

|                         |                            | <b>RC 4.0.x</b> | <b>RC 4.10.x</b> | <b>RC 5.0</b>    |
|-------------------------|----------------------------|-----------------|------------------|------------------|
| <b>uCMDB</b>            | <b>MAM 6.6</b>             | Supported       | Not Supported    | Not Supported    |
|                         | <b>uCMDB 7.0.2</b>         | Supported       | Supported        | Supported        |
|                         | <b>uCMDB 7.5.2</b>         | Supported       | Supported        | Supported        |
|                         | <b>uCMDB 8.0.3</b>         | Not Supported   | Supported no QA  | Supported        |
| <b>Service Desk</b>     | <b>SC 6.2.5</b>            | Supported       | Supported        | Supported        |
|                         | <b>SM 7.0.2</b>            | Not Supported   | Supported no QA  | Supported no QA  |
|                         | <b>SM 7.10</b>             | Not Supported   | Supported        | Supported        |
|                         | <b>SM 7.11</b>             |                 |                  | Supported        |
|                         | <b>PPM 7.5.2</b>           | Supported       | Supported        | Supported        |
|                         | <b>PPM 8</b>               |                 |                  | Supported        |
|                         | <b>Remedy 5</b>            | Supported       | Supported no QA* | Supported no QA* |
|                         | <b>SA/NA 7</b>             | Supported       | Supported        | Not Supported    |
| <b>Database</b>         | <b>SQL 2005 SP2</b>        | Supported       | Supported        | Supported        |
|                         | <b>Oracle 9.2.0.6</b>      | Supported       | Supported no QA  | Supported no QA  |
|                         | <b>Oracle 10.2.0.3.0</b>   | Supported       | Supported        | Supported        |
|                         | <b>Oracle 11.1.0.7</b>     | Not Supported   | Supported no QA  | Supported no QA  |
| <b>Operating System</b> | <b>Windows 2003 32 bit</b> | Supported       | Supported        | Supported        |
|                         | <b>Windows 2003 64 bit</b> | Supported       | Supported        | Supported        |
|                         | <b>Windows 2008 32 bit</b> | Not Supported   | Supported        | Supported        |
|                         | <b>Windows 2008 64 bit</b> | Not Supported   | Supported        | Supported        |