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# HP Performance Agent

for the AIX, HP-UX, Solaris, Linux, and Windows® operating systems

## Release Notes

Software version: 5.00/August 2009

This document provides an overview of the changes made to HP Performance Agent (Performance Agent) for the version 5.00. It contains important information not included in the manuals or in online help.

### Note:

- It is recommended that you view the most recent edition of Release Notes available at the following URL:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

This site requires you to register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

- To view files in PDF format (\*.pdf), Adobe Acrobat Reader must be installed on your system. To download Adobe Acrobat Reader, go to the following web site:  
**<http://www.adobe.com/>**
- The product release notes will not be available as a part of media and will be available only on the manuals site: **<http://h20230.www2.hp.com/selfsolve/manuals>**.

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## What's New In This Version

This release of Performance Agent includes the following features. For information on new features specific to individual platforms see the individual sub-sections. The new features common to all platforms are available in the section Common Features Applicable to All Platforms.

To view the platform-specific list of new metrics in 5.00, see [New Metrics Added In This Release](#):

### Common Features Applicable to All Platforms

- The `logproc` log file capacity is enhanced and can now store data up to a maximum size of 4GB; previously the capacity was 2GB.
- Provides 64-bit `libarm` and `libarmjava` libraries along with 32-bit libraries.
- The unit of metrics `APP_MEM_RES` and `APP_MEM_VIRT` is modified from KiloBytes to MegaBytes.

HP Performance Agent was previously called as OpenView Performance Agent (OVPA). The new product name, HP Performance Agent is applicable from version 4.70.

### AIX

- Performance Agent is enhanced to present performance metrics of Work Load Partitions (WPARs) when Performance Agent is installed in global environment. The BYLS class of metrics will present performance data for WPAR.
- Performance Agent is supported inside System WPAR on AIX 6.1 TL2.
- Option to configure the `logicalsystems` parameter in the `parm` file to enable logging of BYLS class of metrics for LPAR and WPAR.
- When SMT is ON, Performance Agent on AIX systems represent both logical and physical CPU utilizations on the system.
- Performance Agent is supported on VIOS 1.3, 1.4, 1.5, and 2.1 versions. Performance Agent can capture data for LPARs configured with VIOS 1.3, 1.4, 1.5, and 2.1 versions.
- Performance Agent 5.00 supports data logging for LAN interfaces configured with IPv6 address and tunnel interfaces.
- A new metric has been added to configuration class, `GBL_IGNORE_MT`. This metric value indicates the value of the flag `ignore_mt` in the `parm` file.
  - If the value of `GBL_IGNORE_MT = True`, the CPU metrics of global class will report values normalized against the active number of cores in the system.
  - If `GBL_IGNORE_MT = False`, the CPU metrics of global class will report values normalized against active number of CPU threads in the system.

**Note:** When you enable or disable SMT, you need to restart Performance Agent.

### HP-UX

- Performance Agent is supported on HPVM versions 4.00 and 4.10.
- The metric `PROC_STOP_REASON` is enhanced to capture kernel functions.
- Performance Agent includes the RC enhancement feature, hence when Performance Agent is installed, you can notice an improvement in the system shutdown time and boot time compared to earlier versions.

## Linux

- Performance Agent is supported on guests hosted on SLES10 & RHEL5 Xen virtual environment.
- PA is supported on SELinux environment. For more details see the *Install Guide for HP Performance Agent on Linux Operating System*.
- Performance Agent is enhanced to run on vMA (VSphere Management Assistant) 4.0. Performance Agent captures and reports performance data (in BYLS class) for ESX hosts, resource pools and guests from ESX Servers that are registered with the vMA.
- Performance Agent 5.00 supports data logging for LAN interfaces configured with IPv6 address and tunnel interfaces. The metric `BYNETIF_NET_TYPE` is enhanced to capture and present the data for IPV6 tunnel interfaces.

## Solaris

- Supported on Logical Domains (LDoms) on SPARC with Sun Solaris 10 operating environment or later.
- Supports monitoring of Sun Solaris ZFS (Zettabyte File System).
- Supports monitoring of global and non-global zones. The BYLS class of metrics is available on Solaris Zones on Sun Solaris 10, (Update-5, March 2008 release) operating environment or later.
- Option to configure the `logicalsystems` parameter in the `parm` file to enable logging of BYLS class of metrics for zones.
- Performance Agent is supported on Sparse root non-global zones and Whole root non-global zones.
- Performance Agent is not supported inside Branded zones.
- Performance Agent 5.00 supports data logging for LAN interfaces configured with IPv6 address and tunnel interfaces. The metric `BYNETIF_NET_TYPE` is enhanced to capture and present the data for IPV6 tunnel interfaces.

## Windows

- Performance Agent is supported on Windows guest hosted on Xen virtual environment.
- Supports monitoring of Hyper-V role enabled Windows 2008 systems. The BYLS class of metrics is available on Hyper-V enabled environments.
- Option to configure the `logicalsystems` parameter in the `parm` file to enable logging of BYLS class of metrics for Hyper-V.
- Performance Agent on Windows platform is digitally code signed and hence you can verify the integrity and authenticity of the code received before installing Performance Agent. For more information, see [Code Signing – Verifying Signature](#).
- Performance Agent 5.00 supports data logging for LAN interfaces configured with IPv6 address.
- From Performance Agent 5.00, when you install Performance Agent on a Windows system, the **Add or Remove Programs** option under **Control Panel** has an entry for only Performance Agent in the list of programs. The shared components for Performance Agent are not listed. To uninstall Performance Agent and all the shared components, you need to select Performance Agent from the list. For more details on uninstallation, refer to the *HP Performance Agent Configuration and Installation Guide for Windows operating system*. However if you have HP Operations Agent installed on the same system, you need to consider the version of the agent installed:
  - If Performance Agent 5.00 is installed on a Windows system that has Operations Agent version less than 8.60 already installed, then components upgraded by Performance Agent have entries in the Add or Remove Programs list.

- If Operations Agent version less than 8.60 is installed on a Windows system where Performance Agent 5.00 is already installed, then except for components installed by Performance Agent all other components have entries in Add or Remove Programs list.

## What's Changed In This Version

In this release of Performance Agent, the following features are no longer supported:

- Performance Agent 5.00 does not support HP Self-Healing Services (SHS).
- Performance Agent 5.00 supports only http(s) data communication. The RPC, DCE and NCS modes of data communication are not supported.
- Co-existence of Performance Agent 5.00 and 7.x DCE Operations Agent, on 64-bit edition of Windows 2003 and 2008 (on X86\_64, AMD64, EM64T, and IA64 architectures), 64 bit AIX6.1, and Linux (SLES10.x and RHEL5.x) environments is not supported.
- Performance Agent 5.00 is not supported on the following versions of operating systems:
  - Debian, Asianux and Linux 2.4 kernel
  - Solaris 7 and 8 operating environments
  - AIX 5.1 and 5.2
- Performance Agent is not supported on ESX server console.
- Performance Agent, version 5.00 is the last version to be supported on Windows 2000. Henceforth Performance Agent will not be supported on Windows 2000.

## Product Documentation Map

This section provides an overview of the documentation available with Performance Agent and also the file names and locations where you can find the files after installing the Performance Agent:

Note:

To view the most recent edition of any document, visit the following URL:

**<http://h20230.www2.hp.com/selfsolve/manuals>**

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

**<http://h20229.www2.hp.com/passport-registration.html>**

Or click the **New users - please register** link on the HP Passport login page.



Conventions used: <paperdocs\_dir>

On HP-UX, Linux and Solaris = /opt/perf/  
paperdocs/ovpa/C/  
On AIX = /usr/lpp/perf/paperdocs/ovpa/C/  
On Windows = <drive>:\Program Files\HP\HP BTO  
Software\paperdocs\ovpa\C\

Welcome to  
Performance Agent

**Release Notes**

To view the most recent edition of Release Notes, visit the following URL:  
**http://h20230.www2.hp.com/selfsolve/manuals**

Read the Release Notes to understand the new features in this version, enhancements, defect fixes, licensing in this version:

Are you ready to install or upgrade to version 5.00?

**Installation and Configuration Guide**

Provides the pre-requisites, requirements, instructions to install, uninstall, configure and start/stop PA.  
Where to find it: <paperdocs\_dir>/ovpainst.pdf

Start using the product; explore the power of the product, various customization options

**User Guide**

Includes information on working with Performance Agent, configuration parameters, usage of extract, utility and alarms  
Where to find it: <paperdocs\_dir>\ovpausers.pdf

Explore the rich set of metrics which Performance Agent offers

**See Also**

Context sensitive online help from Windows GUI  
Manpages on UNIX for various commands and options

**Metrics Dictionary**

Platform specific list of all metrics with descriptions.  
Where to find it: <paperdocs\_dir>\met<os>.txt  
For metric obsolescence information, see <paperdocs\_dir>/mettable.txt

Additional options

**Data Source Integration Guide**

For information on data source integration, usage, class specification reference and program reference, examples of DSI.  
Where to find it: <paperdocs\_dir>\ovpadsi.pdf

**Track Your Transactions Guide**

For instructions on using transaction tracking, messages, errors and examples  
Where to find it: <paperdocs\_dir>\tyt.pdf

**Application Response Measurement API Guide**

Refer to this guide for information on basics tasks for instrumenting an application, installing and testing, usage of the various ARM 2.0 API options.  
Where to find it: <paperdocs\_dir>\arm2api.pdf

## Licensing

Performance Agent licensing is controlled by 'mwakey' (on Windows, Solaris, AIX and HP-UX systems) and 'ovpakey' (on Linux systems) and is available in the following directory

- HP-UX, Solaris, AIX and Linux - /var/opt/perf
- Windows – <data\_dir>. The default data dir is <disk drive>:\Documents and Settings\All Users\Application Data\HP\HP BTO Software\Data\.

## Types of Licenses

There are three types of licenses available for Performance Agent.

- **Trial** - The trial license is valid for 60 days. The trial period for the Performance Agent license starts the first time you start Performance Agent.
- **Extended** - You have the option of extending your trial license for an additional duration. For instructions to extend trial license, see [Steps to get trial license/extended trial license](#).
- **Permanent** - There is no expiration date for Performance Agent with permanent license.

## Steps to obtain media

- Go to the following web site for trial copy of the software:  
**<https://h10078.www1.hp.com/cda/hpdc/display/main/index.jsp>**
- Go to the following web site to download permanent software:
  - SUM (Software Update Manager)  
**[http://support.openview.hp.com/software\\_updates.jsp](http://support.openview.hp.com/software_updates.jsp)**  
SUM is also accessible through the ITRC (IT Resource Center)  
**<http://www.itrc.hp.com>**  
Visit the tutorial for SUM registration, login, etc.:  
**<http://support.openview.hp.com/pdf/sso/index.html>**
  - BTO Software Download Center  
**<https://h10078.www1.hp.com/cda/hpdc/display/main/index.jsp>**
- To get Physical Media  
Contact HP Software sales representative (contract administrators).

## Steps to get trial license/extended trial license

Temporary license keys are granted for evaluation purposes only. As a general rule, temporary evaluation license keys cannot be granted for non-evaluation purposes.

- 1 Obtain an approved product evaluation request from your Sales Representative.
- 2 Email your approval along with the details below to the email ID based on your region:
  - Customer name:
  - Customer contact name:
  - Product Name:



Product version:

Number of days of trial/extension required:

- For APJ Region: asia\_password@cnd.hp.com
- For Americas Region:EvalkeyRequest\_AMER@hp.com
- For EMEA Region: europe\_password@cnd.hp.com

### Command to check the license installed on the system

To check the validity of the product license, run the following command. If the license is valid, it can be a trial version or a permanent version:

Syntax: **licheck**

Example: **utility -licheck**

If the license is valid and permanent, the following message appears:

```
The permanent OVPA software has been installed
```

### Migrating from Trial or Extended license to Permanent license

To migrate to a permanent license of Performance Agent, version 5.00, follow these steps:

- 1 Stop Performance Agent.
- 2 Uninstall the existing version of Performance Agent and re-install the new version. For instructions, see *HP Performance Agent Installation and Configuration Guide*. However when you uninstall Performance Agent, you lose the data that was collected. It is recommended that you manually backup this data before uninstalling Performance Agent.
- 3 Start Performance Agent.

**Note:** There is no web fulfillment mechanism to convert the Performance Agent images to a non-trial licensed product. To obtain the production (non-trial) version of Performance Agent, you must purchase a License-to-Use product for each system on which Performance Agent images are installed, and at least one copy of the Performance Agent media product for your overall environment.

You must install the production software for Performance Agent from the optical media. If you already have the trial software installed, you must uninstall the trial software and install the production software.

### Manufacturing Part Numbers

Listed below are the part numbers for the product:

#### **Permanent:**

- B7490-15317 DVD, PA 5.0 (All Platforms) Perm
- B7490-15318 DVD, PA 5.0 Deployables for HP-UX (8.x and 9.x) management servers and Solaris (Sun OS 5.7 and later) management server
- B7490-15319 DVD, PA 5.0 Deployables for Windows (8.x) management server
- B7490-15321 ESD, PA 5.0 HP-UX 11.11 Perm
- B7490-15322 ESD, PA 5.0 HP-UX 11.23 Perm
- B7490-15323 ESD, PA 5.0 HP-UX 11.31 Perm

- B7490-15325 ESD, PA 5.0 AIX Perm
- B7490-15324 ESD, PA 5.0 Linux Perm
- B7490-15326 ESD, PA 5.0 Solaris Perm
- B7490-15327 ESD, PA 5.0 Windows Perm
- B7490-15328 ESD, PA 5.0 Deployables for HP-UX HP-UX (8.x and 9.x) management servers
- B7490-15329 ESD, PA 5.0 Deployables for Solaris Solaris (Sun OS 5.7 and later) management server
- B7490-15330 ESD, PA 5.0 Deployables for Windows (8.x) management server

#### **Trial:**

- B7490-13317 DVD, PA 5.0 (All Platforms) Trial
- B7490-13318 ESD, PA 5.0 HP-UX 11.11 Trial
- B7490-13319 ESD, PA 5.0 HP-UX 11.23 Trial
- B7490-13320 ESD, PA 5.0 HP-UX 11.31 Trial
- B7490-13322 ESD, PA 5.0 AIX Trial
- B7490-13321 ESD, PA 5.0 Linux Trial
- B7490-13323 ESD, PA 5.0 Solaris Trial
- B7490-13324 ESD, PA 5.0 Windows Trial

## Installation Notes

Installation requirements, as well as instructions for installing Performance Agent, are documented in the *Installation Guide for HP Performance Agent* provided in Adobe Acrobat (.pdf) format. The document file is included on the product's CD or DVD media as:

```
<installationmedia>\<os>\paperdocs\C
```

For information on the documentation available with Performance Agent and for location of documents after installation, refer to the section [Related Documentation](#).



Before using Performance Agent, you must review and accept the license terms and conditions detailed in the readme file available in `/<directory>/<os>/<filename>`, where `<directory>` is your optical media directory.

Readme filenames on different platforms are as follows:

- AIX, Solaris - readme.ovpa
- Linux - README

There is no readme file on HP-UX and Windows.

## Supported Platforms

For latest support matrix, visit the following web site:

**<http://support.openview.hp.com/selfsolve/document/KM323488>**

This site requires that you register for an HP Passport and sign-in. To register for an HP Passport ID, go to:

<http://h20229.www2.hp.com/passport-registration.html>

Or click the **New users - please register** link on the HP Passport login page.

