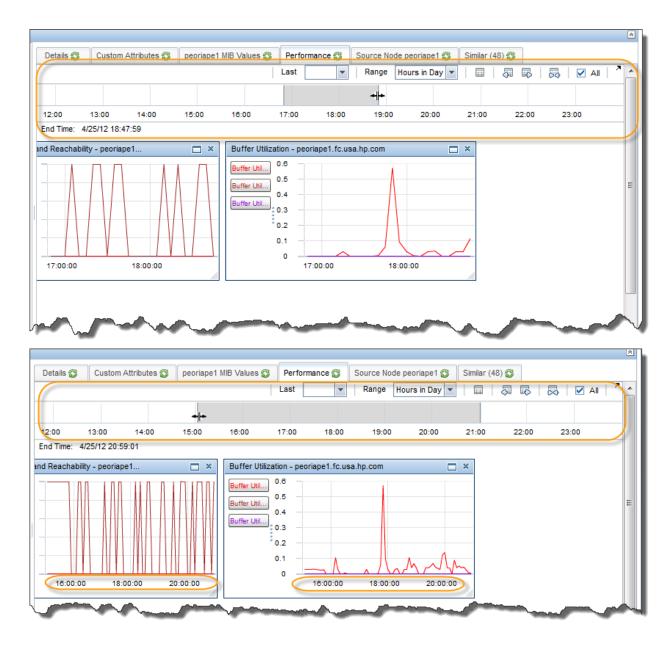
	8 6	🔊 💎 🗙						Rout	ers	- 10	1 - 11 of 53	3
itus	Devic	Name 🔺	System Location	Device Profile	Agen	Status Last Modified	Notes					
		access-server-2	building 6 Annex Nort	cisco2621XM	~	Apr 16, 2012 10:05:46 AM						
		accsw1	building 6 Annex Nort	cisco2621	~	Apr 16, 2012 10:06:03 AM						
		cisco2522	5U E CPU RM	cisco2522	~	Apr 18, 2012 12:46:27 AM						
		cisco2k1	building 6 North LIT lat	cisco2621	~	Apr 24, 2012 11:40:55 AM						
		cisco4k1	"back of car"	cisco4500	~	Apr 24, 2012 11:44:35 AM						
		cisco4k2	5 upper east compute	cisco4500	~	Apr 16, 2012 10:05:55 AM						
	1	cisco6509-loop0	building 6 North LIT LA	ciscocat6509	~	Apr 25, 2012 10:40:07 AM						
	髓	core6509-1	building 6 Annex Nort	ciscocat6509	~	Apr 17, 2012 11:06:44 AM						
	å	core6509-2	building 5 parking lot n	ciscocat6509	~	Apr 16, 2012 10:07:25 AM						
	å	dc6509-1	building 6 Annex North	ciscocat6509	~	Apr 17, 2012 11:05:32 AM						
	諸	dc6509-2	building 6 Annex North	ciscocat6509	~	Apr 16, 2012 10:05:44 AM						
ated: 4/20	6/12 04:3	6:50 PM				Total: 53	Selected: 1		Filter: C	N		
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tname		core6509-2.fc.us	a.hp.com		CPU and I	Memory utilization - core6509)	<u> </u>	-	Exception Rate - c	ore6509	
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evei	Prior	Lifec	Last Occurrence-Ti	Assigned To	Source Node	Source Obje	t C	atec	Famil	Origiı	Corre	Message			Notes		
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3	5.	Q	4/25/12 7:20:48 PM		vwanrouter-1	vwanrouter-1	4	*	1	۰	₽ <u>₩</u> 4	Node Down					
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3	5 🔒	Q	4/25/12 6:47:44 PM		peoriape1	peoriape1	4	*	Ŀ	۰	₽ <u>⊼</u> 4	Node Down					
3	5 🖵	Q	4/25/12 6:28:05 PM		peoriape1	peoriape1	4	*	1	•	₽ <u>₩</u> 4	Node Down					
3	5 🔒	ନ୍ଦ (4/25/12 5:47:59 PM		peoriape1	peoriape1	4	×	Ŀ	5	₽ <u>⊼</u> 4	Node Down					
3	5 🔒	R	4/25/12 5:33:29 PM		napervillepe1	VI70	4	*		۰	Þ <u>4</u> 4	Interface Down					
3	5	Q	4/25/12 5:32:42 PM		peoriape1	peoriape1	4	*		1	₽ <u>₩</u> 4	Node Down					
	5 🔒	5	4/25/12 5:31:49 PM		napervillepe1	napervillepe1	4	*	(ji)	1	(i)	Card(s) One-Port Fast	Ether	rnet High Speed WA	4		
`	- 11	Я	405/40 5-04-40 PM					а.	E	₩a	()	0		00TV F#0			
odate	d: 4/20	6/12 05:0	15:35 PM					Tota	l: 77			Selected: 1		Filte	er: ON		Auto refresh: 0
nalys	is																
ncide	nt Sur	nmary : N	lodeDown 😅			Det	ils 🙄	Cu	istom A	Attribute	s 🙄	peoriape1 MIB Values	3	Performance 🙄	Source Node peoriape	1 🥵 Similar (48) 🚱	
Perfo	rmanc	e Data	Thu Apr 26 17:05:	37 MDT 2012									_				
less	-		Node Down				_	mory u	utilizatio	on - peo	riape1		×		ry Exception Rate - peori	ape1 🗖	
Sever ifect	nty /cle St	ata	Critical Closed			CPUI		1						CPU Util2			Node Hea
	Active	uto	false			Memo	ry U	0.8		٨	Λ		T	Memory U 8	0 -		Node Ava 0.8
	e Obie	ect	peoriape1 (Node)					0.6		A	+			6	0		0.6
							-	0.4					+	4	0		0.4
								0.2		\square	/\	XX / I	\mathbb{H}	2	0		0.2
								0		11			Λ		0		
			This time is o and after the in					(17:0	0:00		18:00:00			17:00:00	18:00:00	

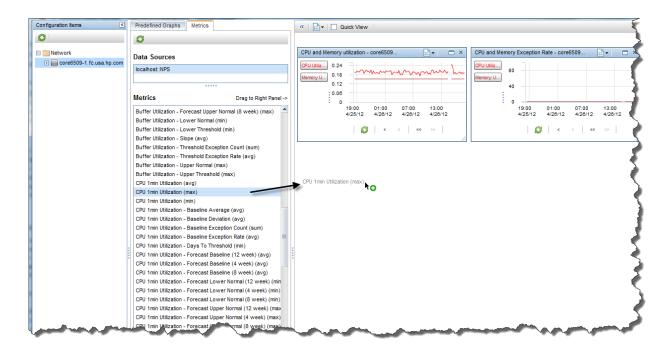
You can alter the time range from within the Performance analysis tab. If you look at the upper right corner of the space, you can see a small arrow. Click the arrow.



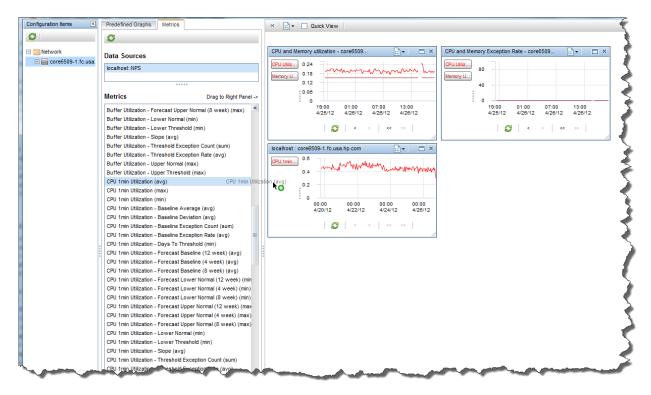
Then you will see time controls at the top of the analysis pane. You can make whatever changes you want and the graphs will reflect the change.



If you want a richer troubleshooting experience, you can launch the Performance Troubleshooting tool in the standalone mode. Select the node, and then click Action -> HP NNM iSPI Performance -> Performance Troubleshooting. This will launch the tool in a separate browser window. From here, you can choose the Metrics tab at the top and choose any metric you like. Simply click on the metric and drag it over to the right pane.



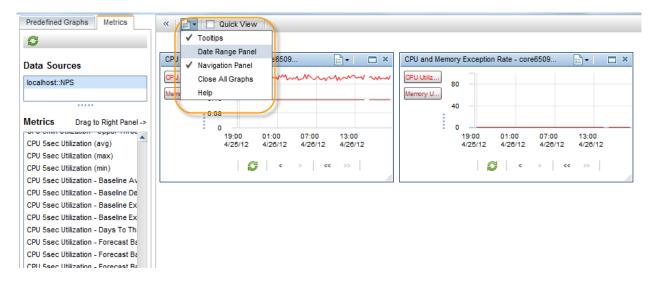
You can drag multiple metrics onto the same graph if you like.



You can even mix different metrics into the same collection of graphs in the right pane. You can expand the node to see the interfaces and select an interface of your choice. Then you can select the Utilization In (max) metric and drag that to the right pane. Now you have a collection of graphs for both node components as well as interfaces.



There are various other controls available at the top of this tool.



Threshold Alerts

All performance-based alerts are configured on the NNMi management server. Here is an example:

Suppose you want to generate an alert when CPU on a router is at or above 90% utilization.

1. First go to the NNMi Configuration workspace, choose Monitoring Configuration and double-click on the Routers node group.



- 2. Choose the Threshold Settings tab and click on the * icon.
- 3. Choose Count Based Threshold Settings. (See the NNMi online help for details on different types of threshold settings.)

de Settings Image: Save and Close Image: Sa	s [×	
Basics Ordering 100 Node Group Routers Enable SNMP Polling on Node Fault Monitoring Enable Management Address Polling Enable IPAddress Fault Polling Enable Interface Fault Polling Enable Interface Fault Polling Enable Card Fault Polling Enable Card Fault Polling Enable Note Component Fault Polling			hreshold Settings Heshold Settings Heshold Setting Count Based Threshold Setting Thre Based Threshold Setting Yppe Value Value Rearm Value

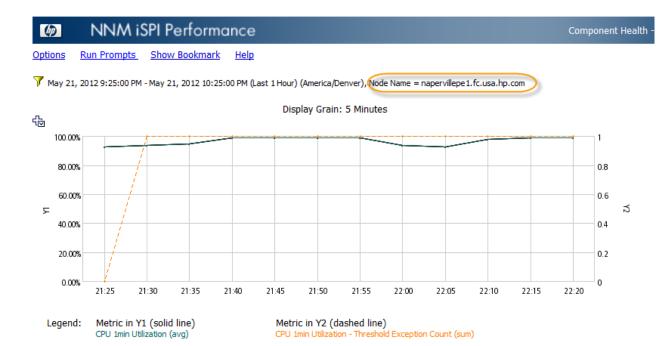
- 4. Select the Monitored Object to be CPU 1 Min Utilization. Set the High Value to 90, the rearm value to 85, and the count to 1.
- 5. Click Save and Close. You need not set the Low values because a low value of zero effectively disables the low threshold.

🗎 🎁 🎒 🦉 Save	e and Close 💢 🗶 Delete Count Based Thresh	old Setting 📔 🔛
(i) Changes are not c	ommitted until the top-level form is saved!	
Basics		•
ormal range of that beha	vior you want to monitor. Then define the vior for Interfaces in this monitored group of 1 the Threshold Settings form for more	
Monitored Attribute	CPU 1Min Utilization	(
High Value	90	
High Value Rearm	85	
High Trigger Count	1	
Low Value	0	
Low Value Rearm	5	(
Low Trigger Count	1	

When a router has a CPU at or above 90%, you will receive an incident in the browser as shown here.

