

This matrix shows OV Internet Services (OVIS) 5.2, 6.0, 6.10, 6.20

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For detailed patch info check the hp OpenView software patches webpage:
http://support.openview.hp.com/patches/patch_index.jsp

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OVIS Server Support

		6.20	6.11	6.10	6.00	5.20
Operating System	OS Version	English	Japanese	English	English	English
Microsoft						
Windows	2000 SP4 Pro/Svr/Adv	Drop	•	•	•	•
	2000 Data Center Server	Drop	•(2)	•(2)	•(1)	•(1)
	XP Professional SP1 (IIS 5.1), XP Pro SP2	•	•	•	•	•
	Server 2003 Standard & Enterprise, Std & Ent SP1	• (3) (4)	• (3) (4)	• (3) (4)	• (3) (4)	• (3) (4)
	Server 2003 Standard & Enterprise, Std & Ent SP2	•				
	Vista	Not Supported				

- (1) DataCenter Server is supported in that it runs on this version of W2K.
- (2) Cluster support is available for A.06.10, A.06.11 and A.06.20
- (3) All architectures are IA-32, no support for 64-bit IPF (Itanium Processor Family)
- (4) Support for Windows 32 bit not 64 bit.

OVIS Database

		6.20	6.11	6.10	6.00	5.20
Oracle		English	Japanese	English	English	English
8.1.7.x	HP-LUX 11.0	Drop	•	•	•	•
	Solaris 7, 8	Drop	•	•	•	•

9.2.x Standard & Enterprise Edition	HP-UX 11.0	Drop
	HP-UX 11.11
	Solaris 7, 8, 9
10.x Standard & Enterprise Edition & Oracle for OpenView (1)	HP-UX 11.0, 11.11	•(1)	•(1)	•(1)		
	Solaris 7, 8, 9, 10	•(1)	•(1)	•(1)		

Microsoft SQL Server						
2000	Windows 2000 Server SP4
	Windows 2000 Server Remote
	Windows 2003 SP1 local & remote
	XP Professional SP1 or SP2	.	.	.		
2005 (SP1)	Windows 2003 Local	.	•(3)	•(3)	•(3)	
	Windows 2003 Server Remote	.	•(4)	•(4)	•(4)	

Microsoft Desktop Engine						
MSDE SP3, SP3A	Windows 2000 Pro/Svr/Adv SP4
	XP Professional SP1 or SP2
	Windows 2003 Std & Ent, Std & Ent SP1

Microsoft Access						
2000	Windows 2000 Pro/Svr/Adv SP2, SP3					•(2)

- (1) Oracle 10g supported only with the latest patches recommended by Oracle installed
 See QXCR1000292098 and Oracle Bug 3417593, Note 3417593.8 for fix to problem
 OVIS - "Required tables not found error" when entering Config Mgr - Oracle 10g
- (2) OVIS 5.20 supports Access 2000 on Windows 2000 Pro/Svr/Adv SP2, SP3 on upgrade only
 (3) For a local SQL 2005 database. It is recommended to install MSDE first. Follow Microsoft upgrade instructions to SQL 2005. May require several steps.
- (4) Install OVIS with defaults. Then apply OVIS SQL 2005 hotfix from HP support before attaching to SQL 2005 database.

NOTE: for all Databases, check with the DB vendor to ensure support for various platforms and for the latest patches.

OVIS Dashboard (view)

	6.20	6.11	6.10	6.00	5.20
Web Browser					
IE 5.5+ Security Update					.
IE 5.5 with SP2 or SP2+					.
IE 6.0 (+Security Update)
IE 7.0	.				
Netscape 4.7					.
Netscape 6.2					.
Netscape 7					.
Netscape 7.1					.
Mozilla 1.7.2	
Mozilla 1.7.13 (HP-UX)	.				
Firefox 2.0.0.1 (Win/Linux)	.				

