## **HP OpenView Select Identity**

### **Connector for Red Hat Linux Systems with SSH**

### **Installation and Configuration Guide**

Connector Version: 3.3 Select Identity Version: 3.3



#### April 2005

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- Commons-beanutils.
- Commons-collections.
- Commons-logging.
- Commons-digester.
- Commons-httpclient.

- Element Construction Set (ecs).
- Jakarta-poi.
- Jakarta-regexp.
- Logging Services (log4j).

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- JasperReports developed by SourceForge.
- iText (for JasperReports) developed by SourceForge.
- BeanShell.
- Xalan from the Apache XML Project.
- Xerces from the Apache XML Project.
- Java API for XML Processing from the Apache XML Project.
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1

## **Installing the Connector**

The Linux SSH connector enables HP OpenView Select Identity to perform the following tasks on Red Hat Linux 8.0 servers running SSH:

- Add, update, and remove users
- Retrieve user attributes
- Enable and disable users
- Verify a user's existence
- Change user passwords
- Reset user passwords
- Retrieve all entitlements
- Retrieve a list of supported user attributes
- Assign and unassign entitlements to and from users



After the connector adds a user on the Linux resource, the user's primary group should not be used as an entitlement because, if the primary group is changed, the primary group will remain as an entilement in Select Identityside but not on the resource.

The Linux SSH connector is a one-way connector and pushes changes made to user data in the Select Identity database to a target server. The mapping file controls how Select Identity fields are mapped to Linux fields. The Linux SSH connector is packaged in the following files:

- unixtelschema.jar contains the mapping files
- UnixTelnetConnector.rar contains the connector binary files
- expect.solaris.linux.ssh.scripts.zip contains the scripts used to communicate with the Linux server

These files are located in the Linux Red Hat 8 - SSH/Linux - SSH directory on the Select Identity Connector CD.

## **System Requirements**

Select Identity Version	Application Server	Database
3.0.2	WebLogic 8.1.2 on Windows 2003	SQL Server 2000
	WebLogic 8.1.2 on Solaris 9	Oracle 9i
	WebLogic 8.1.2 on HP-UX 11i	Oracle 9i
	WebSphere 5.1.1 on Solaris 9	DB2 8.2 (or DB2 8.1 Service Pack 7)
3.3	WebLogic 8.1.4 on Windows 2003	SQL Server 2000
	WebLogic 8.1.4 on Solaris 9	Oracle 9i

The Linux SSH connector is supported in the following environment:

This connector is supported with Red Hat Linux 8.0. Also, ensure that the SSH daemon is running on those Linux systems to which you will provision users using the connector. The SSH client must be installed on the Select Identity server.

## **Deploying on the Web Application Server**

To install the Linux SSH connector on the Select Identity server, complete these steps.

- 1 Create a subdirectory in the Select Identity home directory where the connector's RAR file will reside. For example, you could create the C:\Select\_Identity\connectors folder on Windows. (A connector subdirectory may already exist.)
- 2 Copy the UnixTelnetConnector.rar file from the Select Identity Connector CD to the connector subdirectory.
- **3** If deploying the connector on WebLogic, complete the following steps. If deploying on WebSphere, skip to Step 4 on page 10.
  - a Create a schema subdirectory in the Select Identity home directory where the connector's mapping file(s) will reside. For example, you could create the C:\Select\_Identity\schema folder. (This subdirectory may already exist.)
  - **b** Extract the contents of the unixtelschema.jar file (on the Select Identity Connector CD) to the schema subdirectory.
  - **c** Ensure that the CLASSPATH environment variable in the WebLogic server startup script references the schema subdirectory.
  - d Start the application server if it is not currently running.
  - e Log on to the WebLogic Server Console.
  - f Navigate to  $My\_domain \rightarrow Deployments \rightarrow Connector Modules.$
  - g Click Deploy a New Connector Module.
  - h Locate and select the UnixTelnetConnector.rar file from the list. It is stored in the connector subdirectory.
  - i Click Target Module.
  - j Select the My Server (your server instance) check box.
  - k Click Continue. Review your settings.
  - I Keep all default settings and click **Deploy**. The Status of Last Action column should display Success.

