

HP Client Automation Enterprise

Reporting Server

for Windows operating systems

Software Version: 7.20

Reporting Server Migration Guide

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1 Upgrading the HPCA Reporting Server

Use the information in this guide to upgrade your HP Client Automation Reporting Server (HPCA Reporting Server) to version 7.20.

There are three main steps to migrating to the latest Reporting Server:

- 1 Install the latest Reporting Server to a new location (do not overwrite an existing installation).
- 2 Migrate existing configuration settings.
- 3 Migrate custom reports.

To install to the latest Reporting Server


- 1 Install the new Reporting Server using the HPCA media to a new location. Do not install over an existing Reporting Server installation or you may lose custom report files. Refer to the *Reporting Server Guide* for installation instructions. The Reporting Server installation is included with the HPCA media in the following directory:

```
infra\extended_infrastructure\reporting_server\win32
```

The new installation installs to the following directory structure by default:

```
C:\Program Files\Hewlett-Packard\CM\ReportingServer
```

If a Reporting Server is currently installed to this location, change the default installation directory.

-  If you install the new Reporting Server over an existing installation, you risk losing customized report files.

To migrate existing configuration settings

- Use the Reporting Server configuration file web page, `setup.tcl`, to update the configuration files. This file is opened automatically after a successful installation. To access the configuration web page after the installation, use a web browser.

For example, if your Reporting Server alias is “reportingserver,” you would go to:

```
http://localhost/reportingserver/setup.tcl
```

Apply the appropriate configuration settings used in your earlier installation. Refer to the *Reporting Server Guide* for configuration details.

To migrate custom reports

- 1 Copy your existing customized report directories and files into the new reportpacks directory, By default, this is located:

C:\Program Files\Hewlett-Packard\CM\ReportingServer\reportpacks

Each directory should contain the customized files copied from the previous installation. For example, if you created a new directory called ABC, your customized report directory structure might look like the following:

reportpacks\ABC\objects\windows

reportpacks\ABC\objects\views

reportpacks\ABC\objects\viewgroups

reportpacks\ABC\objects\filtergroups

reportpacks\ABC\objects\filters

reportpacks\ABC\objects\querytypes

reportpacks\ABC\objects\configs