

HP Configuration Management

Reporting Server

for Windows operating systems

Software Version: 5.10

Reporting Server Migration Guide

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Software Release Date: September 2007



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1 Upgrading the CM Reporting Server

Use the information in this guide to upgrade your HP Configuration Management Reporting Server (CM Reporting Server) to version 5.10.

 The CM Reporting Server 5.10 requires Apache. Microsoft IIS is no longer supported.

There are three main steps to migrating to the latest CM Reporting Server:

- 1 Install the latest CM Reporting Server to a new location (do not overwrite an existing installation).
- 2 Migrate existing configuration settings.
- 3 Migrate custom reports.

To install to the latest CM Reporting Server

- 1 Install the new CM Reporting Server using the CM media to a new location. Do not install over an existing CM Reporting Server installation or you may lose custom report files. Refer to the *CM Reporting Server Guide* for installation instructions. The CM Reporting Server installation is included with the CM media in the following directory:

```
infra\extended_infrastructure\reporting_server\win32
```

The new installation installs to the following directory structure by default:

```
C:\Program Files\Hewlett-Packard\CM\ReportingServer
```

If a CM Reporting Server is currently installed to this location, change the default installation directory.

 If you install the new CM Reporting Server over an existing installation, you risk losing customized report files.

To migrate existing configuration settings

- Use the CM Reporting Server configuration file web page, `setup.tcl`, to update the configuration files. This file is opened automatically after a successful installation. To access the configuration web page after the installation, use a web browser.

For example, if your CM Reporting Server alias is “reportingserver,” you would go to:

```
http://localhost/reportingserver/setup.tcl
```

Apply the appropriate configuration settings used in your earlier installation. Refer to the *CM Reporting Server Guide* for configuration details.

To migrate custom reports

- 1 Copy your existing customized report directories and files into the new reportpacks directory, By default, this is located:

C:\Program Files\Hewlett-Packard\CM\ReportingServer\reportpacks

Each directory should contain the customized files copied from the previous installation. For example, if you created a new directory called ABC, your customized report directory structure might look like the following:

reportpacks\ABC\objects\windows

reportpacks\ABC\objects\views

reportpacks\ABC\objects\viewgroups

reportpacks\ABC\objects\filtergroups

reportpacks\ABC\objects\filters

reportpacks\ABC\objects\querytypes

reportpacks\ABC\objects\configs