## Software and Hardware Requirements

Before installing Performance Agent, make sure that your system meets the requirements stated in the *HP Performance Agent Installation and Configuration Guide*.

Instructions for installing Performance Agent are also available in the *HP Performance Agent Installation and Configuration Guide*.

## Special Instructions



HP Strongly recommends that you stop all product services before uninstalling the product or upgrading to a newer version.

- If you are installing or upgrading Performance Agent on a system where GlancePlus is already installed, you must upgrade GlancePlus to the same release version. The Performance Agent and GlancePlus versions should always be the same.
- If you install the Performance Agent on a system where the HP Operations Agent is already installed, you must restart the HP Operations Agent after installation of Performance Agent is complete.
- On RHEL4 IA64 system where Performance Agent is supported in emulation mode, make sure that fix for "Redhat Bugzilla Id:493341" installed. This fix is required for supporting "4GB logproc" feature.
- To capture guest-specific virtualization metrics for HP-UX guest systems hosted on HPVM, make sure that same version of VMGuestLib is installed on the host and guests. For information on installing guest libraries, see the *HP Integrity Virtual Machines Installation, Configuration, and Administration Guide, Section 4.2 Installing HP-UX Guest Management Software*.
- On HP-UX system, for `nfs` mounted installations while removing the product use always use the following command:  

```
swremove -x write_remote_files=true <BUNDLENAME>
```
- To run Performance Agent in SELinux environment, perform the following:
  - configure the firewall of the SELinux box as it disables all communications inward except `ssh`. Open Port 383 and enable the `http` and `https` protocols to enable communication.
- If you are installing Performance Agent 5.00 and HP Operations Agent 7.xx on the same system, you must install HP Operations Agent 7.xx first and then Performance Agent 5.00.
- If you are installing Performance Agent 5.00 on a system on which one or more of the following HP Software products are installed, it is recommended to restart the following after Performance Agent 5.00 installation:
  - HP Operations Agent
  - HP Operations Manager
  - HP Performance Manager
  - HP Reporter
  - HP Performance Insight
  - OV Internet Services

## Code Signing – Verifying Signature

Performance Agent on Windows platform is code signed. It enables you to verify the integrity and authenticity of the code received before deployment. Digitally signed code also enables you to manage security vulnerability risk.

You may verify the signature for a binary on a need basis. To verify signature for a binary, perform the following steps:

- 1 Select the binary. Right-click the selected binary and open the **Properties** window.
- 2 In the **Properties** window, select the **Digital Signatures** tab. This tab displays the certificate, indicating that the binary is signed. To view details of the certificate, select it and click the **Details** button.
- 3 To view the certificate, click the **View Certificate** Button.

## Shared Components and Versions with Performance Agent 5.00

List of components available with the installation package of Performance Agent:

Shared component	Component Name	Version Numbers	HPUX - PA	HPUX - IA	Solaris ( Sparc & x86 )	Windows ( x86, x64 and IA64 )
L-core	HP Software Cross Platform Component	HPOvXpl	06.20.051	06.20.052	06.20.052	6.20.054
	HP Software Security Core	HPOvSecCo	06.20.050			
	HP Software HTTP Communication	HPOvBbc	06.20.050		06.20.051	
	HP Software Process Control	HPOvCtrl	06.20.052			
CODA	HP Software Performance Access	HPOvPacc	10.50.180			10.50.190
	HP Software Performance Core	HPOvPCO	10.50.180			10.50.190

### Note:

- When you are upgrading to version 5.00 of Performance Agent or installing Performance Agent 5.00 on a system which has other HP BTO products installed, the versions of common components will always increment to the higher version. If Performance Agent 5.00 includes a lesser version of the components than the one already available on the system, the version of common components will not change.

## Steps to verify the component version available on your system

Before installing Performance Agent on your system, you can verify the versions of common components available in the system either from a previous installation of Performance Agent or any other HP product. To see the version of Performance Agent installed, run the following command:

- On AIX systems:  

```
lslpp -l | grep -i hpov
```

- On HP-UX systems:  
`$ /usr/sbin/swlist -l fileset | grep -i hpov`
- On Solaris systems:  
`pkginfo | grep -i hpov`
- On Linux systems:  
`rpm -qa | grep -i hpov`

A list of all the HP BTO shared components appear. Sample output of this command:

```

HPOvLcore.HPOvBbc          6.20.1.0  COMMITTED  HP Software HTTP Communication
HPOvLcore.HPOvCtrl        6.20.11.0 COMMITTED  HP Software Process Control
HPOvLcore.HPOvSecCo       6.20.10.0 COMMITTED  HP Software Security Core
HPOvLcore.HPOvXpl         6.20.21.0 COMMITTED  HP Software Cross Platform
HPOvPerf.HPOvARM           5.0.0.0  COMMITTED  HP Application Response
HPOvPerf.HPOvDSI          5.0.0.0  COMMITTED  HP Data Source Integration
HPOvPerf.HPOvMI           5.0.0.0  COMMITTED  HP Measurement Interface
HPOvPerf.HPOvPALic        5.0.0.0  COMMITTED  HP Performance Agent License
HPOvPerf.HPOvPCO          10.50.160.0 COMMITTED  HP Software Performance Core
HPOvPerf.HPOvPacc         10.50.160.0 COMMITTED  HP Software Performance Access
HPOvPerf.HPOvPetc         5.0.0.0  COMMITTED  HP Software Performance
HPOvLcore.HPOvBbc          6.20.1.0  COMMITTED  HP Software HTTP Communication
HPOvLcore.HPOvCtrl        6.20.11.0 COMMITTED  HP Software Process Control
HPOvPerf.HPOvPCO          10.50.160.0 COMMITTED  HP Software Performance Core

```

- On Windows systems:
  - HPOvXpl:  
`ovconfget -version`  
Sample output: HP Software Cross Platform Component Config Lookup Tool 06.20.040
  - HPOvBbc:  
`bbcutil.exe -version`  
Sample output: HP Software HTTP Communication Utility Program 06.20.010
  - HPOvCtrl:  
`ovc -version`  
Sample output: HP Software Control 06.20.016
  - HPOvSecCo:  
`ovcoreid -version`  
Sample output: HP Software Security Core 06.20.031
  - HPOvPacc:  
`Perfstat -v`
  - HPOvPCO:  
`Perfstat -v`  
Sample output:  
Perf Agent coda executables in the directories:

OvCoda.dll	10.50.172.00
ovcodautl.exe	10.50.172.00
coda.exe	10.50.172.00

## Enhancements and Fixes

The following issues (identified by error tracking number) are fixed in this release:

### Common Fixes Available In All Platforms

#### QXCR1000440817

**PROBLEM:** The GBL\_NUM\_CPU\_CORE needs to be supported on more platforms.

**FIX :** The GBL\_NUM\_CPU\_CORE is now supported on AIX, HP-UX, Linux, Solaris, and Windows.

#### QXCR1000768866

**PROBLEM:** A new metric to be added to HP Performance Agent to log the status of Hyperthreading.

**FIX :** A new metric GBL\_CPU\_MT\_ENABLED is added to HP Performance Agent to report if hyperthreading is on or off.

#### QXCR1000347704

**PROBLEM:** Support logging of PROC\_PROC\_CMD in HP Performance Agent logs.

**FIX :** A new log file by name logpcmd<0,1> is introduced to log PROC\_PROC\_CMD.

#### QXCR1000383942

**PROBLEM:** Provide an option to disable flush option.

**FIX :** The flush interval can be disabled by setting flush at zero (i.e. flush = 0). If the flush is set to zero, the scopeux never logs the application and device data which are not meeting threshold values.

#### QXCR1000216935

**PROBLEM:** A RECORD PER HOUR is limited to one record per second for logging DSI data.

**FIX :** RECORDS PER HOUR limit is increased to allow logging of more unsummarized data records per hour. To support this, a new option "-u" is introduced with sdlcomp and need to use this option if more than one unsummarized data record per second need to be logged.

#### QCCR1A88420

**PROBLEM:** Undocumented changes to INTERVAL metric caused SAS data feed to fail on 4.6.

**FIX :** Note that the data format for INTERVAL metric is changed to tenths-of-a-second to represent the data up to precision of 1 decimal.

QXCR1000347643

**PROBLEM:** Provide an option to Manage log file by days in addition to size.

**FIX :** Two new parameters days and maintweekday are introduced in parm file. The days parameter controls the size of the scopeux log files in terms of number of days of data logged. The maintweekday parameter specifies the day of the week log file maintenance is done once the limit for days parameter is met. The log file continues to grow even though the limit for days parameter is met until maintweekday when log file roll back is done removing the exceeded number of days of data from start of log file at mainttime.

QXCR1000026539

**PROBLEM:** The metric GBL\_MEM\_PAGE\_REQUEST\_RATE is capped at 3276.7.

**FIX :** This issue associated with capping of metric GBL\_MEM\_PAGE\_REQUEST\_RATE has been resolved.

QXCR1000041926

**PROBLEM:** Customer would like permissions of the status files to be changed.

**FIX :** Now the status files and the SCOPE log files have "644" permission.

QXCR1000420544

**PROBLEM:** When lvm class is enabled in parm file, CODA fails to run after some time.

**FIX :** The problem has been resolved now and the CODA no longer aborts with too many open files error.

QXCR1000423212

**PROBLEM:** OVPA communication daemon is not started automatically in the following scenarios:

- After a reboot.
- If "ovc -kill" is issued before "ovpa start".

**FIX :** Now OVPA communication daemon starts fine in all scenarios.

QXCR1000423390

**PROBLEM:** Alarming based on process loop syntax in alarmdef file does not work consistently.

**FIX :** Now alarming based on process loop syntax in alarmdef file works consistently.

QXCR1000372676

**PROBLEM:** GBL\_STATDATE, GBL\_STATTIME, GBL\_INTERVAL have to be included in all extracts.

**FIX :** New metrics STATDATE and STATTIME have been added to provide the ending time stamp for each interval in Performance Agent. The above metrics have been added to all the classes except for 'Configuration'.

#### QCCR1A88885

PROBLEM:	PA does not log LS_Name beyond 78 characters - need more field length.
FIX :	Performance Agent is enhanced to show BYLS_LS_NAME up to 128 characters length when extracted from the system where BYLS data is collected.

#### QCCR1A88826

PROBLEM:	coda takes high cpu when huge extracted file is used as datasource
FIX :	This problem is fixed

#### QXCR1000816710

PROBLEM:	64 bit libarmjava need to be generated on all platforms.
FIX :	64 bit libarmjava is now shipped with Performance Agent on all the platforms.

#### QCCR1A88932

PROBLEM:	APP_MEM_RES and APP_MEM_VIRT are overflowing
FIX :	The unit for metrics APP_MEM_RES and APP_MEM_VIRT is changed from KB to MB. Hence APP_MEM_RES and APP_MEM_VIRT can display values upto 2 PetaBytes. For more information, see the knowledge base available at the website: <b><a href="http://support.openview.hp.com/selfsolve/document/KM745740">http://support.openview.hp.com/selfsolve/document/KM745740</a></b>

#### QCCR1A87695

PROBLEM:	Utility -xa -D stops analyzing after DST fallback
FIX :	In http mode, utility -xa analyzes the entire logfile.

#### QCCR1A88174

PROBLEM:	Perfalarm's attempt to send alert msg to OVO failed with result 512
FIX :	The problem with the Perfalarm has been fixed now and alert messages are delivered to HPOM with out any problem.

#### QCCR1A88222

PROBLEM:	Data goes to wrong columns in DSI files
FIX :	This problem is now fixed and DSI log works fine for floating point numbers with comma.

#### QCCR1A80670

PROBLEM:	GBL_RUN_QUEUE metric are inconsistent across platforms
FIX :	Now GBL_RUN_QUEUE is consistent on HP-UX, Solaris and AIX. It shows average number of threads (or processes) waiting in the runqueue over the interval. On Linux and Windows, it is the instantaneous value that is, the number of threads in the



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runqueue at the time of logging.

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[QCCR1A80701](#)

PROBLEM: GBL\_ACTIVE\_PROC > GBL\_ALIVE\_PROC due to overflow for GBL\_ALIVE\_PROC

FIX : Overflow issue for metrics GBL\_ALIVE\_PROC is resolved.

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[QCCR1A88209](#)

PROBLEM: extracted binary files are getting corrupted

FIX: This problem is fixed.

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[QCCR1A88313](#)

PROBLEM: GBL\_CPU\_TOTAL\_UTIL incorrectly shows 100%

FIX : This problem is fixed.

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[QCCR1A88321](#)

PROBLEM: OVPA perfalarm alarms are severely delayed for non process metric data.

FIX : This problem is fixed.

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[QCCR1A88346](#)

PROBLEM: Perfalarm goes down with FATAL ERROR.

FIX : This problem is fixed.

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[QCCR1A78696](#)

PROBLEM: HP-Internet timebomb override has not been updated: Glance will expire 5APR08.

FIX : Now trial bits will work properly and expire after 60 days without any license.

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[QCCR1A87434](#)

PROBLEM: Extract does not show correct time with the -ut option.

FIX : This problem is fixed, Now Extract shows the correct time when it is used with the -ut option.

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[QCCR1A87892](#)

PROBLEM: CODA is dying abruptly.

FIX : This problem is fixed.

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[QCCR1A88797](#)

PROBLEM: Extract of data doesn't work consistently on old data. Running an extract on disk data for the current day's date returns a report with only a header, no current data.

FIX : The extraction of device data works fine when the device data is enabled and disabled in "parm" file.

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QCCR1A88857

**PROBLEM:** Importing data with dsilog when using a comma "," as field separator dsilog with version C.04.70.000 fails to parse input data when comma "," is used as field separator i.e when comma "," is passed with -c option to dsilog.

**FIX :** This problem is now fixed and using comma "," as field separator with dsilog for importing data works fine.

QCCR1A88921

**PROBLEM:** Summary of APP\_MEM\_RES has negative values. On large systems, summary export of APP\_MEM\_RES metric shows negative value due to metric overflow.

**FIX :** Summary export of APP\_MEM\_RES shows correct value without overflow.

QCCR1A88923

**PROBLEM:** On some UNIX servers, extract / export output has wrong date format.

**FIX :** Now extract / export output shows date in correct format. The default format is now mm/dd/yyyy.

QCCR1A88949

**PROBLEM:** Addition of all application's APP\_MEM\_RES overflows. APP\_MEM\_UTIL metric value is not correct due to the addition of all application's APP\_MEM\_RES overflows.

**FIX :** Addition of all application's APP\_MEM\_RES was overflowing due to 32bit counter. It is modified to 64bit counter.

QCCR1A87937

**PROBLEM:** OVPA/alarmdef severity mismatched in NNM events.

**FIX :** This problem is fixed.

QCCR1A88279

**PROBLEM:** Coda dies when trying to proxy 3.72 extracted logfiles on OVPA 4.6.

**FIX :** This problem is fixed.

QCCR1A88299

**PROBLEM:** Customer logfiles make rep\_server and coda abort.

**FIX :** This problem is fixed.

QCCR1A88304

**PROBLEM:** Corruption in logproc and logdev on PA after filesystem was full.

**FIX :** Scopeux will continue to collect but will not log anything when it recognizes the available disk space is low for /var filesystem. It will continue to log when the

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available space reaches the threshold set - default 5 MB.

