Compatibility Matrix for Get-Resources 4.2.4

Click on the link below to jump to the product compatibility matrix of your choice.

Application Servers

Application Server	Operating System
Tomcat 4.1 (minimum 4.1.29), 5.0	Windows 2000 sp 4 Windows Server 2003 AIX 5.1, 5.2, 5.3 Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0
WebSphere Application Server 4.0.7, 5.0.2, 5.1, 6.0	Windows 2000 sp 4 Windows Server 2003 AIX 5.1, 5.2, 5.3 Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0
WebLogic Server 6.1 sp 4, 8.1	Windows 2000 sp 4 Windows Server 2003 AIX 5.1, 5.2, 5.3 Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0

Java Run Time Environment Compatibility (JDK)

Version
Get-Resources 4.2 support the versions of the JDKs that ship with the above referenced supported versions of the application servers.
For Tomcat Get-Resources 4.2 only supports JDK versions 1.4.1_05, 1.4.2

Web tier: Web Servers

Web Server	Operating System
IIS 5.0 for Windows 2000 IIS 6.0 for Windows Server 2003	Windows 2000 sp 4 Windows Server 2003
Apache 1.3.19 - if using AIX Apache 2.0 (minimum 2.0.43) - if using Windows, Solaris or Linux	Windows 2000 sp 4 Windows Server 2003 AIX 5.1, 5.2, 5.3 Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0
Sun Java Web Server 6.0, 6.1 (Sun ONE)	Solaris 7, 8, 9, 10
IBM HTTP Server (minimum 1.3.19)	Windows 2000 sp 4 Windows Server 2003 AIX 5.1, 5.2, 5.3 Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0

Portal Servers

Portal Server	Application Server
WebSphere Portal Server 4.1, 4.2	WebSphere Application Server 4.0

Browsers

Browser	Operating System
Netscape 7.0, 7.1, 7.2	Windows 2000 sp 4 Windows Server 2003 Windows XP sp 1 (patch Q889386 required) Red Hat Linux Enterprise 2.1, 3.0
Internet Explorer 6.0	Windows 2000 sp 4 Windows Server 2003 Windows XP sp 1 (patch Q889386 required)
Mozilla 1.7	Windows 2000 sp 4 Windows Server 2003 Windows XP sp 1 (patch Q889386 required) Solaris 7, 8, 9, 10 Red Hat Linux Enterprise 2.1, 3.0

FireFox 1.5	Windows 2000 sp 4
	Windows Server 2003
	Windows XP sp 1 (patch Q889386 required)
	Solaris 7, 8, 9, 10

Language Support

Category	Language
Out-of-box languages Note: Language packs for French, Italian and German available within 90 days after release and can be downloaded via the customer support site.	L1 = English, French, Italian and German
Self enablement languages (self localized)	L2 = ISO-8859-1 (Catalan, Danish, Spanish, Estonian, Finnish, Icelandic, Dutch, Norwegian, Portuguese, Swedish)
Self enablement languages with restrictions (self localized) Note: If using ServiceCenter 5.1.x, with the following languages you must have the codepage aware version of the scj.dll. To obtain this "dll" see the Peregrine Knowledgebase and search on "S95-40X-094A". In order to have a successful search you must include the quotation marks. ServiceCenter version 6.0 or greater does not require a specific version of scj.dll to work with those languages; it supports them natively.	L3 = Japanese L4 = Polish L5 = ISO-8859-2 (Czech, Croatian, Hungarian, Lithuanian, Latvian, Romanian, Slovak, Slovenian, Albanian) L6 = ISO-8859-5 (Byelorussian, Bulgarian, Macedonian, Russian, Serbo-Croatian, Serbian {Cyrillic}, Ukrainian) L7 = ISO-8859-7 (Greek) L8 = ISO-8859-9 (Turkish)

Language Platform Support

Platform	Level
Windows 2000	L1, L2, L3, L4, L5, L6, L7, L8
AIX, Solaris, Linux	L1, L2

Localization Notes

Abbreviation	Description
L1	Languages to which the application is translated and tested (language packs available within 90 days after release)
L2	Languages that have had limited testing
L3-L10	Languages that are not part of the standard testing process

While a server may be configured to support multiple languages concurrently, the set of configured languages must be consistent in character set, which must match the default character encoding of the operating system. For example, L3 must be hosted on a Japanese version of Windows 2000. L1 and L2 use the same character set (ISO-8859-1), as do L4 & L5 (ISO-8859-2).

Peregrine Cross Compatibility

Product	Version
ServiceCenter	6.2 Only
AssetCenter Portfolio Module	5.0 Only
AssetCenter Procurement Module	5.0 Only
Get-Answers	4.2.4
Get-Services	4.2.4
BI Portal	No Compatibility
AC Web	4.4