

## HP Software Diagnostics 9.20: Product Availability Matrix (PAM)

Last update: 9/21/2012 - Initial revision for 9.20. (See Change History below)

### Additional Information:

To avoid Daylight Savings Time problems use JVM 1.4.2.8 or 1.5.0.6 or later. For more information, visit [http://java.sun.com/javase/timezones/tzdata\\_versions.html](http://java.sun.com/javase/timezones/tzdata_versions.html)

The following operating system versions are not supported: HPUX 11.0, HPUX 11.1, AIX 5.1.

The Diagnostics 9.x .NET Agent drops support for .NET 1.1. Use the Diagnostics 8.x .NET Agent for applications running under .NET 1.1.

Heap Breakdown is supported in the Oracle JRockit JVM beginning with version 1.5.0\_06.

All VMware hosted platforms used for Java Agent testing were run on a combination of VMware ESX 3.0.2, 3.5, 4.0.

The Java Agent is known to work on Solaris Zones for those Solaris platforms listed in the JAVA Agent worksheet.

Microsoft Hyper-V virtual machines are not supported in this release.

Probe CPU Utilization works on all Java Agent supported platforms.

The Java Agent is known to work on SUSE and RedHat Linux systems running in a z/Linux environment.

For SuSE Linux, use only the 32-bit installer version of the Diagnostics Server package, then install a 64-bit JVM and configure the server to use it.

The .NET Agent Profiler runs in Internet Explorer only.

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## Change History

#####	Description	Worksheet
	Added .NET 4.0	Application Servers
	Updated supported browsers.	User Interface
	Added VMware 5.x	Diagnostics Server
	Added Solaris 11, tier 2	JAVA Agent
	Show Oracle DB 8/9 as unsupported.	Collector Apps
	JMX metrics unsupported in JBOSS 7.x	Application Servers
	Added Windows 7 - limited support.	Diagnostics Server
	Denote versions that support SaaS	Diag Component Compatibility
	Clarify that all editions of Windows Server are supported.	JAVA Agent, .NET Agent, Diagnostics Server
	Added Google Chrome	User Interface
	Added Tibco, WebMethods collectors	Collector Apps
	Added Jboss 7.1, webMethods, WebLogic 12c	Application Servers
	Add several Java 7.1 certifications	JAVA Agent
	Info on WCF binding support	.NET Agent
	New Client Monitoring column	Application Servers