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[QCCR1A88327](#)

**PROBLEM:** ITOSOL\_00571 fails to install if HPOVPADep not installed.

**FIX :** The Patch installation will fail with proper error message, if base version of OVPA deployable is not installed.

[QCCR1A88428](#)

**PROBLEM:** Configuration metrics are collected for every 5 minutes.

**FIX :** This problem is fixed.

[QCCR1A88467](#)

**PROBLEM:** OVPA records BYDISK\_XX every interval. but, setting diskthreshold util.

**FIX :** The data will be logged only when they exceed the threshold values.

[QCCR1A88482](#)

**PROBLEM:** Utility does not analyze full logfile if there is gap in log time.

**FIX :** The problem is fixed.

[QCCR1A88511](#)

**PROBLEM:** Scopeux is dumping core.

**FIX :** The problem is fixed and scopeux will not core dump.

[QCCR1A88514](#)

**PROBLEM:** On ovpa 4.7 coda uses 100% cpu.

**FIX :** This problem is fixed and coda will not take high CPU utilization after upgrade to version 04.70.

[QCCR1A88535](#)

**PROBLEM:** OVPA doesn't show FS metrics if FS is huge.

**FIX :** OVPA is modified to support huge FS.

[QCCR1A88581](#)

**PROBLEM:** The CPU utilization of coda is high when ovpa status/perfstat is executed.

**FIX :** The problem is fixed. coda CPU utilization will NOT peak when 'ovpa status' or 'perfstat' is executed.

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QCCR1A88598

**PROBLEM:** Export function is not limited to metric class mentioned in report file but CLI.

**FIX :** Extract will now export only the metrics of class mentioned in report template file.

QCCR1A88680

**PROBLEM:** Core files being generated by extract under certain conditions.

**FIX :** The problem is fixed. Extract does not core dump while using scripts or executed in guided mode after checking the condition while fetching the metrics.

QCCR1A88299

**PROBLEM:** Customer logfiles make rep\_server and coda abort.

**FIX :** This problem is fixed.

## AIX

QXCR1000394402

**PROBLEM:** Double counting of IO in GBL\_DISK\_\* metrics on a virtualized environment.

**FIX :** The GBL\_DISK\_\* metrics and BYDSK\_\* metrics are linked such that, the BYDSK class metrics collect both virtual and physical disk data, and the GBL\_DISK\_\* metrics account for only the physical disk data.

QCCR1A88510

**PROBLEM:** Few configuration metrics are not getting exported when subproc interval is set for less than 5 seconds. Example:

GBL\_CPU\_ENTL, GBL\_CPU\_ENTL\_MIN, GBL\_CPU\_ENTL\_MAX, GBL\_LS\_TYPE,  
GBL\_LS\_ROLE, GBL\_LS\_MODE, GBL\_LS\_SHARED, GBL\_POOL\_NUM\_CPU,  
GBL\_CPU\_SHARES\_PRIO, GBL\_LS\_ID, GBL\_POOL\_ID, GBL\_POOL\_CPU\_ENTL.

**FIX :** Modified to support configuration class when sub process interval is less than 5 seconds.

QXCR1000790050/  
QCCR1A88495

**PROBLEM:** Request for additional AIX lpar metrics.

**FIX :** The following new metrics are added:  
BYLS\_CPU\_WAIT\_MODE\_UTIL, BYLS\_CPU\_IDLE\_MODE\_UTIL, BYLS\_PHANTOM\_INTR,  
GBL\_POOL\_TOTAL\_UTIL, GBL\_POOL\_IDLE\_TIME, and GBL\_TOTAL\_DISPATCH\_TIME.

QXCR1000806284

**PROBLEM:** Extend the capability of AIX PA agent to include all available LPAR metrics.

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**FIX :** Following new metrics have been added:  
GBL\_LS\_NUM\_SHARED, GBL\_LS\_NUM\_DEDICATED, GBL\_LS\_NUM\_CAPPED,  
GBL\_LS\_NUM\_UNCAPPED, GBL\_LS\_CPU\_NUM\_SHARED, GBL\_LS\_CPU\_NUM\_DEDICATED,  
GBL\_LS\_PHYS\_MEM\_TOTAL, and GBL\_LS\_PHYS\_MEM\_CONSUMED.

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QXCR1000472644

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**PROBLEM:** Corruption in Performance Agent log files logproc and logdev after file system was full.

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**FIX :** scopeux will continue to collect data but will not log the collected data if the available disk space is low for the /var file system. It will continue to log the data when the available space reaches the default threshold of 5 MB.

**NOTE:** Scope checks for the disk space when it comes up with the fixed size configurable through environment variable DISK\_RESERVE.

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QXCR1000467028

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**PROBLEM:** scopeux/glance aborts with libSpmi errors.

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**FIX :** LibSpmi dependency has been removed for lan metric (deferred metric only) and the metric is made -1(na). Successive failure of libSpmi call will not abort scopeux and glance process.

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QXCR1000797116

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**PROBLEM:** The CODA processes uses 100% CPU utilization after updating to Performance Agent 4.72.

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**FIX :** This problem is resolved and CODA does not consume high CPU units.

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QXCR1000286135

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**PROBLEM:** Please add new metrics for Global Runnable processes (RUN\_QUEUE) .

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**FIX :** GBL\_RUN\_QUEUE metric was already present but it was wrongly showing load average. This has been fixed and RUN\_QUEUE will be available through the metric GBL\_RUN\_QUEUE .

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QXCR1000383025

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**PROBLEM:** Glance fails with "kmem64: -1 instead of 304 bytes read" error on AIX 5.3 system.

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**FIX :** All kmem errors for disk metrics are fixed.

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QXCR1000418915

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**PROBLEM:** ovpa start command fails with the following error: 'kmem64: -1 instead of 376 bytes read @ 200000000 for symbol "ifnet64-2"' on AIX 5.3 MLP5.

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**FIX :** The issue is fixed by reading metrics from libperfstat .

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QXCR1000419708

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**PROBLEM:** CODA aborts intermittently while serving DSI data sources containing a large number of classes.

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FIX : CODA does not abort while serving DSI data sources containing a large number of classes.

[QXCR1000401800](#)

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PROBLEM: `lsdaemon` dies soon after OVPA is started with a shared memory error.

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FIX : This problem is fixed.

[QXCR1000424031](#)

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PROBLEM: `lsdaemon` taking over 90% of CPU in some environment.

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FIX : `lsdaemon` will not consume high CPU.

[QXCR1000467028](#)

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PROBLEM: Successive failure of `libSpmi` call aborts binary (`scopeux`, `glance`).

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FIX : Now successive failure of `libSpmi` call will not abort `scopeux` and `glance` process.

[QCCR1A88559](#)

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PROBLEM: ER: Extend capability of AIX OVPA agent to include all available LPAR metrics

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FIX: The following metrics are added to `nums` layer.

`GBL_LS_PHYS_MEM_TOTAL`

`GBL_LS_PHYS_MEM_CONSUMED`

`GBL_LS_NUM_DEDICATED`

`GBL_LS_NUM_UNCAPPED`

`GBL_LS_NUM_CAPPED`

`GBL_LS_CPU_NUM_SHARED`

`GBL_LS_CPU_NUM_DEDICATED`

`GBL_LS_NUM_SHARED`

[QCCR1A88262/](#)  
[QXCR1000463587](#)

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PROBLEM: Installation files should be supplied as install bundles only.

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FIX: Performance Agent version 5.00 is available in native packages for AIX platform.

[QCCR1A88882](#)

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PROBLEM: `Scopeux` dies when `logicalsystems` is enabled and `lpar count > 64`.

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FIX: `Scopeux` runs successfully on AIX LPAR environments having more than 64 LPARs with when logging of performance data for logical systems (BYLS) is enabled.

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#### QCCR1A88371

**PROBLEM:** Workaround for AIX degrading performance of multi-CPU virtualized system

**FIX :** This fix allows users to disable OVPA/Glance collecting hypervisor metrics on the system through an environment variable.

#### QCCR1A88288

**PROBLEM:** Incorrect BY\_CPU metrics on AIX 5.2 standalone system

**FIX :** This problem is fixed.

#### QCCR1A88290

**PROBLEM:** OVPA handling of defunct processes.

**FIX :** This problem is fixed.

#### QCCR1A88312

**PROBLEM:** GBL\_CPU\_PHYS\_TOTAL\_UTIL not matching native tools when SMT=on on a Power5 system.

**FIX :** GBL\_CPU\_PHYS\_TOTAL\_UTIL (and other CPU metrics) are now comparable with native tools on a dedicated or shared LPAR, and standalone system when SMT is enabled.

#### QCCR1A88002

**PROBLEM:** The value of PROC\_IO\_BYTE\_CUM is restricted to 2,097,152.

**FIX :** This problem is fixed.

#### QCCR1A94392

**PROBLEM:** Export Binary format - Unable to import binary format exported files into SAS on 64 bit platforms where ovpa runs in native mode.

**FIX :** This problem is fixed.

#### QCCR1A80670

**PROBLEM:** GBL\_RUN\_QUEUE metric are inconsistent across platforms.

**FIX:** Now GBL\_RUN\_QUEUE is consistent on HP-UX, Solaris and AIX. It shows average number of threads (or processes) waiting in the runqueue over the interval. On Linux and Windows, it is the instantaneous value.

### QCCR1A80655

PROBLEM: BYNETIF\_UTIL is incorrect - too low.

FIX: This problem is fixed and BYNETIF\_UTIL, GBL\_NET\_UTIL\_PEAK metrics values are showing correctly.

### QCCR1A86746

PROBLEM: /var/opt/perf/reptfile not being used as described in the User's Guide.

FIX : Extract can use now the modified /var/opt/perf/reptfile as the default template file, if -r option is not specified.

### QCCR1A88363

PROBLEM: The installation script for OVPA AIX\_00003 doesn't detect the installed versions.

FIX : The patch installation is compatible with I18n standard.

### QCCR1A88371

PROBLEM: Workaround for AIX degrading performance of multi-CPU virtualized system

FIX : Added an environment variable which disable OVPA collecting hypervisor metrics on the system

### QCCR1A88453

PROBLEM: OVPA/Glance installation overwrites libarm.a on AIX.

FIX : The problem is fixed.

### QCCR1A88024

PROBLEM: app cpu util % just after the ovpa restart seems to be too high.

FIX : Showing app cpu util % just after the ovpa restart issue is resolved.

### QCCR1A88178

PROBLEM: OVPA (scopeux) will not start after upgrade to 4.6.

FIX : This problem is fixed in OVPA 4.6 patch OVPA AIX\_00004.

### QCCR1A88287

PROBLEM: Scopeux/Glance aborts with spmi errors



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FIX : This problem is fixed.

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QCCR1A88292

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PROBLEM: AIX/LPAR: Glance patch C.04.60.300 installation fails

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FIX : This problem is fixed.

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QCCR1A87681

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PROBLEM: Global Disk I/O metrics are "double counted" in EMC powerpath environment.

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FIX : In an EMC Powerpath environment Global Disk I/O metrics will not be double counted.

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QCCR1A80635

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PROBLEM: Several mistakes in metric descriptions for virtualization metrics.

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FIX : Virtualization metrics definitions are corrected and explained wherever necessary.

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QCCR1A88633

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PROBLEM: Threads get stuck on ARM – libraries.

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FIX : ARM library "libarm" has been made thread safe.

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## HP-UX

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QXCR1000781415

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PROBLEM: Need a metric to report the number of physical sockets in the system.

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FIX : Metric GBL\_NUM\_SOCKET added to represent the physical CPU sockets count on the system. This metric is not available on 11i V1 systems.

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Pre-requisite: Following patches are required on the system to source metric value for GBL\_NUM\_SOCKET,

- PHKL\_37802 ( For 11.31)
  - PHKL\_37803 ( For 11.23)
  - PHKL\_37804 ( For 11.23)
  - PHKL\_37805 ( For 11.23)
  - PHKL\_37806 ( For 11.23)
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[QXCR1000763437/](#)  
[QCCR1A88407](#)

**PROBLEM:** PA needs to log GBL\_MEM\_PAGE\_FILE\_CACHE and GBL\_MEM\_FILE\_PAGE\_CACHE\_UTIL (UFC) metrics.

**FIX :** These metrics are now being logged by Performance Agent.

[QCCR1A88148](#)

**PROBLEM:** OVPA4.6-Patch-HPUX:OVO Agent uninstallation removes all binaries in /opt/OV/bin.

**FIX :** If you install have Performance Agent with OVO 8.x on the same system, while uninstalling OVO 8.X Agent the common components will not removed.

[QCCR1A89027](#)

**PROBLEM:** Support to increase the midaemon's virtual address space.

**FIX :** midaemon need to be started with tuned parameters. Please contact HP Support on how to tune the parameters.

[QCCR1A78660](#)

**PROBLEM:** memory usage should show file page cache.

**FIX :** Xglance displays "File Cache" in "Memory Usage Graph".

[QCCR1A80544](#)

**PROBLEM:** ER: Add metric for sar -d's avwait

**FIX :** A metric BYDSK\_AVG\_QUEUE\_TIME is added in both nums and scope.

[QCCR1A91642](#)

**PROBLEM:** midaemon core dumps on HPUX.

**FIX :** midaemon is enhanced to handle bad or zero length traces from Kernel instrumentation.

[QCCR1A91567](#)

**PROBLEM:** scopeux/glance aborts with mi\_shared1 - MI synchronization failed error.

**FIX :** This problem is fixed.

[QCCR1A80666](#)

**PROBLEM:** Several BYHBA\_ metrics are incorrect.

**FIX :** The BYHBA metrics are enhanced to display accurate value.

#### QCCR1A88954

PROBLEM: scopeux / glance fail to start - MI synchronization failed error.

FIX : This problem is fixed.

#### QCCR1A88746

PROBLEM: Fix the values for TBL\_BUFFER\_CACHE\_MIN as it doesn't track kctune filecache\_min.

FIX : TBL\_BUFFER\_CACHE\_MIN/MAX shows the values of respective kctune filecache\_min/max in HP-UX 11.31 systems.

#### QCCR1A88818

PROBLEM: OVPA metric PROC\_OTHER\_WAIT\_PCT always 0.

FIX : Now PA calculates PROC\_OTHER\_WAIT\_PCT properly. Exported file will now show correct values for this metric.

#### QCCR1A93912

PROBLEM: Total Application or Process CPU utilization exceeds permissible limits on HP-UX under certain scenarios.

FIX : This problem is fixed.

#### QCCR1A88269

PROBLEM: scopeux is generating core file for SIGFPE.

FIX : This problem is fixed.

#### QCCR1A80639

PROBLEM: MI sleep states not being kept current impacts DB perf analysis

FIX : This problem is fixed.

#### QCCR1A88289

PROBLEM: OVPA C.04.60.300 perfengine core dumps on HP-UX 11.31 IA platform.

FIX : This problem is fixed.

#### QCCR1A88400

PROBLEM: C.04.70 OVPA subagent deploy fails on HP-UX 11.31 Itanium systems

FIX : This problem is fixed.

#### QCCR1A88344

PROBLEM: perfalarm not alarming for LVOLUME LOOP & perfengine consumes high cpu

FIX : This problem is fixed.

