

Peregrine | AssetCenter Web 4.3.1

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Release Notes



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This edition applies to version 4.3 of the licensed program

AssetCenter

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# Foreword

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## PREFACE

AssetCenter Web 4.3.1 includes a large number of bug fixes.

For late-breaking information that could not make it to this document or inside the AssetCenter Web documentation, please refer to the **Readme.txt** file located in the AssetCenter Web installation folder.



# 1 | What's in these Release Notes?

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## CHAPTER

These Release Notes include:

- Notes on related documentation, including a compatibility matrix for AssetCenter Web.
- An overview of new functionality in AssetCenter Web,
- A list of bugs corrected in this version.
- Contact details for further assistance.





# 2 | Related documentation and compatibility matrix

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## CHAPTER

### Documentation

AssetCenter Web 4.3.1 is provided with a User's Guide and Release Notes (this document).

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These documents are available in English and French only.

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Full documentation for AssetCenter Web 4.3.1 can also be downloaded from the Peregrine Systems support site, at the following address:

<http://support.peregrine.com>.

You will need the current login and password to access this page.

You can also order printed copies of the documentation through your Peregrine Systems sales representative.

## Compatibility Matrix

A compatibility matrix, which identifies the hardware and software requirements for using AssetCenter 4.3.1, is also available on the Customer Support Web site at: <http://support.peregrine.com>

You will need the current login and password to access this page.

# 3 | Overview of new functionality in version 4.3.1

## CHAPTER

### New in version 4.3.1

- Required environment:
  - AssetCenter Web requires OAA version 4.1.1.1.
  - The AssetCenter Web Tailoring Kit version 4.3.1 is required to customize AssetCenter Web pages .
- Installation:

AssetCenter Web is installed from the AssetCenter installation CD-ROM. One single program is used to install the different packages of AssetCenter Web:

  - OAA version 4.1.1.1
  - Java2 SDK version 1.3.1\_05
  - Tomcat version 4.1.24
  - Apache 2.0.43
- User interface:
  - The new version of OAA modifies the look and feel of AssetCenter Web (in particular the GUI and the functionality).

- In the search pages, the filter operators used for itemized lists have been improved.
- In the search pages, operators have been added to the filters concerning dates and numerical fields.
- A search page is now used instead of a list page to create new records.
- **Portfolio** module:
  - A new menu entry enables you to access projects.
  - A link to the portfolio item has been added to the detail page of computers and telephones.
- **System** module:
  - Locations (**amLocation**), Employees (**amEmplDept**) and Departments (**amEmplDept**) have been moved from the **Portfolio** module to the **Systeme** module.
  - The list of contacts has been added to the detail page of companies.
  - Menu entries have been added to access the list of groups and list list of stocks.
  - In the detail of a service, the related departments and employees are shown in two separate lists.
- **Financials** module:
  - New menu entries enable you to access the budgets.
- **Contracts** module:
  - This list of assets under contract has been added to the contracts detail.
  - Fields have been added to the contracts detail.
  - New filter conditions have been added to the list of contracts, in particular concerning dates.
- **Cable** module:
  - A new menu entry enables you to view the cable installation from the locations.

## Update of AssetCenter Web

- 1 If you have created additional Web pages or customized standard Web pages:  
Backup any additional or customized pages.

- 2 Uninstall the previous version of AssetCenter Web/ OAA.
  - 3 Uninstall the previous versions of Java2 SDK and Tomcat (recommended).
  - 4 Install version 4.3.1 of AssetCenter Web.
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If you only use the standard pages of AssetCenter Web, these operations will suffice: You can simply use the new standard pages provided with AssetCenter Web.

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- 5 If you have customized the standard Web pages or created new ones: Test and modify or recreate each additional Web page, one by one.



# 4 Summary of corrected bugs

## CHAPTER

The following table summarizes the bugs corrected in AssetCenter Web 4.3.1.

This table contains the following columns:

- Bug number. If you know the bug's number (or the number of the new function) that you want to find, you can quickly identify it that way using this table.
- Description. A brief description of the bug or new function.

### Version 4.3.1 (current version)

<b>Bug number</b>	<b>Description</b>
354689	Comments are no longer available.
358046	The IWorkOrderId field appears to be a copy of the identifier.
364405	The <b>Close</b> button in a work order does not work.





# 5 | Contact details for further assistance

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## CHAPTER

For further information and assistance with this version of AssetCenter, please contact Peregrine Systems' Customer Support at <http://support.peregrine.com>.

You will need the current login and password to access this page.

Alternatively, you can contact one of the Peregrine Systems Customer Support offices listed below.

### **North America, South America, Asia/Pacific**

Telephone: +(1) (800) 960 9998 (toll-free only within the U.S.)

+(1) (858) 794 7402

Fax: +(1) (858) 794 6028

Email: [support@peregrine.com](mailto:support@peregrine.com)

Headquarters: Peregrine Systems, Inc.

Attn: Customer Support

3611 Valley Centre Drive

San Diego, CA 92130

## Europe, Africa

Telephone: (0) (800) 834 770 (toll-free only within the United Kingdom)

+(44) (0) (02) 8334-5844

Fax: +(44) (0) (02) 8334-5890

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