
HP Project and Portfolio Management Center Software Version 7.1 Language Pack 2

Release Notes

Software version: 7.1 LP2 / 13 March 2008

This document provides details about known issues for HP Project and Portfolio Management Center (PPM Center) for Version 7.1 Language Pack 2. It contains important information not included in the manuals.

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Installation Notes

For instructions on how to install Language Pack 2 software, see the Readme file that accompanied the Language Pack for your specific language.

Note the following:

You must install HP PPM Center Version 7.1 Service Pack 6 or later version of PPM Center 7.1 prior to installing Language Pack 2.

The PPM Center *Upgrade Guide*, which was last updated for Service Pack 5, is not accurate with regard to Language Pack information (the information in the guide pertains to Language Pack 1 only). If you have English-language Best Practices installed, you can install Language Pack 2, following the instructions provided in the Readme.

If you are installing the Korean Language Pack: You need to make certain changes to avoid potential font display problems when using JRE 1.4.2 to run the Workbench. Follow these steps:

- 1 Install the Korean fonts.
- 2 Navigate to the <JRE_HOME>/lib folder.
- 3 Make a backup of the font.properties.ko file.
- 4 Rename the original font.properties.ko file to font.properties.

5 Close all browsers and restart the Workbench.

If you have a translated version of Best Practices installed already (from Language Pack 1), do not attempt to install the Best Practices from Language Pack 2. After you upgrade to Language Pack 2 from Language Pack 1, you can continue to use your existing version of Best Practices. However, you must modify your Portfolio Management scoring criteria validation names, according to these steps:

- 1 Using the following SQL, query the `knta_i18n_resources` table for the values that you will need for modifying your scoring criteria validation names:

```
SELECT value FROM knta_i18n_resources WHERE key like  
'VLDN_NAME_ORGANIZATION_RISK.TXT';
```

- 2 In the Validations Workbench, change the appropriate validation name to match the value obtained by the SQL query. (See the *Commands, Tokens, and Validations Guide and Reference* for details about using the Validations Workbench.)

- 3 Repeat the process for other scoring criteria validation names that correspond to the following resource keys, respectively:

```
"VLDN_NAME_ORGANIZATION_RISK.TXT";  
"VLDN_NAME_TECHNICAL_RISK.TXT";  
"VLDN_NAME_ARCHITECTURE_RISK.TXT";  
"VLDN_NAME_DEFINITION_RISK.TXT";  
"VLDN_NAME_INFRASTRUCTURE_RISK.TXT";  
"VLDN_NAME_INTERNAL_RATE_RETURN.TXT";  
"VLDN_NAME_STRATEGIC_MATCH.TXT";  
"VLDN_NAME_COMPETITIVE_ADVANTAGE.TXT";  
"VLDN_NAME_COMPETITIVE_RESPONSE.TXT";  
"VLDN_NAME_PRODUCTIVITY.TXT";
```

Known Issues

<u>Defect No.:</u>	Brief description of problem
199028	KOREAN Project Management: On the Create New Project page, Period Names are not translated in the auto-complete list for Planned Start Period and Planned End Period. Solution: 1. Delete all existing periods. 2. Run <code>kGenFlexiblePeriods.sh</code> .
199399	KOREAN Multibyte symbols are not displayed on graphical portlets in which the labels or text are part of the image.
200102	FRENCH In requests with date fields, when selecting a date from the date picker dialog box, selecting a month with a truncated name will display an alert message indicating that the date is in an incorrect format. This applies only to dates in which the Date Field validation is in the Medium format. Solution:

Type in the date rather than use the date picker dialog box.

197207

KOREAN, TURKISH Demand Management: For the following portlets, the drill-down pages cannot be exported to PDF.

- Request Summary
- Open Requests by Priority
- Request Summary Pie Chart
- Request Summary Bar Chart

Solution:

Delete the WEB_SERVER parameter from the server.conf file.

200161

GERMAN, KOREAN, TURKISH Time Management: The My Time Sheets portlet does not display the client regional settings when the page is maximized. Instead of displaying the date in day/month/year format, as set in the regional settings, the date is displayed in month/day/year format.

200182

KOREAN For the following pages, the month is always changed to January when selecting a date from the date picker dialog box for the From Date and To Date fields. The problem occurs only when the Date Field validation is in the Short format.

- Analyze Issue Activity
- Analyze Risks Activity
- Analyze Scope Changes Activity
- Analyze Issue Time Resolution
- Analyze Risks Time Resolution, Analyze Scope Change Time Resolution

Solution:

Type in the date rather than use the date picker dialog box.

200226

KOREAN, SPANISH An entity with special symbols in the filename of the Zip file cannot be imported.

Solution:

When extracting the entity, specify a content bundle filename using only single-byte characters. Do not leave a blank filename.

200269

ITALIAN When adding a portlet, duplicate portlet categories are displayed for Packages and for Requests; one of the category names is in Italian, and the other is in English. Use the category name in Italian for adding portlets.

198537

ALL LANGUAGES Default Demand Sets are not translated if English-language Best Practices have been used prior to installing Language Pack 2.

- 200349 **FRENCH, GERMAN, ITALIAN** Demand Management: The Request Quick View report does not display any results for the Request, Created By, and Assigned User columns.
- Solution:
- Examine the (REFERENCE) copy of the report and apply the appropriate changes to the editable copy.
- 200343 **BRAZILIAN PORTUGUESE, GERMAN** In the “Order by” list of the Time Sheet Details report, there are different items that have the same meaning. This problem appears only if Language Pack 1 was installed previously.
- 199602 **FRENCH** Deployment Management: You cannot drill down from the Package Summary Pie Chart or the Package Summary Bar Chart.
- NA **KOREAN, JAPANESE** Migrating entities with Korean or Japanese characters using SSH: This works only when using the environment set in the `server.conf.SERVER_ENV_NAME` parameter as the Source environment.
- NA **ALL LANGUAGES EXCEPT KOREAN AND JAPANESE:** Migrating entities works only when using the environment set in the `server.conf.SERVER_ENV_NAME` parameter as the Source environment. For Korean and Japanese, you must use SSH.
- 200425 **BRAZILIAN PORTUGUESE, FRENCH, ITALIAN, SPANISH** Demand Management: When creating a request, the PMO – Issue request type appears in the Request Types list. This request type is deprecated. This request type may have been installed in your system in a previous version of PPM Center Best Practices. You can safely delete or disable it if it is not in use. Use the Program Issue or Project Issue request type instead.
- 200430 **KOREAN** Demand Management: The date pickers are absent on the Edit Preferences page for the SLA Exception Roll Up portlet. This is due to incorrect configuration of validations in the Default Demand Set.
- Solution:
- Edit the validations in the Default Demand Set, or create a new Demand Set.
- 200458 **SPANISH, TURKISH** Project Management: For projects with exceptions, the Tasks and Exception Type headings are missing from the Project Exceptions tab.

Support

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest

- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

<http://h20229.www2.hp.com/passport-registration.html>

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