QCCR1A88423

PROBLEM: BYNETIF\_IN\_BYTE\_RATE and BYNETIF\_OUT\_BYTE\_RATE to be 64 bit compatible  
FIX : This problem is fixed.

QCCR1A87639

PROBLEM: BYNETIF values are overflowing on heavy network transaction  
FIX : This problem is fixed.

QCCR1A80670

PROBLEM: GBL\_RUN\_QUEUE metric are inconsistent across platforms.  
FIX: Now GBL\_RUN\_QUEUE is consistent on HP-UX, Solaris and AIX. It shows average number of threads (or processes) waiting in the runqueue over the interval. On Linux and Windows, it is the instantaneous value.

QCCR1A80699

PROBLEM: swapinfo and glance swap metrics not matching with tunable BASE\_PAGESIZE of 64k  
FIX: This problem is now fixed and OVPA/Glance swap metrics values matches with swapinfo values when BASE\_PAGESIZE is set with values 8k/16k/64k other than 4k.

QCCR1A80655

PROBLEM: BYNETIF\_UTIL is incorrect - too low.  
FIX: This problem is fixed and BYNETIF\_UTIL, GBL\_NET\_UTIL\_PEAK metrics values are showing correctly.

QCCR1A80663

PROBLEM: Memory metrics are incorrect in Glance and PA 4.70 on HP-UX.  
FIX : This problem is fixed and memory metrics are showing correct values consistently.

QCCR1A80674

PROBLEM: GBL\_CPU\_WAIT\_UTIL with value zero differs from sar -u.  
FIX : GBL\_CPU\_WAIT\_UTIL is now matching with value from sar -u.

QCCR1A86746

PROBLEM: /var/opt/perf/reptfile not being used as described in the User's Guide.  
FIX : Extract can use now the modified /var/opt/perf/reptfile as the default template file, if -r option is not specified.

### QCCR1A87870

**PROBLEM:** PA 4.6: LS metrics incorrectly reported for HPVM/glance.

**FIX :** The issue with the logical cpu utilization metric for guest VM has been fixed.

### QCCR1A88838

**PROBLEM:** `status.mi` is filled with warning if `midaemon` is 'X' bits. The `status.mi` is filled with warning messages for `midaemon` whose version string starts with 'X'.

**FIX :** Now the warning message does not appear in `status.mi` file for whose version string starts with 'X'.

### QCCR1A88842

**PROBLEM:** Configuration data is getting logged and also utility scan is showing 'collector off' messages even when there is no change in the number of locally mounted file systems.

**FIX :** Configuration data will NOT be logged and also utility scan will not show "collector off" messages if there is NO change in the number of locally mounted file systems.

### QCCR1A88895

**PROBLEM:** Scopeux dumps core on the systems having 64 bit LAN cards (10 giga bit LAN cards).

**FIX :** Scopeux does not dump core on the systems having 64 bit LAN cards.

### QCCR1A88347

**PROBLEM:** Incorrect parm app warnings posted to `status.perfalarm`.

**FIX :** Warning messages will be not displayed when the values with wild characters specified for "argv1" and "cmd" in parm file.

### QCCR1A88485

**PROBLEM:** `GBL_NUM_NETWORK` is one more than the actual if both IPv4 & IPv6 are configured.

**FIX :** If both IPv4 and IPv6 are configured on the server, then loopback is counted only once. The total number of interfaces configured will match actual number.

### QCCR1A88541

**PROBLEM:** Global I/O statistics are five times higher than disk I/O statistics.

**FIX :** The problem is fixed.

### QCCR1A88681

**PROBLEM:** Coda fails to dynamically load `libOvScopeAccess` as `libscope` is having TLS.

**FIX :** Dynamic loading issue of library `libOvScopeAccess` is resolved.

## QCCR1A88709

**PROBLEM:** Coda 10.50.040/HPUX 11.x: Coda crashes, when gathercoda run from remote machine.

**FIX :** This problem is fixed and CODA will provide correct data when it is queried by clients such as Reporter, OVPM and ovcodautl.

## QCCR1A88754

**PROBLEM:** Coda aborts during the logfile maintenance of scope.

**FIX :** This problem is fixed and coda will not abort during maintenance of a scope logfile.

## QCCR1A88323

**PROBLEM:** Document the function, purpose, and ramification of `/var/opt/perf/OVPAInt_save`

**FIX :** The `/var/opt/perf/OVPAInt_save/readme` is updated with elaborate explanations.

## QCCR1A88135

**PROBLEM:** Scopeux does not start automatically and "perfstat -d" shows wrong output.

**FIX :** Scopeux not starting automatically is an expected behavior. "perfstat -d" shows wrong output issue is fixed.

## QCCR1A88633

**PROBLEM:** Threads get stuck on ARM – libraries.

**FIX :** ARM library "libarm" has been made thread safe.

## Linux

### QXCR1000863271

**PROBLEM:** Linux `GBL_MEM_PAGEOUT*` metrics do not represent "forced" page outs as they do on other Unix systems. This makes it impossible to define accurate memory bottleneck alarms.

**FIX :** These metrics now match other Unix systems. Two new metrics were added at the same time: `GBL_MEM_FILE_PAGEIN_RATE` and `GBL_MEM_FILE_PAGEOUT_RATE`.

### QXCR1000781415

**PROBLEM:** Need a metric to report the number of physical sockets in the system.

**FIX :**

- A new metric `GBL_NUM_SOCKET` is added to Performance Agent on Linux to log number of physical sockets in the system.

- A new metric `GBL_NUM_CPU_CORE` has been added with this release. This metric is available only with Linux 2.6 Kernel.

#### QXCR1000216935

**PROBLEM:** `GBL_STATDATE`, `GBL_STATTIME`, `GBL_INTERVAL` have to be included in all extracts.

**FIX :** New metrics `STATDATE` and `STATTIME` have been added to provide the ending time stamp for each interval in Performance Agent. The above metrics have been added to all the classes except for 'Configuration'.

#### QXCR1000408578

**PROBLEM:** Request for a new metric that would allow for the differentiation between logical and physical CPUs in an environment where hyper threading may be enabled.

**FIX :** A new metric `GBL_NUM_CPU_CORE` has been added. This metric is available only on Windows XP Professional( 64-bit edition), Windows Server 2003, Windows Vista.

#### QXCR1000417955

**PROBLEM:** PA installation generates error messages when `-n -v` option is used.

**FIX :** PA installation succeeds without any error message when `-n -v` option is used.

#### QXCR1000829529

**PROBLEM:** `BYDSK_PHYS_READ_BYTE_RATE` gets overflow at 16MB/sec.

**FIX :** Fixed to provide correct values for `BYDSK_PHYS_READ_BYTE_RATE`.

#### QCCR1A88785

**PROBLEM:** Balloon driver (`vmmemctl`) utilization required as a metric

**FIX :** The following metrics are available for Virtual Machine instances:

- `BYLS_MEM_BALLOON_UTIL`
- `BYLS_MEM_BALLOON_USED`

The above two metrics present the memory utilization by the balloon driver in a Virtual machine.

#### QCCR1A88466

**PROBLEM:** Availability of 64bit libarm libraries with 32bit OVPA on Linux 2.6 platforms.

**FIX :** 64-bit libarm will also be available when a 32-bit Performance Agent on RHEL 4 update 2 and later is installed.

#### QCCR1A78782

**PROBLEM:** unable to start GlancePlus with `LINES=24` on Linux node

**FIX :** The problem has been fixed and now the Glance on Linux platform can run with 24 lines. The minimum terminal window size must be 80x24.

QCCR1A87660

PROBLEM: 4.60 scope fails to start up after VMware server rebooted

FIX : This problem is fixed

QCCR1A88215

PROBLEM: OVPA 4.60 / Linux: GBL\_DISK\_UTIL\_PEAK pegged at 100%.

FIX : This problem is fixed.

QCCR1A91537

PROBLEM: HPPA doesn't start automatically start when machine boots up on SUSE Linux 9 and 10

FIX : ovpa boot script is updated to incorporate SLES method of startup and now Performance Agent starts automatically on bootup.

QCCR1A88115

PROBLEM: Error on OVPA on ESX server after vmotion

FIX : This problem is fixed

QCCR1A88340

PROBLEM: PA 4.7 fails to install on RedHat versions greater than 5.0

FIX : This problem is fixed.

QCCR1A94392

PROBLEM: Export Binary format - Unable to import binary format exported files into SAS on 64 bit platforms where ovpa runs in native mode.

FIX : This problem is fixed.

QCCR1A80670

PROBLEM: GBL\_RUN\_QUEUE metric are inconsistent across platforms.

FIX: Now GBL\_RUN\_QUEUE is consistent on HP-UX, Solaris and AIX. It shows average number of threads (or processes) waiting in the runqueue over the interval. On Linux and Windows, it is the instantaneous value.

QCCR1A80700

PROBLEM: OVPA/Glance C.04.73.100:GBL\_CPU\_\_UTIL metrics broken on RH Linux ES release 4.

FIX: This problem is now fixed. GBL\_CPU\_\*\_UTIL metrics matches with top/sar on RH Enterprise Linux ES release 4 IA64 platform where Glance/OVPA runs in Emulation mode.



QCCR1A80694

PROBLEM: Linux GBL\_MEM\_PAGEOUT metrics should not include file activity.

FIX : Pageout metrics fixed on linux to behave like any other Unix systems. File paging (in/out) metrics were also added.

QCCR1A86746

PROBLEM: /var/opt/perf/reptfile not being used as described in the User's Guide.

FIX : Extract can use now the modified /var/opt/perf/reptfile as the default template file, if -r option is not specified.

QCCR1A88841

PROBLEM: OVPA support for VMware ESX 3.5 platform, VMControl error -10: VMware command error messages are getting logged into status.scope file.

FIX : Now, vmware command error messages will not be logged into status.scope.

QCCR1A88890

PROBLEM: **perfstat -v** is showing warning for files under /opt/OV/lib64.

FIX : Now **perfstat -v** looks in the correct directory and binaries on an OMU 8.53 and PA C.04.7x environment.

QCCR1A88483

PROBLEM: Highly threaded processes causes excessive scopeux CPU utilization.

FIX : The problem is fixed.

QCCR1A88478

PROBLEM: GBL\_NUM\_CPU and GBL\_NUM\_CORE values are showing wrong values with HT ON.

FIX : The problem is fixed. GBL\_NUM\_CPU\_CORE will display the number of cores per physical processor.

QCCR1A88291

PROBLEM: OVPA Patch Install Script in Linux has a bug.

FIX : This problem is fixed.

### QCCR1A88319

**PROBLEM:** Can the 'nice' value of scopeux be changed by the user? Nice value of scopeux is resetting back to -20 after changing the nice value by administrator.

**FIX :** The nice value of scopeux can be changed by the administrator and "scopeux is resetting back to -20" problem is fixed.

### QCCR1A88899

**PROBLEM:** GBL\_CPU\_PHYS\_TOTAL\_UTIL metric shows inaccurate values with OVPA on ESX 3.5 (Windows/Linux) guest VM.

**FIX :** GBL\_CPU\_PHYS\_TOTAL\_UTIL metric now shows accurate value with OVPA on ESX 3.5 guest VM (WINDOWS/LINUX).

### QCCR1A88633

**PROBLEM:** Threads get stuck on ARM – libraries.

**FIX :** ARM library "libarm" has been made thread safe.

### QCCR1A88503

**PROBLEM:** PA 4.7 binaries pointing to incorrect library location.

**FIX :** PA binaries point to the libscope library located under /opt/perf/lib or /opt/perf/lib64 directory.

## Solaris

### QXCR1000231855

**PROBLEM:** Performance Agent should be supported on Solaris Zones on Sun Solaris 10 operating environment or later.

**FIX :** Performance Agent is now supported on Solaris Zones on Sun Solaris 10 operating environment or later.

### QXCR1000436154

**PROBLEM:** Issue while upgrading HP Performance Agent on Solaris System due to perf64.

**FIX :** Issue of perf64 failing to upgrade on a Solaris systems is fixed and now perf64 is upgraded correctly.

### QXCR1000231855

**PROBLEM:** Zones to be supported with OVPA on Solaris 10 operating environment.

**FIX :** Now Solaris zones are supported with OVPA on Sun Solaris 10 operating environment

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or later through BYLS class metrics.

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#### QCCR1A88102

**PROBLEM:** ER-OVPA Support for Solaris 10 zones

**FIX :** Performance Agent 5.00 can now be installed inside non-global zones.

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#### QCCR1A88491

**PROBLEM:** scopeux is corrupting logfiles if its size become greater than 2 GB

**FIX :** “logproc” can now hold upto 4 GB of data

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#### QCCR1A88784

**PROBLEM:** Require raw metrics for cpu cycles, memory used by ESX guests

**FIX :** The following two metrics have been implemented:

- BYLS\_MEM\_USED
- BYLS\_CPU\_CYCLE\_TOTAL\_USED

These metrics give the absolute values for memory and cpu cycles used by a Virtual Machine.

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#### QCCR1A88225

**PROBLEM:** OVPA Shared Memory Metrics Bad.

**FIX :** This problem is fixed.

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#### QCCR1A87981

**PROBLEM:** PROC\_CPU\_TOTAL\_TIME not being calculated based on alive interval

**FIX :** This problem is fixed.

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#### QCCR1A87982

**PROBLEM:** Incorrect PROC\_CPU\_TOTAL\_TIME and PROC\_CPU\_TOTAL\_TIME\_CUM metrics

**FIX :** PROC\_CPU\_\*\_TIME metrics are now being calculated based on alive interval (PROC\_INTERVAL\_ALIVE) instead of interval (PROC\_INTERVAL).

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#### QCCR1A86854

**PROBLEM:** PROC\_MEM\_VIRT and PROC\_MEM\_RES are getting overflow.

**FIX :** Now PROC\_MEM\_VIRT and PROC\_MEM\_RES do not overflow after 32 GB limit and they can show up to 2TB.

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#### QCCR1A86917

**PROBLEM:** GBL\_COMPLETED\_PROC shows low values compared to GBL\_STARTED\_PROC in 3.82 & 4.5.

**FIX :** GBL\_COMPLETED\_PROC now shows the true count of completed processes.

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#### QCCR1A86746

PROBLEM: `/var/opt/perf/reptfile` not being used as described in the User's Guide.

FIX : Extract can use now the modified `/var/opt/perf/reptfile` as the default template file, if `-r` option is not specified.

#### QCCR1A88450

PROBLEM: Issue message after `perfalarm` obtains lock on file.

FIX : Added extra message indicating that lock was successfully released when `scopeux` released the lock.

#### QCCR1A88739

PROBLEM: `Scopeux` fails to start if duplicate entries found in `/etc/mnttab` on Solaris.

FIX : `Scopeux` works fine even though `/etc/mnttab` file has duplicate entries.

#### QCCR1A88542

PROBLEM: LP: Documentation of OVPA behavior and configuring on Solaris cluster.

FIX : PA is not cluster Aware. It runs on a cluster node like a standalone system. Solaris Install guide is updated with this information.

#### QCCR1A88162

PROBLEM: Sun cluster is having problem with `midaemon` which is running in RT Priority.

FIX : This problem is fixed and `midaemon` can be started with Normal Priority.

#### QCCR1A88311

PROBLEM: Scope doesn't log newly mounted FS entries after a certain limit.

FIX : This problem is fixed.

