HP Service Quality Management solution

TeMIP Service Adapter V3.0

Release Notes

Edition: 2.0

for Microsoft Windows Operating System

November 2011

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Contents

Preface

This document is the Release Notes of the HP SQM Solution TeMIP Service Adapter V3.0 software kit (**Manufacturing Release)** for Windows system.

The software kit name is **HP SQM Solution TeMIP Service Adapter V3.0**, and the corresponding executable file name is **SQMSolTEMV300RevA.exe**.

Please read this document as well as HP SQM Solution TeMIP Service Adapter Installation Configuration and User's Guide before installing the TeMIP Service Adapter.

Intended Audience

This document is intended for Solution Architects, SQM Solution deployment team and SQM Solution administrators.

Software Versions

The term Windows is used as a generic reference to the operating system, unless otherwise specified.

The software versions referred to in this document are as follows:

Software	Version
TeMIP Service Adapter	3.0
SQM Service Management Foundation	3.0
TeMIP Service Console	6.2
HP Business Service Management	9.1X
HP SiteScope	11.12
Windows	2003, 2008

Abbreviations and Acronyms

The following table defines abbreviations and acronyms used in this document.

Abbreviation or acronym	Meaning
BSM	Business Service Management
SMF	Service Management Foundation
KPI	Key Performance Indicator
HI	Health Indicator

SiS	SiteScope
SQM	Service Quality Manager
TeMIP	HP Telecommunication Management Platform
TSC	HP TeMIP Service Console

Associated Documents

- HP SiteScope 11.12 Release Notes

- HP SiteScope Deployment Guide

- HP SiteScope "Using SiteScope"

- HP SQM Solution Service Management Foundation Release Notes

- HP SQM Solution Service Management Foundation Installation and Configuration Guide

- HP SQM Solution Service Adapter TeMIP Service Adapter Installation, Configuration and User's Guide

- HP TeMIP Service Console V6.2 Release Notes

- HP TeMIP Service Console V6.2 Installation & Configuration Guide

The HP SiteScope documents are available at:

http://support.openview.hp.com/selfsolve/manuals

Additional SQM Solution materials (like the SQM Solution product briefs) and information about SQM Solution updates are available at:

http://www.hp.com/cms

(→ HP Assurance -> HP NGOSS Solutions by Telecom Domain)

Support

You can visit the HP Software support web site at:

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- Submit and track progress on support cases

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- Look up HP support contacts
- Review information about available services
- Enter discussions with other software customers
- Research and register for software training

Pre-requisites

The TeMIP Service Adapter has the following software requirements that must be **installed, configured and successfully started** before installing the TeMIP Service Adapter:

Software	Version
Microsoft Windows	2003/2008
HP SiteScope	11.12

Features

The SQM TeMIP Service Adapter is a component of TeMIP Service Console Solution for monitoring the health of network links, service platforms and the services carried over the resources.

Working with TeMIP Service Console, the TeMIP Monitoring Adapter collects data from TeMIP System into BSM system. Using the data collected and published by the TeMIP (alarms), TeMIP Service Console continuously correlates them to maintain an up-to-date consolidated view of the operational state of all circuits and services that exist in the network.

Installation and Configuration

The SQM TeMIP Service Adapter must be installed on a SiteScope server and integrated into SiteScope installation.

Firstly, please install SiteScope 11.12 according to the *HP SiteScope Deployment Guide*.

Then, Install and configure SQM TeMIP Service Adapter according to the *HP SQM Solution TeMIP Monitor Adapter Installation Configuration and User's Guide*.

Limitations and Known Issues

1. Limitations

None

2. Known Problems

Defect #	Problem Description	Workaround
2150	TeMIP SA Uninstallation cannot remove the TeMIP MA contents in Sitescope, e.g. Monitors, Templates	Erase them manually through executing related Sis commands

Documentation Set

The manuals for SQM TeMIP Service Adapter are shipped as PDF files.

The set of documentation is made of the following manual:

- HP SQM Solution TeMIP Service Adapter Installation, Configuration and User's Guide