View Tools Actions Help														
Incident Management	*	Open	Key Inc	idents	>									
Open Key Incidents	1	2	1	6	l 🔊 🦻 🗙	E							Last Week 👻 <em< th=""><th>npty Gr</th></em<>	npty Gr
m Unassigned Open Key Incidents	П	Seve	el Prio	Lifec	Last Occurrence-Ti	Assigned To	Source Node	Source Object	Categ	Famil	Origi	Corre	Message No	otes
m My Open Incidents		8	5	5	5/21/12 9:31:01 PM		napervillepe1	CPU		1	1	₩.	CPU on napervillepe1 utilization is too high	
	Ш	$\mathbf{\Delta}$	5	5	5/20/12 5:34:32 AM		ntc6kgw1	172.20.1.1	*	200 200	1	<u>kä</u> 4	Primary device in Router Redundancy Group sw	
			5	5	5/19/12 12:21:03 PM		vwanrouter-1	10.100.100.1	*	1	1	1	Primary device in Router Redundancy Group sw	
			5	5	5/19/12 1:50:48 AM		vwanrouter-1	10.100.100.1	*	N 100	1	₩ a	Primary device in Router Redundancy Group sw	
		8	5	5	5/18/12 8:17:04 PM		peoriape1	VI24	*	.	۳.	₽ <u>₹</u> 4	Interface Down	

With this incident selected, you can launch to the NNM iSPI Performance for Metrics GUI and run a report for the node showing the CPU and the threshold exception count. A "threshold incident" in NNMi corresponds to a "threshold exception" in the NNM iSPI Performance for Metrics. In this particular case, the CPU was previously running higher than 90% but the breach obviously did not occur until after the threshold was configured.



Time	CPU 1min Utilization (avg)	CPU 1min Utilization Threshold Exception Count (sum)
May 21, 2012 9:25:00 PM	93.00%	0
May 21, 2012 9:30:00 PM	94.00%	1
May 21, 2012 9:35:00 PM	95.00%	1
May 21, 2012 9:40:00 PM	99.00%	1
May 21, 2012 9:45:00 PM	99.00%	1
May 21, 2012 9:50:00 PM	99.00%	1
May 21, 2012 9:55:00 PM	99.00%	1
May 21, 2012 10:00:00 PM	94.00%	1
May 21, 2012 10:05:00 PM	93.00%	1
May 21, 2012 10:10:00 PM	98.00%	1
May 21, 2012 10:15:00 PM	99.00%	1
May 21, 2012 10:20:00 PM	99.00%	1

Generated at : 10:32:46 PM (Server Time)

Reporting

To access the NNM iSPI Performance for Metrics views, select Action -> HP NNM iSPI Performance from the NNMi console. If you have a node or interface selected, the scope of the reports will be isolated to just that object.

The primary workspace for interface and component reports is the Reports workspace.

	_
Current Status	*
User: ksmith	
Path: Interface_Health	
Report:	
Status: Ready	
Filter: Unset	
	×
Preferences	
Reports	*
Refresh	
🐨 💼 Quicklaunch ReportViews	-
- Contraction Report News	
E Component_Health	
\pm 🧰 FrameRelayPvc_Health	
📧 🚞 Interface_Health	
🛞 🛅 Self Monitoring (admin users only)	
\pm 🧰 User Groups	
All_ExtensionPacks	
🛅 My Folders	
	*
Report History	
Topology Filter	*
Time Control	*
	*
BI Server	
Cross Launching	∻

Quicklaunch ReportViews Folder

The top folder—Quicklaunch ReportViews—is a set of reports that have pre-selected options for easy running of the reports. For example, click Top Node CPU% to view the following report:

current Status							🕒 Keer	o this version 🔻 📔 🖡
User: ksmith	MNM iSPI Perf	ormance		Ca	mponent Hea	ith - Compon	entMetrics - 1	
Path: Component_Health/ComponentMetrics Report: Top Node CPU%	Options Run Prompts Show Boo	<u>kmark</u> <u>Help</u>						
Status: Ready Filter: Unset	May 11, 2012 1:40:00 PM - May 11, 201	12 2:40:00 PM (La	st 1 Hour) (Serv	/er Time)				
3	Grouped by: Qualified Component	Name						
eferences		Nume						
aports	Rank Qualified Component Name	CPU 1min	CPU 1min	CPU 1min	CPU 5min	CPU 5min	CPU 5min	Bar Chart for CPU
Refresh	n	Utilization (max)	Utilization (avg)	Utilization (min)	Utilization (max)	Utilization (avg)	Utilization (min)	1min Utilization (max)
	1 CPU on	99.00%	99.00%	99.00%	99.00%	99.00%	99.00%	
Quicklaunch ReportViews	(peoriape1.fc.usa.hp.com) 2 CPU on	99.00%	92.00%	84.00%	98.00%	91.42%	85.00%	
Availability & Response for Nodes	2 <u>CPU on</u> (napervillepe 1.fc.usa.hp.com)	99.00%	92.00%	04.00%	98.00%	91.42%	65.00%	
Capacity Planning on Node CPU% Executive for Interfaces	3 <u>CPU of Routing Processor 5 on</u> (cisco6509-loop0.fc.usa.hp.com)	98.00%	97.58%	96.00%	98.00%	97.42%	96.00%	
Headline for Interfaces	4 CPU on (vwan-switch-	89.00%	37.58%	21.00%	56.00%	34.33%	21.00%	
Headline for Nodes	3.fc.usa.hp.com)							
Most Changed Exceptions for Nodes	5 <u>CPU on</u> (core6509-2.fc.usa.hp.com)	61.00%	49.92%	42.00%	52.00%	49.42%	47.00%	
Overview for Nodes	6 CPU on (internet-switch-	58.00%	54.92%	54.00%	57.00%	55.08%	54.00%	
Overview for Nodes - Business Hrs	2.fc.usa.hp.com)							
Response Baseline Sleeve for Nodes 🚌	<u>7</u> <u>NPE400 0 on</u> (lab-a.fc.usa.hp.com)	53.00%	41.92%	37.00%	47.00%	39.50%	37.00%	
Throughput Calendar for Interfaces	8 CPU on (c3524xl.fc.usa.hp.com)	47.00%	46.08%	45.00%	47.00%	46.17%	45.00%	
Throughput Heat Chart for Interfaces	9 CPU on (peoriapr.fc.usa.hp.com)	47.00%	42.08%	39.00%	44.00%	41.75%	40.00%	
Top Interface Util%	10 CPU on (core6509-1.fc.usa.hp.com)	47.00%	37.17%	29.00%	39.00%	37.08%	34.00%	
Top Interface Util% Chart	(<u>coreosos-1:ic.usa.np.com)</u>							
Top Node CPU%		Details	for Top 10	Qualified Co	mponent N	ame		
Top Node CPU% Chart		Detaits		Quanneu co	inponent n	anne		
- 🗁 iSPI Metrics	100.00%					ed Element Na		
📧 🧰 AtmPvc_Health	T T	1	\sim				.fc.usa.hp.com) pe1.fc.usa.hp.co	
🛞 🧰 Component_Health	A 80.00%							o 6509-lo o p0.fc.usa
🛞 🛅 FrameRelayPvc_Health	5	\sim					h-3.fc.usa.hp.co 2.fc.usa.hp.com)	
📧 🧰 Interface_Health	0.00%	21			🔶 CPU	on (internet-sw	itch-2.fc.usa.hp.	
🗉 🛅 Self Monitoring (admin users only)						000 on (lab-a.f on (c3524xl.fc.		
+ 🗀 User Groups	E 40.00%	T	~~~~~~			on (peoriapr.fe		
	400.00 area area area area area area area ar				🔶 CPU	on (core6509-1	l.fc.usa.hp.com))
port History	20.00%							
pology Filter	0.00%							
e Control	13:40 13:45 13:50 13:55 1	4:00 14:05 14:10	0 14:15 14:20	14:25 14:30	4:35			
3	Concreted at a 2x49x14 DM (Concret	ima						
Server	Generated at : 2:48:14 PM (Server T	inie)						

If you want to see the pre-selected options, click Options. In this case, you can see that there are six metrics preselected and the report lists the Top 10 CPUs and they are grouped by Qualified Component Name.

				🔁 Keep this version 🔻		ö -
	NNM iSPI Performance		Component Health - ComponentMetrics	- Тор N		-
Hic	le Options Run Prompts Show Bookmark Help					
R	eport Options					
	Top / Bottom 'N' Top 10		Grouping by: Qualified Component Name			
	Select Metric(s):					
	CPU 1min Utilization (max)	<u> </u>	CPU 5min Utilization (max)		<u> </u>	
		<u> </u>	CPU 5min Utilization (avg)		<u> </u>	
_	CPU 1min Utilization (min)	<u>-</u> X7	CPU 5min Utilization (min)		- X 1	7
₽ `	Display Time Series Chart Yes	÷.]	Confirm Selec	tion	

You can experiment with changing these. If you make a change to the number of CPUs on the report (for instance, changing it from Top 10 to Top 25), the change will be reflected in the immediate report, but it will not be retained the next time you bring up this report view. Report Views have the options stored as part of the view.

iSPI Metrics Folder

This folder contains a collection of reports for each "report pack." The NNM iSPI Performance for Metrics provides four Report Packs—ATMPvc_Health, Component_Health, FrameRelayPvc_Health, and Interface_Health. There is a fifth report pack that can appear if you enable custom polling on NNMi and build corresponding report groups in NNMi.

It is important to note that these reports are not Report Views. There are default values for these reports but these defaults usually reflect the last selected value. These changes are actually stored as cookies in the browser. If you clear the cookies, the reports will revert to their original default values. The reports in the iSPI Metrics Folder are meant to be the primary workspace for interactive reporting.

Example

You want to interrogate the network to see what are the top 10 interfaces based on Utilization In. You are interested in Utilization Out as well.

To generate this report, begin by opening Interface_Health and choosing Top N. In this case, the defaults it uses are Volume and Utilization. You can see that reports are always sorted by the left-most column (Volume – Bytes (sum) in this case).

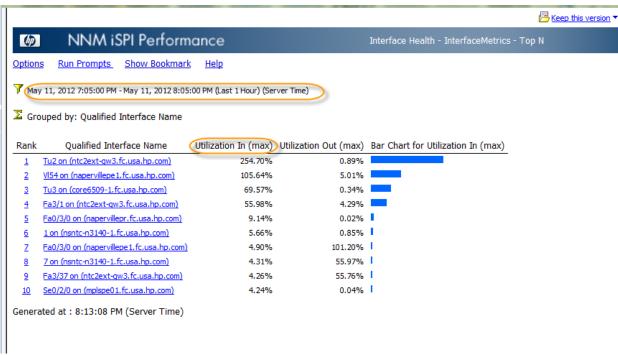
Current Status		
User: ksmith	MNM iSPI Performance	Interface Health - InterfaceMe
Path: Interface_Health/InterfaceMetrics Report: Top N Status: Ready Filter: Unset	Options Run Prompts Show Bookmark Help Y May 11, 2012 2:25:00 PM - May 11, 2012 3:25:00 PM (Last 1 Hour) (Server Time)	
Tillet. Utisel	May 11, 2012 2:25:00 PM - May 11, 2012 5:25:00 PM (Last 1 Hour) (Server Time)	
Preferences	∑ Grouped by: Qualified Interface Name	
Reports	Rank Qualified Interface Name Volume - Bytes Percent (sum)	of ALL for Volume - Utilization Bytes (sum) (avg)
	<u>1</u> <u>1 on (nsntc-n2840-6.fc.usa.hp.com)</u> 97,085,480,240	17.66% 20.63%
Component_Health	2 <u>1 on (nsntc-n2840-5.fc.usa.hp.com)</u> 78,131,517,360	14.21% 16.46%
E ComponentMetrics	3 VI54 on (napervillepe1.fc.usa.hp.com) 45,942,995,456	8.36% 97.35% 🗖
FrameRelayPvc_Health G > Interface_Health	4 <u>Fa0/3/0 on</u> (napervilepe1.fc.usa.hp.com) 45,424,011,776	8.26% 96.21%
- 🕞 InterfaceMetrics	5 <u>1 on (nsntc-n2840-7.fc.usa.hp.com)</u> 27,953,644,672	5.08% 5.32%
\pm 🧰 Reportlets	6 <u>1 on (nsntc-n2840-4.fc.usa.hp.com)</u> 27,089,612,800	4.93% 3.76%
Baseline Sleeve	Z Fa2/0/20 on (vwan-switch- 3.fc.usa.hp.com) 20,195,945,984	3.67% 41.21%
Calendar	8 Gi5/13 on (core6509-2.fc.usa.hp.com) 12,931,152,448	2.35% 2.24%
Chart Detail	9 Gi0/1 on (vwansw-2.fc.usa.hp.com) 12,912,300,928	2.35% 2.24%
Dashboard	10 Fa0/24 on (vwansw-2.fc.usa.hp.com) 12,058,999,360	2.19% 23.24%
Executive	Others 170,097,806,442	30.94%
Teadline	Generated at : 3:31:19 PM (Server Time)	
Headline - Wireless LAN	Generated at . 5.51.19 PM (Server Time)	
Teat Chart		
Managed Inventory		
Most Changed		
Overview		
Peak Period		
Threshold Sleeve		
Top N		
Top N Chart		
\pm 🛅 Self Monitoring (admin users only)		
🛨 🧰 User Groups		
All_ExtensionPacks		

However, you do not want the report to be based on Volume.