- 4 If deploying the connector on WebSphere, complete the following steps:
  - **a** Stop the application server.
  - b Extract the contents of the unixtelschema.jar file (on the Select Identity Connector CD) to the WebSphere\AppServer\lib\ext directory.
  - **c** Start the application server.
  - d Log on to the WebSphere Application Server Console.
  - e Navigate to Resources  $\rightarrow$  Resource Adapters.
  - f Click Install RAR.
  - g In the Server path field, enter the path to the UnixTelnetConnector.rar file. It is stored in the subdirectory created in Step 1.
  - h Click Next.
  - i In the Name field, enter a name for the connector.
  - j Click OK.
  - **k** Click the **Save** link (at the top of the page).
  - I On the Save to Master Configuraton dialog, click the **Save** button.
  - m Click Resources  $\rightarrow$  Resource Adapters.
  - **n** Click the new connector.
  - Click J2C Connection Factories in the Additional Properties table.
  - p Click New.
  - **q** In the Name field, enter the name of the factory for the connector. For the SQL connector, enter **eis/UnixTelnetCon**.
  - r Click OK.
  - **s** Click the **Save** link.
  - t On the Save to Master Configuraton dialog, click the **Save** button.
  - u Restart WebSphere.

5 Modify the mapping file, if necessary. See Understanding the Mapping File on page 14 for details.

After installing the connector, see Configuring the Connector on page 20 about registering and configuring the connector in Select Identity.

## Installing Expect, SSH, and the Scripts

The Linux SSH connector performs operations over SSH using a tool called Expect, which must be installed on the application server running Select Identity. Perform the following steps:

1 Install Expect and SSH, if they were not previously installed, as follows:

#### On UNIX

Download Expect from **http://expect.nist.gov/** and install it on the UNIX server. When deploying the UNIX system as a resource in the Select Identity interface, you will provide the location of the Expect executable on the Access Info page. TCL/TK and GCC are prerequisites for running Expect.

Install the SSH client from the operating system's installation CD.

#### On Windows

Download the Cygwin setup wizard from http://www.cygwin.com/ setup.exe. Be sure to install Expect (version 5.26) and the SSH client. Expect is listed in the Interpreters category in Cygwin's installer:

			C Kee	рO	Prev 🖲 Curr 🔿 Exp View Categor	у
Category	Current	New	Bi.	Sr	Package	2
+ All 🚯 Default					·	
+ Admin 🚯 Default						
+ Archive 🚯 Default						
+ Base 📀 Default						
+ Database 📀 Default						
+ Devel 📀 Default						
+ Doc 📀 Default						
+ Editors 🚯 Default						
+ Games 🚯 Default						
+ Gnome 🚯 Default						
+ Graphics 📀 Default						
+ Interpreters 🚯 Default						
		Skip	nía	n/a	SWI-Prolog: Prolog Interpreter	
		Skip	nía	n/a	clisp: An ANSI Common Lisp implementatio	n
		1.95.8-1	$\times$		expat: XML parser library written in C	
	20030128-1	20021218-1	$\times$		expect: A program that 'talks' to other progr	а
	3.1.4-3	3.1.3-4	$\times$		gawk: GNU awk, a pattem scanning and p	
		Skip	nja	n/a	guile: The GNU extension language and S	
		Skip	n/a	n/a	libxml2: XML C parser and toolkit - runtime a	
		Skip	n/a	n/a	libxml2-python: XML C parser and toolkit - F	2
		Skip	n/a	n/a	libxslt: The XSLT C library.	
		1.4.3-1	$\times$		m4: GNU implementation of the traditional	
		Skip	n/a	n/a	ocaml: The Objective Caml compiler and ru	
		Skip	n/a	n/a	perl: Larry Wall's Practical Extracting and F	
		Skip	ηία	n/a	perl-libwin32: Perl extensions for using the	
		Skip	ηία	n/a	python: An interactive object-oriented scrip	
		Skip	ηία	n/a	ruby: Interpreted object-oriented scripting la	
		Skip	nía	n/a	xemacs: A powerful, highly customizable or	s∈ °

