HP Connect-It

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Quick Start

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Introduction

What does Connect-It do?

Connect-It is an integration platform that enables data to be exchanged between different applications.

Who is Connect-It intended for?

Connect-It is intended for IT technicians in charge of integrating different applications used by their company.

Who is this guide intended for?

This guide is aimed at anyone who needs to learn about the application's main features and how to implement them.

🖊 Note:

This guide does not provide all possible configurations for each of the presented elements.

For more information about a specific element, please see the reference manual for that element (references are provided in this guide).

How to use this guide

Use the Quick Start guide to view the different steps of a scenario implementation, from creation to execution.

Chapter Quick view of the user interface

This chapter presents the main elements of the application's graphical interface.

Chapter Defining scenario elements

This chapter presents the elements that make up a scenario and how they are implemented.

Chapter Configure scenario elements

This chapter presents the configuration of the main elements of a scenario.

Chapter Launch the scenario

This chapter presents the different approaches to launch production of a scenario's documents.

Conventions used in this guide

Below is the list of conventions used in this guide:

| Convention | Description |
|------------------------|-------------------------------------|
| JavaScript Code | Example of code or command. |
| | Code or command omitted. |
| Note: | Additional information. |
| Additional information | |
| Important: | Important information for the user. |
| Be careful | |

| Convention | Description |
|------------|--|
| | Drag-and-drop action. |
| | |
| Object | Connect-It interface object: Menu, menu entry, |
| - | tab or button |

The following conventions are also used:

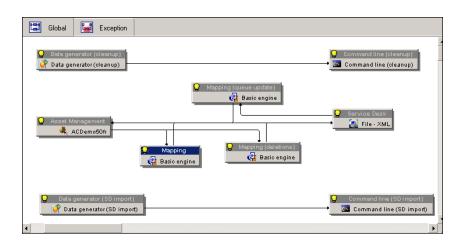
- Steps to perform in a given order are presented in a numbered list. For example:
 - 1 First step
 - 2 Second step
 - 3 Third and last step
- All figures and tables are numbered according to the chapter in which they are found, and the order in which they appear in the chapter. For example, the title of the fourth table in chapter two will be prefixed with **Table 2-4**.

1 Quick view of the user interface

Connect-It's main components are the following:

- The Scenario builder
 - ▶ Connect-It User's Guide, Ergonomics, The Scenario builder.
- The connectors
 - ▶ Connect-It User's Guide, General concepts.
- The monitors
 - ▶ Connect-It User's Guide, Implementing an integration scenario, Define the supervision monitors.

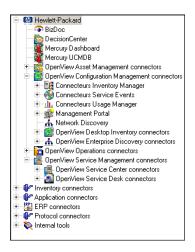
The Scenario builder



The Scenario builder is the work space where connectors are placed.

The connectors

Connectors are components used to connect to an application database or to any other data format (.xml files, protocols, etc.).



Connect-It - Connectors

The monitors

Monitors are used to perform monitoring functions associated with a scenario. They are used to track processed data and to provide information that can be used to improve data processing (statistics, error log, etc.).

| 🌮 Configure monitors | | |
|-----------------------------------|-----------------------------------|--------|
| Display sessions 🤄 Session back | sups Session report | |
| Enable Document Log monitor | | |
| Save documents | 🖪 Warning 💽 | |
| Vumber of tracking lines: | 200 × MB | |
| Maximum memory usage: | 50 🚔 MB | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Save as the default configuration | Restore the default configuration | |
| | OK | Cancel |

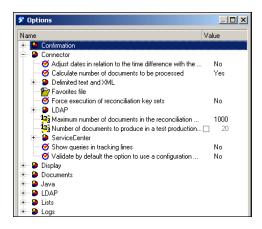
▶ Connect-It - User's Guide, Implementing an integration scenario, Define the supervision monitors

Options

Options available in the Edit/ Options... menu are for:

Connect-It components

The application



The values that you set directly influence how data is processed.

▶ Connect-It - User's Guide, Implementing an integration scenario, Editing scenario options.

