Compatibility matrix for AssetCenter 5.00

Notes:

Database engines are client-server applications. What we call *'database server'* here is the computer where the server part of the database engine is installed, especially the databases. What we call *'client'* here is any of the computers where the client part of the database engine is installed. AssetCenter Windows Client, AssetCenter Server, AssetCenter Web Service and all the other programs provided with AssetCenter, rely on the database engine layer on the client computer to access data from the databases on the server, so no part of AssetCenter needs to be installed on the database server.

The Unix packages (for Linux, Solaris or AIX) contain only command line tools, as well as AssetCenter Web and Web Service. The programs are available with a graphical interface only on Windows.

NWLINK is another name for IPX/SPX. We just mention here IPX/SPX.

NetBEUI is another name for Netbios. We just mention here Netbios.

Click on the link below to jump to the section of your choice.

Platforms and Languages Support

Definitions

Abbreviation	Languages	Description
L1	English, French, Italian, German, Spanish	Validated: Translated and fully validated
L2	Portuguese, Basque, Catalan, Dutch, Danish, Finnish, Norwegian, Swedish, Icelandic	Enabled, using the standard English version: Not translated and not part of the standard testing process.
L3	Japanese	Validated: Translated and fully validated
L4	Simplified Chinese	Validated: Translated and fully validated
L5	Korean enabled	Validated: Internationalized for Korean and fully validated, English User Interface

Supported Platforms and Languages

Platform	Operating system	End of Support (2)	Languages
Intel / Microsoft	Windows 2000 SP4 or later	2010-06-30	L1, L2, L3, L4, L5
Intel / Microsoft	Windows 2000 SP4 or later with Terminal Services	2010-06-30	L1, L2, L3, L4, L5
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe XP	2007-06-30	L1, L2, L3, L4, L5
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe 3.0	2007-12-31	L1, L2, L3, L4, L5
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe 4.0		L1, L2, L3, L4, L5
Intel / Microsoft	Windows XP Professional SP2 or later	2011-12-31	L1, L2, L3, L4, L5
Intel / Microsoft	Windows Server 2003 SP1 or later	2013-07-09	L1, L2, L3, L4, L5
Intel / Microsoft	Windows Server 2003 SP1 or later with Terminal Services	2013-07-09	L1, L2, L3, L4, L5
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe XP	2007-06-30	L1, L2, L3, L4, L5
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe 3.0	2007-12-31	L1, L2, L3, L4, L5
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe 4.0		L1, L2, L3, L4, L5
Intel /	RedHat Enterprise Linux	2009-05-31	L1, L2

RedHat	AS and ES 2.1		
Intel / RedHat	RedHat Enterprise Linux AS and ES 3.0	2010-10-31	L1, L2
Intel / RedHat	RedHat Enterprise Linux AS and ES 4.0	2012-02-29	L1, L2
Intel / Novell	SUSE Linux Enterprise Server 9	2009-05-31	L1, L2
SPARC / Sun	Solaris 7	2008-08-15	L1, L2
SPARC / Sun	Solaris 8	2012-03-31	L1, L2
SPARC / Sun	Solaris 9		L1, L2
SPARC / Sun	Solaris 10		L1, L2
pSeries / IBM	AIX 5.2	2008-09-30	L1, L2
pSeries / IBM	AIX 5.3		L1, L2

Multilingual databases are supported only with languages using the same charset.
L1 and L2 use the same charset (Latin-1).

Supported AssetCenter Components

AssetCenter (Graphical Client)	AssetCenter Export (Graphical)	AssetCenter Server (1), Database Administrator and Script Analyzer (Graphical)	AssetCenter Import and Export (Command line)	AssetCenter Server (Command line)	AssetCenter Database Administrator (Command line)	AssetCenter APIs	AssetCenter Web Service	AssetCenter Web
Intel platform Microsoft Windows 2000 SP4 or later Microsoft Windows XP SP2 or later Microsoft Windows Server 2003 SP1 or later								
X	X	X	X		X	X	X	X
Intel platform RedHat Enterprise Linux 2.1 WS, ES and AS RedHat Enterprise Linux 3.0 WS, ES and AS RedHat Enterprise Linux 4.0 WS, ES and AS SUSE Linux Enterprise Server 9 SPARC platform Sun Solaris 7 Sun Solaris 8 Sun Solaris 9 Sun Solaris 10 pSeries								

