

HP Cloud Service Automation – Solution and Software Support Matrix Software Version: 2.00

This document provides an overview of the solution setup requirements for HP Software Cloud Service Automation (HP CSA) Version 2.00:

- [HP Live Network Download Website \(Restricted Access\)](#)
- [Solution Documentation](#)
- [Solution Software Components](#)
- [Database Requirements](#)
- [Browser Support](#)
- [HP Operations Orchestration Environment](#)

HP Live Network Download Website (Restricted Access)

The HP Live Network website is located at: <https://www.www2.hp.com/>

This site contains the downloadable HP CSA product media, as well as HP CSA documentation. Access to this site is restricted. HP customers must have an active HP Support Agreement ID (SAID) for HP Cloud Service Automation and an HP Passport sign-in to access the data on this site. For more information, contact your HP representative.

Solution Documentation

All HP CSA documentation is located on the [HP Live Network website](#). This documentation is updated on a regular basis. In addition, general-access documentation is available on the [HP Software Product Manuals website](#). For more information or to track updates for all HP CSA documentation, refer to the *HP Cloud Service Automation Documentation List*. Documentation currently available is as follows:

Document	Purpose
<i>HP Software Cloud Service Automation Solution and Software Support Matrix</i>	Current document.
<i>HP Software Cloud Service Automation Release Notes</i>	Important pre-installation information.
<i>HP Software Cloud Service Automation Concepts Guide</i> (available on the HP Software Manuals website).	An overview of the HP CSA solution.
<i>HP Software Cloud Service Automation Configuration Guide</i>	Detailed solution deployment instructions.
<i>HP Software Cloud Service Automation Provider Help</i>	How to design and publish services for the cloud, how to manage the resources for deploying those services, and how to administer HP CSA.
<i>HP Software Cloud Service Automation Troubleshooting Guide</i>	Suggested solutions for solving problems with setup, configuration, customization and use of HP CSA.
<i>HP Software Cloud Service Automation Documentation List</i>	Lists all current documentation and white papers available with each release.

Solution Software Components

To successfully deploy the HP Cloud Service Automation solution, install the software shown in Table 1. Go to the *HP Cloud Service Automation Configuration Guide* for a complete list of installation requirements and prerequisites, plus step-by-step instructions.

IMPORTANT: Support for CSA 2.00 is aligned to support for integrated solution component software. For the performance and stability of the CSA environment, it is very important to meet the **minimum recommendations** for memory, processors, and disk space for each of the components in Table 1. Before installation, please reference the appropriate platform support matrix for each component product.

Table 1: HP CSA Components

Package	Supported Platforms	For more information...
CSA 2.00 Foundation		
<ul style="list-style-type: none"> - HP CSA Self-Service Portal (service catalog) - HP CSA Provider Console (administrative access) - HP CSA Cloud Controller (core solution software) 	<ul style="list-style-type: none"> - Windows Server 2003 for 32 and 64-bit architectures, Service Pack 2 - Windows 2008 R2 x86-64 Service Pack 1 	HP Software Product Manuals (solution overview only) HP Live Network (all docs, restricted access)
HP Universal CMDB 9.02	HP Universal CMDB 9.02 Support Matrix	HP Software Product Manuals
Integrated Solution Components		
HP Operations Orchestration (HP OO) IMPORTANT: See HP Operations Orchestration Environment below.	HP Operations Orchestration 9.00 System Requirements	HP Software Product Manuals HP Operations Orchestration Software
HP BladeSystem Matrix <ul style="list-style-type: none"> - HP Insight Software with HP Insight Orchestration (HP IO) 6.3 - HP BladeSystem 	HP Insight Orchestration QuickSpecs HP BladeSystem Matrix QuickSpecs	HP Insight Control Management Software HP Systems Insight Manager Information library Introducing HP BladeSystem Matrix
HP Server Automation 9.02	HP Server Automation 9.02 Support and Compatibility Matrix	HP Software Product Manuals
HP SiteScope 11.01 or higher	HP SiteScope 11.01 Support Matrix	HP Software Product Manuals
Adobe Flash Player 10.1 or higher	All platforms	Flash Player Development Center
Datacenter Virtualization Software		
VMware vCenter™ Server 4.x		VMware Virtualization Software
VSphere 4.x		

Database Requirements

- Microsoft® SQL Server; one of the following:
 - o Microsoft SQL Server 2005 SP3
 - o Microsoft SQL Server 2008 SP1
- MySQL 5.1
- Oracle Database 11g

Browser Support

The following browsers are supported for HP CSA 2.00:

- Mozilla Firefox 3.x and 4.0
- Google Chrome 10.x
- Microsoft® Internet Explorer 8 and 9

HP Operations Orchestration Environment

The HP Operations Orchestration (HP OO) environment should be set up in the following manner:

1. Install Central 9.00.00
2. Install Studio 9.00.00
3. Install 9.00.01 patch
4. Install 9.00.02 patch
5. Install 9.00.03 Content Installer
6. Install 9.00.04 Content Installer
7. Install 9.00.02 SA Content for OO
8. Install 9.00.04 SA Content for OO

Reference Websites

HP Software Self Solve (SSO) Patches	Search for Operations Orchestration 9.00 to find patch 9.00.01 and patch 9.00.02
HP Live Network Operations Orchestration	<ul style="list-style-type: none">- To find SA Content Patches for OO, go to Partner Developed Content > Server Automation > SA Content for OO 9.00- To find the 9.00.03 Content Installer, go to HP Operations Orchestration 9.00.03 Download and Documentation- To find the 9.00.04 Content Installer, go to HP Operations Orchestration 9.00.03 Download and Documentation.