			С Кеер С	Prev	Curr C Exp <u>View</u> Category
Category	Current	New	Bi	Sr	Package
	1.3.2-28	01.3.2-27	$\boxtimes$		inetutils: Common networking utilities an
		Skip	ηία	n/a	irc: An Internet Relay Chat (IRC) client
		Skip	ηία	n/a	Iftp: An FTP client that supports sftp (fish
		Skip	nía	n/a	libopenIdap2: Lightweight Directory Acc
		Skip	ηία	n/a	libopenIdap2_2_7: Lightweight Directory
		Skip	ηία	n/a	lighttpd: A light-weight and flexible webs
		Skip	ηία	n/a	naim: Console AIM, ICQ, IRC, and Lily c
		Skip	ηία	n/a	ncftp: An improved FTP client
		Skip	ηία	n/a	netcat: A simple but powerful network to
		Skip	ηία	n/a	openIdap: Lightweight Directory Access
		Skip	ηία	n/a	openIdap-devel: Lightweight Directory A
		🚯 4.0p1-1	$\times$		openssh: The OpenSSH server and clie
		🛈 0.9.7g-1	$\times$		openssl: The OpenSSL runtime environ
		Skip	ηία	n/a	ping: A basic network tool to test IP net
		Skip	nja	n/a	pr3270: 3287 Printer Emulator
		Skip	ηία	n/a	proftpd: A flexible, stable and highly-con
		Skip	ηία	n/a	rsync: Fast remote file transfer program (
		Skip	ηία	n/a	s3270: 3270 Emulator (Scripted)
		Skip	ηία	n/a	stunnel: Universal SSL Wrapper
		Skip	ηία	n/a	suite3270: 3270 Emulator Suite base pa
		Skip	ηία	n/a	tcl3270: 3270 Emulator (Tcl)
		Skip	n/a	n/a	tcp_wrappers: TCP Wrappers, Tool to p
		Skip	n/a	n/a	tin: A News Reader
		Skip	n/a	n/a	ttcp: Popular network benchmarking toc
		Skip	n/a	n/a	whois: GNU Whois
		Skip	nja	n/a	x3270: 3270 Emulator (X-Windows)
		🚯 Skip	n/a	n/a	xinetd: The extended Internet services (
+ Publishing 🚯 [					<u>N</u>
< [					>

The SSH client are listed in the Net category, as shown in this snapshot:

- 2 Install the scripts on the application server. Copy expect.solaris.linux.ssh.scripts.zip from the Select Identity Connector CD and extract the scripts onto the application server.
- 3 On Windows

Ensure that Cygwin's bin directory is included in the Windows server PATH environment variable.

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## **Understanding the Mapping File**

The Linux SSH connector is deployed with the UnixConnector-tel.xml mapping file, which describes the attributes required by the system. The file is created in XML, according to SPML standards, and is bundled in a JAR file called unixschema.jar. The mapping file is used to map user account additions and modifications from Select Identity to the system resource. When you deploy a resource using the Resources page of the Select Identity client, you can review this file.

You can create attributes that are specific to Select Identity using the Attributes page in the Select Identity client. These attributes can be used to associate Select Identity user accounts with system resources by editing the connector mapping file described in this chapter. This process becomes necessary because, for example, a single attribute "username" can have a different name on different resources, such as "login" for UNIX, "UID" for a database, and "userID" on a Windows server.

This file does not need to be edited unless you want to map additional attributes to your resource. If attributes and values are not defined in this mapping file, they cannot be saved to the resource through Select Identity.

### **General Information**

The following operations can be performed in the mapping file:

- Add a new attribute mapping
- Delete an existing attribute mapping
- Modify attribute mappings

Here is an explanation of the elements in the XML mapping file:

#### • <Schema>, <providerID>, and <schemaID>

Provides standard elements for header information.

#### <objectClassDefinition>

Defines the actions that can be performed on the specified object as defined by that name attribute (in the <properties> element block) and the Select Identity-to-resource field mappings for the object (in the <memberAttributes> block). For example, the object class definition for users defines that users can be created, read, updated, deleted, reset, and expired in UNIX.

#### <properties>

Defines the operations that are supported on the object. This can be used to control the operations that are performed through Select Identity. The following operations can be controlled:

- Create (CREATE)
- Read (READ)
- Update (UPDATE)
- Delete (DELETE)
- Enable (ENABLE)
- Disable (DISABLE)
- Reset password (RESET\_PASSWORD)
- Expire password (EXPIRE\_PASSWORD)
- Change password (CHANGE\_PASSWORD)

The operation is assigned as the name of the <attr> element and access to the operation is assigned to a corresponding <value> element. You can set the values as follows:

- true the operation is supported by the connector
- false the operation is not supported by the connector
- bypass the operation is not supported by the connector

#### Here is an example:

```
<objectClassDefinition name="User" description="Unix User">
  <properties>
   <attr name="CREATE">
      <value>true</value>
      </attr>
      <attr name="READ">
      <value>true</value>
      </attr>
      <attr name="READ">
      <value>true</value>
      </attr>
    </at
```

#### <memberAttributes>

Defines the attribute mappings. This element contains <attributeDefinitionReference> elements that describe the mapping for each attribute. Each <attributeDefinitionReference> must be followed by an <attributeDefinition> element that specifies details such as minimum length, maximum length, and so on.