2 Defining scenario elements

Each scenario component must be configured. \tilde{a}

Generally, a scenario is composed of:

- A source connector
- A mapping box
- A destination connector

Source connector

| Toolbox | Scenario diagram |
|---|---------------------------------|
| E- 100 Hewlett-Packard | Global Exception |
| - 🔯 DecisionCenter - 🌌 Mercury Dashboard | |
| Hercury UCMDB OpenView Asset Management connectors | |
| OpenView AssetCenter | |
| OpenView Configuration Management connectors Original Connecteurs Inventory Manager | |
| Inventory Manager | 4 |
| + 🚱 Connecteurs Service Events | |
| ⊕]], Connecteurs Usage Manager ⊕ _∰ Management Portal | |
| A Network Discovery | |
| Connectors AppenView Desktop Inventory connectors AppenView Enterprise Discovery connectors | 🔨 Connect-It log 🔍 Document log |
| OpenView Operations connectors | Message |
| OpenView Service Management connectors | |
| 🕂 🝓 OpenView Service Center connectors | |
| OpenView Service Desk connectors Inventory connectors | |

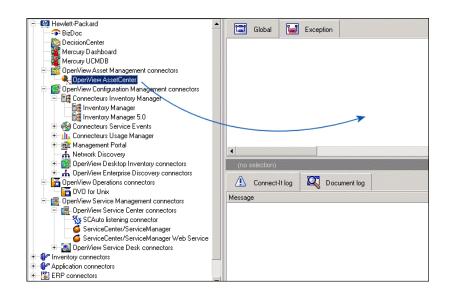
Drag and drop as shown in the screen shot.
 The connector configuration wizard is launched automatically.

Configure the connector

Each connector must be configured to operate in your production environment.

▶ Connect-It - Connectors Guide, Configuring connectors.

Destination connector



1 Drag and drop as shown in the screen shot.

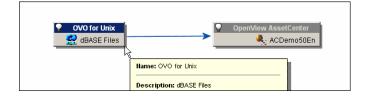
The connector configuration wizard is launched automatically.

Configure the connector

Each connector must be configured to operate in your production environment.

▶ Connect-It - Connectors Guide, Configuring connectors.

Mapping



- 1 Select the source connector as illustrated.
- 2 Drag and drop onto the second connector

The mapping box is created automatically.

Configuring the mapping box

The mapping box is an independent, configurable connector.

▶ Connect-It - User's Guide, Defining mappings of document types, The Mapping box.

3 Configure scenario elements

The behavior of each element used in the scenario must be defined.

You must define:

- Produced document types
- Consumed document types
- The mapping for each of the document types

Define produced document types

A produced document type is a document that generally interprets a database schema.

A document type contains a certain number of fields ordered hierarchically: Root, fields, structure (fields), collection (structure and fields)

Creating a document type produced or consumed by a connector consists of:

- Selecting a document type from among the document types published by the connector.
- Selecting fields among those of the chosen document type.

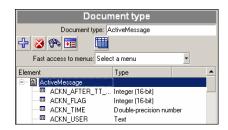
To create a produced document type:

1 Drag and drop the document fields as illustrated.

Only select the fields that you need.

| 🌮 Define the produc | | | | <u> </u> |
|----------------------------------|---|---------------------|-------------------|----------|
| Docum | ent types | Do | cument type | |
| Element | Туре | Document | | |
| ActiveMessage MessageHistory | | 🕂 🕺 🛞 🎫 | | |
| ±− Node | | Fast access to menu | is: Select a menu | - |
| 🗄 📳 ProcessReport | | Element | Туре | |
| Property Table Table | Value ActiveMessage OPC_NODES.OPC_HIS OPC_ACT_MESSAGES | | | |

2 Elements that are selected for the document type to produce appear in the column on the right.



³ Validate the creation of the document type. It then appears on the **Document types** tab of the selected connector.

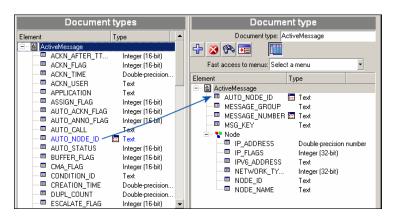
▶ Connect-It - User's Guide, Implementing an integration scenario, Defining produced or consumed document types.

