

Release Control Support Matrix

		4.0.x	4.10.x/4.11	5.0/9.1	9.13	9.20	9.21
UCMDB	MAM 6.6	✓	✗	✗	✗	✗	✗
	uCMDB 7.x	✓	✓	✗	✓	✗	✗
	uCMDB 8.x	✗	✓	✓	✓	✓	✓
	uCMDB 9.x	✗	✗	✓	✓	✓	✓
	uCMDB 10.x	N/A	N/A	N/A	✗	✓	✓
Web Server	IIS 5.x	N/A	N/A	N/A	✓	✗	✗
	IIS 6.x	N/A	N/A	N/A	✓	✓	✓
	IIS 7.0/7.5	N/A	N/A	N/A	✗	✓	✓
	Apache HTTP Server 2.2.x	N/A	N/A	N/A	✓	✓	✓
Virtual Platforms	VMware ESX Server	N/A	N/A	N/A	✓	✓	✓
	Microsoft Hyper-V	N/A	N/A	N/A	✗	✓	✓
JRE	JRE 1.6.x	N/A	N/A	N/A	✓	✓	✗
	JRE 1.7.x	N/A	N/A	N/A	✗	✗	9.21 ✓ 9.21p1 ✓ 9.21p2 ✓ 9.21p3 ✗
	JRE 1.8.x	N/A	N/A	N/A	✗	✗	9.21 ✗ 9.21p1 ✗ 9.21p2 ✗ 9.21p3 ✓
Service Desk	HP Service Desk 4.5	✗	✗	✓	✓	✗	✗
	SC 6.2.x	✓	✓	✓	✓	✓	✗
	SM 7.0.x	✗	✓	✓	✓	✗	✗
	SM 7.1x	✗	✓	✓	✓	✓	✗
	SM 9.2	✗	✗	✓	✓	✓	✓
	SM 9.3	✗	✗	✗	✓	✓	✓
	SM 9.40	✗	✗	✗	✓	✓	✓
	SM 9.41	✗	✗	✗	✗	✗	9.21 ✗ 9.21p1 ✗ 9.21p2 ✗ 9.21p3 ✓
	PPM 7.x	✓	✓	✓	✓	✓	✗
	PPM 8.x	N/A	N/A	N/A	✓	✓	✓
	PPM 9.x	N/A	N/A	N/A	✗	✓	✓
	Remedy 5	✓	✓	✓	✓	✗	✗

		4.0.x	4.10.x/4.11	5.0/9.1	9.13	9.20	9.21
	Remedy 7.x	✗	✓*	✓	✓	✓	✓
	SA 9.1x **	✗	✗	✗	✓	✓	✓
	SA 10.x	✗	✗	✗	✗	✗	✓
	Aperture Vista	✗	✗	✓	✓	✓	✓
Database	SQL 2005 SP2	✓	✓	✓	✓	✗	✗
	SQL 2008 SP2	✗	✗	✗	✗	✓	✓
	SQL 2008 R2	✗	✗	✗	✗	✓	✓
	SQL 2012	✗	✗	✗	✗	✗	✓
	Oracle 9.2.x	✓	✓	✓	✓	✗	✗
	Oracle 10.1.x/10.2.x	✓	✓	✓	✓	✓	✓
	Oracle 11.1.x/11.2.x (11g R1/11g R2)	✗	✗	✗	✗	✓	✓
	Oracle 12c	✗	✗	✗	✗	✗	9.21 ✗ 9.21p1 ✗ 9.21p2 ✗ 9.21p3 ✓
Operating System	Windows 2003 (32-bit)	✓	✓	✓	✓	✗	✗
	Windows 2003 (64-bit)	✓	✓	✓	✓	✗	✗
	Windows 2008 (32-bit)	✗	✓	✓	✓	✓	✓
	Windows 2008 (64-bit)	✗	✓	✓	✓	✓	✓
	Windows 2008 R2 (64-bit)	N/A	N/A	N/A	✗	✓	✓
	Windows 2012	N/A	N/A	N/A	✗	✗	✓
	Oracle Enterprise Linux 6.x (64-bit)	✗	✗	✗	✗	✓	✓
	Red Hat Enterprise Linux 6.x (64-bit)	✗	✗	✗	✗	✓	✓
Browser	IE 6.0/7.0	N/A	N/A	✓	✓	✗	✗
	IE 8.0	N/A	N/A	✓	✓	✓	✓
	IE 9.0	N/A	N/A	✗	✗	✓	✓
	IE 11.0	N/A	N/A	✗	✗	✗	9.21 ✗ 9.21p1 ✗ 9.21p2 ✗ 9.21p3 ✓
	FireFox 38.1 or later (Extended Support Releases are recommended)	N/A	N/A	✓	✓	✗	✓

* RC 4.10.1 only

** For more SA support information, refer to the **Support Matrix** section on [ID: 447 Jobs information collection from SA \(RC - SA\)](#) on the HP Software Support website.