

HP OpenView GlancePlus

For the HP-UX 11i v3 (11.31) Operating System

Software Version: C.04.55.000

Installation Guide

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- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

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To find more information about access levels, go to:

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To register for an HP Passport ID, go to:

www.managementsoftware.hp.com/passport-registration.html

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1 Installing and Running GlancePlus

GlancePlus Components

GlancePlus gives you extra flexibility by providing you with two components: `gpm`, the Motif® interface, and `glance`, the character mode interface. Both are based on the same rich set of performance data.

`gpm`

Use `gpm`, the Motif interface, to:

- View performance through a graphical user interface with multiple window capability
- Use powerful help subsystems including graphics, hyperlinks, and On Window and On Item capabilities
- Alert you to potential problems with alarm capabilities
- Monitor your system while you are doing other work
- Manage your Process Resource Management (PRM) environment.

`glance`

Use `glance`, the character mode interface, to:

- Monitor performance over slow data communications links
- Monitor the system remotely
- Monitor the system when an X-display is not available
- Alert you to potential problems with alarm capabilities

System Requirements

Before installing GlancePlus, be sure that your system meets these system requirements. These requirements apply to both `gpm` and `glance`, unless otherwise noted.

Hardware

HP 9000 and Integrity Servers and HP Workstations

Operating System

HP-UX 11i v3 (11.31).

Software Dependency

Refer to the Release Notes for the latest information on software dependencies for `gpm`.

Disk Space

The GlancePlus product uses approximately 40 MB in the `/opt/` directory path for first-time installation as well as minimal space (for log files) in the `/var/opt/perf/` directory. The Japanese version requires an additional 10 MB.

Terminals

- `gpm`: HP X-terminal or X-workstation display
- `glance`: Any terminal supported by the `curses` library

Runtime Memory

- `gpm`: Approximately 20 MB of virtual memory
- `glance`: Approximately 10 MB of virtual memory

Installing GlancePlus

Following the steps below, it will take you less than 10 minutes to update all files from your GlancePlus source media. If you have a Factory Integrated System, your software has already been installed for you; skip the steps and read the two paragraphs at the end of this section.



To run GlancePlus with OV Performance Agent, you must upgrade both products to the same release version.

- 1 Log in as **root**.
- 2 If you have previously installed GlancePlus or OV Performance Agent, run `perfstat` to check for active performance tools:

```
/opt/perf/bin/perfstat
```

If anyone is currently running `glance` or `gpm`, ask them to exit these programs.

- 3 If OV Performance Agent is running, stop it and all performance tool daemons by entering:

```
/opt/perf/bin/ovpa stop
```

- 4 Make sure the `midaemon` is *not* active by typing:

```
/opt/perf/bin/midaemon -T
```

- 5 Make sure the `ttd` is *not* active by typing:

```
/opt/perf/bin/ttd -k
```




If you stop `ttd`, any ARM-instrumented applications that are running must also be stopped before you restart `ttd` and GlancePlus processes.

- 6 Run `perfstat` again to make sure all the performance tools have been stopped.
- 7 If this is your first GlancePlus installation and you don't have a minimum of 40 MB of disk space in `/opt`, create a new `<path>/perf` directory in a location where you do have the space. Symbolically link it to `/opt/perf`. (Look at the `ln` man page if you need more information about creating symbolic links.)

- 8 Run `swinstall` to install GlancePlus, just as you install any other software package on HP-UX.

```
swinstall -s <hostname>:<depot_path> <product_bundle_ID>
```

- 9 Change the source to point to your installation media and select the GlancePlus Pak bundle (or the GlancePlus bundle if you did not purchase GlancePlus Pak).

 If installation fails in the analysis phase, other performance tools (for example, OV Performance Agent) may still be running. The `swinstall` log file will contain instructions for stopping the software. Refer to [Step 2](#) above for instructions.

Installation of GlancePlus automatically updates files used by `/etc/profile` and lets users access the product and its man pages without explicitly updating their shell environment variables. This takes effect the next time you log in. The product executable files reside in `/opt/perf/bin` and the man pages reside in `/opt/perf/man`.

Applications are defined in the `parm` file, located in `/var/opt/perf`. You can customize your `parm` file to match your system usage. Refer to “Defining Applications” in the online help for more detail.

