AssetCenter Release Notes



© Copyright 2003 Peregrine Systems, Inc. or its subsidiaries.

All Rights Reserved.

Information contained in this document is proprietary to Peregrine Systems, Incorporated, and may be used or disclosed only with written permission from Peregrine Systems, Inc. This manual, or any part thereof, may not be reproduced without the prior written permission of Peregrine Systems, Inc. This document refers to numerous products by their trade names. In most, if not all, cases these designations are claimed as Trademarks or Registered Trademarks by their respective companies.

Peregrine Systems ® and AssetCenter ® are trademarks of Peregrine Systems, Inc. or its subsidiaries.

This document and the related software described in this manual are supplied under license or nondisclosure agreement and may be used or copied only in accordance with the terms of the agreement. The information in this document is subject to change without notice and does not represent a commitment on the part of Peregrine Systems, Inc. Contact Peregrine Systems, Inc., Customer Support to verify the date of the latest version of this document.

The names of companies and individuals used in the sample database and in examples in the manuals are fictitious and are intended to illustrate the use of the software. Any resemblance to actual companies or individuals, whether past or present, is purely coincidental.

If you need technical support for this product, or would like to request documentation for a product for which you are licensed, contact Peregrine Systems, Inc. Customer Support by email at support@peregrine.com.

If you have comments or suggestions about this documentation, contact Peregrine Systems, Inc. Technical Publications by email at doc_comments@peregrine.com.

This edition applies to version 4.3 of the licensed program

AssetCenter





Table of Contents

oreword	•	•	 . 5
Chapter 1. What's in these Release Notes?	•	•	 7
hapter 2. Related documentation and compatibility matrix			 . 9
Related documentation			
hapter 3. Overview of new functionality			 13
Version 4.3			13
Iistory - Version 4.2.1			
Iistory - Version 4.2.0			14
Iistory - Version 4.1.0			14
listory - Version 4.0.0			15
hapter 4. Summary of corrected bugs	•		 17
Version 4.3			17
Iistory - Version 4.2.1			19
Iistory - Version 4.2.0			
Iistory - Version 4.1.1			
Iistory - Version 4.1.0			21

Chapter 5. Con	itac	t det	ails	fo	r fu	urt	he	r a	ıssi	ista	and	ce	•	•	•	•	•	•	•	•	•	•	23
Index																							25

Foreword

PREFACE

AssetCenter 4.3 includes new functionality and a large number of bug fixes. For late-breaking information that could not make it to this document or inside the AssetCenter documentation, please refer to the **Readme.txt** file located in the AssetCenter installation folder.

1 What's in these Release Notes?

CHAPTER

These Release Notes include:

- Notes on related documentation, including a compatibility matrix for AssetCenter.
- A partial list of new functionality added in versions 4.x.
- A detailed description of new functionality in version 4.3,
- A list of bugs corrected between the 4.0.0 version and the 4.3 version.
- Contact details for further assistance.

2 Related documentation and compatibility matrix

CHAPTER

Related documentation

AssetCenter 4.3 is provided with the following documentation:

- Installation
- · Concepts and implementation
- User Interface
- Core Tables
- Catalog
- Portfolio
- Contracts
- Procurement
- Financials
- Cable and Circuit
- Reconciliation
- Administration
- Advanced use
- Bar-code inventory

- · Desktop Administration
- Differences between versions 3.x and 4.x
- Migration
- Programmer's Reference
- AssetCenter Web

The whole of this documentation is available in the following formats:

- Compiled on-line help in **chm** format, accessible directly from the application,
- A version in Adobe Acrobat format. To view these files in the best possible conditions, we recommend downloading and installing Acrobat Reader version 5.x, which is freely available for download at the following address: http://www.adobe.fr/products/acrobat/readstep.html



The manuals in Adobe Acrobat format are available in the **docs** folder, located at the root of the AssetCenter installation CD.

