

HP Anywhere

For the Windows® operating systems

Software Version: 9.00

Support Matrix

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The title page of this document contains the following identifying information:

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Overview

This support and compatibility matrix provides support information about HP Anywhere. Click one of the following links to see more detailed information.

["Server Requirements " \(on page 6\)](#)

["Client Platform" \(on page 8\)](#)

Hardware and Software Requirements

Server Requirements

Before installing the HP Anywhere Server, make sure that your system meets the following minimum requirements:

Operating System

- Microsoft Windows® Server 2008 R2 64 bit Enterprise

Hardware Requirements

- Minimum Physical Memory: 4 GB
- Minimum Swap Space: 1024 MB
- CPU Dual Core

Relational Database Management System (RDBMS) Requirements

Either of the following databases are supported as RDBMS for the HP Anywhere server:

- Microsoft SQL Server 2008 Enterprise Edition with SP2
- Oracle 11g Release 2 Enterprise Edition

The database used must support UTF 8.

Ports

The following ports are checked during installation and must be open:

- 20001 - 20009, 29009, 21942 - 21943

Integration with Other Products:

The following table presents the mini apps that can be downloaded from HPLN to the Administrator Console, and installed on the mobile devices. For each mini app, the mini app (client) and backend versions are listed.

Application	Mini App Version	Backend Version
ALM Defect Management	1.0	11 (with patch 7)
PPM Request Management	1.0	9.13
IT Executive Scorecard for Smartphone	1.0	9.02
IT Executive Scorecard for Tablet	1.0	9.02
BSM Service Health	1.0	8.x and 9.x
BSM Application Performance Management	1.0	9.12

Client Platform

Before using the HP Anywhere on the mobile device, make sure that your system meets the following minimum requirements:

Operating System

The HP Anywhere client can be installed on Tablets and Smartphones that support the following operating systems:

- iOS 4.0 and above
- Android 2.2 and above

