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                    README for Oracle-for-OpenView 9.2.0

                         Part Number ORA23-90041
                             January 2003


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1. Introduction

Oracle-for-OpenView 9.2.0 delivers the Oracle database needed for
several HP OpenView products. It contains the components needed for
the HP OpenView products and a Quick Installation guide tuned for the
requirements of the HP OpenView products.

The following HP OpenView products support Oracle-for-OpenView as of today:

- HP OpenView Network Node Manager (NNM)
- HP OpenView Operations for UNIX (OVO/UNIX)
- HP OpenView Reporter
- HP OpenView Service Desk
- HP OpenView Temip V5.0

Your new Oracle-for-OpenView (OfO) software has been defined to be fully
compatible with specific versions of HP OpenView Products. Please refer
to the table below to check that the versions of your HP OpenView
Management Station products match your version of Oracle-for-OpenView.

The table below represents the current state of certified products. This
information may change as new products are released or existing products
are re-certified. An up-to-date version of the compatibility matrix is
part of the OfO datasheet which is available on following web site:
http://www.openview.hp.com/library/misc/literature/

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--------------------------------------------------------------------
|                  | OfO 9.2.0  | OfO 9i Sun | OfO 9i Sun |  OfO 9i   |
|                  | HP-UX 11 (1)|Solaris 2.7,8|Solaris 2.7,8|  Windows  |
|                  | (64Bit)  | (64Bit)  |  (32Bit) |           |
|--------------------------------------------------------------------|
|NNM 6.31          |    Yes    |          |    Yes   |    Yes   |
|--------------------------------------------------------------------|
|OVO/UNIX 7.10     |    Yes    |    Yes   |    Yes   |    N/a   |
|--------------------------------------------------------------------|
|Reporter 3.00     |    Yes    |    Yes   |    Yes   |    No    |
|--------------------------------------------------------------------|
|Service Desk 4.5  |    Yes    |          |  Yes (2) |    Yes   |
|--------------------------------------------------------------------|
|Temip V5.0        |    Yes    |    No    |    Yes   |    No    |
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Notes
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1) HP-UX 11.x includes 11.0 and 11.11 only
2) Sun Solaris 8 only

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2. Known Problems and Things to Watch Out For

The following list indicates the problems that are currently known and
provides help in solving them.

Symptom:

When installing OVO with ORACLE 9.2.0 opcconfig will fail with:

ovdbsetupo2_opc.sh: 20 errors have been found, the first 5 are:

ORA-00604: error occurred at recursive SQL level 2
ORA-04031: unable to allocate 152 bytes of shared memory ("shared pool","select
ORA-00604: error occurred at recursive SQL level 2
ORA-04031: unable to allocate 800 bytes of shared memory ("shared pool","select
ORA-00604: error occurred at recursive SQL level 2

To fix this the following must be done:

Solution 1:

The A.07.12 OVO server patch is not installed.
Call:

opcdbsetup -d

to remove the created database, install the A.07.12 server patch
(HP-UX 11.0: PHSS_28148; Solaris: ITOSOL_00183), and run opcconfig again.

Solution 2:

In the script:

/opt/OV/bin/ovdbsetupo1_opc.sh

both occurrences of shared_pool_size should be set to:

shared_pool_size = 24000000

This will increase the size of the shared memory segment (SGA)
created by ORACLE and will allow opcconfig to complete successfully.

If you have already run opcconfig and stepped into the errors above you should delete the
openview DB with:

opcdbsetup -d

and restart opcconfig