AssetCenter also offers:

- An on-line help on scripts and functions, the contents of which is similar
 to the Programmer's Reference. This on-line help is available in script
 builder windows only. You can access it by pressing F1.
- A module-by-module description of the physical data model. To consult
 it, open the file PhysicalDataModels.pdf located in the doc\pdf folder of
 the AssetCenter installation folder.
- An on-line help on the structure of the database. This help is not directly accessible from AssetCenter. To consult this, open the **dbstruct.chm** file located in the **doc\chm** folder of the AssetCenter installation folder.
- Contextual help for fields and links in the database. Go to a field or a link. You can either:
 - Press Shift+F1,
 - Right click the field and then select Help on this field from the contextual menu

The AssetCenter 4.3 on-line help is provided as a compiled HTML help file. To use it, Internet Explorer version 4.01 or higher must be installed. Please, consult the FAQ from the Microsoft web site:

http://office.microsoft.com/france/Downloads/2000/Hhupd.aspx

Full documentation for AssetCenter 4.3 can also be downloaded from the Peregrine Systems support site, at the following address: http://support.peregrine.com.

You will need the current login and password to access this page.

You can also order printed copies of the documentation through your Peregrine Systems sales representative.

Compatibility Matrix

A compatibility matrix, which identifies the hardware and software requirements for using AssetCenter 4.3, is also available on the Customer Support Web site at: http://support.peregrine.com

You will need the current login and password to access this page.

3 Overview of new functionality

CHAPTER

The following list includes most new features in versions 4.x of AssetCenter (for full details, refer to the relevant documents provided with AssetCenter):

Version 4.3

- Multilingual implementation for AssetCenter clients. Refer to the **Administration** guide.
- Archival functionality for database records. Refer to the **Administration** guide.
- Extended management of licenses and software installations. Refer to the **Portfolio** guide.
- New data-reconciliation module. Refer to the **Reconciliation** guide.
- Ability to group records and create a virtual hierarchy. Refer to the User interface guide.
- Generic overflow mechanism. Refer to the **Administration** guide, section **Overflow tables**.
- · Simplified migration process.

 Query wizard (QBE). Refer to the User interface guide, section Query wizard (QBE) and the Advanced use guide, section Example of creating a query wizard (QBE).

History - Version 4.2.1

- AssetCenter Web: Certain menus and pages have been added or improved.
- Management of AssetCenter database connections: A distinction is now made between system connections and user connections.
- Inheritance of features: The list of cases in which inheritance is applied has been modified.

History - Version 4.2.0

- Optimized support for IBM DB2 UDB. For further information, refer to the compatibility matrix and the AssetCenter Installation guide.
- Support for Unix now extended to IBM AIX. For further information, refer to the compatibility matrix.
- The planner viewer. For further information, refer to the the AssetCenter User Interface guide.

History - Version 4.1.0

- Significant improvements to database editing functions: support of hierarchic tables, features, monetary fields, etc.
- Dedicated screens for certain portfolio items: computers, telephones, etc.
- Full migration support for a previous version of d'AssetCenter,
- Tool dedicated to migrating the database: Peregrine Script Analyzer.
- Unix support in non-graphic mode.
- Support of the following seven languages for the graphical interface and the documentation: English, French, German, Italian, Japanese, Polish and Spanish.
- Improvements to the chargeback module.
- The log viewer is now provided with AssetCenter.

History - Version 4.0.0

- Catalog management
- Extended management of porfolio items: Telephony, computers, etc.
- Database customization: Add new fields, links, etc.
- Customization of screens: Ability to create your own screens to manage specific information,
- Redesign of procurement cycle
- Functional rights: Ability to restrict access to the database according to your own custom functional groups. You can limit access to AssetCenter to a subset of functional areas by user.
- Chargeback functionality,
- · In-depth budget management,
- · Comprehensive cable management,
- · AutoCAD integration,
- Full integration with other Peregrine Systems products: Remote Control, InfraTools Desktop Discovery, Get-Answers, etc.

