Dear HP Software Customer,

An issue has been identified with the migration from NNMi 8.0x to NNMi 8.10 when new specific trap definitions have been loaded into NNMi 8.0x. In this case, when NNMi 8.10 is installed, the NNMi processes do not start successfully, and action must be taken to resolve the startup failure. (This issue does **not** apply to new installations of NNMi 8.10, and no action is needed for new NNMi 8.10 installations.)

To prevent the startup issue from occurring during an upgrade from NNMi 8.0x to NNMi 8.10:

1. Perform a complete back up of the NNMi 8.0x management server.
2. Remove from NNMi 8.0x all of the loaded trap definitions that are included in the list below. (Other trap definitions that are not in this list can remain in NNMi 8.0x during the migration; they do not need to be deleted.)
3. Install NNMi 8.10.

If NNMi 8.10 is not starting up properly after an upgrade from NNMi 8.0x, the following fix options are available:

- Contact HP Support for instructions to obtain and apply a hotfix.
- Wait until NNMi 8.10 Patch 1 is available, and then install the patch.

Trap definitions to remove prior to upgrading to NNMi 8.10

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IetfVrrpStateChange:       .1.3.6.1.2.1.68.0.1
RcVrrpStateChange:         .1.3.6.1.2.1.46.1.3.0.1
RcnChasPowerSupplyDown:    .1.3.6.1.4.1.2272.1.21.0.6
RcChasPowerSupplyDown:     .1.3.6.1.4.1.2272.1.21.6
RcnChasPowerSupplyUp:      .1.3.6.1.4.1.2272.1.21.0.14
RcChasPowerSupplyUp:       .1.3.6.1.4.1.2272.1.21.14
RcnChasFanDown:            .1.3.6.1.4.1.2272.1.21.0.7
RcChasFanDown:             .1.3.6.1.4.1.2272.1.21.7
RcnChasFanUp:              .1.3.6.1.4.1.2272.1.21.0.21
RcChasFanUp:               .1.3.6.1.4.1.2272.1.21.21
Rcn2kTemperature:          .1.3.6.1.4.1.2272.1.21.0.13
Rc2kTemperature:           .1.3.6.1.4.1.2272.1.21.13
CempMemBufferNotify:                    .1.3.6.1.4.1.9.9.221.0.1
CiscoEnvMonVoltageNotification:         .1.3.6.1.4.1.9.9.13.3.0.2
CiscoEnvMonTemperatureNotification:     .1.3.6.1.4.1.9.9.13.3.0.3
CiscoEnvMonFanNotification:             .1.3.6.1.4.1.9.9.13.3.0.4
CiscoEnvMonRedundantSupplyNotification: .1.3.6.1.4.1.9.9.13.3.0.5
CiscoEnvMonVoltStatusChangeNotif:       .1.3.6.1.4.1.9.9.13.3.0.6
CiscoEnvMonTempStatusChangeNotif:       .1.3.6.1.4.1.9.9.13.3.0.7
CiscoEnvMonFanStatusChangeNotif:        .1.3.6.1.4.1.9.9.13.3.0.8
CiscoEnvMonSuppStatusChangeNotif:       .1.3.6.1.4.1.9.9.13.3.0.9
RcnAggLinkUp:     .1.3.6.1.4.1.2272.1.21.0.41
RcAggLinkUp:      .1.3.6.1.4.1.2272.1.21.41
RcnAggLinkDown:   .1.3.6.1.4.1.2272.1.21.0.42
RcAggLinkDown:    .1.3.6.1.4.1.2272.1.21.42
RcnSmltIstLinkUp:    .1.3.6.1.4.1.2272.1.21.0.17
RcSmltIstLinkUp:     .1.3.6.1.4.1.2272.1.21.17
RcnSmltIstLinkDown:  .1.3.6.1.4.1.2272.1.21.0.18
RcSmltIstLinkDown:   .1.3.6.1.4.1.2272.1.21.18
NASSnmpTrapv1: .1.3.6.1.4.1.12721.2.1.1.1.10.0.1
NASSnmpTrapv2: .1.3.6.1.4.1.12721.2.1.1.1.10
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We regret the inconvenience caused by this issue. Thank you for choosing HP Network Node Manager i-series Software!

Sincerely,

HP Software Network Management Center