# HP Anywhere

Windows

Software Version: 10.11

## Support Matrix

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# Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.

- Document Release Date, which changes each time the document is updated.

- Software Release Date, which indicates the release date of this version of the software.

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You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

# Support

Visit the HP Software Support Online web site at:

**http://www.hp.com/go/hpsoftwaresupport**

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest

- Submit and track support cases and enhancement requests

- Download software patches

- Manage support contracts

- Look up HP support contacts

- Review information about available services

- Enter into discussions with other software customers

- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

**http://h20229.www2.hp.com/passport-registration.html**

To find more information about access levels, go to:

**http://h20230.www2.hp.com/new_access_levels.jsp**

# Contents

# Support Matrix

This section contains:

- "Hardware and Software Requirements for HP Anywhere" below

- "Support Matrix " above

# Hardware and Software Requirements for HP Anywhere

**Note:** For the most up-to-date information, check the latest support matrix at HP Support matrices. Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to Access levels.To register for an HP Passport ID, go to HP Passport Registration.

Before installing HP Anywhere, make sure that your system meets the following minimum requirements:

**Supported Server Environments**

**Note:** The following was tested with 1000 concurrent users and with 50 benchmark apps. You can manipulate these as needed, for example, you can support more apps by increasing the memory and CPU, or by reducing the number of concurrent users. For more details, see the HP Anywhere Administrator Guide.

- Microsoft Windows Server 2008 R2 (64-bit)

- Required Memory: 8 GB

- Required Disk Space: 30 GB

- Processor: 4 X 3 GHz CPU

**HP Anywhere Server Requirements**

- Tomcat Application Server: Apache Tomcat/7.0.34

- Java version: 1.7.0_05

- Cassandra version: 1.1.6

**Third-party Components**

- Java email version 1.4.4

- Active MQ version 5.4.0

- Elastic search version 0.17.8

- MSSQL jTDS version 1.2.4

- Oracle driver version: 11.1.0.7.0

**Tested and Recommended Devices and Operating Systems**

| Smartphones | | |
|---|---|---|
| Apple iPhone 4 | iOS6 | iOS7 |
| Apple iPhone 4s | iOS6 | iOS7 |
| Apple iPhone 5 | iOS6 | iOS7 |
| Samsung Galaxy S2 | 2.3.5 | |
| Samsung Galaxy S3 | 4.0.4 | 4.1.2 |
| **Tablets** | | |
| HP ElitePad | Windows 8 | |
| HP Slate 7 | 4.1.1 | |
| Apple iPad mini | iOS6 | iOS7 |
| Apple iPad 3 | iOS6 | iOS7 |
| Apple iPad 4 | iOS6 | iOS7 |
| Samsung Galaxy Tab 7 | 4.0.4 | 4.1.2 |
| Samsung Galaxy Tab 10.1 | 4.0.4 | 4.2.1 |
| **Desktop Browsers** | | |
| Google Chrome 30 on Windows 7 | | |
| Mozilla Firefox 24 on Windows 7 | | |
| Microsoft Internet Explorer 9 on Windows 7 | | |

**Supported Databases**

- SQL Server 2008 R2 and named instance

- Oracle 11g 11.2.0.3 Enterprise Edition

**Note:** The database must be configured as UTF8 or UTF16.

**Client Workstation**

- Microsoft XP Professional (32-bit)

- Microsoft Windows 7 Professional (64-bit)

**Supported Email Protocols**

- POP3, IMAP4, and SMTP

**Supported Virtualization Environments**

- VMWare ESXi 5.1: x86-64 (Certified)

**Support for Java**

- JRE 7

**Screen Resolution**

- 1280x1024 dpi, 1280x800 dpi and higher

**Load Balancer (for High Availability only)**

- F5 BIG-IP® - version 10.2

- Apache - version 2.4.1

Load Balancer should be configured with:

- Sticky session

- Round robin

- SSL (optional)

# Localization and Globalization

HP Anywhere 10.11 is available in the following languages (listed alphabetically):

- Chinese (Simplified)

- English

- French

- German

- Italian

- Japanese