DecisionCenter 2.00 Compatibility Matrix

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Updates to this document occur when HP identifies new issues that impact users.

Revision date	Revision location
31 August 2010	DecisionCenter supports Asset Manager 5.22
	DecisionCenter supports Service Manager 9.20
26 Mar 2010	DecisionCenter supports SAP BusinessObjects XI R2 SP5, Java 1.5
23 Oct 2009	DecisionCenter supports Asset Manager 5.20
	DecisionCenter supports Connect-It 4.10
21 August 2009	DecisionCenter supports Asset Manager 5.12
10 July 2009	DecisionCenter supports Connect-It 4.00
	DecisionCenter supports Service Manager 7.11
15 June 2009	DecisionCenter supports Connect-It 3.91
13 March 2009	DecisionCenter supports Service Manager 7.10
5 August 2008	DecisionCenter supports Connect-It 3.81

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Distributed Server Environment Overview

Although you can install all components on a single server, the typical configuration is a distributed environment where each networked server hosts a specific component.

Server	Installed Applications	Operating System	Java Version
Application server	DecisionCenter 2.00 on:		
	Tomcat 5.0.27[††]	Windows 2000 Server or Windows Server 2003	Java 2 SDK, Standard Edition, v 1.4.2_11 [††]
	Tomcat 5.0.27	HP-UX 11i.23[†, ††]	Java 2 SDK, Standard Edition, v 1.4.2_11
	IBM WebSphere 6.0 Application server	AIX 5.2, 5.3	Java 2 SDK embedded in IBM WebSphere 6.0 Application server

RDBMS server	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 or Oracle 10g **Note:** If the RDBMS is Microsoft SQL Server, the application and Optimization engine servers must have Windows operating systems.	RDBMS compatible	N/A
Optimization engine server	DecisionCenter Optimization engine	Windows 2000 Server or Windows Server 2003	Java 2 Runtime Environment, Standard Edition, v 1.4.2_11[††]
		HP-UX 11i.23	Java 2 Runtime Environment, Standard Edition, v 1.4.2_11
		AIX 5.2, 5.3	Java Runtime Environment v 1.4.2 SR7[††]
Data warehouse server	Microsoft SQL Server 2000 client or Microsoft SQL Server 2005 client or Oracle 10g client Connect-It 3.81, 3.91, 4.00	Windows 2000 Server or Windows Server 2003	Java 2 Runtime Environment, Standard Edition, v 1.4.2_11
BusinessObjects server	BusinessObjects XI R2[†††] or BusinessObjects XI R2 SP5[†††] *and* Microsoft SQL Server 2000 client or Microsoft SQL Server 2005 client or Oracle 10g client	Windows 2000 Server or Windows Server 2003	Java 2 Runtime Environment, v 1.5[††††] embedded in the Business Objects installation

[†]   Your HP-UX operating system must have the following patches installed:
- HPUX11i-OE_B.11.23.0409 (HP-UX Foundation Operating Environment Component)
- BUNDLE11i_B.11.23.0409.3 (Required Patch Bundle for HP-UX 11i v2 (B.11.23), September 2004)
- PHCO_30254 (Americas utf8 locales patch)

[††]   Third-party components, such as databases and operating systems, are supported at the minor level, unless a different minimum level is specified. Future maintenance and patch releases (including fix packs or service packs) on the same minor are expected to be supported, unless a conflict specific to that release arises.

[†††]   BusinessObjects XI R2 requires a boXIr2win_chf.zip Critical Hot Fix (CHF) that you can obtain from the HP software support web site. If you have an existing BusinessObjects Enterprise XI installation, you must have these three BusinessObjects components installed to support DecisionCenter:
- BI Platform
- Dashboard Manager
- Performance Manager

For more information, contact your Business Objects sales representative.

[††††]   You must first install Java 2 Runtime Environment embedded in the Business Objects installation and then apply the upgrade to v 1.5.

You also need a networked Windows client workstation with a supported browser and the SVG viewer installed.

Database Driver Requirements

Make sure that you consult the RDBMS vendor documentation for installation requirements and platform/operating system compatibility for server and client installations. The following table describes the RDBMS drivers required on different servers for DecisionCenter to run successfully.

Product	Server	Supported Drivers (Client)
Microsoft SQL Server 2000	Application Data warehouse Optimization engine	Microsoft SQL Server 2000 SP3 Driver for JDBC (msbase.jar, mssqlserver.jar, and msutil.jar) or Microsoft SQL Server 2005 JDBC driver (sqljdbc.jar)
Microsoft SQL Server 2005	Application Data warehouse Optimization engine	Microsoft SQL Server 2005 JDBC driver (sqljdbc.jar)
Oracle 10g	Application Data warehouse Optimization engine	Java 1.4 Oracle driver (ojdbc14.jar)

Compatibility With Other HP Products

DecisionCenter is compatible with the following HP Software products.

Product	Version
AssetCenter	4.3, 4.4, 5.0
Asset Manager	5.11, 5.12, 5.20, 5.22
Connect-It	3.81, 3.91, 4.00, 4.10
ServiceCenter	5.1 — ITPA only 6.0 — ITPA only 6.1 6.2
Service Manager	7.00, 7.10, 7.11, 9.20

Browsers

Browser compatibility requirements imposed by BusinessObjects XI R2 limit DecisionCenter to one browser platform.

Product	Version
Internet Explorer	6.0.x, 7.0.x

Internationalization and Localization

DecisionCenter supports Unicode (UTF-8) on the server and client. Unicode is a worldwide standard compatible with ISO 10646 (http://www.iso.org/). UTF-8 is part of the Unicode standard, which enables you to encode text in practically any script and language. It also supports a comprehensive set of mathematical and technical symbols that simplify scientific information exchange. DecisionCenter 1.0 supports UTF-8 as an encoding method for new or existing ASCII and multi-byte characters. For more information about the languages and character sets supported by UTF-8, see http://www.unicode.org/.

DecisionCenter currently supports English.