

# HP Connect-It Software

Software version: 3.80

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## Release Notes

Manufacturing part number: T4500-88007  
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# Foreword

This document provides a complete overview of the new features in Connect-It 3.80. New features and corrected defects in 3.80 are summarized in this document.

For last-minute information that could not make it into this document or inside the Connect-It documentation, please refer to the `readme.txt` file located in the installation folder of Connect-It.



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# 1 What's in these Release Notes?

These Release Notes include:

- A short description of enhancements.
- A list of fixed defects.
- How to contact Hewlett-Packard for further assistance.





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## 2 Enhancements included in this release.

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### Notes on the documentation.

 **Note:**

The Connect-It online help is provided as a compiled HTML help system. You need to have Internet Explorer version 4.0 (or higher) installed to use it. If this is the case and you still cannot start this help, an important `dll` file may be missing from your system. For more information on the component required to run a compiled HTML help, please consult the Microsoft website at <http://www.microsoft.com>.

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### Application

Improvements have been made in the following areas:

 **Note:**

The codes in parentheses denote the requested functional changes.

## Version 3.80

### New connectors

- JMS connector.
- OpenView Operations Unix connector
- OpenView Enterprise Discovery 2.2 connector

### E-mail connector

- ◆ Supports ISO2022 (Japanese character encoding) for the connector.

### LANDesk Software Distribution connector

- Added options to configure secure connection.
- Added proxy server configuration page to the configuration wizard.

### ServiceCenter connector

- ◆ Mapping reconciliation now supported.

### ServiceCenter WebService connector

- http-keepalive now supported.
- Cookies now supported.
- Added options to configure secure connection.
- Added proxy server configuration page to the configuration wizard.

### Delimited text connector

- ◆ Supports a proxy server for HTTP or FTP connections.

### XML connector

- ◆ Supports a proxy server for HTTP or FTP connections.

### Web Services connector

- Removed function to access UDDI browser.
- Added options to configure secure connection.
- Added proxy server configuration page to the configuration wizard.

### New scenarios

- NNM 7.5 to AssetCenter 5.0
- NNM 7.5 to ServiceCenter 6.2
- OpenView Operations Unix 8.2 to AssetCenter 5.0
- OpenView Operations Unix 8.2 to ServiceCenter 6.2
- OpenView Operations Windows 7.5 to AssetCenter 5.0

- OpenView Operations Windows 7.5 to ServiceCenter 6.2
- OpenView Enterprise Discover 2.2 to AssetCenter 5.0
- Mercury Application Mapping 242 to ServiceCenter 6.2

#### New documentation

- Performance Guide
- Quick Start Guide



## 3 Table of fixed defects

The table on the following pages shows the defects that have been fixed in Connect-It 3.80.

The table has two columns:

- Defect. This enables you to quickly identify if a problem has been fixed in this release.
- Description. This is a short description of the problem.

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### History - Version 3.80

Bug number	Description
AM111174459	Lotus Notes connector: Incorrect handling of collections depending on the Lotus Notes version that is used.
AM3291535	ServiceCenter connector: Incorrect time difference calculation with the server.
AM32020130	ServiceCenter connector: No data produced.
AM28222954	Service Desk connector: General protection fault in Oracle.
AM122153226	AssetManagement connector: Reconciliation key sets are incorrectly handled.
AM228145749	Monitors: General protection fault when using the monitors database.

Bug number	Description
AM65113955	AssetManagement connector: AddOn type collections are incorrectly handled in parallel mode.
AM122104049	Altiris connector: Error when using schedule pointers.
AM11919552	Updated management of switch to Daylight Saving time.
AM518154816	XML connector: The path to the DTD is not saved correctly during the second execution of the scenario.
AM41413135	Database connector: The table owner is not specified in the relational model.
AM919155351	Reconciliation: Error while inserting a collection.
AM919192751	Activating the Test mode impacts all associated scenarios and services.
AM1113162324	E-mail connector: The status of the e-mail using the XMAPI protocol cannot be defined as "Read".
AM330151646	MQSeries connector: No document type is produced but a message appears in the queue.
AM1124143858	TEC connector: Baroc files containing comment lines are not handled properly.
AM12317569	XML connector: The option to restore HP OV AssetCenter DataBase Administrator application data does not work.
AM65113955	AssetManagement connector: Incorrect handling of AddOn type collections in parallel mode.
AM98182515	Delimited text connector: Error when opening empty file.

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## 4 Last minute changes

This section deals with last minute changes that have not been documented in the other manuals.





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## 5 Known issues and workarounds

This section deals with known issues affecting the use of Connect-It and provides workarounds.



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## 6 Contact details for further assistance

For further information and assistance with this version of Connect-It, please contact HP OpenView Customer Support at [www.hp.com/go/hpsoftwaresupport](http://www.hp.com/go/hpsoftwaresupport).