The `/opt/perf/examples/` directory contains examples of configuration files, syntax files, and sample program files that can be used to customize your HP Performance Tools. For example, the `/examples/adviser/` directory contains examples of adviser syntax and the `/examples/arm/` directory contains Application Response Measurement sample files. For more information, see the `/opt/perf/examples/README` file.

Running GlancePlus

To run GlancePlus, you must be logged into the system where it was installed.

- 1 To run the GlancePlus Motif interface, you need to export the display to your workstation. Use one of the following commands:

Korn shell: **export DISPLAY=<workstationid>:0.0**

C-shell: **setenv DISPLAY <workstationid>:0.0**

Bourne shell: **DISPLAY=<workstationid>:0.0**
 export DISPLAY

<workstationid> is the name of the workstation where you want to display GlancePlus.

- 2 To start GlancePlus in the Motif interface, enter:

gpm

To start GlancePlus in the Character Mode interface, enter:

glance

Removing GlancePlus

If you need to remove GlancePlus from a system, run the `swremove` script that is in the `/usr/sbin/` directory. Before removing GlancePlus, this script will check to see if you wish to remove log and data files that were created.

Remove GlancePlus by entering:

```
swremove <file_ProductID>
```

<file_ProductID> is the ID you used to install GlancePlus with the `swinstall` script, either as a separate bundle or as part of the GlancePlus Pak bundle.

2 Documentation

Release Notes

For additional information about this release of GlancePlus, refer to the GlancePlus Release Notes located in:

```
/opt/perf/ReleaseNotes/Glance
```

Online Help

For `gpm` users

- To learn about the features available in the Motif interface version of GlancePlus, click on the **Help** menu in any `gpm` window.
- To get help on a particular `gpm` window, display the window, then select **On This Window** from the Help menu.
- To get help on a particular item in an `gpm` window, click the **?** button in the top right corner of the window, then click the item you want to know about. Note that `gpm` will stay in the **On Item Help** mode until you click the **?** button again.

You can also get help on an item by pointing to the item, then clicking the right mouse button.

For `glance` users:

To learn about all of the features available in the character mode version of GlancePlus, enter the **h** command or select the **Help** softkey. Type **?** to display the `glance` command menu.

Viewing and Printing Documents

The GlancePlus software includes the standard GlancePlus documentation set in viewable and printable file formats. You can view the Adobe Acrobat format (*.pdf) documents online and print as needed. ASCII text (*.txt) documents are also printable. However, you can view a text file on your screen using any UNIX text editor such as vi.

The documents are listed in the following table along with their file names and online locations.

Table 1 GlancePlus Documentation Set

Document	File Name	Location
<i>HP OpenView GlancePlus Installation Guide</i>	GP-install.pdf	/opt/perf/ paperdocs/gp/C/
<i>GlancePlus for HP-UX Metrics Dictionary</i>	metrics.txt metrics.pdf	/opt/perf/ paperdocs/gp/C/
<i>HP OpenView Performance Agent and GlancePlus Tracking Your Transactions Manual</i>	tyt2.pdf	/opt/perf/ paperdocs/arm/C/
<i>Application Response Measurement (ARM) API Guide</i>	arm2api.pdf	/opt/perf/ paperdocs/arm/C/

Viewing Documents on the Web

The listed documents can also be viewed on the HP OpenView Manuals web site at:

http://ovweb.external.hp.com/lpe/doc_serv

Select **glanceplus** from the product list box, select the **release version** (which automatically selects the appropriate OS), and click **[Open]** to view the document online, or click **[Download]** to place the file on your computer.

Adobe Acrobat Files

The Adobe Acrobat files were created with Acrobat 7.0 and can also be viewed with the Adobe Acrobat Reader versions 4.0 and higher. If the Acrobat Reader is *not* in your Web browser, you can download it from Adobe's web site:

<http://www.adobe.com>

While viewing a document in the Acrobat Reader, you can print a single page, a group of pages, or the entire document.

From HP-UX, you can read a .PDF using the `acroread` command, if you have installed the Adobe Acrobat Reader on your system. Enter the following command where `<path>` is the location of the `acroread` command.

```
<path>/acroread filename.pdf
```

ASCII Text Files

To print a `.txt` file, type:

```
lp -dprintername filename
```

For example,

```
lp -dros1234 metsun.txt
```

