



# **Service Manager Open Localization Toolkit**

Software Version: 9.50

For the supported Windows® operating system

## **Support Matrix**

Document Release Date: October 2016

Software Release Date: October 2016

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# Documentation Updates

### About this document:

- Documented Product: Service Manager Open Localization Toolkit , Software Version number: 9.50
- Document Release Date: October 2016
- Software Release Date: October 2016

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## Support

Language Pack and Language Builder are supported on SM 9.3x, 9.4x, and 9.50 environments under the constraints of *Service Manager Support Matrix* and the following platforms.

### Service Manager Open Localization Toolkit v9.50 (with Language Builder v4.0)

|                       |   |
|-----------------------|---|
| Operating system (OS) | Windows Server 2012, 2012 R2  |
| Database (DB)         | Oracle 12c<br>SQL Server 2014, 2012                                     |
| Application Server    | Apache Tomcat 8.x, 7.x<br>IBM WebSphere Application Server 8.5.x, 8.0.x |
| Java                  | OpenJDK 8 or higher<br>JDK 8 or higher                                  |

### Language Packs Installers Generated by the Service Manager Open Localization Toolkit v9.50

|                       |   |
|-----------------------|---|
| Operating system (OS) | Windows Server 2012, 2012 R2  |
| Application Server    | Apache Tomcat 8.x, 7.x<br>IBM WebSphere Application Server 8.5.x, 8.0.x               |
| Java                  | For the Eclipse Client & Service Manager Server: OpenJDK 8 or higher, JDK 8 or higher |

|  |  |
|--|--|
|  | For the Web Tier & Change Calendar: OpenJDK 8 or higher, JDK 8 or higher |
|--|--|

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