# HP CloudSystem Chargeback

For the Windows ® operating system

Software Version: 9.40 Patch 1

## Release Notes

# Legal Notices

## Warranty

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# Documentation Updates

The title page of this document contains the following identifying information:

- Software Version number, which indicates the software version.

- Document Release Date, which changes each time the document is updated.

- Software Release Date, which indicates the release date of this version of the software.

To check for recent updates or to verify that you are using the most recent edition of a document, go to:

**http://h20230.www2.hp.com/selfsolve/manuals**

This site requires that you register for an HP Passport and sign in. To register for an HP Passport ID, go to:

**http://h20229.www2.hp.com/passport-registration.html**

Or click the **New users - please register** link on the HP Passport login page.

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

# Support

Visit the HP Software Support Online web site at:

**http://www.hp.com/go/hpsoftwaresupport**

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest

- Submit and track support cases and enhancement requests

- Download software patches

- Manage support contracts

- Look up HP support contacts

- Review information about available services

- Enter into discussions with other software customers

- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract. To register for an HP Passport ID, go to:

**http://h20229.www2.hp.com/passport-registration.html**

To find more information about access levels, go to:

**http://h20230.www2.hp.com/new_access_levels.jsp**

# Contents

# CloudSystem Chargeback Release Notes

for the Windows ® operating system operating system.

**Software version:** 9.40 Patch 1

**Publication date:** August 2013

This document is an overview of the changes made to CloudSystem Chargeback (CSC). It contains important information that is not included in books or Help. You can find information about the following in this document:

"New Features in this Release" on the facing page

"Installation " on page 8

"Fixed Defects in this Release" on page 9

# Support Matrix

For information about the installation requirements and compatibility with other products, see the CloudSystem Chargeback Support Matrix. The support matrix may be updated between releases, and so is only available at the HP Support web site:

http://support.openview.hp.com/selfsolve/manuals

The support matrix includes the following information:

- **Requirements**

  - Hardware

  - Operating System

  - Databases

  - Application Servers

  - Web Servers

  - Web Browsers and Plug-ins

- **Compatibility**

  - Languages

  - Internationalization Variances

  - Virtualization Products

  - High-Availability Products

- HP Software Integrations

- HP Software Coexistence

- Other Software Coexistence

- Server / Client Compatibility

- Performance and Sizing

- **Obsolescence Plans**

# New Features in this Release

- CSA 3.2 introduces a new feature named "Group Ownership". When ordering a service in CSA 3.2, a subscriber can specify that it is to be co-owned by other subscribers (in a group defined by LDAP). CSC 9.40 P1 is enhanced to properly charge the cloud service cost. If the manager (defined by the **managedBy** attribute) of the LDAP group exists, the cost will be charged to the billing center of the group manager. Otherwise, the cost will be charged to the billing center of the original requestor. The group manager will be able to see the "co-owned" service when logging on to CSC.

- MOE version 7.2 is now supported.

# Installation

You can find steps to install CloudSystem Chargeback, in the CloudSystem Chargeback Installation and Configuration Guide on the product installation media at this location:

*CSC\doc*.

After installation, the CloudSystem Chargeback Installation and Configuration Guide is available at this location:

*<CSC installation folder>\doc\pdf*.

# Installation Notes

- Before you apply this patch to an existing CSC product, you must stop any services that are related to CSC.

- When you apply this patch to an existing CSC product, you are requested to enter the password of the built-in **Admin** account. For more information about the built-in **Admin** account, refer to **CSC Installation and Configuration** Guide, Chapter **Configuring CSC**, Section **The built-in Admin user account**.

- We strongly recommend that you back up your CSC database when applying this patch. If you are using the built-in SQL Server 2012 Express Edition, you can copy and save the database files in the `%AppData%\HP\CSC\database\` folder.

- After you apply this patch, the user log-on format is changed from **User name** to **Domain\User name**. Therefore, to enable the users to successfully log on to CSC, you must use the built-in **Admin** account to manually activate the **Synchronize Department and Employee From AD** Automated Process Manager (APM) task. For more information about this task, refer to **Installation and Configuration** Guide, Chapter **Configuring CSC**, Section **Configuring automated tasks**.

# Fixed Defects in this Release

The reference number for each fixed defect is the Change Request (QCCR) number. For more information about fixed defects, visit HP Software Support Online, or contact your HP Support representative directly.

**Title: Add** and **Delete** buttons are not displayed consistently across different pages. (QCCR1E95965)

**Description:** When you open the detail page of an organization from **Organization management** > **Organizations**. The **Add** and **Delete** buttons appear randomly.

**Resolution:** This defect is fixed. The buttons are displayed consistently.

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**Title:** Subscriptions are imported without deployed CIs in CSC for MOE. (QCCR1E97056)

**Description:** When importing subscriptions to CSC for MOE, the deployed CIs are not imported.

**Resolution:** This defect is fixed. The deployed CIs are now imported to CSC correctly.

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**Title:** `Winrs_user.scn` cannot be run due to a "!" character in the password. (QCCR1E97677)

**Description:** If a password contains a "!" character, the `Winrs_user.scn` scenario file cannot be run successfully.

**Resolution:** This defect is fixed, the password with "!" can be correctly recognized.

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**Title:** Long queries in the `restright.txt` file are truncated when importing to CSC. (QCCR1E98255)

**Description:** If the length of a query in the `restright.txt` file is longer than 303, it will be truncated when importing to CSC.

**Resolution:** This defect is fixed. Queries containing less than 1024 characters can be run without truncation.

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