To change this, click Options, and then select the first metric to be Utilization In (max). Then, on the second pull-down list, select Utilization Out (max).

	NNM iSPI Performance	Interface Health - InterfaceMetrics - Top N
Hic	le Options <u>Run Prompts</u> <u>Show Bookmark</u> <u>Help</u>	2
R	eport Options	
	Top / Bottom 'N'	Grouping by:
	Top 10 🔽	Qualified Interface Name
	Select Metric(s):	₽ `
	Utilization In (max)	✓ ▼ Utilization Out (max) ✓ ▼
£	Unresponsive Target (avg) Utilization (avg) Utilization (max) Utilization (min) Utilization (pctile05) Utilization (pctile90)	Confirm Selection
	Utilization (pctile95)	
Y	Utilization (pctile99) Utilization - Lower Threshold (min)	e)
Σ	Utilization - Threshold Exception Count (sum) Utilization - Threshold Exception Rate (avg) Utilization - Upper Threshold (max)	
Ri	Utilization In (avg)	ation Out (max) Bar Chart for Utilization In (max)
_	Utilization In (max)	0.89%
	Utilization In (min)	5.01%
	Utilization In (pctile05)	0.34%
	Utilization In (pctile90) Utilization In (pctile95)	4.29%
	Utilization In (pctile99)	0.02%
	Utilization In - Baseline Average (avg)	- 3.68%
	7 1 on (nsntc-n3140-1.fc.usa.hp.com)	5.66% 0.85%
	8 Fa0/3/0 on (napervillepe1.fc.usa.hp.com)	4.90% 101.20%
	9 7 on (nsntc-n3140-1.fc.usa.hp.com)	4.31% 55.97%
€	10 Fa3/37 on (ntc2ext-gw3.fc.usa.hp.com)	4.26% 55.76%

There are some important things to note about this report. First is the time duration for the report. It is based on the Last 1 hour. So these maximum values are for the last hour. Also note that it is sorted by the first column Utilization In. If you want it sorted by Utilization Out, you will need to swap the metric selections in the Options link.



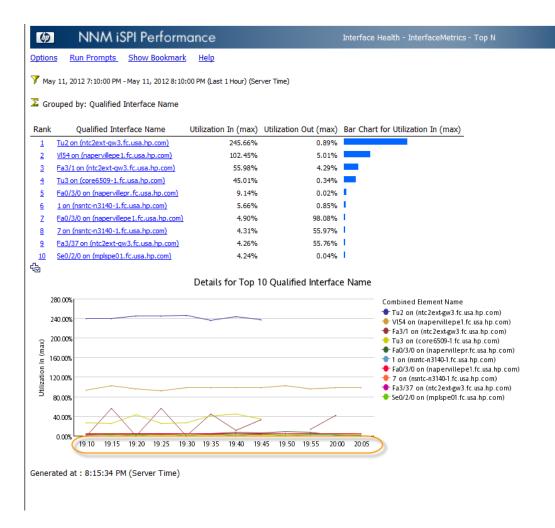
Since these rates are maximum rates across an hour, you might be interested in knowing if it was just a quick spike or a prolonged spike. A simple way to get this data for the time period of the report (one hour in our case) is to click Options > Display Time Series Charts > Yes.

MNM iSPI Performan	Interface Health - InterfaceMetrics - Top N
Hide Options Run Prompts Show Bookma	r <u>k Help</u>
Report Options	
Top / Bottom 'N'	Grouping by:
Top 10 🔹	Qualified Interface Name
Select Metric(s):	♠
Utilization In (max)	Utilization Out (max)
₽ [^]	
Display Time Series Chart	
No	Confirm Selection
Show Chart	
Yes	M (Last 1 Hour) (Server Time)
No	

Grouped by: Qualified Interface Name

This will produce a graph based on the first metric across one hour.

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This particular graph has some anomalies due to limitations in a lab environment (and polling was stopped on some interfaces for a period of time). But ignoring that, you can see the nature of the data. In this case, it is not a sudden spike.

Now if you want to look further back than one hour, open the Time Control workspace and change the time controls. Change it to one day with the Grain set to 1 hour.

Preferences	×
Reports	×
Report History	×
Topology Filter	×
Time Control	*
Data Available From Available To Detail 05/09/12 10:23 05/11/12 20:14 Hourly 05/09/12 10:00 05/11/12 20:14 Daily 05/09/12 00:00 05/11/12 20:14 Yes No Pres No Yes No Yes No Yes No Pres No Relative Start O 1 As Polled 1m 5m TimeZone Default TimeZone Auto Refresh Off Hour 2 Hour of Day Day of v 100 Sunday 2:00 3:00 4:00 5:00 3:00 Thursd, 1 4:00 5:00 <td></td>	
6:00 Saturday	
Submit	

The NNM iSPI Performance for Metrics does data aggregation for one hour and one day increments. Based on the report granularity, the iSPI will query the appropriate data for the most efficient reporting. Since you chose a granularity of 1 hour, the report will fetch the data points from the 1 hour aggregate table.

You can now see that the graph covers one day's worth of data.

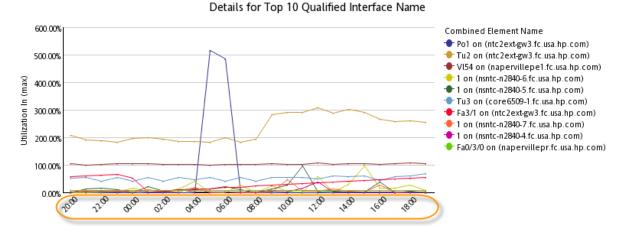
NNM iSPI Performance

Options Run Prompts Show Bookmark Help

🍸 May 10, 2012 8:00:00 PM - May 11, 2012 8:00:00 PM (Last 1 Day) (Server Time)

Grouped by: Qualified Interface Name

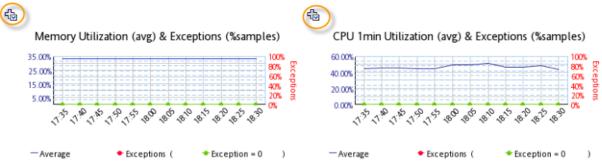
Rank	Qualified Interface Name	Utilization In (max)	Utilization Out (max)	Bar Chart for Utilization In (max)
1	Po1 on (ntc2ext-gw3.fc.usa.hp.com)	516.03%	0.02%	
2	Tu2 on (ntc2ext-gw3.fc.usa.hp.com)	309.04%	0.92%	
<u>3</u>	VI54 on (napervillepe1.fc.usa.hp.com)	108.12%	5.38%	
4	1 on (nsntc-n2840-6.fc.usa.hp.com)	98.34%	84.93%	
<u>5</u>	1 on (nsntc-n2840-5.fc.usa.hp.com)	97.96%	79.65%	-
<u>6</u>	Tu3 on (core6509-1.fc.usa.hp.com)	69.57%	0.34%	-
Z	Fa3/1 on (ntc2ext-gw3.fc.usa.hp.com)	67.50%	4.56%	-
<u>8</u>	1 on (nsntc-n2840-7.fc.usa.hp.com)	47.92%	47.62%	•
<u>9</u>	1 on (nsntc-n2840-4.fc.usa.hp.com)	40.15%	24.89%	•
<u>10</u>	Fa0/3/0 on (napervillepr.fc.usa.hp.com)	9.40%	0.03%	1
4⊙				



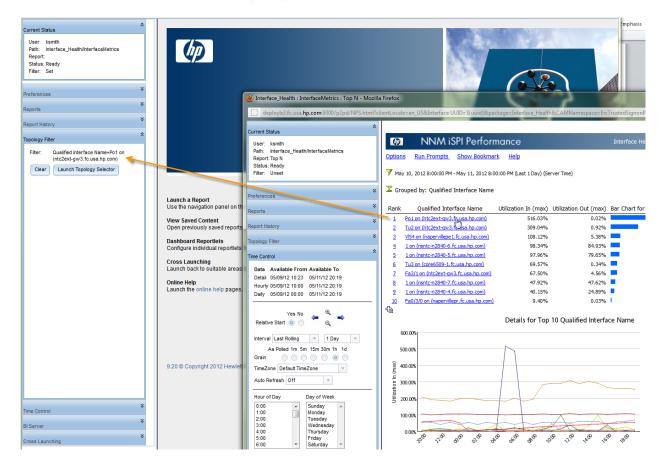
Generated at : 8:22:37 PM (Server Time)

If you now want to study this top interface in more detail, click the hyperlink containing the qualified interface name to narrow down your selection.

Note that some reports do not have such hyperlinks by default. On these graphs, there is usually a plus sign with an arrow at the top of the graph that can be clicked to enable hyperlinks. Examples of these are shown below.



Getting back to the Top N report, click on the qualified interface name link. It will then launch another instance of the BI User Interface into a separate browser window. The original BI User Interface window is still present, but you now have a new window that has the specific interface selected in the topology filter. This means that reports that are run in this new window will be specific to that interface. The original User Interface is left for convenience in case you want to work in the original context with no interface selected. You can see in this image that clicking on the link launches a separate window with the topology filter selected.



With this specific interface selected, you can run a Chart Detail report and zoom in on the time. There are two different scales on the Y axis on the graph—one on the left and one on the right.