IBM AIX 5.2							
IBM AIX 5.3							
			X	X	X	X	X	X

Supported Database Servers

Database Engine	Versions	End of Support (2)	Client Configuration Support
Oracle Database	8.1.x (x>=7)	2007-12-31	Supported configurations
Oracle Database	9.0.1	2006-12-31	Supported configurations
Oracle Database	9.2.0 (including RAC)	2007-12-31	Supported configurations
Oracle Database	10.1.0 (including Grid)		Supported configurations
Oracle Database	10.2.0 (including Grid)		Supported configurations
Microsoft SQL server	7.0 SPx (x>=4)	2010-12-31	Supported configurations
Microsoft SQL server	2000 SPx (x>=3)	2013-04-09	Supported configurations
Microsoft SQL server	2005 SPx (x>=1) only in SQL Server 2000 compatibility level	2016-04-12	Supported configurations
IBM DB2 Universal Database for Linux, UNIX and Windows	8.1 FPx (x>=4)		Supported configurations
IBM DB2 Universal Database for Linux, UNIX and Windows	8.2		Supported configurations
Sybase Adaptive Server	12.5.x	2008-09	Supported configurations

The MSDE delivered with AssetCenter is NOT SUPPORTED for production environments. MSDE is for DEMONSTRATION PURPOSES ONLY.

Supported Configurations on the Client (Oracle Database)

Platform	Operating system	Versions	Network protocol
Intel / Microsoft	Windows 2000 SP4 or later	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Terminal Services	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe XP, 3.0 or 4.0	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows XP SP2 or later	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later	9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with Terminal Services	9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with with Citrix Metaframe XP, 3.0 or 4.0	9.2, 10.1.0, 10.2.0	TCP/IP, IPX/SPX, Netbios
Intel / RedHat	RedHat Enterprise Linux AS and ES 2.1	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0	TCP/IP
Intel / RedHat	RedHat Enterprise Linux AS and ES 3.0	9.2, 10.1.0, 10.2.0	TCP/IP
Intel / RedHat	RedHat Enterprise Linux AS and ES 4.0	9.2, 10.1.0, 10.2.0	TCP/IP
Intel / Novell	SUSE Linux Enterprise Server 9	9.2, 10.1.0, 10.2.0	TCP/IP
SPARC / Sun	Solaris 7	8.1.x (x>=7) (8i), 9.0.1, 9.2	TCP/IP
SPARC / Sun	Solaris 8	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP
SPARC / Sun	Solaris 9	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP
SPARC / Sun	Solaris 10	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP
pSeries / IBM	AIX 5.2	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP
pSeries / IBM	AIX 5.3	8.1.x (x>=7) (8i), 9.0.1, 9.2, 10.1.0, 10.2.0	TCP/IP

Supported Configurations on the Client (Microsoft SQL Server)

Platform	Operating system	Versions	Network protocol

Intel / Microsoft	Windows 2000 SP4 or later	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows 2000 SP4 or later with Terminal Services	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe XP, 3.0 or 4.0	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows XP SP2 or later	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows Server 2003 SP1 or later	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows Server 2003 SP1 or later with Terminal Services	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe XP, 3.0 or 4.0	7.0 SPx (x>=4), 2000 SPx (x>=3), 2005 SPx (x>=1)	TCP/IP, Netbios, Named Pipes

Supported Configurations on the Client (DB2 Universal Database for Linux, UNIX and Windows)

Platform	Operating system	Versions	Network protocol
Intel / Microsoft	Windows 2000 SP4 or later	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Terminal Services	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe XP, 3.0 or 4.0	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows XP SP2 or later	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with Terminal Services	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe XP, 3.0 or 4.0	8.1 FPx (x>=4), 8.2	TCP/IP, IPX/SPX, Netbios
Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 2.1	8.1 FPx (x>=4), 8.2	TCP/IP
Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 3.0 Update 1 or higher	8.1 FPx (x>=5), 8.2	TCP/IP

Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 4.0	8.2	TCP/IP
Intel / Novell	SUSE Linux Enterprise Server 9	8.2	TCP/IP
SPARC / Sun	Solaris 7	8.1 FPx (x>=4), 8.2	TCP/IP
SPARC / Sun	Solaris 8	8.1 FPx (x>=4), 8.2	TCP/IP
SPARC / Sun	Solaris 9	8.1 FPx (x>=4), 8.2	TCP/IP
SPARC / Sun	Solaris 10	8.1 FPx (x>=4), 8.2	TCP/IP
pSeries / IBM	AIX 5.2	8.1 FPx (x>=4), 8.2	TCP/IP
pSeries / IBM	AIX 5.3	8.1 FPx (x>=4), 8.2	TCP/IP