Firefox 1.5.0.0 (HP-UX)	.				
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OVIS Reports

	6.20	6.11	6.10	6.00	5.20
Crystal Reports					
Crystal 8.5
Crystal 10.0	*(1)
Crystal XI	*(2)				

(1) Requires downloading Crystal 10 templates and Replogs from <ftp://ftp.hp.com/pub/ovreporter/> and latest Reporter A.03.50 patch from OpenView web site
(2) Only if we end up supporting Reporter 3.8

Probe

Operating System	OS Version	6.20	6.11	6.10	6.00	5.20
		English	Japanese	English	English	English
Microsoft						
Windows	2000 SP4 all editions
	XP Professional SP1, XP Pro SP2
	Server 2003, Server 2003 SP1 all editions (IA32 only, no IA 64 support)
	Server 2003, Server 2003 SP2 all editions (IA32 only, no IA 64 support)	.				
	Vista (2)					

Linux						
SuSE Linux	8.0	
	8.1	Drop
	8.2					
	9.0	Drop	.	.		
	9.1 Professional					
	9.2 Professional					
SuSE Linux Enterprise Server	8.0	Drop
	9.0	.				
RedHat Linux	7.0					.
	7.1					.
	7.2					.
	7.3					
	8.0	Drop
RedHat Enterprise Linux	9.0	Drop
	ES 2.1	Drop
	AS/ES/WVS 2.1					
	ES 3.0
	ES 4.0	.	.	.		
	ES 5.0	.				

HP						
HP-UX (HP 9000 / HP IA64)	11.0	Drop
	11.11 (11i v1.0)
	11.22 (11i v1.6)	Drop
	11.23 (11i v2)	*(1)

	11.31 (11i v3)	• (1)				
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Sun						
Solaris	7					•
	8	•	•	•	•	•
	9	•	•	•	•	•
	10 (SPARC only, not Intel)	•	•	•		

NOTE: The XLSLAM probe is supported on OVIS 5.20 but was discontinued on OVIS 6.0 and beyond. It runs locally only on the Windows management server.

NOTE: The following probes are not available on UNIX: Streaming Media, SMS, SYS_BASIC, WMI, ODBC, Exchange, and OVTA integration service types - WEBAPP, SOAPAPP, JMSAPP, RMIAPP, COMAPP.

NOTE: HTTP_TRANS probe in Internet Explorer heavyweight mode is not available on UNIX but is available in URL mode on UNIX systems

NOTE: NTLM authentication is not available on UNIX in the HTTP, HTTPS, SOAP and HTTP_TRANS URL mode probes but the other authentication modes are supported

(1) PA-RISC and IA64, no SAP Probe support on IA64

(2) Vista is not supported.

The following Operating System patches and components are required on the specified platforms and operating system versions:

Platform Patches
 HP-UX 11.0,11.11 PHSS_24627 HP aC++ -AA runtime libraries (aCC A.03.33)
 PHSS_24303 ld(1) and linker tools cumulative patch
 PHCO_25707 libc cumulative patch
 PHCO_26000 Pthread library cumulative patch
 PHSS_30967
 ksh

Solaris 7: 106327-15 SunOS 5.7: 32-Bit Shared library patch for C++
 106950-18 SunOS 5.7: Linker Patch
 106980-23 libthread patch

Solaris 8: 108434-08 SunOS 5.8: 32-Bit Shared library patch for C++
 108434-18 SunOS 5.8: 32-Bit Shared library patch for C++ Note: 108435-18 is the corresponding 64-Bit patch
 108993-25 LDAP2 client, libc, libthread, libnsl libraries
 109147-15 SunOS 5.8: Linker catch
 110934
 ksh

Red Hat Linux ksh
 RedHat Linux requires compat-libstdc++7.3-2.96 or higher

Integration

		6.20	6.11	6.10	6.00	5.20
OV Reporter						
OVR	3.5					•(1)
	3.6	•	•	•	•	•(2)
	3.7	•				
	3.8					
OV Performance Insight						
OVPI	5.0	•	•	•	•	•
	5.1	•	•	•	•	
	5.2	•				
OV Service Information Portal						
OV SIP	3.1					•
	3.2	Drop	•(4)	•(4)	•(4)	•
OV Dashboard						
OV D	2.0	•				
OV Performance Manager						
OVPM	4.04	Drop	•	•	•	•
	4.05					
	5.0	•	•	•	•	•(3)
	6.0/6.01	•				
OV Performance Agent						
OVPA (ARM)	3.x	•	•	•	•	•
	4.0	•	•	•	•	•
	4.5	•				
	4.6	•				
OV Transaction Analyzer						
OVTA	2.0					•
	2.1	Drop	•	•	•	•
	3.0	•	•	•	•	•
	3.1	•	•	•	•	•
	3.1.1	•	•	•	•	•
OV Internet Services Probe Builder						
PB	1.0					•
	1.1					•
	2.0	•	•(10)	•	•	•
	2.1	•	•(10)	•	•	•
	2.2	•	•(10)	•	•	•
OV Operations for Windows						
OVOW	7.10					•(5)
	7.21	Drop	•(6)	•(6)	•(6)	•(6)
	7.50	•(6)	•(6)	•(6)	•(6)	•(6)
OV Operations for UNIX						
OVO	7.10	•	•	•	•	•