#### QCCR1A80635

PROBLEM: Several mistakes in metric descriptions for virtualization metrics.

FIX : Virtualization metrics definitions are corrected and explained wherever necessary.

#### QCCR1A88633

PROBLEM: Threads get stuck on ARM – libraries.

FIX : ARM library "libarm" has been made thread safe.

## Windows

QXCR1000372039

**PROBLEM:** ER: OVPA 3.65 / Win2K : value of GBL\_RUN\_QUEUE should agree with perfmon output.

**FIX :** GBL\_RUN\_QUEUE is changed and now its values are in accordance with the perfmon.

QXCR1000339144

**PROBLEM:** Install should prompt before exceeding PATH variable limit.

**FIX :** We display a warning message when the number of characters in PATH variable exceeds 2047. The warning message is displayed and Installation proceeds further.

QXCR1000389796

**PROBLEM:** GBL\_DISK\_UTIL\_PEAK shows more than 100% on Windows.

**FIX :** Issue is fixed and GBL\_DISK\_UTIL\_PEAK does not show values above 100%.

QXCR1000397020

**PROBLEM:** ovpacmd refresh alarm fails to process the updated entries made to alarmdef.mwc .

**FIX :** ovpacmd refresh alarm command is now able to process updated alarmdef.mwc.

QXCR1000418817

**PROBLEM:** HP Performance Agent installation does not append a final ";" to the PATH variable.

**FIX :** PATH environment variable is now appended with ";".

QXCR1000433660

**PROBLEM:** ScopeNT hangs after a fresh installation of HP Performance Agent on Windows 2003 64-bit. This happens only on multi processor systems having more than 10 CPUs.

**FIX :** ScopeNT works fine on multi processor Windows 2003 64-bit systems.

QCCR1A88074/  
QCCR1A88356

**PROBLEM:** **perfstat -p** shows unable to connect to the system.

**FIX :** **perfstat -p** works fine now.

QXCR1000443211

**PROBLEM:** Extract fails to work on a system with the regional settings set to 'English (United Kingdom)' and short date format set to dd/mm/yyyy.

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FIX : Resolved the issue and now extract works fine on a system with the regional settings set to 'English (United Kingdom)' and short date format set to dd/mm/yyyy.

QXCR1000447363  
/QCCR1A88147

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PROBLEM: Unattended installation deletes self user in dcom permission.

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FIX : Installation of HP Performance Agent (either in interactive or silent mode), on the supported flavors of Windows OS, will not remove SELF account from "Default Access Permission".

QXCR1000423427

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PROBLEM: Alarms severity set in alarmdef mismatched with NNM events.

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FIX : Alarms severity set in alarmdef matched with NNM events.

QXCR1000804920

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PROBLEM: Installation of HP Performance Agent 4.70 on Windows 2000 system causes an automatic reboot if older version of Microsoft Visual C++ 2005 Redistributable (version lesser than 8.0.50727.762) is present and used by some other application

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FIX: Automatic reboot is suppressed in this version. But for the application to work properly, the system must be rebooted. To identify if reboot is necessary, please look for the following message at the end of the file  
"%temp%\OvXplInstallLog.log""The Windows Installer initiated a system restart to complete or continue the configuration of 'HP Software Cross Platform Component'."

NOTE: To avoid reboot, Microsoft Visual C++ 2005 Redistributable consuming application must be stopped during the Installation of HP Performance Agent 5.00.

QCCR1A88888

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PROBLEM: Migrate away from the 3.0.0.15 version of DynaZip library

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FIX: Now "**perfstat -z**" uses ZLIB libraries for archiving on Windows.

QCCR1A88305

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PROBLEM: Change GBL\_MACHINE to reflect the differences between AMD64 and EMT64

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FIX: GBL\_MACHINE is enhanced to reflect the differences between AMD64 and EMT64

QCCR1A88166

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PROBLEM: OVPA 4.60 / Win 2k3 : GUI seems to ignore timezone settings

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FIX: This problem is fixed and Performance Agent GUI is now able to recognize the time zone settings.

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QCCR1A89172

PROBLEM: OVPA4.70/Win2k3:perfalarm fails to send messages to OVO

FIX: Perfalarm sends message to OVO without any problem even when mixed path notation is used.

QCCR1A88348

PROBLEM: Windows Itanium PA 4.7 will not work without MS C++ redistributable pkg

FIX: For PA 4.7 modules to work fine on a Itanium 64 hardware running Windows Operating System, please install "Microsoft VC++ Redistributable for x86". Contact HP Support in case help is needed on obtaining the same.

QCCR1A80655

PROBLEM: BYNETIF\_UTIL is incorrect - too low.

FIX: This problem is fixed and BYNETIF\_UTIL, GBL\_NET\_UTIL\_PEAK metrics values are showing correctly.

QCCR1A81077

PROBLEM: Persistent DSI documentation in MWA/WIN DSI users guide incomplete/wrong.

FIX: The information in DSI User Guide for Microsoft Windows is updated with the modified syntax.

QCCR1A88863

PROBLEM: Metric issues with Windows OVPA as ESX 3.5 guest.  
The following memory metrics in P.A 4.7 show incorrect values on ESX 3.5 guest (Windows/Linux) VM when memory limits are set. GBL\_MEM\_ENTL\_MAX indicates that the VM is entitled to up to 2 gig mem when memory limit is set to UNLIMITED. GBL\_MEM\_SHARES\_PRIO shows incorrect values for preset share values (HIGH, LOW, and NORMAL).

FIX: The following memory metrics now show correct values on ESX 3.5 guest (Windows/Linux) VM when memory limits are set:  
GBL\_MEM\_ENTL\_MAX and GBL\_MEM\_SHARES\_PRIO.

QCCR1A88915

PROBLEM: Doc CR / PA 4.70 : User guide mentions wrong default proc cpu threshold.

FIX: The information in the HP Performance Agent Windows User Guide is modified to indicate correct values for default proc threshold, as indicated in the latest parm file.

QCCR1A88930

PROBLEM: PA installation aborts when NtfsDisable8dot3NameCreation key is set one PA installation aborts on the machine in which the TEMP folder is created with HKLM\SYSTEM\CurrentControlSet\Control\FileSystem\NtfsDisable8dot3NameCreation key is enabled and The TEMP path contains directory names with

	spaces.
FIX:	PA installs on windows machine with HKLM\SYSTEM\CurrentControlSet\Control\FileSystem\NtfsDisable8dot3NameCreation registry key enabled.
<a href="#">QCCR1A88478</a>	
PROBLEM:	GBL_NUM_CPU and GBL_NUM_CORE values are showing wrong values with HT ON.
FIX :	The problem is fixed. GBL_NUM_CPU_CORE will display the number of cores per physical processor.
<a href="#">QCCR1A88472</a>	
PROBLEM:	OVPA 4.7 Release notes/installation guide not clear on support for windows 2k
FIX :	The PA Install Guide and Release Notes have support statement for Windows 2000.
<a href="#">QCCR1A88451</a>	
PROBLEM:	OVPANT_00005 fails on system with NtfsDisable8dot3NameCreation Key is enabled.
FIX :	The problem is fixed.
<a href="#">QCCR1A88515</a>	
PROBLEM:	Removal of pdh.dll from the "%OvInstallDir% bin" directory
FIX :	pdh.dll is not packaged.
<a href="#">QCCR1A88557</a>	
PROBLEM:	GBL_MEM_UTIL shows 100% in Windows XP after disabling the pagefile option.
FIX :	GBL_MEM_UTIL shows "NA" when pagefile option is disabled on the system.
<a href="#">QCCR1A88767</a>	
PROBLEM:	DSI: sdlcomp fails to compile if the LABEL crosses 25 characters on Windows.
FIX :	The CLASS LABEL size can be up to 48 characters long. sdlcomp will throw an error message during compilation if the size exceeds 48.
<a href="#">QCCR1A88131</a>	
PROBLEM:	Unable to export process details from the OVPA 4.5 logfile.
FIX :	This problem is fixed on ovpa 04.50.59 patch. It is possible to extract the process data once this patch applied it on OVPA 4.5.



## QCCR1A88228

**PROBLEM:** OVPA 4.6 scopent.exe generates exception after installation.

**FIX :** This problem is fixed.

## QCCR1A88241

**PROBLEM:** Terminal Server settings to reflect Install mode while Installing OVPA

**FIX :** The Terminal services server should always be in install mode while installing the applications. You can install applications using Terminal Services through Add/Remove programs from Control Panel or command prompt. A detailed explanation is provided in the Windows Install Guide in the 'Installing Performance Agent using Terminal Services' section.

## QCCR1A88310

**PROBLEM:** Patch text for OVPANT\_00005 on Window 64 bit system is misleading.

**FIX :** Added information in patch text for clear understanding.

## QCCR1A88314

**PROBLEM:** Patch\_WIN\_50.exe / Patch\_WIN.exe failed to execute completely.

**FIX :** Patch documentation has been updated, which mandates customer to have minimum windows installer version to be 3.01 for installing the component patch.

## QCCR1A88899

**PROBLEM:** GBL\_CPU\_PHYS\_TOTAL\_UTIL metric shows inaccurate values with OVPA on ESX 3.5 (Windows/Linux) guest VM.

**FIX :** GBL\_CPU\_PHYS\_TOTAL\_UTIL metric now shows accurate value with OVPA on ESX 3.5 guest VM (WINDOWS/LINUX).

## Known Problems, Limitations, and Workarounds

The known problems and workarounds for this release of Performance Agent are listed below:

### Common For All Platforms

## QXCR1000346247

**PROBLEM:** HP Performance Agent alarming module (perfalarm) processes the logged records every 15 seconds. Even if the logging interval is configured to less than 15 seconds (in case of PROCESS class), perfalarm processes all the logged records at the next 15 seconds boundary. Alarms generated on these records will have the timestamp of the last record processed.

For example: If an alarm condition is met at 00:02:10, the perfalarm will process

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that record at 00:02:15, and reports alarm start time as 00:02:00.

If an alarm condition is ended at 00:02:10, the `perfalarm` will process that record at 00:02:15, and reports alarm end time as 00:02:15.

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WORKAROUND: None.

#### QXCR1000831711

**PROBLEM:** DSI logfiles created by 32-bit PA agent are not compatible with 64-bit PA agent and vice-versa. Commands like `extract`, `utility` and `sdlutil` will not work with these DSI logfiles and CODA fails to recognize these DSI logfiles.

**WORKAROUND:** Migrate DSI log file to destination agent type format.

Steps for moving the DSI logfiles from 32-bit agent system to 64-bit agent system or vice-versa,

- 1 Export all the metrics on the source system to ASCII format (say `mydsi.asc`) and make sure that data time is in UNIX format (using `extract -xp -ut`).
- 2 Move the ASCII file to destination system.
- 3 Create new DSI log file set (using `sdlcomp`) on destination system.
- 4 Import the data into new DSI logfiles using command `dsilog` with `-timestamp` option (`cat mydsi.asc |dsilog -timestamp`).

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**PROBLEM:** Extract of logical data in combination with other classes of metrics are not supported. Example, `extract -xt -ip / -id /-it / -idy` (not supported).

**WORKAROUND:** Logical class of metrics can be extracted independently. Example, `extract -xt -i` is supported.

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**PROBLEM:** Extract with `WK1/SPREADSHEET` format has cell width limit of 255 characters. This limit truncates `PROC_PROC_CMD` metric length to 255 when extracted with `WK1/SPREADSHEET` format.

**WORKAROUND:** None.

#### QXCR1000240349

**PROBLEM:** BBC5 daemon fails to start on a system with PV installed. The default port for `pvalarm`, "PV alarm management" daemon is 383. This is the same as the default port for BBC communication broker daemon `ovbbcb`.

**WORKAROUND:** Select a different port for `pvalarm`.

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## AIX

**NOTE:** AIX kernel architecture performs disk I/O through the Virtual Memory Management (VMM) subsystems using memory mapped files. This affects the `GBL_MEM_FREE` and `GBL_MEM_UTIL` metrics.

The size of the free list is not an indication of the free memory that is available on the system. As a workaround, the `GBL_MEM_PG_SCAN_RATE` metric can be used to monitor the memory pressure. The metric value indicates if a system is running low on memory.

Inside a system WPAR, the `GBL_CPU_ENTL*`, `GBL_CPU_PHYS` and `GBL_MEM_ENTL*` metrics values appear as `na` if the Resource Control Flag of the WPAR is set to "no".

#### QXCR1000820321

**PROBLEM:** `GBL_NUM_NETWORK` value is zero when exported as a configuration class metric.

**WORKAROUND:** Export `GBL_NUM_NETWORK` as a global class metric.

#### QXCR1000394423

**PROBLEM:** On multi-path environments, the virtual disk counters are counted twice as the underlying Operating System considers them as individual disks.

**WORKAROUND:** None.

#### QXCR1000344795

**PROBLEM:** It is possible that there can be a .5% difference in `APP_CPU_TOTAL_UTIL` and `GBL_CPU_PHYS_TOTAL_UTIL` on AIX shared partitions. This is because the AIX kernel instrumentation provides those values.

**WORKAROUND:** None.

#### QXCR1000366771

**PROBLEM:** `BYLS_HYP_UTIL` logged as "0" for each LPAR for each interval. For collecting logical systems (`BYLS_`) data, we use RSi library from IBM. The equivalent Spmi metric for `BYLS_HYP_UTIL` is `%hyppct` and is not being calculated. Since RSi also depends on Spmi, our `GBL_HYP_UTIL` will also be zero always. We are working with IBM to correct the issue. The defect number against IBM is: IY88986.

**WORKAROUND:** Install APAR IY88986 on your system.

#### QXCR1000366443

**PROBLEM:** User mode and kernel mode utilizations for `BYLS` class of metrics are zeros even when the total utilization is non-zero for some intervals. This is because the underlying libraries we use are providing us wrong values. We are working with IBM to correct the issue. The defect number against IBM is: IY88986.

**WORKAROUND:** Install APAR IY88986 on your system.

#### QXCR1000366404

**PROBLEM:** The values reported by metric `GBL_NUM_DISK` and `BYLS_NUM_DISK` for the same LPAR on a physical system (when collected) will not match because we collect `vscliN` also as disk in our product. In `BYLS` class this virtual SCSI device is not considered.

**WORKAROUND:** None.

**PROBLEM:** HP Performance Agent may not log accurate values for the interval when mode of SMT is changed for a LPAR. This is because the underlying libraries we use are providing us wrong values when this configuration change occurs. However, next interval will have correct values.

**WORKAROUND:** None.

[QXCR1000188488](#)

**PROBLEM:** The metrics `GBL_NFS_CALL` and `GBL_NFS_CALL_RATE` may not reflect the activity of NFS version 4 (NFSv4) operations, because AIX instrumentation in that area for AIX 5L 5.3 is lacking.

**WORKAROUND:** None.

[QXCR1000187723](#)

**PROBLEM:** The values reported for swapping metrics (`GBL_MEM_SWAP_*`) are same as the corresponding paging metrics values (`GBL_MEM_PAGE_*`). The swapping metrics do not reflect swapping.

**WORKAROUND:** None.

[QXCR1000366417](#)

**PROBLEM:** HP Performance Agent logs N/A for some of BYLS metrics intermittently. This will affect summarization as HP Performance Agent substitutes N/A with 0 while summarizing the numeric data.