4 Summary of corrected bugs

The following table summarizes the bugs corrected in Asset Center 4.3. $\label{eq:corrected} % \begin{center} \begin{center}$

This table contains the following columns:

- Bug number. If you know the bug's number (or the number of the new function) that you want to find, you can quickly identify it that way using this table.
- Description. A brief description of the bug or new function.

Version 4.3

Bug number	Description
AM926175729	Connections: In Port tab in the Assets and
	batches screen, the port number disappears
	when it is linked to a record.
AM123161137	Procurement: Information regarding returns
	are not displayed in the Tracking tab.
AM930172631	Error while file opened using a Basic script.

Bug number	Description
AM121142634	Error when using the AssetCenter API DLL
	or the Connect-It Asset Management connect-
	or if the amdb.ini file is read-only.
AM619136	Display: In a screen, following the link of a
	record and modifying it does not update the
	record.
AM43010438	Connection: The connection slots are not up-
	dated when the maximum authorized number
	is reache for floating users.
AM48144549	The type of the quantity fields has been
	changed to Double from Floating .
AM424152932	Description string: Error when referencing a
	unique string.
AM12161492	Portfolio items: Duplicating an asset does not
	duplicated its links.
AM92131852	Financials: In the Budgetary classifications
	screen, the Code field is not accessible
AM5111114	Procurement: Purchase order wizards:
	• The default catalog reference of the model
	is not specified by default.
	 Not all suppliers are displayed.
AM112115026	Procurement: Creating a work order including
	a sub-work order creates two unlinked re-
	quests.
AM121595842	Wizards: The [CurrentSelection] function
	does not work.
AM64175835	Workflow: It is not possible to duplicate a
	workflow
AM1210147	Display: Certain field labels are masked by
	icons.
AM12618038	Features: When too many features are used,
	the application becomes unstable.
AM1813439	Script: The FileExists() function does not
	work.
AM417161310	Procurement: The ordered quantities were
	not updated in the Tracking tab.
AM219175437	DB2: tablespace syntax badly supported.
AM1024165921	Wizards: Error when the title of the DBEDIT
111111111111111111111111111111111111111	control is empty.
	control to empty.

Bug number	Description
AM93195141	Index: Multi-column triggers used as unique
	indexes force uniqueness constraint on the
	first column.

History - Version 4.2.1

Bug number	Description
AM10717814	The Divide a batch wizard associated with the Divide button in the
	portfolio items detail failed when the portfolio item was a component
	part of a batch.
AM83019750	Reports could not be displayed from the Functions and favorites.
AM93017469	The Generate a purchase order wizard used the amDbGetString API instead of the amDbGetStringEx API.
	An error occured over a certain number of request lines.
AM103015310	When creating a view, the Visible in menus option could not be ac-
	tivated.
AM924171119	After using AssetCenter for an extended period of time, windows
	became slower or even impossible to display.
	This was due to the fact that the display parameters were stored after
	the previous parameters instead of replacing them.
	This eventually finished by saturating the storage space intended for
	parameters.
AM1014123330	Receiving contracts from a purchase order was not possible.
AM926195018	The Generate a puchase order wizard (from a request) does not
	function correctly.

History - Version 4.2.0

Bug number	Description
AM95101534	Incorrect alignment of labels.
AM82819929	Error when creating modules in AssetCenter Server. An error message
	is displayed when the server is restarted.
AM814104920	Calculated fields are no longer allowed in table description strings
	(computestring).
AM72516226	DDE error when executing macros in Microsoft Excel.

Bug number	Description
AM2181771	Problem connecting to the database when AssetCenter Server is re-
	started.
AM6612112	It was possible to create a portfolio item with zero quantity in stock
	when removing all of remaining in stock.
AM514195424	Problem with new pages in the Assets table referencing fields in the
	Portfolio Items table: Cannot update a link.
AM512103935	Modifying a system screen precludes the creation of a custom screen.
AM219183645	Correction to DDE scenarios.
AM41685912	Migration process for Japanese databases corrected.
AM118204422	Uniqueness constraint violated when importing features.
AM123163917	Defaut value for taxes on request lines improved. This requires a full
	migration when migrating from version 4.1.x to version 4.3.
AM91224925	Modifying a password can now trigger workflows or generate history
	lines.

