

HP OpenView Configuration Management

Reporting Server

for Windows operating systems

Software Version: 5.00

Reporting Server Migration Guide

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1 Upgrading the CM Reporting Server

Use the information in this guide to upgrade your HP OpenView Configuration Management Reporting Server (CM Reporting Server) to version 5.00.

 The CM Reporting Server 5.00 requires Apache. Microsoft IIS is no longer supported.

There are three main steps to migrating to the latest CM Reporting Server:

- 1 Install the latest CM Reporting Server.
- 2 Migrate existing configuration settings.
- 3 Migrate custom reports.

To migrate to the latest CM Reporting Server

- Install the CM Reporting Server using the CM media. Refer to the *CM Reporting Server Guide* for installation instructions. The CM Reporting Server installation is included with the CM media in the following directory:

```
infra\extended_infrastructure\reporting_server\win32
```

The 5.00 version will not overwrite an existing CM Reporting Server installation. Instead, it will install to the following directory structure by default:

```
C:\Program Files\Hewlett-Packard\CM\ReportingServer
```

To migrate existing configuration settings

- Use the CM Reporting Server configuration file web page, `setup.tcl`, to update the configuration files. This file is opened automatically after a successful installation. To access the configuration web page after the installation, use a web browser.

For example, if your CM Reporting Server alias is “reportingserver,” you would type:

```
http://localhost/reportingserver/setup.tcl
```

Apply the appropriate configuration settings used in your earlier installation. Refer to the CM Reporting Server guide for configuration details.

To migrate custom reports

- 1 Create a new folder within the `reportpacks` directory. By default, this is located `C:\Program Files\Hewlett-Packard\CM\ReportingServer\reportpacks`
- 2 From your pre-5.00 installation, copy any customized report directories and files into the newly created directory.

For example, if you created a new directory called ABC, your customized report directory structure might look like the following:

```
reportpacks\ABC\objects\windows  
reportpacks\ABC\objects\views  
reportpacks\ABC\objects\viewgroups  
reportpacks\ABC\objects\filtergroups  
reportpacks\ABC\objects\filters
```

reportpacks\ABC\objects\querytypes

reportpacks\ABC\objects\configs

Each directory should contain the customized files copied from the previous installation of CM Reporting Server.