Each <attributeDefinitionReference> element contains the following attributes:

- Name the name of the reference.
- Required— if this attribute is required in the provisioning (set to true or false).
- Concero:tafield the name of the Select Identity resource attribute.
- Concero:resfield the name of the physical resource attribute from the resource schema. If the resource does not support an explicit schema (such as UNIX), this can be a tag field that indicates a resource attribute mapping.

- Concero:isKey An optional attribute that, when set to true, specifies that this is the key field to identify the object on the resource. Only <attributeDefinitionReference> can be specified where isKey="true". This key field does not need to be the same as the key field of the identity object in Select Identity.
- Concero:init An optional attribute that identifies that the attribute is initialized with the value of the attribute passed in from Select Identity.

Here is an example:

```
<memberAttributes>
  <attributeDefinitionReference name="GroupName"
   required="true" concero:tafield="GroupName"
   concero:resfield="gname" concero:isKey="true" />
  </memberAttributes>
```

The interpretation of the mapping between the connector field (as specified by the Concero:tafield attribute) and the resource field (as specified by the Concero:resfield attribute) is determined by the connector. The Linux SSH connector has code to interpret the mappings in one way, as follows:

- The connector attribute names are specified in square braces, like this: [xyz]. The value of attribute xyz is taken from the UserModel during provisioning.
- Composite attributes can be specified in the Linux SSH connector mapping file. To do this, specify [attr1] xxxx [attr2] as the connector attribute. This specifies that the value of the attr1 and attr2 attributes should be combined with the string xxxx to form a mapping for the specified resource field. Linux SSH connector has code to handle these composite mappings.

#### <attributeDefinition>

Defines the properties of each object's attribute. For example, the attribute definition for the Directory attribute defines that it must be between one and 50 characters in length and can contain the following letters, numbers, and characters: a-z, A-Z, 0-9, @, +, and a space.

Here is an excerpt from the UnixConnector\_tel.xml file:

```
<attributeDefinition name="Directory" description="Directory"
type="xsd:string">
<properties>
```

```
<attr name="minLength">
<value>1</value>
</attr>
<attr name="maxLength">
<value>50</value>
</attr>
<attr name="pattern">
<value>
<![CDATA[ [a-zA-Z0-9/]+ ]]>
</value>
</attr>
</properties>
</attributeDefinition>
```

#### <concero:entitlementMappingDefinition>

Defines how entitlements are mapped to users.

<concero:objectStatus>

Defines how to assign status to a user.

<concero:relationshipDefinition>

Defines how to create relationships between users.

## **Linux Mapping Information**

The Linux SSH connector supports the following identify information to be provisioned on the UNIX system. You can add, modify, or delete attributes once you are familiar with the contents of this file. You can edit the Select Identity resource attributes; they reflect the identity information as seen in Select Identity. The physical resource attributes are literal attributes of user accounts on the Linux server. These attributes cannot be changed. See the *HP OpenView Select Identity Connector Developer Guide* for more information about attributes and mapping information.

When adding a user in Select Identity, avoid entering an entitlement (secondary groups) value that is the same value as the Default Group for the system resource. This may cause an entitlement to be inadvertently removed from the user if the user is modified and the Default Group value is changed for that user.

Select Identity Resource Attribute	Connector Attribute	Attribute on UNIX Resource	Description	
User Name	username	login (login argument)	UNIX logon name	
Password	password	password	Logon password	
First Name	F		First Name	
Last Name	L		Last Name	
[First Name] [Last Name]	comment	login comment (-c option)	Comment section in /etc/passwd	
Directory	directory	login home directory (-d option)	User's home directory	
Shell	shell	login shell (-s option)	UNIX logon shell	
defaultgroup	defaultgroup	login primary group (-g option)	Default group membership	

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## **Configuring the Connector**

After you deploy the connector on the application server, you must configure Select Identity to use the connector by deploying it in the Select Identity client. The following provides an overview of the procedures you must complete in order to deploy your connector. It also provides connector-specific information you must provide when configuring Select Identity to use the connector.

1 Register the connector with Select Identity by clicking the **Deploy New Connector** button on the Connectors home page. Complete this procedure as described in the "Connectors" chapter of the *HP OpenView Select Identity Administrator Guide*.