History - Version 4.1.1

Bug number	Description		
AM64165951	Improvement to the Purchase-request-creation wizard.		
AM6417657	The Purchase-request-creation wizard must also expose the list of models without its associated brand.		
AM6417829	Improvement of the Purchase-request-creation wizard when used from an order.		
AM6417944	Improvement of the Receiving wizard: Certain information - such as the receiving slip number - has been added.		
AM64171052	Improvement of the Invoice-creating wizard.		
AM64171447	The wizard is no longer contextual, and it opens the newly created request.		
AM517141713	You cannot create an invoice from a request.		
AM6417225	Problems with the syntax of the wizards' language (PARAMS node).		
AM6417432	Changing the request screen to creation mode without being able to cancel.		
AM6417532	In the Tracking tab (procurement cycle), the orders/estimates in preparation are not displayed.		
AM522121958	The contract utilizations do not work.		
AM64171259	The accounting code is not displayed in the models screen.		
AM527152350	The creation of a new record does not empty all the fields but keeps the values of the previously selected record.		

Bug number	Description		
AM51310576	The Portfolio link going from the amAsset table does not work cor-		
	rectly when it is referenced in a script (default value, mandatory,		
	etc.).		
160435.a	General tab is empty.		
160435.b	Application tab is not visible in the Computers screen.		
160435.c	Screen customization: The tabs added to the screen do not appear in		
	the other screens that display the modified screen in the detail (such		
	as amComputer).		
AM531191423	Customization: If a 1-n link is added and a page exposes this link's		
	information, an error message is displayed when the table is opened.		
AM515134940	Datakit information is not taken into account in the migration pro-		
	cess.		
AM66121547	Cannot create the detail forms.		
AM66135631	Problem creating expense lines.		
AM6613592	Problem buiding certain commands (created with a command-		
	building wizard).		
AM411134322	Missing access rights for the extension of a web application.		
AM6491025	Problems updating a field.		
AM619101231	Cannot create a page without a name (screen creation).		
AM415173847	Problems in the migration tool inferface.		
AM5381451	You cannot diagnose or repair a 4.0.0 database in AssetCenter Data-		
	base Administrator 4.1.1.		
AM617143127	When you duplicate a screen, the value of the new screen's functional		
	domain is forced (Portfolio).		
AM617144122	Migration failure of tables with hierarchical structures.		
AM617143340	Cannot add a link whose users type is "Comment" to a page.		
AM61714393	Modification of a table name's letter case during its creation.		

History - Version 4.1.0

Bug number	Description
AM4316737	The AssetTag field is not properly propagated.
AM21115280	You cannot add an OwnCopy type link to a tab.
AM61513817	Returned assets have an erroneous acquisition status.
AM64163334	A problem occurs when repairing the database (broken links).
AM21492546	Incomplete data rollback (in AssetCenter Database Administrator)
	when an error arises during the update.
AM319105316	Default values are not propagated between the table of requests and
	the table of orders.

Bug number	Description
AM319141114	General protection fault during operations on products having a unit.
AM37182657	Received quantities do not conform to ordered quantities.
AM31174257	The AmCreateReturnFromReceipt() function does not work correctly.
AM312152116	Cannot create monetary fields when editing the database.
AM9139525	A problem occurs when renewing assets under a lease contract. The
	rents and the rates are not correctly propagated to the assets under
	contract.
AM211151036	General protection fault if the Relevance of a system button is set to
	No.
AM22091349	A problem occurs when creating a new field whose SQL name starts
	with a number.
AM1123111915	The database-connection screen appears too small in Windows XP.
AM1149443	No log files are saved during the import.

5 Contact details for further assistance

CHAPTER

For further information and assistance with this version of AssetCenter, please contact Peregrine Systems' Customer Support at http://support.peregrine.com. You will need the current login and password to access this Web page.

Alternatively, you can contact one of the Peregrine Systems Customer Support offices listed below.

