
HP Universal CMDB Configuration Manager 9.10 Compatibility Matrix with HP Universal CMDB

for the Windows and Linux operating systems

Publication date: June 2011

- Product Packaging
- Language Support
- Compatibility Matrix
- Product Download
- Patch Download
- Deployment Scenarios
- HP Software Support
- Legal Notices

Product Packaging

HP UCMDB Configuration Manager 9.10 is an application that requires the HP UCMDB product (also known as UCMDB Foundation) to be installed.

HP UCMDB Configuration Manager 9.10 for Windows was first released in November 2010. It came bundled with HP UCMDB 9.02 for Windows. This bundle was updated at the end of March 2011 to include the newer HP UCMDB 9.03 for Windows.

Language Support

Originally, HP UCMDB Configuration Manager 9.10 was only available in English. This application now supports Japanese, Simplified Chinese, Korean, French, German, Italian, Spanish, Brazilian Portuguese, Russian, and Dutch.

Note: HP UCMDB 9.02 and 9.03 support the same languages.

Compatibility Matrix

	HP UCMDB 9.02	HP UCMDB 9.03
HP UCMDB Configuration Manager 9.10, English (original build posted in December 2010 and no longer available for download or shipment)	Supported, Configuration Manager patch 1 required	Supported, Configuration Manager patch 2 required
HP UCMDB Configuration Manager 9.10L , all languages including English (multi-lingual build posted in March 2011 that replaced the original English-only build)	Not supported	Supported, Configuration Manager patch 2 recommended

Product Download

Customers who have valid SAIDs can download HP UCMDB Configuration Manager 9.10 for Windows (bundled with HP UCMDB 9.03 for Windows) by going to the USB Portal and selecting **Universal CMDB DDM Change Control Mgmt.**

Selected Support Agreement ID

SAID:	*****
Expiration date:	November 30 2013
Number of products:	667

To create an initial selection of downloads for this SAID or add to an existing selection: Select from the list of your entitled products those items you would like to download. The products are grouped by category.

Once you have completed your selection, click on "Get software updates" to access your software, licenses and documentation.

If you want to view the existing selection for this SAID, just click on "Get software updates".

If you want to select a different SAID, please click [here](#).

Show a single category / product center >>

The Portal returns a list of 11 choices, corresponding to the various languages supported by HP UCMDB Configuration Manager 9.10 and HP UCMDB 9.03.

Note: It is possible to select several languages for downloading. At the present time, however, all choices point to the exact same image (which supports all languages).

[Expand all](#) [Collapse all](#)

 Universal CMDB DDM Change Control Mgmt					
	Product name	Product number	Version	Requires new license	Release date (mm-dd-yyyy)
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 B Prt SW E-Media	T8349EPE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Dutch SW E-Media	T8349EUE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 English SW E-Media	T8349EAE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 French SW E-Media	T8349EFE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 German SW E-Media	T8349EDE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Italian SW E-Media	T8349EZE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Japanese SW E-Media	T8349EJE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Korean SW E-Media	T8349EKE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Russian SW E-Media	T8349EVE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 SChinese SW E-Media	T8349ESE	9.10	No	03/30/2011
<input type="checkbox"/>	HP UCMDB/DDM/CM 9.10 Spanish SW E-Media	T8349EEE	9.10	No	03/30/2011

Patch Download

The patches for HP UCMDB Configuration Manager 9.10 can be downloaded from the SSO Portal:

<http://support.openview.hp.com/selfsolve/patches>

- Patch 1 is available on under the name **UCMDBCM_00001**.
- Patch 2 is available under the name **UCMDBCM_00002**.

Note: Patch 1 was superseded by Patch 2 in March 2011.

Deployment Scenarios

Scenario	Initial state	Action
1	Nothing installed	<ul style="list-style-type: none">➤ Install HP UCMDB 9.03➤ Install HP UCMDB Configuration Manager 9.10➤ Apply CM Patch 2
2	Standalone installation of HP UCMDB 9.0, 9.01, or 9.02	<ul style="list-style-type: none">➤ Upgrade to HP UCMDB 9.03➤ Install HP UCMDB Configuration Manager 9.10➤ Apply CM Patch 2
3	Standalone installation of HP UCMDB 9.03	<ul style="list-style-type: none">➤ Install HP UCMDB Configuration Manager 9.10➤ Apply CM Patch 2
4	Joint installation of HP UCMDB 9.02 and HP UCMDB Configuration Manager 9.10 with CM Patch 1	<ul style="list-style-type: none">➤ Upgrade to HP UCMDB 9.03➤ Apply CM Patch 2

Note: Customers with a standalone installation of HP UCMDB using Oracle Standard Edition or MS SQL Standard Edition must convert the database to the Enterprise Edition before installing HP UCMDB Configuration Manager 9.10.

HP Software Support

You can visit the **HP Software support web site** at:

www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers. For more information, visit the HP Support web site at: HP Software Support Online.

HP Software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by being able to:

- Search for knowledge documents of interest
- Submit and track progress on support cases
- Submit enhancement requests online
- Download software patches
- Manage a support contract
- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

To access the Self-solve knowledge base, visit the Self-solve knowledge search home page.

Note: Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to: [Access levels](#).

To register for an HP Passport ID, go to: [HP Passport Registration](#).

Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notices

© Copyright 2005 - 2011 Hewlett-Packard Development Company, L.P

Trademark Notices

Adobe® and Acrobat® are trademarks of Adobe Systems Incorporated.

AMD and the AMD Arrow symbol are trademarks of Advanced Micro Devices, Inc.

Google™ and Google Maps™ are trademarks of Google Inc.

Intel®, Itanium®, Pentium®, and Intel® Xeon® are trademarks of Intel Corporation in the U.S. and other countries.

Java is a registered trademark of Oracle and/or its affiliates.

Microsoft®, Windows®, Windows NT®, Windows® XP, and Windows Vista® are U.S. registered trademarks of Microsoft Corporation.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates.

UNIX® is a registered trademark of The Open Group.

Acknowledgements

- This product includes software developed by Apache Software Foundation (<http://www.apache.org/licenses>).
- This product includes OpenLDAP code from OpenLDAP Foundation (<http://www.openldap.org/foundation/>).
- This product includes GNU code from Free Software Foundation, Inc. (<http://www.fsf.org/>).
- This product includes JiBX code from Dennis M. Sosnoski.
- This product includes the XPP3 XMLPull parser included in the distribution and used throughout JiBX, from Extreme! Lab, Indiana University.
- This product includes the Office Look and Feels License from Robert Futrell (<http://sourceforge.net/projects/officelnfs>).
- This product includes JEP - Java Expression Parser code from Netaphor Software, Inc. (<http://www.netaphor.com/home.asp>).

If you have any comments or suggestions regarding this document, please send them by e-mail to SW-Doc@hp.com.