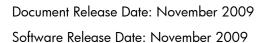
HP Client Automation

Reporting Server

for Windows operating systems

Software Version: 7.80

Migration Guide





Legal Notices

Warranty

The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

The information contained herein is subject to change without notice.

Restricted Rights Legend

Confidential computer software. Valid license from HP required for possession, use or copying. Consistent with FAR 12.211 and 12.212, Commercial Computer Software, Computer Software Documentation, and Technical Data for Commercial Items are licensed to the U.S. Government under vendor's standard commercial license.

Copyright Notices

© Copyright 1993-2009 Hewlett-Packard Development Company, L.P.

Trademark Notices

Linux is a registered trademark of Linus Torvalds.

Microsoft®, Windows®, and Windows® XP are U.S. registered trademarks of Microsoft Corporation.

OpenLDAP is a registered trademark of the OpenLDAP Foundation.

Acknowledgements

PREBOOT EXECUTION ENVIRONMENT (PXE) SERVER Copyright © 1996-1999 Intel Corporation.

TFTP SERVER

Copyright © 1983, 1993

The Regents of the University of California.

OpenLDAP

Copyright 1999-2001 The OpenLDAP Foundation, Redwood City, California, USA.

Portions Copyright © 1992-1996 Regents of the University of Michigan.

OpenSSL License

Copyright © 1998-2001 The OpenSSLProject.

Original SSLeay License

Copyright © 1995-1998 Eric Young (eay@cryptsoft.com)

DHTML Calendar

Copyright Mihai Bazon, 2002, 2003

Documentation Updates

This guide's title page contains the following identifying information:

- Software Version number, which indicates the software version
- Document release date, which changes each time the document is updated
- · Software release date, which indicates the release date of this version of the software

To check for recent updates or to verify that you are using the most recent edition, visit the following URL:

http://h20230.www2.hp.com/selfsolve/manuals

You will also receive updated or new editions if you subscribe to the appropriate product support service. Contact your HP sales representative for details.

Table 1 indicates changes made to this document for Version 7.80.

Table 1 Document Changes for this Version

Chapter	Version	Change
All	7.80	Rebranded for 7.80.

Support

You can visit the HP Software support web site at:

www.hp.com/go/hpsoftwaresupport

This Web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require a support contract.

To find more information about access levels, go to:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to:

http://h20229.www2.hp.com/passport-registration.html

1 Upgrading the HPCA Reporting Server



If you are migrating from a HPCA Core and Satellite environment (version 7.20 or later), refer first to the *HPCA Enterprise Edition Core and Satellite Migration Guide* as the instructions in that guide may override the migration steps contained within this guide.

Use the information in this guide to upgrade your 4.2x, 5.xx, or 7.x HP Client Automation Reporting Server (HPCA Reporting Server) to version 7.80.

Based on your current Reporting Server version, see the following:

- To Migrate from HPCA Core and Satellite (version 7.20 or later) on page 5
- To Migrate from Version 5.x and 7.x Classic on page 5
- To Migrate from Version 4.2x on page6

To Migrate from HPCA Core and Satellite (version 7.20 or later)

The migration of the HPCA Core Server upgrades all Reporting Server settings from a Core and Satellite environment. No manual steps are required. Refer to the *HPCA Enterprise Edition Core and Satellite Migration Guide* for details.

To Migrate from Version 5.x and 7.x Classic

Before upgrading your Reporting Server, first migrate the Messaging Server to the latest version to ensure the database is prepared correctly.

Backup any existing customized report directories and files. By default, these are located: C:\Program Files\Hewlett-Packard\CM\ReportingServer\reportpacks



Backup only the sub-directories within the reportpacks folder. Do not back any *.kit files or you will overwrite the updated report packs when you restore your files.

2 Use the Reporting Server configuration file Web page, setup.tcl, and make note of the ODBC configuration settings and which reportpacks are enabled. To access the configuration web page use a web browser and go to:

http://localhost/reportingserver/setup.tcl

- Remove the existing Reporting Server by deleting the folder where it was installed:

 Default is C:\Program Files\Hewlett-Packard\CM\ReportingServer
- 4 Use the latest installation media and install the 7.80 Reporting Server.
- Run the appropriate database PREREQ scripts (in the Reporting Server's \Prereq directory. Refer to the *Reporting Server Installation and Configuration Guide* for details.

- 6 Use the Reporting Server configuration file Web page, setup.tcl and configure the reportpack enablement and ODBC information based on your 5.x or 7.x settings.
- 7 Copy any customized report directories and files to the newly installed \reportpack directory.

To Migrate from Version 4.2x

Before upgrading your Reporting Server, first migrate the Messaging Server to the latest version to ensure the database is prepared correctly.

- Backup any existing customized report directories and files. By default, these are located: C:\Program Files\Novadigm\ReportingServer\objects
 - Copy only the custom files you will need to restore later.
- Use the Reporting Server configuration file Web page, setup.tcl, and make note of the ODBC configuration settings and which reportpacks are enabled. To access the configuration web page use a web browser and go to:
 - http://localhost/reportingserver/setup.tcl
- 3 Remove the existing Reporting Server by deleting the folder where it was installed:
 - Default is C:\Program Files\Novadigm\ReportingServer
- 4 Use the latest installation media and install the 7.80 Reporting Server.
- 5 Use the Reporting Server configuration file Web page, setup.tcl and configure the reportpack enablement and ODBC information based on your 4.2x settings.
- 6 Run the appropriate database PREREQ scripts (in the Reporting Server's \Prereq directory. Refer to the *Reporting Server Installation and Configuration Guide* for details.
- 7 Copy any customized report directories and files to the newly installed \reportpack directory. Some editing may be required to apply all customizations to the reportpack files.