

HP Propel

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CentOS Operating System

Self-Service Portal Help

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Welcome to the HP Propel Self-Service Portal!

Welcome to the HP Propel Self-Service Portal—a single entry point for all your IT service needs! Consumers can order, track, and manage their IT services, as well access knowledge article. Administrators can manage catalogs, organizations, offerings, and Service Exchange content packs.

Tasks

Users with a consumer role typically see the following tiles:

- **Shop** - Access the Marketplace Portal Dashboard
- **Tickets** - Manage support tickets
- **Knowledge** - Access knowledge articles

Users with an administrator role typically see:

- **Catalogs** - Create and manage service catalogs
- **Catalog Connect**- Manage catalog aggregations
- **Identity** - Create and manage organizations
- **Offerings** - Configure and manage service offerings
- **Content Management** - Manage Service Exchange content packs

Detailed help is available when you navigate to any of these areas in the portal.

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Feedback on Self-Service Portal Help (Propel 1.11)

Just add your feedback to the email and click send.

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