



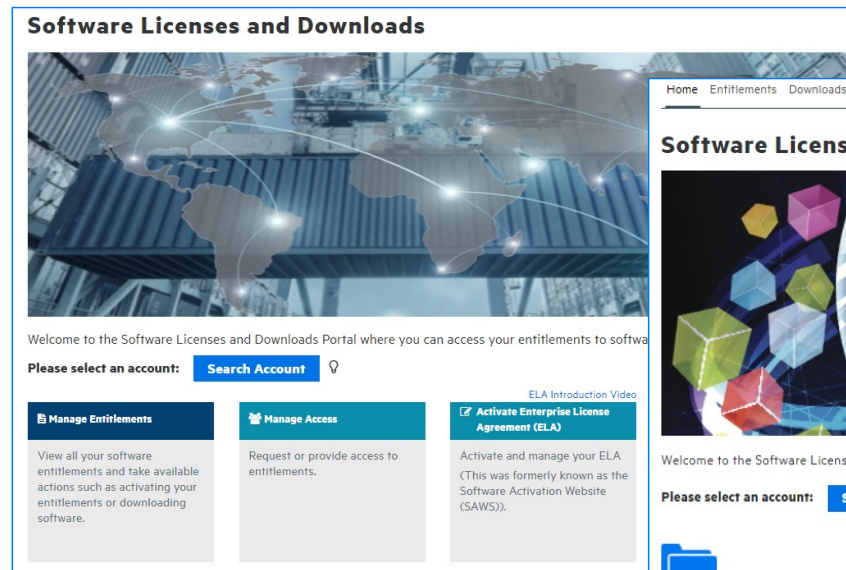
New Features/Changes in Software Licenses and Downloads (SLD) after June 20, 2021

June 2021

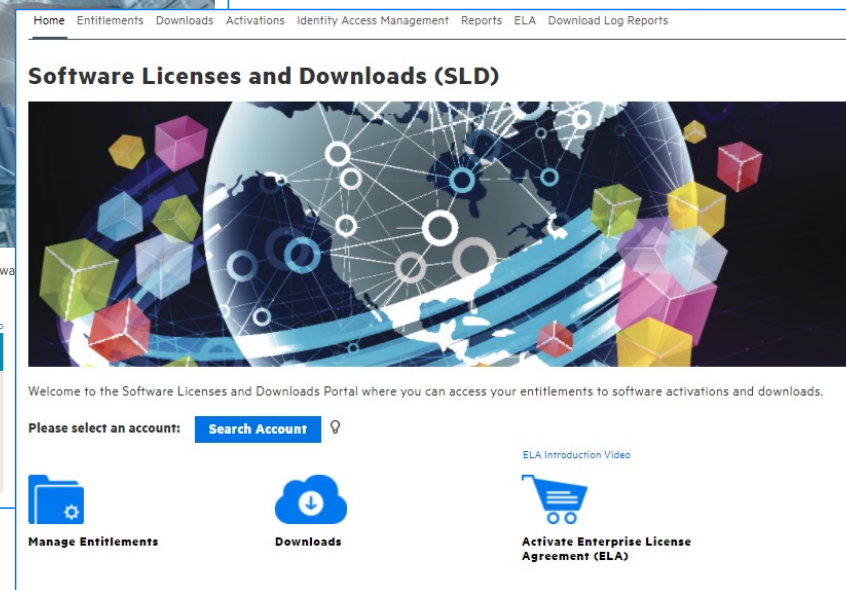
Key Changes for Users of the heritage HP/HPE Software Entitlement Portal



From



To





Key Changes for Users of the heritage HP/HPE Software Entitlement portal



- New Account Numbers
- New SKUs / Product Numbers
- New User Access report
- Upgrade products concept
- New identifier: SW Serial number
- Supported vs. unsupported entitlements on View Entitlements page
- Environment type dropdown replaces Production/Non-Production tabs
- Downloads page: Get Licenses tab, patches



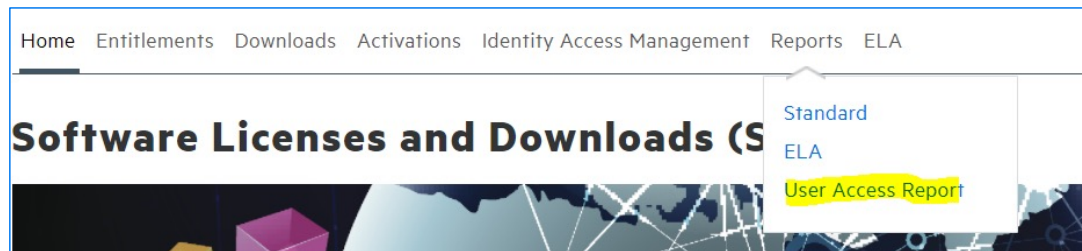
What will change/not change

- Accounts have been re-created. New Account Numbers were set up.
- SKUs / Product Numbers have been changed
- Customer Subscription Name has been renamed to Customer Service ID.
- Order numbers have not changed.
- Entitlement IDs have not changed.