Define consumed document types

A consumed document type is a document that is consumed by the destination connector. The document contains a certain number of fields ordered hierarchically: Root, fields, structure (fields), collection (structure and fields).

To create a consumed document type:

1 Drag and drop the document fields as illustrated.



Only select the fields that you need.

- 2 Elements that are selected for the document type to produce appear in the column on the right.
- ³ Validate the creation of the document type. It then appears on the **Document types** tab of the selected connector.

▶ Connect-It - User's Guide, Implementing an integration scenario, Defining produced or consumed document types.

Define the mapping of the document types

The mapping describes:

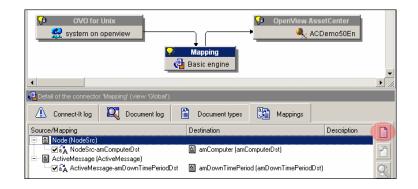
- 1 The relationship between a source connector and a destination connector
- 2 The relationship of a document type produced by the source connector and a document type consumed by the destination connector.



To create a mapping:

1 Select the mapping box

- 2 Click the **Mappings** tab
- **3** Click **New mapping**



4 Select the document type that will be mapped to the source document.

| 🌹 Selec | t source and destination | |
|---------|--|--------|
| (i) | The mapping box you have selected can use different s destination document types. Please select the tools and types you want to use. | |
| -Source | Tool: 2000 for Unix (system on openview) Document type: | |
| | OK | Cancel |

5 Validate

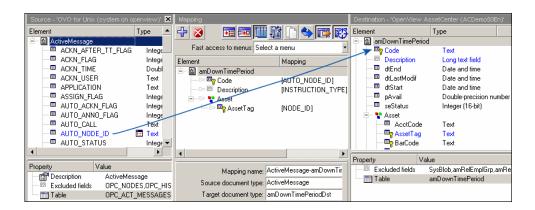
A mapping edit window appears.

▶ Connect-It - User's Guide, Defining mappings of document types, Editing mappings.

Edit mapping

The mapping itself is a comprehensive association of elements from a source document with elements of a destination document.

These elements are displayed in the mapping edit window.



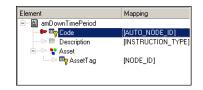
The link can be made by dragging the source element and dropping it on the destination element.

Once created, the mapping defines the relationship between an element in the source table and an element in the destination table via a script which can be seen in the **Mapping script** field.

The mapping is saved after you have validated it (**OK** button).

Reconciliation keys

In order to uniquely identify a record, and insert or update data in a coherent manner, a reconciliation key is set for each identifying element. The color of the key is red.



🖊 Note:

Reconciliation keys are not available for all connectors and depend on the connector type that is used.

▶ Connect-It - User's Guide, Defining mappings of document types, Reconciliation keys.

Define the supervision monitors

Monitors activate and manage the forwarding of information from connectors. The monitors are enabled when a scenario is created and is relative to a given scenario.

Monitors are used to:

- Display processing results for a session
- Record session activity
- Retrieve processing information for a session
- Define what must be backed up when a scenario is processed
- Define where the processing result for a scenario needs to be saved and for what duration
- Define where the processing result of a scenario needs to be sent
- ▶ Connect-It User's Guide, Implementing an integration scenario, Define the supervision monitors

4 Launch the scenario

Once the different scenario components have been defined and configured, you can execute your scenario. When the scenario is executed, data is exchanged between the source and destination applications.

Start a scenario

To start a scenario, during which documents are produced and consumed in graphical mode, the following actions must be performed:

- 1 Select the source connector
- 2 Click

Start a scenario via the command line

In most instances the command line is used to start a scenario instead of the graphical interface. This method is less costly performance-wise and is much quicker. The command line is mainly used in production environments where the graphical interface remains the tool of choice to create, update and debug scenarios.

Launch a scheduler

A scheduler can be associated with a scenario or, more precisely, with produced document types that compose it.

▶ Connect-It - User's Guide, Implementing an integration scenario, Creating a schedule.