	8.0	•(7)	•(7)	•(7)	•(7)	•(7)
	8.10	*	*	*	*	*
	8.20	*	*	*	*	*
OV Business Process Insight						
OVBI	1.0					*
	1.1	*	*	*	*	*
	2.0	*				
	2.10	*				
Systems Insight Manager						
SIM	4.2	*	*	*	*	*
	5.0	*				
	5.1	*				
OV SOA Manager						
SOAM	2.0				*	*
OV Service Desk						
OVSD	4.5					
	5.0					
	5.0 SP1	*	*	*	*	*
	5.1	*				
Network Node Manager						
NNM	6.2					•(8)
	6.41					•(8)
	7.0/7.01	*	*	*	*	*
	7.5/7.51	*	*	*	*	•(9)

- (1) Requires latest Reporter A.03.50 patch
(2) Requires updated set of templates from [ftp://ftp.hp.com/pub/ovreporter/](http://ftp.hp.com/pub/ovreporter/)
(3) See OVPm release notes for required workarounds
(4) Requires SIP aggregate patch 4 or higher for the platform SIP is running on
(5) OpcMsg Integration Only (No Service Tree Integration)
(6) OpcMsg and Service Tree Integration
(7) Patch files at [ftp://ovweb.external.hp.com/pub/ovis/upgrades/required](http://ovweb.external.hp.com/pub/ovis/upgrades/required)
(8) Not supported on HPUX 10.20
(9) Call support for required "nnm7.5-ovis platform integration" hotfix
(10) Probe Builder is not I18N compliant.

Coexistence

		6.20	6.11	6.10	6.00	5.20
OV Reporter						
OVR	3.5					*
	3.6	*	*	*	*	*
	3.7	*				
	3.8					
OV Performance Insight						
OVPI	5.0	*	*	*	*	*
	5.2	*				
OV Service Information Portal						
SIP	3.1					*
	3.2	Dropped	*	*	*	*
OV Dashboard						
OVD	2.0	*				
OV Performance Manager						
OVPm_Patch CD	4.04 Patch CD	Drop	*	*	*	*
	C 05.00	*	*	*	*	*
	6.0/6.01	*				
OV Performance Agent						
OVPA (ARM)	3.x	*	*	*	*	*
	4.0	*	*	*	*	*
	4.5	*				
	4.6	*				
OV Transaction Analyzer						
OVTA	2.1	*	*	*	*	*
	3.0/3.1/3.1.1	*	*	*	*	*
OV Internet Services Probe Builder						
PB	1.0					*
	2.0	*	*	*	*	*
	2.1	*	*	*	*	*
	2.2	*				
OV Operations for Windows						
OVOW	7.1	Drop	*	*	*	*
	7.21	Drop	*	*	*	• (1)
	7.5	*	*	*	*	*
	8.0	*				
Systems Insight Manager						
SIM	4.2	*	*	*	*	*
	5.0	*				
	5.1	*				
OV Service Desk						
SD	5.0				*	*
	5.0 SP1	*	*	*	*	*
	5.1	(2)				
OV SOA Manager						
LCM4WS (SOAManager)					*	*

Network Node Manager						
NNM Windows 2000	6.2					*
	6.41					*
	7.0/7.01	*	*	*	*	*
	7.5	*	*	*	*	*
	7.51	*				
OV Business Process Insight						
OVBPi	1.0					*
	1.1	*	*	*	*	*
	2.0	*				
	2.10	*				
HP Diagnostics						
Diagnostics	6.5	*				

(1) NOT on XP

(2) Coexistence with SD 5.1 will not work until SD 5.1 Service Pack 4, due out in July 2007. Do not attempt to install OVIS 06.20 and OVSD 5.1 on the same