HP BSA Essentials

For the Red Hat Linux operating system

Software version/date: 9.20/September 2012

Document release date: **September 2012**

Platform Support

This document provides a list of all supported platforms for BSA Essentials 9.20.

NOTE: BSA Essentials deployment is not supported on virtual machines. All BSA Essentials software must be deployed on an operating system running on a physical machine.

Supported Operating Systems for BSA Essentials Core Server

The following table lists the supported operating systems for the BSA Essentials Core Server.

Operating System	Versions	Architecture
Red Hat Enterprise Linux AS 4	GA-4.5 GA-4.6	x86_64
Red Hat Enterprise Linux AS 5	GA-5.x*	x86_64

* Excluding 5.1 and 5.2

BSA Essentials 9.20 does not support the Solaris operating system on the BSA Essentials Core Server. Any questions concerning Solaris support in 9.20 should be directed to HP Support.

Newer Red Hat Enterprise Linux releases will be supported 30 days after their release date.

Supported Operating Systems for BSA Essentials Database Server

The following table lists the supported operating systems for the BSA Essentials Database Server.

Operating System	Versions	Architecture	Notes
Red Hat Enterprise Linux AS 4	GA-4.5 GA-4.6	x86_64	
Red Hat Enterprise Linux AS 5	GA-5.x*	x86_64	
Sun Solaris SPARC	Solaris 10	x86_64	Supported on dual server installation only.

* Excluding 5.1 and 5.2

Supported Operating Systems for BSA Essentials Data Miner

The following table lists the supported operating systems for the BSA Essentials Data Miner.

Operating System	Versions	Architecture	Notes
Sun Solaris SPARC	Solaris 10	x86_64	See BSA Product Compatibility and the Solaris operating system compatibility matrix for product support information.
Red Hat Enterprise Linux AS 4	GA-4.5 GA-4.6	x86_32 x86_64	See BSA Product Compatibility and the Red Hat Linux operating system compatibility matrix for product support information.
Red Hat Enterprise Linux AS 5	GA-5.x*	x86_32 x86_64	See BSA Product Compatibility and the Red Hat Linux operating system compatibility matrix for product support information.
Red Hat Enterprise Linux AS 6	GA-6.x	x86_32 x86_64	See BSA Product Compatibility and the Red Hat Linux operating system compatibility matrix for product support information.
Windows platforms supported by NA/OO			See BSA Product Compatibility and the Windows operating system compatibility matrix for product support information.

* Excluding 5.1 and 5.2

Supported Databases for BSA Essentials Database Servers

The following table lists supported versions of Oracle for BSA Essentials.

Vendor	Versions	Editions
Oracle	10.2.0.5	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	10.2.0.5	Oracle Enterprise Edition
Oracle	11.1.0.7	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	11.1.0.7	Oracle Enterprise Edition
Oracle	11.2.0.x	Oracle Standard Edition Oracle Enterprise Edition
Oracle RAC	11.2.0.x	Oracle Enterprise Edition

Supported Browsers for the BSA Essentials Web Client

The following table lists supported browsers for the BSA Essentials web client.

Browser	Versions	Notes
Firefox	3.x	Supported on Windows XP and Vista.
Microsoft Internet Explorer	7.0	Supported on Windows XP and Vista.
Microsoft Internet Explorer	8.0*	Supported on Windows XP, Vista, and Windows 7

*Only Compatibility Mode is supported.

Supported Operating Systems for the BSA Essentials Java Client

The following table lists the operating systems supported for the BSA Essentials Java Client.

Supported Operating System	Versions	Architecture
Windows XP	SP3	x86_32
Windows Vista	All	x86_32 x86_64
Windows 7	All	x86_32 x86_64

Supported Data Sources for BSA Essentials Data Miners

The following table lists the data sources supported for the BSA Essentials Data Miners.

Data Source	Versions	Database Notes
Server Automation (SA)	7.8x, 9.0x, 9.1x	
Storage Visibility and Automation (SVA) – Part of the SA base product	7.8x, 9.0x, 9.1x	
Network Automation (NA)	9.00, 9.10, 9.2x	• Does not support MySQL or SQLServer clustering • Support for SQLServer is only provided for case insensitive databases
Operations Orchestration (OO)	7.20, 7.5x, 7.60, 9.0x, 9.2x	Support for SQLServer is only provided for case insensitive databases

Except for specific issues noted in the above table, complete supported database version information can be found in the Platform Support Matrix for the specific data source and version number indicated.

The Java requirement for data miners is from JRE 1.4 to JRE 1.6. A JRE is typically included on the data source platform on which the data miner is installed.

BSA Product Compatibility

BSA Essentials is compatible with the HP BSA products listed in the table below.

BSA Products	Versions	Notes
Server Automation (SA)	7.8x, 9.0x, 9.1x	
Network Automation (NA)	9.00, 9.10, 9.2x	
Operations Orchestration (OO)	7.20, 7.5x, 7.60, 9.0x, 9.2x	OO reporting is supported in the Java Client only.

All patch releases for these versions are also compatible with BSA Essentials.

Updated platform support for the HP BSA products is available through HP Live Network (HPLN).

Support

You can visit the HP Software support web site at:

http://www.hp.com/go/hpsoftwaresupport

This web site provides contact information and details about the products, services, and support that HP Software offers.

HP Software online software support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HP support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HP Passport user and sign in. Many also require an active support contract. To find more information about support access levels, go to the following URL:

http://h20230.www2.hp.com/new_access_levels.jsp

To register for an HP Passport ID, go to the following URL:

http://h20229.www2.hp.com/passport-registration.html

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