**WORKAROUND:** None.

[QXCR1000426422](#)

**PROBLEM:** `PROC_CPU_TOTAL_UTIL/APP_CPU_TOTAL_UTIL` Don't Reflect AIX Logical CPU.

**WORKAROUND:** Metric help text is now modified to indicate that , on AIX SPLPAR `PROC_CPU_TOTAL_UTIL/APP_CPU_TOTAL_UTIL` are physical CPU consumptions and hence should be compared with `GBL_CPU_PHYS_TOTAL_UTIL`.

**PROBLEM:** I/O metrics are always zero for WPAR

**WORKAROUND:** None.

[QCCR1A59595](#)

**PROBLEM:** If the WPAR is not active then the following configuration metrics will be shown as "na":

`BYLS_CPU_ENTL_MIN`  
`BYLS_CPU_ENTL`  
`BYLS_IP_ADDRESS`  
`BYLS_NUM_NETIF`  
`BYLS_CPU_SHARES_PRIO`

WORKAROUND: None.

#### QCCR1A91768

PROBLEM: WPAR: Issue with AIX sources for GBL\_MEM metrics

WORKAROUND: None. Case filed with IBM, PMR# 53150,756,000

PROBLEM: In a system with Operations Agent already installed, after manually installing Performance Agent, all Operations Agent processes may not start up automatically.

WORKAROUND: To start all the processes, execute the following commands after installing Performance Agent 5.00:

- 1 `ovc -kill`
- 2 `ovc -start`

## HP-UX

#### QCCR1A88809

PROBLEM: On a HPVM host machine, the value for the metric "BYLS\_LS\_HOSTNAME" is blank. The HPVM API from which the metric is sourced provides a NULL value. A defect (ID QXCR1000917629) is raised with HPVM to track this issue.

WORKAROUND: None.

#### QCCR1A94282

PROBLEM: Missing Metrics on HPUX

WORKAROUND: The following metrics are not available if 'fileio' trace option is not enabled in midaemon:

- GBL\_DISK\_LOGL\_\*
- GBL\_DISK\_REM\_LOGL\_\*
- GBL\_NFS\_LOGL\_\*
- APP\_DISK\_LOGL\_\*
- PROC\_DISK\_REM\_LOGL\_\*
- PROC\_DISK\_LOGL\_\*
- PROC\_NONDISK\_LOGL\_\*
- BYDSK\_LOGL\_\*
- FS\_LOGL\_\*

The 'fileio' trace option is not enabled by default for midaemon. You need to enable this option to source file I/O related metrics. To enable this option: Start midaemon with option `-fileio_traces`.

## QXCR1000910997

**PROBLEM:** `pstat()` call gives incorrect value for User memory on the system where `asyncdsk` configuration is enabled. Performance Agent depends on `pstat()` call to report most of the memory metrics and it uses the user memory to derive the system memory. Since the `pstat()` call gives wrong value for User memory, the system memory is also affected and Performance Agent shows wrong value for system memory as well.

**WORKAROUND:** Install the patch `PHKL_39401` available with the 11.31 0909 release. The patch provides the fix for the problem.

## QXCR1000952701

**PROBLEM:** If you do not have the patch `PHCO_40211` installed, `midaemon` might dump core when `glance` or `scopeux` is stopped.

**WORKAROUND** The problem is with the `pthread` library and not with Performance Agent. Install the patch `PHCO_40211` available in 11.31 1003 release. This patch provides a fix for the problem.

## QCCR1A96072

**PROBLEM:** On HP-UX 11.11 machines, `midaemon` process may not come up due to a defect in `execve()` system call. `exeve()` returns undocumented error `ENOSPC` for `EXEC_MAGIC` binaries with 'large' page size for text segment.  
`glance/scopeux/midaemon` fails to start with error:  
`mi_shared - MI initialization failed (status 28)`

**WORKAROUND:** Reduce the page size to 4K with the following '`chattr`' command for `midaemon` binary:  
`chattr +pi 4K /opt/perf/bin/midaemon`

## Linux

### QXCR1000353884

**PROBLEM:** After one of the VM restarts, GLOBAL metrics `GBL_MEM_SWAPIN_BYTE` and `GBL_MEM_SWAPOUT_BYTE` are zero and these metric values are huge for first interval after restart of VM. This is a problem with the VMware command which provides us the wrong values. We are working with VMware to correct the issue.

**WORKAROUND:** None.

### QXCR1000315893

**PROBLEM:** Performance agent does not support continuity across online hardware configuration change. In some cases, software change influences HP Performance Agent. Stop HP Performance Agent and then change.

HP Performance Agent does not recognize Hot-plug or on-line replacement facility supplied by hardware and/or operation system. HP recommends evaluation to meet within replacement.

**WORKAROUND:** None.

**PROBLEM:** On some systems, when GatherCoda is scheduled from Reporter Scheduler, though Reporter collects data successfully from the host, the following message appears on the Reporter GUI:  
"006/12/05 12:42:40 ERROR: Gather <hostname>, GatherCODA Method ScopeDataView::SetPosition failed".

**WORKAROUND:** None.

#### [QXCR1000349933](#)

**PROBLEM:** PROBLEM: On SLES9 upto kernel version 2.6.9 it is observed that for processes started after HP Performance Agent/GlancePlus is started, process starttime is ahead of current system time during first interval. This will affect calculation of metrics PROC\_CPU\_TOTAL\_UTIL, PROC\_CPU\_USER\_MODE\_UTIL and PROC\_CPU\_SYS\_MODE\_UTIL.

**WORKAROUND:** Install kernel version 2.6.10 or above on SLES9.

#### [QXCR1000447472](#)

**PROBLEM:** Control Agent does not get started with Performance Agent installed on top of 7.33 agent on IA64 platforms only.

**WORKAROUND:** Hotfix is available through HP Support.

**PROBLEM:** On IA64 system, you see "unaligned access" messages.

**WORKAROUND:** Execute the following command,  
sysctl -w kernel.ignore-unaligned-usertrap=1

**PROBLEM:** Upgrade from Performance Agent 4.60 to 5.00 fails on SLES10 x64.

**WORKAROUND:** Use ovpa.install -f during upgrade.

#### [QCCR1A58874](#)

**PROBLEM:** GBL\_MEM\_OVERHEAD on ESX guests shows the wrong value when VMware SDK is disabled.

**WORKAROUND:** Follow the steps mentioned below to disable VMware SDK on ESX guest.  
Edit \*.vmx file (vm-cfg-path) of guest ,set "isolation.tools.guestlibGetInfo.disable" to TRUE.  
"Power Off" the guest and then "Power On". Do not Restart.  
After the guest is up, check the vmware.logfile for that guest  
Value of "isolation.tools.guestlibGetInfo.disable" should match \*.vmx file.

**PROBLEM:** When a vMA4.0 is deployed/hosted on a ESX3i server and when it is switched on, the following error is displayed continuously in the console session:  
"end\_request: I/O error, dev fd0, sector 0"

**WORKAROUND:** Disable floppy diskette by accessing the bios setting of the vMA virtual machine. A case (SR 1374457341) has been raised with VMware.

#### QCCR1A90930

**PROBLEM:** When Performance Agent is installed in vMA4.0, a few metrics that report the physical resource utilization of a VM will not report correct values. The issue is because of the non-availability of VMware guest library in right path.

**WORKAROUND:** NONE. A case (SR 1378887541) has been raised with VMware.

#### QCCR1A94055

**PROBLEM:** The loopback ext3, loopback ext2 and tmpfs file system metrics are not visible in Performance Agent

**WORKAROUND:** Create file systems on /dev. Performance Agent recognizes all the file systems available in /dev.

#### QCCR1A94432

**PROBLEM:** Performance Manager and other clients are unable to display BYLS data for vMA systems when there are 'zero' ESX Servers configured.

**WORKAROUND:** CODA must be restarted, when the first ESX server is added to the vifp library. The changes are dynamically reflected when the ESX Servers are added.

## Solaris

**PROBLEM:** Incorrect metric values are shown for BYLS\_CPU\_TOTAL\_UTIL, BYLS\_NUM\_CPU in Solaris.

**WORKAROUND:** Enable cpu resource pools using 'pooladm -e' command.

**PROBLEM:** Performance Agent 5.00 does not support BYDSK\_ class metrics on Solaris 10, Logical Domains (LDMs) update 0 to update 5.

**WORKAROUND:** The latest version of Sun Solaris 10 update 6 and higher has the fix.

#### QXCR1000046070

**PROBLEM:** HP Performance Agent on Solaris does not log LV\_ metrics for VxVM 3.5.



---

**WORKAROUND:** While VxVM 3.5 logical volumes are not in the `LV_` class of data, the file systems mounted on those volumes show up in the `FS_` (by-file system) class of data. The `FS_` metrics must be used to monitor the Veritas volumes.

---

[QXCR1000240349](#)

**PROBLEM:** BBC5 daemon fails to start on a system with PV (PerfView) installed. The default port for `pvalarm`, the "PV alarm management" daemon is 383. This conflicts with the default port for BBC communication broker daemon `'ovbbccb'`.

**WORKAROUND:** Choose a different port for `pvalarm`.

---

**PROBLEM:** Some of HP Performance Agent or OVO 8.x daemons may fail to start on a Solaris system with both OVO 8.x agent and HP Performance Agent installed, with the error message "No space left on device".

**WORKAROUND:** Increase the kernel's limit for semaphore.

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[QCCR1A39988](#)

**PROBLEM:** `Ovpa` startup fails inside non-global zones when hostname entry not present in `/etc/hosts/`

**WORKAROUND:** Update hostname entry in `/etc/hosts`.

---

[QCCR1A58815](#)

**PROBLEM:** On Solaris x86 zones, Performance Agent does not start automatically after reboot.

**WORKAROUND:** Configure non-global zones on x86 using `'zlogin -C zonename'` option.

---

[QCCR1A95771](#)

**PROBLEM:** `scopeux` doesn't generate any transaction on sparc 9.

**WORKAROUND:** Recreate a soft link for `libarm.so` on Solaris-9. Perform the following steps:

- 1 Stop scope  
`ovpa stop scope`
- 2 Stop the `ttd` daemon  
`/opt/perf/bin/ttd -k`
- 3 Remove existing `libarm.so` link  
`rm /usr/lib/libarm.so`
- 4 Create new soft link for `libarm.so`  
`ln -s -f /opt/perf/lib/libarm.so /usr/lib/libarm.so`
- 5 Start scope  
`ovpa scope start`

## Windows

**PROBLEM:** chm help file is not displayed on Windows 2008 Server Core installation.

**WORKAROUND :** Refer the specific help files from other versions of Windows where Performance Agent is installed.

**PROBLEM:** While executing "perfstat -p", following error message is displayed if performance objects are disabled in the system: (288) Error retrieving counters

**WORKAROUND :** To enable performance counters, please download the Extensible Performance Counter List (exctrst.exe) tool from the following link:  
**<http://www.microsoft.com/downloads/details.aspx?familyid=7ff99683-b7ec-4da6-92ab-793193604ba4&displaylang=en>**  
For more information on enabling performance counters, see [Enabling Performance Counters for Server Core](#).

**PROBLEM:** On a system with Performance Agent and OVO 7.x agent already installed, on uninstallation of Performance Agent, BBC Local Location Broker (llbserver) is not started.

**WORKAROUND :** Restart OVO 7.x agent by running the following commands:  
**# opcagt -kill**  
**# opcagt -start**

**PROBLEM:** Installation of HP Performance Agent fails with the following error message:  
"[ProductName] has detected that Internet Explorer version is *<current version on your system>*. Please install Internet Explorer 5.0 or greater and run the setup again."

**WORKAROUND :** The issue is due to missing registry key that could have been removed to mitigate VML vulnerability. Please apply the following registry key values for the installation to complete successfully.  
[HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Internet Explorer\Version Vector]  
"VML"="1.0"  
"IE"="6.0000"  
Refer to <http://www.microsoft.com/technet/security/bulletin/ms06-055.msp> for more information on VML vulnerability.

[QXCR1000339918](#)

**PROBLEM:** On a system that has Reporter and HP Performance Agent installed, un-installation of HP Performance Agent disables Reporter functionality due to a missing library.

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WORKAROUND: Copy libarm32.dll from the newconfig directory to the system32 directory to make the Reporter function as required.

---

PROBLEM: On a Windows system where OVO7.xx and HP Performance Agent are installed, uninstallation of OVO 7.xx agent terminates `scopent` process.

---

WORKAROUND: Run the following command to start the `scopent` service.  
**# ovpacmd start**

---

QXCR1000245676

---

PROBLEM: Unattended installation truncates the installation directory if the directory name has "-" in it.

---

WORKAROUND: The directory name passed as a parameter during unattended installation, either for install path or for data path, must not have the '-' sign in it.

---

QXCR1000238862

---

PROBLEM: HP Performance Agent does not log data of NTFS mounted volumes on Windows 2000 and Windows XP platforms.

---

WORKAROUND: None

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QXCR1000244352

---

PROBLEM: Installation of HP Performance Agent on Windows, particularly versions Win2K3 SP1 and WinXP SP2, may stop responding or terminate with an error message.

---

WORKAROUND: On the system where the problem was encountered, click Start -> Control Panel -> Administrative Tools and check the "Local Security Policy." Make sure that the "Impersonate a client after authentication" privilege in the "Local Security Policy" is configured to include the following groups:

Administrators

Service

If users without administrative privileges are installing HP Performance Agent, the respective users or their security groups must be configured for the `Impersonate a client after authentication` privilege.

For more details on the problem, visit the following link:

**<http://support.installshield.com/kb/view.asp?articleid=Q111303>**

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QXCR1000465748

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PROBLEM: `INTERVAL` metric of `PROCESS` and `GLOBAL` class and `CPU` class metrics are broken when collection interval for `PROCESS` class is set to 5 seconds in `parm.mwc` file.

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WORKAROUND: None.

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QXCR1000796562

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PROBLEM: Upgradation of Microsoft Office 2007 SP1 fails on Performance Agent installed system.

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**WORKAROUND:** Performance Agent should be stopped while installing/upgrading Microsoft Office 2007 SP1.

[QXCR1000793635](#)

**PROBLEM:** Files are not found in `perfstat -l` output.

**WORKAROUND:** None.

[QXCR1000459217](#)

**PROBLEM:** On a Windows system where Performance Agent is installed process I/O metrics are broken on x86\_64.

**WORKAROUND:** None.

[QCCR1A41224](#)

**PROBLEM:** Randomly, during few collection intervals, BYLS CPU related metrics will be not available on a Hyper-V role enabled Windows 2008 systems. This is due to abnormally high values being returned by PDH APIs for Hyper-V based performance objects. The same behavior can be noticed while using system tools like `perfmon`.

While querying Hyper-V based performance objects using PDH APIs, memory and handle leaks occur when a new VM is added or deleted after starting the scope collection. Hence this will result in scope consuming more memory resources.

**WORKAROUND:** None.

Both the above issues have been accepted by Microsoft as a bug in their implementation of Hyper-V based performance objects in Windows 2008. A case ( case no. SRX081212601369 ) has been raised with Microsoft and we are working with them to get a resolution.