	*	(
Current Status		
User: ksmith Path: Interface_Health/InterfaceMetrics Report: Chart Detail Status: Ready Filter: Set	MNM iSPI Performance Options Run Prompts Show Bookmark Help May 11, 2012 4:00:00 AM - May 11, 2012 8:00:00 AM (Server Time), Qualified Interface	Interface Health - InterfaceMetrics - Chart Detail Name = Po1 on (ntc2ext-gw3.fc.usa.hp.com)
	♥ Display Grain: 5 Minu	utes
Preferences	(ta	\sim
Data Available From Available To Detail 05/09/12 10:23 05/11/12 22:04 Hourly 05/09/12 10:00 05/11/12 22:04 05/11/12 22:04 Ves No • • • • • • • • • • • • •	Legend: Metric in Y1 (solid line) Metric	0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01% 0.01%
End 5/11/2012 V 8:00 AM V		
Interval Other -	Time Utilization In (max) Utilization Out (max)	
As Polled 1m 5m 15m 30m 1h 1d	May 11, 2012 4:00:00 AM 0.01% 0.00%	
Grain 💿 💿 💿 💿 💿	May 11, 2012 4:05:00 AM 0.01% 0.00% May 11, 2012 4:10:00 AM 0.01% 0.00%	
TimeZone Default TimeZone 🔻	May 11, 2012 4: 15:00 AM 0.01% 0.00%	
Auto Refresh	May 11, 2012 4:20:00 AM 0.01% 0.00%	
	- May 11, 2012 4:25:00 AM 0.01% 0.00%	
Hour of Day Day of Week	May 11, 2012 4:30:00 AM 0.01% 0.00%	
1:00 Monday	May 11, 2012 4:35:00 AM 0.00% 0.00%	
2:00 Tuesday 3:00 Wednesday	May 11, 2012 4:40:00 AM 0.01% 0.00%	
4:00 Thursday	May 11, 2012 4:45:00 AM 0.01% 0.01%	
5:00 Friday 6:00 T Saturday T	May 11, 2012 4:50:00 AM 0.01% 0.00%	
Reset	May 11, 2012 4:55:00 AM 0.01% 0.00%	
In sur	May 11, 2012 5:00:00 AM 0.01% 0.00%	
Submit	May 11, 2012 5:05:00 AM 0.00% 0.00%	
	May 11, 2012 5:10:00 AM 393.17% 0.00%	
	May 11, 2012 5:15:00 AM 492.78% 0.00%	
	May 11, 2012 5:20:00 AM 448.89% 0.00%	
	May 11, 2012 5:25:00 AM 451.98% 0.00%	
	May 11, 2012 5:30:00 AM 492.87% 0.00%	
	× May 11, 2012 5:35:00 AM 516.03% 0.01%	
31 Server	May 11, 2012 5:40:00 AM 456.96% 0.00%	
	× May 11, 2012 5:45:00 AM 514.60% 0.00%	
Cross Launching		

This is a good method for debugging performance problems using interactive reports.

Topology Filtering

Consider narrowing down some of the reports to include a specific node group or interface group. You have a group of nodes that you want to monitor. This group is called Naperville Nodes. It is important to make sure that you have added the Node Group to the NNM iSPI Performance filter list in NNMi as shown below.

Node Groups 🔿 Node Group 👌						
🗵 📴 🎁 🎦 Save and Close 💋 🗙 Delete Node Grou	ip 🔛					
▼ Basics	Device Filters	Additional Filters	Additional Nodes	Child Node Groups	Status]
Name Naperville Nodes Calculate Status Status No Status Add to View Filter List Notes Ven. equal Filter Node Crause Uping Davide Filters Ven. equal Filter Node Crause Uping	and a ? (questi cisco?.hp.com, To create an in- between 10.10	ion mark) to match (, cisco*.hp.com, ftc	exactly one charact ??gs??.*.hp.com range, use the betw	sterisk) to match zero o ter in a string. Valid ex veen operator. Valid ex	amples for hos	tname:
You can filter Node Groups using Device Filters, Additional Filters, Additional Nodes, and Child Node Groups. If you use Device Filters and Additional Filters, Nodes must match at least one Device Filter and the Additional Filters specifications to belong to this Node Group. Nodes that are specified as Additional Nodes and Child Node Groups always are members of this Node Group. See Help \rightarrow Using the Node Group form.	Attribute tenantUuid	Opera	ator V	/alue		Append Insert Replace
To test your Node Group definition, select File → Save, then Actions → Node Group Details → Preview Members (Current Group Only). ▼ NNM iSPI Performance Used by NNM iSPI Performance for Metrics and NNM iSPI for Traffic.	hostname li	ike naperv*				AND OR NOT EXISTS
Add to Filter List	s Status Last Mo	odified: May 12, 201	12 9:19:33 AM MDT	r		NOT EXISTS

To launch a report view with the context of this node group, you can follow several different ways. This document will show how to select the node group from the NNM iSPI Performance for Metrics user interface.

After you run a report, click the Topology Filter workspace to narrow down the scope to a specific node group and click Launch Topology Selector. There are many selections that can be made.

	*			
Current Status		Topology Filter		
User: ksmith Path: Component_Health/ComponentMetrics		Attribute		Selection
Report: Executive Status: Ready Filter: Unset		Topology group tracking		SCD Type 1
	- 11	NodeGroup Name		
Preferences	5	Qualified Component Name	Single value select	
Reports	5	Component Name		
	5	Component Type		
Report History		Component ID		
: Topology Filter	*	Component UUID		
Filter:		Node Name		
Clear Launch Topology Selector		Node Short Name		
Clear Laurich topology selector		Node Contact		
		Node Location		
		Node Family		
		Node Vendor		
		Node ID		
		Node UUID		
		Node ODBID		
		Tenant Name		
		Tenant UUID		
		SecGroup Name		
		SecGroup UUID		
		Node Annotation		
				Apply Reset
·				

Click on the Single value select icon for NodeGroup Name. Note that two types of Topology Groups (SCD Type 1 and SCE Type 2) exist. Select Type 1 as that reflects the present definition of the node group. For further details about these types, see the online help.

Select the node group you are interested in. Not all node groups are shown in the pull down menu. Instead, only the ones that have been added to the Filter List for NNM iSPI Performance are shown. If an expected node group does not appear in the pull down list, do the following:

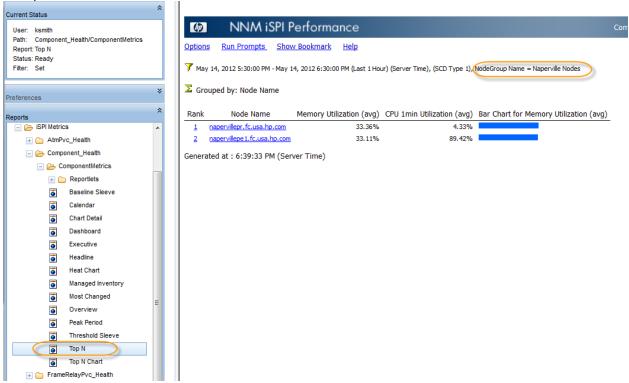
- Check that the Add to Filter List box has been checked.
- Run the Sync Interface and Node Groups menu item and wait for 5 minutes.

Also, a node group needs to have nodes populated in it and the nodes need to be polled for performance data in order for the node group to appear in this list.

Topology Filter Attribute			Selection
Topology group tracking	method 🔍		SCD Type 1
NodeGroup Name		= •	topo_NodeGroupName
Qualified Component Name			topo_NodeGroupName
Component Name Component Type			Naperville Nodes Routers
Component ID			Switches

After you select the node group, click Apply, and then click Finish. The report will be re-built.

You can see the filtering criteria at the top indicating the Node Group.



This filter now applies to all subsequent reports until the selection is cleared. If you run the Component Headline report, you will see that the numbers on the report are an aggregation of the nodes that are members of the filter group.



Running with Prompts

A handy feature available in 9.20 is the ability to run with prompts. This feature enables you to quickly select a set of attributes for a report.

There are two ways to use this feature:

- Right-click on the report and select Run with prompts. The advantage of making this selection with a right click is that you can set the attributes for the report <u>prior</u> to running the report.
- After you run the report, click Run Prompts at the top of reports.

	*				
Current Status			-f		
User: ksmith Path: Component_Health/ComponentMetrics Report: Top N Status: Ready	<u>Option</u>	Run Prompts Show B	ookmark <u>Help</u>		Co
Filter: Unset	У Ма	y 14, 2012 5:40:00 PM - May 14, 2	2012 6:40:00 PM (Last 1 Hour) ((Server Time)	
Preferences	¥ Σ Gri	ouped by: Node Name			
Reports	* Rank	Node Name	Memory Utilization (avg)	CPU 1min Utilization (avg)	Bar Chart for Memory Utilization (avg)
- 🔁 iSPI Metrics	<u>^ 1</u>	internet-switch-3.fc.usa.hp.com	97.57%	16.33%	
\pm 🧰 AtmPvc_Health	2	mplspe04.fc.usa.hp.com	90.37%	4.58%	
🖃 🗁 Component_Health	3	mpls2950-1.fc.usa.hp.com	74.28%	15.58%	
ComponentMetrics	4	internet-switch-4.fc.usa.hp.com	73.80%	15.25%	
🖃 🧰 Reportlets	5	c2900xl-1.fc.usa.hp.com	69.49%	32,42%	
Baseline Sleeve	<u>6</u>	c3524xl.fc.usa.hp.com	64.88%	45.17%	
Calendar	Z	internet-switch-2.fc.usa.hp.com	64.48%	54.17%	
Chart Detail	<u>8</u>	vwan-switch-3.fc.usa.hp.com	60.76%	25.50%	
Dashboard	2	wanrouter-1.fc.usa.hp.com	58.39%	7.90%	
Executive	<u>10</u>	wan-bo1-sw.fc.usa.hp.com	58.38%	10.83%	
	Gener	ated at : 6:47:12 PM (Server	Time)		
Managed Inventory					
Most Changed	=				
Overview					
Peak Period					
Threshold Sleeve					
Top N Properties					
Top N Char					
H C FrameRelayPvc_H Run					
🗄 🗀 Interface_Health 🤇 Run with prompt	s)				
🗄 🧰 Self Monitoring (admin Create ReportVie	ew				
🛨 🧰 User Groups					
\pm 🧰 All_ExtensionPacks					
My Folders	*				

The first prompt page is the topology selector. You can make changes here. If you choose to change other attributes, click Next. Otherwise, click Finish.

Topology Filter		Selection
/ tel ibute		
Topology group tracking	method 🌵	SCD Type 1
NodeGroup Name	- 📰 🖼 🔽 📃 🖃	topo_NodeGroupName
Qualified Component Name		
Component Name		
Component Type		
Component ID		
Component UUID		
Node Name		
Node Short Name		
Node Contact		
Node Location		
Node Family		
Node Vendor		
Node ID		
Node UUID		
Node ODBID		
Tenant Name		
Tenant UUID		
SecGroup Name		
SecGroup UUID		
Node Annotation		
		Apply Reset
Cancel < Back	Next> Finish	

The next prompt page enables you to change the Time Control for this report. In this example, it is changed to the last 12 hours with the granularity at 15 minutes.

Time Controls					
Data From: Detailed: 05/09/12 10:21 Hourly: 05/09/12 10:00 Daily: 05/09/12 00:00	Relative Start	Yes Last Rolling Interval	•	Hour of Day	Day of Week Sunday Monday
Data To: 05/14/12 18:49	Interval Display Grain	12 Hours Qtr Hour	- -	2 3 4	Tuesday Wednesday Thursday
	Auto Refresh			5 6 <u>Select all</u> <u>Deselect all</u>	Friday Saturday Select all Deselect all
	TimeZone	TimeZone	•		
Cancel < Back Next >	Finish				

The final prompt page is the report options. In this example, choose to view graph at the bottom of the report. Note that, depending on the particular report selected, sometimes this third prompt page is not given.

	Grouping by:	
Top 10 💌	Node Name	•
	†	
Select Metric(s):		
Memory Utilization (avg)	✓ CPU 1min Utilization (avg)	
3	₽	
		Confirm Solo
		Confirm Sele
Display Time Series Chart		Confirm Sele
Display Time Series Chart Yes Show Chart		Confirm Sele
Display Time Series Chart Yes Show Chart		Confirm Sele

Understanding Min, Max, Avg, Pctile, and Aggregations

The majority of the metrics available for reporting include a Minimum, Maximum, Average, and four percentiles (5, 90, 95, and 99). It is important to know how these metrics can change based on the time frame of a report and the metric selected for the report.