User Access report



Admins can run a report that lists all people who have access (Admin, User or Download user role) to their orders



Account Name: Micro Focus

User Access Report

Account Name: Micro Focus



Change to Upgrade Products



The heritage HP/HPE Upgrade concept (purchased bridge product that converted the base product into the destination product) has not been taken over.

If any existing upgrade SKUs that have been migrated are being activated, this message will be displayed and also included in the Activation e-mail:

This is an upgrade product which does not provide for any software or license keys. When you are ready to upgrade, please contact your Micro Focus renewal representative and request to have your service contract amended. Upon completion the upgrade product will be available in the portal.

Change to Upgrade Products

All Micro Focus software and license products are subject to [Terms and Conditions](#). You must review and agree to the Terms and Conditions prior to using the software

Account Name:	Micro Focus
Target Name:	Micro Focus 162080080058817780

Activation Information

Activation Date (mm/dd/yyyy):	05/12/2021
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Activated By:	
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Status:	Active
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Entitlement ID:	300160487
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Order Number:	test_20210419
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Serial Number:	800000004021
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Additional Instructions:	This is an upgrade product which does not provide for any software or license keys. When you are ready to upgrade, please contact your Micro Focus renewal representative and request to have your service contract amended. Upon completion the upgrade product will be available in the portal.
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Software Serial Number



- The Serial Number is a new entitlement identifier. It identifies a product installation starting with the initial purchase and remains static throughout version updates.
- The Serial Number is being generated during the quoting process. For quantity changes or upgrades, it is the Serial Number of the original asset. In bundles the child entitlements inherit the parents' Serial Number.
- Serial Number can be shared across different entitlements and orders. In SLD Serial Number is included in Activation e-mails and displayed on various pages. It can also be used as search parameter on various pages: search Account on the homepage and search entitlements on the View Entitlements page.

Software Serial Number

Example: Serial number on View Entitlements page



View Entitlements

Account Name: Micro Focus

AllProductProduct NumberProduct NameOrder NumberSoftware Serial NumberAdvanced

test_202104133

Search

Production

Non-Production

☒ Show All Entitlements

☐ Available for Activation

☐ Available for Update

☐ Eligible for Upgrade

To activate more than one entitlement, click on "Available for Activation".

Expand AllCollapse All

<< < 1 > >> 5 Item(s), 1 page(s) 1 Go

Product Name	Order Number	Total Quantity	Available Quantity	Support Quantity	Unit of Measure	Action
<div>License (Concurrent Users) Sub SW E-LTU</div> <div>Product#: SB-AB782</div> <div>Serial Number#: 800000003084</div> <div>Expires on: 04/30/2021</div> <div>Platform Locked</div> <div>Platform : HP Alpha running Tru64 V5.1B 32/64 Bit</div>					(Concurrent Users)	Get Software
<div><input type="checkbox"/> SBM Production Server SW E-LTU</div> <div>Product#: SP-AA290</div> <div>Serial Number#: 800000003083</div>	test_202104133	10	10	10	BAD_UOM_TEST	Activate Get Software
<div>SLM (Serena License Manager) E-LTU - SLM-COMP-CL2NP</div> <div>Serial Number#: 800000003083</div>			1		License	Activate Get Software

Supported vs. unsupported Entitlements

Navigating to “Manage Entitlements”, the default view of the View Entitlements page is now on entitlements that have active support: the **Supported Entitlements**.

To view entitlements with no active support, please navigate to **Unsupported Entitlements**.

View Entitlements

Account Name: Micro Focus

AllProductProduct NumberProduct NameOrder NumberSoftware Serial NumberContract NameAdvanced

Search by Product Hierarchy, Product Number, Product Name, Order Number or Software Serial Number

Search

Environment Type: PRODUCTION

☒ Supported Entitlements ⓘ

☐ Available for Activation ⓘ

☐ Available for Update ⓘ

☐ Eligible for Upgrade ⓘ

☐ Unsupported Entitlements ⓘ

Environment Type Change

- Entitlement Type Selection will replace the Production/Non-Production tabs on View Entitlements page:
- Entitlement Types:
 - Production
 - Non-Production
 - Evaluation
- Default view will be Production. If you don't have any Production entitlements, the initial view will not show any entitlements. To view your entitlements please select either Non-Production or Evaluation environment type.