[QCCR1A61211](#)

**PROBLEM:** On Hyper-V host, BYLS PDH related metrics becomes unavailable once VM is renamed. Following is the affected list of metrics:

BYLS\_CPU\_ENTL\_UTIL  
BYLS\_CPU\_PHYS\_TOTAL\_UTIL  
BYLS\_CPU\_PHYS\_SYS\_MODE\_UTIL  
BYLS\_CPU\_PHYS\_USER\_MODE\_UTIL  
BYLS\_CPU\_PHYS\_TOTAL\_TIME  
BYLS\_CPU\_PHYSYC  
BYLS\_HYPCALL  
BYLS\_HYP\_UTIL

**WORKAROUND:** On the Hyper-V host, after the Virtual Machine is renamed, follow the given steps for PA to log the metrics listed above:

- 1 Stop the Renamed Virtual Machine.
- 2 Stop HPPA using "`ovpacmd stop`" or from the GUI.
- 3 Start the Renamed Virtual Machine.
- 4 Start HPPA using "`ovpacmd start`" or from the GUI.

---

Now PA will correctly report the above listed metrics of that Virtual Machine

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QCCR1A89247

**PROBLEM:** On Windows Vista and Windows Server 2008, Microsoft has changed the default location of user data. To enable backward compatibility, Junction Points are used for deprecated locations. Hence, though PA, has references to the default data directory as "C:\Documents and Settings\All Users\Application Data\HP\HP BTO Software\Data\" - in documentation, registry and UI - the original location of default data directory is "C:\ProgramData\HP\HP BTO Software\Data". The same applies to install directory too. The locations referred by PA, in both the cases, can still be accessed using Junction Points. This will not affect the functionality of the product in any way.

Please refer the following link for more information on Junction Points:

**<http://msdn.microsoft.com/en-us/library/bb756982.aspx>**

**WORKAROUND:** None

QCCR1A93635

**PROBLEM:** After Performance Agent is uninstalled on a system which also has HP Reporter installed on it, `perfstat.exe` will throw an error message that "zlibwapi.dll is not found".

**WORKAROUND:** Backup the `zlibwapi.dll` before you uninstall Performance Agent for `perfstat` to work. If Performance Agent is already uninstalled, `DllVersions.exe` provided by HP Reporter can be used to get the version information of the Reporter binaries. Refer command help of `DllVersions.exe` for additional information.

QCCR1A94173

**PROBLEM:** On Windows, the command `perfstat -z` has following limitations:

- The zip files created using the command `perfstat -z` cannot be extracted using the default utility provided by Windows.
- The command `perfstat -z` does not create a valid archive file if the contents of the folder `%OvDataDir%` exceeds 4 GB.

**WORKAROUND:** It is recommended that you use third party tools like WinZip.

QCCR1A95174

**PROBLEM:** When Operations Agent 8.53 or 8.60 is installed on the same machine where Performance Agent is installed, then PA `GBL_DISK*` and `BYDSK*` metrics will be NA.

**WORKAROUND:** Perform the following steps:

- 1 Stop PA collector.
- 2 Rename or delete the `pdh.dll` under `<OvInstallDir>\bin` folder installed by Operations Agent. This should not affect the functionality of Operations Agent as it will find the dll from Windows system32 directory.
- 3 Start PA collector.

---

**PROBLEM:** When Data Protector 6.1 and Performance Agent 5.0 co-exist on the same system, some of the Performance Agent services will not come up.

**WORKAROUND:** libarm32.dll file installed in %ovinstalldir% \lib must be copied to %ovinstalldir% \bin directory. All Performance Agent services must be restarted.

---

## QCCR1A96382

**PROBLEM:** On Windows x64 and IA64 system after upgrade of Performance Agent from an older version to version 5.00, NNM and Reporter might face a problem with product restart or during machine reboot.

**WORKAROUND:** Perform either of the following steps:

**Method 1:**

- 1 Uninstall the existing version of Performance Agent retaining the Performance Agent configuration and databases.
- 2 Install Performance Agent 5.00.

**Method 2:**

- 1 Before you start upgrading to Performance Agent version 5.00, backup registry keys. To backup the registry keys, perform the following steps:
  - a Click **Start Menu->Run->regedit.exe** to open Registry Editor.
  - b Browse to the following location in the registry folder:  
HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\Hewlett-Packard\HP  
OpenView
  - c Right click, select "Export" and save to any location on the machine.
- 2 Upgrade to Performance Agent version 5.00. For steps to upgrade see the *HP Performance Agent Windows Installation and Configuration Guide*.
- 3 After upgrading to Performance Agent version 5.00, restore the required registry keys. To restore the registry keys, perform the following steps:
  - a Click **Start Menu->Run->regedit.exe** to open Registry Editor.
  - b Click **File->Import** and browse to the location where the registry keys were backed up in Step (1) and import them.

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## Documentation Errata

None.

## Local Language Support

This version of Performance Agent product and supporting user documentation on HP-UX are available in Japanese (ja\_JP.SJIS).

The following documents and help are available in Japanese:

- Install and Configuration Guide for HP Performance Agent on HP-UX Operating System
- Install and Configuration Guide for HP Performance Agent on Linux Operating System
- Install and Configuration Guide for HP Performance Agent on Windows Operating System
- Man page:
  - `midaemon`

## Integration and Co-existence with Other HP Software Solutions

Performance Agent 5.00 supports coexistence, integration and deployment scenarios with HP Operations Agent (HTTPS) 8.53 and 8.60.

Performance Agent 5.00 supports coexistence and integration only with the latest HP DCE Operations Agent 7.3x and higher available on the respective platform. Performance Agent 5.00 does not support older versions of DCE Operations Agent.

## Software Version Information and File Placement

### Version Information

For a summary of version strings for the major executable components of Performance Agent, enter the command:

```
<Install_dir>/bin/perfstat -v
```

<Install\_dir> is the specific directory path on a platform, and is as follows:

On AIX - `/usr/lpp/perf`

On HP-UX, Linux and Solaris - `/opt/perf`

On Windows - `InstallDir`

### File Placement

**Note:** Conventions used in the following table for Windows platforms is as follows:

**InstallDir:** The default installation directory where Performance Agent is installed. The default installation directory is `<disk drive>:\Program Files\HP\HP BTO Software\`.

**DataDir:** The common data directory where data files and log files related to HP Software products are stored. The default data directory is `<disk drive>:\Documents and Settings\AllUsers\Application Data\HP\HP BTO Software\Data\`.

If you have already installed any HP Software Products, Performance Agent will be installed in the same directory. However on Windows systems, you can change the directory path or name, if Performance Agent is the first HP Software product to be installed in the system.

The following is a list of directory locations for product files:

<b>File</b>	<b>On HP-UX, Linux and Solaris</b>	<b>On Windows</b>	<b>On AIX</b>
Executables including UI programs, daemons and scripts	/opt/perf/bin/	<InstallDir>\bin	/usr/lpp/perf/bin/ / /usr/lpp/OV/
Shared component executables/binaries	/opt/OV/bin/ /opt/OV/lbin/	<InstallDir>\bin	/usr/lpp/perf/bin
Shared component libraries	/opt/OV/lib/	<InstallDir>\lib	/usr/lpp/perf/lib
Java ARM Wrappers	/opt/perf/examples/arm	<InstallDir>\examples\arm	/usr/lpp/perf/examples/arm
Java libraries	/opt/perf/examples/arm /opt/perf/examples/arm /arm64	<InstallDir>\examples\arm <InstallDir>\examples\arm\ win32	/usr/lpp/perf/examples/arm /usr/lpp/perf/examples/arm/arm64
Product configuration and status files	/var/opt/perf/ /var/opt/OV/conf/perf/	<DataDir>\	/var/opt/perf/ /var/opt/OV/conf/perf/
Startup and shutdown scripts	/etc /etc/default		/etc/ /etc/rc.ovpa
Log files and other data files	/var/opt/perf/ /var/opt/OV/conf/perf/ /var/opt/OV/log/	<DataDir>\ <DataDir>\datafiles <DataDir>\log	/var/opt/perf/datafiles /var/opt/OV
Online Help	n/a	<InstallDir>\help\ovpa\C	n/a
Examples (see the README file in the directory for more information)	/opt/perf/examples/	<InstallDir>\examples	/usr/lpp/perf/examples/
Default configuration and template files	/opt/perf/newconfig/ /opt/perf/newconfig/etc/rc.config.d/	<InstallDir>\newconfig	/usr/lpp/perf/newconfig/

#### Status and data files

<b>File</b>	<b>On Linux/Solaris and HP-UX</b>	<b>On Windows</b>	<b>On AIX</b>
Product binary data and internal-use files (created during and after installation)	/var/opt/perf/datafiles / /var/opt/OV	<DataDir>\datafiles	/usr/lpp/perf/bin/ /
Development include files	/opt/perf/include/	<InstallDir>\include	/usr/lpp/perf/include/



Library files	<p><b>Linux</b></p> <p>/opt/perf/lib/ (The 32 bit libarm.so library is not provided with Linux 2.6IPF64)</p> <p>/opt/perf/lib64/ (for x86_64 and IPF64)</p> <p><b>HP-UX</b></p> <p>/opt/perf/lib/hpux32</p> <p>/opt/perf/lib/hpux64</p> <p>/opt/perf/lib/pa20_64</p> <p><b>Solaris</b></p> <p>/opt/perf/lib/lv/</p> <p>/opt/perf/lib/sparc_64/</p> <p>/opt/perf/lib/x86_64/</p>	<ul style="list-style-type: none"> <li>• &lt;InstallDir&gt;\lib</li> </ul> <p>32 bit libarm libraries: &lt;InstallDir&gt;\lib\win32\</p> <p>32 bit and 64 bit armsamples: &lt;InstallDir&gt;\bin\win32\</p> <p>The above two directories will be present only in Windows 64-bit platforms.</p> <ul style="list-style-type: none"> <li>• 32-bit armjava library in Windows X64 and IA64: &lt;InstallDir&gt;\examples\arm\arm32</li> <li>• 32-bit armjava library in Windows X86: &lt;InstallDir&gt;\examples\arm (The 64 bit armjava library is not provided with Windows X86)</li> <li>• 64-bit armjava library in Windows X64 and IA64: &lt;InstallDir&gt;\examples\arm</li> </ul>	<p>/usr/lpp/perf/lib/</p> <p>/usr/lpp/perf/lib/lib64</p>
Java libraries	<p>/opt/perf/examples/arm (The 32 bit libarmjava.so library is not provided with Linux2.6IPF64)</p> <p>/opt/perf/examples/arm/arm64</p>	<InstallDir>/examples	<p>/usr/lpp/perf/examples/arm</p> <p>/usr/lpp/perf/examples/arm/arm64</p>
Message catalogs:	/opt/perf/lib/nls/msg/C/	<InstallDir>\msg\C	/usr/lpp/perf/lib/nls/msg/C/
Performance Agent bootup scripts	<p>/sbin/init.d/ovpa</p> <p>/sbin/rc1.d/K190ovpa (linked to /sbin/init.d/ovpa)</p> <p>/sbin/rc2.d/S810ovpa (linked to /sbin/init.d/ovpa)</p>	n/a	/etc/pctl
Dynamically Linked Libraries and Control Panel files	n/a	<p>&lt;windir&gt;\system32</p> <p>Example files: &lt;InstallDir&gt;\examples</p>	n/a

## New Metrics Added in this Release

Following section includes list of new metrics added and metrics not supported in this release. The metric lists are categorized based on platforms:

## AIX

Following is a list of all new metrics that are added in version 5.00.

Class	Metrics List
Global Metrics:	GBL_POOL_TOTAL_UTIL
	GBL_POOL_CPU_AVAIL
	GBL_LS_PHYS_MEM_TOTAL
	GBL_LS_NUM_DEDICATED
	GBL_LS_NUM_CAPPED
	GBL_LS_CPU_NUM_DEDICATED
	GBL_POOL_IDLE_TIME
	GBL_TOTAL_DISPATCH_TIME
	GBL_LS_PHYS_MEM_CONSUMED
	GBL_LS_NUM_UNCAPPED
	GBL_LS_CPU_NUM_SHARED
	GBL_LS_NUM_SHARED
Logical System Metrics:	BYLS_CPU_PHYS_WAIT_MODE_UTIL
	BYLS_CPU_PHYS_IDLE_MODE_UTIL
	BYLS_PHANTOM_INTR
	BYLS_LS_TYPE
	BYLS_LS_STATE
	BYLS_UPTIME_SECONDS
	BYLS_MEM_ENTL_MIN
	BYLS_MEM_ENTL_MAX
	BYLS_MEM_SHARES_PRIO
BYLS_LS_HOSTNAME	
Network Interface Metrics	BYNETIF_NET_TYPE
Configuration Class	GBL_NUM_CPU_CORE
Process Class	PROC_CPU_ALIVE_TOTAL_UTIL
	PROC_CPU_ALIVE_SYS_MODE_UTIL
	PROC_CPU_ALIVE_USER_MODE_UTIL
Logical System class for AIX standalone, LPAR and WPAR	BYLS_LS_ID
	BYLS_LS_NAME
	BYLS_NUM_CPU
	BYLS_CPU_ENTL_MAX
	BYLS_LS_SHARED

Class	Metrics List
	BYLS_DISPLAY_NAME
	BYLS_MEM_ENTL
	BYLS_CPU_PHYS_TOTAL_UTIL
	BYLS_CPU_TOTAL_UTIL
	BYLS_CPU_PHYS_C
	BYLS_RUN_QUEUE
	BYLS_CPU_PHYS_USER_MODE_UTIL
	BYLS_CPU_PHYS_SYS_MODE_UTIL
	BYLS_CPU_PHYS_WAIT_MODE_UTIL
	BYLS_CPU_PHYS_IDLE_MODE_UTIL
	BYLS_LS_TYPE
	BYLS_LS_STATE

On Global Environment, the following BYLS metrics for WPARs will always be ZERO.

