

# **HP OpenView GlancePlus Pak Release Notes**

**C.03.58.00**

**HP-UX 11.0 and 11.11**



**Manufacturing Part Number: B3701-90030**

**June 2002**

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# HP OpenView GlancePlus Pak Release Notes

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## Announcements

This document contains information about HP OpenView GlancePlus Pak for the HP-UX Application Release in the Summer of 2002. This release supports HP-UX 11.0 and 11.11.

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**IMPORTANT** The IT/O Special Edition (ITO-SE) single system event management component was removed from the GlancePlus Pak 2000, beginning with this June 2002 release. This component collects and processes single-system events and performs automated or operator-initiated actions.

If event management is key to the success of your business, you are encouraged to visit <http://openview.hp.com/products> for further information on HP's OpenView Operations for UNIX

If you are updating GlancePlus Pak and you already have ITO-SE on your system, and you plan to continue using ITO-SE, visit the knowledge base support web site at: <http://openview.hp.com/support>.

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Refer to each product's Release Notes for system patch requirements. The Release Notes documents are in `/opt/perf/ReleaseNotes/`. Their filenames are:

- GlancePlus Release Notes: `Glance`
- HP OpenView Performance Agent Release Notes: `Mwa`

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**NOTE** The name MeasureWare Agent for UNIX has been replaced with HP OpenView Performance Agent (OV Performance Agent or OVPA) for UNIX throughout this document. However, the process names and software components operationally remain MeasureWare Agent (MWA).

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Refer to each product's documentation for information about the functionality of each product.

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**NOTE** This document contains important information that is not included in other printed materials or in online help.

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## **What's New in This Version?**

This release provides C.03.58.00 functionality.

- The IT/O Special Edition (ITO-SE) single system event management component was removed from the GlancePlus Pak 2000, beginning with this June 2002 release. See the notice in the “Announcements” section for more information.
- Please see the Release Notes for each product in `/opt/perf/ReleaseNotes/`.

## **Known Problems and Workarounds**

The following requests remain open in this release. Refer to the “Patches and Fixes in This Version” section of this document for information about requests that have been fixed or addressed with patches.

To see the status of open requests, see “Online Documentation and Support” in the “Software Version Information and File Placement Plan” section of these Release Notes.

<b>Request ID</b>	<b>Description</b>
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None.	
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## Compatibility Information and Installation Requirements

Before installing GlancePlus Pak, be sure that your system meets these minimum requirements.

- System Requirements

- HP 9000 Series server or workstation
- HP 9000 Series 700 or 800
- 32 MB RAM, 64MB virtual memory

- Display Requirements

The following is required for running the GlancePlus Motif interface (gpm):

- HP X-terminal or X-workstation display, minimum of 1280 x 1024 resolution and 8-color planes

The following is required for running the GlancePlus character mode interface (glance):

- Terminals: HP 2392A, HP 700/44, HP 700/92, HP 700/94, VT100, or compatible terminal emulators, such as xterm, dtterm, or hpterm, under the X-Window system

- Disk Requirements — Total of 100 MB

- 50 MB in the `/opt/perf/` directory for first-time installations of GlancePlus and OV Performance Agent
- 42 MB in the `/var/opt/perf/` directory for OV Performance Server Agent

- Software Requirements

- HP-UX 11 and beyond with X-Windows libraries X11R6 and Motif libraries 2.1.

- Installation — Installation requirements as well as instructions for installation are documented in the *GlancePlus Pak Installation Guide*, located in the following places:

- Shipped with this product in: `opt/perf/paperdocs/gpak/C/ as gpp-install.pdf`
- On the Web at: `http://ovweb.external.hp.com/lpe/doc_serv/`

Select GlancePlus Pak in the Product list box and click **Go**.



- Related Documentation:

- Refer to the following documents for additional information about how to use GlancePlus Pak:

Access the following document in `/opt/perf/paperdocs/gpak/C:`

- *GlancePlus Pak Installation Guide*—`gpp-install.pdf`

Access the following man pages by typing `man <man_page>`, such as `man gpseupdate`:

- GlancePlus Pak: `gpseupdate`
- HP-UX Measurement Interface: `arm`, `midaemon`, `perfstat`, `ttd`, `ttd.conf`

- For information on accessing the documentation on the web, see “Online Documentation and Support” in the “Software Version Information and File Placement Plan” section in these Release Notes.

- To print an ASCII file, type:

```
lp -d<printer_name> filename
```

For example:

```
lp -dros1234 metrics.txt
```

## **Patches and Fixes in This Version**

The following major requests were fixed in this release.

<b>Request ID</b>	<b>Description</b>
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None	
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## **Software Availability in Native Languages**

GlancePlus and OV Performance Agent are localized into Japanese (ja\_JP.SJIS). Refer to each product's Release Notes in `/opt/perf/ReleaseNotes/` for more information.

## Software Version Information and File Placement Plan

### Version Information

For a summary of version strings for installed performance tools, enter the command:

```
/opt/perf/bin/perfstat -v
```

### File Placement Plan

The following is a list of directory locations for product files.

For a list of all files in the product, enter the command:

```
/usr/sbin/swlist -l file <bundle_name>
```

<bundle\_name> = GlancePlus Pak bundle name on your system

### Release Notes:

```
/opt/perf/ReleaseNotes/Glancepak
```

### Executables including UI programs, daemons, and scripts:

```
/opt/perf/bin/  
/opt/OV/bin/OpC/  
/var/opt/OV/bin/OpC/GlancePak/  
/var/opt/OV/conf/OpC/GlancePak/
```

### Man pages:

```
/opt/perf/man/man1/
```

### Printable documents:

```
/opt/perf/paperdocs/gpak/C/
```

### Default configuration and template files:

```
/opt/perf/newconfig/
```

## Online Documentation and Support

Go to the HP OpenView eCare web site to access interactive technical support tools. The same information and tools used by HP OpenView phone support experts are now available at:

<http://support.openview.hp.com/>

- To view the status of customer requests:

1. **Go to the Troubleshooting window and select** search knowledge base for documents, known problems, & patches.
2. **In the Retrieve Document by ID Number window, enter the document ID number and click View Document.**

**You can also search for other documents in the Search for Documents window on this page.**

- To view these or archived Release Notes and other documentation:

1. **Go to the Using Products window and select user manuals. This displays the HP OpenView manuals web site:**

[http://ovweb.external.hp.com/lpe/doc\\_serv/](http://ovweb.external.hp.com/lpe/doc_serv/)

2. **Select GlancePlus Pak in the Product list box and click Go.**
3. **To see archived versions of the GlancePlus Pak documentation, select Older in the Release list box and then click Go.**