Supported Configurations on the Client (Sybase Adaptive Server)

Platform	Operating system	Versions	Network protocol
Intel / Microsoft	Windows 2000 SP4 or later	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Terminal Services	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows 2000 SP4 or later with Citrix Metaframe XP, 3.0 or 4.0	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows XP SP2 or later	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with Terminal Services	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / Microsoft	Windows Server 2003 SP1 or later with Citrix Metaframe XP, 3.0 or 4.0	12.5.x	TCP/IP, IPX/SPX, Netbios
Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 2.1	12.5.x	TCP/IP
Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 3.0	12.5.x	TCP/IP
Intel / RedHat	RedHat Enterprise Linux WS, AS and ES 4.0	12.5.x	TCP/IP
SPARC / Sun	Solaris 8	12.5.x	TCP/IP
SPARC / Sun	Solaris 9	12.5.x	TCP/IP
pSeries /	AIX 5.2	12.5.x	TCP/IP

IBM				
pSeries / IBM	AIX 5.3		12.5.x	TCP/IP

AssetCenter Web and Web Service

Application Servers

Application Server	Operating System	Supported J2SDK versions
Tomcat 5.0.x (x>=28)	Windows 2000 SP4 or later Windows Server 2003 SP1 or later AIX 5.2, 5.3 Solaris 7, 8, 9, 10 Redhat Enterprise Linux 2.1, 3.0, 4.0 SUSE Linux Enterprise Server 9	Sun J2SDK 1.4.2 IBM J2SDK 1.4.2
WebSphere Application Server 5.1, 6.0	Windows 2000 SP4 or later Windows Server 2003 SP1 or later AIX 5.2, 5.3 Solaris 7, 8, 9, 10 Redhat Enterprise Linux 2.1, 3.0, 4.0 SUSE Linux Enterprise Server 9	IBM J2SDK 1.4.2

HTTP Servers

Web Server	Operating System
IIS 5.0 for Windows 2000 IIS 6.0 for Windows Server 2003	Windows 2000 SP4 or later Windows Server 2003 SP1 or later
Apache 1.3.19	AIX 5.2, 5.3
Apache 2.0.x (x>=43)	Windows 2000 SP4 or later Windows Server 2003 SP1 or later Solaris 7, 8, 9, 10 Redhat Enterprise Linux 2.1, 3.0, 4.0 SUSE Linux Enterprise Server 9
IBM HTTP Server (minimum 1.3.19)	Windows 2000 SP4 or later Windows Server 2003 SP1 or later AIX 5.2, 5.3 Solaris 7, 8, 9 Redhat Enterprise Linux 2.1, 3.0, 4.0

	SUSE Linux Enterprise Server 9

Browsers

Browser	Operating System
Internet Explorer 6.0	Windows 2000 SP4 or later Windows Server 2003 SP1 or later Windows XP SP2 or later

Integration Points

HP Openview Products

Product	Version
Connect-It	3.6.1 IP2 build 6172 and higher
Get-Answers (AssetCenter client integration)	4.x
Get-Resources (using AssetCenter 5.00 DLL)	4.2.1.1 and higher
AssetCenter Web (based on OAA)	4.4.1, 4.4.2

Please refer to the compatibility matrix for each product that you want to use to ensure cross-platform compatibility

Validated Third-Party Products Integration Points

Product	Versions
BusinessObjects Crystal Reports	8.5, 9, 10
LANDesk Management Suite (Deployment)	8.6
LANDesk Management Suite (Remote Control)	8.6
NetOp Remote Control	7.6
Symantec pcAnywhere	11
Microsoft RDP	

Dropped support

Product	Version	in AC Version
Microsoft Windows	95	4.3.0

	NT 4 Workstation, Server, Terminal Server Edition	4.4.0
	98 SE	5.00
	Millenium Edition	5.00
RedHat Linux	7.3 and earlier	4.3.1
	8.0	4.4.0
Debian Linux	2.x and 3.0	4.4.0
Sun Solaris	2.6	4.4.2
IBM AIX	4.3	4.3.1
	5.1	4.4.2
Oracle Database	7.3.4 and earlier	4.3.1
	8.0.x	4.4.0
DB2 UDB	7.2	4.4.0
Sybase Adaptive Server	12.0	4.4.0
Peregrine Desktop Agents	6.0.1, 6.0.2	5.00
AutoCAD	all	5.00

Notes:

(1): AssetCenter Server is installed as both a graphical program and a Windows service.
(2): Technical support expiration dates given by software providers, subject to revision.