North America, South America, Asia/Pacific

Telephone: +(1) (800) 960 9998 (toll-free only within the U.S.)

+(1) (858) 794 7402

Fax: +(1) (858) 794 6028

Email: support@peregrine.com

Headquarters: Peregrine Systems, Inc.

Attn: Customer Support 3611 Valley Centre Drive San Diego, CA 92130

Europe, Africa

Telephone: (0) (800) 834 770 (toll-free only within the United Kingdom)

+(44) (0) (02) 8334-5844

Fax: +(44) (0) (02) 8334-5890

Email: uksupport@peregrine.com

Index

A	Matrix, 11
Access rights, 21	Compatibility Matrix, 11
Accounting codes, 20	Computers
Acrobat Reader, 10	New features, 14
Additional information, 23	Portfolio items, 15
Adobe Acrobat Reader, 10	Computestrings, 19
AIX, 14	Connections
AmCreateReturnFromReceipt (function), 22	AssetCenter Server, 20
Application (tab), 21	Databases, 14
AssetCenter Server modules, 19	Contracts, 19
AssetCenter Server - modules, 19	Contracts - utilizations, 20
AssetCenter Web, 14	Corrected bugs, 17
Assets	
Portfolio items, 20	D
Returning, 21	Databases
AssetTag (field), 21	Connection, 14
AutoCAD, 15	Connection under Windows XP, 22
	Editing functions, 15, 14
В	Repairing, 21, 21
Batches, 19	Structure, 10
Budgets, 15	Datakit, 21
0 ,	Data - physical models, 10
C	DB2, 14
Cable management, 15	DDE, 20, 19
Calculated fields, 19	Default values, 21
Catalogs, 15	Description strings, 19
Chargeback, 15, 14	Divide a batch (wizard), 19
chm (files), 10	Documentation, 9
Compatibility	

E	On-line help, 10
Estimates, 20	Log files,14
Expenses, 21	Logs, 14
•	Log viewer,14
F	
Features	M
Importing, 20	Migration
Inheritance, 14	Datakit, 21
Fields	Hierarchic tables, 21
Creation, 22	Interface, 21
On-line help,10	Japanese databases,20
Updating, 21	New features, 14
Forms, 21	Monetary fields, 22
Functional domains, 21	
Functional rights, 15	0
	On-line help
G	Fields and links, 10
General (tab), 21	General help,10
Generate a purchase order (wizard), 19, 19	Programming, 10
н	P
History, 20	Pages
html (files), 11	Creation, 21
mim (mes), 11	Link - adding, 21
I .	PARAMS (node), 20
	Passwords, 20
IBM AIX, 14	pdf (files), 10
IBM DB2, 14	PDM, 10
Import	Physical Data Models, 10
Log files, 22	Planner viewer, 14
Importing Features 20	Portfolio (link), 21
Features, 20	Portfolio items, 20
Integration, 15	Procurement, 15
Invoices, 20	Products, 22
	Purchase orders
L	Contracts, 19
Labels - alignment, 19	Generating from a request, 19, 19
Languages, 14	Receipts, 22
Leasing - renewing assets, 22	Wizards, 21
Links	Purchase requests
Adding to a page, 21	Creation, 20
Adding to a tab, 21	Estimate, 20
Customization, 21	Generating a purchase order, 19

```
Taxes, 20
  Wizard, 20
R
Receipts, 20
Receiving contracts, 19
Records - creation, 20
Rents, 22
Reports, 19
Returns, 21
Rollback, 21
S
Screens
  Customization, 21, 15
  Duplication, 21
  System screens, 20
Script Analyzer, 14
Stocks, 20
System buttons, 22
Т
Tables - creation, 21
Tabs - adding a link, 21
Taxes, 20
Telephones, 15, 14
Tracking (tab), 20
U
Units, 22
Unix, 14
V
View, 19
Visible in menus (option), 19
W
Web, 21
Widows - displaying, 19
Wizards, 20
Workflows, 20
```