After you deploy the connector, the connector properties will look similar to this:

Connector Information	
*Connector Name:	Unix
*Pool Name:	eis/UnixTelnetCon

2 Deploy a resource that uses the newly created connector. On the Resources home page, click the **Deploy New Resource** button. When configuring the resource, refer to the following table for parameters specific to this connector:

Field Name	Sample Values	Description
Resource Name	unix_server	Name given to the resource.
Resource Type	Linux	The connector that was deployed in Step 1 on page 20.
Authoritative Source	No	Whether this resource is a system that is considered to be the authoritative source for user data in your environment. You must specify <b>No</b> because the connector cannot synchronize account data with the Select Identity server.
Associate to Group	Selected	Whether the system uses the concept of groups. For this connector, select this option.
Host Name server.company.com		IP Address or host name of the UNIX machine.
UserName	accountadmin	Login account on the UNIX machine.
UserPassword	Password123	Password for the UserName account.
AdminPassword rootPassword		The password to gain administrator privileges.
Executable	/tools/expect-5.21/ expect.exe	Path name of the Expect executable, required to run scripts.

Field Name	Sample Values	Description
scriptLocation	On UNIX: /connectorScripts/expect/ Linux On Windows: /cygdrive/c/selectidentity/ scripts/	Location of the Expect scripts that are used by the connector. Note that on Windows, you should include a trailing slash in the path.
mappingFile	UnixConnector-tel.xml	Location of the connector mapping file used to map resource attributes to Select Identity attributes.

Complete the steps in this procedure as described in the "Resources" chapter of the *HP OpenView Select Identity Administrator Guide*. After you deploy the resource, the Access Info properties for the resource will look similar to the following snapshots.

On a Select Identity server installed on UNIX:

> Home > Resources > View Resource : dkUnixSSH

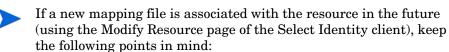
Resource Access Information	
*Resource Name:	dkUnixSSH
* HostName:	16.73.17.86
* User Name:	ed
* User Password:	*****
* Admin Password:	*****
* Executable:	/usr/local/bin/expect
* Script Location:	/opt/si3.0.2/websphere/Scripts/ssh
* Mapping File:	UnixConnector-tel.xml

On a Select Identity server installed on Windows:

Home > Resources > View Resource : sabos04

Resource Access Informatio	n	
*Resource Name:	sabosO4	
* HostName:	sabos04.can.hp.com	
* User Name:	leevi	
* User Password:	*****	
* Admin Password:	******	
* Executable:	D:/select_identity/bin/expect.exe	
* Script Location:	/cygdrive/d/select_identity/expect_scripts/	
* Mapping File:	UnixConnector-tel.xml	

3 Create attributes that link Select Identity to the connector. For each mapping in the connector's mapping file, create an attribute using the Attributes capability on the Select Identity client. Refer to the "Attributes" chapter in the *HP OpenView Select Identity Administrator Guide* for more information.



- If an attribute in the old mapping file was mapped in Select Identity and that attribute is no longer included in the new mapping file, you must unmap the attribute before modifying the resource to include the new mapping file. Unmap attributes on the Modify Attribute page of the Select Identity client.
- You cannot unmap an attribute if Services are associated with the resource and users were added to the Service. Thus, you must add the attribute to the new mapping file, even though that attribute is no longer used by the connector.

After you create the attributes for the HP-UX connector, the View Attributes page for the resource will look similar to this:

Resource Name=dkUnixSSH)         ↓ ↓ Page 1         of 1 ▷ ▷▷         Total Records:9				
Name	Min Length	Max Length	Attribute Mapped To	Authorative
defaultgroup	1	50		
dkUnixSSH_ENTITLEMENTS	1	255	dkUnixSSH_ENTITLEMENTS	Y
dkUnixSSH_KEY	1	255	dkUnixSSH_KEY	Y
Directory	1	50		
First Name	0	50		
Last Name	0	50		
Password	1	10		
Shell	1	50		
User Name	1	8		

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eate a Service that will use the newly created resource. To do so, click the **Deploy New Service** button on the Services home page. Complete this procedure as described in "Services" of the *HP OpenView Select Identity Administrator Guide*. You will reference your new resource created in Step 2 while creating this service.

4

## **Understanding the Installed Scripts**

The Linux SSH connector performs operations using a tool called Expect. This tool must be installed on the application server running Select Identity.

The following scripts are provided during the connector installation:

• adduser.exp

This is the script used to add a new user to the Linux system.