To start a scenario associated with a schedule in graphical mode, the following actions must be performed:

- 1 Select the source connector
- 2 Click 🔌

Launch a scenario as a Windows service

A Windows service can be associated with a scenario.

This service enables your Connect-It server to start the data-processing procedure as a background task, depending on the scheduler associated with your scenario.

All services are managed by the Service Console.

To launch a Connect-It service:

1 Select the Service Console in the HP\ Connect-It program group.

▶ Connect-It - User's Guide, Implementing an integration scenario, Define a Connect-It service (Windows environment).

Launch a scenario via the Web console

The Web console is used to manage a set of Connect-It services centrally. You can install the Web console after installing Connect-It.

To access the web interface:

1 Open an Internet browser and enter the following address:

```
http://<server address>:<server port number>/<name of the .war file>
For example:
```

http://localhost:8080/cit

To launch a service:

- 1 Select the service using the check boxes.
- 2 Click Start or Stop

▶ Connect-It - User's Guide, Managing an integration scenario, Using Connect-It Web.

5 Tracking a scenario

All data processed by the connectors, including processing information, can be saved to one of Connect-It's log files (application log, document log), or can be stored in the application database.

Using logs

Using the Document log enables you to see if any problems occurred while processing the documents produced by a source connector.

The Scenario builder enables you to consult two logs:

- The Connect-It log
- The Document log

To activate the logs:

- 1 Select the Monitors/ Configure monitors menu item
- 2 On the **Display sessions** tab, select any desired options.

Options let you configure how elements are displayed in the application log.

³ On the **Session backups** tab, select any desired options.

Options available on this tab are used to filter information that will be saved and to specify the format of the backup (files, database).

We recommend that you only save elements that generated processing errors. Otherwise, the performance of the application may be impacted. ▶ Connect-It - User's Guide, Implementing an integration scenario, Define the supervision monitors.

Debug a scenario

Several approaches are possible to improve a scenario before using it in production mode:

- Enabling the Test mode
- Viewing and interpreting Connect-It logs
- Saved sessions
- Analyzing the statistics
- Produce in debug mode
- Feedback loop

Enabling the Test mode

This lets you choose not to insert data or to perform a rollback if a processing error occurs and if your destination supports transactions. The behavior of the Test mode depends on the connector that is being used. For example, for an XML type connector, the Test mode will stop before data is written.

To test a scenario, click 🕰.

▶ Connect-It - User's Guide, Managing an integration scenario, Testing and debugging an integration scenario.

Viewing and interpreting Connect-It logs

Logs provide you comprehensive information concerning how documents were processed per each scenario component.

▶ Connect-It - User's Guide, Managing an integration scenario, Testing and debugging an integration scenario.

Saved sessions

A session is a set of information related to a scenario that was processed. It includes:

- Application logs
- Documents filtered by their state and stored in a predefined location (files or database).
- Processing statistics

▶ Connect-It - User's Guide, Implementing an integration scenario, Define the supervision monitors.

Statistics

The following statistics are produced:

- Document statistics: Documents produced and documents consumed.
- Time statistics: Length of the session, length of processing by the connector

These statistics highlight the key elements in a scenario (insertion, deletion, or updating of documents).

▶ Connect-It - User's Guide, Implementing an integration scenario, Define the supervision monitors, Session options.

Produce in debug mode

Similar to a debugger used by software developers, you have the option of analyzing each mapping script with the application's debugger during production testing.

The debugger can be used for each mapping script.

| Mapping script: | Debuq scripti 🗸 |
|-------------------------------|-----------------------------------|
| [AUTO_NODE_ID] | <u> </u> |
| Source for the collection map | oping: |
| | |
| Create a document or a c | ollection element even if the sou |
| Description: | |
| | Q |
| | _ |
| | |

Feedback loop

Each connector can produce a processing report for the documents it consumed. You can create a feedback loop via a wizard. This lets you track document processing and implement a proactive error management policy.

▶ Connect-It - User's Guide, Managing an integration scenario, Testing and debugging an integration scenario, Processing reports.

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