View Entitlements

Account Name: Micro Focus

All Product Product Number Product Name Order Number Software Serial Number Contract Name Advanced

Search by Product Hierarchy, Product Number, Product Name, Order Number or Software Serial Number

Environment Type: PRODUCTION ▲

☒ Supported Entitlement ☐ Available for Update ☐ Eligible for Upgrade

for Activation".

PRODUCTION

NON-PRODUCTION

View Entitlements

Account Name: Orion_Harvey_Personal_Account

All Product Product Number Product Name Order Number Software Serial Number Contract Name Advanced

Search by Product Hierarchy, Product Number, Product Name, Order Number or Software Serial Number

Environment Type: EVALUATION ▼

Environment Type Change

Environment Type: **PRODUCTION**

☒ Supported Entitlements ☐ Available for Activation

To activate more than one entitlement, click on "Available for Activation".

☒ Expand All ☐ Collapse All

Product Name	Order Number
LoadRunner Professional SOA Protocol Bundle Vuser SW E-LTU Product#: SP-AJ823 Serial Number#: 800000004006 Expires on: 08/11/2021 Environment Type: PRODUCTION	test_20

Environment Type: **NON-PRODUCTION**

☒ Supported Entitlements ☐ Available for Activation ☐ Available for Update ☐ Eligible for Upgrade ☐ Unsupported Entitlements

To activate more than one entitlement, click on "Available for Activation".

☒ Expand All ☐ Collapse All

<< < 1 > >> 6 item(s), 1 page(s) 1 Go

Product Name	Order Number	Total Quantity	Available Quantity	Support Quantity	Unit of Measure	Action
Expires on: 08/11/2021 Environment Type: COLD_STANDBY						
LoadRunner Professional SOA Protocol Bundle Vuser SW E-LTU Product#: SP-AJ823 Serial Number#: 800000004006 Expires on: 08/11/2021 Environment Type: DEV	test_20210501	20	20	20	Virtual User	Activate Get Software
LoadRunner Professional SOA Protocol Bundle Vuser SW E-LTU Product#: SP-AJ823 Serial Number#: 800000004006 Expires on: 08/11/2021 Environment Type: HOT_STANDBY	test_20210501	20	20	20	Virtual User	Activate Get Software
LoadRunner Professional SOA Protocol Bundle Vuser SW E-LTU	test_20210501	20	20	20	Virtual User	Activate Get Software

Software Downloads Page



Patches are now delivered through the SLD portal. Once product and version are picked, all downloadable files incl. patches will be available.

Please note that access to patches requires an active entitlement.

Software Downloads

Account Name: MF Testing Account

Product:

Functional Testing

Product Name:

Functional Testing Seat User SW E-LTU

Version:

12.51

Reset

Download Selected

Get Licenses

Unified Functional Testing 12.51 Patch 1

Reference Material

Windows

Patch

12.51

More Details

Download

Software Downloads Page



Click on **Get Licenses** on Software Download page to get license for the selected product on View Entitlements page.

Software Downloads

Account Name: Micro Focus

Product:

LoadRunner

Product Name:

LoadRunner Professional SOA Protocol Bundle Vuser SW E-LTU

Version:

2021

Reset

Download Selected

Get Licenses

By downloading the software below, you agree, on behalf of or as the licensee of such software, that you have read and hereby accept that, unless otherwise agreed in writing by Micro Focus, the End User License Agreement and any associated Additional License Authorizations located [here](#), for such software shall apply and supersede different license terms that may be embedded within such software.

<input type="checkbox"/>	Description	Category	Platform	Language	File Type	Media Version	Created Date	Action
<input type="checkbox"/>	LoadRunner Professional 2021	LRP 2021		...	Software	2021		More Details Download
<input type="checkbox"/>	LoadRunner Professional 2021 Language Packs	LRP 2021		...	Software	2021		More Details Download

SLD Training & Support



- **Software Fulfilment Training Playlist:** https://www.youtube.com/playlist?list=PL8yfmqgTN8GE9XCGVgxMQDFFZy9_-R-e3
- **Regional License Delivery Centers:**
 - EMEA: mi.Licensing-EMEA@microfocus.com
 - AMS: mi.licensing-NA@microfocus.com
 - APJ: LicensesAPAC@microfocus.com



 **THANK YOU**