Data points on a graph can be individual samples from a router or they may be aggregates of data. Aggregation can be done in a few different dimensions. For the "Buffer Utilization" metric, this may not be an individual data point if the node supports multiple buffers. Many devices have multiple buffers (big, huge, large, medium, and small). A component on a graph may represent an aggregation of multiple components.

Another form of aggregation can be due to the granularity of the graph. If the data is sampled at 5 minutes, but the granularity of the graph is set to 15 minutes, then each data point on the graph will be an aggregation of three data points.

Yet another form of aggregation is at one hour and one day intervals. These aggregations are actually stored in the database rather than being computed dynamically to improve performance and reduce data retention size.

The Minimum and Maximum aggregations are straightforward. They represent the minimum and maximum samples across the granularity of the graph. Average represents the average of the samples across the granularity. If the graph uses a 15-minute granularity, each point on the graph is an average of three points. Therefore, when you create a graph of an individual component like Medium Buffer Utilization with a granularity equal to the polling cycle, the minimum, maximum, and average graphs look identical. This is because each point represents an individual sample from the router. But if the graph has wider granularity or is an aggregate of components, then the points on the graph will likely not track the individual samples directly.

Example

Here is a graph of Buffer Utilization of an individual node. The granularity is at 5 minutes (same as the poll rate), but the min, max, and average are not identical. This means that there is aggregation occurring at the component level. This node actually has five buffer sizes and they are aggregated to show the points on the graph.

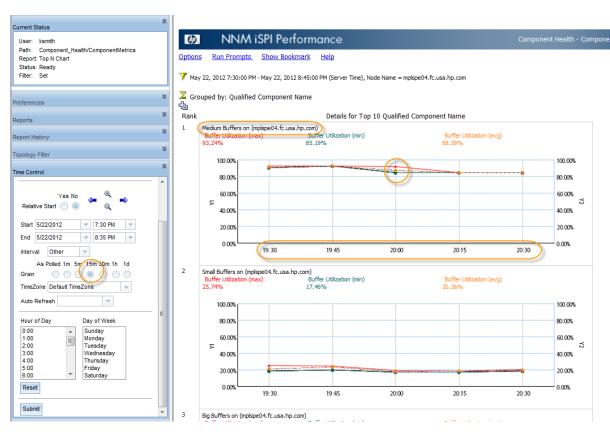


Time	Buffer Utilization (max)	Buffer Utilization (min)	Buffer Utilization (avg)
May 22, 2012 7:40:00 PM	93.24%	0.00%	24.20%
May 22, 2012 7:45:00 PM	93.24%	0.00%	24.40%
May 22, 2012 7:50:00 PM	93.24%	0.00%	24.00%
May 22, 2012 7:55:00 PM	93.24%	0.00%	23.45%
May 22, 2012 8:00:00 PM	92.00%	0.00%	23.03%
May 22, 2012 8:05:00 PM	85.19%	0.00%	21.33%
May 22, 2012 8:10:00 PM	85.19%	0.00%	21.49%
May 22, 2012 8:15:00 PM	85.19%	0.00%	21.33%
May 22, 2012 8:20:00 PM	85.19%	0.00%	21.65%
May 22, 2012 8:25:00 PM	85.19%	0.00%	21.65%
May 22, 2012 8:30:00 PM	85.19%	0.00%	21.65%

If you run a slightly different graph, shown below, you can break down the graph for individual components. With a five minute granularity, now min, max and average are all identical since they are a single sample from the router.



Finally, if you take an individual component but change the time granularity to be 15 minutes, then the min, max, and average are no longer always identical because the data points are actually aggregations of three sampled data points. That can be seen in the graph below.



It is important to remember that graphs can be aggregated across multiple dimensions and the data needs to be interpreted with this in mind.

In addition, there is also "percentile." The NNM iSPI Performance for Metrics tracks 90, 95, 99, and 05 percentiles. These metrics are used to help even out spikes in the data. Sometimes, the maximum value is not the best value to be concerned with, especially if it involves a temporary spike in the data. For planning purposes, usually the percentile values are better metrics to work with since they tend to eliminate short anomalies in the data.

These metrics cannot be run against hourly or daily aggregates because all samples are needed for accurate computation. So reports can only be run as far back as the raw storage is available. So in our sample deployment, this goes back 14 days. Here, you cannot report percentiles further back than 14 days.

Creating Report Views

A Report View is like a copy of a report template with all of the properties for the report saved. This is a great way to save strategic reports for easy access. The easiest way to create a report view is to first build the report. In this example, you will build an Interface Headline report for the Naperville Nodes over the last one day. Then go to the top, click Keep this version, and then choose "Save as Report View."



Always create a Report View with a descriptive name. You must also decide how much visibility you want the Report View to have. If you leave it in the Public Folders, all users will be able to view this Report View. If you save the Report View in My Folders, it will only be visible only to you.



Report Views can also be saved into folders that allow all Level 1 or Level 2 operators to view them. Also, the multi-tenancy feature is in effect for Report Views and they can be made visible only to certain tenants.

After changing the location, click OK.

Next, go to the Reports workspace and click Refresh. Sometimes it is necessary to refresh a few times.

¢ Current Status	
User: ksmith Path: Interface_Health/InterfaceMetrics Report: Headline Status: Ready Filter: Set	
Preferences ¥	
Reports ☆	
Refresh	
🛞 🛅 Quicklaunch ReportViews	
🖃 🗁 iSPI Metrics	
主 🧰 AtmPvc_Health	
主 🧰 Component_Health	
\pm 🛅 FrameRelayPvc_Health	
主 🧀 Interface_Health	
\pm 🧰 Self Monitoring (admin users only)	
🛨 🧰 User Groups	
主 🧰 All_ExtensionPacks	
🗀 My Folders	
	4

Eventually, the report view will appear under My Folders.

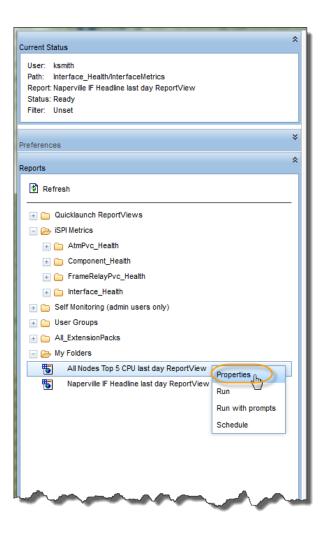
Current Status	*
User: ksmith Path: Interface_Health/InterfaceMetrics Report: Headline Status: Ready Filter: Set	
Preferences	×
Reports	*
🖏 Refresh	
🗄 🛅 Quicklaunch ReportViews	
\pm 🧰 iSPI Metrics	
\pm 🛅 Self Monitoring (admin users only)	
\pm 🧰 User Groups	
💼 All_ExtensionPacks	
🖃 🗁 My Folders	
Naperville IF Headline Last Day ReportView	
and a strange and the second second	\neg

Now create one more Report View called All Nodes Top 5 CPU Last Day ReportView and place it under My Folders.

If you want to delete one of these Report Views, go to BI Server, select My Folders, and then select the report view you want to delete and click Delete.

Current Status	HP NNM iSPI Performance BI Portal		Ø
User: ksmith Path: Interface_Health/InterfaceMetrics Report:Top N	Public Folders My Folders My Folders	III 41 🖆 🐸 🐯 📽	
Status: Ready Filter: Unset		Entries: 1	- 2 O Delete
Preferences	Name ≎ Al Nodes Top 5 CPU Last Day ReportView	Modified May 16, 2012 11:52:17 PM	Actions
	Naperville IF Headline Last Day ReportView	May 16, 2012 11:45:25 PM	🖀 💽 🕨 🖾 More
Report History			
Topology Filter	۶ 		
Time Control			
BI Server Public Folders			
My Folders			
Administrator Log On			
Portal			
Query Studio			
Administration			

Also, if you want to change the properties of the report view, go to the Report View, right-click, and then choose Properties.



You can go to the Report View tab and make various changes.

Set properties - All Nodes Top 5 CPU Last Day ReportView
General Report view Permissions
Select the default options to use for this entry.
Default action:
View most recent report 💌
Report options:
Override the default values
Formats:
Default
Accessibility: Default
Languages:
Default
Prompt values:
auto_refresh: 'No'. dow: element_level: ' <u>View all</u>
Edit Clear
Prompt for values
Run as the owner:
ksmith
Advanced options V
OK Cancel
Concerned and the second secon

Now you have easy access to these favorite reports without having to rebuild all the parameters each time.

Scheduling Reports

It is a best practice to schedule Report Views rather than Reports because all the parameters must be pre-specified since no human interaction is applicable for a scheduled report. In this deployment example, you will first create a folder to hold scheduled reports. You will then make these Report Views visible to all users.

The default time zone for the BI Server is Eastern Time (US & Canada). This does NOT affect reports, but does affect timestamps used by the BI Server for catalog objects like output version creation time. As a workaround, run the runBIConfigGUI.ovpl tool from the command line on the NPS system, and then choose Actions -> Edit Global Configuration, click General Tab, and set the Server time zone.

t Loca	les Product Locale Mappings	
-	into a concert applings	
	Value	
8	en	
8	(GMT-09:00) Pacific, Gambier 🛛 🗸 🔻	
6	(GMT-07:00) America, Denver	
	(GMT-07:00) America, Phoenix 🛛 🐧 🗌	
t	(GMT-07:00) Mountain Time: Edmonton,	
	(GMT-08:00) Pacific Time: Los Angeles, T	
	(GMT-08:00) Pacific, Pitcairn	
	(GMT-09:00) Alaska Time: Anchorage, Ju 🔻	
	False	
zone	anager. used by Content Manager. Time zones are d other system times.	

You are then prompted to restart the service. Click Yes.

🛞 HP NI	M iSPI Performance BI Configuration	X
Â	Changes have been made to the local configuration. To apply these changes, your computer must restart the service 'NNM iSPI Performance BIServer'.	
	Do you want to restart this service before exiting?	
	<u>Y</u> es <u>N</u> o Cancel	
🚷 HP N	NM iSPI Performance BI Configuration	
į	HP NNM iSPI Performance BI Configuration is performing the following tasks: Checking integrity of encrypted data Backing up configuration files Saving configuration parameters Saving global information Checking upgrade status Stopping the service 'NNM iSPI Performance BIServer' Starting the service 'NNM iSPI Performance BIServer'	
	<u>Close</u> <u>Details>></u>	

Now you have the time zone correctly configured.

Creating a Location for the Scheduled Reports

You need to create the location for the scheduled reports. Go to the BI Server workspace and select Public Folders.

Current Status	HP NNM iSPI Performance BI Portal		()
User: ksmith Path: Interface Health/InterfaceMetrics	Public Folders My Folders		
Report: Top N Status: Ready	Public Folders		👪 🕺 🖻 🛍 🗙 🛃 🎁
Filter: Unset		New Folder s: 1	- 5 🔘
*	□ Name ≎	Modified 🗘	Actions
Preferences	All ExtensionPacks	May 9, 2012 1:27:11 PM	More
Reports		May 1, 2012 10:28:14 PM	More
Report History ¥		April 4, 2012 2:18:13 PM	More
*	Self Monitoring (admin users only)	May 9, 2012 7:12:08 PM May 9, 2012 1:03:45 PM	More
Topology Filter		May 9, 2012 1:03:45 PM	iii More
Time Control			
SI Server ☆			
Public Folders			
My Folders			
Administrator Log On			
Portal			
Query Studio			
Administration			
Manager and manager	A second and and and and and and and and and a	hand a strength	and the second s

Name the folder, validate the location, and then click Finish.

