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## IncidentManagement Universe

### Universe Parameters

#### Definition

Name: IncidentManagement

Description:

Connection: XS\_DWH\_JDBC

#### General information

Created: 2/17/2011 by Administrator

Modified: 2/7/2012 by Administrator

Comments:

Statistics: 9 Classes  
124 Objects  
4 Tables  
5 Aliases  
8 Joins  
0 Contexts  
0 Hierarchies  
0 Conditions

#### Strategies

Join strategy: Edit Manually (none)

Table strategy: (Built-in) Standard

Object strategy: (Built-in) Standard Renaming

#### Controls

Limit size of result set to: 5000 rows  
Limit size of long text objects to: 1000 characters  
Limit execution time to: 10 minutes  
Warn if cost estimate exceeds: unchecked

#### SQL parameters

##### Query

Allow use of subqueries: yes

Allow use of union, intersect and minus operators: yes

Allow complex conditions in Query Panel: yes

Cartesian products: warn

##### Multiple paths

Generate several SQL statements for each context: yes

Generate several SQL statements for each measure: yes

Allow selection of multiple contexts: no

#### Links

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No links for this universe

## Object List

### Incident

Status  
Type  
Category  
Subcategory  
Priority  
Urgency  
ActiveProcess  
CompletionCode  
Escalation  
ImpactScope  
ReferenceNumber  
CreateTime  
ClosedTime  
ReopenedTime  
OutageStart  
OutageEnd

### Service

Name  
Description  
DisplayLabel  
BusinessCriticality  
State  
Type  
Level0  
Level1  
Level2  
Level3  
Level4  
Level5  
Level6  
Level7  
Level8  
Level9

### AssignedToOrganization

Name  
Level0  
Level1  
Level2  
Level3  
Level4  
Level5  
Level6

Level7  
Level8  
Level9

### **RequestedByOrganization**

Name  
Level0  
Level1  
Level2  
Level3  
Level4  
Level5  
Level6  
Level7  
Level8  
Level9

### **CreateTimePeriod**

Name  
Description  
DisplayLabel  
StartDate  
EndDate  
Periodicity  
PeriodNumber  
FinancialUsage  
YearNumber  
Year  
Quarter  
Month  
Week  
Day

### **ClosedTimePeriod**

Name  
Description  
DisplayLabel  
StartDate  
EndDate  
Periodicity  
PeriodNumber  
FinancialUsage  
YearNumber  
Year  
Quarter  
Month  
Week  
Day

### **ReopenedTimePeriod**

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Name  
Description  
DisplayLabel  
StartDate  
EndDate  
Periodicity  
PeriodNumber  
FinancialUsage  
YearNumber  
Year  
Quarter  
Month  
Week  
Day

**OutageStartPeriod**

Name  
Description  
DisplayLabel  
StartDate  
EndDate  
Periodicity  
PeriodNumber  
FinancialUsage  
YearNumber  
Year  
Quarter  
Month  
Week  
Day

**OutageEndPeriod**

Name  
Description  
DisplayLabel  
StartDate  
EndDate  
Periodicity  
PeriodNumber  
FinancialUsage  
YearNumber  
Year  
Quarter  
Month  
Week  
Day