- BYLS\_CPU\_PHYS\_WAIT\_MODE\_UTIL
- BYLS\_CPU\_PHYS\_IDLE\_MODE\_UTIL

The following classes of metrics are not supported by Performance Agent inside a system WPAR:

- Logical System (BYLS)
- Disk Class (BYDSK)
- Logical Volume (LVM)
- Swap Class (SWAP)
- NFS class (NFS)
- CPU class (BYCPU)

Following is a list of metrics not supported inside a system WPAR:

Class	Metrics List
Global class	GBL_NUM_DISK
	GBL_DISK_TIME_PEAK
	GBL_DISK_UTIL_PEAK
	GBL_DISK_REQUEST_QUEUE
	GBL_DISK_PHYS_READ_PCT
	GBL_TOTAL_DISPATCH_TIME
	GBL_DISK_PHYS_IO_RATE

---

GBL\_DISK\_PHYS\_IO

---

GBL\_DISK\_PHYS\_READ\_RATE

---

GBL\_DISK\_PHYS\_READ

---

GBL\_DISK\_PHYS\_WRITE\_RATE

---

GBL\_DISK\_PHYS\_WRITE

---

GBL\_DISK\_PHYS\_BYTE\_RATE

---

GBL\_DISK\_PHYS\_READ\_BYTE\_RATE

---

GBL\_DISK\_PHYS\_WRITE\_BYTE\_RATE

---

GBL\_DISK\_PHYS\_BYTE

---

GBL\_DISK\_VM\_READ

---

GBL\_DISK\_VM\_READ\_RATE

---

GBL\_DISK\_VM\_WRITE

---

GBL\_DISK\_VM\_WRITE\_RATE

---

GBL\_DISK\_VM\_IO\_RATE

---

GBL\_DISK\_VM\_IO

---

GBL\_MEM\_SYS\_AND\_CACHE\_UTIL

---

GBL\_MEM\_CACHE\_HIT\_PCT

---

GBL\_SWAP\_SPACE\_AVAIL

---

GBL\_SWAP\_SPACE\_USED

---

GBL\_SWAP\_SPACE\_UTIL

---

GBL\_SWAP\_SPACE\_AVAIL\_KB

---

GBL\_OTHER\_QUEUE

---

GBL\_NFS\_CALL

---

GBL\_NFS\_CALL\_RATE

---

GBL\_MEM\_ACTIVE\_VIRT

---

GBL\_LS\_PHYS\_MEM\_TOTAL

---

GBL\_LS\_PHYS\_MEM\_CONSUMED

---

GBL\_POOL\_CPU\_AVAIL

---

GBL\_POOL\_TOTAL\_UTIL

---

GBL\_LS\_NUM\_DEDICATED

---

GBL\_LS\_NUM\_SHARED

---

GBL\_LS\_NUM\_UNCAPPED

---

GBL\_LS\_NUM\_CAPPED

---

GBL\_LS\_CPU\_NUM\_SHARED

---

GBL\_LS\_CPU\_NUM\_DEDICATED

---

Class	Metrics List
	GBL_POOL_NUM_CPU
	GBL_POOL_ID
	GBL_VCSWITCH_RATE
	GBL_CPU_MT_ENABLED
	GBL_HYP_UTIL
	GBL_CPU_NUM_THREADS
Logical system class	BYLS_NUM_DISK
	BYLS_CPU_MT_ENABLED
	BYLS_PHANTOM_INTR
	BYLS_HYPCALL
	BYLS_VCSWITCH_RATE
	BYLS_HYP_UTIL
Metrics not supported on 64-bit platforms	
Global class	GBL_HYP_UTIL
	GBL_NET_DEFERRED
	GBL_NET_DEFERRED_CUM
	GBL_NET_DEFERRED_PCT
	GBL_NET_DEFERRED_PCT_CUM
	GBL_NET_DEFERRED_RATE
	GBL_NET_DEFERRED_RATE_CUM

## HP-UX

Following is a list of all new metrics that are added in version 5.00:

Class	Metrics List
Global Class:	GBL_CPU_MT_ENABLED
Configuration Class	GBL_NUM_CPU_CORE
	GBL_NUM_SOCKET
	GBL_LS_UUID
	GBL_NUM_VSWITCH
Logical Class:	BYLS_IP_ADDRESS
	BYLS_LS_HOSTNAME
	BYLS_CPU_PHYS_TOTAL_TIME
	BYLS_CPU_PHYS_TOTAL_TIME_CUM
	BYLS_CPU_CYCL_MIN

Class	Metrics List
	BYLS_CPU_CYCL_MAX
	BYLS_DISPLAY_NAME
	BYLS_CPU_ENTL_MAX
Network Interface Metrics	BYNETIF_NET_TYPE
Process Class	PROC_CPU_ALIVE_TOTAL_UTIL
	PROC_CPU_ALIVE_SYS_MODE_UTIL
	PROC_CPU_ALIVE_USER_MODE_UTIL

## Linux

Following is a list of new metrics that are supported by Performance Agent 5.00

Class	Metrics List
Global Class:	GBL_CPU_MT_ENABLED
	GBL_MEM_FILE_PAGEIN_RATE
	GBL_MEM_FILE_PAGEOUT_RATE
Configuration Class	GBL_NUM_CPU_CORE
	GBL_NUM_SOCKET
Network Interface Metrics	BYNETIF_NET_TYPE
Process Class	PROC_CPU_ALIVE_TOTAL_UTIL
	PROC_CPU_ALIVE_SYS_MODE_UTIL
	PROC_CPU_ALIVE_USER_MODE_UTIL
Logical System Metrics (Supported on vMA 4.0)	BYLS_LS_ID
	BYLS_LS_NAME
	BYLS_LS_STATE
	BYLS_LS_OSTYPE
	BYLS_NUM_CPU
	BYLS_NUM_DISK
	BYLS_NUM_NETIF
	BYLS_CPU_ENTL_MIN
	BYLS_CPU_ENTL_MAX
	BYLS_UPTIME_SECONDS
	BYLS_LS_MODE
	BYLS_LS_SHARED
	BYLS_DISPLAY_NAME

---

BYLS\_MEM\_ENTL

---

BYLS\_CPU\_SHARES\_PRIO

---

BYLS\_CPU\_PHYS\_TOTAL\_UTIL

---

BYLS\_MEM\_ENTL\_UTIL

---

BYLS\_LS\_UUID

---

BYLS\_CPU\_TOTAL\_UTIL

---

BYLS\_CPU\_PHYSC

---

BYLS\_CPU\_ENTL\_UTIL

---

BYLS\_RUN\_QUEUE

---

BYLS\_CPU\_MT\_ENABLED

---

BYLS\_IP\_ADDRESS

---

BYLS\_MEM\_ENTL\_MIN

---

BYLS\_MEM\_ENTL\_MAX

---

BYLS\_MEM\_SHARES\_PRIO

---

BYLS\_MEM\_OVERHEAD

---

BYLS\_MEM\_SWAPPED

---

BYLS\_MEM\_PHYS\_UTIL

---

BYLS\_LS\_PATH

---

BYLS\_LS\_HOSTNAME

---

BYLS\_CPU\_IDLE\_MODE\_UTIL

---

BYLS\_LS\_HOST\_HOSTNAME

---

BYLS\_LS\_PARENT\_UUID

---

BYLS\_LS\_PARENT\_TYPE

---

BYLS\_MEM\_USED

---

BYLS\_CPU\_CYCLE\_TOTAL\_USED

---

BYLS\_MEM\_BALLOON\_UTIL

---

BYLS\_MEM\_BALLOON\_USED

---

BYLS\_CPU\_UNRESERVED

---

BYLS\_CPU\_PHYS\_WAIT\_UTIL

---

BYLS\_CPU\_PHYS\_READY\_UTIL

---

BYLS\_MEM\_ACTIVE

---

BYLS\_MEM\_UNRESERVED

---

BYLS\_MEM\_HEALTH

---

BYLS\_MEM\_SWAPTARGET

---

BYLS\_MEM\_SWAPIN

---

---

BYLS\_MEM\_SWAPOUT

---

BYLS\_NET\_BYTE\_RATE

---

BYLS\_NET\_IN\_BYTE

---

BYLS\_NET\_OUT\_BYTE

---

BYLS\_LS\_ROLE

---

BYLS\_LS\_TYPE

---

BYLS\_NUM\_CPU\_CORE

---

BYLS\_NUM\_SOCKET

---

BYLS\_UPTIME\_HOURS

---

BYLS\_CPU\_CLOCK

---

BYLS\_MEM\_FREE

---

BYLS\_MEM\_FREE\_UTIL

---

BYLS\_BOOT\_TIME

---

BYLS\_MACHINE\_MODEL

---

BYLS\_MEM\_PHYS

---

BYLS\_NUM\_LS

---

BYLS\_NUM\_ACTIVE\_LS

---

BYLS\_CPU\_CYCLE\_ENTL\_MIN

---

BYLS\_CPU\_CYCLE\_ENTL\_MAX

---

BYLS\_DISK\_PHYS\_READ\_RATE

---

BYLS\_DISK\_PHYS\_READ

---

BYLS\_DISK\_PHYS\_WRITE\_RATE

---

BYLS\_DISK\_PHYS\_WRITE

---

BYLS\_DISK\_PHYS\_BYTE\_RATE

---

BYLS\_DISK\_PHYS\_BYTE

---

BYLS\_DISK\_PHYS\_READ\_BYTE\_RATE

---

BYLS\_DISK\_PHYS\_WRITE\_BYTE\_RATE

---

BYLS\_DISK\_UTIL

---

BYLS\_NET\_IN\_PACKET\_RATE

---

BYLS\_NET\_IN\_PACKET

---

BYLS\_NET\_OUT\_PACKET\_RATE

---

BYLS\_NET\_OUT\_PACKET

---

BYLS\_NET\_PACKET\_RATE

---

BYLS\_MEM\_SYS

---



## Solaris

Following is a list of all new metrics that are added in version 5.00:

Class	Metrics List
Global class	GBL_CPU_MT_ENABLED
	GBL_MEM_ENTL_UTIL
Configuration class:	GBL_NUM_LS
	GBL_NUM_ACTIVE_LS
	GBL_LS_ROLE
	GBL_LS_TYPE
	GBL_NUM_CPU_CORE
	GBL_NUM_SOCKET
Network Interface Metrics	BYNETIF_NET_TYPE
BYLS class	BYLS_LS_ID
	BYLS_LS_NAME
	BYLS_NUM_CPU
	BYLS_LS_STATE
	BYLS_UPTIME_SECONDS
	BYLS_SCHEDULING_CLASS
	BYLS_LS_SHARED
	BYLS_LS_MODE
	BYLS_IP_ADDRESS
	BYLS_LS_PATH
	BYLS_MEM_ENTL
	BYLS_POOL_NAME
	BYLS_CPU_SHARES_PRIO
	BYLS_CPU_ENTL_MIN
	BYLS_CPU_PHYSC
	BYLS_CPU_ENTL_UTIL
	BYLS_CPU_TOTAL_UTIL
	BYLS_MEM_SWAP
	BYLS_MEM_LOCKED
	BYLS_MEM_SWAP_USED
	BYLS_MEM_LOCKED_USED
	BYLS_MEM_SWAP_UTIL
	BYLS_MEM_LOCKED_UTIL

Class	Metrics List
	BYLS_DISPLAY_NAME
	BYLS_NUM_NETIF
	BYLS_MEM_ENTL_UTIL
	BYLS_LS_HOSTNAME
	BYLS_CPU_PHYS_TOTAL_UTIL
	BYLS_NUM_NETIF
	BYLS_UPTIME_SECONDS
	BYLS_MEM_ENTL_UTIL
	BYLS_LS_HOSTNAME
Process Class	PROC_CPU_ALIVE_TOTAL_UTIL
	PROC_CPU_ALIVE_SYS_MODE_UTIL
	PROC_CPU_ALIVE_USER_MODE_UTIL

**Note:** All metrics in the Disk class (BYDSK), Logical System class (BYLS), Swap class (BYSWP), Logical Volume class (LV) and CPU class (BYCPU) are not supported inside the non-global zones.

Following is a list of metrics that are not supported in version 5.00 inside non-global zone:

Class	Metrics List
Global Class	GBL_DISK_TIME_PEAK
	GBL_DISK_REQUEST_QUEUE
	GBL_CPU_WAIT_UTIL
	GBL_DISK_PHYS_IO_RATE
	GBL_DISK_PHYS_READ_RATE
	GBL_DISK_PHYS_WRITE_RATE
	GBL_DISK_PHYS_BYTE_RATE
	GBL_DISK_PHYS_WRITE_BYTE_RATE
	GBL_DISK_VM_IO_RATE
	GBL_MEM_SYS_AND_CACHE_UTIL
	GBL_SWAP_SPACE_AVAIL
	GBL_SWAP_SPACE_RESERVED
	GBL_SWAP_SPACE_AVAIL_KB
	GBL_SWAP_SPACE_MEM_AVAIL
	GBL_CPU_CYCLE_ENTL_MIN
	GBL_DISK_UTIL_PEAK
	GBL_DISK_PHYS_READ_PCT

Class	Metrics List
	GBL_CPU_WAIT_TIME
	GBL_DISK_PHYS_IO
	GBL_DISK_PHYS_READ
	GBL_DISK_PHYS_WRITE
	GBL_DISK_PHYS_READ_BYTE_RATE
	GBL_DISK_PHYS_BYTE
	GBL_DISK_VM_IO
	GBL_MEM_CACHE_HIT_PCT
	GBL_SWAP_SPACE_USED
	GBL_SWAP_SPACE_UTIL
	GBL_CPU_MT_ENABLED
	GBL_SWAP_SPACE_DEVICE_AVAIL
	GBL_CPU_CYCLE_ENTL_MAX
Table Class	TBL_PROC_TABLE_UTIL
	TBL_FILE_LOCK_USED
Configuration class:	GBL_ZONE_APP
Metrics that show global zone values on non-global zones	
Global Metrics	GBL_MEM_DNLC_HIT_PCT
	GBL_FS_SPACE_UTIL_PEAK
	GBL_NET_PACKET_RATE
	GBL_NET_IN_PACKET
	GBL_NET_IN_PACKET_RATE
	GBL_NET_OUT_PACKET
	GBL_NET_OUT_PACKET_RATE
	GBL_NET_COLLISION_RATE
	GBL_NET_COLLISION_PCT
	GBL_NET_DEFERRED_PCT
	GBL_NET_ERROR_RATE
	GBL_NET_IN_ERROR_PCT
	GBL_NET_IN_ERROR_RATE
	GBL_NET_OUT_ERROR_PCT
	GBL_NET_OUT_ERROR_RATE
	GBL_NET_COLLISION_1_MIN_RATE
	GBL_NET_ERROR_1_MIN_RATE

Class	Metrics List
	GBL_RUN_QUEUE
	GBL_LOADAVG
	GBL_LOADAVG5
	GBL_BLOCKED_IO_QUEUE

#### Metrics that show zero value on non-global zones

Configuration metrics	GBL_NUM_DISK
	GBL_NUM_LS
	GBL_NUM_ACTIVE_LS
	GBL_NUM_DISK

## Windows

Following is the list of new metrics that are added in Performance Agent, version 5.00

Class	Metrics List
Global class	GBL_CPU_MT_ENABLED
	GBL_NET_IN_ERROR_RATE
	GBL_NET_DEFERRED_PCT
	GBL_NET_ERROR
	GBL_NET_OUT_ERROR_RATE
	GBL_DISK_PHYS_READ_PCT
Network Interface Class	BYNETIF_QUEUE
Configuration Class	GBL_NUM_CPU_CORE
	GBL_NUM_SOCKET
	GBL_NUM_LS
	GBL_NUM_ACTIVE_LS
Logical System Class (Supported on Hyper-V)	BYLS_CPU_SHARES_PRIO
	BYLS_CPU_ENTL_MIN
	BYLS_CPU_ENTL_MAX
	BYLS_CPU_PHYSC
	BYLS_CPU_ENTL_UTIL
	BYLS_DISPLAY_NAME
	BYLS_HYP_CALL
	BYLS_HYP_UTIL
	BYLS_LS_NAME

Class	Metrics List
	BYLS_LS_MODE
	BYLS_LS_SHARED
	BYLS_LS_STATE
	BYLS_LS_UUID
	BYLS_LS_PROC_ID
	BYLS_LS_ID
	BYLS_LS_SHARED
	BYLS_LS_PATH
	BYLS_LS_OSTYPE
	BYLS_LS_HOSTNAME
	BYLS_MEM_ENTL
	BYLS_NUM_CPU
	BYLS_NUM_DISK
	BYLS_NUM_NETIF
	BYLS_UPTIME_SECONDS
	BYLS_CPU_PHYS_TOTAL_TIME
	BYLS_CPU_PHYS_TOTAL_UTIL
	BYLS_CPU_PHYS_SYS_MODE_UTIL
	BYLS_CPU_PHYS_USER_MODE_UTIL

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