Specify a name and description - New Folder wizard
Specify a name and location for this entry. You can also specify a description and screen tip.
Name:
Standard Scheduled Reports
Description:
Screen tip:
Location:
Public Folders
Select another location Select My Folders
Cancel < Back Next > Finish

Now create a subfolder inside of this folder for Daily Reports. Click on the Standard Schedule Reports folder.

HP NNM iSPI Performance BI Portal		Ø
Public Folders My Folders Public Folders	🔠 👯 💕 👹 👹 Entries: 🗉	
🗌 📔 Name 🗘	Modified 🗘	Actions
All ExtensionPacks SPI Metrics	May 9, 2012 1:27:11 PM May 1, 2012 10:28:14 PM	曾 <u>More</u> 曾 <u>More</u>
Quicklaunch ReportViews	April 4, 2012 2:18:13 PM	More
Self Monitoring (admin users only) Standard Scheduled Reports	May 9, 2012 7:12:08 PM May 17, 2012 12:22:57 AM	暨 <u>More</u> 曾 <u>More</u>
User Groups	May 9, 2012 1:03:45 PM	More

Click on the New Folder icon.

HP NNM iSPI Performance BI Portal			Ø
Public Folders <u>My Folders</u> Public Folders > Standard Scheduled Reports	E Several Seve	s: I I	
🔲 Name 🗘	Modified 🗘	Actions	
No e	entries.		

Name the folder Daily Reports, validate the location, and then click Finish.

Specify a name and description - New Folder wizard		
Specify a name and location for this entry. You can also specify a description and screen tip.		
Name:		
Daily Reports		
Description:		
Screen tip:		
Location:		
Public Folders > Standard Scheduled Reports Select another location Select Another location		
Cancel < Back Next > Finish		
_		

Now you have a folder for daily reports. Next, create a couple of report views and place them in this location. The procedure is the same as described earlier.

For example, when saving the report view, choose "Select another location."

Save as report view	<u>Help</u>	8
Specify a name and location for this entry. A report view shares the same report specification as the source re	port.	
Name:		
All IF Executive Last Day ReportView		
Location:		
Public Folders > iSPI Metrics		
Select another location Select My Folders		
OK Cancel		

Then navigate to the Public Folders > Standard Scheduled Reports > Daily Reports folder. Then click OK.

Select a location (Navigate)	Help 😣
Navigate the folders or search to find where you want to place the entry.	Search
Cognos > Public Folders > Standard Scheduled Reports > Daily Reports	
Entries: -	
Name 🗘	
No entries.	
	New folder
OK Cancel	
4 ¹⁰	
Confirm the location, and then click OK.	
Save as report view	Help 😣
Specify a name and location for this entry. A report view shares the same	report specification as the source report.
Name:	
All IF Executive Last Day ReportView	
Location: Public Folders > Standard Scheduled Reports > Daily Reports	
Select another location Select My Folders	
OK Cancel	

Repeat this process for a second report view.

You can confirm that the report views are in the public folders. Go to the BI Server workspace and select Public Folders. Then navigate to the Daily Reports folder and you can see the two report views.

Current Status	^	HP NNM iSPI Performance BI Portal		()
User: ksmith Path: Component_Health/ComponentMetrics Report:Executive		Public Folders My Folders Public Folders > Standard Scheduled Reports > Daily Reports	III (1 🖬 🖬 🕷 🏶	√) ≣ × ∎ @ × 2° 3°
Status: Ready Filter: Unset			Entries: 1	- 2 🔕
Preferences	×	Image: Image	Modified May 17, 2012 12:35:26 AM	Actions
Reports	×	B Al IF Executive Last Day ReportView	May 17, 2012 12:34:03 AM	🖀 💽 🕨 🐻 More
Report History	×			
Topology Filter	×			
Time Control	×			
BI Server 2	^			
Public Folders My Folders				
Administrator Log On				
Portal				
Query Studio				
Administration				
a provide the second of	\downarrow	man and and the second and the	and a second with	A Contraction of the second

Creating a Job

You will create a "job" for scheduling reports. A "job" is a method of running a collection of reports. When you have a collection of reports that you want to run daily, it is easier to create a daily report job, and then schedule that job rather than scheduling individual reports. Then if you want to move the starting time from 11pm to 1am, you only need to make the change at one place (the job) rather than on each report. Note that Report Views can be individually scheduled without first creating a job.

To create a new job, continue working in the BI Server and click on the New Job icon.

HP NNM iSPI Performance BI Portal		Ø
Public Folders My Folders Public Folders > Standard Scheduled Reports > Daily Reports	III # 🖬 🖬 🖬 🕼	() () 🕾 🗙 📾 🖷 🗶
	Entrie	New Job - 2 🚫
Image: Name ◆ Image: Name	Modified 🗘	Actions
	May 17, 2012 12:35:26 AM	留 🖻 🕨 🐻 <u>More</u> 留 🖻 🕨 🐻 <u>More</u>
All IF Executive Last Day ReportView	May 17, 2012 12:34:03 AM	🖼 🧤 🚩 🖾 More

Give the job a name and validate the location, and then click Next.

Specify a name and description - New Job wizard	
Specify a name and location for this entry. You can also specify a description and screen tip.	
Name:	
Daily Reports Job	
Description:	
Screen tip:	
Location:	
Public Folders > Standard Scheduled Reports > Daily Reports Select another location Select My Folders	
Cancel < Back Next > Finish	

You can change the "submission of steps" to run the reports sequentially rather than all at once. When you do this, it is always a good idea to check the "Continue on error" box or there is a possibility that some of the reports will not run due to a previous error. Then click the Add link to add report views to this job.

Select the steps - New Job wizard Help 😵
Select the entries to include as steps of this job and the options to use when this entry runs.
Steps:
Image:
No entries.
Add Remove Modify the sequence Reset to default value
Submission of steps:
Submitting steps in sequence implies that a step is submitted only upon completion of the step before it. All at once In sequence Continue on error
Defaults for all steps: Select this option to specify default values for all steps of this job. Default Set
Run history details level: Select the level of details to save in the run history when the run activity completes successfully. For failed runs, the details are saved.
Cancel < Back Next > Finish

Select the two Report Views that you want to include in this job and click the arrow.

Select entries (Navigate) - New Job wizard	Help 🙁
Navigate the folders or search to find the entries to include in your job. Select the entries yo entries list.	u want and dick the Add button to update the Selected Search
Available entries <u>Cognos > Public Folders > Standard Scheduled Reports</u> > Daily <u>Reports</u>	Selected entries
	Image: A state of the state
All Components Executive Last Day ReportView Image: All IF Executive Last Day ReportView	No entries.
	Remove

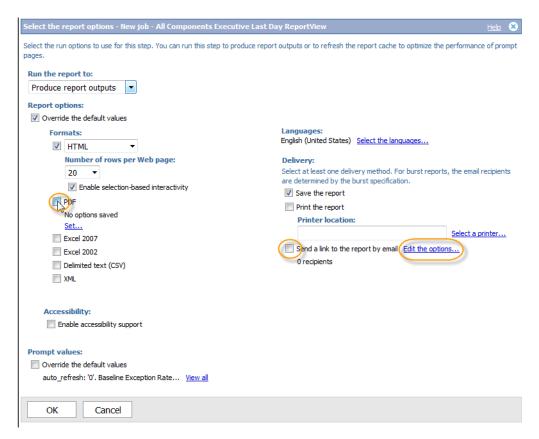
You can make some changes to the Report View if you choose to. To do this, click on the pencil icon.

Select the steps - New Job wizard		<u>Help</u> 😣
Select the entries to include as steps of this job and the options t	to use when this entry runs.	
Steps:		Entries: 1 - 2
🖾 🛛 > Name	Options and prompt values	
All Components Executive Last Day ReportView	v Default	
📄 🖺 > All IF Executive Last Day ReportView	Default Set	
	Add Remove Modify the sequence	Reset to default value
Submission of steps: Submitting steps in sequence implies that a step is submitted on All at once In sequence Continue on error	ly upon completion of the step before it.	
Defaults for all steps: Select this option to specify default values for all steps of this jo Default Set	ob.	
Run history details level: Select the level of details to save in the run history when the run All	un activity completes successfully. For failed runs, the details are saved.	
Cancel < Back Next > Finish	h	

Select the "override the default values" checkbox.

Select the report options - New job - All Components Executive Last Day ReportView
Select the run options to use for this step. You can run this step to produce report outputs or to refresh the rep pages.
Run the report to:
Produce report outputs
Report options: Override the default values Default
Accessibility: Default
Languages: Default
Delivery: Save the report
Prompt values:
Override the default values
auto_refresh: '0'. Baseline Exception Rate <u>View all</u>
OK Cancel

Add PDF to the report output. If you have configured an e-mail server setup, you can choose to send the report via e-mail. See the appendix in this document for instructions on how to do this on Linux.



There are some options for e-mail. Chose to attach the report and an e-mail destination.

et the email options - New job - All Components Executive Last Day ReportView	Help 🙁
pecify the recipients and contents of the email. To add recipients, dick Select the recipients or type the email addresses separated by semi-colons. To IML report as the message body, leave the Body box empty and select the report as the only attachment.	include an
To:	
my_dist_list@myco.com	
C	
Select the recipients Show Bcc	
ubject:	
ob: Daily Reports Job	
Change to plain text »	
〃◎│؇६६८/⊻₅│ёё∈≡≡≡≡	
Include a link to the report	
Attach the report	
OK Cancel	

After repeating this for both the reports, check the options and prompt values, and then click Next.

Select the steps - New Job wizard Help 😣			
Select the entries to include as steps of this job and the options to use when this entry runs.			
Steps:	Entries: 1 - 2		
I > Name	Options and prompt values		
🔲 🚻 > All Components Executive Last Day ReportView	Produce report outputs, HTML (20 rows per page, Enable selection-based interactivity), PDF, English (United States), No prompt values saved, Save the reports, Send the report by email: 1 recipient		
🔲 🛍 > All IF Executive Last Day ReportView	Produce report outputs, HTML (20 rows per page, Enable selection-based interactivity), PDF, English (United States), No prompt values saved, Save the reports, Send the report by email: 1 recipient /X		
	Add Remove Modify the sequence Reset to default value		
Submission of steps: Submitting steps in sequence implies that a step is submitted only upon All at once In sequence 	completion of the step before it.		
Defaults for all steps: Select this option to specify default values for all steps of this job. Default Set			
Run history details level: Select the level of details to save in the run history when the run activity completes successfully. For failed runs, the details are saved. All			
Cancel < Back Next > Finish			

Finally, choose the "Save and run once" action and click Finish.

Select an action - job
Select whether you want to run, schedule, or save only, when the wizard doses.
Action: Save and run once Save and schedule Save only
Cancel < Back Next > Finish

You are then prompted to run the job. Choose to run it now.

Run with options - Daily Reports Job
Specify when you want to run this job.
Ime: Ime: Ime: Ime: Ime: May 17, 2012 Ime: 8:26 PM
Steps:
> Name
Image: Security of the secu
> All IF Executive Last Day ReportView
Run Cancel

You are then presented with the opportunity to watch the details of this job while it is running. Select the checkbox and click OK.

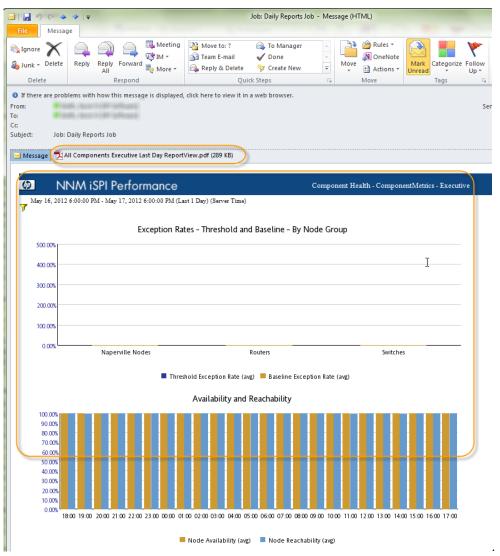
HP NNM iSPI	Performance BI software
į	You selected to run 'Daily Reports Job' as follows: Time: now
	Click OK to submit the job or click Cancel to return to your selection.
V Show th	is dialog in the future
ок	Cancel

I

You can see the status of the job. Clicking on the Refresh link at the top left of the page helps you follow along better.