• listuser.exp

This script lists all users configured on the Linux system.

• changepassword.exp

This script changes the password of a user on the Linux system.

• changestatus.exp

This script changes a users status on the Linux system.

• deleteuser.exp

This script deletes a user from the Linux system.

• dotest.exp

This script is executed whenever a new connector is created. It is responsible for validating the connection.

• finduser.exp

This script is used to search for a user on the Linux system.

• genericcmd.exp

This script is used to enable the execution of any command required by Select Identity.

• modifyuser.exp

This script is used to modify a user on the Linux system.

• getgroups.exp

This script is used to get all group names for which the current user has membership on the Linux system.

5

## **Uninstalling the Connector**

If you need to uninstall a connector from Select Identity, make sure that the following are performed:

- All resource dependencies are removed.
- The connector is deleted using the Select Identity client Connectors pages.

## **On WebLogic**

Perform the following to delete a connector:

- 1 Log on to the WebLogic Server Console.
- 2 Navigate to  $My_Domain \rightarrow Deployments \rightarrow Connector Modules.$
- 3 Click the delete icon next to the connector that you want to uninstall.
- 4 Click **Yes** to confirm the deletion.
- 5 Click Continue.

After deleting the connector, you can remove the Bean Shell scripts as well. Remove the scripts from the directory on the Select Identity server where they were extracted (see Installing Expect, SSH, and the Scripts on page 11).

## **On WebSphere**

Complete the following steps to uninstall the connector on WebSphere:

- 1 Log on to the WebSphere Application Server Console.
- **2** Navigate to Resources  $\rightarrow$  Resource Adapters.
- **3** Select the connector to uninstall.
- 4 Click Delete.
- 5 Click the **Save** link (at the top of the page).
- 6 On the Save to Master Configuraton dialog, click the Save button.

After deleting the connector, you can remove the Bean Shell scripts as well. Remove the scripts from the directory on the Select Identity server where they were extracted (see Installing Expect, SSH, and the Scripts on page 11).

Α

## **Troubleshooting**

The following information is provided to help you diagnose connectivity and configuration problems that you may encounter when using the connector to provision users on the resource. You may need to consult your system or web application administrator for detailed help.

- On the Select Identity server, if installed on a Windows system, ensure that Cygwin's bin directory is included in the Windows server's PATH environment variable.
- Verify that the paths to SSH and Telnet are configured properly on the UNIX system. Use the UNIX command **which ssh** and **which telnet** to find the path of SSH and Telnet. If the paths are different than the paths specified in the Expect scripts, use the paths found on the UNIX system. You may want to specify the full paths to SSH and Telnet in the scripts.
- Ensure that the SSH and Telnet daemons are configured and running on the target UNIX system. Use ps -ef | grep sshd and ps -ef | grep telnetd to determine if they are running on the UNIX system.
- Verify that SSH and Telnet allow for enough connections to handle provisioning requests. The number of connections depends on the number of connections allowed by the application server for the connector. To view

the connection configuration and connections on the application server, perform one of the following procedures:

On WebLogic:

To view the connection configuration:

- a Log on to the WebLogic Server Console.
- **b** Navigate to  $My\_domain \rightarrow Services \rightarrow JDBC \rightarrow Connection Pools \rightarrow connection\_pool.$

To monitor current connections:

- c Navigate to  $My\_domain \rightarrow Deployments \rightarrow Connector Modules \rightarrow connector.$
- d Click the Monitoring tab to view connections.

On WebSphere:

To view the connection configuration:

- a Log on to the WebSphere Application Server Console.
- **b** Click Resources  $\rightarrow$  Resource Adapters.
- **c** Click the connector.
- d Click J2C Connection Factories in the Additional Properties table.

To monitor current connections, you must use the Tivoli performance viewer and click *application\_server*  $\rightarrow$  *J2C\_connection\_pool*.

Consult with your system or application server administrator for further help diagnosing problems related to connections that do not close, connections that time out, connections that cannot be opened, and so on.

• Depending on the system implementation and software versions, you may experience connectivity problems when the connector communicates with the UNIX system. If so, edit each script that includes the following:

```
set force_conservative 0 ;
```

Set the force\_conservative property to 1, as follows:

set force\_conservative 1 ;

This forces Expect to pause (1/10th of second) before sending data. Some processes, such as Telnet, may ignore keystrokes if they are sent too quickly. Thus, the short delay prevents the keystroke from arriving too quickly, before Expect is prepared to receive it.