HP OpenView Configuration Management using Radia

for the Windows and HP-UX operating systems

Release Notes

Software version: 4.2i / January 2006

This document provides an overview of the changes made to HP OpenView Configuration Management using Radia for the 4.2i release. It contains important information not included in the manuals or in online help.

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In This Version

Supported HP OpenView Configuration Management using Radia Products and Components

This release is the second internationalized version of the OpenView Configuration Management using Radia products. This release provides support for the core and Patch Manager functionality, and is not meant to be a comprehensive release. It includes the following products and components:

Table 1   Clients and Supported Platforms

Client	Platform
HP OpenView Application Manager using Radia	HP-UX, Windows
HP OpenView Software Manager using Radia	HP-UX, Windows
HP OpenView Inventory Manager using Radia	HP UX, Windows
HP OpenView Patch Manager using Radia	Windows

Table 2   Administrator Workstation Tools and Supported Platforms

Admin Tool	Platform
Client Explorer	HP-UX, Windows
Publisher	HP-UX*, Windows
System Explorer	Windows
Packager	Windows

*The HP-UX Publisher replaces the HP-UX Packager for this release.

Table 3   Infrastructure Components and Supported Platforms

Infrastructure Component	Platform
Configuration Server – Manager and AMS (Access Method Services)	Windows
Distributed Configuration Server	Windows
Reporting Server	Windows
Messaging Server (updated)	Windows
Proxy Server	Windows
Policy Server	Windows
Management Portal	Windows
Multicast Server	Windows
Adapter for SSL	Windows

Non-Supported HP OpenView Configuration Management using Radia Products and Components

The following additional Radia products and components are not included in this release, and are not supported for use in conjunction with this release:

- HP OpenView OS Manager using Radia
- HP OpenView Server Management using Radia
- HP OpenView Usage Manager using Radia
- (Radia) Packager for Windows Installer

This release includes core (RAM, RSM and RIM) support for HP-UX and Windows and OpenView Patch Manager using Radia support for Windows clients only. Use of this offering should be limited to new implementations or existing 4i infrastructure only. Currently, there is no migration path from an existing OpenView Configuration Management using Radia infrastructure to this release.

Installation Notes

- Minimum OS requirements:
  - HPUX 11 and above
  - Windows 2000 and above

Known Problems, Limitations, and Workarounds

- OpenView Patch Manager using Radia v3.0 supports Windows clients only in the I18N environment.
- Machine names and installation paths must be restricted to the ASCII characacter set for the 4.2i version of OpenView Configuration Management Using Radia.

Documentation Errata

Packaging and OpenView Configuration Management using Radia 4.2i

The following manuals, which accompany the OpenView Configuration Management using Radia 4.2i offering, contain information about the Windows Installer packaging process as well as the associated packaging tool, the (Radia) Packager for Windows Installer:

- HP OpenView Administrator Workstation Using Radia Publisher Guide
- HP OpenView Application Manager Using Radia Installation and Configuration Guide
- HP OpenView Software Manager Using Radia Installation and Configuration Guide

Though mentioned in some of the HP OpenView documentation, the Windows Installer packaging process and associated tool, (Radia) Packager for Windows Installer, are not currently available with the OpenView Configuration Management using Radia 4.2i offering.

Support

Please visit the HP OpenView support web site at:

http://www.hp.com/managementsoftware/support

This web site provides contact information and details about the products, services, and support that HP OpenView offers.

HP OpenView online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valuable support customer, you can benefit by being able to:

- Search for knowledge documents of interest

- Submit and track progress on support cases

- Submit enhancement requests online

- Download software patches

- Manage a support contract

- Look up HP support contacts

- Review information about available services

- Enter discussions with other software customers

- Research and register for software training

NOTE: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract.

To find more information about support access levels, go to the following URL:

http://www.hp.com/managementsoftware/access_level

To register for an HP Passport ID, go to the following URL:

http://www.managementsoftware.hp.com/passport-registration.html

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