View run history details - Daily Reports Job					<u>Help</u> 😣
View the details of this particular run.					Refresh
Start time: May 17, 2012 8:28:33 PM		Completion time: Unavailable			
Status: Waiting					
Messages					
Severity: (All)			Entries:	-	
Time 🗘 🕴 Message	1				
	No e	ntries.			
Job					
Steps:					
			Entries: 1	- 2	
> Name	Request time	Start time	Completion time	Status	Actions
	May 17, 2012 8:28:35 PM	May 17, 2012 8:28:41 PM	May 17, 2012 8:29:08 PM	Succeeded	M 📑
> All IF Executive Last Day ReportView	May 17, 2012 8:28:35 PM			Pending	
Close					

Eventually, you will see both Report Views succeed. You will also receive an e-mail with the attached PDF report as well as the HTML report in the message.



Scheduling the Job

I

Now that you have created the job and have run it once, schedule it to run daily. There are multiple places where you can schedule it. One place is via the BI Portal page where you have been working. There is a schedule icon that you can click.

HP NNM iSPI Performance BI Portal ksmith Log On 🐖 🔯 🕴	D - 1	🏠 🔹 🖁 👻 Launch 👻 🔋 🏼 🍎
Public Folders <u>My Folders</u>		
Public Folders > Standard Scheduled Reports > Daily Reports	🎟 11 📫 📑 📑	i 📽 👪 🗶 🖻 🛍 🗙 🛃 💏
	Entries	: 1 - 3 🚺
🔲 Name 🗘	Modified 🗘	Actions
All Components Executive Last Day ReportView	May 17, 2012 8:29:49 PM	🖀 値 🕨 🖼 More
All IF Executive Last Day ReportView	May 17, 2012 8:29:49 PM	🖀 値 🕨 🖼 More
🔲 📓 Daily Reports Job	May 17, 2012 8:29:45 PM	🖀 🕡 More
		Schedule - Daily Repo

Another handy location is the Reports workspace. After making previous changes, if you click Refresh, you can see a new folder based on our previously built structure. You can go to the Daily Reports Job, right-click, and then choose Schedule.

Reports	*
🚯 Refresh	
 Quicklaunch ReportViews SPI Metrics Self Monitoring (admin users only) Standard Scheduled Reports Daily Reports All Components Executive Last Day ReportView Daily Reports Job User Groups All ExtensionPacks My Folders Schedule IF Headline Last Day ReportView 	

This launches the scheduling page. Validate the frequency and the start time and click OK. For testing purposes, temporarily set the frequency to be every 3 minutes just so you can test the scheduling easier.

Usually this is set to "Every 1 day" as shown below.

Schedule - Daily Reports Job								<u>Help</u>	8
Schedule the entry to run at a recurring date and time. You can	disable the schedule	without losing	any of its details.						
Disable the schedule	Priority:	•			Start:	19, 2012	F	-	
Frequency:	5					39 AM			
Select the frequency by dicking on a link. By Day By Week By Month	By Year	By Trigger			End: No End	end date l bv:			
by reck by Honor	by real	by midder			Ν	May 19, 2012		•	
Every minute(s)					1	1:39 AM		•	
Every 1 hour(s) Every 1 day(s) Daily Frequency:									
Every 1 Hour(s) Thetween 9:0	0 AM	and	5 : 00 PM	▲ ▼					
Credentials: ksmith (ksmith)									
Steps:					Entries: 1	- 2	0		
> Name Image: Imag									
OK Cancel									

Change the settings of the Report Views to keep three copies of older reports on the server. Return to the Reports workspace, navigate to Standard Scheduled Report > Daily Reports, and then right-click on the Report View and select Properties.

Reports	*
Refresh	
\pm 늡 Quicklaunch ReportViews	
\pm 🧰 iSPI Metrics	
+ 🧰 Self Monitoring (admin users only)	
E 🗁 Standard Scheduled Reports	
🖃 🗁 Daily Reports	
All Components Executive Last Day ReportView	
All IF Ex Show Versions	
Daily Re View latest saved version	
🗄 🗀 User Groups (Properties 🕅	
🕀 🧰 All_ExtensionPa Run	
E 🗁 My Folders Run with prompts	
Schedule	Ŧ

Then select the General tab and increase the "number of occurrences" value under Report output versions and click OK.

Set properties - All Components Executive Last Day ReportView			Help 😣
General Report view Permissions			
Specify the properties for this entry.			
Type: Report view Owner: ksmith	Location:	Public Folders > Standard Scheduled Reports > Daily Reports	😰 View the search path, ID and URL
Contact: None Set the contact -	Created:	May 17, 2012 12:35:26 AM	
Contact: None <u>Set the contact</u> +	Modified:	May 19, 2012 1:06:33 PM	
Disable this entry	Icon:	Standard Edit	
Hide this entry			
The name, screen tip and description are shown for the selected language.			
English (United States)			
	Description		
Name: All Components Executive Last Day ReportView	Description	6	
Screen tip:			
Run history:		put versions:	
Setting the number of occurrences to zero (0) saves an unlimited number of occurrences. Number of occurrences: 5		umber of occurrences to zero (0) saves a of occurrences: 3	an unlimited number of occurrences.
Duration: Day(s)	O Duration	n: Day(s) 🔻	
Source report : Public Folders > iSPI Metrics > Component_Health > ComponentMetrics >	> Executive <u>Rep</u>	ort Properties Link to a report	
OK Cancel			

Viewing Versions of the Report Views

Now let it run for a while. Remember that you are running this report view every 3. Go back to the Report View, right-click and choose Show Versions.

P Refresh	
[₩] Refresh	1
\pm 늡 Quicklaunch ReportViews	
🛞 🧰 iSPI Metrics	
\pm 🧰 Self Monitoring (admin users only)	
Standard Scheduled Reports	
🖃 📂 Daily Reports	=
All Components Executive Last Day ReportView	
All IF Exe Show Versions	
Daily Rei View latest saved Jusion	
\pm 🧰 User Groups Properties	
🕀 🧰 All_ExtensionPa Run	
E 🗁 My Folders Run with prompts	
Schedule	-

You can now see three current versions (last three). They are each about three minutes apart. You can then click on the preferred output and view the report.

Entries: 1	- 3		Entries: 1	- 2	
Versions 🛟			Formats	Languages 🖸	Actions
May 19, 2012 1:30:37 PM			E PDF	English (United States)	2
May 19, 2012 1:27:27 PM				English (United States)	
May 19, 2012 1:24:28 PM					
		Delete			

Showing the Job Run History

To see a historical report of the job run history, right-click on the Daily Reports Job and select Show History.

Reports	*
🗐 Refresh	Â
🗄 🧀 Quicklaunch ReportViews	
🗄 🧰 iSPI Metrics	
💿 📄 Self Monitoring (admin users only)	
Standard Scheduled Reports	
😑 🗁 Daily Reports	Ξ
All Components Executive Last Day ReportView	
All IF Executive Last Day ReportView	
Daily Reports Jc	
+ 🗀 User Groups	
AI_ExtensionPacks	
🖃 🗁 My Folders Run	
All Nodes Top 5 CPL Schedule /iew	Ŧ

You can see the last five runs of the job. Note that you can control how many status reports are stored in the history via the same job properties where you changed the number of stored output versions. You can also click on the action icon to view the run history details if you like.

Status:				
All statuses 🔻				
		Ent	ries: 1 - 5	
Request time	Start time	Completion time	Status	Actions
May 19, 2012 1:39:02 PM	May 19, 2012 1:39:11 PM	May 19, 2012 1:39:54 PM	Succeeded	
May 19, 2012 1:36:02 PM	May 19, 2012 1:36:09 PM	May 19, 2012 1:36:51 PM	Succeeded	View run history details - Daily Reports
May 19, 2012 1:33:04 PM	May 19, 2012 1:33:11 PM	May 19, 2012 1:33:53 PM	Succeeded	
May 19, 2012 1:30:03 PM	May 19, 2012 1:30:14 PM	May 19, 2012 1:31:02 PM	Succeeded	▶ ⊞
May 19, 2012 1:27:02 PM	May 19, 2012 1:27:09 PM	May 19, 2012 1:27:52 PM	Succeeded	▶≣

Maintenance

Tracking the Database Size

It is important to track the size of the database to understand disk storage usage. The database size is influenced by the number of polled objects and the retention configuration (in other words, how long you choose to store the various metrics).

To view and change the storage retention, run the script runConfigurationGUI.ovpl on the NNM iSPI Performance for Metrics server. You can see the number of days of retention you have configured for each type of data (raw, hourly, and daily).

🛃 HP NNM iSPI Performan	ce Configuration		_ D ×					
Specify path to NNM i	SPI Performance datafi	les folder:						
Path:	\net\deploylx2.fc.usa.	hp.com\var\o	Browse					
Daily Data Retention	Period (days)	800 -						
Hourly Data Retention	Hourly Data Retention Period (days) 70 +							
Raw/Detailed Data Ro	tention Period (days)	14						
Daemon: RUNNING								
Start	Stop							
Help		Apply	Exit					

For guidance on how much disk space to anticipate using for various retention periods, see the NNM *iSPI Performance for Metrics Support Matrix*.

An example of the System Requirements table in the NNM *iSPI* Performance for Metrics Support Matrix is shown below.

Note: Always use the latest version of the Support Matrix available at: <u>http://h20230.www2.hp.com/selfsolve/manuals</u>

iSPI Minimum System Requirements

Mai	nagement Environment Size	iSPI Minimum System Requirements						
Approximate managed environment tier	Number of performance polled interfaces / components at 5 minute polling interval	СРU (64- bit) x86-64 АМD64	RAM	Disk space for Application installation (NNMInstallDir)	Disk space for database and data during execution (NNMDataDir)	Disk space for database and data during execution (NNMBataDir) 14 day raw/detailed retention 70 day hourly retention 800 day daily retention	Disk space for database and data during execution (NMMDataDir) 70 day raw/detailed retention 70 day hourly retention 800 day daily retention	Disk space for database and data during execution (NNMDataDir) 70 day raw/detailed retention 400 day hourly retention 800 day daily retention
Small	Up to 5K/5K	8 CPU (2.5GHz for x64)	16 GB	10 GB	1 SCSI or SATA disk drive	300 GB	400 GB	1 TB
Medium	Up to 60K/60K	8 CPU (2.5GHz for x64)	24 GB	10 GB	RAID 1+0 or 5/6 with write cache recommended	800 GB	1.5 TB	4 TB
Large	Up to 130K/130K	16 CPU (2.5GHz for x64)	48 GB	10 GB	RAID 1+0 or 5/6 with write cache recommended	2 TB	3 TB	10 TB
Very Large	Up to 400K/200K	16 CPU (2.5GHz for x64)	72 GB	10 GB	High performance SAN storage	4 TB	8 TB	20 TB

In the table, you can cross-reference the number of objects against the period for retention and come up with anticipated disk space for the data directory (which is mostly composed of the database).

To check our current database size, run the command dbsize.ovpl on the NPS system.

```
# dbsize.ovpl
[1211] /opt/OV/NNMPerformanceSPI/bin/dbsize.ovpl(17) INFO: Starting dbsize.ovpl.. checking
for concurrent executions...
[1211] /opt/OV/NNMPerformanceSPI/bin/dbsize.ovpl(21) INFO: Continuing...
DBSPACE Usage Summary for Database: "DSN=PerfSPIDSN"
_____
DbSpace
         Size
                      Res
                             Used(%)
IQ_SYSTEM_MAIN 1.59G
                    32G
                             21
IO SYSTEM TEMP 10G
                     64G
                             1
USER_MAIN 5G 198G 37
[1211] /opt/OV/NNMPerformanceSPI/bin/dbsize.ovpl(187) INFO: Done.
```

There are three DB spaces described in this output.

The USER_MAIN space is the location of all the stored metrics in NNM iSPI Performance for Metrics; it is also important to watch the other spaces, especially the IQ_SYSTEM_TEMP space. This temporary space is used when executing a report and can become large under certain circumstances.

The Size column is the amount of disk space that is presently pre-allocated for the database space. As the database contents increase, this space increases. See the man page for dbsize.ovpl for details on this algorithm. In this case, the size is presently at 5G. This can be seen on the file system on Linux by going to /var/opt/OV/NNMPerformanceSPI/database and looking at these files:

-rw-r--r- 1 root root 1.0G May 20 07:50 perfspi_MAIN_01.iq -rw-r--r- 1 root root 1.0G May 20 07:50 perfspi_MAIN_02.iq -rw-r--r- 1 root root 1.0G May 20 07:50 perfspi_MAIN_03.iq -rw-r--r- 1 root root 1.0G May 20 07:50 perfspi_MAIN_04.iq -rw-r--r- 1 root root 1.0G May 20 07:50 perfspi_MAIN_05.iq

You can see that these files account for 5G of disk space.

The Used(%) column shows how much space is currently consumed by USER_MAIN. In this case, it is 37% full. About 1.8G of the allocated 5G space is being used for metrics data.

If you want to see a more detailed breakdown of the usage, run dbsize.ovpl -s. This output includes a breakdown of the data including daily, hourly, and raw retention. This can help you better anticipate database growth because some values like the raw data will typically hit "steady-state" quickly (in this case, 14 days) and then will not experience much growth beyond that as old raw data is discarded after 14 days.

f_Day_AtmPvcMetrics	0 MB	0 Rows	
f_Day_ComponentMetrics	80 MB	7071 Rows	2012-05-09 -> 2012-05-19
f_Day_DiagnosticMetrics	28 MB	385 Rows	2012-05-09 -> 2012-05-16
f_Day_FrameRelayPvcMetrics	0 MB	0 Rows	

f_Day_InterfaceMetrics	78	MB	6534	Rows	2012-05-09	->	2012-05-19
f_Hour_AtmPvcMetrics	0	MB	0	Rows			
f_Hour_ComponentMetrics	128	MB	165068	Rows	2012-05-09	->	2012-05-20
f_Hour_DiagnosticMetrics	29	MB	5829	Rows	2012-05-09	->	2012-05-16
f_Hour_FrameRelayPvcMetrics	0	MB	0	Rows			
f_Hour_InterfaceMetrics	142	MB	143951	Rows	2012-05-09	->	2012-05-20
f_Raw_AtmPvcMetrics	0	MB	0	Rows			
f_Raw_ComponentMetrics	716	MB	2279556	Rows	2012-05-09	->	2012-05-20
f_Raw_DiagnosticMetrics	25	MB	38795	Rows	2012-05-09	->	2012-05-16
f_Raw_FrameRelayPvcMetrics	0	MB	0	Rows			
f_Raw_InterfaceMetrics	574	MB	1858662	Rows	2012-05-09	->	2012-05-20

Backup

The NNM iSPI Performance for Metrics provides you with the backup.ovpl tool. This is run on the NPS system. There are multiple options available. See the man page for more details.

- In this example, the -b, -d, -t and -x options are used.
 - -b dir specifies backup directory -d backup database
 - -t suppress creation of single backup tar file
 - -x exclude demo database from backup [default: false]

When you run this, it creates a directory /var/tmp/backup/backup.20120520081844. The space used for this directory is approximately the same as the dbsize.ovpl usage percentage. As the database gets larger, the dbsize percentage more closely tracks the backup size.

du -h backup.20120520081844 2.3G backup.20120520081844

2.56 Dackap.20120520001011

You can assume you need about the same size disk space for backup as for the database usage.

Note: If you compress the output of backup.ovpl by omitting the -t option, the compression process can take a very long time to run. It can take hours to compress a multi-terabyte file. Also note that running backup can add a fairly high load to the NPS system.

Note the -d option can take a directory as well as a file.

Appendix A: E-mailing Reports on Linux

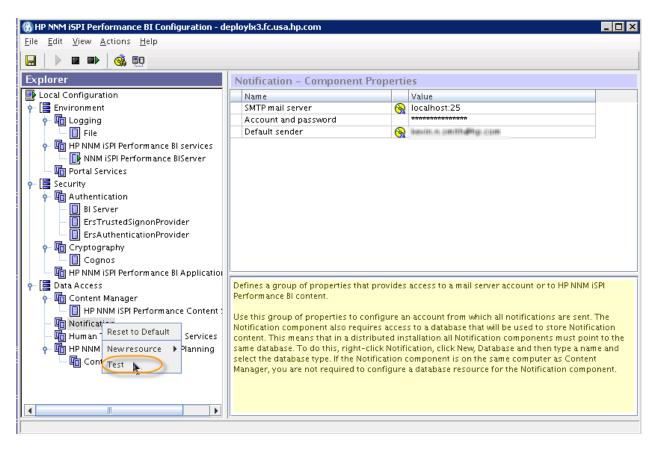
If you want to use NPS to email reports, you must configure the BI Server to use a Simple Mail Transfer Protocol (SMTP) email server.

- 1. Launch the BI Server Configuration graphical user interface: /opt/OV/NNMPerformanceSPI/bin/runBIConfigGUI.ovpl
- 2. In the Explorer pane, select Notification.

🛞 HP NNM iSPI Performance BI Configuration - d	eploylx3.fc.usa.hp.com			
<u>File Edit View Actions H</u> elp				
Explorer	Notification - Component Pr	operti	es	
Local Configuration	Name		Value	
👇 [🚍 Environment	SMTP mail server	3	localhost:25	
👇 🛅 Logging	Account and password		*****	
File	Default sender		New In smithelings com	
🛉 🕞 HP NNM iSPI Performance BI services				
🗆 💽 NNM iSPI Performance BIServer				
🗕 🋅 Portal Services				
🔶 🔚 Security				
— 🔲 Bl Server				
- 🔲 ErsTrustedSignonProvider				
ErsAuthenticationProvider				
Cognos				
HP NNM iSPI Performance BI Application				
P→ [] Data Access	Specifies the host name and port of	the mail	l server computer.	
မှာ 🕞 Content Manager	Use the following syntax to specify	the locat	tion of the mail server: host:port. The defi	ault SMTP port
HP NNM iSPI Performance Content :	on most mail servers is 25.			
- 値 Notification - 崎 Human Task and Annotation Services				
Henrices Henrices Henrices				
Contributor Data Server				

Checking if the NNM iSPI Performance BIServer service is running...

- 1. Specify appropriate values for the following fields:
 - SMTP Mail server (usually localhost: 25 is a good choice on Linux)
 - Account and password
 - Default Sender
- 2. Click Save. To test the connection, right-click Notification in the left pane, and then click Test.

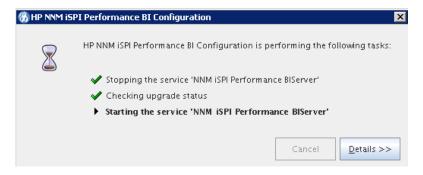


The following message appears on success:

<u>File E</u> dit <u>V</u> iew <u>A</u> ctions <u>H</u> elp					
Explorer	Notification - Component Prop	erti	es		
Local Configuration	Name		Value		
🛉 📜 Environment	SMTP mail server	8	localhost:25		
- 🕞 Logging	Account and password		******		
File	Default sender	8	louin a saith tha com		
B HD NNM (SDI Performance PL convices			_		
IP NNM ISPI Peri 🚷 HP NNM ISPI Perfo	rmance BI Configuration		×		
Portal Services					
	M iSPI Performance BI Configuration is pe	rfor	ming the following tasks:		
Authentication	· · · · · · · · · · · · · · · · · · ·				
BI Server					
	Senerating cryptographic information				
	Festing the mail server connection. 🌙				
- Cryptography					
Cognos					
HP NNM iSPI Perf					
🛉 🔚 Data Access			Close Details >> nt or to HP NNM	ISPI	
🔶 🛅 Content Manage					
🔄 🔲 HP NNM iSPI Performance Content :	Use this aroup of properties to configu	re ar	n account from which all notifications are sent.	The	
— 🛅 Notification			s to a database that will be used to store Notifi		
– 🫅 Human Task and Annotation Services	content. This means that in a distribute	d ins	stallation all Notification components must poi	nt to the	
🛉 🛅 HP NNM iSPI Performance BI Planning			cation, click New, Database and then type a nai		
Contributor Data Server select the database type. If the Notification component is on the same computer as Content Manager, you are not required to configure a database resource for the Notification component.					
	Manager, you are not required to config	jure	a database resource for the Notification comp	onent.	

3. Click Close and File > Save.

4. Select Yes when prompted to restart the service NNM iSPI Performance BI Server.



Now reports can be e-mailed via the NPS system.

Tip: You can also set up the email server with the help of the configureBIEmailServer.ovpl script.

Appendix B: Installation with Missing Libraries

If you are missing some prerequisite libraries on the system during the installation, you will see a prompt similar to the one shown below.

📴 HP NNM iSPI Perf	ormance 9.20.	000	
HP Software	Installer		Initializing
	Application 1	requirement check errors	I
Initializi Insta Please V	generate	ore of the requirement checks for this application d an unrecoverable error. The installer can not Correct the error conditions before restarting the	
		system has required OS libraries installed	DO is being L moment
		he checks above for details.	
<u> </u>		Quit	
in v e			
Cancel		< Previous	Next >

Click Quit to exit the installer.

The details of this error suggest you to go to the /var/tmp directory and look at the

PerfSPI_AppCheckReqdLibs.sh.txt file. This file shows the libraries that are missing along with a "yum" command for installing the missing packages. If you have a yum server setup, you can run the command from the log file to install the packages with the libraries.

```
# cat PerfSPI_AppCheckReqdLibs.sh.txt
------
Wed Apr 18 21:38:10 MDT 2012
OS: Linux
_____
compat-libstdc++-296-2.96-138
compat-libstdc++-33-3.2.3-61
compat-libstdc++-33-3.2.3-61
libjpeg-6b-37
libjpeg-6b-37
libpng-1.2.10-7.1.el5_3.2
libpng-1.2.10-7.1.el5_3.2
libXp-1.0.0-8.1.el5
libXp-1.0.0-8.1.el5
ncurses-5.5-24.20060715
ncurses-5.5-24.20060715
openmotif22-2.2.3-18
openmotif22-2.2.3-18
tcsh-6.14-14.el5
package unixODBC.i386 is not installed
INFO: Required library not installed: unixODBC.i386
package unixODBC.x86_64 is not installed
INFO: Required library not installed: unixODBC.x86_64
package unixODBC-devel.i386 is not installed
INFO: Required library not installed: unixODBC-devel.i386
package unixODBC-devel.x86_64 is not installed
INFO: Required library not installed: unixODBC-devel.x86_64
INFO: Run the following command, or otherwise install the identified missing libraries
```

devel.x86_64 ERROR: Please install the required libraries, and then re-run the installer (Logfile /var/tmp/PerfSPI_AppCheckReqdLibs.sh.txt)

After successfully running the yum command to install the libraries, run the NNM iSPI Performance for Metrics installer again and it will succeed.

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